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## Preface

*Principles of Microeconomics* is designed for a one-semester microeconomics introductory course. It is traditional in coverage, including introductory economics content, microeconomics, and international economics. At the same time, the book includes a number of innovative and interactive features designed to enhance student learning. Instructors can also customize the book, adapting it to the approach that works best in their classroom.

Welcome to *Principles of Microeconomics*, an OpenStax resource. This textbook has been created with several goals in mind: accessibility, customization, and student engagement—all while encouraging students toward high levels of academic scholarship. Instructors and students alike will find that this textbook offers a strong foundation in microeconomics in an accessible format.

## About OpenStax

OpenStax is a non-profit organization committed to improving student access to quality learning materials. Our free textbooks go through a rigorous editorial publishing process. Our texts are developed and peer-reviewed by educators to ensure they are readable, accurate, and meet the scope and sequence requirements of today's college courses. Unlike traditional textbooks, OpenStax resources live online and are owned by the community of educators using them. Through our partnerships with companies and foundations committed to reducing costs for students, OpenStax is working to improve access to higher education for all. OpenStax is an initiative of Rice University and is made possible through the generous support of several philanthropic foundations.

## About OpenStax's Resources

OpenStax resources provide quality academic instruction. Three key features set our materials apart from others: they can be customized by instructors for each class, they are a "living" resource that grows online through contributions from science educators, and they are available free or for minimal cost.



## Customization

OpenStax learning resources are designed to be customized for each course. Our textbooks provide a solid foundation on which instructors can build, and our resources are conceived and written with flexibility in mind. Instructors can select the sections most relevant to their curricula and create a textbook that speaks directly to the needs of their classes and student body. Teachers are encouraged to expand on existing examples by adding unique context via geographically localized applications and topical connections.

*Principles of Microeconomics* can be easily customized using our online platform (<http://cnx.org/content/col11627/>). Simply select the content most relevant to your current semester and create a textbook that speaks directly to the needs of your class. *Principles of Microeconomics* is organized as a collection of sections that can be rearranged, modified, and enhanced through localized examples or to incorporate a specific theme of your course. This customization feature will ensure that your textbook truly reflects the goals of your course.

## Curation

To broaden access and encourage community curation, *Principles of Microeconomics* is “open source” licensed under a Creative Commons Attribution (CC-BY) license. The economics community is invited to submit examples, emerging research, and other feedback to enhance and strengthen the material and keep it current and relevant for today’s students. Submit your suggestions to [info@openstaxcollege.org](mailto:info@openstaxcollege.org).

## Cost

Our textbooks are available for free online, and in low-cost print and e-book editions.

## About *Principles of Microeconomics*

*Principles of Microeconomics* has been developed to meet the scope and sequence of most introductory microeconomics courses. At the same time, the book includes a number of innovative features designed to enhance student learning. Instructors can also customize the book, adapting it to the approach that works best in their classroom.

## Coverage and Scope

To develop *Principles of Microeconomics*, we acquired the rights to Timothy Taylor's second edition of *Principles of Economics* and solicited ideas from economics instructors at all levels of higher education, from community colleges to Ph.D.-granting universities. They told us about their courses, students, challenges, resources, and how a textbook can best meet the needs of both instructors and students.

The result is a book that covers the breadth of economics topics and also provides the necessary depth to ensure the course is manageable for instructors and students alike. And to make it more applied, we have incorporated many current topics. We hope students will be interested to know just how far-reaching the recent recession was (and still is), for example, and why there is so much controversy even among economists over the Affordable Care Act (Obamacare). The Keystone Pipeline, Occupy Wall Street, and minimum wage debates are just a few of the other important topics covered.

The pedagogical choices, chapter arrangements, and learning objective fulfillment were developed and vetted with feedback from educators dedicated to the project. They thoroughly read the material and offered critical and detailed commentary. The outcome is a balanced approach to microeconomics, particularly to the theory and application of economics concepts. New 2015 data are incorporated for topics that range from average U.S. household consumption in Chapter 2 to the total value of all home equity in Chapter 17. Current events are treated in a politically-balanced way as well.

The book is organized into five main parts:

**What is Economics?** The first two chapters introduce students to the study of economics with a focus on making choices in a world of scarce resources.

**Supply and Demand**, Chapters 3 and 4, introduces and explains the first analytical model in economics: supply, demand, and equilibrium, before showing applications in the markets for labor and finance.

**The Fundamentals of Microeconomic Theory**, Chapters 5 through 10, begins the microeconomics portion of the text, presenting the theories of consumer behavior, production and costs, and the different models of market structure, including some simple game theory.

**Microeconomic Policy Issues**, Chapters 11 through 18, covers the range of topics in applied micro, framed around the concepts of public goods and positive and negative externalities. Students explore competition and antitrust policies, environmental problems, poverty, income inequality, and other labor market issues. The text also covers information, risk and financial markets, as well as public economy.

**International Economics**, Chapters 19 and 20, the final part of the text, introduces the international dimensions of economics, including international trade and protectionism.

Chapter 1 Welcome to Economics!

Chapter 2 Choice in a World of Scarcity

Chapter 3 Demand and Supply

Chapter 4 Labor and Financial Markets

Chapter 5 Elasticity

Chapter 6 Consumer Choices

Chapter 7 Cost and Industry Structure

Chapter 8 Perfect Competition

Chapter 9 Monopoly

Chapter 10 Monopolistic Competition and Oligopoly

Chapter 11 Monopoly and Antitrust Policy

Chapter 12 Environmental Protection and Negative Externalities

Chapter 13 Positive Externalities and Public Goods

Chapter 14 Poverty and Economic Inequality

Chapter 15 Issues in Labor Markets: Unions, Discrimination, Immigration

Chapter 16 Information, Risk, and Insurance

Chapter 17 Financial Markets

Chapter 18 Public Economy

Chapter 19 International Trade

Chapter 20 Globalization and Protectionism

Appendix A The Use of Mathematics in Principles of Economics

Appendix B Indifference Curves

Appendix C Present Discounted Value

### **Alternate Sequencing**

*Principles of Economics* was conceived and written to fit a particular topical sequence, but it can be used flexibly to accommodate other course structures. One such potential structure, which will fit reasonably well with the textbook content, is provided. Please consider, however, that the chapters were not written to be completely independent, and that the proposed alternate sequence should be carefully considered for student preparation and textual consistency.

Chapter 1 Welcome to Economics!

Chapter 2 Choice in a World of Scarcity

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## **Pedagogical Foundation**

Throughout the OpenStax version of *Principles of Microeconomics*, you will find new features that engage the students in economic inquiry by taking selected topics a step further. Our features include:

**Bring It Home:** This added feature is a brief case study, specific to each chapter, which connects the chapter's main topic to the real world. It is broken up into two parts: the first at the beginning of the chapter (in the Intro module) and the second at chapter's end, when students have learned what's necessary to understand the case and "bring home" the chapter's core concepts.

**Work It Out:** This added feature asks students to work through a generally analytical or computational problem, and guides them step-by-step to find out how its solution is derived.

**Clear It Up:** This boxed feature, which includes pre-existing features from Taylor's text, addresses common student misconceptions about the content. Clear It Ups are usually deeper explanations of something in the main body of the text. Each CIU starts with a question. The rest of the feature explains the answer.

**Link It Up:** This added feature is a very brief introduction to a website that is pertinent to students' understanding and enjoyment of the topic at hand.

## **Questions for Each Level of Learning**

The OpenStax version of *Principles of Microeconomics* further expands on Taylor’s original end of chapter materials by offering four types of end-of-module questions for students.

**Self-Checks:** Are analytical self-assessment questions that appear at the end of each module. They “click-to-reveal” an answer in the web view so students can check their understanding before moving on to the next module. Self-Check questions are not simple look-up questions. They push the student to think a bit beyond what is said in the text. Self-Check questions are designed for formative (rather than summative) assessment. The questions and answers are explained so that students feel like they are being walked through the problem.

**Review Questions:** Have been retained from Taylor’s version, and are simple recall questions from the chapter and are in open-response format (not multiple choice or true/false). The answers can be looked up in the text.

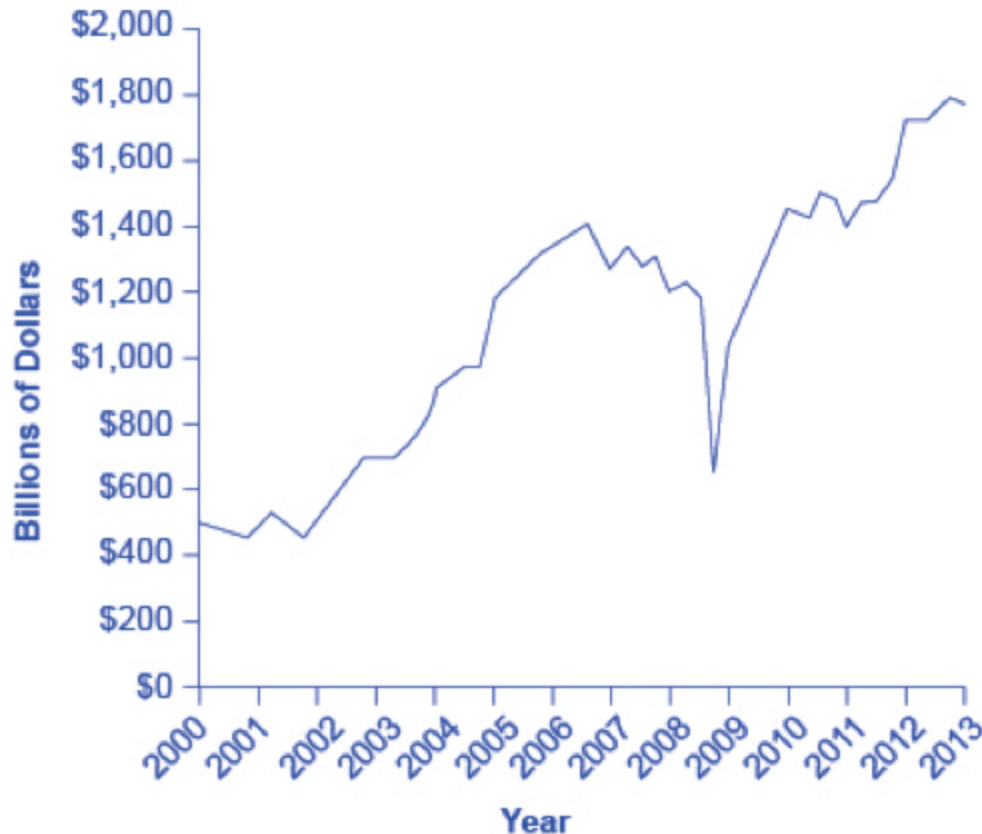
**Critical Thinking Questions:** Are new higher-level, conceptual questions that ask students to *demonstrate their understanding by applying* what they have learned in different contexts. They ask for outside-the-box thinking, for *reasoning* about the concepts. They push the student to places they wouldn’t have thought of going themselves.

**Problems:** Are exercises that give students additional practice working with the analytic and computational concepts in the module.

## Updated Art

*Principles of Microeconomics* includes an updated art program to better inform today’s student, providing the latest data on covered topics.

Corporate Profits After Tax (Adjusted for Inventory and Capital Consumption)



Since 2000, corporate profits after tax have mostly continued to increase each year, save for a substantial decrease between 2008 and 2009 as a result of the Great Recession. (Source: <http://research.stlouisfed.org/fred2>)

## About Our Team

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## **Ancillaries**

OpenStax projects offer an array of ancillaries for students and instructors. Please visit <http://openstaxcollege.org> and view the learning resources for this title.

## Introduction

### class="introduction"

### Do You Use Facebook?

Economics is  
greatly  
impacted by  
how well  
information  
travels through  
society. Today,  
social media  
giants Twitter,  
Facebook, and  
Instagram are  
major forces  
on the  
information  
super highway.  
(Credit: Johan  
Larsson/Flickr  
)

**Note:****Decisions ... Decisions in the Social Media Age**

To post or not to post? Every day we are faced with a myriad of decisions, from what to have for breakfast, to which route to take to class, to the more complex—“Should I double major and add possibly another semester of study to my education?” Our response to these choices depends on the information we have available at any given moment; information economists call “imperfect” because we rarely have all the data we need to make perfect decisions. Despite the lack of perfect information, we still make hundreds of decisions a day.

And now, we have another avenue in which to gather information—social media. Outlets like Facebook and Twitter are altering the process by which we make choices, how we spend our time, which movies we see, which products we buy, and more. How many of you chose a university without checking out its Facebook page or Twitter stream first for information and feedback?

As you will see in this course, what happens in economics is affected by how well and how fast information is disseminated through a society, such as how quickly information travels through Facebook. “Economists love nothing better than when deep and liquid markets operate under conditions of perfect information,” says Jessica Irvine, National Economics Editor for News Corp Australia.

This leads us to the topic of this chapter, an introduction to the world of making decisions, processing information, and understanding behavior in markets—the world of economics. Each chapter in this book will start with a discussion about current (or sometimes past) events and revisit it at chapter’s end—to “bring home” the concepts in play.

**Note:****Introduction**

In this chapter, you will learn about:

- What Is Economics, and Why Is It Important?
- Microeconomics and Macroeconomics
- How Economists Use Theories and Models to Understand Economic Issues
- How Economies Can Be Organized: An Overview of Economic Systems

What is economics and why should you spend your time learning it? After all, there are other disciplines you could be studying, and other ways you could be spending your time. As the Bring it Home feature just mentioned, making choices is at the heart of what economists study, and your decision to take this course is as much as economic decision as anything else.

Economics is probably not what you think. It is not primarily about money or finance. It is not primarily about business. It is not mathematics. What is it then? It is both a subject area and a way of viewing the world.

## What Economics Is and Why It's Important

By the end of this section, you will be able to:

- Discuss the importance of studying economics
- Explain the relationship between production and division of labor
- Evaluate the significance of scarcity

**Economics** is the study of how humans make decisions in the face of scarcity. These can be individual decisions, family decisions, business decisions or societal decisions. If you look around carefully, you will see that scarcity is a fact of life. **Scarcity** means that human wants for goods, services and resources exceed what is available. Resources, such as labor, tools, land, and raw materials are necessary to produce the goods and services we want but they exist in limited supply. Of course, the ultimate scarce resource is time- everyone, rich or poor, has just 24 hours in the day to try to acquire the goods they want. At any point in time, there is only a finite amount of resources available.

Think about it this way: In 2015 the labor force in the United States contained over 158.6 million workers, according to the U.S. Bureau of Labor Statistics. Similarly, the total area of the United States is 3,794,101 square miles. These are large numbers for such crucial resources, however, they are limited. Because these resources are limited, so are the numbers of goods and services we produce with them. Combine this with the fact that human wants seem to be virtually infinite, and you can see why scarcity is a problem.

Scarcity of Resources



Homeless people are a stark reminder that scarcity of resources is real. (Credit: “daveynin”/Flickr Creative Commons)

If you still do not believe that scarcity is a problem, consider the following: Does everyone need food to eat? Does everyone need a decent place to live? Does everyone have access to healthcare? In every country in the world, there are people who are hungry, homeless (for example, those who call park benches their beds, as shown in [\[link\]](#)), and in need of healthcare, just to focus on a few critical goods and services. Why is this the case? It is because of scarcity. Let’s delve into the concept of scarcity a little deeper, because it is crucial to understanding economics.

## **The Problem of Scarcity**

Think about all the things you consume: food, shelter, clothing, transportation, healthcare, and entertainment. How do you acquire those items? You do not produce them yourself. You buy them. How do you afford the things you buy? You work for pay. Or if you do not, someone else does on your behalf. Yet most of us never have enough to buy all the things we want. This is because of scarcity. So how do we solve it?

**Note:**

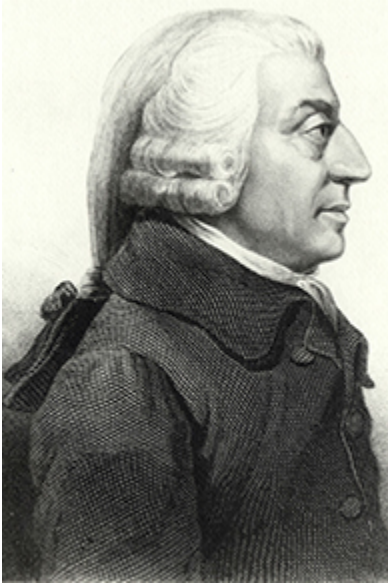
Visit this [website](#) to read about how the United States is dealing with scarcity in resources.



Every society, at every level, must make choices about how to use its resources. Families must decide whether to spend their money on a new car or a fancy vacation. Towns must choose whether to put more of the budget into police and fire protection or into the school system. Nations must decide whether to devote more funds to national defense or to protecting the environment. In most cases, there just isn't enough money in the budget to do everything. So why do we not each just produce all of the things we consume? The simple answer is most of us do not know how, but that is not the main reason. (When you study economics, you will discover that the obvious choice is not always the right answer—or at least the complete answer. Studying economics teaches you to think in a different of way.) Think back to pioneer days, when individuals knew how to do so much more than we do today, from building their homes, to growing their crops, to hunting for food, to repairing their equipment. Most of us do not know how to do all—or any—of those things. It is not because we could not learn. Rather, we do not have to. The reason why is something called *the division and specialization of labor*, a production innovation first put forth by Adam Smith, [\[link\]](#), in his book, *The Wealth of Nations*.

Adam Smith





Adam Smith  
introduced the idea  
of dividing labor  
into discrete tasks.

(Credit:  
Wikimedia  
Commons)

## The Division of and Specialization of Labor

The formal study of economics began when Adam Smith (1723–1790) published his famous book *The Wealth of Nations* in 1776. Many authors had written on economics in the centuries before Smith, but he was the first to address the subject in a comprehensive way. In the first chapter, Smith introduces the **division of labor**, which means that the way a good or service is produced is divided into a number of tasks that are performed by different workers, instead of all the tasks being done by the same person.

To illustrate the division of labor, Smith counted how many tasks went into making a pin: drawing out a piece of wire, cutting it to the right length, straightening it, putting a head on one end and a point on the other, and

packaging pins for sale, to name just a few. Smith counted 18 distinct tasks that were often done by different people—all for a pin, believe it or not!

Modern businesses divide tasks as well. Even a relatively simple business like a restaurant divides up the task of serving meals into a range of jobs like top chef, sous chefs, less-skilled kitchen help, servers to wait on the tables, a greeter at the door, janitors to clean up, and a business manager to handle paychecks and bills—not to mention the economic connections a restaurant has with suppliers of food, furniture, kitchen equipment, and the building where it is located. A complex business like a large manufacturing factory, such as the shoe factory shown in [\[link\]](#), or a hospital can have hundreds of job classifications.

### Division of Labor



Workers on an assembly line are an example of the divisions of labor. (Credit: Nina Hale/Flickr Creative Commons)

## Why the Division of Labor Increases Production

When the tasks involved with producing a good or service are divided and subdivided, workers and businesses can produce a greater quantity of output. In his observations of pin factories, Smith observed that one worker

alone might make 20 pins in a day, but that a small business of 10 workers (some of whom would need to do two or three of the 18 tasks involved with pin-making), could make 48,000 pins in a day. How can a group of workers, each specializing in certain tasks, produce so much more than the same number of workers who try to produce the entire good or service by themselves? Smith offered three reasons.

First, **specialization** in a particular small job allows workers to focus on the parts of the production process where they have an advantage. (In later chapters, we will develop this idea by discussing comparative advantage.) People have different skills, talents, and interests, so they will be better at some jobs than at others. The particular advantages may be based on educational choices, which are in turn shaped by interests and talents. Only those with medical degrees qualify to become doctors, for instance. For some goods, specialization will be affected by geography—it is easier to be a wheat farmer in North Dakota than in Florida, but easier to run a tourist hotel in Florida than in North Dakota. If you live in or near a big city, it is easier to attract enough customers to operate a successful dry cleaning business or movie theater than if you live in a sparsely populated rural area. Whatever the reason, if people specialize in the production of what they do best, they will be more productive than if they produce a combination of things, some of which they are good at and some of which they are not.

Second, workers who specialize in certain tasks often learn to produce more quickly and with higher quality. This pattern holds true for many workers, including assembly line laborers who build cars, stylists who cut hair, and doctors who perform heart surgery. In fact, specialized workers often know their jobs well enough to suggest innovative ways to do their work faster and better.

A similar pattern often operates within businesses. In many cases, a business that focuses on one or a few products (sometimes called its “core competency”) is more successful than firms that try to make a wide range of products.

Third, specialization allows businesses to take advantage of **economies of scale**, which means that for many goods, as the level of production increases, the average cost of producing each individual unit declines. For

example, if a factory produces only 100 cars per year, each car will be quite expensive to make on average. However, if a factory produces 50,000 cars each year, then it can set up an assembly line with huge machines and workers performing specialized tasks, and the average cost of production per car will be lower. The ultimate result of workers who can focus on their preferences and talents, learn to do their specialized jobs better, and work in larger organizations is that society as a whole can produce and consume far more than if each person tried to produce all of their own goods and services. The division and specialization of labor has been a force against the problem of scarcity.

## **Trade and Markets**

Specialization only makes sense, though, if workers can use the pay they receive for doing their jobs to purchase the other goods and services that they need. In short, specialization requires trade.

You do not have to know anything about electronics or sound systems to play music—you just buy an iPod or MP3 player, download the music and listen. You do not have to know anything about artificial fibers or the construction of sewing machines if you need a jacket—you just buy the jacket and wear it. You do not need to know anything about internal combustion engines to operate a car—you just get in and drive. Instead of trying to acquire all the knowledge and skills involved in producing all of the goods and services that you wish to consume, the market allows you to learn a specialized set of skills and then use the pay you receive to buy the goods and services you need or want. This is how our modern society has evolved into a strong economy.

## **Why Study Economics?**

Now that we have gotten an overview on what economics studies, let's quickly discuss why you are right to study it. Economics is not primarily a collection of facts to be memorized, though there are plenty of important concepts to be learned. Instead, economics is better thought of as a collection of questions to be answered or puzzles to be worked out. Most important, economics provides the tools to work out those puzzles. If you

have yet to be bitten by the economics “bug,” there are other reasons why you should study economics.

- Virtually every major problem facing the world today, from global warming, to world poverty, to the conflicts in Syria, Afghanistan, and Somalia, has an economic dimension. If you are going to be part of solving those problems, you need to be able to understand them. Economics is crucial.
- It is hard to overstate the importance of economics to good citizenship. You need to be able to vote intelligently on budgets, regulations, and laws in general. When the U.S. government came close to a standstill at the end of 2012 due to the “fiscal cliff,” what were the issues involved? Did you know?
- A basic understanding of economics makes you a well-rounded thinker. When you read articles about economic issues, you will understand and be able to evaluate the writer’s argument. When you hear classmates, co-workers, or political candidates talking about economics, you will be able to distinguish between common sense and nonsense. You will find new ways of thinking about current events and about personal and business decisions, as well as current events and politics.

The study of economics does not dictate the answers, but it can illuminate the different choices.

## **Key Concepts and Summary**

Economics seeks to solve the problem of scarcity, which is when human wants for goods and services exceed the available supply. A modern economy displays a division of labor, in which people earn income by specializing in what they produce and then use that income to purchase the products they need or want. The division of labor allows individuals and firms to specialize and to produce more for several reasons: a) It allows the agents to focus on areas of advantage due to natural factors and skill levels; b) It encourages the agents to learn and invent; c) It allows agents to take advantage of economies of scale. Division and specialization of labor only work when individuals can purchase what they do not produce in markets.

Learning about economics helps you understand the major problems facing the world today, prepares you to be a good citizen, and helps you become a well-rounded thinker.

## Self-Check Questions

### Exercise:

**Problem:** What is scarcity? Can you think of two causes of scarcity?

---

#### **Solution:**

Scarcity means human wants for goods and services exceed the available supply. Supply is limited because resources are limited. Demand, however, is virtually unlimited. Whatever the supply, it seems human nature to want more.

### Exercise:

#### **Problem:**

Residents of the town of Smithfield like to consume hams, but each ham requires 10 people to produce it and takes a month. If the town has a total of 100 people, what is the maximum amount of ham the residents can consume in a month?

---

#### **Solution:**

$100 \text{ people} / 10 \text{ people per ham} = \text{a maximum of 10 hams per month}$  if all residents produce ham. Since consumption is limited by production, the maximum number of hams residents could consume per month is 10.

### Exercise:

**Problem:**

A consultant works for \$200 per hour. She likes to eat vegetables, but is not very good at growing them. Why does it make more economic sense for her to spend her time at the consulting job and shop for her vegetables?

---

**Solution:**

She is very productive at her consulting job, but not very productive growing vegetables. Time spent consulting would produce far more income than it what she could save growing her vegetables using the same amount of time. So on purely economic grounds, it makes more sense for her to maximize her income by applying her labor to what she does best (i.e. specialization of labor).

**Exercise:****Problem:**

A computer systems engineer could paint his house, but it makes more sense for him to hire a painter to do it. Explain why.

---

**Solution:**

The engineer is better at computer science than at painting. Thus, his time is better spent working for pay at his job and paying a painter to paint his house. Of course, this assumes he does not paint his house for fun!

**Review Questions****Exercise:****Problem:**

Give the three reasons that explain why the division of labor increases an economy's level of production.

### **Exercise:**

**Problem:** What are three reasons to study economics?

## **Critical Thinking Questions**

### **Exercise:**

#### **Problem:**

Suppose you have a team of two workers: one is a baker and one is a chef. Explain why the kitchen can produce more meals in a given period of time if each worker specializes in what they do best than if each worker tries to do everything from appetizer to dessert.

### **Exercise:**

**Problem:** Why would division of labor without trade not work?

### **Exercise:**

#### **Problem:**

Can you think of any examples of *free* goods, that is, goods or services that are not scarce?

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## **Glossary**



division of labor

the way in which the work required to produce a good or service is divided into tasks performed by different workers

economics

the study of how humans make choices under conditions of scarcity

economies of scale

when the average cost of producing each individual unit declines as total output increases

scarcity

when human wants for goods and services exceed the available supply

specialization

when workers or firms focus on particular tasks for which they are well-suited within the overall production process

## Microeconomics and Macroeconomics

By the end of this section, you will be able to:

- Describe microeconomics
- Describe macroeconomics
- Contrast monetary policy and fiscal policy

Economics is concerned with the well-being of *all* people, including those with jobs and those without jobs, as well as those with high incomes and those with low incomes. Economics acknowledges that production of useful goods and services can create problems of environmental pollution. It explores the question of how investing in education helps to develop workers' skills. It probes questions like how to tell when big businesses or big labor unions are operating in a way that benefits society as a whole and when they are operating in a way that benefits their owners or members at the expense of others. It looks at how government spending, taxes, and regulations affect decisions about production and consumption.

It should be clear by now that economics covers a lot of ground. That ground can be divided into two parts: **Microeconomics** focuses on the actions of individual agents within the economy, like households, workers, and businesses; **Macroeconomics** looks at the economy as a whole. It focuses on broad issues such as growth of production, the number of unemployed people, the inflationary increase in prices, government deficits, and levels of exports and imports. Microeconomics and macroeconomics are not separate subjects, but rather complementary perspectives on the overall subject of the economy.

To understand why both microeconomic and macroeconomic perspectives are useful, consider the problem of studying a biological ecosystem like a lake. One person who sets out to study the lake might focus on specific topics: certain kinds of algae or plant life; the characteristics of particular fish or snails; or the trees surrounding the lake. Another person might take an overall view and instead consider the entire ecosystem of the lake from top to bottom; what eats what, how the system stays in a rough balance, and what environmental stresses affect this balance. Both approaches are useful, and both examine the same lake, but the viewpoints are different. In a

similar way, both microeconomics and macroeconomics study the same economy, but each has a different viewpoint.

Whether you are looking at lakes or economics, the micro and the macro insights should blend with each other. In studying a lake, the micro insights about particular plants and animals help to understand the overall food chain, while the macro insights about the overall food chain help to explain the environment in which individual plants and animals live.

In economics, the micro decisions of individual businesses are influenced by whether the macroeconomy is healthy; for example, firms will be more likely to hire workers if the overall economy is growing. In turn, the performance of the macroeconomy ultimately depends on the microeconomic decisions made by individual households and businesses.

## **Microeconomics**

What determines how households and individuals spend their budgets? What combination of goods and services will best fit their needs and wants, given the budget they have to spend? How do people decide whether to work, and if so, whether to work full time or part time? How do people decide how much to save for the future, or whether they should borrow to spend beyond their current means?

What determines the products, and how many of each, a firm will produce and sell? What determines what prices a firm will charge? What determines how a firm will produce its products? What determines how many workers it will hire? How will a firm finance its business? When will a firm decide to expand, downsize, or even close? In the microeconomic part of this book, we will learn about the theory of consumer behavior and the theory of the firm.

## **Macroeconomics**

What determines the level of economic activity in a society? In other words, what determines how many goods and services a nation actually produces? What determines how many jobs are available in an economy? What

determines a nation's standard of living? What causes the economy to speed up or slow down? What causes firms to hire more workers or to lay workers off? Finally, what causes the economy to grow over the long term?

An economy's macroeconomic health can be defined by a number of goals: growth in the standard of living, low unemployment, and low inflation, to name the most important. How can macroeconomic policy be used to pursue these goals? **Monetary policy**, which involves policies that affect bank lending, interest rates, and financial capital markets, is conducted by a nation's central bank. For the United States, this is the Federal Reserve. **Fiscal policy**, which involves government spending and taxes, is determined by a nation's legislative body. For the United States, this is the Congress and the executive branch, which originates the federal budget. These are the main tools the government has to work with. Americans tend to expect that government can fix whatever economic problems we encounter, but to what extent is that expectation realistic? These are just some of the issues that will be explored in the macroeconomic chapters of this book.

## Key Concepts and Summary

Microeconomics and macroeconomics are two different perspectives on the economy. The microeconomic perspective focuses on parts of the economy: individuals, firms, and industries. The macroeconomic perspective looks at the economy as a whole, focusing on goals like growth in the standard of living, unemployment, and inflation. Macroeconomics has two types of policies for pursuing these goals: monetary policy and fiscal policy.

## Self-Check Questions

### Exercise:

#### Problem:

What would be another example of a “system” in the real world that could serve as a metaphor for micro and macroeconomics?

---

**Solution:**

There are many physical systems that would work, for example, the study of planets (micro) in the solar system (macro), or solar systems (micro) in the galaxy (macro).

**Review Questions****Exercise:****Problem:**

What is the difference between microeconomics and macroeconomics?

**Exercise:**

**Problem:** What are examples of individual economic agents?

**Exercise:**

**Problem:** What are the three main goals of macroeconomics?

**Critical Thinking Questions****Exercise:****Problem:**

A balanced federal budget and a balance of trade are considered secondary goals of macroeconomics, while growth in the standard of living (for example) is considered a primary goal. Why do you think that is so?

**Exercise:**

**Problem:**

Macroeconomics is an aggregate of what happens at the microeconomic level. Would it be possible for what happens at the macro level to differ from how economic agents would react to some stimulus at the micro level? *Hint:* Think about the behavior of crowds.

**Glossary**

fiscal policy

economic policies that involve government spending and taxes

macroeconomics

the branch of economics that focuses on broad issues such as growth, unemployment, inflation, and trade balance.

microeconomics

the branch of economics that focuses on actions of particular agents within the economy, like households, workers, and business firms

monetary policy

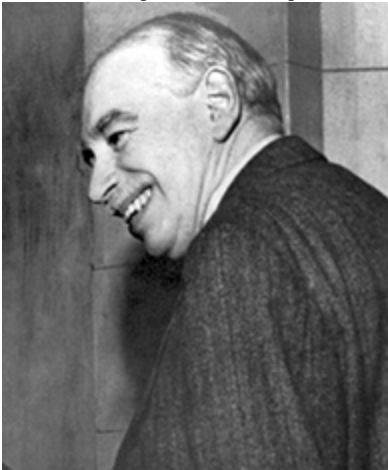
policy that involves altering the level of interest rates, the availability of credit in the economy, and the extent of borrowing

## How Economists Use Theories and Models to Understand Economic Issues

By the end of this section, you will be able to:

- Interpret a circular flow diagram
- Explain the importance of economic theories and models
- Describe goods and services markets and labor markets

### John Maynard Keynes



One of the most  
influential  
economists in  
modern times was  
John Maynard  
Keynes. (Credit:  
Wikimedia  
Commons)

John Maynard Keynes (1883–1946), one of the greatest economists of the twentieth century, pointed out that economics is not just a subject area but also a way of thinking. Keynes, shown in [\[link\]](#), famously wrote in the introduction to a fellow economist's book: “[Economics] is a method rather than a doctrine, an apparatus of the mind, a technique of thinking, which

helps its possessor to draw correct conclusions.” In other words, economics teaches you how to think, not what to think.

**Note:**

Watch this [video](#) about John Maynard Keynes and his influence on economics.



Economists see the world through a different lens than anthropologists, biologists, classicists, or practitioners of any other discipline. They analyze issues and problems with economic theories that are based on particular assumptions about human behavior, that are different than the assumptions an anthropologist or psychologist might use. A **theory** is a simplified representation of how two or more variables interact with each other. The purpose of a theory is to take a complex, real-world issue and simplify it down to its essentials. If done well, this enables the analyst to understand the issue and any problems around it. A good theory is simple enough to be understood, while complex enough to capture the key features of the object or situation being studied.

Sometimes economists use the term **model** instead of theory. Strictly speaking, a theory is a more abstract representation, while a model is more applied or empirical representation. Models are used to test theories, but for this course we will use the terms interchangeably.

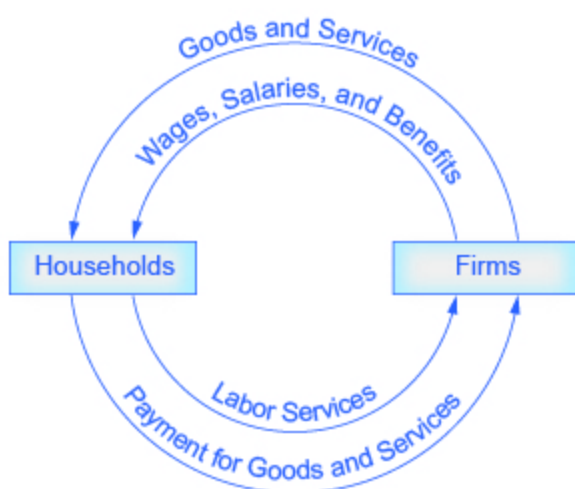
For example, an architect who is planning a major office building will often build a physical model that sits on a tabletop to show how the entire city



block will look after the new building is constructed. Companies often build models of their new products, which are more rough and unfinished than the final product will be, but can still demonstrate how the new product will work.

A good model to start with in economics is the **circular flow diagram**, which is shown in [\[link\]](#). It pictures the economy as consisting of two groups—households and firms—that interact in two markets: the **goods and services market** in which firms sell and households buy and the **labor market** in which households sell labor to business firms or other employees.

### The Circular Flow Diagram



The circular flow diagram shows how households and firms interact in the goods and services market, and in the labor market. The direction of the arrows shows that in the goods and services market, households receive goods and services and pay firms for them. In the labor market, households provide labor and receive payment from firms through wages, salaries, and benefits.

Of course, in the real world, there are many different markets for goods and services and markets for many different types of labor. The circular flow diagram simplifies this to make the picture easier to grasp. In the diagram, firms produce goods and services, which they sell to households in return for revenues. This is shown in the outer circle, and represents the two sides of the product market (for example, the market for goods and services) in which households demand and firms supply. Households sell their labor as workers to firms in return for wages, salaries and benefits. This is shown in the inner circle and represents the two sides of the labor market in which households supply and firms demand.

This version of the circular flow model is stripped down to the essentials, but it has enough features to explain how the product and labor markets work in the economy. We could easily add details to this basic model if we wanted to introduce more real-world elements, like financial markets, governments, and interactions with the rest of the globe (imports and exports).

Economists carry a set of theories in their heads like a carpenter carries around a toolkit. When they see an economic issue or problem, they go through the theories they know to see if they can find one that fits. Then they use the theory to derive insights about the issue or problem. In economics, theories are expressed as diagrams, graphs, or even as mathematical equations. (Do not worry. In this course, we will mostly use graphs.) Economists do not figure out the answer to the problem first and then draw the graph to illustrate. Rather, they use the graph of the theory to help them figure out the answer. Although at the introductory level, you can sometimes figure out the right answer without applying a model, if you keep studying economics, before too long you will run into issues and problems that you will need to graph to solve. Both micro and macroeconomics are explained in terms of theories and models. The most well-known theories are probably those of supply and demand, but you will learn a number of others.

## **Key Concepts and Summary**

Economists analyze problems differently than do other disciplinary experts. The main tools economists use are economic theories or models. A theory is not an illustration of the answer to a problem. Rather, a theory is a tool for determining the answer.

## **Self-Check Questions**

### **Exercise:**

#### **Problem:**

Suppose we extend the circular flow model to add imports and exports. Copy the circular flow diagram onto a sheet of paper and then add a foreign country as a third agent. Draw a rough sketch of the flows of imports, exports, and the payments for each on your diagram.

---

#### **Solution:**

Draw a box outside the original circular flow to represent the foreign country. Draw an arrow from the foreign country to firms, to represents imports. Draw an arrow in the reverse direction representing payments for imports. Draw an arrow from firms to the foreign country to represent exports. Draw an arrow in the reverse direction to represent payments for imports.

### **Exercise:**

#### **Problem:**

What is an example of a problem in the world today, not mentioned in the chapter, that has an economic dimension?

---

#### **Solution:**

There are many such problems. Consider the AIDS epidemic. Why are so few AIDS patients in Africa and Southeast Asia treated with the same drugs that are effective in the United States and Europe? It is because neither those patients nor the countries in which they live have the resources to purchase the same drugs.

## Review Questions

### Exercise:

**Problem:** How did John Maynard Keynes define economics?

### Exercise:

#### **Problem:**

Are households primarily buyers or sellers in the goods and services market? In the labor market?

### Exercise:

#### **Problem:**

Are firms primarily buyers or sellers in the goods and services market? In the labor market?

## Critical Thinking Questions

### Exercise:

#### **Problem:**

Why is it unfair or meaningless to criticize a theory as “unrealistic?”

### Exercise:

#### **Problem:**

Suppose, as an economist, you are asked to analyze an issue unlike anything you have ever done before. Also, suppose you do not have a specific model for analyzing that issue. What should you do? *Hint:* What would a carpenter do in a similar situation?

## Glossary

circular flow diagram

a diagram that views the economy as consisting of households and firms interacting in a goods and services market and a labor market

goods and services market

a market in which firms are sellers of what they produce and households are buyers

labor market

the market in which households sell their labor as workers to business firms or other employers

model

see theory

theory

a representation of an object or situation that is simplified while including enough of the key features to help us understand the object or situation

## How Economies Can Be Organized: An Overview of Economic Systems

By the end of this section, you will be able to:

- Contrast traditional economies, command economies, and market economies
- Explain gross domestic product (GDP)
- Assess the importance and effects of globalization

Think about what a complex system a modern economy is. It includes all production of goods and services, all buying and selling, all employment. The economic life of every individual is interrelated, at least to a small extent, with the economic lives of thousands or even millions of other individuals. Who organizes and coordinates this system? Who insures that, for example, the number of televisions a society provides is the same as the amount it needs and wants? Who insures that the right number of employees work in the electronics industry? Who insures that televisions are produced in the best way possible? How does it all get done?

There are at least three ways societies have found to organize an economy. The first is the **traditional economy**, which is the oldest economic system and can be found in parts of Asia, Africa, and South America. Traditional economies organize their economic affairs the way they have always done (i.e., tradition). Occupations stay in the family. Most families are farmers who grow the crops they have always grown using traditional methods. What you produce is what you get to consume. Because things are driven by tradition, there is little economic progress or development.

**A Command Economy**



Ancient Egypt was an example of a command economy. (Credit: Jay Bergesen/Flickr Creative Commons)

Command economies are very different. In a **command economy**, economic effort is devoted to goals passed down from a ruler or ruling class. Ancient Egypt was a good example: a large part of economic life was devoted to building pyramids, like those shown in [\[link\]](#), for the pharaohs. Medieval manor life is another example: the lord provided the land for growing crops and protection in the event of war. In return, vassals provided labor and soldiers to do the lord's bidding. In the last century, communism emphasized command economies.

In a command economy, the government decides what goods and services will be produced and what prices will be charged for them. The government decides what methods of production will be used and how much workers will be paid. Many necessities like healthcare and education are provided for free. Currently, Cuba and North Korea have command economies.

**A Market Economy**



Nothing says  
“market” more  
than The New  
York Stock  
Exchange. (Credit:  
Erik Drost/Flickr  
Creative  
Commons)

Although command economies have a very centralized structure for economic decisions, market economies have a very decentralized structure. A **market** is an institution that brings together buyers and sellers of goods or services, who may be either individuals or businesses. The New York Stock Exchange, shown in [\[link\]](#), is a prime example of market in which buyers and sellers are brought together. In a **market economy**, decision-making is decentralized. Market economies are based on **private enterprise**: the means of production (resources and businesses) are owned and operated by private individuals or groups of private individuals. Businesses supply goods and services based on demand. (In a command economy, by contrast, resources and businesses are owned by the government.) What goods and services are supplied depends on what is demanded. A person’s income is based on his or her ability to convert resources (especially labor) into something that society values. The more society values the person’s output, the higher the income (think Lady Gaga



or LeBron James). In this scenario, economic decisions are determined by market forces, not governments.

Most economies in the real world are mixed; they combine elements of command and market (and even traditional) systems. The U.S. economy is positioned toward the market-oriented end of the spectrum. Many countries in Europe and Latin America, while primarily market-oriented, have a greater degree of government involvement in economic decisions than does the U.S. economy. China and Russia, while they are closer to having a market-oriented system now than several decades ago, remain closer to the command economy end of the spectrum. A rich resource of information about countries and their economies can be found on the Heritage Foundation's website, as the following Clear It Up feature discusses.

**Note:**

**What countries are considered economically free?**

Who is in control of economic decisions? Are people free to do what they want and to work where they want? Are businesses free to produce when they want and what they choose, and to hire and fire as they wish? Are banks free to choose who will receive loans? Or does the government control these kinds of choices? Each year, researchers at the Heritage Foundation and the *Wall Street Journal* look at 50 different categories of economic freedom for countries around the world. They give each nation a score based on the extent of economic freedom in each category.

The 2015 Heritage Foundation's Index of Economic Freedom report ranked 178 countries around the world: some examples of the most free and the least free countries are listed in [\[link\]](#). Several countries were not ranked because of extreme instability that made judgments about economic freedom impossible. These countries include Afghanistan, Iraq, Syria, and Somalia.

The assigned rankings are inevitably based on estimates, yet even these rough measures can be useful for discerning trends. In 2015, 101 of the 178 included countries shifted toward greater economic freedom, although 77 of the countries shifted toward less economic freedom. In recent

decades, the overall trend has been a *higher level of economic freedom around the world*.

<b>Most Economic Freedom</b>	<b>Least Economic Freedom</b>
1. Hong Kong	167. Timor-Leste
2. Singapore	168. Democratic Republic of Congo
3. New Zealand	169. Argentina
4. Australia	170. Republic of Congo
5. Switzerland	171. Iran
6. Canada	172. Turkmenistan
7. Chile	173. Equatorial Guinea
8. Estonia	174. Eritrea
9. Ireland	175. Zimbabwe
10. Mauritius	176. Venezuela
11. Denmark	177. Cuba
12. United States	178. North Korea

Economic Freedoms, 2015(Source: The Heritage Foundation, 2015 Index of Economic Freedom, Country Rankings, <http://www.heritage.org/index/ranking>)

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## Regulations: The Rules of the Game

Markets and government regulations are always entangled. There is no such thing as an absolutely free market. Regulations always define the “rules of the game” in the economy. Economies that are primarily market-oriented have fewer regulations—ideally just enough to maintain an even playing field for participants. At a minimum, these laws govern matters like safeguarding private property against theft, protecting people from violence, enforcing legal contracts, preventing fraud, and collecting taxes. Conversely, even the most command-oriented economies operate using markets. How else would buying and selling occur? But the decisions of what will be produced and what prices will be charged are heavily regulated. Heavily regulated economies often have **underground economies**, which are markets where the buyers and sellers make transactions without the government’s approval.

The question of how to organize economic institutions is typically not a black-or-white choice between all market or all government, but instead involves a balancing act over the appropriate combination of market freedom and government rules.

Globalization



Cargo ships are one mode of transportation

for shipping goods in the global economy.  
(Credit: Raul Valdez/Flickr Creative Commons)

## The Rise of Globalization

Recent decades have seen a trend toward **globalization**, which is the expanding cultural, political, and economic connections between people around the world. One measure of this is the increased buying and selling of goods, services, and assets across national borders—in other words, international trade and financial capital flows.

Globalization has occurred for a number of reasons. Improvements in shipping, as illustrated by the container ship shown in [\[link\]](#), and air cargo have driven down transportation costs. Innovations in computing and telecommunications have made it easier and cheaper to manage long-distance economic connections of production and sales. Many valuable products and services in the modern economy can take the form of information—for example: computer software; financial advice; travel planning; music, books and movies; and blueprints for designing a building. These products and many others can be transported over telephones and computer networks at ever-lower costs. Finally, international agreements and treaties between countries have encouraged greater trade.

[\[link\]](#) presents one measure of globalization. It shows the percentage of domestic economic production that was exported for a selection of countries from 2010 to 2013, according to an entity known as The World Bank. **Exports** are the goods and services that are produced domestically and sold abroad. **Imports** are the goods and services that are produced abroad and then sold domestically. The size of total production in an economy is measured by the **gross domestic product (GDP)**. Thus, the ratio of exports divided by GDP measures what share of a country's total economic production is sold in other countries.

Country	2010	2011	2012	2013
<b>Higher Income Countries</b>				
United States	12.4	13.6	13.6	13.5
Belgium	76.2	81.4	82.2	82.8
Canada	29.1	30.7	30.0	30.1
France	26.0	27.8	28.1	28.3
<b>Middle Income Countries</b>				
Brazil	10.9	11.9	12.6	12.6
Mexico	29.9	31.2	32.6	31.7
South Korea	49.4	55.7	56.3	53.9
<b>Lower Income Countries</b>				
Chad	36.8	38.9	36.9	32.2
China	29.4	28.5	27.3	26.4
India	22.0	23.9	24.0	24.8
Nigeria	25.3	31.3	31.4	18.0

The Extent of Globalization (exports/GDP)(Source: <http://databank.worldbank.org/data/>)

In recent decades, the export/GDP ratio has generally risen, both worldwide and for the U.S. economy. Interestingly, the share of U.S. exports in proportion to the U.S. economy is well below the global average, in part because large economies like the United States can contain more of the

division of labor inside their national borders. However, smaller economies like Belgium, Korea, and Canada need to trade across their borders with other countries to take full advantage of division of labor, specialization, and economies of scale. In this sense, the enormous U.S. economy is less affected by globalization than most other countries.

[\[link\]](#) also shows that many medium and low income countries around the world, like Mexico and China, have also experienced a surge of globalization in recent decades. If an astronaut in orbit could put on special glasses that make all economic transactions visible as brightly colored lines and look down at Earth, the astronaut would see the planet covered with connections.

So, hopefully, you now have an idea of what economics is about. Before you move to any other chapter of study, be sure to read the very important appendix to this chapter called [The Use of Mathematics in Principles of Economics](#). It is essential that you learn more about how to read and use models in economics.

**Note:****Decisions ... Decisions in the Social Media Age**

The world we live in today provides nearly instant access to a wealth of information. Consider that as recently as the late 1970s, the Farmer's Almanac, along with the Weather Bureau of the U.S. Department of Agriculture, were the primary sources American farmers used to determine when to plant and harvest their crops. Today, farmers are more likely to access, online, weather forecasts from the National Oceanic and Atmospheric Administration or watch the Weather Channel. After all, knowing the upcoming forecast could drive when to harvest crops. Consequently, knowing the upcoming weather could change the amount of crop harvested.

Some relatively new information forums, such as Facebook, are rapidly changing how information is distributed; hence, influencing decision making. In 2014, the Pew Research Center reported that 71% of online adults use Facebook. Facebook post topics range from the National Basketball Association, to celebrity singers and performers, to farmers.

Information helps us make decisions. Decisions as simple as what to wear today to how many reporters should be sent to cover a crash. Each of these decisions is an economic decision. After all, resources are scarce. If ten reporters are sent to cover an accident, they are not available to cover other stories or complete other tasks. Information provides the knowledge needed to make the best possible decisions on how to utilize scarce resources. Welcome to the world of economics!

## Key Concepts and Summary

Societies can be organized as traditional, command, or market-oriented economies. Most societies are a mix. The last few decades have seen globalization evolve as a result of growth in commercial and financial networks that cross national borders, making businesses and workers from different economies increasingly interdependent.

## Self-Check Questions

### Exercise:

#### Problem:

The chapter defines *private enterprise* as a characteristic of market-oriented economies. What would *public enterprise* be? *Hint*: It is a characteristic of command economies.

---

#### Solution:

Public enterprise means the factors of production (resources and businesses) are owned and operated by the government.

### Exercise:

#### Problem:

Why might Belgium, France, Italy, and Sweden have a higher export to GDP ratio than the United States?

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**Solution:**

The United States is a large country economically speaking, so it has less need to trade internationally than the other countries mentioned. (This is the same reason that France and Italy have lower ratios than Belgium or Sweden.) One additional reason is that each of the other countries is a member of the European Union, where trade between members occurs without barriers to trade, like tariffs and quotas.

**Review Questions****Exercise:****Problem:**

What are the three ways that societies can organize themselves economically?

**Exercise:****Problem:**

What is globalization? How do you think it might have affected the economy over the past decade?

**Critical Thinking Questions****Exercise:****Problem:**

Why do you think that most modern countries' economies are a mix of command and market types?

**Exercise:**



## **Problem:**

Can you think of ways that globalization has helped you economically? Can you think of ways that it has not?

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## **Glossary**

command economy

an economy where economic decisions are passed down from government authority and where resources are owned by the government

exports

products (goods and services) made domestically and sold abroad

globalization

the trend in which buying and selling in markets have increasingly crossed national borders

gross domestic product (GDP)

measure of the size of total production in an economy

imports

products (goods and services) made abroad and then sold domestically

market

interaction between potential buyers and sellers; a combination of demand and supply

market economy

an economy where economic decisions are decentralized, resources are owned by private individuals, and businesses supply goods and services based on demand

private enterprise

system where the means of production (resources and businesses) are owned and operated by private individuals or groups of private individuals

traditional economy

typically an agricultural economy where things are done the same as they have always been done

underground economy

a market where the buyers and sellers make transactions in violation of one or more government regulations

Introduction to Choice in a World of Scarcity  
class="introduction"  
Choices and Tradeoffs

In general, the  
higher the degree,  
the higher the salary.  
So why aren't more  
people pursuing  
higher degrees? The  
short answer:  
choices and  
tradeoffs. (Credit:  
modification of  
work by "Jim, the  
Photographer"/Flick  
r Creative  
Commons)



**Note:****Choices ... To What Degree?**

In 2015, the median income for workers who hold master's degrees varies from males to females. The average of the two is \$2,951 weekly. Multiply this average by 52 weeks, and you get an average salary of \$153,452.

Compare that to the median weekly earnings for a full-time worker over 25 with no higher than a bachelor's degree: \$1,224 weekly and \$63,648 a year. What about those with no higher than a high school diploma in 2015? They earn just \$664 weekly and \$34,528 over 12 months. In other words, says the Bureau of Labor Statistics (BLS), earning a bachelor's degree boosted salaries 54% over what you would have earned if you had stopped your education after high school. A master's degree yields a salary almost double that of a high school diploma.

Given these statistics, we might expect a lot of people to choose to go to college and at least earn a bachelor's degree. Assuming that people want to improve their material well-being, it seems like they would make those choices that give them the greatest opportunity to consume goods and services. As it turns out, the analysis is not nearly as simple as this. In fact, in 2014, the BLS reported that while almost 88% of the population in the United States had a high school diploma, only 33.6% of 25–65 year olds had bachelor's degrees, and only 7.4% of 25–65 year olds in 2014 had earned a master's.

This brings us to the subject of this chapter: why people make the choices they make and how economists go about explaining those choices.

**Note:****Introduction to Choice in a World of Scarcity**

In this chapter, you will learn about:

- How Individuals Make Choices Based on Their Budget Constraint
- The Production Possibilities Frontier and Social Choices
- Confronting Objections to the Economic Approach

You will learn quickly when you examine the relationship between economics and scarcity that choices involve tradeoffs. Every choice has a cost.

In 1968, the Rolling Stones recorded “You Can’t Always Get What You Want.” Economists chuckled, because they had been singing a similar tune for decades. English economist Lionel Robbins (1898–1984), in his *Essay on the Nature and Significance of Economic Science* in 1932, described not always getting what you want in this way:

"The time at our disposal is limited. There are only twenty-four hours in the day. We have to choose between the different uses to which they may be put. ... Everywhere we turn, if we choose one thing we must relinquish others which, in different circumstances, we would wish not to have relinquished. Scarcity of means to satisfy given ends is an almost ubiquitous condition of human nature."

Because people live in a world of scarcity, they cannot have all the time, money, possessions, and experiences they wish. Neither can society.

This chapter will continue our discussion of scarcity and the economic way of thinking by first introducing three critical concepts: opportunity cost, marginal decision making, and diminishing returns. Later, it will consider whether the economic way of thinking accurately describes either how choices *are* made or how they *should* be made.

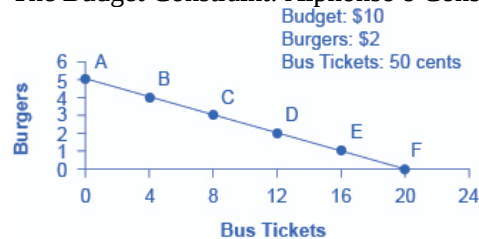
## How Individuals Make Choices Based on Their Budget Constraint

By the end of this section, you will be able to:

- Calculate and graph budget constraints
- Explain opportunity sets and opportunity costs
- Evaluate the law of diminishing marginal utility
- Explain how marginal analysis and utility influence choices

Consider the typical consumer's budget problem. Consumers have a limited amount of income to spend on the things they need and want. Suppose Alphonso has \$10 in spending money each week that he can allocate between bus tickets for getting to work and the burgers that he eats for lunch. Burgers cost \$2 each, and bus tickets are 50 cents each. [\[link\]](#) shows Alphonso's **budget constraint**, that is, the outer boundary of his **opportunity set**. The opportunity set identifies all the opportunities for spending within his budget. The budget constraint indicates all the combinations of burgers and bus tickets Alphonso can afford when he exhausts his budget, given the prices of the two goods. (There are actually many different kinds of budget constraints. You will learn more about them in the chapter on [Consumer Choices](#).)

**The Budget Constraint: Alphonso's Consumption Choice Opportunity Frontier**



Each point on the budget constraint represents a combination of burgers and bus tickets whose total cost adds up to Alphonso's budget of \$10. The slope of the budget constraint is determined by the relative price of burgers and bus tickets. All along the budget set, giving up one burger means gaining four bus tickets.

The vertical axis in the figure shows burger purchases and the horizontal axis shows bus ticket purchases. If Alphonso spends all his money on burgers, he can afford five per week. ( $\$10 \text{ per week} / \$2 \text{ per burger} = 5 \text{ burgers per week}$ .) But if he does this, he will not be able to afford any bus tickets. This choice (zero bus tickets and five burgers) is shown by point A in the figure. Alternatively, if Alphonso spends all his money on bus tickets, he can afford 20 per week. ( $\$10 \text{ per week} / \$0.50 \text{ per bus ticket} = 20 \text{ bus tickets per week}$ .) Then, however, he will not be able to afford any burgers. This alternative choice (20 bus tickets and zero burgers) is shown by point F.

If Alphonso is like most people, he will choose some combination that includes both bus tickets and burgers. That is, he will choose some combination on the budget constraint that connects points A and F. Every point on (or inside) the constraint shows a combination of burgers and bus tickets that Alphonso can afford. Any point outside the constraint is not affordable, because it would cost more money than Alphonso has in his budget.

The budget constraint clearly shows the tradeoff Alphonso faces in choosing between burgers and bus tickets. Suppose he is currently at point D, where he can afford 12 bus tickets and two burgers. What would it cost Alphonso for one more burger? It would be natural to answer \$2, but that's not the way economists think. Instead they ask, how many bus tickets would Alphonso have to give up to get one more burger, while staying within his budget? The answer is four bus tickets. That is the true cost to Alphonso of one more burger.

## The Concept of Opportunity Cost

Economists use the term **opportunity cost** to indicate what must be given up to obtain something that is desired. The idea behind opportunity cost is that the cost of one item is the lost opportunity to do or consume something else; in short, opportunity cost is the value of the next best alternative. For Alphonso, the opportunity cost of a burger is the four bus tickets he would have to give up. He would decide whether or not to choose the burger depending on whether the value of the burger exceeds the value of the forgone alternative—in this case, bus tickets. Since people must choose, they inevitably face tradeoffs in which they have to give up things they desire to get other things they desire more.

### Note:

View this [website](#) for an example of opportunity cost—paying someone else to wait in line for you.



A fundamental principle of economics is that every choice has an opportunity cost. If you sleep through your economics class (not recommended, by the way), the opportunity cost is the learning you miss from not attending class. If you spend your income on video games, you cannot spend it on movies. If you choose to marry one person, you give up the opportunity to marry anyone else. In short, opportunity cost is all around us and part of human existence.

The following Work It Out feature shows a step-by-step analysis of a budget constraint calculation. Read through it to understand another important concept—slope—that is further explained in the appendix [The Use of Mathematics in Principles of Economics](#).

### Note:

#### Understanding Budget Constraints

Budget constraints are easy to understand if you apply a little math. The appendix [The Use of Mathematics in Principles of Economics](#) explains all the math you are likely to need in this book. So if math is not your strength, you might want to take a look at the appendix.

Step 1: The equation for any budget constraint is:

#### Equation:

$$\text{Budget} = P_1 \times Q_1 + P_2 \times Q_2$$

where P and Q are the price and quantity of items purchased and Budget is the amount of income one has to spend.

Step 2. Apply the budget constraint equation to the scenario. In Alphonso's case, this works out to be:

**Equation:**

$$\text{Budget} = P_1 \times Q_1 + P_2 \times Q_2$$

\$10 budget = \$2 per burger  $\times$  quantity of burgers + \$0.50 per bus ticket  $\times$  quantity of bus tickets

$$\$10 = \$2 \times Q_{\text{burgers}} + \$0.50 \times Q_{\text{bus tickets}}$$

Step 3. Using a little algebra, we can turn this into the familiar equation of a line:

**Equation:**

$$y = b + mx$$

For Alphonso, this is:

**Equation:**

$$\$10 = \$2 \times Q_{\text{burgers}} + \$0.50 \times Q_{\text{bus tickets}}$$

Step 4. Simplify the equation. Begin by multiplying both sides of the equation by 2:

**Equation:**

$$2 \times 10 = 2 \times 2 \times Q_{\text{burgers}} + 2 \times 0.5 \times Q_{\text{bus tickets}}$$

$$20 = 4 \times Q_{\text{burgers}} + 1 \times Q_{\text{bus tickets}}$$

Step 5. Subtract one bus ticket from both sides:

**Equation:**

$$20 - Q_{\text{bus tickets}} = 4 \times Q_{\text{burgers}}$$

Divide each side by 4 to yield the answer:

**Equation:**

$$5 - 0.25 \times Q_{\text{bus tickets}} = Q_{\text{burgers}}$$

or

$$Q_{\text{burgers}} = 5 - 0.25 \times Q_{\text{bus tickets}}$$

Step 6. Notice that this equation fits the budget constraint in [\[link\]](#). The vertical intercept is 5 and the slope is  $-0.25$ , just as the equation says. If you plug 20 bus tickets into the equation, you get 0 burgers. If you plug other numbers of bus tickets into the equation, you get the results shown in [\[link\]](#), which are the points on Alphonso's budget constraint.

Point	Quantity of Burgers (at \$2)	Quantity of Bus Tickets (at 50 cents)
A	5	0
B	4	4



Point	Quantity of Burgers (at \$2)	Quantity of Bus Tickets (at 50 cents)
C	3	8
D	2	12
E	1	16
F	0	20

Step 7. Notice that the slope of a budget constraint always shows the opportunity cost of the good which is on the horizontal axis. For Alphonso, the slope is  $-0.25$ , indicating that for every four bus tickets he buys, Alphonso must give up 1 burger.

There are two important observations here. First, the algebraic sign of the slope is negative, which means that the only way to get more of one good is to give up some of the other. Second, the slope is defined as the price of bus tickets (whatever is on the horizontal axis in the graph) divided by the price of burgers (whatever is on the vertical axis), in this case  $\$0.50/\$2 = 0.25$ . So if you want to determine the opportunity cost quickly, just divide the two prices.

## Identifying Opportunity Cost

In many cases, it is reasonable to refer to the opportunity cost as the price. If your cousin buys a new bicycle for \$300, then \$300 measures the amount of “other consumption” that he has given up. For practical purposes, there may be no special need to identify the specific alternative product or products that could have been bought with that \$300, but sometimes the price as measured in dollars may not accurately capture the true opportunity cost. This problem can loom especially large when costs of time are involved.

For example, consider a boss who decides that all employees will attend a two-day retreat to “build team spirit.” The out-of-pocket monetary cost of the event may involve hiring an outside consulting firm to run the retreat, as well as room and board for all participants. But an opportunity cost exists as well: during the two days of the retreat, none of the employees are doing any other work.

Attending college is another case where the opportunity cost exceeds the monetary cost. The out-of-pocket costs of attending college include tuition, books, room and board, and other expenses. But in addition, during the hours that you are attending class and studying, it is impossible to work at a paying job. Thus, college imposes both an out-of-pocket cost and an opportunity cost of lost earnings.

### Note:

What is the opportunity cost associated with increased airport security measures?

After the terrorist plane hijackings on September 11, 2001, many steps were proposed to improve air travel safety. For example, the federal government could provide armed “sky marshals” who would travel inconspicuously with the rest of the passengers. The cost of having a sky marshal on every flight would be roughly \$3 billion per year. Retrofitting all U.S. planes with reinforced cockpit doors to make it harder for terrorists to take over the plane would have a price tag of \$450 million. Buying more sophisticated security equipment for airports, like three-dimensional baggage scanners and cameras linked to face recognition software, could cost another \$2 billion.

But the single biggest cost of greater airline security does not involve spending money. It is the opportunity cost of additional waiting time at the airport. According to the United States Department of Transportation

(DOT), more than 800 million passengers took plane trips in the United States in 2012. Since the 9/11 hijackings, security screening has become more intensive, and consequently, the procedure takes longer than in the past. Say that, on average, each air passenger spends an extra 30 minutes in the airport per trip. Economists commonly place a value on time to convert an opportunity cost in time into a monetary figure. Because many air travelers are relatively high-paid business people, conservative estimates set the average price of time for air travelers at \$20 per hour. By these back-of-the-envelope calculations, the opportunity cost of delays in airports could be as much as  $800 \text{ million} \times 0.5 \text{ hours} \times \$20/\text{hour}$ , or \$8 billion per year. Clearly, the opportunity costs of waiting time can be just as important as costs that involve direct spending.

In some cases, realizing the opportunity cost can alter behavior. Imagine, for example, that you spend \$8 on lunch every day at work. You may know perfectly well that bringing a lunch from home would cost only \$3 a day, so the opportunity cost of buying lunch at the restaurant is \$5 each day (that is, the \$8 buying lunch costs minus the \$3 your lunch from home would cost). \$5 each day does not seem to be that much. However, if you project what that adds up to in a year—250 days a year  $\times$  \$5 per day equals \$1,250, the cost, perhaps, of a decent vacation. If the opportunity cost is described as “a nice vacation” instead of “\$5 a day,” you might make different choices.

## Marginal Decision-Making and Diminishing Marginal Utility

The budget constraint framework helps to emphasize that most choices in the real world are not about getting all of one thing or all of another; that is, they are not about choosing either the point at one end of the budget constraint or else the point all the way at the other end. Instead, most choices involve **marginal analysis**, which means comparing the benefits and costs of choosing a little more or a little less of a good.

People desire goods and services for the satisfaction or **utility** those goods and services provide. Utility, as we will see in the chapter on [Consumer Choices](#), is subjective but that does not make it less real. Economists typically assume that the more of some good one consumes (for example, slices of pizza), the more utility one obtains. At the same time, the utility a person receives from consuming the first unit of a good is typically more than the utility received from consuming the fifth or the tenth unit of that same good. When Alphonso chooses between burgers and bus tickets, for example, the first few bus rides that he chooses might provide him with a great deal of utility—perhaps they help him get to a job interview or a doctor’s appointment. But later bus rides might provide much less utility—they may only serve to kill time on a rainy day. Similarly, the first burger that Alphonso chooses to buy may be on a day when he missed breakfast and is ravenously hungry. However, if Alphonso has a burger every single day, the last few burgers may taste pretty boring. The general pattern that consumption of the first few units of any good tends to bring a higher level of utility to a person than consumption of later units is a common pattern. Economists refer to this pattern as the **law of diminishing marginal utility**, which means that as a person receives more of a good, the additional (or marginal) utility from each additional unit of the good declines. In other words, the first slice of pizza brings more satisfaction than the sixth.

The law of diminishing marginal utility explains why people and societies rarely make all-or-nothing choices. You would not say, “My favorite food is ice cream, so I will eat nothing but ice cream from now on.” Instead, even if you get a very high level of utility from your favorite food, if you ate it exclusively, the additional or marginal utility from those last few servings would not be very high. Similarly, most workers do not say: “I enjoy leisure, so I’ll never work.” Instead, workers recognize that even though some leisure is very nice, a combination of all leisure and no income is not so attractive. The budget constraint framework suggests that when people make choices in a world of scarcity, they will use marginal analysis and think about whether they would prefer a little more or a little less.

## Sunk Costs

In the budget constraint framework, all decisions involve what will happen next: that is, what quantities of goods will you consume, how many hours will you work, or how much will you save. These decisions do not look back to past choices. Thus, the budget constraint framework assumes that **sunk costs**, which are costs that were incurred in the past and cannot be recovered, should not affect the current decision.

Consider the case of Selena, who pays \$8 to see a movie, but after watching the film for 30 minutes, she knows that it is truly terrible. Should she stay and watch the rest of the movie because she paid for the ticket, or should she leave? The money she spent is a sunk cost, and unless the theater manager is feeling kindly, Selena will not get a refund. But staying in the movie still means paying an opportunity cost in time. Her choice is whether to spend the next 90 minutes suffering through a cinematic disaster or to do something—anything—else. The lesson of sunk costs is to forget about the money and time that is irretrievably gone and instead to focus on the marginal costs and benefits of current and future options.

For people and firms alike, dealing with sunk costs can be frustrating. It often means admitting an earlier error in judgment. Many firms, for example, find it hard to give up on a new product that is doing poorly because they spent so much money in creating and launching the product. But the lesson of sunk costs is to ignore them and make decisions based on what will happen in the future.

## **From a Model with Two Goods to One of Many Goods**

The budget constraint diagram containing just two goods, like most models used in this book, is not realistic. After all, in a modern economy people choose from thousands of goods. However, thinking about a model with many goods is a straightforward extension of what we discussed here. Instead of drawing just one budget constraint, showing the tradeoff between two goods, you can draw multiple budget constraints, showing the possible tradeoffs between many different pairs of goods. Or in more advanced classes in economics, you would use mathematical equations that include many possible goods and services that can be purchased, together with their quantities and prices, and show how the total spending on all goods and services is limited to the overall budget available. The graph with two goods that was presented here clearly illustrates that every choice has an opportunity cost, which is the point that does carry over to the real world.

## **Key Concepts and Summary**

Economists see the real world as one of scarcity: that is, a world in which people's desires exceed what is possible. As a result, economic behavior involves tradeoffs in which individuals, firms, and society must give up something that they desire to obtain things that they desire more. Individuals face the tradeoff of what quantities of goods and services to consume. The budget constraint, which is the frontier of the opportunity set, illustrates the range of choices available. The slope of the budget constraint is determined by the relative price of the choices. Choices beyond the budget constraint are not affordable.

Opportunity cost measures cost by what is given up in exchange. Sometimes opportunity cost can be measured in money, but it is often useful to consider time as well, or to measure it in terms of the actual resources that must be given up.

Most economic decisions and tradeoffs are not all-or-nothing. Instead, they involve marginal analysis, which means they are about decisions on the margin, involving a little more or a little less. The law of diminishing marginal utility points out that as a person receives more of something—whether it is a specific good or another resource—the additional marginal gains tend to become smaller. Because sunk costs occurred in the past and cannot be recovered, they should be disregarded in making current decisions.

## **Self-Check Questions**

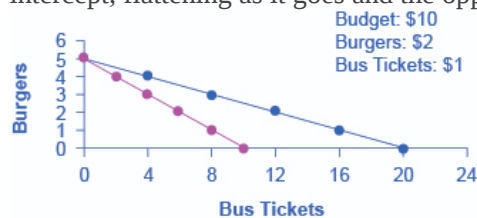
### Exercise:

#### Problem:

Suppose Alphonso's town raised the price of bus tickets to \$1 per trip (while the price of burgers stayed at \$2 and his budget remained \$10 per week.) Draw Alphonso's new budget constraint. What happens to the opportunity cost of bus tickets?

#### Solution:

The opportunity cost of bus tickets is the number of burgers that must be given up to obtain one more bus ticket. Originally, when the price of bus tickets was 50 cents per trip, this opportunity cost was  $0.50/2 = .25$  burgers. The reason for this is that at the original prices, one burger (\$2) costs the same as four bus tickets (\$0.50), so the opportunity cost of a burger is four bus tickets, and the opportunity cost of a bus ticket is .25 (the inverse of the opportunity cost of a burger). With the new, higher price of bus tickets, the opportunity cost rises to  $1/2$  or 0.50. You can see this graphically since the slope of the new budget constraint is flatter than the original one. If Alphonso spends all of his budget on burgers, the higher price of bus tickets has no impact so the horizontal intercept of the budget constraint is the same. If he spends all of his budget on bus tickets, he can now afford only half as many, so the vertical intercept is half as much. In short, the budget constraint rotates clockwise around the horizontal intercept, flattening as it goes and the opportunity cost of bus tickets increases.



### Review Questions

#### Exercise:

**Problem:** Explain why scarcity leads to tradeoffs.

#### Exercise:

#### Problem:

Explain why individuals make choices that are directly on the budget constraint, rather than inside the budget constraint or outside it.

### Critical Thinking Question

#### Exercise:

#### Problem:

Suppose Alphonso's town raises the price of bus tickets from \$0.50 to \$1 and the price of burgers rises from \$2 to \$4. Why is the opportunity cost of bus tickets unchanged? Suppose Alphonso's weekly spending money increases from \$10 to \$20. How is his budget constraint affected from all three changes? Explain.

## Problems

Use this information to answer the following 4 questions: Marie has a weekly budget of \$24, which she likes to spend on magazines and pies.

### Exercise:

#### Problem:

If the price of a magazine is \$4 each, what is the maximum number of magazines she could buy in a week?

### Exercise:

**Problem:** If the price of a pie is \$12, what is the maximum number of pies she could buy in a week?

### Exercise:

#### Problem:

Draw Marie's budget constraint with pies on the horizontal axis and magazines on the vertical axis. What is the slope of the budget constraint?

### Exercise:

**Problem:** What is Marie's opportunity cost of purchasing a pie?

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## Glossary

budget constraint

all possible consumption combinations of goods that someone can afford, given the prices of goods, when all income is spent; the boundary of the opportunity set

law of diminishing marginal utility

as we consume more of a good or service, the utility we get from additional units of the good or service tend to become smaller than what we received from earlier units

marginal analysis

examination of decisions on the margin, meaning a little more or a little less from the status quo

opportunity cost

measures cost by what is given up in exchange; opportunity cost measures the value of the forgone alternative

opportunity set

all possible combinations of consumption that someone can afford given the prices of goods and the individual's income

sunk costs

costs that are made in the past and cannot be recovered

utility

satisfaction, usefulness, or value one obtains from consuming goods and services

## The Production Possibilities Frontier and Social Choices

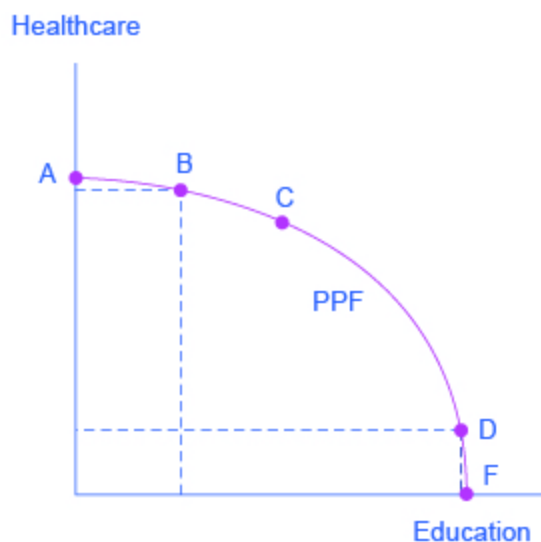
By the end of this section, you will be able to:

- Interpret production possibilities frontier graphs
- Contrast a budget constraint and a production possibilities frontier
- Explain the relationship between a production possibilities frontier and the law of diminishing returns
- Contrast productive efficiency and allocative efficiency
- Define comparative advantage

Just as individuals cannot have everything they want and must instead make choices, society as a whole cannot have everything it might want, either. This section of the chapter will explain the constraints faced by society, using a model called the **production possibilities frontier (PPF)**. There are more similarities than differences between individual choice and social choice. As you read this section, focus on the similarities.

Because society has limited resources (e.g., labor, land, capital, raw materials) at any point in time, there is a limit to the quantities of goods and services it can produce. Suppose a society desires two products, healthcare and education. This situation is illustrated by the production possibilities frontier in [\[link\]](#).

A Healthcare vs. Education Production Possibilities Frontier



This production possibilities frontier shows a tradeoff between devoting social resources to healthcare and devoting them to education. At A all resources go to healthcare and at B, most go to healthcare. At D most resources go to education, and at F, all go to education.

In [\[link\]](#), healthcare is shown on the vertical axis and education is shown on the horizontal axis. If the society were to allocate all of its resources to healthcare, it could produce at point A. But it would not have any resources to produce education. If it were to allocate all of its resources to education, it could produce at point F. Alternatively, the society could choose to produce any combination of healthcare and education shown on the production possibilities frontier. In effect, the production possibilities frontier plays the same role for society as the budget constraint plays for Alphonso. Society can choose any combination of the two goods on or inside the PPF. But it does not have enough resources to produce outside the PPF.

Most important, the production possibilities frontier clearly shows the tradeoff between healthcare and education. Suppose society has chosen to operate at point B, and it is considering producing more education. Because the PPF is downward sloping from left to right, the only way society can obtain more education is by giving up some healthcare. That is the tradeoff society faces. Suppose it considers moving from point B to point C. What would the opportunity cost be for the additional education? The opportunity cost would be the healthcare society has to give up. Just as with Alphonso's budget constraint, the opportunity cost is shown by the slope of the production possibilities frontier. By now you might be saying, "Hey, this PPF is sounding like the budget constraint." If so, read the following Clear It Up feature.



**Note:**

What's the difference between a budget constraint and a PPF?

There are two major differences between a budget constraint and a production possibilities frontier. The first is the fact that the budget constraint is a straight line. This is because its slope is given by the relative prices of the two goods. In contrast, the PPF has a curved shape because of the law of the diminishing returns. The second is the absence of specific numbers on the axes of the PPF. There are no specific numbers because we do not know the exact amount of resources this imaginary economy has, nor do we know how many resources it takes to produce healthcare and how many resources it takes to produce education. If this were a real world example, that data would be available. An additional reason for the lack of numbers is that there is no single way to measure levels of education and healthcare. However, when you think of improvements in education, you can think of accomplishments like more years of school completed, fewer high-school dropouts, and higher scores on standardized tests. When you think of improvements in healthcare, you can think of longer life expectancies, lower levels of infant mortality, and fewer outbreaks of disease.

Whether or not we have specific numbers, conceptually we can measure the opportunity cost of additional education as society moves from point B to point C on the PPF. The additional education is measured by the horizontal distance between B and C. The foregone healthcare is given by the vertical distance between B and C. The slope of the PPF between B and C is (approximately) the vertical distance (the “rise”) over the horizontal distance (the “run”). This is the opportunity cost of the additional education.

## **The Shape of the PPF and the Law of Diminishing Returns**

The budget constraints presented earlier in this chapter, showing individual choices about what quantities of goods to consume, were all straight lines. The reason for these straight lines was that the slope of the budget constraint was determined by relative prices of the two goods in the consumption budget constraint. However, the production possibilities

frontier for healthcare and education was drawn as a curved line. Why does the PPF have a different shape?

To understand why the PPF is curved, start by considering point A at the top left-hand side of the PPF. At point A, all available resources are devoted to healthcare and none are left for education. This situation would be extreme and even ridiculous. For example, children are seeing a doctor every day, whether they are sick or not, but not attending school. People are having cosmetic surgery on every part of their bodies, but no high school or college education exists. Now imagine that some of these resources are diverted from healthcare to education, so that the economy is at point B instead of point A. Diverting some resources away from A to B causes relatively little reduction in health because the last few marginal dollars going into healthcare services are not producing much additional gain in health. However, putting those marginal dollars into education, which is completely without resources at point A, can produce relatively large gains. For this reason, the shape of the PPF from A to B is relatively flat, representing a relatively small drop-off in health and a relatively large gain in education.

Now consider the other end, at the lower right, of the production possibilities frontier. Imagine that society starts at choice D, which is devoting nearly all resources to education and very few to healthcare, and moves to point F, which is devoting *all* spending to education and none to healthcare. For the sake of concreteness, you can imagine that in the movement from D to F, the last few doctors must become high school science teachers, the last few nurses must become school librarians rather than dispensers of vaccinations, and the last few emergency rooms are turned into kindergartens. The gains to education from adding these last few resources to education are very small. However, the opportunity cost lost to health will be fairly large, and thus the slope of the PPF between D and F is steep, showing a large drop in health for only a small gain in education.

The lesson is not that society is likely to make an extreme choice like devoting no resources to education at point A or no resources to health at point F. Instead, the lesson is that the gains from committing additional marginal resources to education depend on how much is already being

spent. If on the one hand, very few resources are currently committed to education, then an increase in resources used can bring relatively large gains. On the other hand, if a large number of resources are already committed to education, then committing additional resources will bring relatively smaller gains.

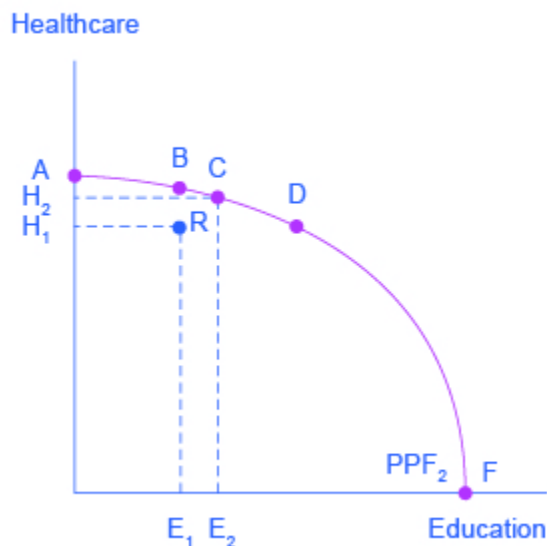
This pattern is common enough that it has been given a name: the **law of diminishing returns**, which holds that as additional increments of resources are added to a certain purpose, the marginal benefit from those additional increments will decline. When government spends a certain amount more on reducing crime, for example, the original gains in reducing crime could be relatively large. But additional increases typically cause relatively smaller reductions in crime, and paying for enough police and security to reduce crime to nothing at all would be tremendously expensive.

The curvature of the production possibilities frontier shows that as additional resources are added to education, moving from left to right along the horizontal axis, the original gains are fairly large, but gradually diminish. Similarly, as additional resources are added to healthcare, moving from bottom to top on the vertical axis, the original gains are fairly large, but again gradually diminish. In this way, the law of diminishing returns produces the outward-bending shape of the production possibilities frontier.

## **Productive Efficiency and Allocative Efficiency**

The study of economics does not presume to tell a society what choice it should make along its production possibilities frontier. In a market-oriented economy with a democratic government, the choice will involve a mixture of decisions by individuals, firms, and government. However, economics can point out that some choices are unambiguously better than others. This observation is based on the concept of efficiency. In everyday usage, efficiency refers to lack of waste. An inefficient machine operates at high cost, while an efficient machine operates at lower cost, because it is not wasting energy or materials. An inefficient organization operates with long delays and high costs, while an efficient organization meets schedules, is focused, and performs within budget.

The production possibilities frontier can illustrate two kinds of efficiency: productive efficiency and allocative efficiency. [\[link\]](#) illustrates these ideas using a production possibilities frontier between healthcare and education. Productive and Allocative Efficiency



Productive efficiency means it is impossible to produce more of one good without decreasing the quantity that is produced of another good. Thus, all choices along a given PPF like B, C, and D display productive efficiency, but R does not. Allocative efficiency means that the particular mix of goods being produced—that is, the specific choice along the production possibilities frontier—represents the allocation that society most desires.

**Productive efficiency** means that, given the available inputs and technology, it is impossible to produce more of one good without decreasing the quantity that is produced of another good. All choices on the

PPF in [\[link\]](#), including A, B, C, D, and F, display productive efficiency. As a firm moves from any one of these choices to any other, either healthcare increases and education decreases or vice versa. However, any choice inside the production possibilities frontier is productively inefficient and wasteful because it is possible to produce more of one good, the other good, or some combination of both goods.

For example, point R is productively inefficient because it is possible at choice C to have more of both goods: education on the horizontal axis is higher at point C than point R ( $E_2$  is greater than  $E_1$ ), and healthcare on the vertical axis is also higher at point C than point R ( $H_2$  is greater than  $H_1$ ).

The particular mix of goods and services being produced—that is, the specific combination of healthcare and education chosen along the production possibilities frontier—can be shown as a ray (line) from the origin to a specific point on the PPF. Output mixes that had more healthcare (and less education) would have a steeper ray, while those with more education (and less healthcare) would have a flatter ray.

**Allocative efficiency** means that the particular mix of goods a society produces represents the combination that society most desires. How to determine what a society desires can be a controversial question, and is usually discussed in political science, sociology, and philosophy classes as well as in economics. At its most basic, allocative efficiency means producers supply the quantity of each product that consumers demand. Only one of the productively efficient choices will be the allocatively efficient choice for society as a whole.

## Why Society Must Choose

Every economy faces two situations in which it may be able to expand consumption of all goods. In the first case, a society may discover that it has been using its resources inefficiently, in which case by improving efficiency and producing on the production possibilities frontier, it can have more of all goods (or at least more of some and less of none). In the second case, as resources grow over a period of years (e.g., more labor and more capital), the economy grows. As it does, the production possibilities frontier

for a society will tend to shift outward and society will be able to afford more of all goods.

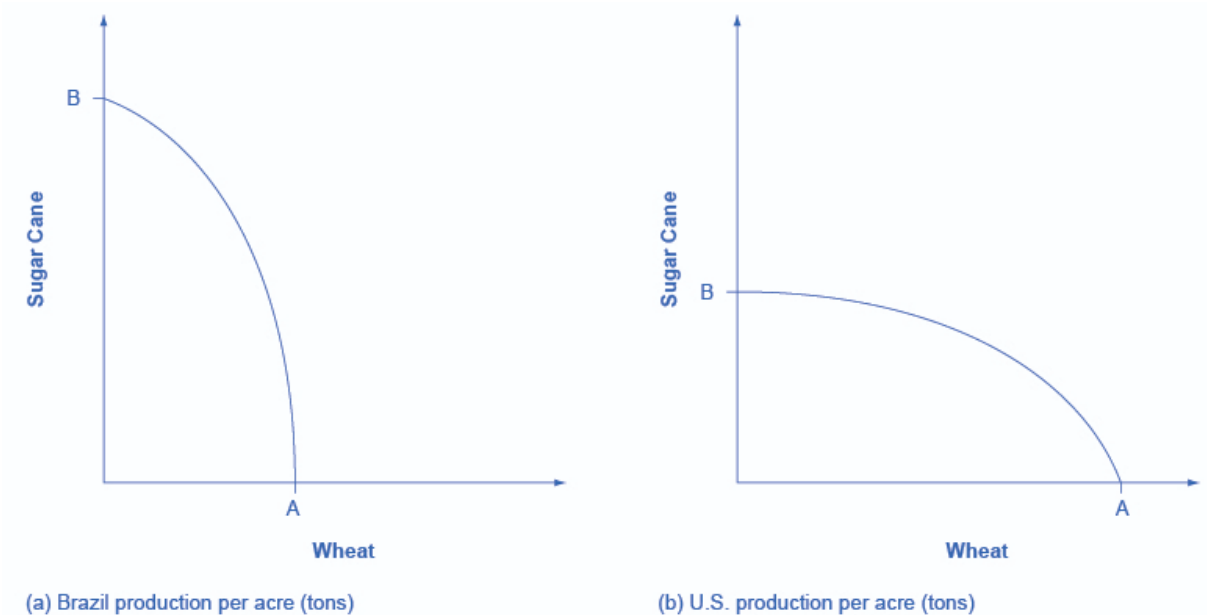
But improvements in productive efficiency take time to discover and implement, and economic growth happens only gradually. So, a society must choose between tradeoffs in the present. For government, this process often involves trying to identify where additional spending could do the most good and where reductions in spending would do the least harm. At the individual and firm level, the market economy coordinates a process in which firms seek to produce goods and services in the quantity, quality, and price that people want. But for both the government and the market economy in the short term, increases in production of one good typically mean offsetting decreases somewhere else in the economy.

## **The PPF and Comparative Advantage**

While every society must choose how much of each good it should produce, it does not need to produce every single good it consumes. Often how much of a good a country decides to produce depends on how expensive it is to produce it versus buying it from a different country. As we saw earlier, the curvature of a country's PPF gives us information about the tradeoff between devoting resources to producing one good versus another. In particular, its slope gives the opportunity cost of producing one more unit of the good in the x-axis in terms of the other good (in the y-axis). Countries tend to have different opportunity costs of producing a specific good, either because of different climates, geography, technology or skills.

Suppose two countries, the US and Brazil, need to decide how much they will produce of two crops: sugar cane and wheat. Due to its climatic conditions, Brazil can produce a lot of sugar cane per acre but not much wheat. Conversely, the U.S. can produce a lot of wheat per acre, but not much sugar cane. Clearly, Brazil has a lower opportunity cost of producing sugar cane (in terms of wheat) than the U.S. The reverse is also true; the U.S. has a lower opportunity cost of producing wheat than Brazil. This can be illustrated by the PPFs of the two countries in [\[link\]](#)

**Production Possibility Frontier for the U.S. and Brazil**



The U.S. PPF is flatter than the Brazil PPF implying that the opportunity cost of wheat in term of sugar cane is lower in the U.S. than in Brazil. Conversely, the opportunity cost of sugar cane is lower in Brazil. The U.S. has comparative advantage in wheat and Brazil has comparative advantage in sugar cane.

When a country can produce a good at a lower opportunity cost than another country, we say that this country has a **comparative advantage** in that good. In our example, Brazil has a comparative advantage in sugar cane and the U.S. has a comparative advantage in wheat. One can easily see this with a simple observation of the extreme production points in the PPFs of the two countries. If Brazil devoted all of its resources to producing wheat, it would be producing at point A. If however it had devoted all of its resources to producing sugar cane instead, it would be producing a much larger amount, at point B. By moving from point A to point B Brazil would give up a relatively small quantity in wheat production to obtain a large production in sugar cane. The opposite is true for the U.S. If the U.S. moved from point A to B and produced only sugar cane, this would result in a large opportunity cost in terms of foregone wheat production.

The slope of the PPF gives the opportunity cost of producing an additional unit of wheat. While the slope is not constant throughout the PPFs, it is quite apparent that the PPF in Brazil is much steeper than in the U.S., and therefore the opportunity cost of wheat generally higher in Brazil. In the chapter on [International Trade](#) you will learn that countries' differences in comparative advantage determine which goods they will choose to produce and trade. When countries engage in trade, they specialize in the production of the goods that they have comparative advantage in, and trade part of that production for goods they do not have comparative advantage in. With trade, goods are produced where the opportunity cost is lowest, so total production increases, benefiting both trading parties.

## **Key Concepts and Summary**

A production possibilities frontier defines the set of choices society faces for the combinations of goods and services it can produce given the resources available. The shape of the PPF is typically curved outward, rather than straight. Choices outside the PPF are unattainable and choices inside the PPF are wasteful. Over time, a growing economy will tend to shift the PPF outwards.

The law of diminishing returns holds that as increments of additional resources are devoted to producing something, the marginal increase in output will become smaller and smaller. All choices along a production possibilities frontier display productive efficiency; that is, it is impossible to use society's resources to produce more of one good without decreasing production of the other good. The specific choice along a production possibilities frontier that reflects the mix of goods society prefers is the choice with allocative efficiency. The curvature of the PPF is likely to differ by country, which results in different countries having comparative advantage in different goods. Total production can increase if countries specialize in the goods they have comparative advantage in and trade some of their production for the remaining goods.

## **Self-Check Questions**

**Exercise:**



**Problem:**

Return to the example in [\[link\]](#). Suppose there is an improvement in medical technology that enables more healthcare to be provided with the same amount of resources. How would this affect the production possibilities curve and, in particular, how would it affect the opportunity cost of education?

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**Solution:**

Because of the improvement in technology, the vertical intercept of the PPF would be at a higher level of healthcare. In other words, the PPF would rotate clockwise around the horizontal intercept. This would make the PPF steeper, corresponding to an increase in the opportunity cost of education, since resources devoted to education would now mean forgoing a greater quantity of healthcare.

**Exercise:****Problem:**

Could a nation be producing in a way that is allocatively efficient, but productively inefficient?

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**Solution:**

No. Allocative efficiency requires productive efficiency, because it pertains to choices along the production possibilities frontier.

**Exercise:****Problem:**

What are the similarities between a consumer's budget constraint and society's production possibilities frontier, not just graphically but analytically?

---

**Solution:**

Both the budget constraint and the PPF show the constraint that each operates under. Both show a tradeoff between having more of one good but less of the other. Both show the opportunity cost graphically as the slope of the constraint (budget or PPF).

## Review Questions

### Exercise:

**Problem:** What is comparative advantage?

### Exercise:

**Problem:** What does a production possibilities frontier illustrate?

### Exercise:

**Problem:**

Why is a production possibilities frontier typically drawn as a curve, rather than a straight line?

### Exercise:

**Problem:**

Explain why societies cannot make a choice above their production possibilities frontier and should not make a choice below it.

### Exercise:

**Problem:** What are diminishing marginal returns?

### Exercise:

**Problem:** What is productive efficiency? Allocative efficiency?

## Critical Thinking Questions

**Exercise:****Problem:**

During the Second World War, Germany's factories were decimated. It also suffered many human casualties, both soldiers and civilians. How did the war affect Germany's production possibilities curve?

**Exercise:****Problem:**

It is clear that productive inefficiency is a waste since resources are being used in a way that produces less goods and services than a nation is capable of. Why is allocative inefficiency also wasteful?

**Glossary**

allocative efficiency

when the mix of goods being produced represents the mix that society most desires

comparative advantage

when a country can produce a good at a lower cost in terms of other goods; or, when a country has a lower opportunity cost of production

law of diminishing returns

as additional increments of resources are added to producing a good or service, the marginal benefit from those additional increments will decline

production possibilities frontier (PPF)

a diagram that shows the productively efficient combinations of two products that an economy can produce given the resources it has available.

productive efficiency

when it is impossible to produce more of one good (or service) without decreasing the quantity produced of another good (or service)

## Confronting Objections to the Economic Approach

By the end of this section, you will be able to:

- Analyze arguments against economic approaches to decision-making
- Interpret a tradeoff diagram
- Contrast normative statements and positive statements

It is one thing to understand the economic approach to decision-making and another thing to feel comfortable applying it. The sources of discomfort typically fall into two categories: that people do not act in the way that fits the economic way of thinking, and that even if people did act that way, they should try not to. Let's consider these arguments in turn.

### **First Objection: People, Firms, and Society Do Not Act Like This**

The economic approach to decision-making seems to require more information than most individuals possess and more careful decision-making than most individuals actually display. After all, do you or any of your friends draw a budget constraint and mutter to yourself about maximizing utility before you head to the shopping mall? Do members of the U.S. Congress contemplate production possibilities frontiers before they vote on the annual budget? The messy ways in which people and societies operate somehow doesn't look much like neat budget constraints or smoothly curving production possibilities frontiers.

However, the economics approach can be a useful way to analyze and understand the tradeoffs of economic decisions even so. To appreciate this point, imagine for a moment that you are playing basketball, dribbling to the right, and throwing a bounce-pass to the left to a teammate who is running toward the basket. A physicist or engineer could work out the correct speed and trajectory for the pass, given the different movements involved and the weight and bounciness of the ball. But when you are playing basketball, you do not perform any of these calculations. You just pass the ball, and if you are a good player, you will do so with high accuracy.

Someone might argue: “The scientist’s formula of the bounce-pass requires a far greater knowledge of physics and far more specific information about speeds of movement and weights than the basketball player actually has, so it must be an unrealistic description of how basketball passes are actually made.” This reaction would be wrongheaded. The fact that a good player can throw the ball accurately because of practice and skill, without making a physics calculation, does not mean that the physics calculation is wrong.

Similarly, from an economic point of view, someone who goes shopping for groceries every week has a great deal of practice with how to purchase the combination of goods that will provide that person with utility, even if the shopper does not phrase decisions in terms of a budget constraint.

Government institutions may work imperfectly and slowly, but in general, a democratic form of government feels pressure from voters and social institutions to make the choices that are most widely preferred by people in that society. So, when thinking about the economic actions of groups of people, firms, and society, it is reasonable, as a first approximation, to analyze them with the tools of economic analysis. For more on this, read about behavioral economics in the chapter on [Consumer Choices](#).

## **Second Objection: People, Firms, and Society Should Not Act This Way**

The economics approach portrays people as self-interested. For some critics of this approach, even if self-interest is an accurate description of how people behave, these behaviors are not moral. Instead, the critics argue that people should be taught to care more deeply about others. Economists offer several answers to these concerns.

First, economics is not a form of moral instruction. Rather, it seeks to describe economic behavior as it actually exists. Philosophers draw a distinction between **positive statements**, which describe the world as it is, and **normative statements**, which describe how the world should be. For example, an economist could analyze a proposed subway system in a certain city. If the expected benefits exceed the costs, he concludes that the project is worth doing—an example of positive analysis. Another economist argues for extended unemployment compensation during the Great

Depression because a rich country like the United States should take care of its less fortunate citizens—an example of normative analysis.

Even if the line between positive and normative statements is not always crystal clear, economic analysis does try to remain rooted in the study of the actual people who inhabit the actual economy. Fortunately however, the assumption that individuals are purely self-interested is a simplification about human nature. In fact, we need to look no further than to Adam Smith, the very father of modern economics to find evidence of this. The opening sentence of his book, *The Theory of Moral Sentiments*, puts it very clearly: “How selfish soever man may be supposed, there are evidently some principles in his nature, which interest him in the fortune of others, and render their happiness necessary to him, though he derives nothing from it except the pleasure of seeing it.” Clearly, individuals are both self-interested and altruistic.

Second, self-interested behavior and profit-seeking can be labeled with other names, such as personal choice and freedom. The ability to make personal choices about buying, working, and saving is an important personal freedom. Some people may choose high-pressure, high-paying jobs so that they can earn and spend a lot of money on themselves. Others may earn a lot of money and give it to charity or spend it on their friends and family. Others may devote themselves to a career that can require a great deal of time, energy, and expertise but does not offer high financial rewards, like being an elementary school teacher or a social worker. Still others may choose a job that does not take lots of their time or provide a high level of income, but still leaves time for family, friends, and contemplation. Some people may prefer to work for a large company; others might want to start their own business. People’s freedom to make their own economic choices has a moral value worth respecting.

**Note:**

Is a diagram by any other name the same?

When you study economics, you may feel buried under an avalanche of diagrams: diagrams in the text, diagrams in the lectures, diagrams in the problems, and diagrams on exams. Your goal should be to recognize the

common underlying logic and pattern of the diagrams, not to memorize each of the individual diagrams.

This chapter uses only one basic diagram, although it is presented with different sets of labels. The consumption budget constraint and the production possibilities frontier for society, as a whole, are the same basic diagram. [\[link\]](#) shows an individual budget constraint and a production possibilities frontier for two goods, Good 1 and Good 2. The tradeoff diagram always illustrates three basic themes: scarcity, tradeoffs, and economic efficiency.

The first theme is scarcity. It is not feasible to have unlimited amounts of both goods. But even if the budget constraint or a PPF shifts, scarcity remains—just at a different level. The second theme is tradeoffs. As depicted in the budget constraint or the production possibilities frontier, it is necessary to give up some of one good to gain more of the other good. The details of this tradeoff vary. In a budget constraint, the tradeoff is determined by the relative prices of the goods: that is, the relative price of two goods in the consumption choice budget constraint. These tradeoffs appear as a straight line. However, the tradeoffs in many production possibilities frontiers are represented by a curved line because the law of diminishing returns holds that as resources are added to an area, the marginal gains tend to diminish. Regardless of the specific shape, tradeoffs remain.

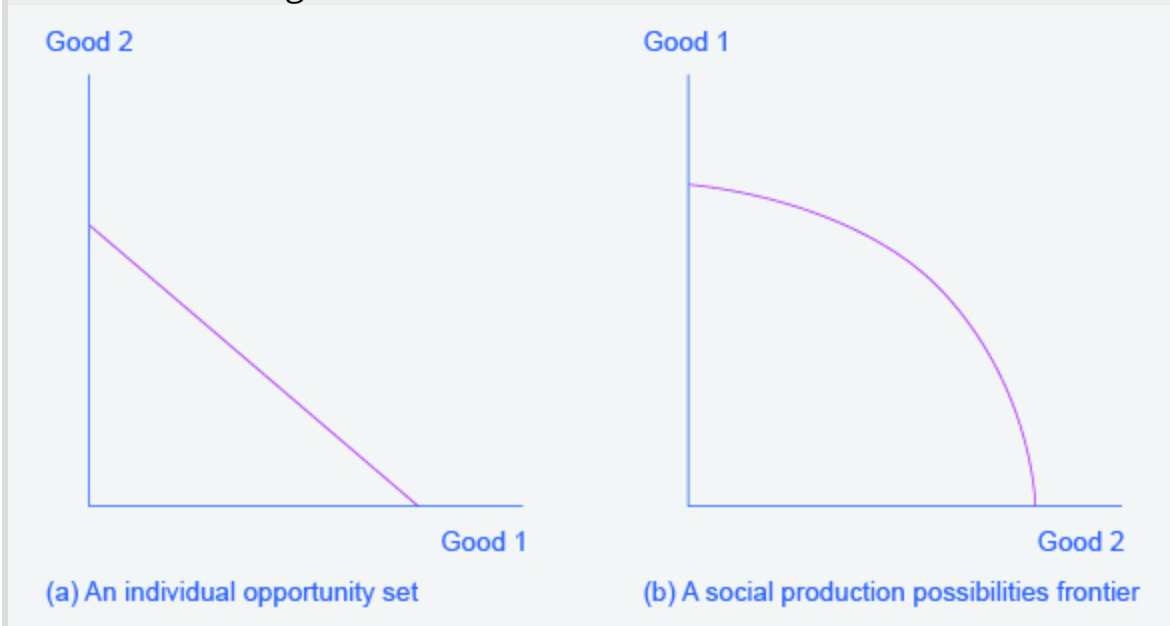
The third theme is economic efficiency, or getting the most benefit from scarce resources. All choices on the production possibilities frontier show productive efficiency because in such cases, there is no way to increase the quantity of one good without decreasing the quantity of the other.

Similarly, when an individual makes a choice along a budget constraint, there is no way to increase the quantity of one good without decreasing the quantity of the other. The choice on a production possibilities set that is socially preferred, or the choice on an individual's budget constraint that is personally preferred, will display allocative efficiency.

The basic budget constraint/production possibilities frontier diagram will recur throughout this book. Some examples include using these tradeoff diagrams to analyze trade, labor supply versus leisure, saving versus consumption, environmental protection and economic output, equality of incomes and economic output, and the macroeconomic tradeoff between consumption and investment. Do not be confused by the different labels.

The budget constraint/production possibilities frontier diagram is always just a tool for thinking carefully about scarcity, tradeoffs, and efficiency in a particular situation.

### The Tradeoff Diagram



Both the individual opportunity set (or budget constraint) and the social production possibilities frontier show the constraints under which individual consumers and society as a whole operate. Both diagrams show the tradeoff in choosing more of one good at the cost of less of the other.

Third, self-interested behavior can lead to positive social results. For example, when people work hard to make a living, they create economic output. Consumers who are looking for the best deals will encourage businesses to offer goods and services that meet their needs. Adam Smith, writing in *The Wealth of Nations*, christened this property the **invisible hand**. In describing how consumers and producers interact in a market economy, Smith wrote:



"Every individual...generally, indeed, neither intends to promote the public interest, nor knows how much he is promoting it. By preferring the support of domestic to that of foreign industry, he intends only his own security; and by directing that industry in such a manner as its produce may be of the greatest value, he intends only his own gain. And he is in this, as in many other cases, led by an invisible hand to promote an end which was no part of his intention...By pursuing his own interest he frequently promotes that of the society more effectually than when he really intends to promote it."

The metaphor of the invisible hand suggests the remarkable possibility that broader social good can emerge from selfish individual actions.

Fourth, even people who focus on their own self-interest in the economic part of their life often set aside their own narrow self-interest in other parts of life. For example, you might focus on your own self-interest when asking your employer for a raise or negotiating to buy a car. But then you might turn around and focus on other people when you volunteer to read stories at the local library, help a friend move to a new apartment, or donate money to a charity. Self-interest is a reasonable starting point for analyzing many economic decisions, without needing to imply that people never do anything that is not in their own immediate self-interest.

**Note:****Choices ... To What Degree?**

What have we learned? We know that scarcity impacts all the choices we make. So, an economist might argue that people do not go on to get bachelor's degrees or master's degrees because they do not have the resources to make those choices or because their incomes are too low and/or the price of these degrees is too high. A bachelor's degree or a master's degree may not be available in their opportunity set.

The price of these degrees may be too high not only because the actual price, college tuition (and perhaps room and board), is too high. An economist might also say that for many people, the full opportunity cost of a bachelor's degree or a master's degree is too high. For these people, they are unwilling or unable to make the tradeoff of giving up years of working, and earning an income, to earn a degree.

Finally, the statistics introduced at the start of the chapter reveal information about intertemporal choices. An economist might say that people choose not to get a college degree because they may have to borrow money to go to college, and the interest they have to pay on that loan in the future will affect their decisions today. Also, it could be that some people have a preference for current consumption over future consumption, so they choose to work now at a lower salary and consume now, rather than putting that consumption off until after they graduate college.

## Key Concepts and Summary

The economic way of thinking provides a useful approach to understanding human behavior. Economists make the careful distinction between positive statements, which describe the world as it is, and normative statements, which describe how the world should be. Even when economics analyzes the gains and losses from various events or policies, and thus draws normative conclusions about how the world should be, the analysis of economics is rooted in a positive analysis of how people, firms, and governments actually behave, not how they should behave.

## Self-Check Questions

### Exercise:

#### Problem:

Individuals may not act in the rational, calculating way described by the economic model of decision making, measuring utility and costs at the margin, but can you make a case that they behave approximately that way?

---

#### Solution:

When individuals compare cost per unit in the grocery store, or characteristics of one product versus another, they are behaving approximately like the model describes.

**Exercise:****Problem:**

Would an op-ed piece in a newspaper urging the adoption of a particular economic policy be considered a positive or normative statement?

---

**Solution:**

Since an op-ed makes a case for what should be, it is considered normative.

**Exercise:****Problem:**

Would a research study on the effects of soft drink consumption on children's cognitive development be considered a positive or normative statement?

---

**Solution:**

Assuming that the study is not taking an explicit position about whether soft drink consumption is good or bad, but just reporting the science, it would be considered positive.

**Review Questions****Exercise:****Problem:**

What is the difference between a positive and a normative statement?

**Exercise:**

**Problem:**

Is the economic model of decision-making intended as a literal description of how individuals, firms, and the governments actually make decisions?

**Exercise:****Problem:**

What are four responses to the claim that people should not behave in the way described in this chapter?

**Critical Thinking Questions****Exercise:****Problem:**

What assumptions about the economy must be true for the invisible hand to work? To what extent are those assumptions valid in the real world?

**Exercise:****Problem:**

Do economists have any particular expertise at making normative arguments? In other words, they have expertise at making positive statements (i.e., what *will* happen) about some economic policy, for example, but do they have special expertise to judge whether or not the policy *should* be undertaken?

**References**

Smith, Adam. "Of Restraints upon the Importation from Foreign Countries." In *The Wealth of Nations*. London: Methuen & Co., 1904, first pub 1776), I.V. 2.9.

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## **Glossary**

invisible hand

idea that self-interested behavior by individuals can lead to positive social outcomes

normative statement

statement which describes how the world should be

positive statement

statement which describes the world as it is

## Introduction to Demand and Supply

class="introduction"

### Farmer's Market

Organic  
vegetables  
and fruits that  
are grown and  
sold within a  
specific  
geographical  
region should,  
in theory, cost  
less than  
conventional  
produce  
because the  
transportation  
costs are less.

That is not,  
however,  
usually the  
case. (Credit:  
modification  
of work by  
Natalie  
Maynor/Flick  
r Creative  
Commons)

**Note:****Why Can We Not Get Enough of Organic?**

Organic food is increasingly popular, not just in the United States, but worldwide. At one time, consumers had to go to specialty stores or farmer's markets to find organic produce. Now it is available in most grocery stores. In short, organic is part of the mainstream.

Ever wonder why organic food costs more than conventional food? Why, say, does an organic Fuji apple cost \$1.99 a pound, while its conventional counterpart costs \$1.49 a pound? The same price relationship is true for just about every organic product on the market. If many organic foods are locally grown, would they not take less time to get to market and therefore be cheaper? What are the forces that keep those prices from coming down? Turns out those forces have a lot to do with this chapter's topic: demand and supply.

**Note:****Introduction to Demand and Supply**

In this chapter, you will learn about:

- Demand, Supply, and Equilibrium in Markets for Goods and Services
- Shifts in Demand and Supply for Goods and Services
- Changes in Equilibrium Price and Quantity: The Four-Step Process
- Price Ceilings and Price Floors

An auction bidder pays thousands of dollars for a dress Whitney Houston wore. A collector spends a small fortune for a few drawings by John Lennon. People usually react to purchases like these in two ways: their jaw drops because they think these are high prices to pay for such goods or they think these are rare, desirable items and the amount paid seems right.

**Note:**

Visit this [website](#) to read a list of bizarre items that have been purchased for their ties to celebrities. These examples represent an interesting facet of demand and supply.



When economists talk about prices, they are less interested in making judgments than in gaining a practical understanding of what determines prices and why prices change. Consider a price most of us contend with weekly: that of a gallon of gas. Why was the average price of gasoline in the United States \$3.71 per gallon in June 2014? Why did the price for gasoline fall sharply to \$2.07 per gallon by January 2015? To explain these price movements, economists focus on the determinants of what gasoline buyers are willing to pay and what gasoline sellers are willing to accept.



As it turns out, the price of gasoline in June of any given year is nearly always higher than the price in January of that same year; over recent decades, gasoline prices in midsummer have averaged about 10 cents per gallon more than their midwinter low. The likely reason is that people drive more in the summer, and are also willing to pay more for gas, but that does not explain how steeply gas prices fell. Other factors were at work during those six months, such as increases in supply and decreases in the demand for crude oil.

This chapter introduces the economic model of demand and supply—one of the most powerful models in all of economics. The discussion here begins by examining how demand and supply determine the price and the quantity sold in markets for goods and services, and how changes in demand and supply lead to changes in prices and quantities.

## Demand, Supply, and Equilibrium in Markets for Goods and Services

By the end of this section, you will be able to:

- Explain demand, quantity demanded, and the law of demand
- Identify a demand curve and a supply curve
- Explain supply, quantity supply, and the law of supply
- Explain equilibrium, equilibrium price, and equilibrium quantity

First let's first focus on what economists mean by demand, what they mean by supply, and then how demand and supply interact in a market.

### Demand for Goods and Services

Economists use the term **demand** to refer to the amount of some good or service consumers are willing and able to purchase at each price. Demand is based on needs and wants—a consumer may be able to differentiate between a need and a want, but from an economist's perspective they are the same thing. Demand is also based on ability to pay. If you cannot pay for it, you have no effective demand.

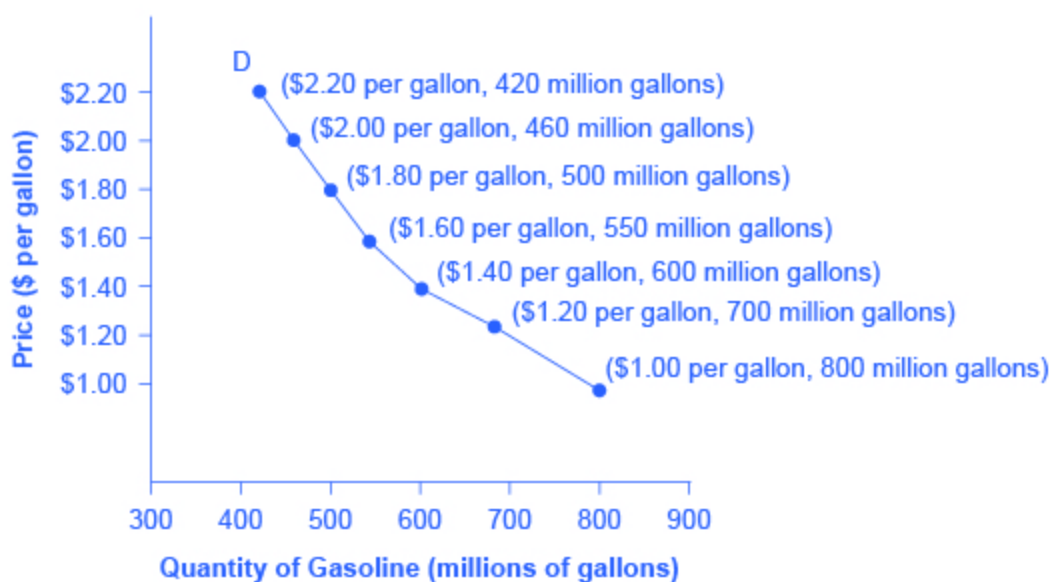
What a buyer pays for a unit of the specific good or service is called **price**. The total number of units purchased at that price is called the **quantity demanded**. A rise in price of a good or service almost always decreases the quantity demanded of that good or service. Conversely, a fall in price will increase the quantity demanded. When the price of a gallon of gasoline goes up, for example, people look for ways to reduce their consumption by combining several errands, commuting by carpool or mass transit, or taking weekend or vacation trips closer to home. Economists call this inverse relationship between price and quantity demanded the **law of demand**. The law of demand assumes that all other variables that affect demand (to be explained in the next module) are held constant.

An example from the market for gasoline can be shown in the form of a table or a graph. A table that shows the quantity demanded at each price, such as [\[link\]](#), is called a **demand schedule**. Price in this case is measured in dollars per gallon of gasoline. The quantity demanded is measured in

millions of gallons over some time period (for example, per day or per year) and over some geographic area (like a state or a country). A **demand curve** shows the relationship between price and quantity demanded on a graph like [\[link\]](#), with quantity on the horizontal axis and the price per gallon on the vertical axis. (Note that this is an exception to the normal rule in mathematics that the independent variable (x) goes on the horizontal axis and the dependent variable (y) goes on the vertical. Economics is not math.)

The demand schedule shown by [\[link\]](#) and the demand curve shown by the graph in [\[link\]](#) are two ways of describing the same relationship between price and quantity demanded.

### A Demand Curve for Gasoline



The demand schedule shows that as price rises, quantity demanded decreases, and vice versa. These points are then graphed, and the line connecting them is the demand curve (D). The downward slope of the demand curve again illustrates the law of demand—the inverse relationship between prices and quantity demanded.

Price (per gallon)	Quantity Demanded (millions of gallons)
\$1.00	800
\$1.20	700
\$1.40	600
\$1.60	550
\$1.80	500
\$2.00	460
\$2.20	420

### Price and Quantity Demanded of Gasoline

Demand curves will appear somewhat different for each product. They may appear relatively steep or flat, or they may be straight or curved. Nearly all demand curves share the fundamental similarity that they slope down from left to right. So demand curves embody the law of demand: As the price increases, the quantity demanded decreases, and conversely, as the price decreases, the quantity demanded increases.

Confused about these different types of demand? Read the next Clear It Up feature.

#### **Note:**

Is demand the same as quantity demanded?

In economic terminology, demand is not the same as quantity demanded. When economists talk about demand, they mean the relationship between a range of prices and the quantities demanded at those prices, as illustrated by a demand curve or a demand schedule. When economists talk about quantity demanded, they mean only a certain point on the demand curve, or

one quantity on the demand schedule. In short, demand refers to the curve and quantity demanded refers to the (specific) point on the curve.

## Supply of Goods and Services

When economists talk about **supply**, they mean the amount of some good or service a producer is willing to supply at each price. Price is what the producer receives for selling one unit of a good or service. A rise in price almost always leads to an increase in the **quantity supplied** of that good or service, while a fall in price will decrease the quantity supplied. When the price of gasoline rises, for example, it encourages profit-seeking firms to take several actions: expand exploration for oil reserves; drill for more oil; invest in more pipelines and oil tankers to bring the oil to plants where it can be refined into gasoline; build new oil refineries; purchase additional pipelines and trucks to ship the gasoline to gas stations; and open more gas stations or keep existing gas stations open longer hours. Economists call this positive relationship between price and quantity supplied—that a higher price leads to a higher quantity supplied and a lower price leads to a lower quantity supplied—the **law of supply**. The law of supply assumes that all other variables that affect supply (to be explained in the next module) are held constant.

Still unsure about the different types of supply? See the following Clear It Up feature.

### Note:

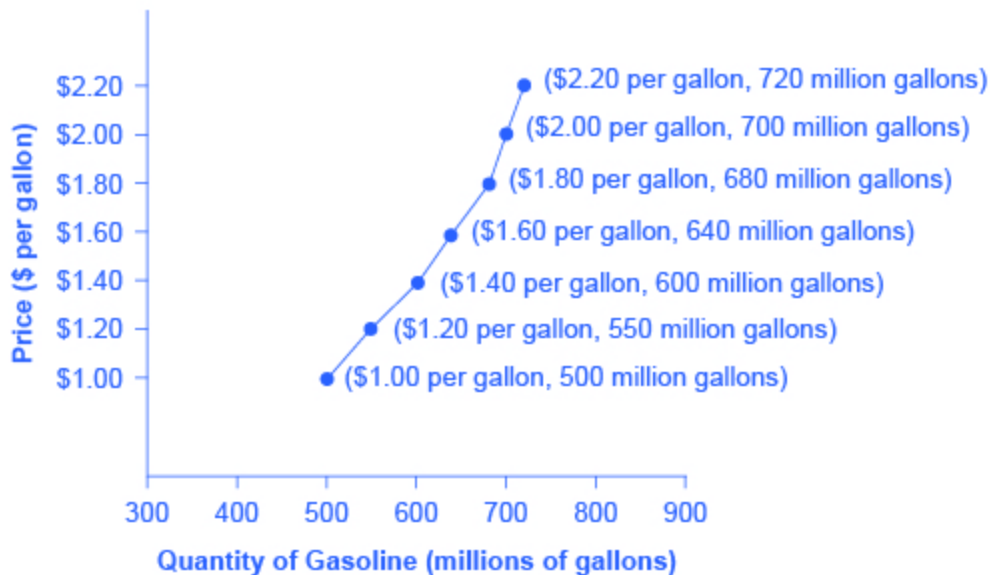
Is supply the same as quantity supplied?

In economic terminology, supply is not the same as quantity supplied. When economists refer to supply, they mean the relationship between a range of prices and the quantities supplied at those prices, a relationship that can be illustrated with a supply curve or a supply schedule. When economists refer to quantity supplied, they mean only a certain point on the supply curve, or one quantity on the supply schedule. In short, supply

refers to the curve and quantity supplied refers to the (specific) point on the curve.

[\[link\]](#) illustrates the law of supply, again using the market for gasoline as an example. Like demand, supply can be illustrated using a table or a graph. A **supply schedule** is a table, like [\[link\]](#), that shows the quantity supplied at a range of different prices. Again, price is measured in dollars per gallon of gasoline and quantity supplied is measured in millions of gallons. A **supply curve** is a graphic illustration of the relationship between price, shown on the vertical axis, and quantity, shown on the horizontal axis. The supply schedule and the supply curve are just two different ways of showing the same information. Notice that the horizontal and vertical axes on the graph for the supply curve are the same as for the demand curve.

#### A Supply Curve for Gasoline



The supply schedule is the table that shows quantity supplied of gasoline at each price. As price rises, quantity supplied also increases, and vice versa. The supply curve (S) is created by graphing the points from the supply schedule and then connecting them. The upward slope of the supply curve illustrates the law of supply—that a higher price leads to a higher quantity supplied, and vice versa.

<b>Price (per gallon)</b>	<b>Quantity Supplied (millions of gallons)</b>
\$1.00	500
\$1.20	550
\$1.40	600
\$1.60	640
\$1.80	680
\$2.00	700
\$2.20	720

### Price and Supply of Gasoline

The shape of supply curves will vary somewhat according to the product: steeper, flatter, straighter, or curved. Nearly all supply curves, however, share a basic similarity: they slope up from left to right and illustrate the law of supply: as the price rises, say, from \$1.00 per gallon to \$2.20 per gallon, the quantity supplied increases from 500 gallons to 720 gallons. Conversely, as the price falls, the quantity supplied decreases.

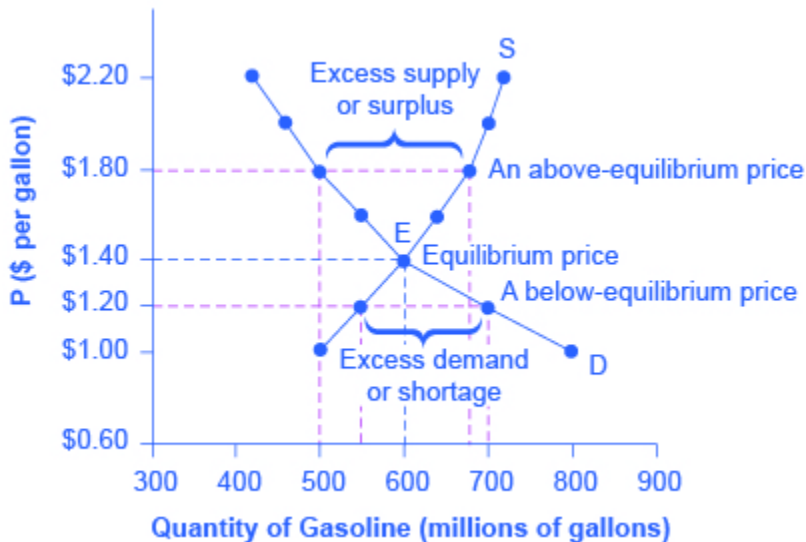
### Equilibrium—Where Demand and Supply Intersect

Because the graphs for demand and supply curves both have price on the vertical axis and quantity on the horizontal axis, the demand curve and supply curve for a particular good or service can appear on the same graph.

Together, demand and supply determine the price and the quantity that will be bought and sold in a market.

[\[link\]](#) illustrates the interaction of demand and supply in the market for gasoline. The demand curve (D) is identical to [\[link\]](#). The supply curve (S) is identical to [\[link\]](#). [\[link\]](#) contains the same information in tabular form.

### Demand and Supply for Gasoline



The demand curve (D) and the supply curve (S) intersect at the equilibrium point E, with a price of \$1.40 and a quantity of 600. The equilibrium is the only price where quantity demanded is equal to quantity supplied. At a price above equilibrium like \$1.80, quantity supplied exceeds the quantity demanded, so there is excess supply. At a price below equilibrium such as \$1.20, quantity demanded exceeds quantity supplied, so there is excess demand.



<b>Price (per gallon)</b>	<b>Quantity demanded (millions of gallons)</b>	<b>Quantity supplied (millions of gallons)</b>
\$1.00	800	500
\$1.20	700	550
<b>\$1.40</b>	<b>600</b>	<b>600</b>
\$1.60	550	640
\$1.80	500	680
\$2.00	460	700
\$2.20	420	720

### Price, Quantity Demanded, and Quantity Supplied

Remember this: When two lines on a diagram cross, this intersection usually means something. The point where the supply curve (S) and the demand curve (D) cross, designated by point E in [\[link\]](#), is called the **equilibrium**. The **equilibrium price** is the only price where the plans of consumers and the plans of producers agree—that is, where the amount of the product consumers want to buy (quantity demanded) is equal to the amount producers want to sell (quantity supplied). This common quantity is called the **equilibrium quantity**. At any other price, the quantity demanded does not equal the quantity supplied, so the market is not in equilibrium at that price.

In [\[link\]](#), the equilibrium price is \$1.40 per gallon of gasoline and the equilibrium quantity is 600 million gallons. If you had only the demand and supply schedules, and not the graph, you could find the equilibrium by looking for the price level on the tables where the quantity demanded and the quantity supplied are equal.

The word “equilibrium” means “balance.” If a market is at its equilibrium price and quantity, then it has no reason to move away from that point. However, if a market is not at equilibrium, then economic pressures arise to move the market toward the equilibrium price and the equilibrium quantity.

Imagine, for example, that the price of a gallon of gasoline was above the equilibrium price—that is, instead of \$1.40 per gallon, the price is \$1.80 per gallon. This above-equilibrium price is illustrated by the dashed horizontal line at the price of \$1.80 in [\[link\]](#). At this higher price, the quantity demanded drops from 600 to 500. This decline in quantity reflects how consumers react to the higher price by finding ways to use less gasoline.

Moreover, at this higher price of \$1.80, the quantity of gasoline supplied rises from the 600 to 680, as the higher price makes it more profitable for gasoline producers to expand their output. Now, consider how quantity demanded and quantity supplied are related at this above-equilibrium price. Quantity demanded has fallen to 500 gallons, while quantity supplied has risen to 680 gallons. In fact, at any above-equilibrium price, the quantity supplied exceeds the quantity demanded. We call this an **excess supply** or a **surplus**.

With a surplus, gasoline accumulates at gas stations, in tanker trucks, in pipelines, and at oil refineries. This accumulation puts pressure on gasoline sellers. If a surplus remains unsold, those firms involved in making and selling gasoline are not receiving enough cash to pay their workers and to cover their expenses. In this situation, some producers and sellers will want to cut prices, because it is better to sell at a lower price than not to sell at all. Once some sellers start cutting prices, others will follow to avoid losing sales. These price reductions in turn will stimulate a higher quantity demanded. So, if the price is above the equilibrium level, incentives built into the structure of demand and supply will create pressures for the price to fall toward the equilibrium.

Now suppose that the price is below its equilibrium level at \$1.20 per gallon, as the dashed horizontal line at this price in [\[link\]](#) shows. At this lower price, the quantity demanded increases from 600 to 700 as drivers take longer trips, spend more minutes warming up the car in the driveway in wintertime, stop sharing rides to work, and buy larger cars that get fewer

miles to the gallon. However, the below-equilibrium price reduces gasoline producers' incentives to produce and sell gasoline, and the quantity supplied falls from 600 to 550.

When the price is below equilibrium, there is **excess demand**, or a **shortage**—that is, at the given price the quantity demanded, which has been stimulated by the lower price, now exceeds the quantity supplied, which had been depressed by the lower price. In this situation, eager gasoline buyers mob the gas stations, only to find many stations running short of fuel. Oil companies and gas stations recognize that they have an opportunity to make higher profits by selling what gasoline they have at a higher price. As a result, the price rises toward the equilibrium level. Read [Demand, Supply, and Efficiency](#) for more discussion on the importance of the demand and supply model.

## Key Concepts and Summary

A demand schedule is a table that shows the quantity demanded at different prices in the market. A demand curve shows the relationship between quantity demanded and price in a given market on a graph. The law of demand states that a higher price typically leads to a lower quantity demanded.

A supply schedule is a table that shows the quantity supplied at different prices in the market. A supply curve shows the relationship between quantity supplied and price on a graph. The law of supply says that a higher price typically leads to a higher quantity supplied.

The equilibrium price and equilibrium quantity occur where the supply and demand curves cross. The equilibrium occurs where the quantity demanded is equal to the quantity supplied. If the price is below the equilibrium level, then the quantity demanded will exceed the quantity supplied. Excess demand or a shortage will exist. If the price is above the equilibrium level, then the quantity supplied will exceed the quantity demanded. Excess supply or a surplus will exist. In either case, economic pressures will push the price toward the equilibrium level.

## Self-Check Question

### Exercise:

#### Problem:

Review [\[link\]](#). Suppose the price of gasoline is \$1.60 per gallon. Is the quantity demanded higher or lower than at the equilibrium price of \$1.40 per gallon? And what about the quantity supplied? Is there a shortage or a surplus in the market? If so, of how much?

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#### Solution:

Since \$1.60 per gallon is above the equilibrium price, the quantity demanded would be lower at 550 gallons and the quantity supplied would be higher at 640 gallons. (These results are due to the laws of demand and supply, respectively.) The outcome of lower  $Q_d$  and higher  $Q_s$  would be a surplus in the gasoline market of  $640 - 550 = 90$  gallons.

## Review Questions

### Exercise:

**Problem:** What determines the level of prices in a market?

### Exercise:

#### Problem:

What does a downward-sloping demand curve mean about how buyers in a market will react to a higher price?

### Exercise:

#### Problem:

Will demand curves have the same exact shape in all markets? If not, how will they differ?

**Exercise:**

**Problem:**

Will supply curves have the same shape in all markets? If not, how will they differ?

**Exercise:**

**Problem:**

What is the relationship between quantity demanded and quantity supplied at equilibrium? What is the relationship when there is a shortage? What is the relationship when there is a surplus?

**Exercise:**

**Problem:**

How can you locate the equilibrium point on a demand and supply graph?

**Exercise:**

**Problem:**

If the price is above the equilibrium level, would you predict a surplus or a shortage? If the price is below the equilibrium level, would you predict a surplus or a shortage? Why?

**Exercise:**

**Problem:**

When the price is above the equilibrium, explain how market forces move the market price to equilibrium. Do the same when the price is below the equilibrium.

**Exercise:**

**Problem:**

What is the difference between the demand and the quantity demanded of a product, say milk? Explain in words and show the difference on a graph with a demand curve for milk.

**Exercise:****Problem:**

What is the difference between the supply and the quantity supplied of a product, say milk? Explain in words and show the difference on a graph with the supply curve for milk.

**Critical Thinking Questions****Exercise:****Problem:**

Review [\[link\]](#). Suppose the government decided that, since gasoline is a necessity, its price should be legally capped at \$1.30 per gallon. What do you anticipate would be the outcome in the gasoline market?

**Exercise:****Problem:**

Explain why the following statement is false: “In the goods market, no buyer would be willing to pay more than the equilibrium price.”

**Exercise:****Problem:**

Explain why the following statement is false: “In the goods market, no seller would be willing to sell for less than the equilibrium price.”

**Problems**

## Exercise:

### Problem:

Review [\[link\]](#) again. Suppose the price of gasoline is \$1.00. Will the quantity demanded be lower or higher than at the equilibrium price of \$1.40 per gallon? Will the quantity supplied be lower or higher? Is there a shortage or a surplus in the market? If so, of how much?

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European Commission: Agriculture and Rural Development. 2013. "Overview of the CAP Reform: 2014-2024." Accessed April 13, 2015. <http://ec.europa.eu/agriculture/cap-post-2013/>.

Radford, R. A. "The Economic Organisation of a P.O.W. Camp." *Economica*. no. 48 (1945): 189-201. <http://www.jstor.org/stable/2550133>.

## Glossary

### demand curve

a graphic representation of the relationship between price and quantity demanded of a certain good or service, with quantity on the horizontal axis and the price on the vertical axis

### demand schedule

a table that shows a range of prices for a certain good or service and the quantity demanded at each price

### demand

the relationship between price and the quantity demanded of a certain good or service

equilibrium price

the price where quantity demanded is equal to quantity supplied

equilibrium quantity

the quantity at which quantity demanded and quantity supplied are equal for a certain price level

equilibrium

the situation where quantity demanded is equal to the quantity supplied; the combination of price and quantity where there is no economic pressure from surpluses or shortages that would cause price or quantity to change

excess demand

at the existing price, the quantity demanded exceeds the quantity supplied; also called a shortage

excess supply

at the existing price, quantity supplied exceeds the quantity demanded; also called a surplus

law of demand

the common relationship that a higher price leads to a lower quantity demanded of a certain good or service and a lower price leads to a higher quantity demanded, while all other variables are held constant

law of supply

the common relationship that a higher price leads to a greater quantity supplied and a lower price leads to a lower quantity supplied, while all other variables are held constant

price

what a buyer pays for a unit of the specific good or service

quantity demanded

the total number of units of a good or service consumers are willing to purchase at a given price



quantity supplied

the total number of units of a good or service producers are willing to sell at a given price

shortage

at the existing price, the quantity demanded exceeds the quantity supplied; also called excess demand

supply curve

a line that shows the relationship between price and quantity supplied on a graph, with quantity supplied on the horizontal axis and price on the vertical axis

supply schedule

a table that shows a range of prices for a good or service and the quantity supplied at each price

supply

the relationship between price and the quantity supplied of a certain good or service

surplus

at the existing price, quantity supplied exceeds the quantity demanded; also called excess supply

## Shifts in Demand and Supply for Goods and Services

By the end of this section, you will be able to:

- Identify factors that affect demand
- Graph demand curves and demand shifts
- Identify factors that affect supply
- Graph supply curves and supply shifts

The previous module explored how price affects the quantity demanded and the quantity supplied. The result was the demand curve and the supply curve. Price, however, is not the only thing that influences demand. Nor is it the only thing that influences supply. For example, how is demand for vegetarian food affected if, say, health concerns cause more consumers to avoid eating meat? Or how is the supply of diamonds affected if diamond producers discover several new diamond mines? What are the major factors, in addition to the price, that influence demand or supply?

### **Note:**

Visit this [website](#) to read a brief note on how marketing strategies can influence supply and demand of products.



## What Factors Affect Demand?

We defined demand as the amount of some product a consumer is willing and able to purchase at each price. That suggests at least two factors in addition to price that affect demand. Willingness to purchase suggests a

desire, based on what economists call tastes and preferences. If you neither need nor want something, you will not buy it. Ability to purchase suggests that income is important. Professors are usually able to afford better housing and transportation than students, because they have more income. Prices of related goods can affect demand also. If you need a new car, the price of a Honda may affect your demand for a Ford. Finally, the size or composition of the population can affect demand. The more children a family has, the greater their demand for clothing. The more driving-age children a family has, the greater their demand for car insurance, and the less for diapers and baby formula.

These factors matter both for demand by an individual and demand by the market as a whole. Exactly how do these various factors affect demand, and how do we show the effects graphically? To answer those questions, we need the *ceteris paribus* assumption.

## **The *Ceteris Paribus* Assumption**

A demand curve or a supply curve is a relationship between two, and only two, variables: quantity on the horizontal axis and price on the vertical axis. The assumption behind a demand curve or a supply curve is that no relevant economic factors, other than the product's price, are changing. Economists call this assumption **ceteris paribus**, a Latin phrase meaning “other things being equal.” Any given demand or supply curve is based on the *ceteris paribus* assumption that all else is held equal. A demand curve or a supply curve is a relationship between two, and only two, variables when all other variables are kept constant. If all else is not held equal, then the laws of supply and demand will not necessarily hold, as the following Clear It Up feature shows.

### **Note:**

When does *ceteris paribus* apply?

*Ceteris paribus* is typically applied when we look at how changes in price affect demand or supply, but *ceteris paribus* can be applied more generally. In the real world, demand and supply depend on more factors than just

price. For example, a consumer's demand depends on income and a producer's supply depends on the cost of producing the product. How can we analyze the effect on demand or supply if multiple factors are changing at the same time—say price rises and income falls? The answer is that we examine the changes one at a time, assuming the other factors are held constant.

For example, we can say that an increase in the price reduces the amount consumers will buy (assuming income, and anything else that affects demand, is unchanged). Additionally, a decrease in income reduces the amount consumers can afford to buy (assuming price, and anything else that affects demand, is unchanged). This is what the *ceteris paribus* assumption really means. In this particular case, after we analyze each factor separately, we can combine the results. The amount consumers buy falls for two reasons: first because of the higher price and second because of the lower income.

## How Does Income Affect Demand?

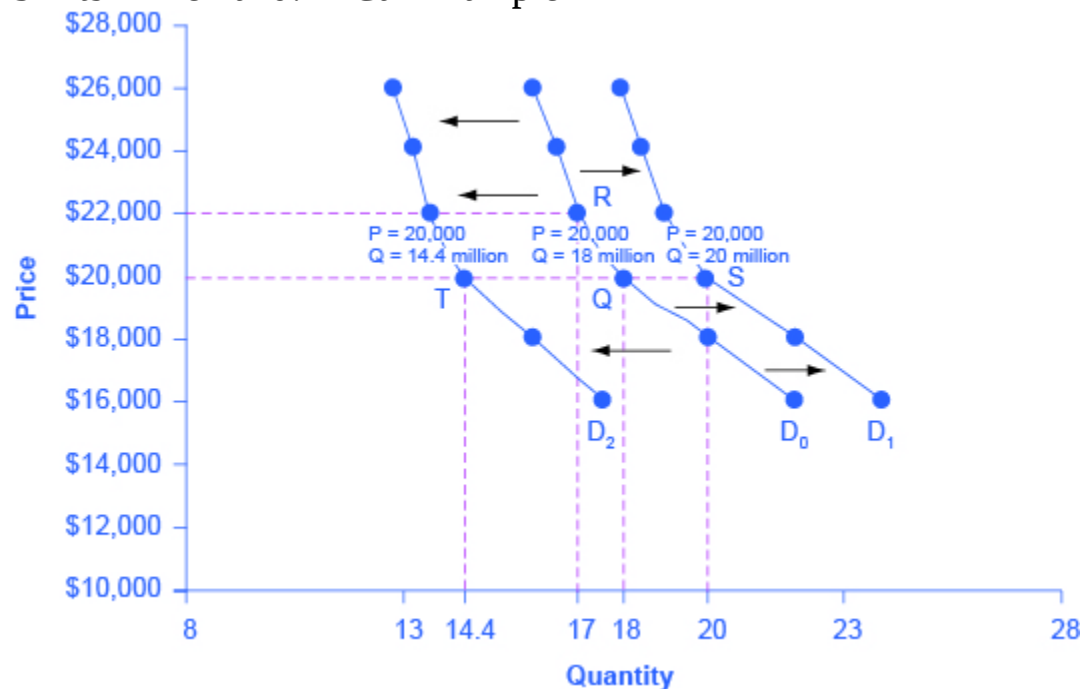
Let's use income as an example of how factors other than price affect demand. [\[link\]](#) shows the initial demand for automobiles as  $D_0$ . At point Q, for example, if the price is \$20,000 per car, the quantity of cars demanded is 18 million.  $D_0$  also shows how the quantity of cars demanded would change as a result of a higher or lower price. For example, if the price of a car rose to \$22,000, the quantity demanded would decrease to 17 million, at point R.

The original demand curve  $D_0$ , like every demand curve, is based on the *ceteris paribus* assumption that no other economically relevant factors change. Now imagine that the economy expands in a way that raises the incomes of many people, making cars more affordable. How will this affect demand? How can we show this graphically?

Return to [\[link\]](#). The price of cars is still \$20,000, but with higher incomes, the quantity demanded has now increased to 20 million cars, shown at point S. As a result of the higher income levels, the demand curve shifts to the right to the new demand curve  $D_1$ , indicating an increase in demand. [\[link\]](#)

shows clearly that this increased demand would occur at every price, not just the original one.

### Shifts in Demand: A Car Example



Increased demand means that at every given price, the quantity demanded is higher, so that the demand curve shifts to the right from  $D_0$  to  $D_1$ . Decreased demand means that at every given price, the quantity demanded is lower, so that the demand curve shifts to the left from  $D_0$  to  $D_2$ .

Price	Decrease to $D_2$	Original Quantity Demanded $D_0$	Increase to $D_1$
\$16,000	17.6 million	22.0 million	24.0 million

<b>Price</b>	<b>Decrease to <math>D_2</math></b>	<b>Original Quantity Demanded <math>D_0</math></b>	<b>Increase to <math>D_1</math></b>
\$18,000	16.0 million	20.0 million	22.0 million
\$20,000	14.4 million	18.0 million	20.0 million
\$22,000	13.6 million	17.0 million	19.0 million
\$24,000	13.2 million	16.5 million	18.5 million
\$26,000	12.8 million	16.0 million	18.0 million

### Price and Demand Shifts: A Car Example

Now, imagine that the economy slows down so that many people lose their jobs or work fewer hours, reducing their incomes. In this case, the decrease in income would lead to a lower quantity of cars demanded at every given price, and the original demand curve  $D_0$  would shift left to  $D_2$ . The shift from  $D_0$  to  $D_2$  represents such a decrease in demand: At any given price level, the quantity demanded is now lower. In this example, a price of \$20,000 means 18 million cars sold along the original demand curve, but only 14.4 million sold after demand fell.

When a demand curve shifts, it does not mean that the quantity demanded by every individual buyer changes by the same amount. In this example, not everyone would have higher or lower income and not everyone would buy or not buy an additional car. Instead, a shift in a demand curve captures an pattern for the market as a whole.

In the previous section, we argued that higher income causes greater demand at every price. This is true for most goods and services. For some—

luxury cars, vacations in Europe, and fine jewelry—the effect of a rise in income can be especially pronounced. A product whose demand rises when income rises, and vice versa, is called a **normal good**. A few exceptions to this pattern do exist. As incomes rise, many people will buy fewer generic brand groceries and more name brand groceries. They are less likely to buy used cars and more likely to buy new cars. They will be less likely to rent an apartment and more likely to own a home, and so on. A product whose demand falls when income rises, and vice versa, is called an **inferior good**. In other words, when income increases, the demand curve shifts to the left.

## Other Factors That Shift Demand Curves

Income is not the only factor that causes a shift in demand. Other things that change demand include tastes and preferences, the composition or size of the population, the prices of related goods, and even expectations. A change in any one of the underlying factors that determine what quantity people are willing to buy at a given price will cause a shift in demand. Graphically, the new demand curve lies either to the right (an increase) or to the left (a decrease) of the original demand curve. Let's look at these factors.

### Changing Tastes or Preferences

From 1980 to 2014, the per-person consumption of chicken by Americans rose from 48 pounds per year to 85 pounds per year, and consumption of beef fell from 77 pounds per year to 54 pounds per year, according to the U.S. Department of Agriculture (USDA). Changes like these are largely due to movements in taste, which change the quantity of a good demanded at every price: that is, they shift the demand curve for that good, rightward for chicken and leftward for beef.

### Changes in the Composition of the Population

The proportion of elderly citizens in the United States population is rising. It rose from 9.8% in 1970 to 12.6% in 2000, and will be projected (by the U.S. Census Bureau) 20% of the population by 2030. A society with relatively more children, like the United States in the 1960s, will have greater demand for goods and services like tricycles and day care facilities.

A society with relatively more elderly persons, as the United States is projected to have by 2030, has a higher demand for nursing homes and hearing aids. Similarly, changes in the size of the population can affect the demand for housing and many other goods. Each of these changes in demand will be shown as a shift in the demand curve.

The demand for a product can also be affected by changes in the prices of related goods such as substitutes or complements. A **substitute** is a good or service that can be used in place of another good or service. As electronic books, like this one, become more available, you would expect to see a decrease in demand for traditional printed books. A lower price for a substitute decreases demand for the other product. For example, in recent years as the price of tablet computers has fallen, the quantity demanded has increased (because of the law of demand). Since people are purchasing tablets, there has been a decrease in demand for laptops, which can be shown graphically as a leftward shift in the demand curve for laptops. A higher price for a substitute good has the reverse effect.

Other goods are **complements** for each other, meaning that the goods are often used together, because consumption of one good tends to enhance consumption of the other. Examples include breakfast cereal and milk; notebooks and pens or pencils, golf balls and golf clubs; gasoline and sport utility vehicles; and the five-way combination of bacon, lettuce, tomato, mayonnaise, and bread. If the price of golf clubs rises, since the quantity demanded of golf clubs falls (because of the law of demand), demand for a complement good like golf balls decreases, too. Similarly, a higher price for skis would shift the demand curve for a complement good like ski resort trips to the left, while a lower price for a complement has the reverse effect.

### **Changes in Expectations about Future Prices or Other Factors that Affect Demand**

While it is clear that the price of a good affects the quantity demanded, it is also true that expectations about the future price (or expectations about tastes and preferences, income, and so on) can affect demand. For example, if people hear that a hurricane is coming, they may rush to the store to buy flashlight batteries and bottled water. If people learn that the price of a good like coffee is likely to rise in the future, they may head for the store to stock



up on coffee now. These changes in demand are shown as shifts in the curve. Therefore, a **shift in demand** happens when a change in some economic factor (other than price) causes a different quantity to be demanded at every price. The following Work It Out feature shows how this happens.

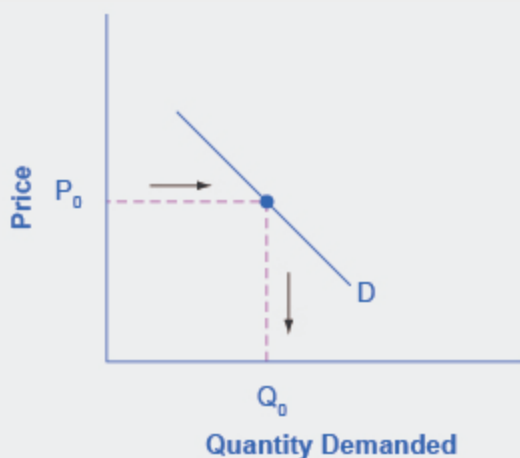
**Note:**

**Shift in Demand**

A shift in demand means that at any price (and at every price), the quantity demanded will be different than it was before. Following is an example of a shift in demand due to an income increase.

Step 1. Draw the graph of a demand curve for a normal good like pizza. Pick a price (like  $P_0$ ). Identify the corresponding  $Q_0$ . An example is shown in [\[link\]](#).

**Demand Curve**

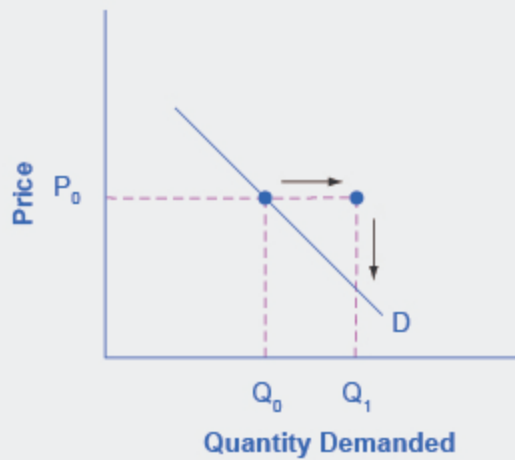


The demand curve can be used to identify how much consumers would buy at any given price.

Step 2. Suppose income increases. As a result of the change, are consumers going to buy more or less pizza? The answer is more. Draw a dotted horizontal line from the chosen price, through the original quantity demanded, to the new point with the new  $Q_1$ . Draw a dotted vertical line

down to the horizontal axis and label the new  $Q_1$ . An example is provided in [\[link\]](#).

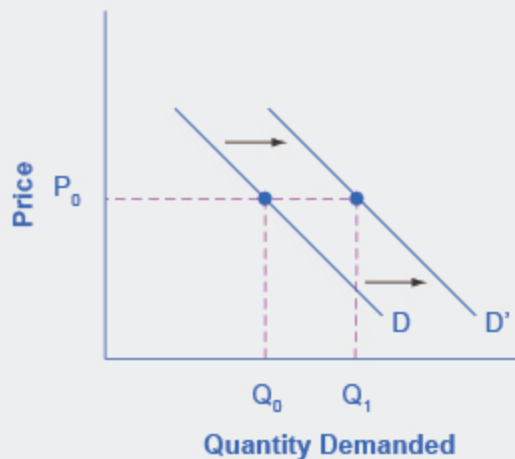
### Demand Curve with Income Increase



With an increase in income, consumers will purchase larger quantities, pushing demand to the right.

Step 3. Now, shift the curve through the new point. You will see that an increase in income causes an upward (or rightward) shift in the demand curve, so that at any price the quantities demanded will be higher, as shown in [\[link\]](#).

### Demand Curve Shifted Right



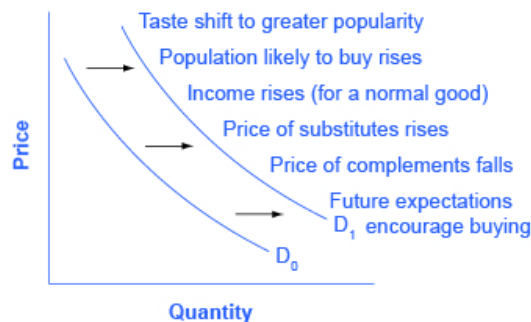
With an increase in income, consumers will

purchase larger quantities, pushing demand to the right, and causing the demand curve to shift right.

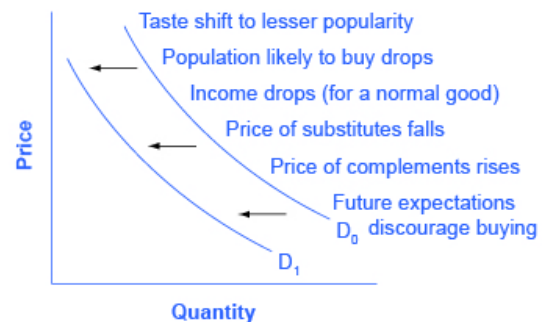
## Summing Up Factors That Change Demand

Six factors that can shift demand curves are summarized in [\[link\]](#). The direction of the arrows indicates whether the demand curve shifts represent an increase in demand or a decrease in demand. Notice that a change in the price of the good or service itself is not listed among the factors that can shift a demand curve. A change in the price of a good or service causes a movement along a specific demand curve, and it typically leads to some change in the quantity demanded, but it does not shift the demand curve.

### Factors That Shift Demand Curves



(a) Factors that increase demand



(b) Factors that decrease demand

- (a) A list of factors that can cause an increase in demand from  $D_0$  to  $D_1$ . (b) The same factors, if their direction is reversed, can cause a decrease in demand from  $D_0$  to  $D_1$ .

When a demand curve shifts, it will then intersect with a given supply curve at a different equilibrium price and quantity. We are, however, getting ahead of our story. Before discussing how changes in demand can affect

equilibrium price and quantity, we first need to discuss shifts in supply curves.

## How Production Costs Affect Supply

A supply curve shows how quantity supplied will change as the price rises and falls, assuming *ceteris paribus* so that no other economically relevant factors are changing. If other factors relevant to supply do change, then the entire supply curve will shift. Just as a shift in demand is represented by a change in the quantity demanded at every price, a **shift in supply** means a change in the quantity supplied at every price.

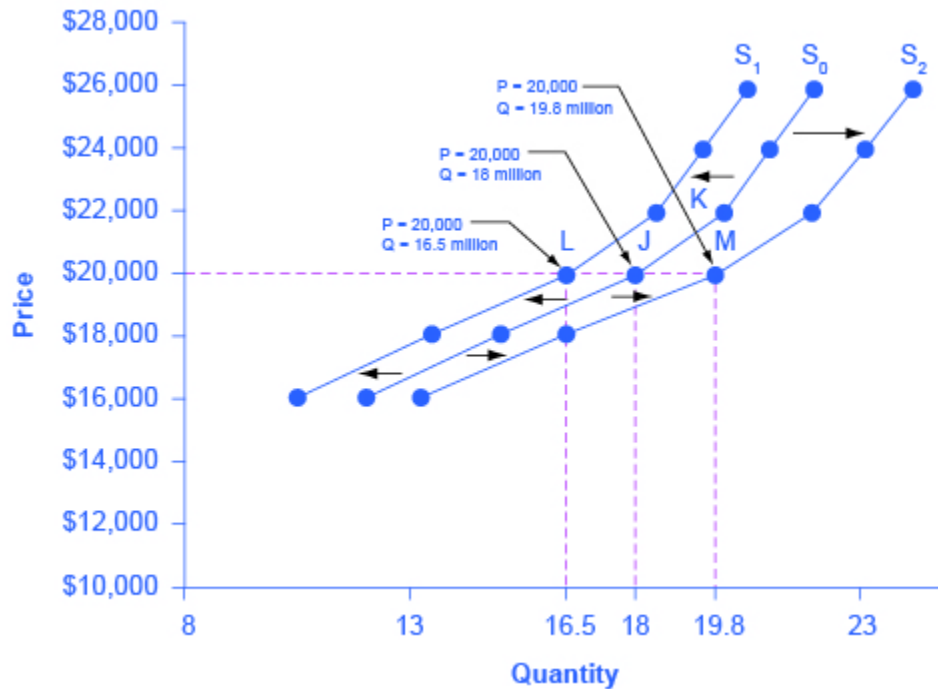
In thinking about the factors that affect supply, remember what motivates firms: profits, which are the difference between revenues and costs. Goods and services are produced using combinations of labor, materials, and machinery, or what we call **inputs** or **factors of production**. If a firm faces lower costs of production, while the prices for the good or service the firm produces remain unchanged, a firm's profits go up. When a firm's profits increase, it is more motivated to produce output, since the more it produces the more profit it will earn. So, when costs of production fall, a firm will tend to supply a larger quantity at any given price for its output. This can be shown by the supply curve shifting to the right.

Take, for example, a messenger company that delivers packages around a city. The company may find that buying gasoline is one of its main costs. If the price of gasoline falls, then the company will find it can deliver messages more cheaply than before. Since lower costs correspond to higher profits, the messenger company may now supply more of its services at any given price. For example, given the lower gasoline prices, the company can now serve a greater area, and increase its supply.

Conversely, if a firm faces higher costs of production, then it will earn lower profits at any given selling price for its products. As a result, a higher cost of production typically causes a firm to supply a smaller quantity at any given price. In this case, the supply curve shifts to the left.

Consider the supply for cars, shown by curve  $S_0$  in [\[link\]](#). Point J indicates that if the price is \$20,000, the quantity supplied will be 18 million cars. If the price rises to \$22,000 per car, *ceteris paribus*, the quantity supplied will rise to 20 million cars, as point K on the  $S_0$  curve shows. The same information can be shown in table form, as in [\[link\]](#).

### Shifts in Supply: A Car Example



Decreased supply means that at every given price, the quantity supplied is lower, so that the supply curve shifts to the left, from  $S_0$  to  $S_1$ . Increased supply means that at every given price, the quantity supplied is higher, so that the supply curve shifts to the right, from  $S_0$  to  $S_2$ .

<b>Price</b>	<b>Decrease to <math>S_1</math></b>	<b>Original Quantity Supplied <math>S_0</math></b>	<b>Increase to <math>S_2</math></b>
\$16,000	10.5 million	12.0 million	13.2 million
\$18,000	13.5 million	15.0 million	16.5 million
\$20,000	16.5 million	18.0 million	19.8 million
\$22,000	18.5 million	20.0 million	22.0 million
\$24,000	19.5 million	21.0 million	23.1 million
\$26,000	20.5 million	22.0 million	24.2 million

### Price and Shifts in Supply: A Car Example

Now, imagine that the price of steel, an important ingredient in manufacturing cars, rises, so that producing a car has become more expensive. At any given price for selling cars, car manufacturers will react by supplying a lower quantity. This can be shown graphically as a leftward shift of supply, from  $S_0$  to  $S_1$ , which indicates that at any given price, the quantity supplied decreases. In this example, at a price of \$20,000, the quantity supplied decreases from 18 million on the original supply curve ( $S_0$ ) to 16.5 million on the supply curve  $S_1$ , which is labeled as point L.

Conversely, if the price of steel decreases, producing a car becomes less expensive. At any given price for selling cars, car manufacturers can now expect to earn higher profits, so they will supply a higher quantity. The shift of supply to the right, from  $S_0$  to  $S_2$ , means that at all prices, the quantity supplied has increased. In this example, at a price of \$20,000, the quantity

supplied increases from 18 million on the original supply curve ( $S_0$ ) to 19.8 million on the supply curve  $S_2$ , which is labeled M.

## **Other Factors That Affect Supply**

In the example above, we saw that changes in the prices of inputs in the production process will affect the cost of production and thus the supply. Several other things affect the cost of production, too, such as changes in weather or other natural conditions, new technologies for production, and some government policies.

The cost of production for many agricultural products will be affected by changes in natural conditions. For example, in 2014 the Manchurian Plain in Northeastern China, which produces most of the country's wheat, corn, and soybeans, experienced its most severe drought in 50 years. A drought decreases the supply of agricultural products, which means that at any given price, a lower quantity will be supplied; conversely, especially good weather would shift the supply curve to the right.

When a firm discovers a new technology that allows the firm to produce at a lower cost, the supply curve will shift to the right, as well. For instance, in the 1960s a major scientific effort nicknamed the Green Revolution focused on breeding improved seeds for basic crops like wheat and rice. By the early 1990s, more than two-thirds of the wheat and rice in low-income countries around the world was grown with these Green Revolution seeds—and the harvest was twice as high per acre. A technological improvement that reduces costs of production will shift supply to the right, so that a greater quantity will be produced at any given price.

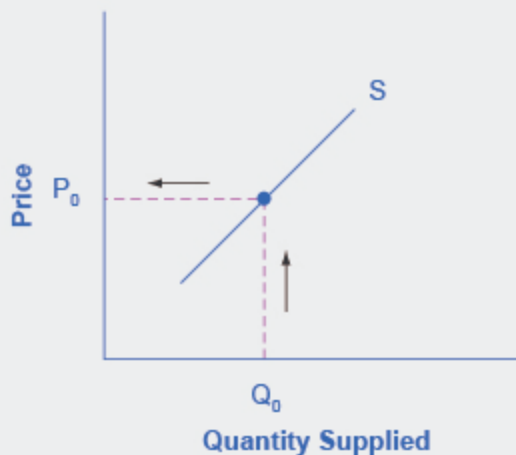
Government policies can affect the cost of production and the supply curve through taxes, regulations, and subsidies. For example, the U.S. government imposes a tax on alcoholic beverages that collects about \$8 billion per year from producers. Taxes are treated as costs by businesses. Higher costs decrease supply for the reasons discussed above. Other examples of policy that can affect cost are the wide array of government regulations that require firms to spend money to provide a cleaner environment or a safer workplace; complying with regulations increases costs.

A government subsidy, on the other hand, is the opposite of a tax. A subsidy occurs when the government pays a firm directly or reduces the firm's taxes if the firm carries out certain actions. From the firm's perspective, taxes or regulations are an additional cost of production that shifts supply to the left, leading the firm to produce a lower quantity at every given price. Government subsidies reduce the cost of production and increase supply at every given price, shifting supply to the right. The following Work It Out feature shows how this shift happens.

**Note:****Shift in Supply**

We know that a supply curve shows the minimum price a firm will accept to produce a given quantity of output. What happens to the supply curve when the cost of production goes up? Following is an example of a shift in supply due to a production cost increase.

Step 1. Draw a graph of a supply curve for pizza. Pick a quantity (like  $Q_0$ ). If you draw a vertical line up from  $Q_0$  to the supply curve, you will see the price the firm chooses. An example is shown in [\[link\]](#).

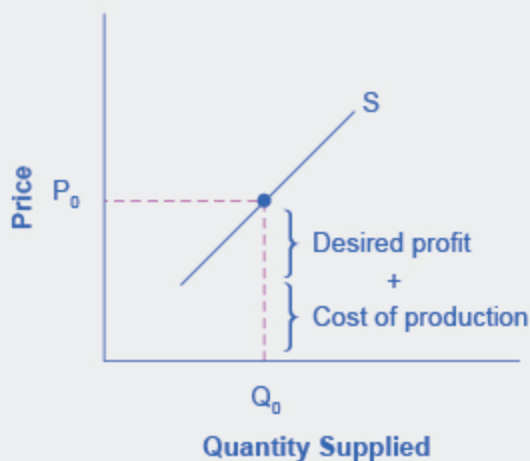
**Supply Curve**

The supply curve can be used to show the minimum price a firm will accept to produce a given quantity of output.



Step 2. Why did the firm choose that price and not some other? One way to think about this is that the price is composed of two parts. The first part is the cost of producing pizzas at the margin; in this case, the cost of producing the pizza, including cost of ingredients (dough, sauce, cheese, pepperoni, and so on), the cost of the pizza oven, the rent on the shop, and the wages of the workers. The second part is the firm's desired profit, which is determined, among other factors, by the profit margins in that particular business. If you add these two parts together, you get the price the firm wishes to charge. The quantity  $Q_0$  and associated price  $P_0$  give you one point on the firm's supply curve, as shown in [\[link\]](#).

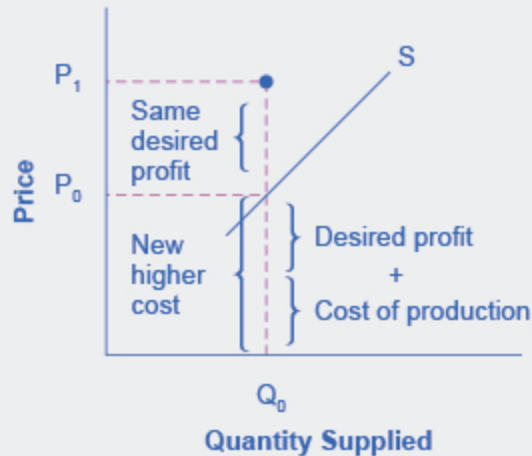
### Setting Prices



The cost of production and the desired profit equal the price a firm will set for a product.

Step 3. Now, suppose that the cost of production goes up. Perhaps cheese has become more expensive by \$0.75 per pizza. If that is true, the firm will want to raise its price by the amount of the increase in cost (\$0.75). Draw this point on the supply curve directly above the initial point on the curve, but \$0.75 higher, as shown in [\[link\]](#).

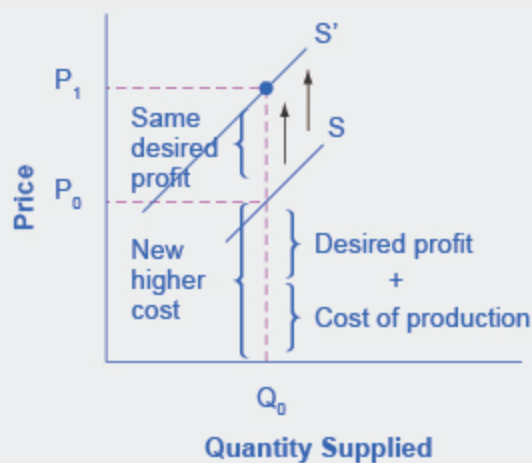
### Increasing Costs Leads to Increasing Price



Because the cost of production and the desired profit equal the price a firm will set for a product, if the cost of production increases, the price for the product will also need to increase.

Step 4. Shift the supply curve through this point. You will see that an increase in cost causes an upward (or a leftward) shift of the supply curve so that at any price, the quantities supplied will be smaller, as shown in [\[link\]](#).

### Supply Curve Shifts



When the cost of production increases, the supply curve shifts upwardly to a new price

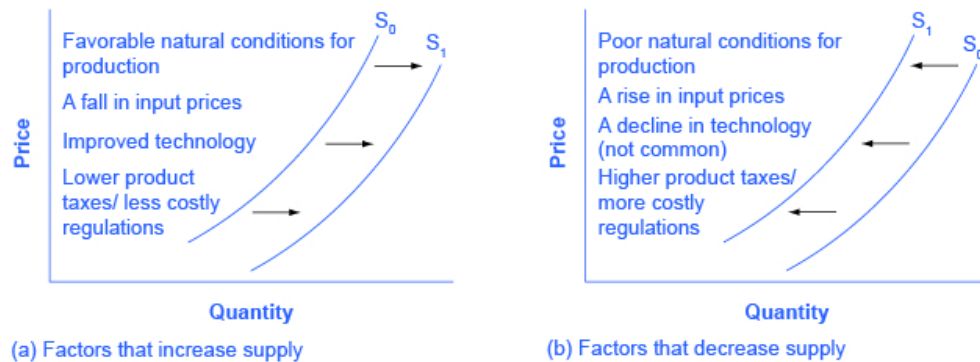
level.

## Summing Up Factors That Change Supply

Changes in the cost of inputs, natural disasters, new technologies, and the impact of government decisions all affect the cost of production. In turn, these factors affect how much firms are willing to supply at any given price.

[\[link\]](#) summarizes factors that change the supply of goods and services. Notice that a change in the price of the product itself is not among the factors that shift the supply curve. Although a change in price of a good or service typically causes a change in quantity supplied or a movement along the supply curve for that specific good or service, it does not cause the supply curve itself to shift.

### Factors That Shift Supply Curves



- (a) A list of factors that can cause an increase in supply from  $S_0$  to  $S_1$ .
- (b) The same factors, if their direction is reversed, can cause a decrease in supply from  $S_0$  to  $S_1$ .

Because demand and supply curves appear on a two-dimensional diagram with only price and quantity on the axes, an unwary visitor to the land of economics might be fooled into believing that economics is about only four

topics: demand, supply, price, and quantity. However, demand and supply are really “umbrella” concepts: demand covers all the factors that affect demand, and supply covers all the factors that affect supply. Factors other than price that affect demand and supply are included by using shifts in the demand or the supply curve. In this way, the two-dimensional demand and supply model becomes a powerful tool for analyzing a wide range of economic circumstances.

## Key Concepts and Summary

Economists often use the *ceteris paribus* or “other things being equal” assumption: while examining the economic impact of one event, all other factors remain unchanged for the purpose of the analysis. Factors that can shift the demand curve for goods and services, causing a different quantity to be demanded at any given price, include changes in tastes, population, income, prices of substitute or complement goods, and expectations about future conditions and prices. Factors that can shift the supply curve for goods and services, causing a different quantity to be supplied at any given price, include input prices, natural conditions, changes in technology, and government taxes, regulations, or subsidies.

## Self-Check Questions

### Exercise:

**Problem:** Why do economists use the *ceteris paribus* assumption?

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### Solution:

To make it easier to analyze complex problems. *Ceteris paribus* allows you to look at the effect of one factor at a time on what it is you are trying to analyze. When you have analyzed all the factors individually, you add the results together to get the final answer.

### Exercise:

**Problem:**

In an analysis of the market for paint, an economist discovers the facts listed below. State whether each of these changes will affect supply or demand, and in what direction.

- a. There have recently been some important cost-saving inventions in the technology for making paint.
  - b. Paint is lasting longer, so that property owners need not repaint as often.
  - c. Because of severe hailstorms, many people need to repaint now.
  - d. The hailstorms damaged several factories that make paint, forcing them to close down for several months.
- 

**Solution:**

- a. An improvement in technology that reduces the cost of production will cause an increase in supply. Alternatively, you can think of this as a reduction in price necessary for firms to supply any quantity. Either way, this can be shown as a rightward (or downward) shift in the supply curve.
- b. An improvement in product quality is treated as an increase in tastes or preferences, meaning consumers demand more paint at any price level, so demand increases or shifts to the right. If this seems counterintuitive, note that demand in the future for the longer-lasting paint will fall, since consumers are essentially shifting demand from the future to the present.
- c. An increase in need causes an increase in demand or a rightward shift in the demand curve.
- d. Factory damage means that firms are unable to supply as much in the present. Technically, this is an increase in the cost of production. Either way you look at it, the supply curve shifts to the left.

**Exercise:**

**Problem:**

Many changes are affecting the market for oil. Predict how each of the following events will affect the equilibrium price and quantity in the market for oil. In each case, state how the event will affect the supply and demand diagram. Create a sketch of the diagram if necessary.

- a. Cars are becoming more fuel efficient, and therefore get more miles to the gallon.
- b. The winter is exceptionally cold.
- c. A major discovery of new oil is made off the coast of Norway.
- d. The economies of some major oil-using nations, like Japan, slow down.
- e. A war in the Middle East disrupts oil-pumping schedules.
- f. Landlords install additional insulation in buildings.
- g. The price of solar energy falls dramatically.
- h. Chemical companies invent a new, popular kind of plastic made from oil.

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**Solution:**

- a. More fuel-efficient cars means there is less need for gasoline. This causes a leftward shift in the demand for gasoline and thus oil. Since the demand curve is shifting down the supply curve, the equilibrium price and quantity both fall.
- b. Cold weather increases the need for heating oil. This causes a rightward shift in the demand for heating oil and thus oil. Since the demand curve is shifting up the supply curve, the equilibrium price and quantity both rise.
- c. A discovery of new oil will make oil more abundant. This can be shown as a rightward shift in the supply curve, which will cause a decrease in the equilibrium price along with an increase in the equilibrium quantity. (The supply curve shifts down the demand curve so price and quantity follow the law of demand. If price goes down, then the quantity goes up.)

- d. When an economy slows down, it produces less output and demands less input, including energy, which is used in the production of virtually everything. A decrease in demand for energy will be reflected as a decrease in the demand for oil, or a leftward shift in demand for oil. Since the demand curve is shifting down the supply curve, both the equilibrium price and quantity of oil will fall.
- e. Disruption of oil pumping will reduce the supply of oil. This leftward shift in the supply curve will show a movement up the demand curve, resulting in an increase in the equilibrium price of oil and a decrease in the equilibrium quantity.
- f. Increased insulation will decrease the demand for heating. This leftward shift in the demand for oil causes a movement down the supply curve, resulting in a decrease in the equilibrium price and quantity of oil.
- g. Solar energy is a substitute for oil-based energy. So if solar energy becomes cheaper, the demand for oil will decrease as consumers switch from oil to solar. The decrease in demand for oil will be shown as a leftward shift in the demand curve. As the demand curve shifts down the supply curve, both equilibrium price and quantity for oil will fall.
- h. A new, popular kind of plastic will increase the demand for oil. The increase in demand will be shown as a rightward shift in demand, raising the equilibrium price and quantity of oil.

## **Review Questions**

### **Exercise:**

#### **Problem:**

When analyzing a market, how do economists deal with the problem that many factors that affect the market are changing at the same time?

### **Exercise:**

**Problem:**

Name some factors that can cause a shift in the demand curve in markets for goods and services.

**Exercise:****Problem:**

Name some factors that can cause a shift in the supply curve in markets for goods and services.

**Critical Thinking Questions****Exercise:****Problem:**

Consider the demand for hamburgers. If the price of a substitute good (for example, hot dogs) increases and the price of a complement good (for example, hamburger buns) increases, can you tell for sure what will happen to the demand for hamburgers? Why or why not? Illustrate your answer with a graph.

**Exercise:****Problem:**

How do you suppose the demographics of an aging population of “Baby Boomers” in the United States will affect the demand for milk? Justify your answer.

**Exercise:****Problem:**

We know that a change in the price of a product causes a movement along the demand curve. Suppose consumers believe that prices will be rising in the future. How will that affect demand for the product in the present? Can you show this graphically?



**Exercise:****Problem:**

Suppose there is soda tax to curb obesity. What should a reduction in the soda tax do to the supply of sodas and to the equilibrium price and quantity? Can you show this graphically? *Hint:* assume that the soda tax is collected from the sellers

**Problems****Exercise:****Problem:**

[\[link\]](#) shows information on the demand and supply for bicycles, where the quantities of bicycles are measured in thousands.

Price	Qd	Qs
\$120	50	36
\$150	40	40
\$180	32	48
\$210	28	56
\$240	24	70

- a. What is the quantity demanded and the quantity supplied at a price of \$210?

- b. At what price is the quantity supplied equal to 48,000?
- c. Graph the demand and supply curve for bicycles. How can you determine the equilibrium price and quantity from the graph? How can you determine the equilibrium price and quantity from the table? What are the equilibrium price and equilibrium quantity?
- d. If the price was \$120, what would the quantities demanded and supplied be? Would a shortage or surplus exist? If so, how large would the shortage or surplus be?

### **Exercise:**

#### **Problem:**

The computer market in recent years has seen many more computers sell at much lower prices. What shift in demand or supply is most likely to explain this outcome? Sketch a demand and supply diagram and explain your reasoning for each.

- a. A rise in demand
- b. A fall in demand
- c. A rise in supply
- d. A fall in supply

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## **Glossary**

ceteris paribus

other things being equal

complements

goods that are often used together so that consumption of one good tends to enhance consumption of the other

factors of production

the combination of labor, materials, and machinery that is used to produce goods and services; also called inputs

inferior good

a good in which the quantity demanded falls as income rises, and in which quantity demanded rises as income falls

inputs

the combination of labor, materials, and machinery that is used to produce goods and services; also called factors of production

normal good

a good in which the quantity demanded rises as income rises, and in which quantity demanded falls as income falls

shift in demand

when a change in some economic factor (other than price) causes a different quantity to be demanded at every price

shift in supply

when a change in some economic factor (other than price) causes a different quantity to be supplied at every price

substitute

a good that can replace another to some extent, so that greater consumption of one good can mean less of the other

## Changes in Equilibrium Price and Quantity: The Four-Step Process

By the end of this section, you will be able to:

- Identify equilibrium price and quantity through the four-step process
- Graph equilibrium price and quantity
- Contrast shifts of demand or supply and movements along a demand or supply curve
- Graph demand and supply curves, including equilibrium price and quantity, based on real-world examples

Let's begin this discussion with a single economic event. It might be an event that affects demand, like a change in income, population, tastes, prices of substitutes or complements, or expectations about future prices. It might be an event that affects supply, like a change in natural conditions, input prices, or technology, or government policies that affect production. How does this economic event affect equilibrium price and quantity? We will analyze this question using a four-step process.

Step 1. Draw a demand and supply model before the economic change took place. To establish the model requires four standard pieces of information: The law of demand, which tells us the slope of the demand curve; the law of supply, which gives us the slope of the supply curve; the shift variables for demand; and the shift variables for supply. From this model, find the initial equilibrium values for price and quantity.

Step 2. Decide whether the economic change being analyzed affects demand or supply. In other words, does the event refer to something in the list of demand factors or supply factors?

Step 3. Decide whether the effect on demand or supply causes the curve to shift to the right or to the left, and sketch the new demand or supply curve on the diagram. In other words, does the event increase or decrease the amount consumers want to buy or producers want to sell?

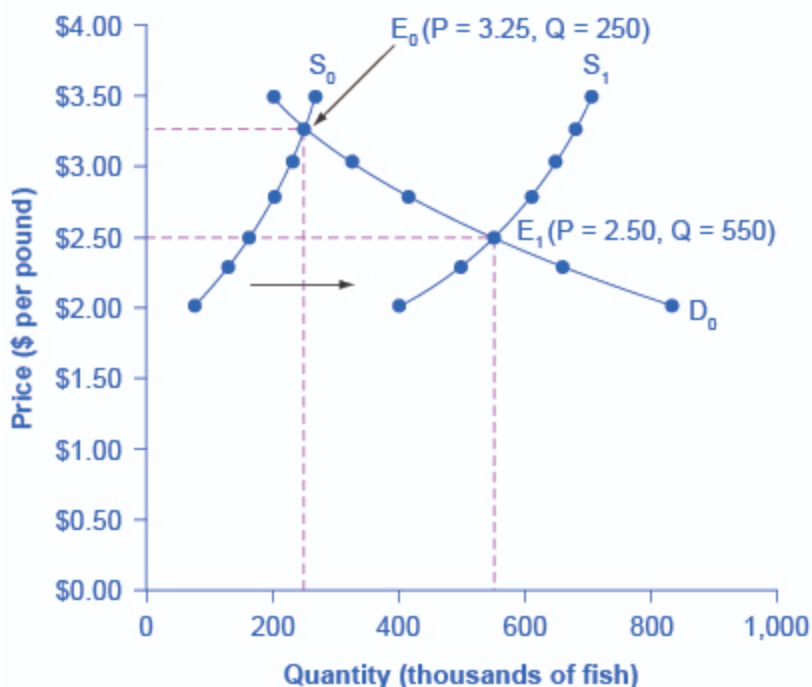
Step 4. Identify the new equilibrium and then compare the original equilibrium price and quantity to the new equilibrium price and quantity.

Let's consider one example that involves a shift in supply and one that involves a shift in demand. Then we will consider an example where both supply and demand shift.

## Good Weather for Salmon Fishing

In the summer of 2000, weather conditions were excellent for commercial salmon fishing off the California coast. Heavy rains meant higher than normal levels of water in the rivers, which helps the salmon to breed. Slightly cooler ocean temperatures stimulated the growth of plankton, the microscopic organisms at the bottom of the ocean food chain, providing everything in the ocean with a hearty food supply. The ocean stayed calm during fishing season, so commercial fishing operations did not lose many days to bad weather. How did these climate conditions affect the quantity and price of salmon? [\[link\]](#) illustrates the four-step approach, which is explained below, to work through this problem. [\[link\]](#) provides the information to work the problem as well.

### Good Weather for Salmon Fishing: The Four-Step Process



Unusually good weather leads to changes in the price and quantity of salmon.

<b>Price per Pound</b>	<b>Quantity Supplied in 1999</b>	<b>Quantity Supplied in 2000</b>	<b>Quantity Demanded</b>
\$2.00	80	400	840
\$2.25	120	480	680
\$2.50	160	550	550
\$2.75	200	600	450
\$3.00	230	640	350
\$3.25	250	670	250
\$3.50	270	700	200

### Salmon Fishing

Step 1. Draw a demand and supply model to illustrate the market for salmon in the year before the good weather conditions began. The demand curve  $D_0$  and the supply curve  $S_0$  show that the original equilibrium price is \$3.25 per pound and the original equilibrium quantity is 250,000 fish. (This price per pound is what commercial buyers pay at the fishing docks; what consumers pay at the grocery is higher.)

Step 2. Did the economic event affect supply or demand? Good weather is an example of a natural condition that affects supply.

Step 3. Was the effect on supply an increase or a decrease? Good weather is a change in natural conditions that increases the quantity supplied at any given price. The supply curve shifts to the right, moving from the original supply curve  $S_0$  to the new supply curve  $S_1$ , which is shown in both the table and the figure.

Step 4. Compare the new equilibrium price and quantity to the original equilibrium. At the new equilibrium  $E_1$ , the equilibrium price falls from \$3.25 to \$2.50, but the equilibrium quantity increases from 250,000 to 550,000 salmon. Notice that the equilibrium quantity demanded increased, even though the demand curve did not move.

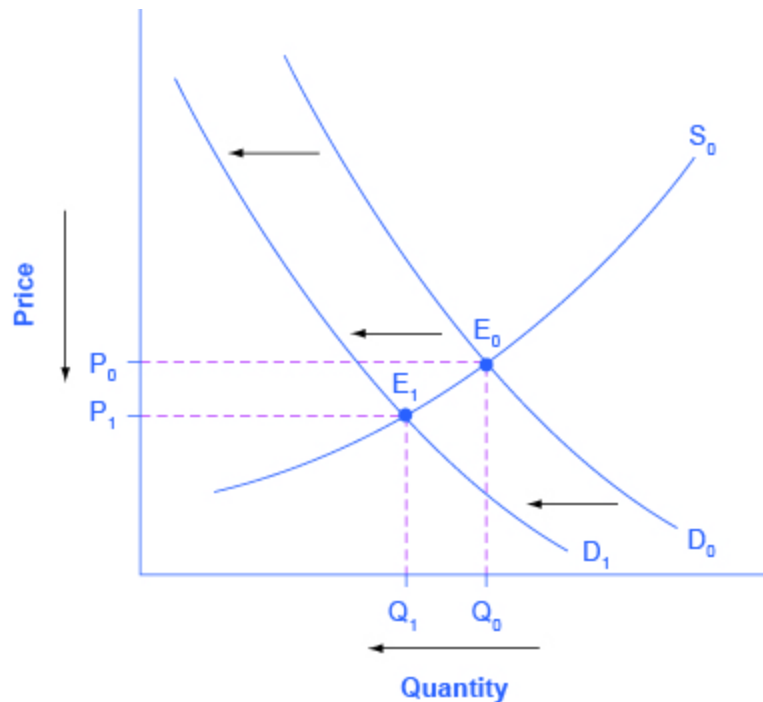
In short, good weather conditions increased supply of the California commercial salmon. The result was a higher equilibrium quantity of salmon bought and sold in the market at a lower price.

## **Newspapers and the Internet**

According to the Pew Research Center for People and the Press, more and more people, especially younger people, are getting their news from online and digital sources. The majority of U.S. adults now own smartphones or tablets, and most of those Americans say they use them in part to get the news. From 2004 to 2012, the share of Americans who reported getting their news from digital sources increased from 24% to 39%. How has this affected consumption of print news media, and radio and television news? [\[link\]](#) and the text below illustrates using the four-step analysis to answer this question.

**The Print News Market: A Four-Step Analysis**





A change in tastes from print news sources to digital sources results in a leftward shift in demand for the former. The result is a decrease in both equilibrium price and quantity.

Step 1. Develop a demand and supply model to think about what the market looked like before the event. The demand curve  $D_0$  and the supply curve  $S_0$  show the original relationships. In this case, the analysis is performed without specific numbers on the price and quantity axis.

Step 2. Did the change described affect supply or demand? A change in tastes, from traditional news sources (print, radio, and television) to digital sources, caused a change in demand for the former.

Step 3. Was the effect on demand positive or negative? A shift to digital news sources will tend to mean a lower quantity demanded of traditional news sources at every given price, causing the demand curve for print and other traditional news sources to shift to the left, from  $D_0$  to  $D_1$ .

Step 4. Compare the new equilibrium price and quantity to the original equilibrium price. The new equilibrium ( $E_1$ ) occurs at a lower quantity and a lower price than the original equilibrium ( $E_0$ ).

The decline in print news reading predates 2004. Print newspaper circulation peaked in 1973 and has declined since then due to competition from television and radio news. In 1991, 55% of Americans indicated they got their news from print sources, while only 29% did so in 2012. Radio news has followed a similar path in recent decades, with the share of Americans getting their news from radio declining from 54% in 1991 to 33% in 2012. Television news has held its own over the last 15 years, with a market share staying in the mid to upper fifties. What does this suggest for the future, given that two-thirds of Americans under 30 years old say they do not get their news from television at all?

## **The Interconnections and Speed of Adjustment in Real Markets**

In the real world, many factors that affect demand and supply can change all at once. For example, the demand for cars might increase because of rising incomes and population, and it might decrease because of rising gasoline prices (a complementary good). Likewise, the supply of cars might increase because of innovative new technologies that reduce the cost of car production, and it might decrease as a result of new government regulations requiring the installation of costly pollution-control technology.

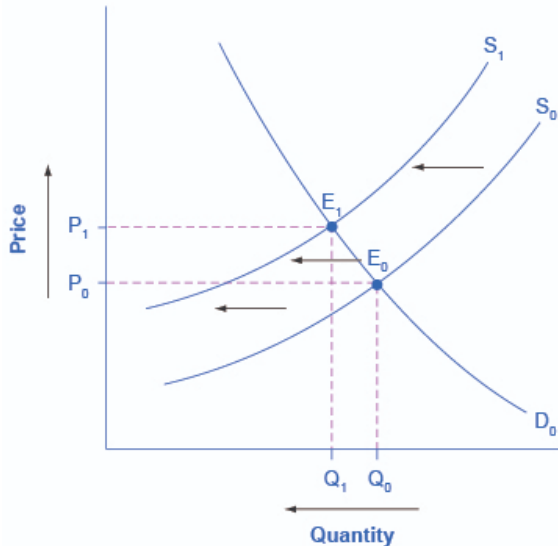
Moreover, rising incomes and population or changes in gasoline prices will affect many markets, not just cars. How can an economist sort out all these interconnected events? The answer lies in the *ceteris paribus* assumption. Look at how each economic event affects each market, one event at a time, holding all else constant. Then combine the analyses to see the net effect.

## **A Combined Example**

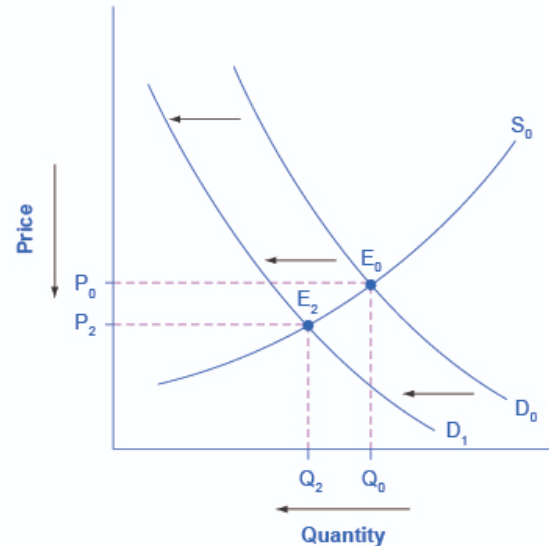
The U.S. Postal Service is facing difficult challenges. Compensation for postal workers tends to increase most years due to cost-of-living increases.

At the same time, more and more people are using email, text, and other digital message forms such as Facebook and Twitter to communicate with friends and others. What does this suggest about the continued viability of the Postal Service? [\[link\]](#) and the text below illustrates using the four-step analysis to answer this question.

### Higher Compensation for Postal Workers: A Four-Step Analysis



(a) Shift in supply



(b) Shift in demand

(a) Higher labor compensation causes a leftward shift in the supply curve, a decrease in the equilibrium quantity, and an increase in the equilibrium price. (b) A change in tastes away from Postal Services causes a leftward shift in the demand curve, a decrease in the equilibrium quantity, and a decrease in the equilibrium price.

Since this problem involves two disturbances, we need two four-step analyses, the first to analyze the effects of higher compensation for postal workers, the second to analyze the effects of many people switching from “snailmail” to email and other digital messages.

[\[link\]](#) (a) shows the shift in supply discussed in the following steps.

Step 1. Draw a demand and supply model to illustrate what the market for the U.S. Postal Service looked like before this scenario starts. The demand

curve  $D_0$  and the supply curve  $S_0$  show the original relationships.

Step 2. Did the change described affect supply or demand? Labor compensation is a cost of production. A change in production costs caused a change in supply for the Postal Service.

Step 3. Was the effect on supply positive or negative? Higher labor compensation leads to a lower quantity supplied of postal services at every given price, causing the supply curve for postal services to shift to the left, from  $S_0$  to  $S_1$ .

Step 4. Compare the new equilibrium price and quantity to the original equilibrium price. The new equilibrium ( $E_1$ ) occurs at a lower quantity and a higher price than the original equilibrium ( $E_0$ ).

[\[link\]](#) (b) shows the shift in demand discussed in the following steps.

Step 1. Draw a demand and supply model to illustrate what the market for U.S. Postal Services looked like before this scenario starts. The demand curve  $D_0$  and the supply curve  $S_0$  show the original relationships. Note that this diagram is independent from the diagram in panel (a).

Step 2. Did the change described affect supply or demand? A change in tastes away from snailmail toward digital messages will cause a change in demand for the Postal Service.

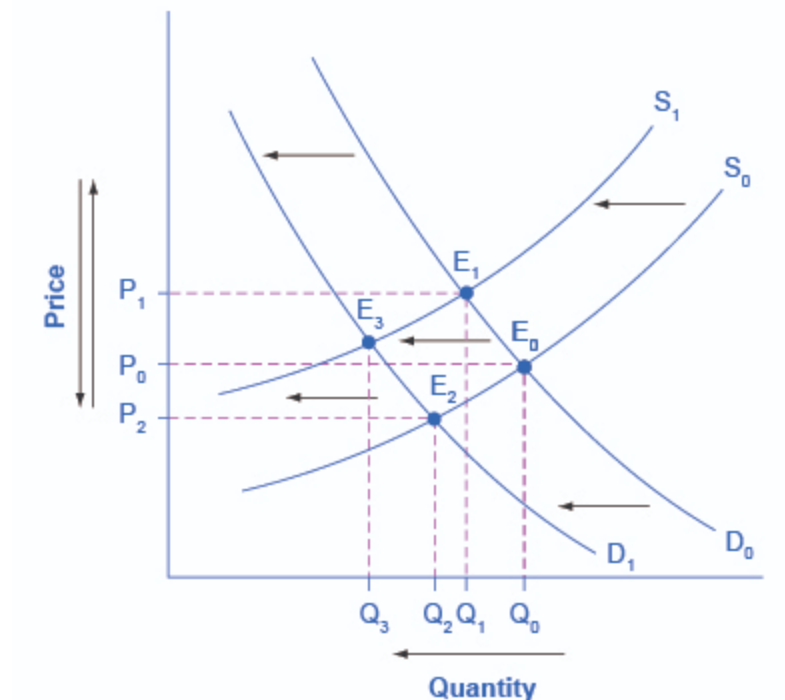
Step 3. Was the effect on demand positive or negative? A change in tastes away from snailmail toward digital messages causes lower quantity demanded of postal services at every given price, causing the demand curve for postal services to shift to the left, from  $D_0$  to  $D_1$ .

Step 4. Compare the new equilibrium price and quantity to the original equilibrium price. The new equilibrium ( $E_2$ ) occurs at a lower quantity and a lower price than the original equilibrium ( $E_0$ ).

The final step in a scenario where both supply and demand shift is to combine the two individual analyses to determine what happens to the

equilibrium quantity and price. Graphically, we superimpose the previous two diagrams one on top of the other, as in [\[link\]](#).

### Combined Effect of Decreased Demand and Decreased Supply



Supply and demand shifts cause changes in equilibrium price and quantity.

Following are the results:

**Effect on Quantity:** The effect of higher labor compensation on Postal Services because it raises the cost of production is to decrease the equilibrium quantity. The effect of a change in tastes away from snailmail is to decrease the equilibrium quantity. Since both shifts are to the left, the overall impact is a decrease in the equilibrium quantity of Postal Services ( $Q_3$ ). This is easy to see graphically, since  $Q_3$  is to the left of  $Q_0$ .

**Effect on Price:** The overall effect on price is more complicated. The effect of higher labor compensation on Postal Services, because it raises the cost of production, is to increase the equilibrium price. The effect of a change in

tastes away from snailmail is to decrease the equilibrium price. Since the two effects are in opposite directions, unless we know the magnitudes of the two effects, the overall effect is unclear. This is not unusual. When both curves shift, typically we can determine the overall effect on price or on quantity, but not on both. In this case, we determined the overall effect on the equilibrium quantity, but not on the equilibrium price. In other cases, it might be the opposite.

The next Clear It Up feature focuses on the difference between shifts of supply or demand and movements along a curve.

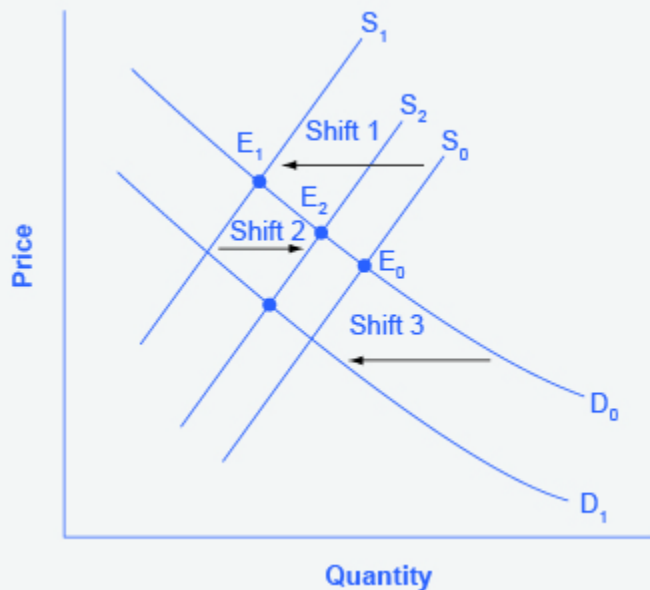
**Note:**

What is the difference between shifts of demand or supply versus movements along a demand or supply curve?

One common mistake in applying the demand and supply framework is to confuse the shift of a demand or a supply curve with movement along a demand or supply curve. As an example, consider a problem that asks whether a drought will increase or decrease the equilibrium quantity and equilibrium price of wheat. Lee, a student in an introductory economics class, might reason:

“Well, it is clear that a drought reduces supply, so I will shift back the supply curve, as in the shift from the original supply curve  $S_0$  to  $S_1$  shown on the diagram (called Shift 1). So the equilibrium moves from  $E_0$  to  $E_1$ , the equilibrium quantity is lower and the equilibrium price is higher. Then, a higher price makes farmers more likely to supply the good, so the supply curve shifts right, as shown by the shift from  $S_1$  to  $S_2$ , on the diagram (shown as Shift 2), so that the equilibrium now moves from  $E_1$  to  $E_2$ . The higher price, however, also reduces demand and so causes demand to shift back, like the shift from the original demand curve,  $D_0$  to  $D_1$  on the diagram (labeled Shift 3), and the equilibrium moves from  $E_2$  to  $E_3$ .”

Shifts of Demand or Supply versus Movements along a Demand or Supply Curve



A shift in one curve never causes a shift in the other curve. Rather, a shift in one curve causes a movement along the second curve.

At about this point, Lee suspects that this answer is headed down the wrong path. Think about what might be wrong with Lee's logic, and then read the answer that follows.

*Answer:* Lee's first step is correct: that is, a drought shifts back the supply curve of wheat and leads to a prediction of a lower equilibrium quantity and a higher equilibrium price. This corresponds to a movement along the original demand curve ( $D_0$ ), from  $E_0$  to  $E_1$ . The rest of Lee's argument is wrong, because it mixes up shifts in supply with quantity supplied, and shifts in demand with quantity demanded. A higher or lower price never shifts the supply curve, as suggested by the shift in supply from  $S_1$  to  $S_2$ . Instead, a price change leads to a movement along a given supply curve. Similarly, a higher or lower price never shifts a demand curve, as suggested in the shift from  $D_0$  to  $D_1$ . Instead, a price change leads to a movement along a given demand curve. Remember, a change in the price of a good never causes the demand or supply curve for that good to shift. Think carefully about the timeline of events: What happens first, what happens next? What is cause, what is effect? If you keep the order right, you are more likely to get the analysis correct.

In the four-step analysis of how economic events affect equilibrium price and quantity, the movement from the old to the new equilibrium seems immediate. As a practical matter, however, prices and quantities often do not zoom straight to equilibrium. More realistically, when an economic event causes demand or supply to shift, prices and quantities set off in the general direction of equilibrium. Indeed, even as they are moving toward one new equilibrium, prices are often then pushed by another change in demand or supply toward another equilibrium.

## Key Concepts and Summary

When using the supply and demand framework to think about how an event will affect the equilibrium price and quantity, proceed through four steps: (1) sketch a supply and demand diagram to think about what the market looked like before the event; (2) decide whether the event will affect supply or demand; (3) decide whether the effect on supply or demand is negative or positive, and draw the appropriate shifted supply or demand curve; (4) compare the new equilibrium price and quantity to the original ones.

## Self-Check Questions

### Exercise:

#### Problem:

Let's think about the market for air travel. From August 2014 to January 2015, the price of jet fuel decreased roughly 47%. Using the four-step analysis, how do you think this fuel price decrease affected the equilibrium price and quantity of air travel?

---

#### Solution:

Step 1. Draw the graph with the initial supply and demand curves. Label the initial equilibrium price and quantity.

Step 2. Did the economic event affect supply or demand? Jet fuel is a cost of producing air travel, so an increase in jet fuel price affects



supply.

Step 3. An increase in the price of jet fuel caused a decrease in the cost of air travel. We show this as a downward or rightward shift in supply.

Step 4. A rightward shift in supply causes a movement down the demand curve, lowering the equilibrium price of air travel and increasing the equilibrium quantity.

### **Exercise:**

#### **Problem:**

A tariff is a tax on imported goods. Suppose the U.S. government cuts the tariff on imported flat screen televisions. Using the four-step analysis, how do you think the tariff reduction will affect the equilibrium price and quantity of flat screen TVs?

---

#### **Solution:**

Step 1. Draw the graph with the initial supply and demand curves. Label the initial equilibrium price and quantity.

Step 2. Did the economic event affect supply or demand? A tariff is treated like a cost of production, so this affects supply.

Step 3. A tariff reduction is equivalent to a decrease in the cost of production, which we can show as a rightward (or downward) shift in supply.

Step 4. A rightward shift in supply causes a movement down the demand curve, lowering the equilibrium price and raising the equilibrium quantity.

## **Review Questions**

### **Exercise:**

**Problem:**

How does one analyze a market where both demand and supply shift?

**Exercise:****Problem:**

What causes a movement along the demand curve? What causes a movement along the supply curve?

**Critical Thinking Questions****Exercise:****Problem:**

Use the four-step process to analyze the impact of the advent of the iPod (or other portable digital music players) on the equilibrium price and quantity of the Sony Walkman (or other portable audio cassette players).

**Exercise:****Problem:**

Use the four-step process to analyze the impact of a reduction in tariffs on imports of iPods on the equilibrium price and quantity of Sony Walkman-type products.

**Exercise:****Problem:**

Suppose both of these events took place at the same time. Combine your analyses of the impacts of the iPod and the tariff reduction to determine the likely impact on the equilibrium price and quantity of Sony Walkman-type products. Show your answer graphically.

**Problems**

**Exercise:****Problem:**

Demand and supply in the market for cheddar cheese is illustrated in [\[link\]](#). Graph the data and find the equilibrium. Next, create a table showing the change in quantity demanded or quantity supplied, and a graph of the new equilibrium, in each of the following situations:

- a. The price of milk, a key input for cheese production, rises, so that the supply decreases by 80 pounds at every price.
- b. A new study says that eating cheese is good for your health, so that demand increases by 20% at every price.

Price per Pound	Qd	Qs
\$3.00	750	540
\$3.20	700	600
<b>\$3.40</b>	<b>650</b>	<b>650</b>
\$3.60	620	700
\$3.80	600	720
\$4.00	590	730

**Exercise:**

**Problem:**

Supply and demand for movie tickets in a city are shown in [\[link\]](#). Graph demand and supply and identify the equilibrium. Then calculate in a table and graph the effect of the following two changes.

- a. Three new nightclubs open. They offer decent bands and have no cover charge, but make their money by selling food and drink. As a result, demand for movie tickets falls by six units at every price.
- b. The city eliminates a tax that it had been placing on all local entertainment businesses. The result is that the quantity supplied of movies at any given price increases by 10%.

Price per Pound	Qd	Qs
\$5.00	26	16
\$6.00	24	18
\$7.00	22	20
\$8.00	21	21
\$9.00	20	22

**References**

Pew Research Center. "Pew Research: Center for the People & the Press."  
<http://www.people-press.org/>.

## Price Ceilings and Price Floors

By the end of this section, you will be able to:

- Explain price controls, price ceilings, and price floors
- Analyze demand and supply as a social adjustment mechanism

Controversy sometimes surrounds the prices and quantities established by demand and supply, especially for products that are considered necessities. In some cases, discontent over prices turns into public pressure on politicians, who may then pass legislation to prevent a certain price from climbing “too high” or falling “too low.”

The demand and supply model shows how people and firms will react to the incentives provided by these laws to control prices, in ways that will often lead to undesirable consequences. Alternative policy tools can often achieve the desired goals of price control laws, while avoiding at least some of their costs and tradeoffs.

### Price Ceilings

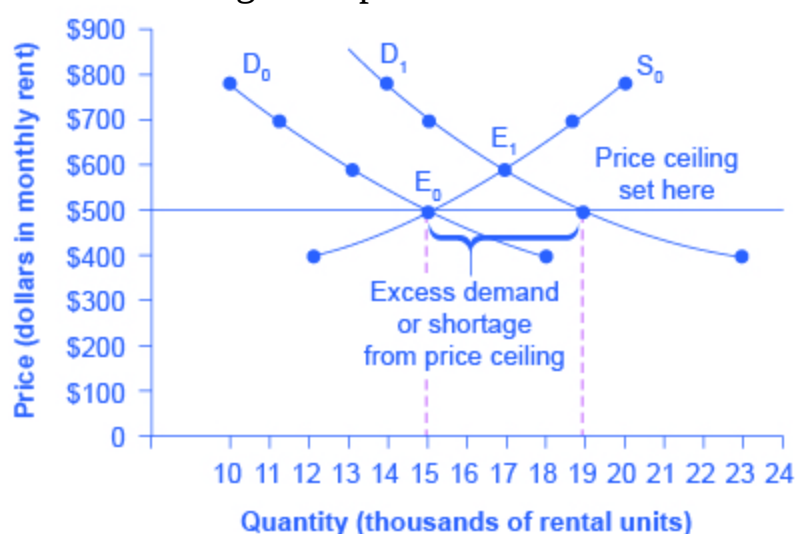
Laws that government enacts to regulate prices are called **Price controls**. Price controls come in two flavors. A **price ceiling** keeps a price from rising above a certain level (the “ceiling”), while a **price floor** keeps a price from falling below a certain level (the “floor”). This section uses the demand and supply framework to analyze price ceilings. The next section discusses price floors.

In many markets for goods and services, demanders outnumber suppliers. Consumers, who are also potential voters, sometimes unite behind a political proposal to hold down a certain price. In some cities, such as Albany, renters have pressed political leaders to pass rent control laws, a price ceiling that usually works by stating that rents can be raised by only a certain maximum percentage each year.

Rent control becomes a politically hot topic when rents begin to rise rapidly. Everyone needs an affordable place to live. Perhaps a change in tastes makes a certain suburb or town a more popular place to live. Perhaps

locally-based businesses expand, bringing higher incomes and more people into the area. Changes of this sort can cause a change in the demand for rental housing, as [\[link\]](#) illustrates. The original equilibrium ( $E_0$ ) lies at the intersection of supply curve  $S_0$  and demand curve  $D_0$ , corresponding to an equilibrium price of \$500 and an equilibrium quantity of 15,000 units of rental housing. The effect of greater income or a change in tastes is to shift the demand curve for rental housing to the right, as shown by the data in [\[link\]](#) and the shift from  $D_0$  to  $D_1$  on the graph. In this market, at the new equilibrium  $E_1$ , the price of a rental unit would rise to \$600 and the equilibrium quantity would increase to 17,000 units.

### A Price Ceiling Example—Rent Control



The original intersection of demand and supply occurs at  $E_0$ . If demand shifts from  $D_0$  to  $D_1$ , the new equilibrium would be at  $E_1$ —unless a price ceiling prevents the price from rising. If the price is not permitted to rise, the quantity supplied remains at 15,000. However, after the change in demand, the quantity demanded rises to 19,000, resulting in a shortage.

<b>Price</b>	<b>Original Quantity Supplied</b>	<b>Original Quantity Demanded</b>	<b>New Quantity Demanded</b>
\$400	12,000	18,000	23,000
\$500	15,000	15,000	19,000
\$600	17,000	13,000	17,000
\$700	19,000	11,000	15,000
\$800	20,000	10,000	14,000

## Rent Control

Suppose that a rent control law is passed to keep the price at the original equilibrium of \$500 for a typical apartment. In [\[link\]](#), the horizontal line at the price of \$500 shows the legally fixed maximum price set by the rent control law. However, the underlying forces that shifted the demand curve to the right are still there. At that price (\$500), the quantity supplied remains at the same 15,000 rental units, but the quantity demanded is 19,000 rental units. In other words, the quantity demanded exceeds the quantity supplied, so there is a shortage of rental housing. One of the ironies of price ceilings is that while the price ceiling was intended to help renters, there are actually fewer apartments rented out under the price ceiling (15,000 rental units) than would be the case at the market rent of \$600 (17,000 rental units).

Price ceilings do not simply benefit renters at the expense of landlords. Rather, some renters (or potential renters) lose their housing as landlords convert apartments to co-ops and condos. Even when the housing remains in the rental market, landlords tend to spend less on maintenance and on essentials like heating, cooling, hot water, and lighting. The first rule of economics is you do not get something for nothing—everything has an opportunity cost. So if renters get “cheaper” housing than the market requires, they tend to also end up with lower quality housing.

Price ceilings have been proposed for other products. For example, price ceilings to limit what producers can charge have been proposed in recent years for prescription drugs, doctor and hospital fees, the charges made by some automatic teller bank machines, and auto insurance rates. Price ceilings are enacted in an attempt to keep prices low for those who demand the product. But when the market price is not allowed to rise to the equilibrium level, quantity demanded exceeds quantity supplied, and thus a shortage occurs. Those who manage to purchase the product at the lower price given by the price ceiling will benefit, but sellers of the product will suffer, along with those who are not able to purchase the product at all. Quality is also likely to deteriorate.

## **Price Floors**

A price floor is the lowest legal price that can be paid in markets for goods and services, labor, or financial capital. Perhaps the best-known example of a price floor is the minimum wage, which is based on the normative view that someone working full time ought to be able to afford a basic standard of living. The federal minimum wage at the end of 2014 was \$7.25 per hour, which yields an income for a single person slightly higher than the poverty line. As the cost of living rises over time, the Congress periodically raises the federal minimum wage.

Price floors are sometimes called “price supports,” because they support a price by preventing it from falling below a certain level. Around the world, many countries have passed laws to create agricultural price supports. Farm prices and thus farm incomes fluctuate, sometimes widely. So even if, on average, farm incomes are adequate, some years they can be quite low. The purpose of price supports is to prevent these swings.

The most common way price supports work is that the government enters the market and buys up the product, adding to demand to keep prices higher than they otherwise would be. According to the Common Agricultural Policy reform passed in 2013, the European Union (EU) will spend about 60 billion euros per year, or 67 billion dollars per year, or roughly 38% of the EU budget, on price supports for Europe’s farmers from 2014 to 2020.

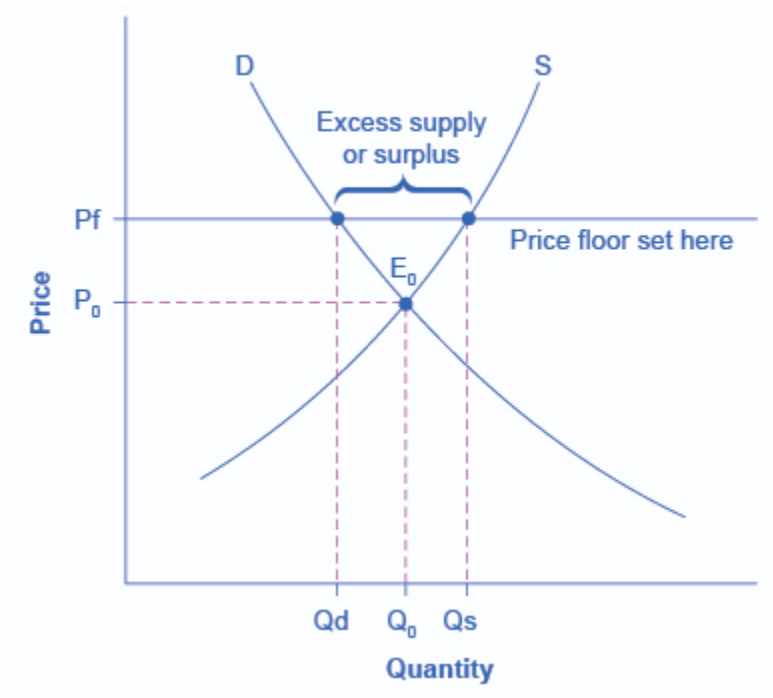


[\[link\]](#) illustrates the effects of a government program that assures a price above the equilibrium by focusing on the market for wheat in Europe. In the absence of government intervention, the price would adjust so that the quantity supplied would equal the quantity demanded at the equilibrium point  $E_0$ , with price  $P_0$  and quantity  $Q_0$ . However, policies to keep prices high for farmers keeps the price above what would have been the market equilibrium level—the price  $P_f$  shown by the dashed horizontal line in the diagram. The result is a quantity supplied in excess of the quantity demanded ( $Q_d$ ). When quantity supplied exceeds quantity demanded, a surplus exists.

The high-income areas of the world, including the United States, Europe, and Japan, are estimated to spend roughly \$1 billion per day in supporting their farmers. If the government is willing to purchase the excess supply (or to provide payments for others to purchase it), then farmers will benefit from the price floor, but taxpayers and consumers of food will pay the costs. Numerous proposals have been offered for reducing farm subsidies. In many countries, however, political support for subsidies for farmers remains strong. Either because this is viewed by the population as supporting the traditional rural way of life or because of the lobbying power of the agribusiness industry.

For more detail on the effects price ceilings and floors have on demand and supply, see the following Clear It Up feature.

**European Wheat Prices: A Price Floor Example**



The intersection of demand (D) and supply (S) would be at the equilibrium point  $E_0$ .

However, a price floor set at  $P_f$  holds the price above  $E_0$  and prevents it from falling.

The result of the price floor is that the quantity supplied  $Q_s$  exceeds the quantity demanded  $Q_d$ . There is excess supply, also called a surplus.

**Note:**

Do price ceilings and floors change demand or supply?

Neither price ceilings nor price floors cause demand or supply to change. They simply set a price that limits what can be legally charged in the market. Remember, changes in price do not cause demand or supply to change. Price ceilings and price floors can cause a different choice of quantity demanded along a demand curve, but they do not move the

demand curve. Price controls can cause a different choice of quantity supplied along a supply curve, but they do not shift the supply curve.

## Key Concepts and Summary

Price ceilings prevent a price from rising above a certain level. When a price ceiling is set below the equilibrium price, quantity demanded will exceed quantity supplied, and excess demand or shortages will result. Price floors prevent a price from falling below a certain level. When a price floor is set above the equilibrium price, quantity supplied will exceed quantity demanded, and excess supply or surpluses will result. Price floors and price ceilings often lead to unintended consequences.

## Self-Check Questions

### Exercise:

#### Problem:

What is the effect of a price ceiling on the quantity demanded of the product? What is the effect of a price ceiling on the quantity supplied? Why exactly does a price ceiling cause a shortage?

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#### Solution:

A price ceiling (which is below the equilibrium price) will cause the quantity demanded to rise and the quantity supplied to fall. This is why a price ceiling creates a shortage.

### Exercise:

**Problem:** Does a price ceiling change the equilibrium price?

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#### Solution:

A price ceiling is just a legal restriction. Equilibrium is an economic condition. People may or may not obey the price ceiling, so the actual price may be at or above the price ceiling, but the price ceiling does not change the equilibrium price.

**Exercise:**

**Problem:**

What would be the impact of imposing a price floor below the equilibrium price?

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**Solution:**

A price ceiling is a legal maximum price, but a price floor is a legal minimum price and, consequently, it would leave room for the price to rise to its equilibrium level. In other words, a price floor below equilibrium will not be binding and will have no effect.

## Review Questions

**Exercise:**

**Problem:**

Does a price ceiling attempt to make a price higher or lower?

**Exercise:**

**Problem:**

How does a price ceiling set below the equilibrium level affect quantity demanded and quantity supplied?

**Exercise:**

**Problem:** Does a price floor attempt to make a price higher or lower?

**Exercise:**

**Problem:**

How does a price floor set above the equilibrium level affect quantity demanded and quantity supplied?

**Critical Thinking Questions****Exercise:****Problem:**

Most government policy decisions have winners and losers. What are the effects of raising the minimum wage? It is more complex than simply producers lose and workers gain. Who are the winners and who are the losers, and what exactly do they win and lose? To what extent does the policy change achieve its goals?

**Exercise:****Problem:**

Agricultural price supports result in governments holding large inventories of agricultural products. Why do you think the government cannot simply give the products away to poor people?

**Exercise:****Problem:**

Can you propose a policy that would induce the market to supply more rental housing units?

**Problems****Exercise:**

### Problem:

A low-income country decides to set a price ceiling on bread so it can make sure that bread is affordable to the poor. The conditions of demand and supply are given in [\[link\]](#). What are the equilibrium price and equilibrium quantity before the price ceiling? What will the excess demand or the shortage (that is, quantity demanded minus quantity supplied) be if the price ceiling is set at \$2.40? At \$2.00? At \$3.60?

Price	Qd	Qs
\$1.60	9,000	5,000
\$2.00	8,500	5,500
\$2.40	8,000	6,400
<b>\$2.80</b>	<b>7,500</b>	<b>7,500</b>
\$3.20	7,000	9,000
\$3.60	6,500	11,000
\$4.00	6,000	15,000

### Glossary

price ceiling

a legal maximum price

price control

government laws to regulate prices instead of letting market forces determine prices

price floor

a legal minimum price

total surplus

see social surplus

## Introduction to Labor and Financial Markets

class="introduction"

People often think of demand and supply in relation to goods, but labor markets, such as the nursing profession, can also apply to this analysis.

(Credit: modification of work by "Fotos GOVBA"/Flickr r Creative Commons)





**Note:****Baby Boomers Come of Age**

The Census Bureau reports that as of 2013, 20% of the U.S. population was over 60 years old, which means that almost 63 million people are reaching an age when they will need increased medical care.

The baby boomer population, the group born between 1946 and 1964, is comprised of approximately 74 million people who have just reached retirement age. As this population grows older, they will be faced with common healthcare issues such as heart conditions, arthritis, and Alzheimer's that may require hospitalization, long-term, or at-home nursing care. Aging baby boomers and advances in life-saving and life-extending technologies will increase the demand for healthcare and nursing. Additionally, the Affordable Care Act, which expands access to healthcare for millions of Americans, will further increase the demand. According to the Bureau of Labor Statistics, registered nursing jobs are expected to increase by 19% between 2012 and 2022. The median annual wage of \$67,930 (in 2012) is also expected to increase. The BLS forecasts that 526,000 new nurses will be needed by 2022. One concern is the low rate of enrollment in nursing programs to help meet the growing demand. According to the American Association of Colleges of Nursing (AACN), enrollment in 2011 increased by only 5.1% due to a shortage of nursing educators and teaching facilities.

These data tell us, as economists, that the market for healthcare professionals, and nurses in particular, will face several challenges. Our study of supply and demand will help us to analyze what might happen in the labor market for nursing and other healthcare professionals, as discussed in the second half of this case at the end of the chapter.

**Note:****Introduction to Labor and Financial Markets**

In this chapter, you will learn about:

- Demand and Supply at Work in Labor Markets
- Demand and Supply in Financial Markets
- The Market System as an Efficient Mechanism for Information

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The theories of supply and demand do not apply just to markets for goods. They apply to any market, even markets for labor and financial services. Labor markets are markets for employees or jobs. Financial services markets are markets for saving or borrowing.

When we think about demand and supply curves in goods and services markets, it is easy to picture who the demanders and suppliers are: businesses produce the products and households buy them. Who are the demanders and suppliers in labor and financial service markets? In labor markets job seekers (individuals) are the suppliers of labor, while firms and other employers who hire labor are the demanders for labor. In financial markets, any individual or firm who saves contributes to the supply of money, and any who borrows (person, firm, or government) contributes to the demand for money.

As a college student, you most likely participate in both labor and financial markets. Employment is a fact of life for most college students: In 2011, says the BLS, 52% of undergraduates worked part time and another 20% worked full time. Most college students are also heavily involved in financial markets, primarily as borrowers. Among full-time students, about half take out a loan to help finance their education each year, and those loans average about \$6,000 per year. Many students also borrow for other expenses, like purchasing a car. As this chapter will illustrate, we can analyze labor markets and financial markets with the same tools we use to analyze demand and supply in the goods markets.

## Demand and Supply at Work in Labor Markets

By the end of this section, you will be able to:

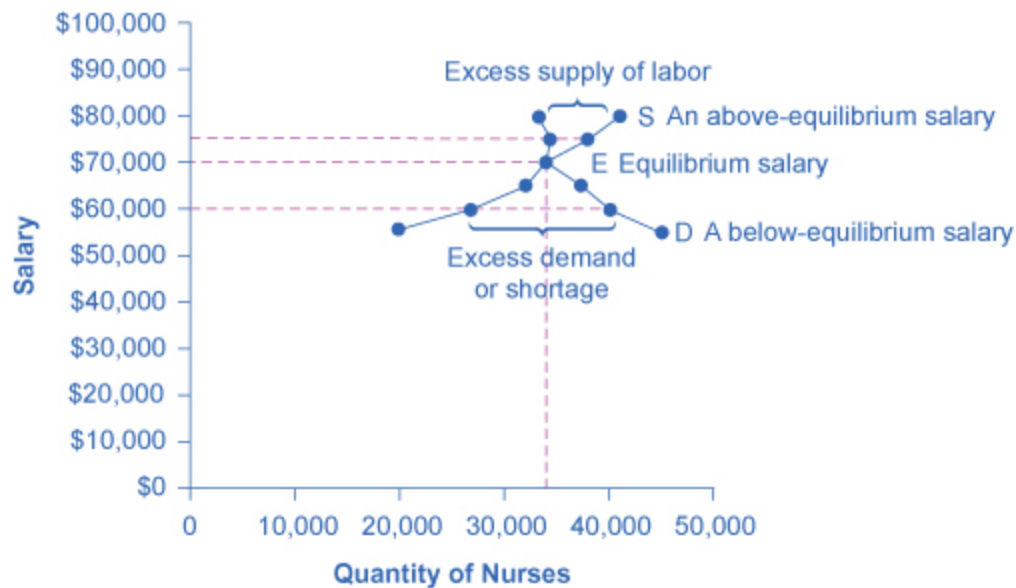
- Predict shifts in the demand and supply curves of the labor market
- Explain the impact of new technology on the demand and supply curves of the labor market
- Explain price floors in the labor market such as minimum wage or a living wage

Markets for labor have demand and supply curves, just like markets for goods. The law of demand applies in labor markets this way: A higher **salary** or **wage**—that is, a higher price in the labor market—leads to a decrease in the quantity of labor demanded by employers, while a lower salary or wage leads to an increase in the quantity of labor demanded. The law of supply functions in labor markets, too: A higher price for labor leads to a higher quantity of labor supplied; a lower price leads to a lower quantity supplied.

## Equilibrium in the Labor Market

In 2013, about 34,000 registered nurses worked in the Minneapolis-St. Paul-Bloomington, Minnesota-Wisconsin metropolitan area, according to the BLS. They worked for a variety of employers: hospitals, doctors' offices, schools, health clinics, and nursing homes. [\[link\]](#) illustrates how demand and supply determine equilibrium in this labor market. The demand and supply schedules in [\[link\]](#) list the quantity supplied and quantity demanded of nurses at different salaries.

**Labor Market Example: Demand and Supply for Nurses in Minneapolis-St. Paul-Bloomington**



The demand curve (D) of those employers who want to hire nurses intersects with the supply curve (S) of those who are qualified and willing to work as nurses at the equilibrium point (E). The equilibrium salary is \$70,000 and the equilibrium quantity is 34,000 nurses. At an above-equilibrium salary of \$75,000, quantity supplied increases to 38,000, but the quantity of nurses demanded at the higher pay declines to 33,000. At this above-equilibrium salary, an excess supply or surplus of nurses would exist. At a below-equilibrium salary of \$60,000, quantity supplied declines to 27,000, while the quantity demanded at the lower wage increases to 40,000 nurses. At this below-equilibrium salary, excess demand or a shortage exists.

Annual Salary	Quantity Demanded	Quantity Supplied
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<b>Annual Salary</b>	<b>Quantity Demanded</b>	<b>Quantity Supplied</b>
\$55,000	45,000	20,000
\$60,000	40,000	27,000
\$65,000	37,000	31,000
\$70,000	34,000	34,000
\$75,000	33,000	38,000
\$80,000	32,000	41,000

### Demand and Supply of Nurses in Minneapolis-St. Paul-Bloomington

The horizontal axis shows the quantity of nurses hired. In this example, labor is measured by number of workers, but another common way to measure the quantity of labor is by the number of hours worked. The vertical axis shows the price for nurses' labor—that is, how much they are paid. In the real world, this “price” would be total labor compensation: salary plus benefits. It is not obvious, but benefits are a significant part (as high as 30 percent) of labor compensation. In this example, the price of labor is measured by salary on an annual basis, although in other cases the price of labor could be measured by monthly or weekly pay, or even the wage paid per hour. As the salary for nurses rises, the quantity demanded will fall. Some hospitals and nursing homes may cut back on the number of nurses they hire, or they may lay off some of their existing nurses, rather than pay them higher salaries. Employers who face higher nurses' salaries may also try to replace some nursing functions by investing in physical equipment, like computer monitoring and diagnostic systems to monitor patients, or by using lower-paid health care aides to reduce the number of nurses they need.

As the salary for nurses rises, the quantity supplied will rise. If nurses' salaries in Minneapolis-St. Paul-Bloomington are higher than in other cities, more nurses will move to Minneapolis-St. Paul-Bloomington to find jobs,

more people will be willing to train as nurses, and those currently trained as nurses will be more likely to pursue nursing as a full-time job. In other words, there will be more nurses looking for jobs in the area.

At **equilibrium**, the quantity supplied and the quantity demanded are equal. Thus, every employer who wants to hire a nurse at this equilibrium wage can find a willing worker, and every nurse who wants to work at this equilibrium salary can find a job. In [\[link\]](#), the supply curve (S) and demand curve (D) intersect at the equilibrium point (E). The equilibrium quantity of nurses in the Minneapolis-St. Paul-Bloomington area is 34,000, and the equilibrium salary is \$70,000 per year. This example simplifies the nursing market by focusing on the “average” nurse. In reality, of course, the market for nurses is actually made up of many smaller markets, like markets for nurses with varying degrees of experience and credentials. Many markets contain closely related products that differ in quality; for instance, even a simple product like gasoline comes in regular, premium, and super-premium, each with a different price. Even in such cases, discussing the average price of gasoline, like the average salary for nurses, can still be useful because it reflects what is happening in most of the submarkets.

When the price of labor is not at the equilibrium, economic incentives tend to move salaries toward the equilibrium. For example, if salaries for nurses in Minneapolis-St. Paul-Bloomington were above the equilibrium at \$75,000 per year, then 38,000 people want to work as nurses, but employers want to hire only 33,000 nurses. At that above-equilibrium salary, excess supply or a surplus results. In a situation of excess supply in the **labor market**, with many applicants for every job opening, employers will have an incentive to offer lower wages than they otherwise would have. Nurses’ salary will move down toward equilibrium.

In contrast, if the salary is below the equilibrium at, say, \$60,000 per year, then a situation of excess demand or a shortage arises. In this case, employers encouraged by the relatively lower wage want to hire 40,000 nurses, but only 27,000 individuals want to work as nurses at that salary in Minneapolis-St. Paul-Bloomington. In response to the shortage, some employers will offer higher pay to attract the nurses. Other employers will have to match the higher pay to keep their own employees. The higher

salaries will encourage more nurses to train or work in Minneapolis-St. Paul-Bloomington. Again, price and quantity in the labor market will move toward equilibrium.

## Shifts in Labor Demand

The demand curve for labor shows the quantity of labor employers wish to hire at any given salary or wage rate, under the *ceteris paribus* assumption. A change in the wage or salary will result in a change in the quantity demanded of labor. If the wage rate increases, employers will want to hire fewer employees. The quantity of labor demanded will decrease, and there will be a movement upward along the demand curve. If the wages and salaries decrease, employers are more likely to hire a greater number of workers. The quantity of labor demanded will increase, resulting in a downward movement along the demand curve.

Shifts in the demand curve for labor occur for many reasons. One key reason is that the demand for labor is based on the demand for the good or service that is being produced. For example, the more new automobiles consumers demand, the greater the number of workers automakers will need to hire. Therefore the demand for labor is called a “derived demand.” Here are some examples of derived demand for labor:

- The demand for chefs is dependent on the demand for restaurant meals.
- The demand for pharmacists is dependent on the demand for prescription drugs.
- The demand for attorneys is dependent on the demand for legal services.

As the demand for the goods and services increases, the demand for labor will increase, or shift to the right, to meet employers’ production requirements. As the demand for the goods and services decreases, the demand for labor will decrease, or shift to the left. [\[link\]](#) shows that in addition to the derived demand for labor, demand can also increase or decrease (shift) in response to several factors.

Factors	Results
Demand for Output	<p>When the demand for the good produced (output) increases, both the output price and profitability increase. As a result, producers demand more labor to ramp up production.</p>
Education and Training	<p>A well-trained and educated workforce causes an increase in the demand for that labor by employers. Increased levels of productivity within the workforce will cause the demand for labor to shift to the right. If the workforce is not well-trained or educated, employers will not hire from within that labor pool, since they will need to spend a significant amount of time and money training that workforce. Demand for such will shift to the left.</p>



Factors	Results
Technology	<p>Technology changes can act as either substitutes for or complements to labor. When technology acts as a substitute, it replaces the need for the number of workers an employer needs to hire. For example, word processing decreased the number of typists needed in the workplace. This shifted the demand curve for typists left. An increase in the availability of certain technologies may increase the demand for labor. Technology that acts as a complement to labor will increase the demand for certain types of labor, resulting in a rightward shift of the demand curve. For example, the increased use of word processing and other software has increased the demand for information technology professionals who can resolve software and hardware issues related to a firm's network. More and better technology will increase demand for skilled workers who know how to use technology to enhance workplace productivity. Those workers who do not adapt to changes in technology will experience a decrease in demand.</p>
Number of Companies	<p>An increase in the number of companies producing a given product will increase the demand for labor resulting in a shift to the right. A decrease in the number of companies producing a given product will decrease the demand for labor resulting in a shift to the left.</p>

Factors	Results
Government Regulations	Complying with government regulations can increase or decrease the demand for labor at any given wage. In the healthcare industry, government rules may require that nurses be hired to carry out certain medical procedures. This will increase the demand for nurses. Less-trained healthcare workers would be prohibited from carrying out these procedures, and the demand for these workers will shift to the left.
Price and Availability of Other Inputs	Labor is not the only input into the production process. For example, a salesperson at a call center needs a telephone and a computer terminal to enter data and record sales. The demand for salespersons at the call center will increase if the number of telephones and computer terminals available increases. This will cause a rightward shift of the demand curve. As the amount of inputs increases, the demand for labor will increase. If the terminal or the telephones malfunction, then the demand for that labor force will decrease. As the quantity of other inputs decreases, the demand for labor will decrease. Similarly, if prices of other inputs fall, production will become more profitable and suppliers will demand more labor to increase production. The opposite is also true. Higher input prices lower demand for labor

### Factors That Can Shift Demand

**Note:**

Click [here](#) to read more about “Trends and Challenges for Work in the 21<sup>st</sup> Century.”



## Shifts in Labor Supply

The supply of labor is upward-sloping and adheres to the law of supply: The higher the price, the greater the quantity supplied and the lower the price, the less quantity supplied. The supply curve models the tradeoff between supplying labor into the market or using time in leisure activities at every given price level. The higher the wage, the more labor is willing to work and forego leisure activities. [\[link\]](#) lists some of the factors that will cause the supply to increase or decrease.

Factors	Results
---------	---------

Factors	Results
Number of Workers	<p>An increased number of workers will cause the supply curve to shift to the right. An increased number of workers can be due to several factors, such as immigration, increasing population, an aging population, and changing demographics. Policies that encourage immigration will increase the supply of labor, and vice versa. Population grows when birth rates exceed death rates; this eventually increases supply of labor when the former reach working age. An aging and therefore retiring population will decrease the supply of labor. Another example of changing demographics is more women working outside of the home, which increases the supply of labor.</p>
Required Education	<p>The more required education, the lower the supply. There is a lower supply of PhD mathematicians than of high school mathematics teachers; there is a lower supply of cardiologists than of primary care physicians; and there is a lower supply of physicians than of nurses.</p>

Factors	Results
Government Policies	<p>Government policies can also affect the supply of labor for jobs. On the one hand, the government may support rules that set high qualifications for certain jobs: academic training, certificates or licenses, or experience. When these qualifications are made tougher, the number of qualified workers will decrease at any given wage. On the other hand, the government may also subsidize training or even reduce the required level of qualifications. For example, government might offer subsidies for nursing schools or nursing students. Such provisions would shift the supply curve of nurses to the right. In addition, government policies that change the relative desirability of working versus not working also affect the labor supply. These include unemployment benefits, maternity leave, child care benefits and welfare policy. For example, child care benefits may increase the labor supply of working mothers. Long term unemployment benefits may discourage job searching for unemployed workers. All these policies must therefore be carefully designed to minimize any negative labor supply effects.</p>

### Factors that Can Shift Supply

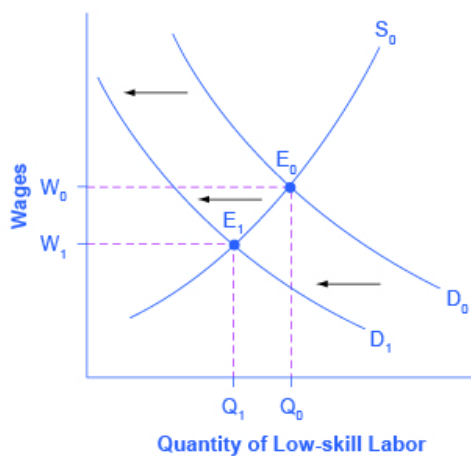
A change in salary will lead to a movement along labor demand or labor supply curves, but it will not shift those curves. However, other events like those outlined here will cause either the demand or the supply of labor to shift, and thus will move the labor market to a new equilibrium salary and quantity.

### Technology and Wage Inequality: The Four-Step Process

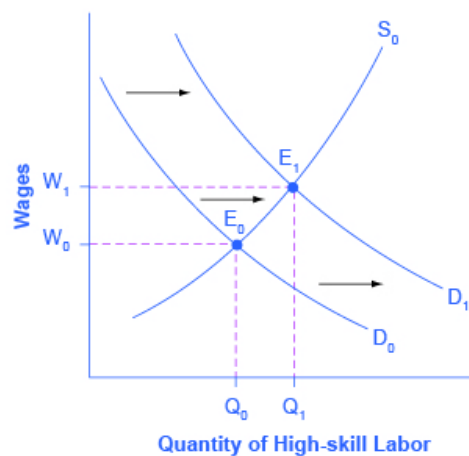
Economic events can change the equilibrium salary (or wage) and quantity of labor. Consider how the wave of new information technologies, like computer and telecommunications networks, has affected low-skill and high-skill workers in the U.S. economy. From the perspective of employers who demand labor, these new technologies are often a substitute for low-skill laborers like file clerks who used to keep file cabinets full of paper records of transactions. However, the same new technologies are a complement to high-skill workers like managers, who benefit from the technological advances by being able to monitor more information, communicate more easily, and juggle a wider array of responsibilities. So, how will the new technologies affect the wages of high-skill and low-skill workers? For this question, the four-step process of analyzing how shifts in supply or demand affect a market (introduced in [Demand and Supply](#)) works in this way:

Step 1. What did the markets for low-skill labor and high-skill labor look like before the arrival of the new technologies? In [\[link\]](#) (a) and [\[link\]](#) (b),  $S_0$  is the original supply curve for labor and  $D_0$  is the original demand curve for labor in each market. In each graph, the original point of equilibrium,  $E_0$ , occurs at the price  $W_0$  and the quantity  $Q_0$ .

**Technology and Wages: Applying Demand and Supply**



(a) Technological change and low-skill labor



(b) Technological change and high-skill labor

(a) The demand for low-skill labor shifts to the left when technology can do the job previously done by these workers. (b) New technologies can also increase the demand for high-skill labor in fields such as information technology and network administration.

Step 2. Does the new technology affect the supply of labor from households or the demand for labor from firms? The technology change described here affects demand for labor by firms that hire workers.

Step 3. Will the new technology increase or decrease demand? Based on the description earlier, as the substitute for low-skill labor becomes available, demand for low-skill labor will shift to the left, from  $D_0$  to  $D_1$ . As the technology complement for high-skill labor becomes cheaper, demand for high-skill labor will shift to the right, from  $D_0$  to  $D_1$ .

Step 4. The new equilibrium for low-skill labor, shown as point  $E_1$  with price  $W_1$  and quantity  $Q_1$ , has a lower wage and quantity hired than the original equilibrium,  $E_0$ . The new equilibrium for high-skill labor, shown as point  $E_1$  with price  $W_1$  and quantity  $Q_1$ , has a higher wage and quantity hired than the original equilibrium ( $E_0$ ).

So, the demand and supply model predicts that the new computer and communications technologies will raise the pay of high-skill workers but reduce the pay of low-skill workers. Indeed, from the 1970s to the mid-2000s, the wage gap widened between high-skill and low-skill labor. According to the National Center for Education Statistics, in 1980, for example, a college graduate earned about 30% more than a high school graduate with comparable job experience, but by 2012, a college graduate earned about 60% more than an otherwise comparable high school graduate. Many economists believe that the trend toward greater wage inequality across the U.S. economy was primarily caused by the new technologies.

**Note:**

Visit this [website](#) to read about ten tech skills that have lost relevance in today's workforce.



## Price Floors in the Labor Market: Living Wages and Minimum Wages

In contrast to goods and services markets, price ceilings are rare in labor markets, because rules that prevent people from earning income are not politically popular. There is one exception: sometimes limits are proposed on the high incomes of top business executives.

The labor market, however, presents some prominent examples of price floors, which are often used as an attempt to increase the wages of low-paid workers. The U.S. government sets a **minimum wage**, a price floor that makes it illegal for an employer to pay employees less than a certain hourly rate. In mid-2009, the U.S. minimum wage was raised to \$7.25 per hour. Local political movements in a number of U.S. cities have pushed for a higher minimum wage, which they call a **living wage**. Promoters of living wage laws maintain that the minimum wage is too low to ensure a reasonable standard of living. They base this conclusion on the calculation that, if you work 40 hours a week at a minimum wage of \$7.25 per hour for 50 weeks a year, your annual income is \$14,500, which is less than the official U.S. government definition of what it means for a family to be in poverty. (A family with two adults earning minimum wage and two young children will find it more cost efficient for one parent to provide childcare while the other works for income. So the family income would be \$14,500, which is significantly lower than the federal poverty line for a family of four, which was \$23,850 in 2014.)

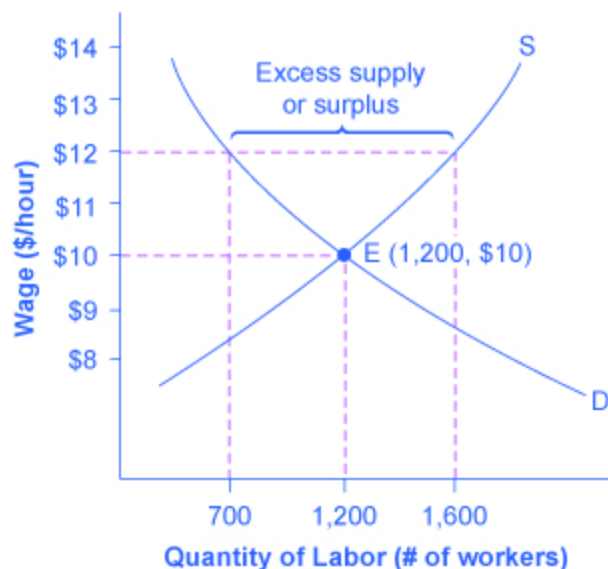
Supporters of the living wage argue that full-time workers should be assured a high enough wage so that they can afford the essentials of life:



food, clothing, shelter, and healthcare. Since Baltimore passed the first living wage law in 1994, several dozen cities enacted similar laws in the late 1990s and the 2000s. The living wage ordinances do not apply to all employers, but they have specified that all employees of the city or employees of firms that are hired by the city be paid at least a certain wage that is usually a few dollars per hour above the U.S. minimum wage.

[\[link\]](#) illustrates the situation of a city considering a living wage law. For simplicity, we assume that there is no federal minimum wage. The wage appears on the vertical axis, because the wage is the price in the labor market. Before the passage of the living wage law, the equilibrium wage is \$10 per hour and the city hires 1,200 workers at this wage. However, a group of concerned citizens persuades the city council to enact a living wage law requiring employers to pay no less than \$12 per hour. In response to the higher wage, 1,600 workers look for jobs with the city. At this higher wage, the city, as an employer, is willing to hire only 700 workers. At the price floor, the quantity supplied exceeds the quantity demanded, and a surplus of labor exists in this market. For workers who continue to have a job at a higher salary, life has improved. For those who were willing to work at the old wage rate but lost their jobs with the wage increase, life has not improved. [\[link\]](#) shows the differences in supply and demand at different wages.

**A Living Wage: Example of a Price Floor**



The original equilibrium in this labor market is a wage of \$10/hour and a quantity of 1,200 workers, shown at point E. Imposing a wage floor at \$12/hour leads to an excess supply of labor. At that wage, the quantity of labor supplied is 1,600 and the quantity of labor demanded is only 700.

<b>Wage</b>	<b>Quantity Labor Demanded</b>	<b>Quantity Labor Supplied</b>
\$8/hr	1,900	500
\$9/hr	1,500	900
\$10/hr	1,200	1,200
\$11/hr	900	1,400
\$12/hr	700	1,600
\$13/hr	500	1,800
\$14/hr	400	1,900

Living Wage: Example of a Price Floor

## **The Minimum Wage as an Example of a Price Floor**

The U.S. minimum wage is a price floor that is set either very close to the equilibrium wage or even slightly below it. About 1% of American workers are actually paid the minimum wage. In other words, the vast majority of the U.S. labor force has its wages determined in the labor market, not as a result of the government price floor. But for workers with low skills and little experience, like those without a high school diploma or teenagers, the minimum wage is quite important. In many cities, the federal minimum wage is apparently below the market price for unskilled labor, because employers offer more than the minimum wage to checkout clerks and other low-skill workers without any government prodding.

Economists have attempted to estimate how much the minimum wage reduces the quantity demanded of low-skill labor. A typical result of such studies is that a 10% increase in the minimum wage would decrease the hiring of unskilled workers by 1 to 2%, which seems a relatively small reduction. In fact, some studies have even found no effect of a higher minimum wage on employment at certain times and places—although these studies are controversial.

Let's suppose that the minimum wage lies just slightly *below* the equilibrium wage level. Wages could fluctuate according to market forces above this price floor, but they would not be allowed to move beneath the floor. In this situation, the price floor minimum wage is said to be *nonbinding*—that is, the price floor is not determining the market outcome. Even if the minimum wage moves just a little higher, it will still have no effect on the quantity of employment in the economy, as long as it remains below the equilibrium wage. Even if the minimum wage is increased by enough so that it rises slightly above the equilibrium wage and becomes binding, there will be only a small excess supply gap between the quantity demanded and quantity supplied.

These insights help to explain why U.S. minimum wage laws have historically had only a small impact on employment. Since the minimum wage has typically been set close to the equilibrium wage for low-skill labor and sometimes even below it, it has not had a large effect in creating an excess supply of labor. However, if the minimum wage were increased dramatically—say, if it were doubled to match the living wages that some

U.S. cities have considered—then its impact on reducing the quantity demanded of employment would be far greater. The following Clear It Up feature describes in greater detail some of the arguments for and against changes to minimum wage.

**Note:**

What's the harm in raising the minimum wage?

Because of the law of demand, a higher required wage will reduce the amount of low-skill employment either in terms of employees or in terms of work hours. Although there is controversy over the numbers, let's say for the sake of the argument that a 10% rise in the minimum wage will reduce the employment of low-skill workers by 2%. Does this outcome mean that raising the minimum wage by 10% is bad public policy? Not necessarily.

If 98% of those receiving the minimum wage have a pay increase of 10%, but 2% of those receiving the minimum wage lose their jobs, are the gains for society as a whole greater than the losses? The answer is not clear, because job losses, even for a small group, may cause more pain than modest income gains for others. For one thing, we need to consider which minimum wage workers are losing their jobs. If the 2% of minimum wage workers who lose their jobs are struggling to support families, that is one thing. If those who lose their job are high school students picking up spending money over summer vacation, that is something else.

Another complexity is that many minimum wage workers do not work full-time for an entire year. Imagine a minimum wage worker who holds different part-time jobs for a few months at a time, with bouts of unemployment in between. The worker in this situation receives the 10% raise in the minimum wage when working, but also ends up working 2% fewer hours during the year because the higher minimum wage reduces how much employers want people to work. Overall, this worker's income would rise because the 10% pay raise would more than offset the 2% fewer hours worked.

Of course, these arguments do not prove that raising the minimum wage is necessarily a good idea either. There may well be other, better public policy options for helping low-wage workers. (The [Poverty and Economic](#)

[Inequality](#) chapter discusses some possibilities.) The lesson from this maze of minimum wage arguments is that complex social problems rarely have simple answers. Even those who agree on how a proposed economic policy affects quantity demanded and quantity supplied may still disagree on whether the policy is a good idea.

## Concepts and Summary

In the labor market, households are on the supply side of the market and firms are on the demand side. In the market for financial capital, households and firms can be on either side of the market: they are suppliers of financial capital when they save or make financial investments, and demanders of financial capital when they borrow or receive financial investments.

In the demand and supply analysis of labor markets, the price can be measured by the annual salary or hourly wage received. The quantity of labor can be measured in various ways, like number of workers or the number of hours worked.

Factors that can shift the demand curve for labor include: a change in the quantity demanded of the product that the labor produces; a change in the production process that uses more or less labor; and a change in government policy that affects the quantity of labor that firms wish to hire at a given wage. Demand can also increase or decrease (shift) in response to: workers' level of education and training, technology, the number of companies, and availability and price of other inputs.

The main factors that can shift the supply curve for labor are: how desirable a job appears to workers relative to the alternatives, government policy that either restricts or encourages the quantity of workers trained for the job, the number of workers in the economy, and required education.

## Self-Check Questions

### Exercise:

**Problem:**

In the labor market, what causes a movement along the demand curve?  
What causes a shift in the demand curve?

---

**Solution:**

Changes in the wage rate (the price of labor) cause a movement along the demand curve. A change in anything else that affects demand for labor (e.g., changes in output, changes in the production process that use more or less labor, government regulation) causes a shift in the demand curve.

**Exercise:****Problem:**

In the labor market, what causes a movement along the supply curve?  
What causes a shift in the supply curve?

---

**Solution:**

Changes in the wage rate (the price of labor) cause a movement along the supply curve. A change in anything else that affects supply of labor (e.g., changes in how desirable the job is perceived to be, government policy to promote training in the field) causes a shift in the supply curve.

**Exercise:****Problem:**

Why is a living wage considered a price floor? Does imposing a living wage have the same outcome as a minimum wage?

---

**Solution:**

Since a living wage is a suggested minimum wage, it acts like a price floor (assuming, of course, that it is followed). If the living wage is binding, it will cause an excess supply of labor at that wage rate.

## Review Questions

### Exercise:

**Problem:** What is the “price” commonly called in the labor market?

### Exercise:

#### **Problem:**

Are households demanders or suppliers in the goods market? Are firms demanders or suppliers in the goods market? What about the labor market and the financial market?

### Exercise:

#### **Problem:**

Name some factors that can cause a shift in the demand curve in labor markets.

### Exercise:

#### **Problem:**

Name some factors that can cause a shift in the supply curve in labor markets.

## Critical Thinking Questions

### Exercise:

#### **Problem:**

Other than the demand for labor, what would be another example of a “derived demand?”

### Exercise:

**Problem:**

Suppose that a 5% increase in the minimum wage causes a 5% reduction in employment. How would this affect employers and how would it affect workers? In your opinion, would this be a good policy?

**Exercise:****Problem:**

What assumption is made for a minimum wage to be a nonbinding price floor? What assumption is made for a living wage price floor to be binding?

**Problems****Exercise:****Problem:**

Identify each of the following as involving either demand or supply. Draw a circular flow diagram and label the flows A through F. (Some choices can be on both sides of the goods market.)

- a. Households in the labor market
- b. Firms in the goods market
- c. Firms in the financial market
- d. Households in the goods market
- e. Firms in the labor market
- f. Households in the financial market

**Exercise:****Problem:**

Predict how each of the following events will raise or lower the equilibrium wage and quantity of coal miners in West Virginia. In each case, sketch a demand and supply diagram to illustrate your answer.



- a. The price of oil rises.
- b. New coal-mining equipment is invented that is cheap and requires few workers to run.
- c. Several major companies that do not mine coal open factories in West Virginia, offering a lot of well-paid jobs.
- d. Government imposes costly new regulations to make coal-mining a safer job.

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## Glossary

minimum wage

a price floor that makes it illegal for an employer to pay employees less than a certain hourly rate

## Demand and Supply in Financial Markets

By the end of this section, you will be able to:

- Identify the demanders and suppliers in a financial market.
- Explain how interest rates can affect supply and demand
- Analyze the economic effects of U.S. debt in terms of domestic financial markets
- Explain the role of price ceilings and usury laws in the U.S.

United States' households, institutions, and domestic businesses saved almost \$1.9 trillion in 2013. Where did that savings go and what was it used for? Some of the savings ended up in banks, which in turn loaned the money to individuals or businesses that wanted to borrow money. Some was invested in private companies or loaned to government agencies that wanted to borrow money to raise funds for purposes like building roads or mass transit. Some firms reinvested their savings in their own businesses.

In this section, we will determine how the demand and supply model links those who wish to supply **financial capital** (i.e., savings) with those who demand financial capital (i.e., borrowing). Those who save money (or make financial investments, which is the same thing), whether individuals or businesses, are on the supply side of the financial market. Those who borrow money are on the demand side of the financial market. For a more detailed treatment of the different kinds of financial investments like bank accounts, stocks and bonds, see the [Financial Markets](#) chapter.

### Who Demands and Who Supplies in Financial Markets?

In any market, the price is what suppliers receive and what demanders pay. In financial markets, those who supply financial capital through saving expect to receive a rate of return, while those who demand financial capital by receiving funds expect to pay a rate of return. This rate of return can come in a variety of forms, depending on the type of investment.

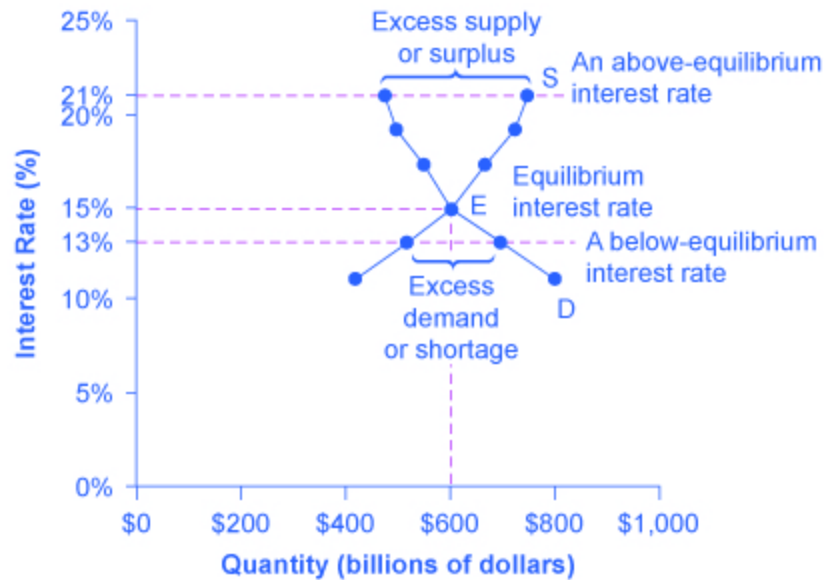
The simplest example of a rate of return is the **interest rate**. For example, when you supply money into a savings account at a bank, you receive

interest on your deposit. The interest paid to you as a percent of your deposits is the interest rate. Similarly, if you demand a loan to buy a car or a computer, you will need to pay interest on the money you borrow.

Let's consider the market for borrowing money with credit cards. In 2014, almost 200 million Americans were cardholders. Credit cards allow you to borrow money from the card's issuer, and pay back the borrowed amount plus interest, though most allow you a period of time in which you can repay the loan without paying interest. A typical credit card interest rate ranges from 12% to 18% per year. In 2014, Americans had about \$793 billion outstanding in credit card debts. About half of U.S. families with credit cards report that they almost always pay the full balance on time, but one-quarter of U.S. families with credit cards say that they "hardly ever" pay off the card in full. In fact, in 2014, 56% of consumers carried an unpaid balance in the last 12 months. Let's say that, on average, the annual interest rate for credit card borrowing is 15% per year. So, Americans pay tens of billions of dollars every year in interest on their credit cards—plus basic fees for the credit card or fees for late payments.

[\[link\]](#) illustrates demand and supply in the financial market for credit cards. The horizontal axis of the financial market shows the quantity of money that is loaned or borrowed in this market. The vertical or price axis shows the rate of return, which in the case of credit card borrowing can be measured with an interest rate. [\[link\]](#) shows the quantity of financial capital that consumers demand at various interest rates and the quantity that credit card firms (often banks) are willing to supply.

**Demand and Supply for Borrowing Money with Credit Cards**



In this market for credit card borrowing, the demand curve (D) for borrowing financial capital intersects the supply curve (S) for lending financial capital at equilibrium E. At the equilibrium, the interest rate (the “price” in this market) is 15% and the quantity of financial capital being loaned and borrowed is \$600 billion. The equilibrium price is where the quantity demanded and the quantity supplied are equal. At an above-equilibrium interest rate like 21%, the quantity of financial capital supplied would increase to \$750 billion, but the quantity demanded would decrease to \$480 billion. At a below-equilibrium interest rate like 13%, the quantity of financial capital demanded would increase to \$700 billion, but the quantity of financial capital supplied would decrease to \$510 billion.

<b>Interest Rate (%)</b>	<b>Quantity of Financial Capital Demanded (Borrowing) (\$ billions)</b>	<b>Quantity of Financial Capital Supplied (Lending) (\$ billions)</b>
11	\$800	\$420
13	\$700	\$510
15	\$600	\$600
17	\$550	\$660
19	\$500	\$720
21	\$480	\$750

### Demand and Supply for Borrowing Money with Credit Cards

The laws of demand and supply continue to apply in the financial markets. According to the **law of demand**, a higher rate of return (that is, a higher price) will decrease the quantity demanded. As the interest rate rises, consumers will reduce the quantity that they borrow. According to the law of supply, a higher price increases the quantity supplied. Consequently, as the interest rate paid on credit card borrowing rises, more firms will be eager to issue credit cards and to encourage customers to use them. Conversely, if the interest rate on credit cards falls, the quantity of financial capital supplied in the credit card market will decrease and the quantity demanded will fall.

### Equilibrium in Financial Markets

In the financial market for credit cards shown in [\[link\]](#), the supply curve (S) and the demand curve (D) cross at the equilibrium point (E). The equilibrium occurs at an interest rate of 15%, where the quantity of funds demanded and the quantity supplied are equal at an equilibrium quantity of \$600 billion.

If the interest rate (remember, this measures the “price” in the financial market) is above the equilibrium level, then an excess supply, or a surplus, of financial capital will arise in this market. For example, at an interest rate of 21%, the quantity of funds supplied increases to \$750 billion, while the quantity demanded decreases to \$480 billion. At this above-equilibrium interest rate, firms are eager to supply loans to credit card borrowers, but relatively few people or businesses wish to borrow. As a result, some credit card firms will lower the interest rates (or other fees) they charge to attract more business. This strategy will push the interest rate down toward the equilibrium level.

If the interest rate is below the equilibrium, then excess demand or a shortage of funds occurs in this market. At an interest rate of 13%, the quantity of funds credit card borrowers demand increases to \$700 billion; but the quantity credit card firms are willing to supply is only \$510 billion. In this situation, credit card firms will perceive that they are overloaded with eager borrowers and conclude that they have an opportunity to raise interest rates or fees. The interest rate will face economic pressures to creep up toward the equilibrium level.

## Shifts in Demand and Supply in Financial Markets

Those who supply financial capital face two broad decisions: how much to save, and how to divide up their savings among different forms of financial investments. We will discuss each of these in turn.

Participants in financial markets must decide when they prefer to consume goods: now or in the future. Economists call this **intertemporal decision making** because it involves decisions across time. Unlike a decision about what to buy from the grocery store, decisions about investment or saving are made across a period of time, sometimes a long period.

Most workers save for retirement because their income in the present is greater than their needs, while the opposite will be true once they retire. So they save today and supply financial markets. If their income increases, they save more. If their perceived situation in the future changes, they change the amount of their saving. For example, there is some evidence that

Social Security, the program that workers pay into in order to qualify for government checks after retirement, has tended to reduce the quantity of financial capital that workers save. If this is true, Social Security has shifted the supply of financial capital at any interest rate to the left.

By contrast, many college students need money today when their income is low (or nonexistent) to pay their college expenses. As a result, they borrow today and demand from financial markets. Once they graduate and become employed, they will pay back the loans. Individuals borrow money to purchase homes or cars. A business seeks financial investment so that it has the funds to build a factory or invest in a research and development project that will not pay off for five years, ten years, or even more. So when consumers and businesses have greater confidence that they will be able to repay in the future, the quantity demanded of financial capital at any given interest rate will shift to the right.

For example, in the technology boom of the late 1990s, many businesses became extremely confident that investments in new technology would have a high rate of return, and their demand for financial capital shifted to the right. Conversely, during the Great Recession of 2008 and 2009, their demand for financial capital at any given interest rate shifted to the left.

To this point, we have been looking at saving in total. Now let us consider what affects saving in different types of financial investments. In deciding between different forms of financial investments, suppliers of financial capital will have to consider the rates of return and the risks involved. Rate of return is a positive attribute of investments, but risk is a negative. If Investment A becomes more risky, or the return diminishes, then savers will shift their funds to Investment B—and the supply curve of financial capital for Investment A will shift back to the left while the supply curve of capital for Investment B shifts to the right.

## **The United States as a Global Borrower**

In the global economy, trillions of dollars of financial investment cross national borders every year. In the early 2000s, financial investors from foreign countries were investing several hundred billion dollars per year

more in the U.S. economy than U.S. financial investors were investing abroad. The following Work It Out deals with one of the macroeconomic concerns for the U.S. economy in recent years.

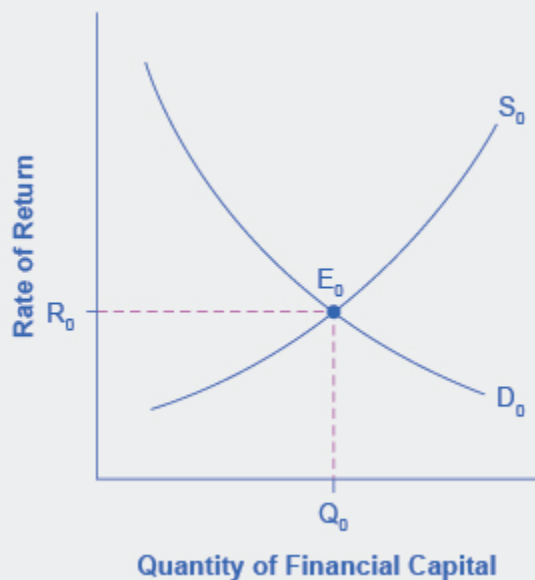
**Note:**

**The Effect of Growing U.S. Debt**

Imagine that the U.S. economy became viewed as a less desirable place for foreign investors to put their money because of fears about the growth of the U.S. public debt. Using the four-step process for analyzing how changes in supply and demand affect equilibrium outcomes, how would increased U.S. public debt affect the equilibrium price and quantity for capital in U.S. financial markets?

Step 1. Draw a diagram showing demand and supply for financial capital that represents the original scenario in which foreign investors are pouring money into the U.S. economy. [\[link\]](#) shows a demand curve,  $D$ , and a supply curve,  $S$ , where the supply of capital includes the funds arriving from foreign investors. The original equilibrium  $E_0$  occurs at interest rate  $R_0$  and quantity of financial investment  $Q_0$ .

**The United States as a Global Borrower Before U.S. Debt Uncertainty**



The graph shows the demand for financial capital from and supply of financial capital

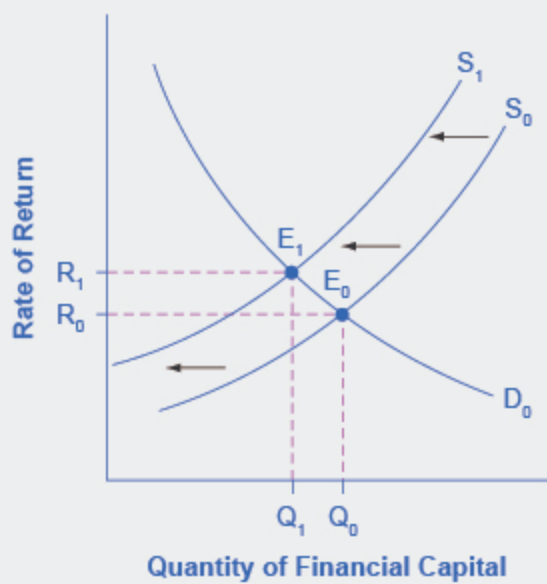


into the U.S. financial markets by the foreign sector before the increase in uncertainty regarding U.S. public debt. The original equilibrium ( $E_0$ ) occurs at an equilibrium rate of return ( $R_0$ ) and the equilibrium quantity is at  $Q_0$ .

Step 2. Will the diminished confidence in the U.S. economy as a place to invest affect demand or supply of financial capital? Yes, it will affect supply. Many foreign investors look to the U.S. financial markets to store their money in safe financial vehicles with low risk and stable returns. As the U.S. debt increases, debt servicing will increase—that is, more current income will be used to pay the interest rate on past debt. Increasing U.S. debt also means that businesses may have to pay higher interest rates to borrow money, because business is now competing with the government for financial resources.

Step 3. Will supply increase or decrease? When the enthusiasm of foreign investors' for investing their money in the U.S. economy diminishes, the supply of financial capital shifts to the left. [\[link\]](#) shows the supply curve shift from  $S_0$  to  $S_1$ .

The United States as a Global Borrower Before and After U.S. Debt Uncertainty



The graph shows the demand for financial capital and supply of financial capital into the U.S. financial markets by the foreign sector before and after the increase in uncertainty regarding U.S. public debt. The original equilibrium ( $E_0$ ) occurs at an equilibrium rate of return ( $R_0$ ) and the equilibrium quantity is at  $Q_0$ .

Step 4. Thus, foreign investors' diminished enthusiasm leads to a new equilibrium,  $E_1$ , which occurs at the higher interest rate,  $R_1$ , and the lower quantity of financial investment,  $Q_1$ .

The economy has experienced an enormous inflow of foreign capital. According to the U.S. Bureau of Economic Analysis, by the third quarter of 2014, U.S. investors had accumulated \$24.6 trillion of foreign assets, but foreign investors owned a total of \$30.8 trillion of U.S. assets. If foreign investors were to pull their money out of the U.S. economy and invest elsewhere in the world, the result could be a significantly lower quantity of financial investment in the United States, available only at a higher interest rate. This reduced inflow of foreign financial investment could impose hardship on U.S. consumers and firms interested in borrowing.

In a modern, developed economy, financial capital often moves invisibly through electronic transfers between one bank account and another. Yet these flows of funds can be analyzed with the same tools of demand and supply as markets for goods or labor.

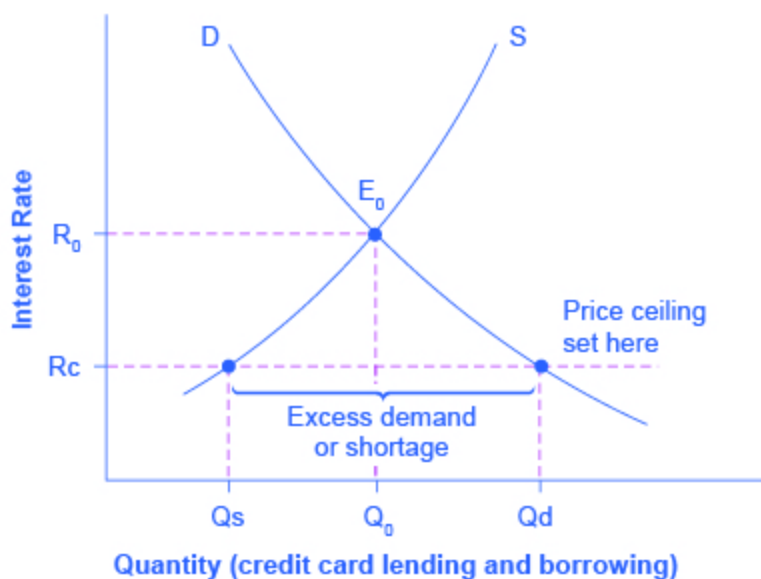
## **Price Ceilings in Financial Markets: Usury Laws**

As we noted earlier, about 200 million Americans own credit cards, and their interest payments and fees total tens of billions of dollars each year. It is little wonder that political pressures sometimes arise for setting limits on the interest rates or fees that credit card companies charge. The firms that

issue credit cards, including banks, oil companies, phone companies, and retail stores, respond that the higher interest rates are necessary to cover the losses created by those who borrow on their credit cards and who do not repay on time or at all. These companies also point out that cardholders can avoid paying interest if they pay their bills on time.

Consider the credit card market as illustrated in [\[link\]](#). In this financial market, the vertical axis shows the interest rate (which is the price in the financial market). Demanders in the credit card market are households and businesses; suppliers are the companies that issue credit cards. This figure does not use specific numbers, which would be hypothetical in any case, but instead focuses on the underlying economic relationships. Imagine a law imposes a price ceiling that holds the interest rate charged on credit cards at the rate  $R_c$ , which lies below the interest rate  $R_0$  that would otherwise have prevailed in the market. The price ceiling is shown by the horizontal dashed line in [\[link\]](#). The demand and supply model predicts that at the lower price ceiling interest rate, the quantity demanded of credit card debt will increase from its original level of  $Q_0$  to  $Q_d$ ; however, the quantity supplied of credit card debt will decrease from the original  $Q_0$  to  $Q_s$ . At the price ceiling ( $R_c$ ), quantity demanded will exceed quantity supplied. Consequently, a number of people who want to have credit cards and are willing to pay the prevailing interest rate will find that companies are unwilling to issue cards to them. The result will be a credit shortage.

**Credit Card Interest Rates: Another Price Ceiling Example**



The original intersection of demand  $D$  and supply  $S$  occurs at equilibrium  $E_0$ .

However, a price ceiling is set at the interest rate  $R_c$ , below the equilibrium interest rate  $R_0$ , and so the interest rate cannot adjust upward to the equilibrium. At the price ceiling, the quantity demanded,  $Q_d$ , exceeds the quantity supplied,  $Q_s$ .

There is excess demand, also called a shortage.

Many states do have **usury laws**, which impose an upper limit on the interest rate that lenders can charge. However, in many cases these upper limits are well above the market interest rate. For example, if the interest rate is not allowed to rise above 30% per year, it can still fluctuate below that level according to market forces. A price ceiling that is set at a relatively high level is nonbinding, and it will have no practical effect unless the equilibrium price soars high enough to exceed the price ceiling.

## Key Concepts and Summary

In the demand and supply analysis of financial markets, the “price” is the rate of return or the interest rate received. The quantity is measured by the money that flows from those who supply financial capital to those who demand it.

Two factors can shift the supply of financial capital to a certain investment: if people want to alter their existing levels of consumption, and if the riskiness or return on one investment changes relative to other investments. Factors that can shift demand for capital include business confidence and consumer confidence in the future—since financial investments received in the present are typically repaid in the future.

## Self-Check Questions

**Exercise:****Problem:**

In the financial market, what causes a movement along the demand curve? What causes a shift in the demand curve?

---

**Solution:**

Changes in the interest rate (i.e., the price of financial capital) cause a movement along the demand curve. A change in anything else (non-price variable) that affects demand for financial capital (e.g., changes in confidence about the future, changes in needs for borrowing) would shift the demand curve.

**Exercise:****Problem:**

In the financial market, what causes a movement along the supply curve? What causes a shift in the supply curve?

---

**Solution:**

Changes in the interest rate (i.e., the price of financial capital) cause a movement along the supply curve. A change in anything else that affects the supply of financial capital (a non-price variable) such as income or future needs would shift the supply curve.

**Exercise:****Problem:**

If a usury law limits interest rates to no more than 35%, what would the likely impact be on the amount of loans made and interest rates paid?

---

**Solution:**

If market interest rates stay in their normal range, an interest rate limit of 35% would not be binding. If the equilibrium interest rate rose

above 35%, the interest rate would be capped at that rate, and the quantity of loans would be lower than the equilibrium quantity, causing a shortage of loans.

**Exercise:**

**Problem:**

Which of the following changes in the financial market will lead to a decline in interest rates:

- a. a rise in demand
- b. a fall in demand
- c. a rise in supply
- d. a fall in supply

---

**Solution:**

b and c will lead to a fall in interest rates. At a lower demand, lenders will not be able to charge as much, and with more available lenders, competition for borrowers will drive rates down.

**Exercise:**

**Problem:**

Which of the following changes in the financial market will lead to an increase in the quantity of loans made and received:

- a. a rise in demand
- b. a fall in demand
- c. a rise in supply
- d. a fall in supply

---

**Solution:**

a and c will increase the quantity of loans. More people who want to borrow will result in more loans being given, as will more people who

want to lend.

## Review Questions

### Exercise:

**Problem:** How is equilibrium defined in financial markets?

### Exercise:

**Problem:** What would be a sign of a shortage in financial markets?

### Exercise:

#### **Problem:**

Would usury laws help or hinder resolution of a shortage in financial markets?

## Critical Thinking Questions

### Exercise:

#### **Problem:**

Suppose the U.S. economy began to grow more rapidly than other countries in the world. What would be the likely impact on U.S. financial markets as part of the global economy?

### Exercise:

#### **Problem:**

If the government imposed a federal interest rate ceiling of 20% on all loans, who would gain and who would lose?

## Problems

**Exercise:****Problem:**

Predict how each of the following economic changes will affect the equilibrium price and quantity in the financial market for home loans. Sketch a demand and supply diagram to support your answers.

- a. The number of people at the most common ages for home-buying increases.
- b. People gain confidence that the economy is growing and that their jobs are secure.
- c. Banks that have made home loans find that a larger number of people than they expected are not repaying those loans.
- d. Because of a threat of a war, people become uncertain about their economic future.
- e. The overall level of saving in the economy diminishes.
- f. The federal government changes its bank regulations in a way that makes it cheaper and easier for banks to make home loans.

**Exercise:****Problem:**

[\[link\]](#) shows the amount of savings and borrowing in a market for loans to purchase homes, measured in millions of dollars, at various interest rates. What is the equilibrium interest rate and quantity in the capital financial market? How can you tell? Now, imagine that because of a shift in the perceptions of foreign investors, the supply curve shifts so that there will be \$10 million less supplied at every interest rate. Calculate the new equilibrium interest rate and quantity, and explain why the direction of the interest rate shift makes intuitive sense.

---



<b>Interest Rate</b>	<b>Qs</b>	<b>Qd</b>
5%	130	170
6%	135	150
7%	140	140
8%	145	135
9%	150	125
10%	155	110

## References

CreditCards.com. 2013. <http://www.creditcards.com/credit-card-news/credit-card-industry-facts-personal-debt-statistics-1276.php>.

## Glossary

interest rate

the “price” of borrowing in the financial market; a rate of return on an investment

usury laws

laws that impose an upper limit on the interest rate that lenders can charge

## The Market System as an Efficient Mechanism for Information

By the end of this section, you will be able to:

- Apply demand and supply models to analyze prices and quantities
- Explain the effects of price controls on the equilibrium of prices and quantities

Prices exist in markets for goods and services, for labor, and for financial capital. In all of these markets, prices serve as a remarkable social mechanism for collecting, combining, and transmitting information that is relevant to the market—namely, the relationship between demand and supply—and then serving as messengers to convey that information to buyers and sellers. In a market-oriented economy, no government agency or guiding intelligence oversees the set of responses and interconnections that result from a change in price. Instead, each consumer reacts according to that person's preferences and budget set, and each profit-seeking producer reacts to the impact on its expected profits. The following Clear It Up feature examines the **demand and supply models**.

### Note:

Why are demand and supply curves important?

The demand and supply model is the second fundamental diagram for this course. (The opportunity set model introduced in the [Choice in a World of Scarcity](#) chapter was the first.) Just as it would be foolish to try to learn the arithmetic of long division by memorizing every possible combination of numbers that can be divided by each other, it would be foolish to try to memorize every specific example of demand and supply in this chapter, this textbook, or this course. Demand and supply is not primarily a list of examples; it is a model to analyze prices and quantities. Even though demand and supply diagrams have many labels, they are fundamentally the same in their logic. Your goal should be to understand the underlying model so you can use it to analyze *any* market.

[\[link\]](#) displays a generic demand and supply curve. The horizontal axis shows the different measures of quantity: a quantity of a good or service, or a quantity of labor for a given job, or a quantity of financial capital. The

vertical axis shows a measure of price: the price of a good or service, the wage in the labor market, or the rate of return (like the interest rate) in the financial market.

The demand and supply model can explain the existing levels of prices, wages, and rates of return. To carry out such an analysis, think about the quantity that will be demanded at each price and the quantity that will be supplied at each price—that is, think about the shape of the demand and supply curves—and how these forces will combine to produce equilibrium. Demand and supply can also be used to explain how economic events will cause changes in prices, wages, and rates of return. There are only four possibilities: the change in any single event may cause the demand curve to shift right or to shift left; or it may cause the supply curve to shift right or to shift left. The key to analyzing the effect of an economic event on equilibrium prices and quantities is to determine which of these four possibilities occurred. The way to do this correctly is to think back to the list of factors that shift the demand and supply curves. Note that if more than one variable is changing at the same time, the overall impact will depend on the degree of the shifts; when there are multiple variables, economists isolate each change and analyze it independently.

### Demand and Supply Curves



The figure displays a generic demand and

supply curve. The horizontal axis shows the different measures of quantity: a quantity of a good or service, a quantity of labor for a given job, or a quantity of financial capital. The vertical axis shows a measure of price: the price of a good or service, the wage in the labor market, or the rate of return (like the interest rate) in the financial market. The demand and supply curves can be used to explain how economic events will cause changes in prices, wages, and rates of return.

An increase in the price of some product signals consumers that there is a shortage and the product should perhaps be economized on. For example, if you are thinking about taking a plane trip to Hawaii, but the ticket turns out to be expensive during the week you intend to go, you might consider other weeks when the ticket might be cheaper. The price could be high because you were planning to travel during a holiday when demand for traveling is high. Or, maybe the cost of an input like jet fuel increased or the airline has raised the price temporarily to see how many people are willing to pay it. Perhaps all of these factors are present at the same time. You do not need to analyze the market and break down the price change into its underlying factors. You just have to look at the price of a ticket and decide whether and when to fly.

In the same way, price changes provide useful information to producers. Imagine the situation of a farmer who grows oats and learns that the price of oats has risen. The higher price could be due to an increase in demand caused by a new scientific study proclaiming that eating oats is especially healthful. Or perhaps the price of a substitute grain, like corn, has risen, and people have responded by buying more oats. But the oat farmer does not

need to know the details. The farmer only needs to know that the price of oats has risen and that it will be profitable to expand production as a result.

The actions of individual consumers and producers as they react to prices overlap and interlock in markets for goods, labor, and financial capital. A change in any single market is transmitted through these multiple interconnections to other markets. The vision of the role of flexible prices helping markets to reach equilibrium and linking different markets together helps to explain why price controls can be so counterproductive. Price controls are government laws that serve to regulate prices rather than allow the various markets to determine prices. There is an old proverb: “Don’t kill the messenger.” In ancient times, messengers carried information between distant cities and kingdoms. When they brought bad news, there was an emotional impulse to kill the messenger. But killing the messenger did not kill the bad news. Moreover, killing the messenger had an undesirable side effect: Other messengers would refuse to bring news to that city or kingdom, depriving its citizens of vital information.

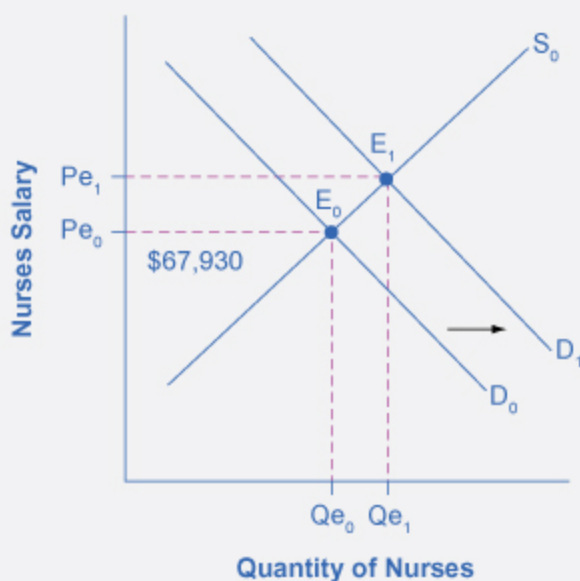
Those who seek price controls are trying to kill the messenger—or at least to stifle an unwelcome message that prices are bringing about the equilibrium level of price and quantity. But price controls do nothing to affect the underlying forces of demand and supply, and this can have serious repercussions. During China’s “Great Leap Forward” in the late 1950s, food prices were kept artificially low, with the result that 30 to 40 million people died of starvation because the low prices depressed farm production. Changes in demand and supply will continue to reveal themselves through consumers’ and producers’ behavior. Immobilizing the price messenger through price controls will deprive everyone in the economy of critical information. Without this information, it becomes difficult for everyone—buyers and sellers alike—to react in a flexible and appropriate manner as changes occur throughout the economy.

**Note:****Baby Boomers Come of Age**

The theory of supply and demand can explain what happens in the labor markets and suggests that the demand for nurses will increase as healthcare

needs of baby boomers increase, as [\[link\]](#) shows. The impact of that increase will result in an average salary higher than the \$67,930 earned in 2012 referenced in the first part of this case. The new equilibrium ( $E_1$ ) will be at the new equilibrium price ( $P_{e1}$ ). Equilibrium quantity will also increase from  $Q_{e0}$  to  $Q_{e1}$ .

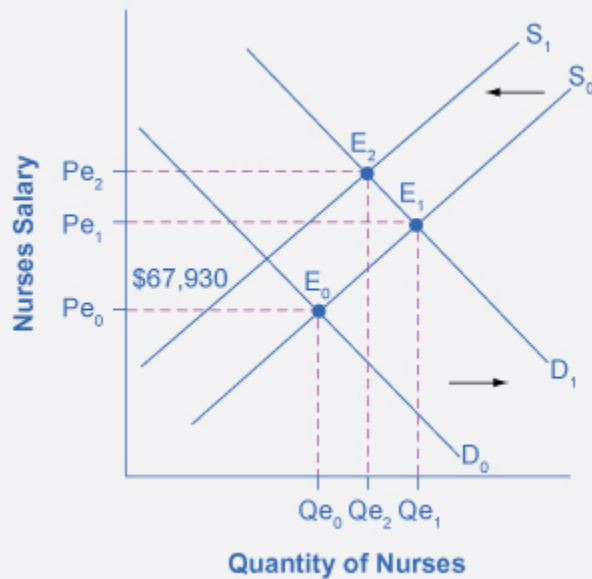
#### Impact of Increasing Demand for Nurses 2012-2022



In 2012, the median salary for nurses was \$67,930. As demand for services increases, the demand curve shifts to the right (from  $D_0$  to  $D_1$ ) and the equilibrium quantity of nurses increases from  $Q_{e0}$  to  $Q_{e1}$ . The equilibrium salary increases from  $P_{e0}$  to  $P_{e1}$ .

Suppose that as the demand for nurses increases, the supply shrinks due to an increasing number of nurses entering retirement and increases in the tuition of nursing degrees. The impact of a decreasing supply of nurses is captured by the leftward shift of the supply curve in [\[link\]](#). The shifts in the two curves result in higher salaries for nurses, but the overall impact in the quantity of nurses is uncertain, as it depends on the relative shifts of supply and demand.

## Impact of Decreasing Supply of Nurses between 2012 and 2022



Initially, salaries increase as demand for nursing increases to  $Pe_1$ . When demand increases, so too does the equilibrium quantity, from  $Qe_0$  to  $Qe_1$ .

The decrease in the supply of nurses due to nurses retiring from the workforce and fewer nursing graduates (*ceterus paribus*), causes a leftward shift of the supply curve resulting in even higher salaries for nurses, at  $Pe_2$ , but an uncertain outcome for the equilibrium quantity of nurses, which in this representation is less than  $Qe_1$ , but more than the initial  $Qe_0$ .

While we do not know if the number of nurses will increase or decrease relative to their initial employment, we know they will have higher salaries. The situation of the labor market for nurses described in the beginning of the chapter is different from this example, because instead of a shrinking supply, we had the supply growing at a lower rate than the growth in demand. Since both curves were shifting to the right, we would have an unequivocal increase in the quantity of nurses. And because the

shift in the demand curve was larger than the one in the supply, we would expect higher wages as a result.

## Key Concepts and Summary

The market price system provides a highly efficient mechanism for disseminating information about relative scarcities of goods, services, labor, and financial capital. Market participants do not need to know why prices have changed, only that the changes require them to revisit previous decisions they made about supply and demand. Price controls hide information about the true scarcity of products and thereby cause misallocation of resources.

## Self-Check Questions

### Exercise:

#### Problem:

Identify the most accurate statement. A price floor will have the largest effect if it is set:

- a. substantially above the equilibrium price
- b. slightly above the equilibrium price
- c. slightly below the equilibrium price
- d. substantially below the equilibrium price

Sketch all four of these possibilities on a demand and supply diagram to illustrate your answer.

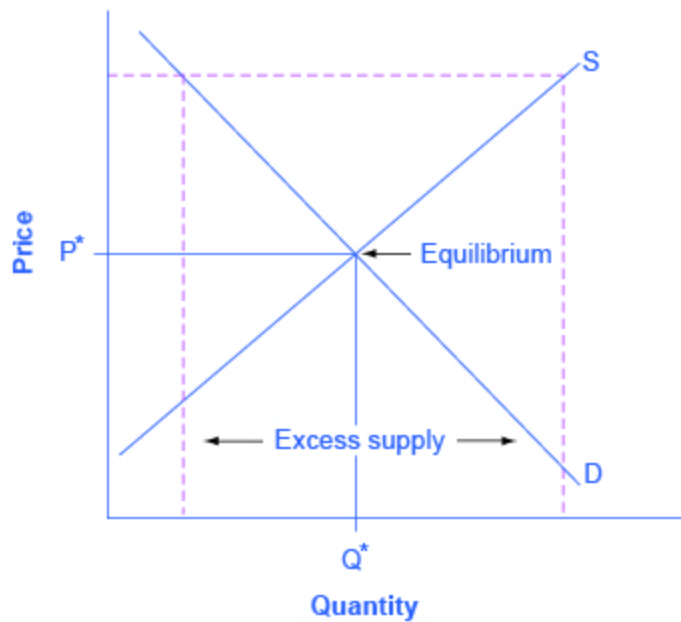
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#### Solution:

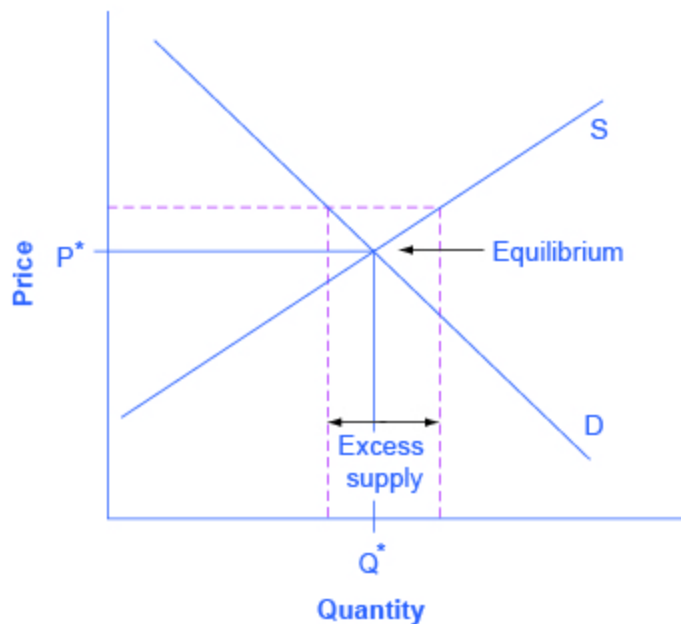
A price floor prevents a price from falling below a certain level, but has no effect on prices above that level. It will have its biggest effect in creating excess supply (as measured by the entire area inside the dotted



lines on the graph, from D to S) if it is substantially above the equilibrium price. This is illustrated in the following figure.

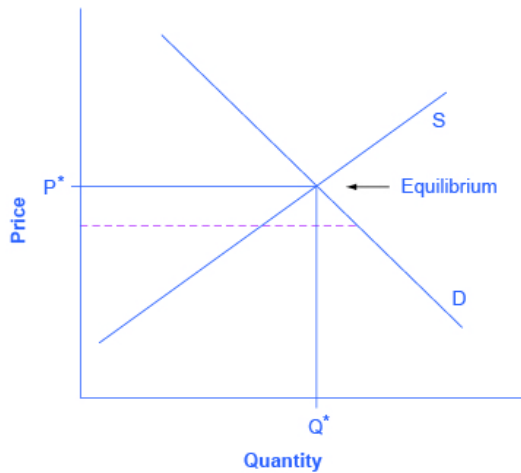


It will have a lesser effect if it is slightly above the equilibrium price. This is illustrated in the next figure.

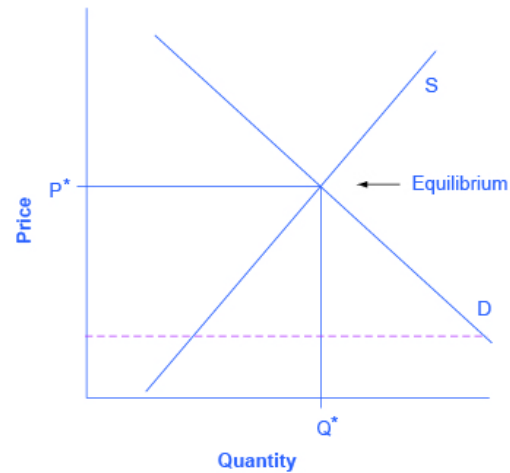


It will have no effect if it is set either slightly or substantially below the equilibrium price, since an equilibrium price above a price floor

will not be affected by that price floor. The following figure illustrates these situations.



(a) Price floor slightly below equilibrium price



(b) Price floor substantially below equilibrium price

### Exercise:

**Problem:** A price ceiling will have the largest effect:

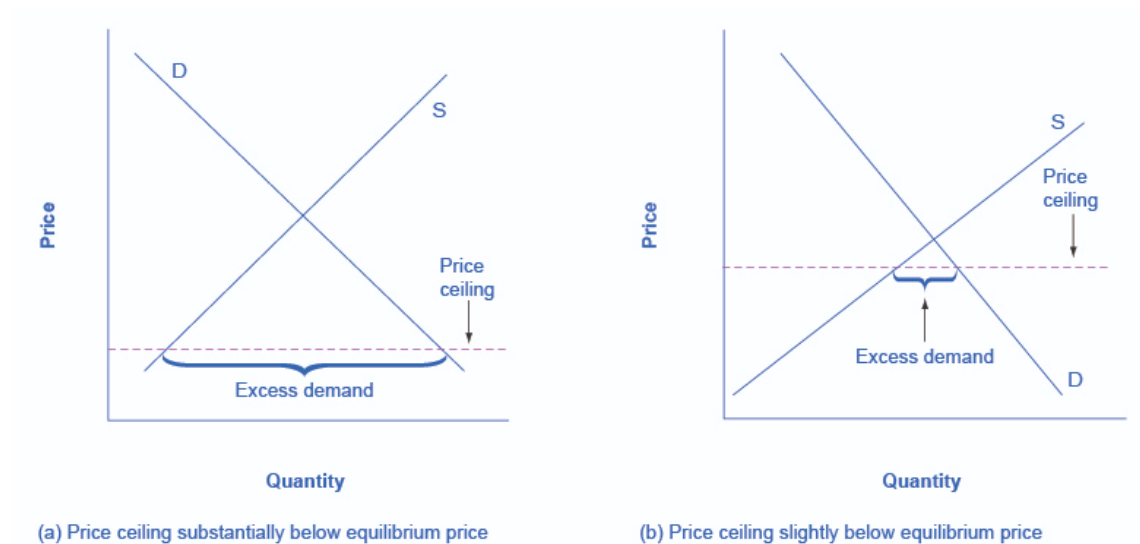
- a. substantially below the equilibrium price
- b. slightly below the equilibrium price
- c. substantially above the equilibrium price
- d. slightly above the equilibrium price

Sketch all four of these possibilities on a demand and supply diagram to illustrate your answer.

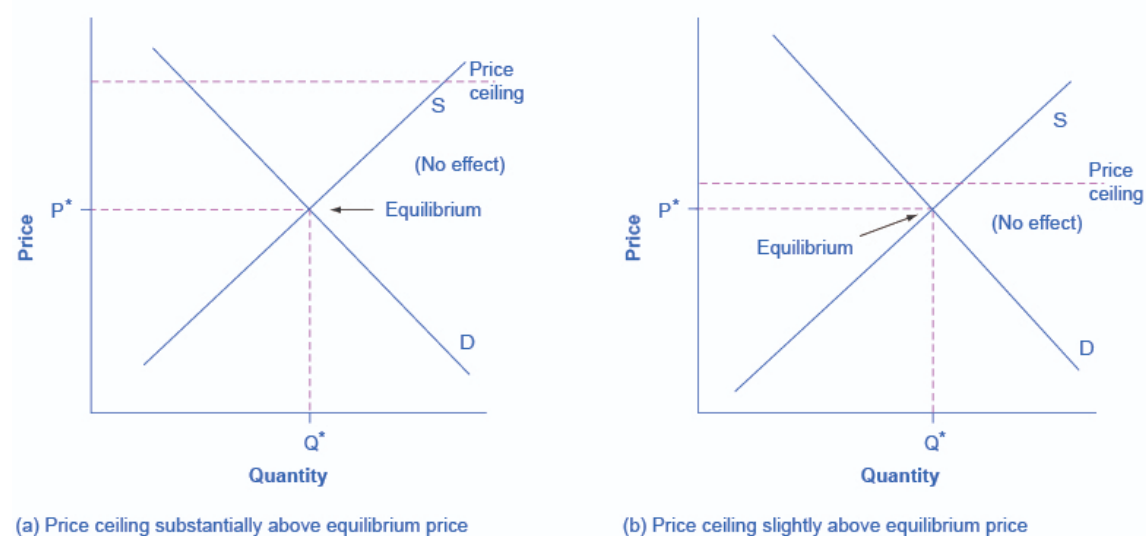
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### Solution:

A price ceiling prevents a price from rising above a certain level, but has no effect on prices below that level. It will have its biggest effect in creating excess demand if it is substantially below the equilibrium price. The following figure illustrates these situations.



When the price ceiling is set substantially or slightly above the equilibrium price, it will have no effect on creating excess demand. The following figure illustrates these situations.



## Exercise:

**Problem:** Select the correct answer. A price floor will usually shift:

- a. demand
- b. supply
- c. both
- d. neither

Illustrate your answer with a diagram.

---

**Solution:**

Neither. A shift in demand or supply means that at every price, either a greater or a lower quantity is demanded or supplied. A price floor does not shift a demand curve or a supply curve. However, if the price floor is set above the equilibrium, it will cause the quantity supplied on the supply curve to be greater than the quantity demanded on the demand curve, leading to excess supply.

**Exercise:**

**Problem:** Select the correct answer. A price ceiling will usually shift:

- a. demand
- b. supply
- c. both
- d. neither

---

**Solution:**

Neither. A shift in demand or supply means that at every price, either a greater or a lower quantity is demanded or supplied. A price ceiling does not shift a demand curve or a supply curve. However, if the price ceiling is set below the equilibrium, it will cause the quantity demanded on the demand curve to be greater than the quantity supplied on the supply curve, leading to excess demand.

**Review Question**

**Exercise:**

**Problem:**

Whether the product market or the labor market, what happens to the equilibrium price and quantity for each of the four possibilities: increase in demand, decrease in demand, increase in supply, and decrease in supply.

**Critical Thinking Questions****Exercise:****Problem:**

Why are the factors that shift the demand for a product different from the factors that shift the demand for labor? Why are the factors that shift the supply of a product different from those that shift the supply of labor?

**Exercise:****Problem:**

During a discussion several years ago on building a pipeline to Alaska to carry natural gas, the U.S. Senate passed a bill stipulating that there should be a guaranteed minimum price for the natural gas that would be carried through the pipeline. The thinking behind the bill was that if private firms had a guaranteed price for their natural gas, they would be more willing to drill for gas and to pay to build the pipeline.

- a. Using the demand and supply framework, predict the effects of this price floor on the price, quantity demanded, and quantity supplied.
- b. With the enactment of this price floor for natural gas, what are some of the likely unintended consequences in the market?
- c. Suggest some policies other than the price floor that the government can pursue if it wishes to encourage drilling for natural gas and for a new pipeline in Alaska.

## **Problems**

### **Exercise:**

#### **Problem:**

Imagine that to preserve the traditional way of life in small fishing villages, a government decides to impose a price floor that will guarantee all fishermen a certain price for their catch.

- a. Using the demand and supply framework, predict the effects on the price, quantity demanded, and quantity supplied.
- b. With the enactment of this price floor for fish, what are some of the likely unintended consequences in the market?
- c. Suggest some policies other than the price floor to make it possible for small fishing villages to continue.

### **Exercise:**

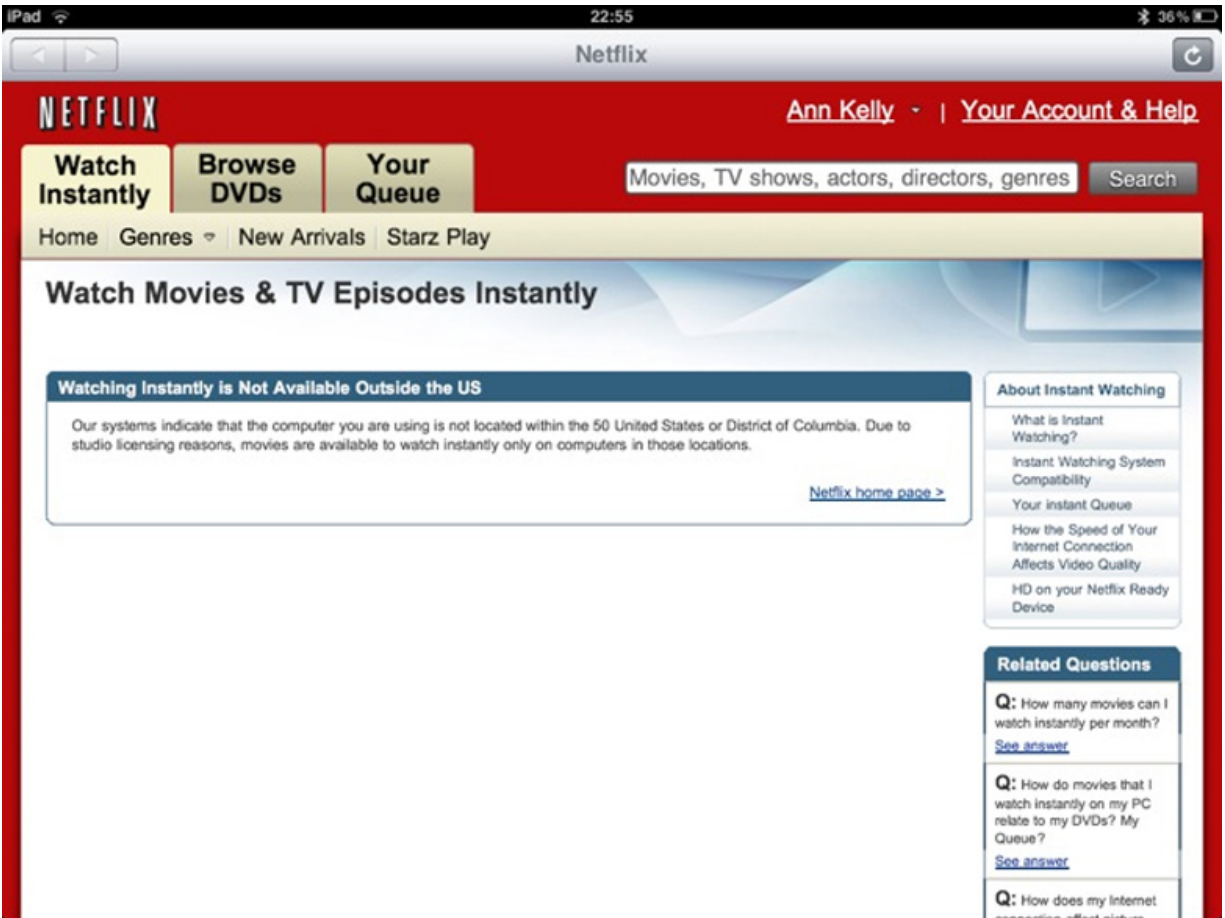
#### **Problem:**

What happens to the price and the quantity bought and sold in the cocoa market if countries producing cocoa experience a drought and a new study is released demonstrating the health benefits of cocoa? Illustrate your answer with a demand and supply graph.

Introduction to Elasticity  
class="introduction"  
Netflix On-Demand Media

Netflix, Inc. is  
an American  
provider of  
on-demand  
Internet  
streaming  
media to  
many  
countries  
around the  
world,  
including the  
United States,  
and of flat  
rate DVD-by-  
mail in the  
United States.

(Credit:  
modification  
of work by  
Traci  
Lawson/Flick  
r Creative  
Commons)



## Note:

### That Will Be How Much?

Imagine going to your favorite coffee shop and having the waiter inform you the pricing has changed. Instead of \$3 for a cup of coffee, you will now be charged \$2 for coffee, \$1 for creamer, and \$1 for your choice of sweetener. If you pay your usual \$3 for a cup of coffee, you must choose between creamer and sweetener. If you want both, you now face an extra charge of \$1. Sound absurd? Well, that is the situation Netflix customers found themselves in—a 60% price hike to retain the same service in 2011. In early 2011, Netflix consumers paid about \$10 a month for a package consisting of streaming video and DVD rentals. In July 2011, the company announced a packaging change. Customers wishing to retain both streaming video and DVD rental would be charged \$15.98 per month, a price increase of about 60%. In 2014, Netflix also raised its streaming



video subscription price from \$7.99 to \$8.99 per month for new U.S. customers. The company also changed its policy of 4K streaming content from \$9.00 to \$12.00 per month that year.

How would customers of the 18-year-old firm react? Would they abandon Netflix? Would the ease of access to other venues make a difference in how consumers responded to the Netflix price change? The answers to those questions will be explored in this chapter: the change in quantity with respect to a change in price, a concept economists call elasticity.

**Note:**

**Introduction to Elasticity**

In this chapter, you will learn about:

- Price Elasticity of Demand and Price Elasticity of Supply
- Polar Cases of Elasticity and Constant Elasticity
- Elasticity and Pricing
- Elasticity in Areas Other Than Price

Anyone who has studied economics knows the law of demand: a higher price will lead to a lower quantity demanded. What you may not know is how much lower the quantity demanded will be. Similarly, the law of supply shows that a higher price will lead to a higher quantity supplied. The question is: How much higher? This chapter will explain how to answer these questions and why they are critically important in the real world.

To find answers to these questions, we need to understand the concept of elasticity. **Elasticity** is an economics concept that measures responsiveness of one variable to changes in another variable. Suppose you drop two items from a second-floor balcony. The first item is a tennis ball. The second item is a brick. Which will bounce higher? Obviously, the tennis ball. We would say that the tennis ball has greater elasticity.

Consider an economic example. Cigarette taxes are an example of a “sin tax,” a tax on something that is bad for you, like alcohol. Cigarettes are taxed at the state and national levels. State taxes range from a low of 17 cents per pack in Missouri to \$4.35 per pack in New York. The average state cigarette tax is \$1.51 per pack. The 2014 federal tax rate on cigarettes was \$1.01 per pack, but in 2015 the Obama Administration proposed raising the federal tax nearly a dollar to \$1.95 per pack. The key question is: How much would cigarette purchases decline?

Taxes on cigarettes serve two purposes: to raise tax revenue for government and to discourage consumption of cigarettes. However, if a higher cigarette tax discourages consumption by quite a lot, meaning a greatly reduced quantity of cigarettes is sold, then the cigarette tax on each pack will not raise much revenue for the government. Alternatively, a higher cigarette tax that does not discourage consumption by much will actually raise more tax revenue for the government. Thus, when a government agency tries to calculate the effects of altering its cigarette tax, it must analyze how much the tax affects the quantity of cigarettes consumed. This issue reaches beyond governments and taxes; every firm faces a similar issue. Every time a firm considers raising the price that it charges, it must consider how much a price increase will reduce the quantity demanded of what it sells. Conversely, when a firm puts its products on sale, it must expect (or hope) that the lower price will lead to a significantly higher quantity demanded.

## Price Elasticity of Demand and Price Elasticity of Supply

By the end of this section, you will be able to:

- Calculate the price elasticity of demand
- Calculate the price elasticity of supply

Both the demand and supply curve show the relationship between price and the number of units demanded or supplied. **Price elasticity** is the ratio between the percentage change in the quantity demanded (Qd) or supplied (Qs) and the corresponding percent change in price. The **price elasticity of demand** is the percentage change in the quantity *demanded* of a good or service divided by the percentage change in the price. The **price elasticity of supply** is the percentage change in quantity *supplied* divided by the percentage change in price.

Elasticities can be usefully divided into three broad categories: elastic, inelastic, and unitary. An **elastic demand** or **elastic supply** is one in which the elasticity is greater than one, indicating a high responsiveness to changes in price. Elasticities that are less than one indicate low responsiveness to price changes and correspond to **inelastic demand** or **inelastic supply**. **Unitary elasticities** indicate proportional responsiveness of either demand or supply, as summarized in [\[link\]](#).

If . . .	Then . . .	And It Is Called . . .
% change in quantity > % change in price	$\frac{\% \text{ change in quantity}}{\% \text{ change in price}} > 1$	Elastic
% change in quantity = % change in price	$\frac{\% \text{ change in quantity}}{\% \text{ change in price}} = 1$	Unitary
% change in quantity < % change in price	$\frac{\% \text{ change in quantity}}{\% \text{ change in price}} < 1$	Inelastic

Elastic, Inelastic, and Unitary: Three Cases of Elasticity

### Note:

Before we get into the nitty gritty of elasticity, enjoy this [article](#) on elasticity and ticket prices at the Super Bowl.



To calculate elasticity, instead of using simple percentage changes in quantity and price, economists use the average percent change in both quantity and price. This is called the Midpoint Method for Elasticity, and is represented in the following equations:

**Equation:**

$$\% \text{ change in quantity} = \frac{Q_2 - Q_1}{(Q_2 + Q_1)/2} \times 100$$

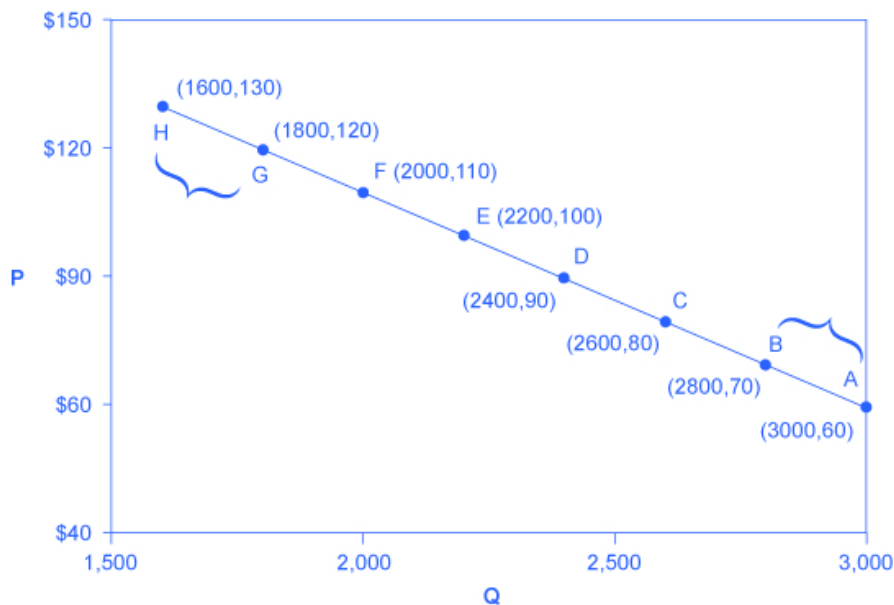
$$\% \text{ change in price} = \frac{P_2 - P_1}{(P_2 + P_1)/2} \times 100$$

The advantage of the Midpoint Method is that one obtains the same elasticity between two price points whether there is a price increase or decrease. This is because the formula uses the same base for both cases.

## Calculating Price Elasticity of Demand

Let's calculate the elasticity between points A and B and between points G and H shown in [\[link\]](#).

Calculating the Price Elasticity of Demand



The price elasticity of demand is calculated as the percentage change in quantity divided by the percentage change in price.

First, apply the formula to calculate the elasticity as price decreases from \$70 at point B to \$60 at point A:

**Equation:**

$$\begin{aligned}\% \text{ change in quantity} &= \frac{3,000-2,800}{(3,000+2,800)/2} \times 100 \\ &= \frac{200}{2,900} \times 100 \\ &= 6.9 \\ \% \text{ change in price} &= \frac{60-70}{(60+70)/2} \times 100 \\ &= \frac{-10}{65} \times 100 \\ &= -15.4 \\ \text{Price Elasticity of Demand} &= \frac{6.9\%}{-15.4\%} \\ &= 0.45\end{aligned}$$

Therefore, the elasticity of demand between these two points is  $\frac{6.9\%}{-15.4\%}$  which is 0.45, an amount smaller than one, showing that the demand is inelastic in this interval. Price elasticities of demand are *always* negative since price and quantity demanded always move in opposite directions (on the demand curve). By convention, we always talk about elasticities as positive numbers. So mathematically, we take the absolute value of the result. We will ignore this detail from now on, while remembering to interpret elasticities as positive numbers.

This means that, along the demand curve between point B and A, if the price changes by 1%, the quantity demanded will change by 0.45%. A change in the price will result in a smaller percentage change in the quantity demanded. For example, a 10% *increase* in the price will result in only a 4.5% *decrease* in quantity demanded. A 10% *decrease* in the price will result in only a 4.5% *increase* in the quantity demanded. Price elasticities of demand are negative numbers indicating that the demand curve is downward sloping, but are read as absolute values. The following Work It Out feature will walk you through calculating the price elasticity of demand.

**Note:**

**Finding the Price Elasticity of Demand**

Calculate the price elasticity of demand using the data in [\[link\]](#) for an increase in price from G to H. Has the elasticity increased or decreased?

Step 1. We know that:

**Equation:**

$$\text{Price Elasticity of Demand} = \frac{\% \text{ change in quantity}}{\% \text{ change in price}}$$

Step 2. From the Midpoint Formula we know that:

**Equation:**

$$\% \text{ change in quantity} = \frac{Q_2 - Q_1}{(Q_2 + Q_1)/2} \times 100$$

$$\% \text{ change in price} = \frac{P_2 - P_1}{(P_2 + P_1)/2} \times 100$$

Step 3. So we can use the values provided in the figure in each equation:

**Equation:**

$$\begin{aligned} \% \text{ change in quantity} &= \frac{1,600 - 1,800}{(1,600 + 1,800)/2} \times 100 \\ &= \frac{-200}{1,700} \times 100 \\ &= -11.76 \end{aligned}$$

$$\begin{aligned} \% \text{ change in price} &= \frac{130 - 120}{(130 + 120)/2} \times 100 \\ &= \frac{10}{125} \times 100 \\ &= 8.0 \end{aligned}$$

Step 4. Then, those values can be used to determine the price elasticity of demand:

**Equation:**

$$\begin{aligned} \text{Price Elasticity of Demand} &= \frac{\% \text{ change in quantity}}{\% \text{ change in price}} \\ &= \frac{-11.76}{8} \\ &= 1.47 \end{aligned}$$

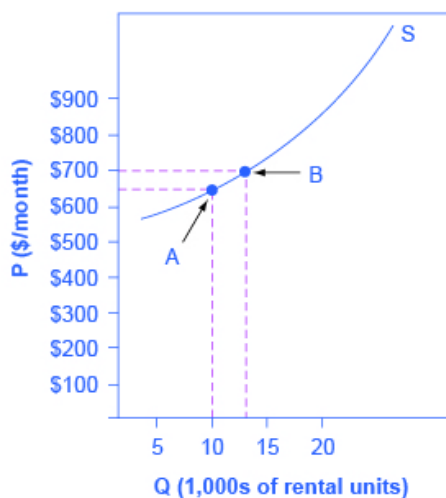
Therefore, the elasticity of demand from G to H 1.47. The magnitude of the elasticity has increased (in absolute value) as we moved up along the demand curve from points A to B. Recall that the elasticity between these two points was 0.45. Demand was inelastic between points A and B and elastic between points G and H. This shows us that price elasticity of demand changes at different points along a straight-line demand curve.

## Calculating the Price Elasticity of Supply

Assume that an apartment rents for \$650 per month and at that price 10,000 units are rented as shown in [\[link\]](#). When the price increases to \$700 per month, 13,000 units are supplied

into the market. By what percentage does apartment supply increase? What is the price sensitivity?

### Price Elasticity of Supply



The price elasticity of supply is calculated as the percentage change in quantity divided by the percentage change in price.

Using the Midpoint Method,

#### Equation:

$$\begin{aligned}\% \text{ change in quantity} &= \frac{13,000 - 10,000}{(13,000 + 10,000)/2} \times 100 \\ &= \frac{3,000}{11,500} \times 100 \\ &= 26.1\end{aligned}$$

$$\begin{aligned}\% \text{ change in price} &= \frac{\$700 - \$650}{(\$700 + \$650)/2} \times 100 \\ &= \frac{50}{675} \times 100 \\ &= 7.4\end{aligned}$$

$$\begin{aligned}\text{Price Elasticity of Supply} &= \frac{26.1\%}{7.4\%} \\ &= 3.53\end{aligned}$$

Again, as with the elasticity of demand, the elasticity of supply is not followed by any units. Elasticity is a ratio of one percentage change to another percentage change—nothing more—and is read as an absolute value. In this case, a 1% rise in price causes an increase in quantity supplied of 3.5%. The greater than one elasticity of supply means that the percentage change

in quantity supplied will be greater than a one percent price change. If you're starting to wonder if the concept of slope fits into this calculation, read the following Clear It Up box.

**Note:**

**Is the elasticity the slope?**

It is a common mistake to confuse the slope of either the supply or demand curve with its elasticity. The slope is the rate of change in units along the curve, or the rise/run (change in y over the change in x). For example, in [\[link\]](#), each point shown on the demand curve, price drops by \$10 and the number of units demanded increases by 200. So the slope is  $-10/200$  along the entire demand curve and does not change. The price elasticity, however, changes along the curve. Elasticity between points A and B was 0.45 and increased to 1.47 between points G and H. Elasticity is the *percentage* change, which is a different calculation from the slope and has a different meaning.

When we are at the upper end of a demand curve, where price is high and the quantity demanded is low, a small change in the quantity demanded, even in, say, one unit, is pretty big in percentage terms. A change in price of, say, a dollar, is going to be much less important in percentage terms than it would have been at the bottom of the demand curve. Likewise, at the bottom of the demand curve, that one unit change when the quantity demanded is high will be small as a percentage.

So, at one end of the demand curve, where we have a large percentage change in quantity demanded over a small percentage change in price, the elasticity value would be high, or demand would be relatively elastic. Even with the same change in the price and the same change in the quantity demanded, at the other end of the demand curve the quantity is much higher, and the price is much lower, so the percentage change in quantity demanded is smaller and the percentage change in price is much higher. That means at the bottom of the curve we'd have a small numerator over a large denominator, so the elasticity measure would be much lower, or inelastic.

As we move along the demand curve, the values for quantity and price go up or down, depending on which way we are moving, so the percentages for, say, a \$1 difference in price or a one unit difference in quantity, will change as well, which means the ratios of those percentages will change.

## Key Concepts and Summary

Price elasticity measures the responsiveness of the quantity demanded or supplied of a good to a change in its price. It is computed as the percentage change in quantity demanded (or supplied) divided by the percentage change in price. Elasticity can be described as elastic (or very responsive), unit elastic, or inelastic (not very responsive). Elastic demand or supply curves indicate that quantity demanded or supplied respond to price changes in a greater than proportional manner. An inelastic demand or supply curve is one where a given percentage change in price will cause a smaller percentage change in quantity demanded or supplied. A



unitary elasticity means that a given percentage change in price leads to an equal percentage change in quantity demanded or supplied.

## Self-Check Questions

### Exercise:

#### Problem:

From the data shown in [\[link\]](#) about demand for smart phones, calculate the price elasticity of demand from: point B to point C, point D to point E, and point G to point H. Classify the elasticity at each point as elastic, inelastic, or unit elastic.

Points	P	Q
A	60	3,000
B	70	2,800
C	80	2,600
D	90	2,400
E	100	2,200
F	110	2,000
G	120	1,800
H	130	1,600

---

#### Solution:

From point B to point C, price rises from \$70 to \$80, and Qd decreases from 2,800 to 2,600. So:

#### Equation:

$$\begin{aligned}
 \% \text{ change in quantity} &= \frac{2600-2800}{(2600+2800) \div 2} \times 100 \\
 &= \frac{-200}{2700} \times 100 \\
 &= -7.41 \\
 \% \text{ change in price} &= \frac{80-70}{(80+70) \div 2} \times 100 \\
 &= \frac{10}{75} \times 100 \\
 &= 13.33 \\
 \text{Elasticity of Demand} &= \frac{-7.41\%}{13.33\%} \\
 &= 0.56
 \end{aligned}$$

The demand curve is inelastic in this area; that is, its elasticity value is less than one.

Answer from Point D to point E:

**Equation:**

$$\begin{aligned}
 \% \text{ change in quantity} &= \frac{2200-2400}{(2200+2400) \div 2} \times 100 \\
 &= \frac{-200}{2300} \times 100 \\
 &= -8.7 \\
 \% \text{ change in price} &= \frac{100-90}{(100+90) \div 2} \times 100 \\
 &= \frac{10}{95} \times 100 \\
 &= 10.53 \\
 \text{Elasticity of Demand} &= \frac{-8.7\%}{10.53\%} \\
 &= 0.83
 \end{aligned}$$

The demand curve is inelastic in this area; that is, its elasticity value is less than one.

Answer from Point G to point H:

**Equation:**

$$\begin{aligned}
 \% \text{ change in quantity} &= \frac{1600-1800}{1700} \times 100 \\
 &= \frac{-200}{1700} \times 100 \\
 &= -11.76 \\
 \% \text{ change in price} &= \frac{130-120}{125} \times 100 \\
 &= \frac{10}{125} \times 100 \\
 &= 8.00 \\
 \text{Elasticity of Demand} &= \frac{-11.76\%}{8.00\%} \\
 &= -1.47
 \end{aligned}$$

The demand curve is elastic in this interval.

### Exercise:

#### Problem:

From the data shown in [\[link\]](#) about supply of alarm clocks, calculate the price elasticity of supply from: point J to point K, point L to point M, and point N to point P. Classify the elasticity at each point as elastic, inelastic, or unit elastic.

Point	Price	Quantity Supplied
J	\$8	50
K	\$9	70
L	\$10	80
M	\$11	88
N	\$12	95
P	\$13	100

---

#### Solution:

From point J to point K, price rises from \$8 to \$9, and quantity rises from 50 to 70. So:

#### Equation:

$$\begin{aligned}\% \text{ change in quantity} &= \frac{70-50}{(70+50) \div 2} \times 100 \\ &= \frac{20}{60} \times 100 \\ &= 33.33\end{aligned}$$

$$\begin{aligned}\% \text{ change in price} &= \frac{\$9-\$8}{(\$9+\$8) \div 2} \times 100 \\ &= \frac{1}{\text{mtd}} \times 100 \\ &= 11.76\end{aligned}$$

$$\begin{aligned}\text{Elasticity of Supply} &= \frac{33.33\%}{11.76\%} \\ &= 2.83\end{aligned}$$

The supply curve is elastic in this area; that is, its elasticity value is greater than one.

From point L to point M, the price rises from \$10 to \$11, while the Qs rises from 80 to 88:

**Equation:**

$$\begin{aligned}\% \text{ change in quantity} &= \frac{88-80}{(88+80) \div 2} \times 100 \\ &= \frac{8}{84} \times 100 \\ &= 9.52\end{aligned}$$

$$\begin{aligned}\% \text{ change in price} &= \frac{\$11-\$10}{(\$11+\$10) \div 2} \times 100 \\ &= \frac{1}{10.5} \times 100 \\ &= 9.52\end{aligned}$$

$$\begin{aligned}\text{Elasticity of Demand} &= \frac{9.52\%}{9.52\%} \\ &= 1.0\end{aligned}$$

The supply curve has unitary elasticity in this area.

From point N to point P, the price rises from \$12 to \$13, and Qs rises from 95 to 100:

**Equation:**

$$\begin{aligned}\% \text{ change in quantity} &= \frac{100-95}{(100+95) \div 2} \times 100 \\ &= \frac{5}{97.5} \times 100 \\ &= 5.13\end{aligned}$$

$$\begin{aligned}\% \text{ change in price} &= \frac{\$13-\$12}{(\$13+\$12) \div 2} \times 100 \\ &= \frac{1}{12.5} \times 100 \\ &= 8.0\end{aligned}$$

$$\begin{aligned}\text{Elasticity of Supply} &= \frac{5.13\%}{8.0\%} \\ &= 0.64\end{aligned}$$

The supply curve is inelastic in this region of the supply curve.

## Review Questions

**Exercise:**

**Problem:** What is the formula for calculating elasticity?

**Exercise:**

**Problem:**

What is the price elasticity of demand? Can you explain it in your own words?

**Exercise:**

**Problem:** What is the price elasticity of supply? Can you explain it in your own words?

## Critical Thinking Questions

**Exercise:**

**Problem:**

Transatlantic air travel in business class has an estimated elasticity of demand of 0.40 less than transatlantic air travel in economy class, with an estimated price elasticity of 0.62. Why do you think this is the case?

**Exercise:**

**Problem:**

What is the relationship between price elasticity and position on the demand curve? For example, as you move up the demand curve to higher prices and lower quantities, what happens to the measured elasticity? How would you explain that?

**Problems****Exercise:****Problem:**

The equation for a demand curve is  $P = 48 - 3Q$ . What is the elasticity in moving from a quantity of 5 to a quantity of 6?

**Exercise:****Problem:**

The equation for a demand curve is  $P = 2/Q$ . What is the elasticity of demand as price falls from 5 to 4? What is the elasticity of demand as the price falls from 9 to 8? Would you expect these answers to be the same?

**Exercise:****Problem:**

The equation for a supply curve is  $4P = Q$ . What is the elasticity of supply as price rises from 3 to 4? What is the elasticity of supply as the price rises from 7 to 8? Would you expect these answers to be the same?

**Exercise:****Problem:**

The equation for a supply curve is  $P = 3Q - 8$ . What is the elasticity in moving from a price of 4 to a price of 7?

**Glossary****elastic demand**

when the elasticity of demand is greater than one, indicating a high responsiveness of quantity demanded or supplied to changes in price

**elastic supply**

when the elasticity of either supply is greater than one, indicating a high responsiveness of quantity demanded or supplied to changes in price

elasticity

an economics concept that measures responsiveness of one variable to changes in another variable

inelastic demand

when the elasticity of demand is less than one, indicating that a 1 percent increase in price paid by the consumer leads to less than a 1 percent change in purchases (and vice versa); this indicates a low responsiveness by consumers to price changes

inelastic supply

when the elasticity of supply is less than one, indicating that a 1 percent increase in price paid to the firm will result in a less than 1 percent increase in production by the firm; this indicates a low responsiveness of the firm to price increases (and vice versa if prices drop)

price elasticity

the relationship between the percent change in price resulting in a corresponding percentage change in the quantity demanded or supplied

price elasticity of demand

percentage change in the quantity *demanded* of a good or service divided the percentage change in price

price elasticity of supply

percentage change in the quantity *supplied* divided by the percentage change in price

unitary elasticity

when the calculated elasticity is equal to one indicating that a change in the price of the good or service results in a proportional change in the quantity demanded or supplied

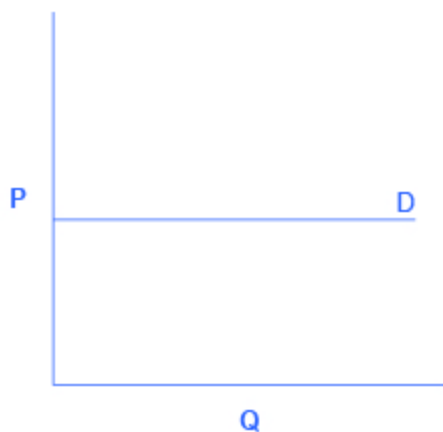
## Polar Cases of Elasticity and Constant Elasticity

By the end of this section, you will be able to:

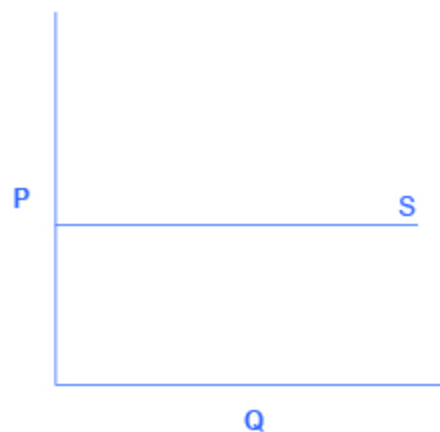
- Differentiate between infinite and zero elasticity
- Analyze graphs in order to classify elasticity as constant unitary, infinite, or zero

There are two extreme cases of elasticity: when elasticity equals zero and when it is infinite. A third case is that of constant unitary elasticity. We will describe each case. **Infinite elasticity** or **perfect elasticity** refers to the extreme case where either the quantity demanded ( $Q_d$ ) or supplied ( $Q_s$ ) changes by an infinite amount in response to any change in price at all. In both cases, the supply and the demand curve are horizontal as shown in [\[link\]](#). While perfectly elastic supply curves are unrealistic, goods with readily available inputs and whose production can be easily expanded will feature highly elastic supply curves. Examples include pizza, bread, books and pencils. Similarly, perfectly elastic demand is an extreme example. But luxury goods, goods that take a large share of individuals' income, and goods with many substitutes are likely to have highly elastic demand curves. Examples of such goods are Caribbean cruises and sports vehicles.

**Infinite Elasticity**



(a) Perfectly elastic demand curve



(b) Perfectly elastic supply curve

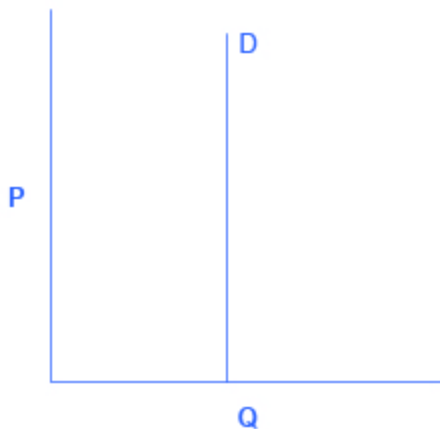
The horizontal lines show that an infinite quantity will be demanded or supplied at a specific price. This illustrates the cases of a perfectly (or infinitely) elastic demand curve and supply curve.



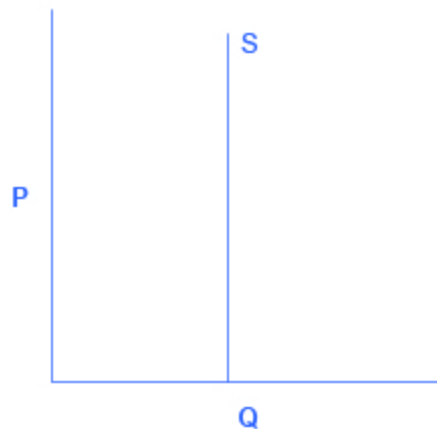
The quantity supplied or demanded is extremely responsive to price changes, moving from zero for prices close to  $P$  to infinite when price reach  $P$ .

**Zero elasticity** or **perfect inelasticity**, as depicted in [\[link\]](#) refers to the extreme case in which a percentage change in price, no matter how large, results in zero change in quantity. While a perfectly inelastic supply is an extreme example, goods with limited supply of inputs are likely to feature highly inelastic supply curves. Examples include diamond rings or housing in prime locations such as apartments facing Central Park in New York City. Similarly, while perfectly inelastic demand is an extreme case, necessities with no close substitutes are likely to have highly inelastic demand curves. This is the case of life-saving drugs and gasoline.

Zero Elasticity



(a) Perfectly inelastic demand curve



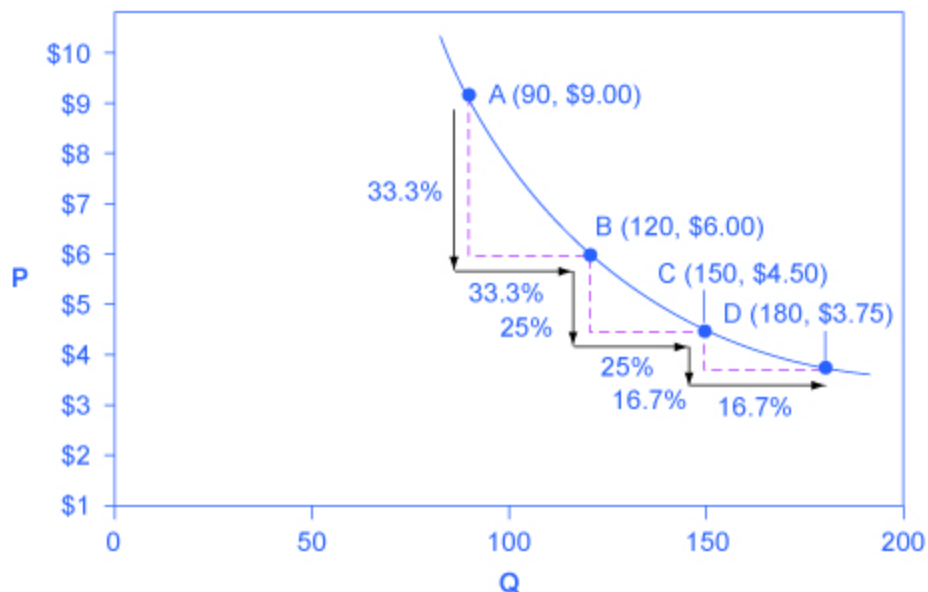
(b) Perfectly inelastic supply curve

The vertical supply curve and vertical demand curve show that there will be zero percentage change in quantity (a) demanded or (b) supplied, regardless of the price.

Constant unitary elasticity, in either a supply or demand curve, occurs when a price change of one percent results in a quantity change of one percent. [\[link\]](#) shows a demand curve with constant unit elasticity. As we move

down the demand curve from A to B, the price falls by 33% and quantity demanded rises by 33%; as you move from B to C, the price falls by 25% and the quantity demanded rises by 25%; as you move from C to D, the price falls by 16% and the quantity rises by 16%. Notice that in absolute value, the declines in price, as you step down the demand curve, are not identical. Instead, the price falls by \$3 from A to B, by a smaller amount of \$1.50 from B to C, and by a still smaller amount of \$0.75 from C to D. As a result, a demand curve with constant unitary elasticity moves from a steeper slope on the left and a flatter slope on the right—and a curved shape overall.

### A Constant Unitary Elasticity Demand Curve



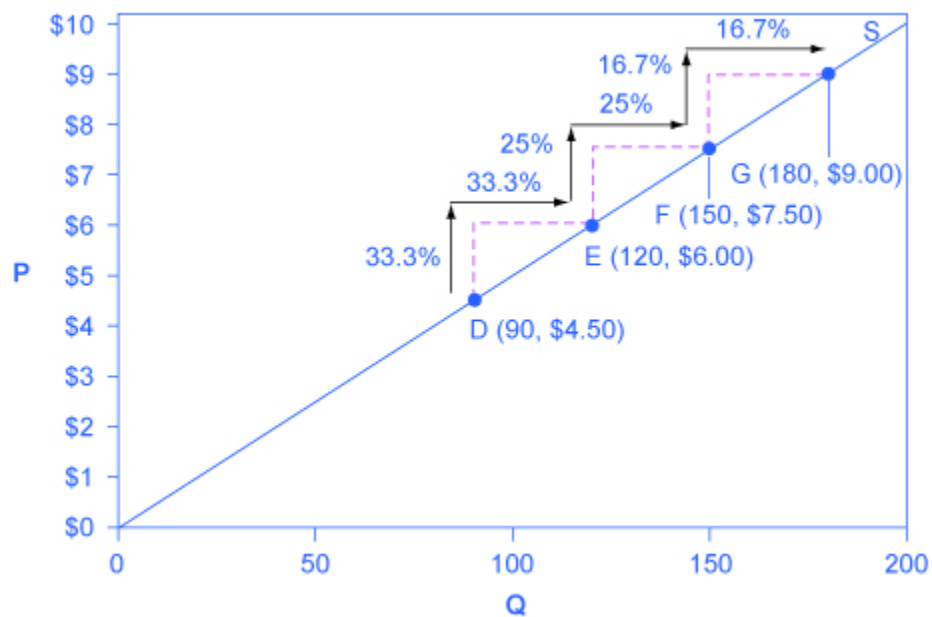
A demand curve with constant unitary elasticity will be a curved line. Notice how price and quantity demanded change by an identical amount in each step down the demand curve.

Unlike the demand curve with unitary elasticity, the supply curve with unitary elasticity is represented by a straight line. In moving up the supply curve from left to right, each increase in quantity of 30, from 90 to 120 to 150 to 180, is equal in absolute value. However, in percentage value, the steps are decreasing, from 33.3% to 25% to 16.7%, because the original

quantity points in each percentage calculation are getting larger and larger, which expands the denominator in the elasticity calculation.

Consider the price changes moving up the supply curve in [\[link\]](#). From points D to E to F and to G on the supply curve, each step of \$1.50 is the same in absolute value. However, if the price changes are measured in percentage change terms, they are also decreasing, from 33.3% to 25% to 16.7%, because the original price points in each percentage calculation are getting larger and larger in value. Along the constant unitary elasticity supply curve, the percentage quantity increases on the horizontal axis exactly match the percentage price increases on the vertical axis—so this supply curve has a constant unitary elasticity at all points.

### A Constant Unitary Elasticity Supply Curve



A constant unitary elasticity supply curve is a straight line reaching up from the origin. Between each point, the percentage increase in quantity supplied is the same as the percentage increase in price.

## Key Concepts and Summary

Infinite or perfect elasticity refers to the extreme case where either the quantity demanded or supplied changes by an infinite amount in response to any change in price at all. Zero elasticity refers to the extreme case in which a percentage change in price, no matter how large, results in zero change in quantity. Constant unitary elasticity in either a supply or demand curve refers to a situation where a price change of one percent results in a quantity change of one percent.

## Self-Check Questions

### Exercise:

#### Problem:

Why is the demand curve with constant unitary elasticity concave?

---

#### Solution:

The demand curve with constant unitary elasticity is concave because at high prices, a one percent decrease in price results in more than a one percent increase in quantity. As we move down the demand curve, price drops and the one percent decrease in price causes less than a one percent increase in quantity.

### Exercise:

#### Problem:

Why is the supply curve with constant unitary elasticity a straight line?

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#### Solution:

The constant unitary elasticity is a straight line because the curve slopes upward and both price and quantity are increasing proportionally.

## Review Questions

**Exercise:****Problem:**

Describe the general appearance of a demand or a supply curve with zero elasticity.

**Exercise:****Problem:**

Describe the general appearance of a demand or a supply curve with infinite elasticity.

**Critical Thinking Question****Exercise:****Problem:**

Can you think of an industry (or product) with near infinite elasticity of supply in the short term? That is, what is an industry that could increase  $Q_s$  almost without limit in response to an increase in the price?

**Problems****Exercise:****Problem:**

The supply of paintings by Leonardo Da Vinci, who painted the *Mona Lisa* and *The Last Supper* and died in 1519, is highly inelastic. Sketch a supply and demand diagram, paying attention to the appropriate elasticities, to illustrate that demand for these paintings will determine the price.

**Exercise:**

**Problem:**

Say that a certain stadium for professional football has 70,000 seats. What is the shape of the supply curve for tickets to football games at that stadium? Explain.

**Exercise:****Problem:**

When someone's kidneys fail, the person needs to have medical treatment with a dialysis machine (unless or until they receive a kidney transplant) or they will die. Sketch a supply and demand diagram, paying attention to the appropriate elasticities, to illustrate that the supply of such dialysis machines will primarily determine the price.

**Glossary**

constant unitary elasticity

when a given percent price change in price leads to an equal percentage change in quantity demanded or supplied

infinite elasticity

the extremely elastic situation of demand or supply where quantity changes by an infinite amount in response to any change in price; horizontal in appearance

perfect elasticity

see infinite elasticity

zero inelasticity

the highly inelastic case of demand or supply in which a percentage change in price, no matter how large, results in zero change in the quantity; vertical in appearance

perfect inelasticity

see zero elasticity

## Elasticity and Pricing

By the end of this section, you will be able to:

- Analyze how price elasticities impact revenue
- Evaluate how elasticity can cause shifts in demand and supply
- Predict how the long-run and short-run impacts of elasticity affect equilibrium
- Explain how the elasticity of demand and supply determine the incidence of a tax on buyers and sellers

Studying elasticities is useful for a number of reasons, pricing being most important. Let's explore how elasticity relates to revenue and pricing, both in the long run and short run. But first, let's look at the elasticities of some common goods and services.

[\[link\]](#) shows a selection of demand elasticities for different goods and services drawn from a variety of different studies by economists, listed in order of increasing elasticity.

Goods and Services	Elasticity of Price
Housing	0.12
Transatlantic air travel (economy class)	0.12
Rail transit (rush hour)	0.15
Electricity	0.20
Taxi cabs	0.22

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<b>Goods and Services</b>	<b>Elasticity of Price</b>
Gasoline	0.35
Transatlantic air travel (first class)	0.40
Wine	0.55
Beef	0.59
Transatlantic air travel (business class)	0.62
Kitchen and household appliances	0.63
Cable TV (basic rural)	0.69
Chicken	0.64
Soft drinks	0.70
Beer	0.80
New vehicle	0.87
Rail transit (off-peak)	1.00
Computer	1.44
Cable TV (basic urban)	1.51
Cable TV (premium)	1.77
Restaurant meals	2.27

Some Selected Elasticities of Demand



Note that necessities such as housing and electricity are inelastic, while items that are not necessities such as restaurant meals are more price-sensitive. If the price of the restaurant meal increases by 10%, the quantity demanded will decrease by 22.7%. A 10% increase in the price of housing will cause a slight decrease of 1.2% in the quantity of housing demanded.

**Note:**

Read this [article](#) for an example of price elasticity that may have affected you.



## Does Raising Price Bring in More Revenue?

Imagine that a band on tour is playing in an indoor arena with 15,000 seats. To keep this example simple, assume that the band keeps all the money from ticket sales. Assume further that the band pays the costs for its appearance, but that these costs, like travel, setting up the stage, and so on, are the same regardless of how many people are in the audience. Finally, assume that all the tickets have the same price. (The same insights apply if ticket prices are more expensive for some seats than for others, but the calculations become more complicated.) The band knows that it faces a downward-sloping demand curve; that is, if the band raises the price of tickets, it will sell fewer tickets. How should the band set the price for tickets to bring in the most total revenue, which in this example, because costs are fixed, will also mean the highest profits for the band? Should the band sell more tickets at a lower price or fewer tickets at a higher price?

The key concept in thinking about collecting the most revenue is the price elasticity of demand. Total revenue is price times the quantity of tickets sold. Imagine that the band starts off thinking about a certain price, which will result in the sale of a certain quantity of tickets. The three possibilities are laid out in [\[link\]](#). If demand is elastic at that price level, then the band should cut the price, because the percentage drop in price will result in an even larger percentage increase in the quantity sold—thus raising total revenue. However, if demand is inelastic at that original quantity level, then the band should raise the price of tickets, because a certain percentage increase in price will result in a smaller percentage decrease in the quantity sold—and total revenue will rise. If demand has a unitary elasticity at that quantity, then a moderate percentage change in the price will be offset by an equal percentage change in quantity—so the band will earn the same revenue whether it (moderately) increases or decreases the price of tickets.

If Demand Is ...	Then ...	Therefore . . .
Elastic	$\% \text{ change in } Q_d > \% \text{ change in } P$	A given % rise in P will be more than offset by a larger % fall in Q so that total revenue ( $P \times Q$ ) falls.

<b>If Demand Is . . .</b>	<b>Then . . .</b>	<b>Therefore . . .</b>
Unitary	$\% \text{ change in } Q_d = \% \text{ change in } P$	A given % rise in P will be exactly offset by an equal % fall in Q so that total revenue ( $P \times Q$ ) is unchanged.
Inelastic	$\% \text{ change in } Q_d < \% \text{ change in } P$	A given % rise in P will cause a smaller % fall in Q so that total revenue ( $P \times Q$ ) rises.

### Will the Band Earn More Revenue by Changing Ticket Prices?

What if the band keeps cutting price, because demand is elastic, until it reaches a level where all 15,000 seats in the available arena are sold? If demand remains elastic at that quantity, the band might try to move to a bigger arena, so that it could cut ticket prices further and see a larger percentage increase in the quantity of tickets sold. Of course, if the 15,000-seat arena is all that is available or if a larger arena would add substantially to costs, then this option may not work.

Conversely, a few bands are so famous, or have such fanatical followings, that demand for tickets may be inelastic right up to the point where the arena is full. These bands can, if they wish, keep raising the price of tickets. Ironically, some of the most popular bands could make more revenue by

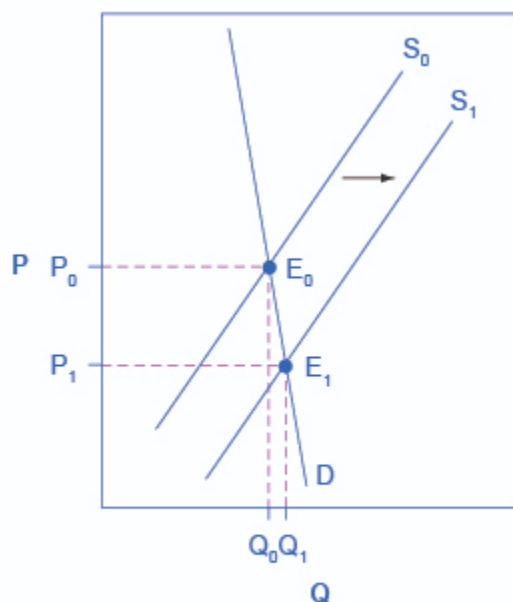
setting prices so high that the arena is not filled—but those who buy the tickets would have to pay very high prices. However, bands sometimes choose to sell tickets for less than the absolute maximum they might be able to charge, often in the hope that fans will feel happier and spend more on recordings, T-shirts, and other paraphernalia.

## **Can Costs Be Passed on to Consumers?**

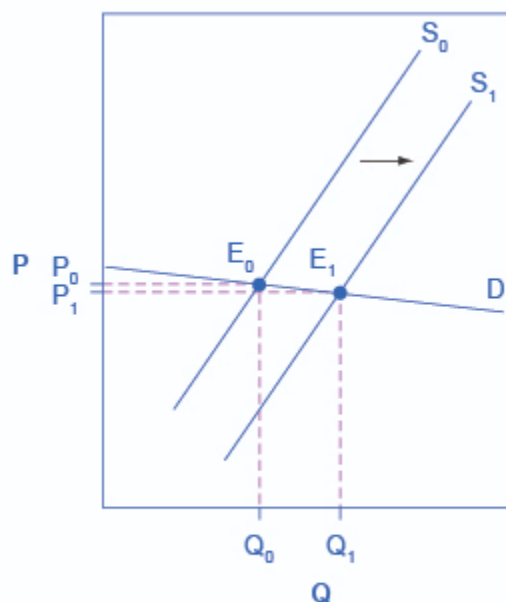
Most businesses face a day-to-day struggle to figure out ways to produce at a lower cost, as one pathway to their goal of earning higher profits. However, in some cases, the price of a key input over which the firm has no control may rise. For example, many chemical companies use petroleum as a key input, but they have no control over the world market price for crude oil. Coffee shops use coffee as a key input, but they have no control over the world market price of coffee. If the cost of a key input rises, can the firm pass those higher costs along to consumers in the form of higher prices? Conversely, if new and less expensive ways of producing are invented, can the firm keep the benefits in the form of higher profits, or will the market pressure them to pass the gains along to consumers in the form of lower prices? The price elasticity of demand plays a key role in answering these questions.

Imagine that as a consumer of legal pharmaceutical products, you read a newspaper story that a technological breakthrough in the production of aspirin has occurred, so that every aspirin factory can now make aspirin more cheaply than it did before. What does this discovery mean to you? [\[link\]](#) illustrates two possibilities. In [\[link\]](#) (a), the demand curve is drawn as highly inelastic. In this case, a technological breakthrough that shifts supply to the right, from  $S_0$  to  $S_1$ , so that the equilibrium shifts from  $E_0$  to  $E_1$ , creates a substantially lower price for the product with relatively little impact on the quantity sold. In [\[link\]](#) (b), the demand curve is drawn as highly elastic. In this case, the technological breakthrough leads to a much greater quantity being sold in the market at very close to the original price. Consumers benefit more, in general, when the demand curve is more inelastic because the shift in the supply results in a much lower price for consumers.

**Passing along Cost Savings to Consumers**



(a) Cost-saving with inelastic demand



(b) Cost-saving with elastic demand

Cost-saving gains cause supply to shift out to the right from  $S_0$  to  $S_1$ ; that is, at any given price, firms will be willing to supply a greater quantity. If demand is inelastic, as in (a), the result of this cost-saving technological improvement will be substantially lower prices. If demand is elastic, as in (b), the result will be only slightly lower prices. Consumers benefit in either case, from a greater quantity at a lower price, but the benefit is greater when demand is inelastic, as in (a).

Producers of aspirin may find themselves in a nasty bind here. The situation shown in [\[link\]](#), with extremely inelastic demand, means that a new invention may cause the price to drop dramatically while quantity changes little. As a result, the new production technology can lead to a drop in the revenue that firms earn from sales of aspirin. However, if strong competition exists between producers of aspirin, each producer may have little choice but to search for and implement any breakthrough that allows it to reduce production costs. After all, if one firm decides not to implement such a cost-saving technology, it can be driven out of business by other firms that do.

Since demand for food is generally inelastic, farmers may often face the situation in [\[link\]](#) (a). That is, a surge in production leads to a severe drop in price that can actually decrease the total revenue received by farmers. Conversely, poor weather or other conditions that cause a terrible year for farm production can sharply raise prices so that the total revenue received increases. The Clear It Up box discusses how these issues relate to coffee.

**Note:**

**How do coffee prices fluctuate?**

Coffee is an international crop. The top five coffee-exporting nations are Brazil, Vietnam, Colombia, Indonesia, and Ethiopia. In these nations and others, 20 million families depend on selling coffee beans as their main source of income. These families are exposed to enormous risk, because the world price of coffee bounces up and down. For example, in 1993, the world price of coffee was about 50 cents per pound; in 1995 it was four times as high, at \$2 per pound. By 1997 it had fallen by half to \$1.00 per pound. In 1998 it leaped back up to \$2 per pound. By 2001 it had fallen back to 46 cents a pound; by early 2011 it went back up to about \$2.31 per pound. By the end of 2012, the price had fallen back to about \$1.31 per pound.

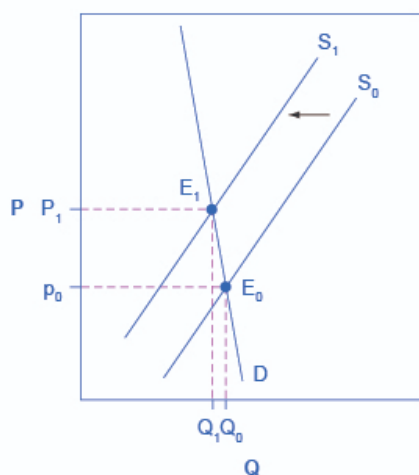
The reason for these price bounces lies in a combination of inelastic demand and shifts in supply. The elasticity of coffee demand is only about 0.3; that is, a 10% rise in the price of coffee leads to a decline of about 3% in the quantity of coffee consumed. When a major frost hit the Brazilian coffee crop in 1994, coffee supply shifted to the left with an inelastic demand curve, leading to much higher prices. Conversely, when Vietnam entered the world coffee market as a major producer in the late 1990s, the supply curve shifted out to the right. With a highly inelastic demand curve, coffee prices fell dramatically. This situation is shown in [\[link\]](#) (a).

Elasticity also reveals whether firms can pass higher costs that they incur on to consumers. Addictive substances tend to fall into this category. For example, the demand for cigarettes is relatively inelastic among regular smokers who are somewhat addicted; economic research suggests that

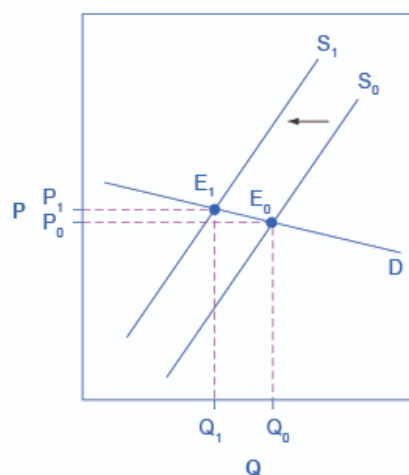
increasing the price of cigarettes by 10% leads to about a 3% reduction in the quantity of cigarettes smoked by adults, so the elasticity of demand for cigarettes is 0.3. If society increases taxes on companies that make cigarettes, the result will be, as in [\[link\]](#) (a), that the supply curve shifts from  $S_0$  to  $S_1$ . However, as the equilibrium moves from  $E_0$  to  $E_1$ , these taxes are mainly passed along to consumers in the form of higher prices. These higher taxes on cigarettes will raise tax revenue for the government, but they will not much affect the quantity of smoking.

If the goal is to reduce the quantity of cigarettes demanded, it must be achieved by shifting this inelastic demand back to the left, perhaps with public programs to discourage the use of cigarettes or to help people to quit. For example, anti-smoking advertising campaigns have shown some ability to reduce smoking. However, if demand for cigarettes was more elastic, as in [\[link\]](#) (b), then an increase in taxes that shifts supply from  $S_0$  to  $S_1$  and equilibrium from  $E_0$  to  $E_1$  would reduce the quantity of cigarettes smoked substantially. Youth smoking seems to be more elastic than adult smoking—that is, the quantity of youth smoking will fall by a greater percentage than the quantity of adult smoking in response to a given percentage increase in price.

### Passing along Higher Costs to Consumers



(a) Higher costs with inelastic demand



(b) Higher costs with elastic demand

Higher costs, like a higher tax on cigarette companies for the example given in the text, lead supply to shift to the left. This shift is identical in (a) and (b). However, in (a), where demand is inelastic, the cost

increase can largely be passed along to consumers in the form of higher prices, without much of a decline in equilibrium quantity. In (b), demand is elastic, so the shift in supply results primarily in a lower equilibrium quantity. Consumers suffer in either case, but in (a), they suffer from paying a higher price for the same quantity, while in (b), they suffer from buying a lower quantity (and presumably needing to shift their consumption elsewhere).

## Elasticity and Tax Incidence

The example of cigarette taxes showed that because demand is inelastic, taxes are not effective at reducing the equilibrium quantity of smoking, and they are mainly passed along to consumers in the form of higher prices. The analysis, or manner, of how the burden of a tax is divided between consumers and producers is called **tax incidence**. Typically, the incidence, or burden, of a tax falls both on the consumers and producers of the taxed good. But if one wants to predict which group will bear most of the burden, all one needs to do is examine the elasticity of demand and supply. In the tobacco example, the tax burden falls on the most inelastic side of the market.

If demand is more inelastic than supply, consumers bear most of the tax burden, and if supply is more inelastic than demand, sellers bear most of the tax burden.

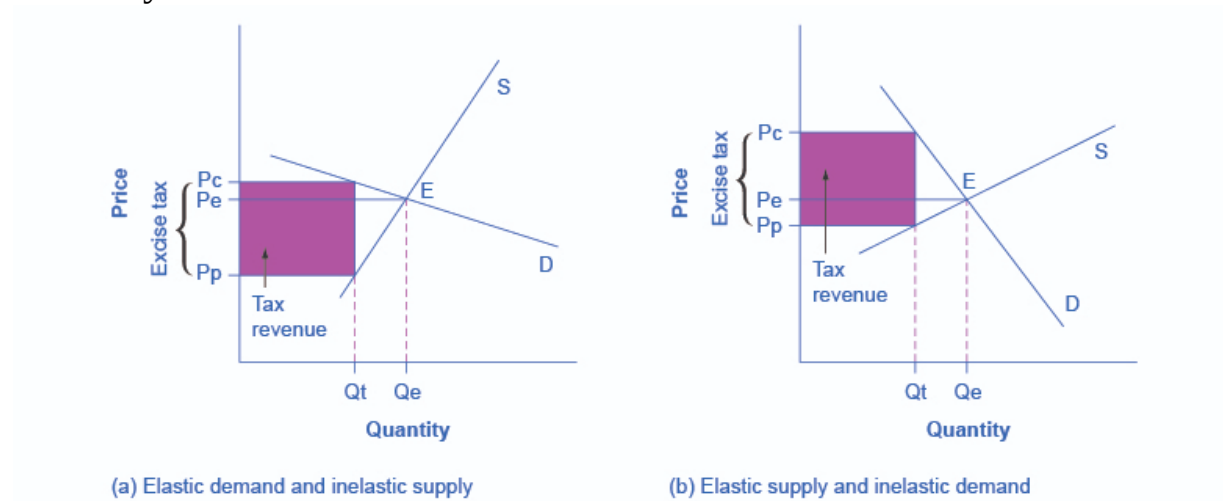
The intuition for this is simple. When the demand is inelastic, consumers are not very responsive to price changes, and the quantity demanded remains relatively constant when the tax is introduced. In the case of smoking, the demand is inelastic because consumers are addicted to the product. The government can then pass the tax burden along to consumers in the form of higher prices, without much of a decline in the equilibrium quantity.

Similarly, when a tax is introduced in a market with an inelastic supply, such as, for example, beachfront hotels, and sellers have no alternative than



to accept lower prices for their business, taxes do not greatly affect the equilibrium quantity. The tax burden is now passed on to the sellers. If the supply was elastic and sellers had the possibility of reorganizing their businesses to avoid supplying the taxed good, the tax burden on the sellers would be much smaller. The tax would result in a much lower quantity sold instead of lower prices received. [\[link\]](#) illustrates this relationship between the tax incidence and elasticity of demand and supply.

### Elasticity and Tax Incidence



An excise tax introduces a wedge between the price paid by consumers ( $P_c$ ) and the price received by producers ( $P_p$ ). (a) When the demand is more elastic than supply, the tax incidence on consumers  $P_c - P_e$  is lower than the tax incidence on producers  $P_e - P_p$ . (b) When the supply is more elastic than demand, the tax incidence on consumers  $P_c - P_e$  is larger than the tax incidence on producers  $P_e - P_p$ . The more elastic the demand and supply curves are, the lower the tax revenue.

In [\[link\]](#) (a), the supply is inelastic and the demand is elastic, such as in the example of beachfront hotels. While consumers may have other vacation choices, sellers can't easily move their businesses. By introducing a tax, the government essentially creates a wedge between the price paid by consumers  $P_c$  and the price received by producers  $P_p$ . In other words, of the total price paid by consumers, part is retained by the sellers and part is paid to the government in the form of a tax. The distance between  $P_c$  and  $P_p$  is

the tax rate. The new market price is  $P_c$ , but sellers receive only  $P_p$  per unit sold, as they pay  $P_c - P_p$  to the government. Since a tax can be viewed as raising the costs of production, this could also be represented by a leftward shift of the supply curve, where the new supply curve would intercept the demand at the new quantity  $Q_t$ . For simplicity, [\[link\]](#) omits the shift in the supply curve.

The tax revenue is given by the shaded area, which is obtained by multiplying the tax per unit by the total quantity sold  $Q_t$ . The tax incidence on the consumers is given by the difference between the price paid  $P_c$  and the initial equilibrium price  $P_e$ . The tax incidence on the sellers is given by the difference between the initial equilibrium price  $P_e$  and the price they receive after the tax is introduced  $P_p$ . In [\[link\]](#) (a), the tax burden falls disproportionately on the sellers, and a larger proportion of the tax revenue (the shaded area) is due to the resulting lower price received by the sellers than by the resulting higher prices paid by the buyers. The example of the tobacco excise tax could be described by [\[link\]](#) (b) where the supply is more elastic than demand. The tax incidence now falls disproportionately on consumers, as shown by the large difference between the price they pay,  $P_c$ , and the initial equilibrium price,  $P_e$ . Sellers receive a lower price than before the tax, but this difference is much smaller than the change in consumers' price. From this analysis one can also predict whether a tax is likely to create a large revenue or not. The more elastic the demand curve, the easier it is for consumers to reduce quantity instead of paying higher prices. The more elastic the supply curve, the easier it is for sellers to reduce the quantity sold, instead of taking lower prices. In a market where both the demand and supply are very elastic, the imposition of an excise tax generates low revenue.

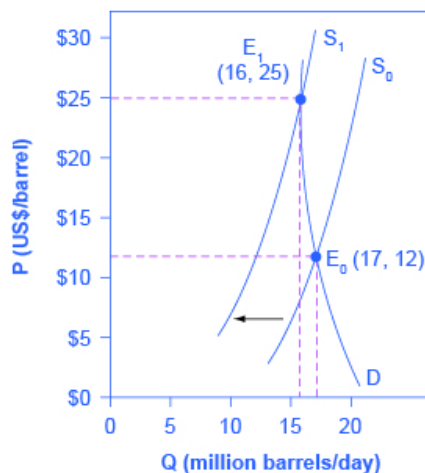
Excise taxes tend to be thought to hurt mainly the specific industries they target. For example, the medical device excise tax, in effect since 2013, has been controversial for it can delay industry profitability and therefore hamper start-ups and medical innovation. But ultimately, whether the tax burden falls mostly on the medical device industry or on the patients depends simply on the elasticity of demand and supply.

## **Long-Run vs. Short-Run Impact**

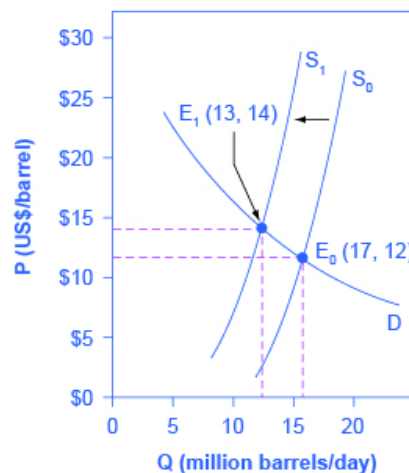
Elasticities are often lower in the short run than in the long run. On the demand side of the market, it can sometimes be difficult to change  $Q_d$  in the short run, but easier in the long run. Consumption of energy is a clear example. In the short run, it is not easy for a person to make substantial changes in the energy consumption. Maybe you can carpool to work sometimes or adjust your home thermostat by a few degrees if the cost of energy rises, but that is about all. However, in the long-run you can purchase a car that gets more miles to the gallon, choose a job that is closer to where you live, buy more energy-efficient home appliances, or install more insulation in your home. As a result, the elasticity of demand for energy is somewhat inelastic in the short run, but much more elastic in the long run.

[\[link\]](#) is an example, based roughly on historical experience, for the responsiveness of  $Q_d$  to price changes. In 1973, the price of crude oil was \$12 per barrel and total consumption in the U.S. economy was 17 million barrels per day. That year, the nations who were members of the Organization of Petroleum Exporting Countries (OPEC) cut off oil exports to the United States for six months because the Arab members of OPEC disagreed with the U.S. support for Israel. OPEC did not bring exports back to their earlier levels until 1975—a policy that can be interpreted as a shift of the supply curve to the left in the U.S. petroleum market. [\[link\]](#) (a) and [\[link\]](#) (b) show the same original equilibrium point and the same identical shift of a supply curve to the left from  $S_0$  to  $S_1$ .

How a Shift in Supply Can Affect Price or Quantity



(a)



(b)

The intersection ( $E_0$ ) between demand curve  $D$  and supply curve  $S_0$  is the same in both (a) and (b). The shift of supply to the left from  $S_0$  to  $S_1$  is identical in both (a) and (b). The new equilibrium ( $E_1$ ) has a higher price and a lower quantity than the original equilibrium ( $E_0$ ) in both (a) and (b). However, the shape of the demand curve  $D$  is different in (a) and (b). As a result, the shift in supply can result either in a new equilibrium with a much higher price and an only slightly smaller quantity, as in (a), or in a new equilibrium with only a small increase in price and a relatively larger reduction in quantity, as in (b).

[\[link\]](#) (a) shows inelastic demand for oil in the short run similar to that which existed for the United States in 1973. In [\[link\]](#) (a), the new equilibrium ( $E_1$ ) occurs at a price of \$25 per barrel, roughly double the price before the OPEC shock, and an equilibrium quantity of 16 million barrels per day. [\[link\]](#) (b) shows what the outcome would have been if the U.S. demand for oil had been more elastic, a result more likely over the long term. This alternative equilibrium ( $E_1$ ) would have resulted in a smaller price increase to \$14 per barrel and larger reduction in equilibrium quantity to 13 million barrels per day. In 1983, for example, U.S. petroleum consumption was 15.3 million barrels a day, which was lower than in 1973 or 1975. U.S. petroleum consumption was down even though the U.S. economy was about one-fourth larger in 1983 than it had been in 1973. The primary reason for the lower quantity was that higher energy prices spurred conservation efforts, and after a decade of home insulation, more fuel-efficient cars, more efficient appliances and machinery, and other fuel-conserving choices, the demand curve for energy had become more elastic.

On the supply side of markets, producers of goods and services typically find it easier to expand production in the long term of several years rather than in the short run of a few months. After all, in the short run it can be costly or difficult to build a new factory, hire many new workers, or open new stores. But over a few years, all of these are possible.

Indeed, in most markets for goods and services, prices bounce up and down more than quantities in the short run, but quantities often move more than

prices in the long run. The underlying reason for this pattern is that supply and demand are often inelastic in the short run, so that shifts in either demand or supply can cause a relatively greater change in prices. But since supply and demand are more elastic in the long run, the long-run movements in prices are more muted, while quantity adjusts more easily in the long run.

## **Key Concepts and Summary**

In the market for goods and services, quantity supplied and quantity demanded are often relatively slow to react to changes in price in the short run, but react more substantially in the long run. As a result, demand and supply often (but not always) tend to be relatively inelastic in the short run and relatively elastic in the long run. The tax incidence depends on the relative price elasticity of supply and demand. When supply is more elastic than demand, buyers bear most of the tax burden, and when demand is more elastic than supply, producers bear most of the cost of the tax. Tax revenue is larger the more inelastic the demand and supply are.

## **Self-Check Questions**

### **Exercise:**

#### **Problem:**

The federal government decides to require that automobile manufacturers install new anti-pollution equipment that costs \$2,000 per car. Under what conditions can carmakers pass almost all of this cost along to car buyers? Under what conditions can carmakers pass very little of this cost along to car buyers?

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#### **Solution:**

Carmakers can pass this cost along to consumers if the demand for these cars is inelastic. If the demand for these cars is elastic, then the manufacturer must pay for the equipment.

### **Exercise:**

**Problem:**

Suppose you are in charge of sales at a pharmaceutical company, and your firm has a new drug that causes bald men to grow hair. Assume that the company wants to earn as much revenue as possible from this drug. If the elasticity of demand for your company's product at the current price is 1.4, would you advise the company to raise the price, lower the price, or to keep the price the same? What if the elasticity were 0.6? What if it were 1? Explain your answer.

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**Solution:**

If the elasticity is 1.4 at current prices, you would advise the company to lower its price on the product, since a decrease in price will be offset by the increase in the amount of the drug sold. If the elasticity were 0.6, then you would advise the company to increase its price. Increases in price will offset the decrease in number of units sold, but increase your total revenue. If elasticity is 1, the total revenue is already maximized, and you would advise that the company maintain its current price level.

**Review Questions****Exercise:****Problem:**

If demand is elastic, will shifts in supply have a larger effect on equilibrium quantity or on price?

**Exercise:****Problem:**

If demand is inelastic, will shifts in supply have a larger effect on equilibrium price or on quantity?

**Exercise:**

**Problem:**

If supply is elastic, will shifts in demand have a larger effect on equilibrium quantity or on price?

**Exercise:**

**Problem:**

If supply is inelastic, will shifts in demand have a larger effect on equilibrium price or on quantity?

**Exercise:**

**Problem:**

Would you usually expect elasticity of demand or supply to be higher in the short run or in the long run? Why?

**Exercise:**

**Problem:**

Under which circumstances does the tax burden fall entirely on consumers?

## **Critical Thinking Questions**

**Exercise:**

**Problem:**

Would you expect supply to play a more significant role in determining the price of a basic necessity like food or a luxury like perfume? Explain. *Hint:* Think about how the price elasticity of demand will differ between necessities and luxuries.

**Exercise:**

**Problem:**

A city has built a bridge over a river and it decides to charge a toll to everyone who crosses. For one year, the city charges a variety of different tolls and records information on how many drivers cross the bridge. The city thus gathers information about elasticity of demand. If the city wishes to raise as much revenue as possible from the tolls, where will the city decide to charge a toll: in the inelastic portion of the demand curve, the elastic portion of the demand curve, or the unit elastic portion? Explain.

**Exercise:****Problem:**

In a market where the supply curve is perfectly inelastic, how does an excise tax affect the price paid by consumers and the quantity bought and sold?

**Problems****Exercise:****Problem:**

Assume that the supply of low-skilled workers is fairly elastic, but the employers' demand for such workers is fairly inelastic. If the policy goal is to expand employment for low-skilled workers, is it better to focus on policy tools to shift the supply of unskilled labor or on tools to shift the demand for unskilled labor? What if the policy goal is to raise wages for this group? Explain your answers with supply and demand diagrams.

**Glossary**

tax incidence

manner in which the tax burden is divided between buyers and sellers



## Elasticity in Areas Other Than Price

By the end of this section, you will be able to:

- Calculate the income elasticity of demand and the cross-price elasticity of demand
- Calculate the elasticity in labor and financial capital markets through an understanding of the elasticity of labor supply and the elasticity of savings
- Apply concepts of price elasticity to real-world situations

The basic idea of elasticity—how a percentage change in one variable causes a percentage change in another variable—does not just apply to the responsiveness of supply and demand to changes in the price of a product. Recall that quantity demanded ( $Q_d$ ) depends on income, tastes and preferences, the prices of related goods, and so on, as well as price. Similarly, quantity supplied ( $Q_s$ ) depends on the cost of production, and so on, as well as price. Elasticity can be measured for any determinant of supply and demand, not just the price.

### Income Elasticity of Demand

The income elasticity of demand is the percentage change in quantity demanded divided by the percentage change in income.

**Equation:**

$$\text{Income elasticity of demand} = \frac{\% \text{ change in quantity demanded}}{\% \text{ change in income}}$$

For most products, most of the time, the income elasticity of demand is positive: that is, a rise in income will cause an increase in the quantity demanded. This pattern is common enough that these goods are referred to as normal goods. However, for a few goods, an increase in income means that one might purchase less of the good; for example, those with a higher income might buy fewer hamburgers, because they are buying more steak instead, or those with a higher income might buy less cheap wine and more imported beer. When the income elasticity of demand is negative, the good is called an inferior good.

The concepts of normal and inferior goods were introduced in [Demand and Supply](#). A higher level of income for a normal good causes a demand curve to shift to the right for a normal good, which means that the income elasticity of demand is positive. How far the demand shifts depends on the income elasticity of demand. A higher income elasticity means a larger shift. However, for an inferior good, that is, when the income elasticity of demand is negative, a higher level of income would cause the demand curve for that good to shift to the left. Again, how much it shifts depends on how large the (negative) income elasticity is.

### Cross-Price Elasticity of Demand

A change in the price of one good can shift the quantity demanded for another good. If the two goods are complements, like bread and peanut butter, then a drop in the price of one good will lead to an increase in the quantity demanded of the other good. However, if the two goods are substitutes, like plane tickets and train tickets, then a drop in the price of one good will cause people to substitute toward that good, and to reduce consumption of the other good. Cheaper plane tickets lead to fewer train tickets, and vice versa.

The **cross-price elasticity of demand** puts some meat on the bones of these ideas. The term “cross-price” refers to the idea that the price of one good is affecting the quantity demanded of a different good. Specifically, the cross-price elasticity of demand is the percentage change in the quantity of good A that is demanded as a result of a percentage change in the price of good B.

**Equation:**

$$\text{Cross-price elasticity of demand} = \frac{\% \text{ change in Qd of good A}}{\% \text{ change in price of good B}}$$

Substitute goods have positive cross-price elasticities of demand: if good A is a substitute for good B, like coffee and tea, then a higher price for B will mean a greater quantity consumed of A. Complement goods have negative cross-price elasticities: if good A is a complement for good B, like coffee and sugar, then a higher price for B will mean a lower quantity consumed of A.

## Elasticity in Labor and Financial Capital Markets

The concept of elasticity applies to any market, not just markets for goods and services. In the labor market, for example, the **wage elasticity of labor supply**—that is, the percentage change in hours worked divided by the percentage change in wages—will determine the shape of the labor supply curve. Specifically:

**Equation:**

$$\text{Elasticity of labor supply} = \frac{\% \text{ change in quantity of labor supplied}}{\% \text{ change in wage}}$$

The wage elasticity of labor supply for teenage workers is generally thought to be fairly elastic: that is, a certain percentage change in wages will lead to a larger percentage change in the quantity of hours worked. Conversely, the wage elasticity of labor supply for adult workers in their thirties and forties is thought to be fairly inelastic. When wages move up or down by a certain percentage amount, the quantity of hours that adults in their prime earning years are willing to supply changes but by a lesser percentage amount.

In markets for financial capital, the **elasticity of savings**—that is, the percentage change in the quantity of savings divided by the percentage change in interest rates—will describe the shape of the supply curve for financial capital. That is:

**Equation:**

$$\text{Elasticity of savings} = \frac{\% \text{ change in quantity of financial savings}}{\% \text{ change in interest rate}}$$

Sometimes laws are proposed that seek to increase the quantity of savings by offering tax breaks so that the return on savings is higher. Such a policy will increase the quantity if the supply curve for financial capital is elastic, because then a given percentage increase in the return to savings will cause a higher percentage increase in the quantity of savings. However, if the supply curve for financial capital is highly inelastic, then a percentage increase in the return to savings will cause only a small increase in the quantity of savings. The evidence on the supply curve of financial capital is controversial but, at least in the short run, the elasticity of savings with respect to the interest rate appears fairly inelastic.

## Expanding the Concept of Elasticity

The elasticity concept does not even need to relate to a typical supply or demand curve at all. For example, imagine that you are studying whether the Internal Revenue Service should spend more money on auditing tax returns. The question can be framed in terms of the elasticity of tax collections with respect to spending on tax enforcement; that is, what is the percentage change in tax collections derived from a percentage change in spending on tax enforcement?

With all of the elasticity concepts that have just been described, some of which are listed in [\[link\]](#), the possibility of confusion arises. When you hear the phrases “elasticity of demand” or “elasticity of supply,” they refer to the elasticity with respect to price. Sometimes, either to be extremely clear or because a wide variety of elasticities are being discussed, the elasticity of demand or the demand elasticity will be called the price elasticity of demand or the “elasticity of demand with respect to price.” Similarly, elasticity of supply or the supply elasticity is sometimes called, to avoid any possibility of confusion, the price elasticity of supply or “the elasticity of supply with respect to price.” But in whatever context elasticity is invoked, the idea always refers to percentage change in one variable, almost always a price or money variable, and how it causes a percentage change in another variable, typically a quantity variable of some kind.

Income elasticity of demand = $\frac{\% \text{ change in } Q_d}{\% \text{ change in income}}$
Cross-price elasticity of demand = $\frac{\% \text{ change in } Q_d \text{ of good A}}{\% \text{ change in price of good B}}$
Wage elasticity of labor supply = $\frac{\% \text{ change in quantity of labor supplied}}{\% \text{ change in wage}}$
Wage elasticity of labor demand = $\frac{\% \text{ change in quantity of labor demanded}}{\% \text{ change in wage}}$
Interest rate elasticity of savings = $\frac{\% \text{ change in quantity of savings}}{\% \text{ change in interest rate}}$
Interest rate elasticity of borrowing = $\frac{\% \text{ change in quantity of borrowing}}{\% \text{ change in interest rate}}$

### Formulas for Calculating Elasticity

#### Note:

##### That Will Be How Much?

How did the 60% price increase in 2011 end up for Netflix? It has been a very bumpy ride. Before the price increase, there were about 24.6 million U.S. subscribers. After the price increase, 810,000 infuriated U.S. consumers canceled their Netflix subscriptions, dropping the total number of subscribers to 23.79 million. Fast forward to June 2013, when there were 36 million streaming Netflix subscribers in the United States. This was an increase of 11.4 million subscribers since the price increase—an average per quarter growth of about 1.6 million. This growth is less than the 2 million per quarter increases Netflix experienced in the fourth quarter of 2010 and the first quarter of 2011. During the first year after the price increase, the firm’s stock price (a measure of future expectations for the firm) fell from about \$300 per share to just under \$54. In 2015, however, the stock price is at \$448

per share. Today, Netflix has 57 million subscribers in fifty countries.

What happened? Obviously, Netflix company officials understood the law of demand. Company officials reported, when announcing the price increase, this could result in the loss of about 600,000 existing subscribers. Using the elasticity of demand formula, it is easy to see company officials expected an inelastic response:

**Equation:**

$$\begin{aligned} &= \frac{-600,000 / [(24 \text{ million} + 24.6 \text{ million}) / 2]}{\$6 / [(\$10 + \$16) / 2]} \\ &= \frac{-600,000 / 24.3 \text{ million}}{\$6 / \$13} \\ &= \frac{-0.025}{0.46} \\ &= -0.05 \end{aligned}$$

In addition, Netflix officials had anticipated the price increase would have little impact on attracting new customers. Netflix anticipated adding up to 1.29 million new subscribers in the third quarter of 2011. It is true this was slower growth than the firm had experienced—about 2 million per quarter. Why was the estimate of customers leaving so far off? In the 18 years since Netflix had been founded, there was an increase in the number of close, but not perfect, substitutes. Consumers now had choices ranging from Vudu, Amazon Prime, Hulu, and Redbox, to retail stores. Jaime Weinman reported in *Maclean's* that Redbox kiosks are “a five-minute drive for less from 68 percent of Americans, and it seems that many people still find a five-minute drive more convenient than loading up a movie online.” It seems that in 2012, many consumers still preferred a physical DVD disk over streaming video. What missteps did the Netflix management make? In addition to misjudging the elasticity of demand, by failing to account for close substitutes, it seems they may have also misjudged customers’ preferences and tastes. Yet, as the population increases, the preference for streaming video may overtake physical DVD disks. Netflix, the source of numerous late night talk show laughs and jabs in 2011, may yet have the last laugh.

## Key Concepts and Summary

Elasticity is a general term, referring to percentage change of one variable divided by percentage change of a related variable that can be applied to many economic connections. For instance, the income elasticity of demand is the percentage change in quantity demanded divided by the percentage change in income. The cross-price elasticity of demand is the percentage change in the quantity demanded of a good divided by the percentage change in the price of another good. Elasticity applies in labor markets and financial capital markets just as it does in markets for goods and services. The wage elasticity of labor supply is the percentage change in the quantity of hours supplied divided by the percentage change in the wage. The elasticity of savings with respect to interest rates is the percentage change in the quantity of savings divided by the percentage change in interest rates.

## Self-Check Questions

**Exercise:**

**Problem:** What would the gasoline price elasticity of supply mean to UPS or FedEx?

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**Solution:**

The percentage change in quantity supplied as a result of a given percentage change in the price of gasoline.

**Exercise:**

**Problem:**

The average annual income rises from \$25,000 to \$38,000, and the quantity of bread consumed in a year by the average person falls from 30 loaves to 22 loaves. What is the income elasticity of bread consumption? Is bread a normal or an inferior good?

---

**Solution:**

**Equation:**

$$\begin{aligned}\text{Percentage change in quantity demanded} &= [(\text{change in quantity})/(\text{original quantity})] \times 100 \\ &= [22 - 30]/[(22 + 30)/2] \times 100 \\ &= -8/26 \times 100 \\ &= -30.77\end{aligned}$$

$$\begin{aligned}\text{Percentage change in income} &= [(\text{change in income})/(\text{original income})] \times 100 \\ &= [38,000 - 25,000]/[(38,000 + 25,000)/2] \times 100 \\ &= 13/31.5 \times 100 \\ &= 41.27\end{aligned}$$

In this example, bread is an inferior good because its consumption falls as income rises.

**Exercise:**

**Problem:**

Suppose the cross-price elasticity of apples with respect to the price of oranges is 0.4, and the price of oranges falls by 3%. What will happen to the demand for apples?

---

**Solution:**

The formula for cross-price elasticity is % change in Qd for apples / % change in P of oranges. Multiplying both sides by % change in P of oranges yields:

$$\begin{aligned}\% \text{ change in Qd for apples} &= \text{cross-price elasticity} \times \% \text{ change in P of oranges} \\ &= 0.4 \times (-3\%) = -1.2\%, \text{ or a 1.2 \% decrease in demand for apples.}\end{aligned}$$

## Review Questions

**Exercise:**

**Problem:** What is the formula for the income elasticity of demand?

**Exercise:**

**Problem:** What is the formula for the cross-price elasticity of demand?

**Exercise:**

**Problem:** What is the formula for the wage elasticity of labor supply?

**Exercise:**

**Problem:** What is the formula for elasticity of savings with respect to interest rates?

**Critical Thinking Questions****Exercise:****Problem:**

Normal goods are defined as having a positive income elasticity. We can divide normal goods into two types: Those whose income elasticity is less than one and those whose income elasticity is greater than one. Think about products that would fall into each category. Can you come up with a name for each category?

**Exercise:****Problem:**

Suppose you could buy shoes one at a time, rather than in pairs. What do you predict the cross-price elasticity for left shoes and right shoes would be?

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## Glossary

cross-price elasticity of demand

the percentage change in the quantity of good A that is demanded as a result of a percentage change in good B

elasticity of savings

the percentage change in the quantity of savings divided by the percentage change in interest rates

wage elasticity of labor supply

the percentage change in hours worked divided by the percentage change in wages

## Introduction to Consumer Choices

class="introduction"

### Investment Choices

Higher education is generally viewed as a good investment, if one can afford it, regardless of the state of the economy.

(Credit: modification of work by Jason Bache/Flickr  
r Creative Commons)





**Note:**

**"Eeny, Meeny, Miney, Moe"—Making Choices**

The Great Recession of 2008–2009 touched families around the globe. In too many countries, workers found themselves out of a job. In developed countries, unemployment compensation provided a safety net, but families still saw a marked decrease in disposable income and had to make tough spending decisions. Of course, non-essential, discretionary spending was the first to go.

Even so, there was one particular category that saw a universal increase in spending world-wide during that time—an 18% uptick in the United States, specifically. You might guess that consumers began eating more meals at home, increasing spending at the grocery store. But the Bureau of Labor Statistics' Consumer Expenditure Survey, which tracks U.S. food spending over time, showed “real total food spending by U.S. households declined five percent between 2006 and 2009.” So, it was not groceries. Just what product would people around the world demand more of during tough economic times, and more importantly, why? (Find out at chapter's end.)

That question leads us to this chapter's topic—analyzing how consumers make choices. For most consumers, using “eeny, meeny, miney, moe” is not how they make decisions; their decision-making processes have been educated far beyond a children's rhyme.

**Note:**

**Introduction to Consumer Choices**

In this chapter, you will learn about:

- Consumption Choices
- How Changes in Income and Prices Affect Consumption Choices
- Labor-Leisure Choices
- Intertemporal Choices in Financial Capital Markets

Microeconomics seeks to understand the behavior of individual economic agents such as individuals and businesses. Economists believe that individuals' decisions, such as what goods and services to buy, can be analyzed as choices made within certain budget constraints. Generally, consumers are trying to get the most for their limited budget. In economic terms they are trying to maximize total utility, or satisfaction, given their budget constraint.

Everyone has their own personal tastes and preferences. The French say: *Chacun à son goût*, or “Each to his own taste.” An old Latin saying states, *De gustibus non est disputandum* or “There's no disputing about taste.” If people's decisions are based on their own tastes and personal preferences, however, then how can economists hope to analyze the choices consumers make?

An economic explanation for why people make different choices begins with accepting the proverbial wisdom that tastes are a matter of personal preference. But economists also believe that the choices people make are influenced by their incomes, by the prices of goods and services they

consume, and by factors like where they live. This chapter introduces the economic theory of how consumers make choices about what to buy, how much to work, and how much to save.

The analysis in this chapter will build on the three budget constraints introduced in the [Choice in a World of Scarcity](#) chapter. These were the consumption choice budget constraint, the labor-leisure budget constraint, and the intertemporal budget constraint. This chapter will also illustrate how economic theory provides a tool to systematically look at the full range of possible consumption choices to predict how consumption responds to changes in prices or incomes. After reading this chapter, consult the appendix [Indifference Curves](#) to learn more about representing utility and choice through indifference curves.

## Consumption Choices

By the end of this section, you will be able to:

- Calculate total utility
- Propose decisions that maximize utility
- Explain marginal utility and the significance of diminishing marginal utility

Information on the consumption choices of Americans is available from the Consumer Expenditure Survey carried out by the U.S. Bureau of Labor Statistics. [\[link\]](#) shows spending patterns for the average U.S. household. The first row shows income and, after taxes and personal savings are subtracted, it shows that, in 2015, the average U.S. household spent \$48,109 on consumption. The table then breaks down consumption into various categories. The average U.S. household spent roughly one-third of its consumption on shelter and other housing expenses, another one-third on food and vehicle expenses, and the rest on a variety of items, as shown. Of course, these patterns will vary for specific households by differing levels of family income, by geography, and by preferences.

<b>Average Household Income before Taxes</b>	<b>\$62,481</b>
<b>Average Annual Expenditures</b>	<b>\$48.109</b>
Food at home	\$3,264
Food away from home	\$2,505
Housing	\$16,557
Apparel and services	\$1,700
Transportation	\$7,677
Healthcare	\$3,157
Entertainment	\$2,504
Education	\$1,074
Personal insurance and pensions	\$5,357
All else: alcohol, tobacco, reading, personal care, cash contributions, miscellaneous	\$3,356

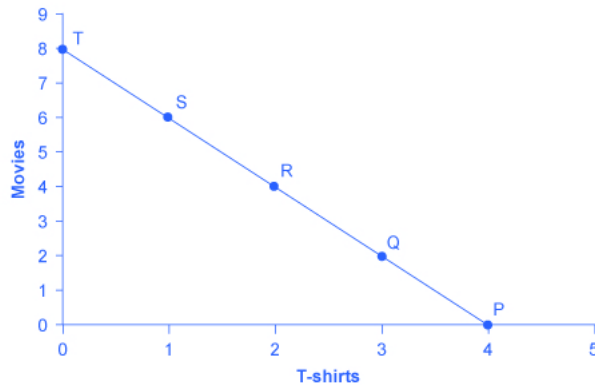
U.S. Consumption Choices in 2015(Source: <http://www.bls.gov/cex/csxann13.pdf>)

## Total Utility and Diminishing Marginal Utility

To understand how a household will make its choices, economists look at what consumers can afford, as shown in a **budget constraint line**, and the **total utility** or satisfaction derived from those choices. In a budget constraint line, the quantity of one good is measured on the horizontal axis and the quantity of the other good is measured on the vertical axis. The budget constraint line shows the various combinations of two goods that are affordable given consumer income. Consider the situation of José, shown in [\[link\]](#). José likes to collect T-shirts and watch movies.

In [link](#), the quantity of T-shirts is shown on the horizontal axis, while the quantity of movies is shown on the vertical axis. If José had unlimited income or goods were free, then he could consume without limit. But José, like all of us, faces a budget constraint. José has a total of \$56 to spend. The price of T-shirts is \$14 and the price of movies is \$7. Notice that the vertical intercept of the budget constraint line is at eight movies and zero T-shirts (\$56/\$7=8). The horizontal intercept of the budget constraint is four, where José spends all of his money on T-shirts and no movies (\$56/14=4). The slope of the budget constraint line is rise/run or  $-8/4=-2$ . The specific choices along the budget constraint line show the combinations of T-shirts and movies that are affordable.

#### A Choice between Consumption Goods



José has income of \$56. Movies cost \$7 and T-shirts cost \$14. The points on the budget constraint line show the combinations of movies and T-shirts that are affordable.

José wishes to choose the combination that will provide him with the greatest utility, which is the term economists use to describe a person's level of satisfaction or happiness with his or her choices.

Let's begin with an assumption, which will be discussed in more detail later, that José can measure his own utility with something called *utils*. (It is important to note that you cannot make comparisons between the utils of individuals; if one person gets 20 utils from a cup of coffee and another gets 10 utils, this does not mean that the first person gets more enjoyment from the coffee than the other or that they enjoy the coffee twice as much.) [link](#) shows how José's utility is connected with his consumption of T-shirts or movies. The first column of the table shows the quantity of T-shirts consumed. The second column shows the total utility, or total amount of satisfaction, that José receives from consuming that number of T-shirts. The most common pattern of total utility, as shown here, is that consuming additional goods leads to greater total utility, but at a decreasing rate. The third column shows **marginal utility**, which is the additional utility provided by one additional unit of consumption. This equation for marginal utility is:

#### Equation:

$$MU = \frac{\text{change in total utility}}{\text{change in quantity}}$$

Notice that marginal utility diminishes as additional units are consumed, which means that each subsequent unit of a good consumed provides less *additional* utility. For example, the first T-shirt José picks is his favorite and it gives him an addition of 22 utils. The fourth T-shirt is just to something to wear when all his other clothes are in the wash and yields only 18 additional utils. This is an example of the law of **diminishing marginal utility**, which holds that the additional utility decreases with each unit added.

The rest of [link](#) shows the quantity of movies that José attends, and his total and marginal utility from seeing each movie. Total utility follows the expected pattern: it increases as the number of movies seen rises. Marginal utility also follows the expected pattern: each additional movie brings a smaller gain in utility than the previous one. The first movie José attends is the one he wanted to see the most, and thus provides him with the highest level

of utility or satisfaction. The fifth movie he attends is just to kill time. Notice that total utility is also the sum of the marginal utilities. Read the next Work It Out feature for instructions on how to calculate total utility.

T-Shirts (Quantity)	Total Utility	Marginal Utility	Movies (Quantity)	Total Utility	Marginal Utility
1	22	22	1	16	16
2	43	21	2	31	15
3	63	20	3	45	14
4	81	18	4	58	13
5	97	16	5	70	12
6	111	14	6	81	11
7	123	12	7	91	10
8	133	10	8	100	9

#### Total and Marginal Utility

[\[link\]](#) looks at each point on the budget constraint in [\[link\]](#), and adds up José's total utility for five possible combinations of T-shirts and movies.

Point	T-Shirts	Movies	Total Utility
P	4	0	$81 + 0 = 81$
Q	3	2	$63 + 31 = 94$
R	2	4	$43 + 58 = 101$
S	1	6	$22 + 81 = 103$
T	0	8	$0 + 100 = 100$

#### Finding the Choice with the Highest Utility

##### Note:

##### Calculating Total Utility

Let's look at how José makes his decision in more detail.

Step 1. Observe that, at point Q (for example), José consumes three T-shirts and two movies.

Step 2. Look at [\[link\]](#). You can see from the fourth row/second column that three T-shirts are worth 63 utils. Similarly, the second row/fifth column shows that two movies are worth 31 utils.

Step 3. From this information, you can calculate that point Q has a total utility of 94 (63 + 31).

Step 4. You can repeat the same calculations for each point on [\[link\]](#), in which the total utility numbers are shown in the last column.

For José, the highest total utility for all possible combinations of goods occurs at point S, with a total utility of 103 from consuming one T-shirt and six movies.

## Choosing with Marginal Utility

Most people approach their utility-maximizing combination of choices in a step-by-step way. This step-by-step approach is based on looking at the tradeoffs, measured in terms of marginal utility, of consuming less of one good and more of another.

For example, say that José starts off thinking about spending all his money on T-shirts and choosing point P, which corresponds to four T-shirts and no movies, as illustrated in [\[link\]](#). José chooses this starting point randomly; he has to start somewhere. Then he considers giving up the last T-shirt, the one that provides him the least marginal utility, and using the money he saves to buy two movies instead. [\[link\]](#) tracks the step-by-step series of decisions José needs to make (Key: T-shirts are \$14, movies are \$7, and income is \$56). The following Work It Out feature explains how marginal utility can effect decision making.

Try	Which Has	Total Utility	Marginal Gain and Loss of Utility, Compared with Previous Choice	Conclusion
Choice 1: P	4 T-shirts and 0 movies	81 from 4 T-shirts + 0 from 0 movies = 81	–	–
Choice 2: Q	3 T-shirts and 2 movies	63 from 3 T-shirts + 31 from 0 movies = 94	Loss of 18 from 1 less T-shirt, but gain of 31 from 2 more movies, for a net utility gain of 13	Q is preferred over P
Choice 3: R	2 T-shirts and 4 movies	43 from 2 T-shirts + 58 from 4 movies = 101	Loss of 20 from 1 less T-shirt, but gain of 27 from two more movies for a net utility gain of 7	R is preferred over Q
Choice 4: S	1 T-shirt and 6 movies	22 from 1 T-shirt + 81 from 6 movies = 103	Loss of 21 from 1 less T-shirt, but gain of 23 from two more movies, for a net utility gain of 2	S is preferred over R
Choice 5: T	0 T-shirts and 8 movies	0 from 0 T-shirts + 100 from 8 movies = 100	Loss of 22 from 1 less T-shirt, but gain of 19 from two more movies, for a net utility loss of 3	S is preferred over T

A Step-by-Step Approach to Maximizing Utility

**Note:**  
**Decision Making by Comparing Marginal Utility**  
José could use the following thought process (if he thought in utils) to make his decision regarding how many T-shirts and movies to purchase:  
Step 1. From [\[link\]](#), José can see that the marginal utility of the fourth T-shirt is 18. If José gives up the fourth T-shirt, then he loses 18 utils.  
Step 2. Giving up the fourth T-shirt, however, frees up \$14 (the price of a T-shirt), allowing José to buy the first two movies (at \$7 each).  
Step 3. José knows that the marginal utility of the first movie is 16 and the marginal utility of the second movie is 15. Thus, if José moves from point P to point Q, he gives up 18 utils (from the T-shirt), but gains 31 utils (from the movies).  
Step 4. Gaining 31 utils and losing 18 utils is a net gain of 13. This is just another way of saying that the total utility at Q (94 according to the last column in [\[link\]](#)) is 13 more than the total utility at P (81).  
Step 5. So, for José, it makes sense to give up the fourth T-shirt in order to buy two movies.

José clearly prefers point Q to point P. Now repeat this step-by-step process of decision making with marginal utilities. José thinks about giving up the third T-shirt and surrendering a marginal utility of 20, in exchange for purchasing two more movies that promise a combined marginal utility of 27. José prefers point R to point Q. What if José thinks about going beyond R to point S? Giving up the second T-shirt means a marginal utility loss of 21, and the marginal utility gain from the fifth and sixth movies would combine to make a marginal utility gain of 23, so José prefers point S to R.

However, if José seeks to go beyond point S to point T, he finds that the loss of marginal utility from giving up the first T-shirt is 22, while the marginal utility gain from the last two movies is only a total of 19. If José were to choose point T, his utility would fall to 100. Through these stages of thinking about marginal tradeoffs, José again concludes that S, with one T-shirt and six movies, is the choice that will provide him with the highest level of total utility. This step-by-step approach will reach the same conclusion regardless of José’s starting point.

Another way to look at this is by focusing on satisfaction per dollar. **Marginal utility per dollar** is the amount of additional utility José receives given the price of the product. For José’s T-shirts and movies, the marginal utility per dollar is shown in [\[link\]](#).

**Equation:**

marginal utility per dollar =  $\frac{\text{marginal utility}}{\text{price}}$

José’s first purchase will be a movie. Why? Because it gives him the highest marginal utility per dollar and it is affordable. José will continue to purchase the good which gives him the highest marginal utility per dollar until he exhausts the budget. José will keep purchasing movies because they give him a greater “bang or the buck” until the sixth movie is equivalent to a T-shirt purchase. José can afford to purchase that T-shirt. So José will choose to purchase six movies and one T-shirt.

Quantity of T-Shirts	Total Utility	Marginal Utility	Marginal Utility per Dollar	Quantity of Movies	Total Utility	Marginal Utility	Marginal Utility per Dollar
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Quantity of T-Shirts	Total Utility	Marginal Utility	Marginal Utility per Dollar	Quantity of Movies	Total Utility	Marginal Utility	Marginal Utility per Dollar
1	22	22	22/\$14=1.6	1	16	16	16/\$7=2.3
2	43	21	21/\$14=1.5	2	31	15	15/\$7=2.1
3	63	20	20/\$14=1.4	3	45	14	14/\$7=2
4	81	18	18/\$14=1.3	4	58	13	13/\$7=1.9
5	97	16	16/\$14=1.1	5	70	12	12/\$7=1.7
6	111	14	14/\$14=1	6	81	11	11/\$7=1.6
7	123	12	12/\$14=1.2	7	91	10	10/\$7=1.4

Marginal Utility per Dollar

### A Rule for Maximizing Utility

This process of decision making suggests a rule to follow when maximizing utility. Since the price of T-shirts is twice as high as the price of movies, to maximize utility the last T-shirt chosen needs to provide exactly twice the marginal utility (MU) of the last movie. If the last T-shirt provides less than twice the marginal utility of the last movie, then the T-shirt is providing less “bang for the buck” (i.e., marginal utility per dollar spent) than if the same money were spent on movies. If this is so, José should trade the T-shirt for more movies to increase his total utility. Marginal utility per dollar measures the additional utility that José will enjoy given what he has to pay for the good.

If the last T-shirt provides more than twice the marginal utility of the last movie, then the T-shirt is providing more “bang for the buck” or marginal utility per dollar, than if the money were spent on movies. As a result, José should buy more T-shirts. Notice that at José’s optimal choice of point S, the marginal utility from the first T-shirt, of 22 is exactly twice the marginal utility of the sixth movie, which is 11. At this choice, the marginal utility per dollar is the same for both goods. This is a tell-tale signal that José has found the point with highest total utility.

This argument can be written as a general rule: the utility-maximizing choice between consumption goods occurs where the marginal utility per dollar is the same for both goods.

**Equation:**

$$\frac{MU_1}{P_1} = \frac{MU_2}{P_2}$$

A sensible economizer will pay twice as much for something only if, in the marginal comparison, the item confers twice as much utility. Notice that the formula for the table above is:

**Equation:**

$$\frac{22}{\$14} = \frac{11}{\$7}$$

$$1.6 = 1.6$$

The following Work It Out feature provides step by step guidance for this concept of utility-maximizing choices.

**Note:****Maximizing Utility**

The general rule,  $\frac{MU_1}{P_1} = \frac{MU_2}{P_2}$ , means that the last dollar spent on each good provides exactly the same marginal utility. So:

Step 1. If we traded a dollar more of movies for a dollar more of T-shirts, the marginal utility gained from T-shirts would exactly offset the marginal utility lost from fewer movies. In other words, the net gain would be zero.

Step 2. Products, however, usually cost more than a dollar, so we cannot trade a dollar's worth of movies. The best we can do is trade two movies for another T-shirt, since in this example T-shirts cost twice what a movie does.

Step 3. If we trade two movies for one T-shirt, we would end up at point R (two T-shirts and four movies).

Step 4. Choice 4 in [\[link\]](#) shows that if we move to point S, we would lose 21 utils from one less T-shirt, but gain 23 utils from two more movies, so we would end up with more total utility at point S.

In short, the general rule shows us the utility-maximizing choice.

There is another, equivalent way to think about this. The general rule can also be expressed as *the ratio of the prices of the two goods should be equal to the ratio of the marginal utilities*. When the price of good 1 is divided by the price of good 2, at the utility-maximizing point this will equal the marginal utility of good 1 divided by the marginal utility of good 2. This rule, known as the **consumer equilibrium**, can be written in algebraic form:

**Equation:**

$$\frac{P_1}{P_2} = \frac{MU_1}{MU_2}$$

Along the budget constraint, the total price of the two goods remains the same, so the ratio of the prices does not change. However, the marginal utility of the two goods changes with the quantities consumed. At the optimal choice of one T-shirt and six movies, point S, the ratio of marginal utility to price for T-shirts (22:14) matches the ratio of marginal utility to price for movies (of 11:7).

**Measuring Utility with Numbers**

This discussion of utility started off with an assumption that it is possible to place numerical values on utility, an assumption that may seem questionable. You can buy a thermometer for measuring temperature at the hardware store, but what store sells an “utilimometer” for measuring utility? However, while measuring utility with numbers is a convenient assumption to clarify the explanation, the key assumption is not that utility can be measured by an outside party, but only that individuals can decide which of two alternatives they prefer.

To understand this point, think back to the step-by-step process of finding the choice with highest total utility by comparing the marginal utility that is gained and lost from different choices along the budget constraint. As José compares each choice along his budget constraint to the previous choice, what matters is not the specific numbers that he places on his utility—or whether he uses any numbers at all—but only that he personally can identify which choices he prefers.

In this way, the step-by-step process of choosing the highest level of utility resembles rather closely how many people make consumption decisions. We think about what will make us the happiest; we think about what things cost; we think about buying a little more of one item and giving up a little of something else; we choose what provides us with the greatest level of satisfaction. The vocabulary of comparing the points along a budget constraint and total and marginal utility is just a set of tools for discussing this everyday process in a clear and specific manner. It is welcome news that specific utility numbers are not central to the argument, since a good utilimometer is hard to find. Do not worry—while we cannot measure utils, by the end of the next module, we will have transformed our analysis into something we can measure—demand.

**Key Concepts and Summary**

Economic analysis of household behavior is based on the assumption that people seek the highest level of utility or satisfaction. Individuals are the only judge of their own utility. In general, greater consumption of a good brings higher total utility. However, the additional utility received from each unit of greater consumption tends to decline in a pattern of diminishing marginal utility.

The utility-maximizing choice on a consumption budget constraint can be found in several ways. You can add up total utility of each choice on the budget line and choose the highest total. You can choose a starting point at random and compare the marginal utility gains and losses of moving to neighboring points—and thus eventually seek out the preferred choice. Alternatively, you can compare the ratio of the marginal utility to price of good 1 with the marginal utility to price of good 2 and apply the rule that at the optimal choice, the two ratios should be equal:

**Equation:**

$$\frac{MU_1}{P_1} = \frac{MU_2}{P_2}$$

## Self-Check Questions

**Exercise:**

**Problem:**

Jeremy is deeply in love with Jasmine. Jasmine lives where cell phone coverage is poor, so he can either call her on the land-line phone for five cents per minute or he can drive to see her, at a round-trip cost of \$2 in gasoline money. He has a total of \$10 per week to spend on staying in touch. To make his preferred choice, Jeremy uses a handy utilimometer that measures his total utility from personal visits and from phone minutes. Using the values given in [\[link\]](#), figure out the points on Jeremy's consumption choice budget constraint (it may be helpful to do a sketch) and identify his utility-maximizing point.

Round Trips	Total Utility	Phone Minutes	Total Utility
0	0	0	0
1	80	20	200
2	150	40	380
3	210	60	540
4	260	80	680
5	300	100	800
6	330	120	900
7	200	140	980
8	180	160	1040
9	160	180	1080

Round Trips	Total Utility	Phone Minutes	Total Utility
10	140	200	1100

**Solution:**

The rows of the table in the problem do not represent the actual choices available on the budget set; that is, the combinations of round trips and phone minutes that Jeremy can afford with his budget. One of the choices listed in the problem, the six round trips, is not even available on the budget set. If Jeremy has only \$10 to spend and a round trip costs \$2 and phone calls cost \$0.05 per minute, he could spend his entire budget on five round trips but no phone calls or 200 minutes of phone calls, but no round trips or any combination of the two in between. It is easy to see all of his budget options with a little algebra. The equation for a budget line is:

**Equation:**

$$\text{Budget} = P_{RT} \times Q_{RT} + P_{PC} \times Q_{PC}$$

where P and Q are price and quantity of round trips ( $_{RT}$ ) and phone calls ( $_{PC}$ ) (per minute). In Jeremy's case the equation for the budget line is:

**Equation:**

$$\$10 = \$2 \times Q_{RT} + \$0.05 \times Q_{PC}$$

$$\frac{\$10}{\$0.05} = \frac{\$2Q_{RT} + \$0.05Q_{PC}}{\$0.05}$$

$$200 = 40Q_{RT} + Q_{PC}$$

$$Q_{PC} = 200 - 40Q_{RT}$$

If we choose zero through five round trips (column 1), the table below shows how many phone minutes can be afforded with the budget (column 3). The total utility figures are given in the table below.

Round Trips	Total Utility for Trips	Phone Minutes	Total Utility for Minutes	Total Utility
0	0	200	1100	1100
1	80	160	1040	1120
2	150	120	900	1050
3	210	80	680	890
4	260	40	380	640
5	300	0	0	300

Adding up total utility for round trips and phone minutes at different points on the budget line gives total utility at each point on the budget line. The highest possible utility is at the combination of one trip and 160

minutes of phone time, with a total utility of 1120.

### Exercise:

#### Problem:

Take Jeremy's total utility information in [\[link\]](#), and use the marginal utility approach to confirm the choice of phone minutes and round trips that maximize Jeremy's utility.

#### Solution:

The first step is to use the total utility figures, shown in the table below, to calculate marginal utility, remembering that marginal utility is equal to the change in total utility divided by the change in trips or minutes.

Round Trips	Total Utility	Marginal Utility (per trip)	Phone Minutes	Total Utility	Marginal Utility (per minute)
0	0	-	200	1100	-
1	80	80	160	1040	$60/40 = 1.5$
2	150	70	120	900	$140/40 = 3.5$
3	210	60	80	680	$220/40 = 5.5$
4	260	50	40	380	$300/40 = 7.5$
5	300	40	0	0	$380/40 = 9.5$

Note that we cannot directly compare marginal utilities, since the units are trips versus phone minutes. We need a common denominator for comparison, which is price. Dividing MU by the price, yields columns 4 and 8 in the table below.

Round Trips	Total Utility	Marginal Utility (per trip)	MU/P	Phone Minutes	Total Utility	Marginal utility (per minute)	MU/P
0	0	-	-	200	1100	$60/40 = 1.5$	$1.5/\$0.05 = 30$
1	80	80	$80/\$2 = 40$	160	1040	$140/40 = 3.5$	$3.5/\$0.05 = 70$
2	150	70	$70/\$2 = 35$	120	900	$220/40 = 5.5$	$5.5/\$0.05 = 110$

Round Trips	Total Utility	Marginal Utility (per trip)	MU/P	Phone Minutes	Total Utility	Marginal utility (per minute)	MU/P
3	210	60	$60/\$2 = 30$	80	680	$300/40 = 7.5$	$7.5/\$0.05 = 150$
4	260	50	$50/\$2 = 25$	40	380	$380/40 = 9.5$	$9.5/\$0.05 = 190$
5	300	40	$40/\$2 = 20$	0	0	-	-

Start at the bottom of the table where the combination of round trips and phone minutes is (5, 0). This starting point is arbitrary, but the numbers in this example work best starting from the bottom. Suppose we consider moving to the next point up. At (4, 40), the marginal utility per dollar spent on a round trip is 25. The marginal utility per dollar spent on phone minutes is 190.

Since  $25 < 190$ , we are getting much more utility per dollar spent on phone minutes, so let's choose more of those. At (3, 80),  $MU/P_{RT}$  is  $30 < 150$  (the  $MU/P_M$ ), but notice that the difference is narrowing. We keep trading round trips for phone minutes until we get to (1, 160), which is the best we can do. The  $MU/P$  comparison is as close as it is going to get (40 vs. 70). Often in the real world, it is not possible to get  $MU/P$  exactly equal for both products, so you get as close as you can.

## Review Questions

### Exercise:

**Problem:** Who determines how much utility an individual will receive from consuming a good?

### Exercise:

**Problem:** Would you expect total utility to rise or fall with additional consumption of a good? Why?

### Exercise:

**Problem:** Would you expect marginal utility to rise or fall with additional consumption of a good? Why?

### Exercise:

**Problem:** Is it possible for total utility to increase while marginal utility diminishes? Explain.

### Exercise:

**Problem:**

If people do not have a complete mental picture of total utility for every level of consumption, how can they find their utility-maximizing consumption choice?

### Exercise:

**Problem:**

What is the rule relating the ratio of marginal utility to prices of two goods at the optimal choice? Explain why, if this rule does not hold, the choice cannot be utility-maximizing.

## Critical Thinking Questions

### Exercise:

#### Problem:

Think back to a purchase that you made recently. How would you describe your thinking before you made that purchase?

### Exercise:

#### Problem:

The rules of politics are not always the same as the rules of economics. In discussions of setting budgets for government agencies, there is a strategy called “closing the Washington monument.” When an agency faces the unwelcome prospect of a budget cut, it may decide to close a high-visibility attraction enjoyed by many people (like the Washington monument). Explain in terms of diminishing marginal utility why the Washington monument strategy is so misleading. *Hint:* If you are really trying to make the best of a budget cut, should you cut the items in your budget with the highest marginal utility or the lowest marginal utility? Does the Washington monument strategy cut the items with the highest marginal utility or the lowest marginal utility?

## Problems

### Exercise:

#### Problem:

Praxilla, who lived in ancient Greece, derives utility from reading poems and from eating cucumbers. Praxilla gets 30 units of marginal utility from her first poem, 27 units of marginal utility from her second poem, 24 units of marginal utility from her third poem, and so on, with marginal utility declining by three units for each additional poem. Praxilla gets six units of marginal utility for each of her first three cucumbers consumed, five units of marginal utility for each of her next three cucumbers consumed, four units of marginal utility for each of the following three cucumbers consumed, and so on, with marginal utility declining by one for every three cucumbers consumed. A poem costs three bronze coins but a cucumber costs only one bronze coin. Praxilla has 18 bronze coins. Sketch Praxilla’s budget set between poems and cucumbers, placing poems on the vertical axis and cucumbers on the horizontal axis. Start off with the choice of zero poems and 18 cucumbers, and calculate the changes in marginal utility of moving along the budget line to the next choice of one poem and 15 cucumbers. Using this step-by-step process based on marginal utility, create a table and identify Praxilla’s utility-maximizing choice. Compare the marginal utility of the two goods and the relative prices at the optimal choice to see if the expected relationship holds. *Hint:* Label the table columns: 1) Choice, 2) Marginal Gain from More Poems, 3) Marginal Loss from Fewer Cucumbers, 4) Overall Gain or Loss, 5) Is the previous choice optimal? Label the table rows: 1) 0 Poems and 18 Cucumbers, 2) 1 Poem and 15 Cucumbers, 3) 2 Poems and 12 Cucumbers, 4) 3 Poems and 9 Cucumbers, 5) 4 Poems and 6 Cucumbers, 6) 5 Poems and 3 Cucumbers, 7) 6 Poems and 0 Cucumbers.

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U.S. Bureau of Labor Statistics. 2015. “Labor Force Statistics from the Current Population Survey.” Accessed March 11, 2015. <http://www.bls.gov/cps/cpsaat22.htm>.

## Glossary

budget constraint line

shows the possible combinations of two goods that are affordable given a consumer's limited income

consumer equilibrium

when the ratio of the prices of goods is equal to the ratio of the marginal utilities (point at which the consumer can get the most satisfaction)

diminishing marginal utility

the common pattern that each marginal unit of a good consumed provides less of an addition to utility than the previous unit

marginal utility

the additional utility provided by one additional unit of consumption

marginal utility per dollar

the additional satisfaction gained from purchasing a good given the price of the product;  $MU/Price$

total utility

satisfaction derived from consumer choices



## How Changes in Income and Prices Affect Consumption Choices

By the end of this section, you will be able to:

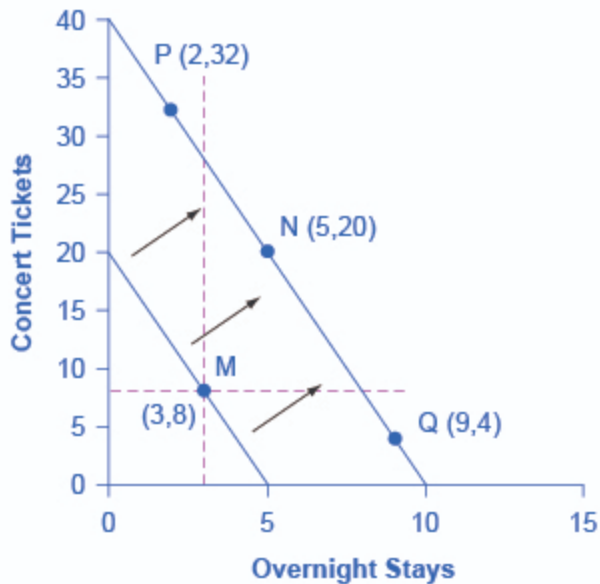
- Explain how income, prices, and preferences affect consumer choices
- Contrast the substitution effect and the income effect
- Utilize concepts of demand to analyze consumer choices
- Apply utility-maximizing choices to governments and businesses

Just as utility and marginal utility can be used to discuss making consumer choices along a budget constraint, these ideas can also be used to think about how consumer choices change when the budget constraint shifts in response to changes in income or price. Indeed, because the budget constraint framework can be used to analyze how quantities demanded change because of price movements, the budget constraint model can illustrate the underlying logic behind demand curves.

### How Changes in Income Affect Consumer Choices

Let's begin with a concrete example illustrating how changes in income level affect consumer choices. [\[link\]](#) shows a budget constraint that represents Kimberly's choice between concert tickets at \$50 each and getting away overnight to a bed-and-breakfast for \$200 per night. Kimberly has \$1,000 per year to spend between these two choices. After thinking about her total utility and marginal utility and applying the decision rule that the ratio of the marginal utilities to the prices should be equal between the two products, Kimberly chooses point M, with eight concerts and three overnight getaways as her utility-maximizing choice.

How a Change in Income Affects Consumption Choices



The utility-maximizing choice on the original budget constraint is M. The dashed horizontal and vertical lines extending through point M allow you to see at a glance whether the quantity consumed of goods on the new budget constraint is higher or lower than on the original budget constraint. On the new budget constraint, a choice like N will be made if both goods are normal goods. If overnight stays is an inferior good, a choice like P will be made. If concert tickets are an inferior good, a choice like Q will be made.

Now, assume that the income Kimberly has to spend on these two items rises to \$2,000 per year, causing her budget constraint to shift out to the right. How does this rise in income alter her utility-maximizing choice? Kimberly will again consider the utility and marginal utility that she receives from concert tickets and overnight getaways and seek her utility-maximizing choice on the new budget line. But how will her new choice relate to her original choice?

The possible choices along the new budget constraint can be divided into three groups, which are divided up by the dashed horizontal and vertical lines that pass through the original choice M in the figure. All choices on the upper left of the new budget constraint that are to the left of the vertical dashed line, like choice P with two overnight stays and 32 concert tickets, involve less of the good on the horizontal axis but much more of the good on the vertical axis. All choices to the right of the vertical dashed line and above the horizontal dashed line—like choice N with five overnight getaways and 20 concert tickets—have more consumption of both goods. Finally, all choices that are to the right of the vertical dashed line but below the horizontal dashed line, like choice Q with four concerts and nine overnight getaways, involve less of the good on the vertical axis but much more of the good on the horizontal axis.

All of these choices are theoretically possible, depending on Kimberly's personal preferences as expressed through the total and marginal utility she would receive from consuming these two goods. When income rises, the most common reaction is to purchase more of both goods, like choice N, which is to the upper right relative to Kimberly's original choice M, although exactly how much more of each good will vary according to personal taste. Conversely, when income falls, the most typical reaction is to purchase less of both goods. As defined in the chapter on [Demand and Supply](#) and again in the chapter on [Elasticity](#), goods and services are called normal goods when a rise in income leads to a rise in the quantity consumed of that good and a fall in income leads to a fall in quantity consumed.

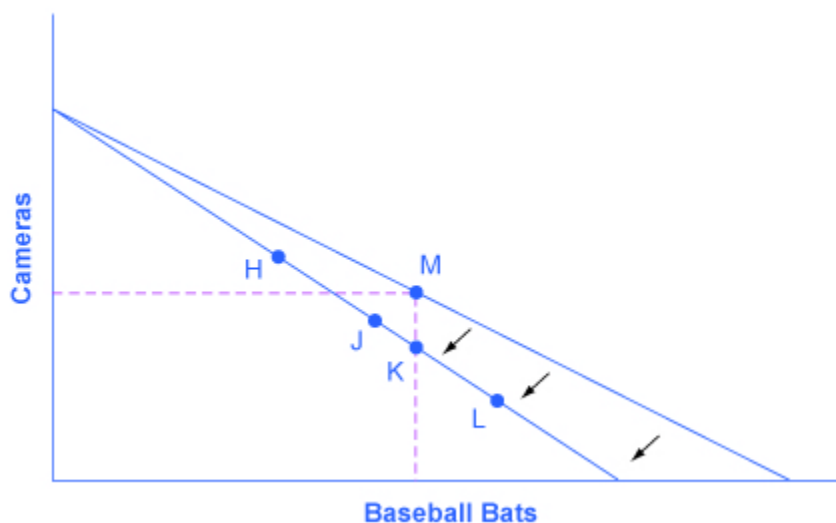
However, depending on Kimberly's preferences, a rise in income could cause consumption of one good to increase while consumption of the other good declines. A choice like P means that a rise in income caused her quantity consumed of overnight stays to decline, while a choice like Q would mean that a rise in income caused her quantity of concerts to decline. Goods where demand declines as income rises (or conversely, where the demand rises as income falls) are called "inferior goods." An inferior good occurs when people trim back on a good as income rises, because they can now afford the more expensive choices that they prefer. For example, a

higher-income household might eat fewer hamburgers or be less likely to buy a used car, and instead eat more steak and buy a new car.

## How Price Changes Affect Consumer Choices

For analyzing the possible effect of a change in price on consumption, let's again use a concrete example. [\[link\]](#) represents the consumer choice of Sergei, who chooses between purchasing baseball bats and cameras. A price increase for baseball bats would have no effect on the ability to purchase cameras, but it would reduce the number of bats Sergei could afford to buy. Thus a price increase for baseball bats, the good on the horizontal axis, causes the budget constraint to rotate inward, as if on a hinge, from the vertical axis. As in the previous section, the point labeled M represents the originally preferred point on the original budget constraint, which Sergei has chosen after contemplating his total utility and marginal utility and the tradeoffs involved along the budget constraint. In this example, the units along the horizontal and vertical axes are not numbered, so the discussion must focus on whether more or less of certain goods will be consumed, not on numerical amounts.

### How a Change in Price Affects Consumption Choices



The original utility-maximizing choice is M. When the price rises, the budget constraint shifts in to the left. The dashed lines make it possible to see at a glance whether the new consumption choice involves less of both goods, or less of one good and more of the

other. The new possible choices would be fewer baseball bats and more cameras, like point H, or less of both goods, as at point J. Choice K would mean that the higher price of bats led to exactly the same quantity of bats being consumed, but fewer cameras. Choices like L are ruled out as theoretically possible but highly unlikely in the real world, because they would mean that a higher price for baseball bats means a greater quantity consumed of baseball bats.

After the price increase, Sergei will make a choice along the new budget constraint. Again, his choices can be divided into three segments by the dashed vertical and horizontal lines. In the upper left portion of the new budget constraint, at a choice like H, Sergei consumes more cameras and fewer bats. In the central portion of the new budget constraint, at a choice like J, he consumes less of both goods. At the right-hand end, at a choice like L, he consumes more bats but fewer cameras.

The typical response to higher prices is that a person chooses to consume less of the product with the higher price. This occurs for two reasons, and both effects can occur simultaneously. The **substitution effect** occurs when a price changes and consumers have an incentive to consume less of the good with a relatively higher price and more of the good with a relatively lower price. The **income effect** is that a higher price means, in effect, the buying power of income has been reduced (even though actual income has not changed), which leads to buying less of the good (when the good is normal). In this example, the higher price for baseball bats would cause Sergei to buy a fewer bats for both reasons. Exactly how much will a higher price for bats cause Sergei consumption of bats to fall? [\[link\]](#) suggests a range of possibilities. Sergei might react to a higher price for baseball bats by purchasing the same quantity of bats, but cutting his consumption of cameras. This choice is the point K on the new budget constraint, straight below the original choice M. Alternatively, Sergei might react by dramatically reducing his purchases of bats and instead buy more cameras.

The key is that it would be imprudent to assume that a change in the price of baseball bats will only or primarily affect the good whose price is changed, while the quantity consumed of other goods remains the same. Since Sergei purchases all his products out of the same budget, a change in the price of one good can also have a range of effects, either positive or negative, on the quantity consumed of other goods.

In short, a higher price typically causes reduced consumption of the good in question, but it can affect the consumption of other goods as well.

**Note:**

Read this [article](#) about the potential of variable prices in vending machines.



## The Foundations of Demand Curves

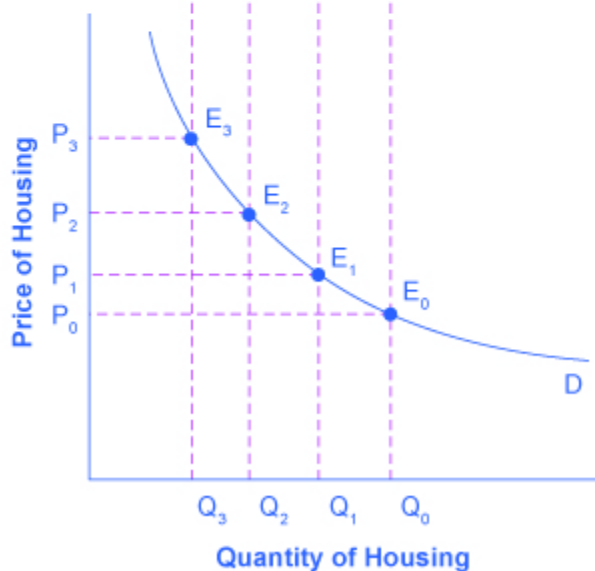
Changes in the price of a good lead the budget constraint to shift. A shift in the budget constraint means that when individuals are seeking their highest utility, the quantity that is demanded of that good will change. In this way, the logical foundations of demand curves—which show a connection between prices and quantity demanded—are based on the underlying idea of individuals seeking utility. [\[link\]](#) (a) shows a budget constraint with a choice between housing and “everything else.” (Putting “everything else” on the vertical axis can be a useful approach in some cases, especially when the focus of the analysis is on one particular good.) The preferred choice on the original budget constraint that provides the highest possible utility is labeled  $M_0$ . The other three budget constraints represent successively higher

prices for housing of  $P_1$ ,  $P_2$ , and  $P_3$ . As the budget constraint rotates in, and in, and in again, the utility-maximizing choices are labeled  $M_1$ ,  $M_2$ , and  $M_3$ , and the quantity demanded of housing falls from  $Q_0$  to  $Q_1$  to  $Q_2$  to  $Q_3$ .

### The Foundations of a Demand Curve: An Example of Housing



(a) A budget constraint diagram



(b) Deriving a demand curve

(a) As the price increases from  $P_0$  to  $P_1$  to  $P_2$  to  $P_3$ , the budget constraint on the upper part of the diagram shifts to the left. The utility-maximizing choice changes from  $M_0$  to  $M_1$  to  $M_2$  to  $M_3$ . As a result, the

quantity demanded of housing shifts from  $Q_0$  to  $Q_1$  to  $Q_2$  to  $Q_3$ , *ceteris paribus*. (b)

The demand curve graphs each combination of the price of housing and the quantity of housing demanded, *ceteris paribus*. Indeed, the quantities of housing are the same at the points on both (a) and (b). Thus, the original price of housing ( $P_0$ ) and the original quantity of housing ( $Q_0$ ) appear on the demand curve as point  $E_0$ .

The higher price of housing ( $P_1$ ) and the corresponding lower quantity demanded of housing ( $Q_1$ ) appear on the demand curve as point  $E_1$ .

So, as the price of housing rises, the budget constraint shifts to the left, and the quantity consumed of housing falls, *ceteris paribus* (meaning, with all other things being the same). This relationship—the price of housing rising from  $P_0$  to  $P_1$  to  $P_2$  to  $P_3$ , while the quantity of housing demanded falls from  $Q_0$  to  $Q_1$  to  $Q_2$  to  $Q_3$ —is graphed on the demand curve in [\[link\]](#) (b). Indeed, the vertical dashed lines stretching between the top and bottom of [\[link\]](#) show that the quantity of housing demanded at each point is the same in both (a) and (b). The shape of a demand curve is ultimately determined by the underlying choices about maximizing utility subject to a budget constraint. And while economists may not be able to measure “utils,” they can certainly measure price and quantity demanded.

## Applications in Government and Business

The budget constraint framework for making utility-maximizing choices offers a reminder that people can react to a change in price or income in a range of different ways. For example, in the winter months of 2005, costs for heating homes increased significantly in many parts of the country as prices for natural gas and electricity soared, due in large part to the disruption caused by Hurricanes Katrina and Rita. Some people reacted by



reducing the quantity demanded of energy; for example, by turning down the thermostats in their homes by a few degrees and wearing a heavier sweater inside. Even so, many home heating bills rose, so people adjusted their consumption in other ways, too. As you learned in the chapter on [Elasticity](#), the short run demand for home heating is generally inelastic. Each household cut back on what it valued least on the margin; for some it might have been some dinners out, or a vacation, or postponing buying a new refrigerator or a new car. Indeed, sharply higher energy prices can have effects beyond the energy market, leading to a widespread reduction in purchasing throughout the rest of the economy.

A similar issue arises when the government imposes taxes on certain products, like it does on gasoline, cigarettes, and alcohol. Say that a tax on alcohol leads to a higher price at the liquor store, the higher price of alcohol causes the budget constraint to pivot left, and consumption of alcoholic beverages is likely to decrease. However, people may also react to the higher price of alcoholic beverages by cutting back on other purchases. For example, they might cut back on snacks at restaurants like chicken wings and nachos. It would be unwise to assume that the liquor industry is the only one affected by the tax on alcoholic beverages. Read the next Clear It Up to learn about how buying decisions are influenced by who controls the household income.

**Note:**

**Does who controls household income make a difference?**

In the mid-1970s, the United Kingdom made an interesting policy change in its “child allowance” policy. This program provides a fixed amount of money per child to every family, regardless of family income.

Traditionally, the child allowance had been distributed to families by withholding less in taxes from the paycheck of the family wage earner—typically the father in this time period. The new policy instead provided the child allowance as a cash payment to the mother. As a result of this change, households have the same level of income and face the same prices in the market, but the money is more likely to be in the purse of the mother than in the wallet of the father.

Should this change in policy alter household consumption patterns? Basic models of consumption decisions, of the sort examined in this chapter, assume that it does not matter whether the mother or the father receives the money, because both parents seek to maximize the utility of the family as a whole. In effect, this model assumes that everyone in the family has the same preferences.

In reality, the share of income controlled by the father or the mother does affect what the household consumes. When the mother controls a larger share of family income a number of studies, in the United Kingdom and in a wide variety of other countries, have found that the family tends to spend more on restaurant meals, child care, and women's clothing, and less on alcohol and tobacco. As the mother controls a larger share of household resources, children's health improves, too. These findings suggest that when providing assistance to poor families, in high-income countries and low-income countries alike, the monetary amount of assistance is not all that matters: it also matters which member of the family actually receives the money.

The budget constraint framework serves as a constant reminder to think about the full range of effects that can arise from changes in income or price, not just effects on the one product that might seem most immediately affected.

## **Key Concepts and Summary**

The budget constraint framework suggest that when income or price changes, a range of responses are possible. When income rises, households will demand a higher quantity of normal goods, but a lower quantity of inferior goods. When the price of a good rises, households will typically demand less of that good—but whether they will demand a much lower quantity or only a slightly lower quantity will depend on personal preferences. Also, a higher price for one good can lead to more or less of the other good being demanded.

## **Self-Check Questions**

**Exercise:****Problem:**

Explain all the reasons why a decrease in the price of a product would lead to an increase in purchases of the product.

---

**Solution:**

This is the opposite of the example explained in the text. A decrease in price has a substitution effect and an income effect. The substitution effect says that because the product is cheaper relative to other things the consumer purchases, he or she will tend to buy more of the product (and less of the other things). The income effect says that after the price decline, the consumer could purchase the same goods as before, and still have money left over to purchase more. For both reasons, a decrease in price causes an increase in quantity demanded.

**Exercise:****Problem:**

As a college student you work at a part-time job, but your parents also send you a monthly “allowance.” Suppose one month your parents forgot to send the check. Show graphically how your budget constraint is affected. Assuming you only buy normal goods, what would happen to your purchases of goods?

---

**Solution:**

This is a negative income effect. Because your parents’ check failed to arrive, your monthly income is less than normal and your budget constraint shifts in toward the origin. If you only buy normal goods, the decrease in your income means you will buy less of every product.

**Review Questions****Exercise:**

**Problem:**

As a general rule, is it safe to assume that a change in the price of a good will always have its most significant impact on the quantity demanded of that good, rather than on the quantity demanded of other goods? Explain.

**Exercise:****Problem:**

Why does a change in income cause a parallel shift in the budget constraint?

**Critical Thinking Questions****Exercise:****Problem:**

Income effects depend on the income elasticity of demand for each good that you buy. If one of the goods you buy has a negative income elasticity, that is, it is an inferior good, what must be true of the income elasticity of the other good you buy?

**Problems****Exercise:****Problem:**

If a 10% decrease in the price of one product that you buy causes an 8% increase in quantity demanded of that product, will another 10% decrease in the price cause another 8% increase (no more and no less) in quantity demanded?

**Glossary**

income effect

a higher price means that, in effect, the buying power of income has been reduced, even though actual income has not changed; always happens simultaneously with a substitution effect

substitution effect

when a price changes, consumers have an incentive to consume less of the good with a relatively higher price and more of the good with a relatively lower price; always happens simultaneously with an income effect

## Labor-Leisure Choices

By the end of this section, you will be able to:

- Interpret labor-leisure budget constraint graphs
- Predict consumer choices based on wages and other compensation
- Explain the backward-bending supply curve of labor

People do not obtain utility just from products they purchase. They also obtain utility from leisure time. Leisure time is time not spent at work. The decision-making process of a utility-maximizing household applies to what quantity of hours to work in much the same way that it applies to purchases of goods and services. Choices made along the labor-leisure budget constraint, as wages shift, provide the logical underpinning for the labor supply curve. The discussion also offers some insights about the range of possible reactions when people receive higher wages, and specifically about the claim that if people are paid higher wages, they will work a greater quantity of hours—assuming that they have a say in the matter.

According to the Bureau of Labor Statistics, U.S. workers averaged 38.6 hours per week on the job in 2014. This average includes part-time workers; for full-time workers only, the average was 42.5 hours per week. [\[link\]](#) shows that more than half of all workers are on the job 35 to 48 hours per week, but significant proportions work more or less than this amount.

[\[link\]](#) breaks down the average hourly compensation received by private industry workers, including wages and benefits. Wages and salaries are about three-quarters of total compensation received by workers; the rest is in the form of health insurance, vacation pay, and other benefits. The compensation workers receive differs for many reasons, including experience, education, skill, talent, membership in a labor union, and the presence of discrimination against certain groups in the labor market. Issues surrounding the inequality of incomes in a market-oriented economy are explored in the chapters on [Poverty and Economic Inequality](#) and [Issues in Labor Markets: Unions, Discrimination, Immigration](#).

Hours Worked per Week	Number of Workers	Percentage of Workforce
1–14 hours	6.9 million	5.0%
15–34 hours	27.6 million	20.1%
35–40 hours	68.5 million	49.9%
41–48 hours	11.9 million	8.6%

Hours Worked per Week	Number of Workers	Percentage of Workforce
49–59 hours	13.3 million	9.6%
60 hours and over	9.3 million	6.8%

Persons at Work, by Average Hours Worked per Week in 2013 (Total number of workers: 137.7 million)(Source: <http://www.bls.gov/news.release/empsit.t18.htm>)

<b>Compensation, Wage, Salary, and Benefits</b>	<b>\$30.92 per hour</b>
<b>Wages and Salaries</b>	\$20.92
<b>Benefits</b>	
Vacation	\$2.09
Supplemental Pay	\$0.84
Insurance	\$2.15
Health Benefits	\$2.36
Retirement and Savings	\$1.24
Defined Benefit	\$0.57
Defined Contribution	\$0.064
Legally Required	\$2.46

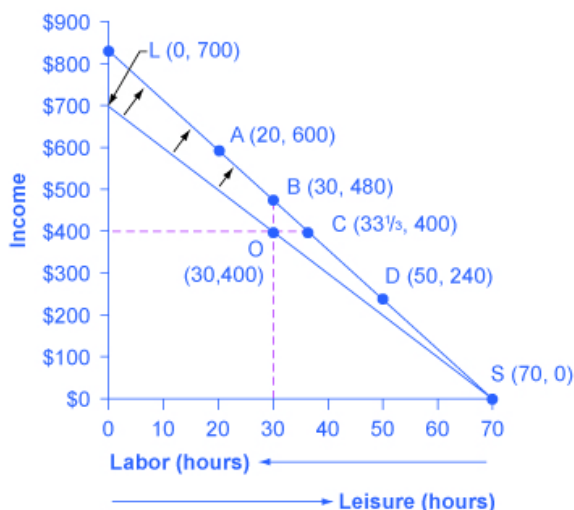
Hourly Compensation: Wages, Benefits, and Taxes in 2014(Source: <http://www.bls.gov/news.release/pdf/ecec.pdf>)

## The Labor-Leisure Budget Constraint

How do workers make decisions about the number of hours to work? Again, let's proceed with a concrete example. The economic logic is precisely the same as in the case of a consumption choice budget constraint, but the labels are different on a labor-leisure budget constraint.

Vivian has 70 hours per week that she could devote either to work or to leisure, and her wage is \$10/hour. The lower budget constraint in [\[link\]](#) shows Vivian's possible choices. The horizontal axis of this diagram measures both leisure and labor, by showing how Vivian's time is divided between leisure and labor. Hours of leisure are measured from left to right on the horizontal axis, while hours of labor are measured from right to left. Vivian will compare choices along this budget constraint, ranging from 70 hours of leisure and no income at point S to zero hours of leisure and \$700 of income at point L. She will choose the point that provides her with the highest total utility. For this example, let's assume that Vivian's utility-maximizing choice occurs at O, with 30 hours of leisure, 40 hours of work, and \$400 in weekly income.

#### How a Rise in Wages Alters the Utility-Maximizing Choice



Vivian's original choice is point O on the lower opportunity set. A rise in her wage causes her opportunity set to swing upward. In response to the increase in wages, Vivian can make a range of different choices available to her: a choice like D, which involves less work; and a choice like B, which involves the same amount of work but more income; or a choice like A, which involves more work and considerably more income. Vivian's personal preferences will determine which choice she makes.

For Vivian to discover the labor-leisure choice that will maximize her utility, she does not have to place numerical values on the total and marginal utility that she would receive from every level of income and leisure. All that really matters is that Vivian can compare, in her own mind, whether she would prefer more leisure or more income, given the tradeoffs she



faces. If Vivian can say to herself: “I’d really rather work a little less and have more leisure, even if it means less income,” or “I’d be willing to work more hours to make some extra income,” then as she gradually moves in the direction of her preferences, she will seek out the utility-maximizing choice on her labor-leisure budget constraint.

Now imagine that Vivian’s wage level increases to \$12/hour. A higher wage will mean a new budget constraint that tilts up more steeply; conversely, a lower wage would have led to a new budget constraint that was flatter. How will a change in the wage and the corresponding shift in the budget constraint affect Vivian’s decisions about how many hours to work?

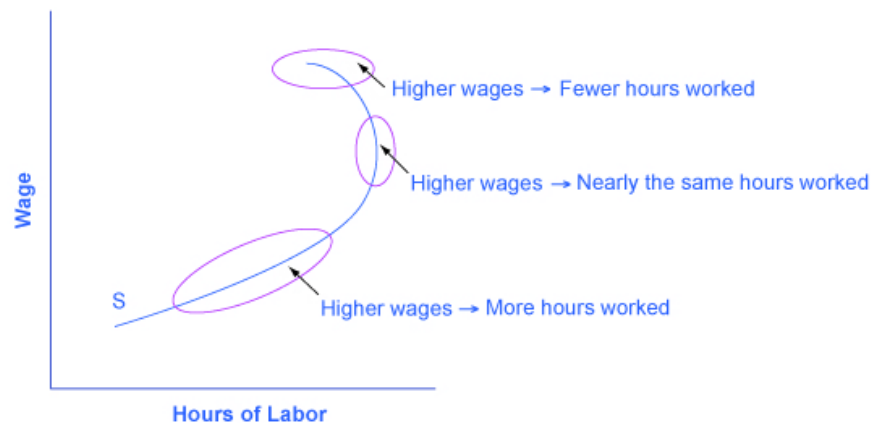
Vivian’s choices of quantity of hours to work and income along her new budget constraint can be divided into several categories, using the dashed horizontal and vertical lines in [\[link\]](#) that go through her original choice (O). One set of choices in the upper-left portion of the new budget constraint involves more hours of work (that is, less leisure) and more income, at a point like A with 20 hours of leisure, 50 hours of work, and \$600 of income (that is, 50 hours of work multiplied by the new wage of \$12 per hour). A second choice would be to work exactly the same 40 hours, and to take the benefits of the higher wage in the form of income that would now be \$480, at choice B. A third choice would involve more leisure and the same income at point C (that is, 33-1/3 hours of work multiplied by the new wage of \$12 per hour equals \$400 of total income). A fourth choice would involve less income and much more leisure at a point like D, with a choice like 50 hours of leisure, 20 hours of work, and \$240 in income.

In effect, Vivian can choose whether to receive the benefits of her wage increase in the form of more income, or more leisure, or some mixture of these two. With this range of possibilities, it would be unwise to assume that Vivian (or anyone else) will necessarily react to a wage increase by working substantially more hours. Maybe they will; maybe they will not.

## Applications of Utility Maximizing with the Labor-Leisure Budget Constraint

The theoretical insight that higher wages will sometimes cause an increase in hours worked, sometimes cause hours worked not to change by much, and sometimes cause hours worked to decline, has led to labor supply curves that look like the one in [\[link\]](#). The bottom-left portion of the labor supply curve slopes upward, which reflects the situation of a person who reacts to a higher wage by supplying a greater quantity of labor. The middle, close-to-vertical portion of the labor supply curve reflects the situation of a person who reacts to a higher wage by supplying about the same quantity of labor. The very top portion of the labor supply curve is called a **backward-bending supply curve for labor**, which is the situation of high-wage people who can earn so much that they respond to a still-higher wage by working fewer hours. Read the following Clear It Up feature for more on the number of hours the average person works each year.

### A Backward-Bending Supply Curve of Labor



The bottom upward-sloping portion of the labor supply curve shows that as wages increase over this range, the quantity of hours worked also increases. The middle, nearly vertical portion of the labor supply curve shows that as wages increase over this range, the quantity of hours worked changes very little. The backward-bending portion of the labor supply curve at the top shows that as wages increase over this range, the quantity of hours worked actually decreases. All three of these possibilities can be derived from how a change in wages causes movement in the labor-leisure budget constraint, and thus different choices by individuals.

#### **Note:**

##### **Is America a nation of workaholics?**

Americans work a lot. [\[link\]](#) shows average hours worked per year in the United States, Canada, Japan, and several European countries, with data from 2013. To get a perspective on these numbers, someone who works 40 hours per week for 50 weeks per year, with two weeks off, would work 2,000 hours per year. The gap in hours worked is a little astonishing; the 250 to 300 hour gap between how much Americans work and how much Germans or the French work amounts to roughly six to seven weeks less of work per year. Economists who study these international patterns debate the extent to which average Americans and Japanese have a preference for working more than, say, Germans, or whether German workers and employers face particular kinds of taxes and regulations that lead to fewer hours worked. Many countries have laws that regulate the work week and dictate holidays and the standards of “normal” vacation time vary from country to country. It is also interesting to take the amount of time spent working in context; it is estimated that in the late nineteenth century in the United States, the average work week was over 60 hours per week—leaving little to no time for leisure.

Country	Average Annual Hours Actually Worked per Employed Person
United States	1,824
Spain	1,799
Japan	1,759
Canada	1,751
United Kingdom	1,669
Sweden	1,585
Germany	1,443
France	1,441

Average Hours Worked Per Year in Select Countries(Source: <http://stats.oecd.org/Index.aspx?DataSetCode=ANHRS>)

The different responses to a rise in wages—more hours worked, the same hours worked, or fewer hours worked—are patterns exhibited by different groups of workers in the U.S. economy. Many full-time workers have jobs where the number of hours is held relatively fixed, partly by their own choice and partly by their employer's practices. These workers do not much change their hours worked as wages rise or fall, so their supply curve of labor is inelastic. However, part-time workers and younger workers tend to be more flexible in their hours, and more ready to increase hours worked when wages are high or cut back when wages fall.

The backward-bending supply curve for labor, when workers react to higher wages by working fewer hours and having more income, is not observed often in the short run. However, some well-paid professionals, like dentists or accountants, may react to higher wages by choosing to limit the number of hours, perhaps by taking especially long vacations, or taking every other Friday off. Over a long-term perspective, the backward-bending supply curve for labor is common. Over the last century, Americans have reacted to gradually rising wages by working fewer hours; for example, the length of the average work-week has fallen from about 60 hours per week in 1900 to the present average of less than 40 hours per week.

Recognizing that workers have a range of possible reactions to a change in wages casts some fresh insight on a perennial political debate: the claim that a reduction in income taxes—which

would, in effect, allow people to earn more per hour—will encourage people to work more. The leisure-income budget set points out that this connection will not hold true for all workers. Some people, especially part-timers, may react to higher wages by working more. Many will work the same number of hours. Some people, especially those whose incomes are already high, may react to the tax cut by working *fewer* hours. Of course, cutting taxes may be a good or a bad idea for a variety of reasons, not just because of its impact on work incentives, but the specific claim that tax cuts will lead people to work more hours is only likely to hold for specific groups of workers and will depend on how and for whom taxes are cut.

### Key Concepts and Summary

When making a choice along the labor-leisure budget constraint, a household will choose the combination of labor, leisure, and income that provides the most utility. The result of a change in wage levels can be higher work hours, the same work hours, or lower work hours.

### Self-Check Questions

**Exercise:**

**Problem:**

Siddhartha has 50 hours per week to devote to work or leisure. He has been working for \$8 per hour. Based on the information in [\[link\]](#), calculate his utility-maximizing choice of labor and leisure time.

Leisure Hours	Total Utility from Leisure	Work Hours	Income	Total Utility from Income
0	0	0	0	0
10	200	10	80	500
20	350	20	160	800
30	450	30	240	1,040
40	500	40	320	1,240
50	530	50	400	1,400

---

**Solution:**

This problem is straightforward if you remember leisure hours plus work hours are limited to 50 hours total. If you reverse the order of the last three columns so that more leisure corresponds to less work and income, you can add up columns two and five to find utility is maximized at 10 leisure hours and 40 work hours:

Leisure Hours	Total Utility from Leisure	Work Hours	Income	Total Utility from Income	Total Utility from Both
0	0	50	400	1,400	1,400
10	200	40	320	1,240	1,440
20	350	30	240	1,040	1,390
30	450	20	160	800	1,250
40	500	10	80	500	1,000
50	530	0	0	0	530

**Exercise:****Problem:**

In Siddhartha's problem, calculate marginal utility for income and for leisure. Now, start off at the choice with 50 hours of leisure and zero income, and a wage of \$8 per hour, and explain, in terms of marginal utility how Siddhartha could reason his way to the optimal choice, using marginal thinking only.

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**Solution:**

Begin from the last table and compute marginal utility from leisure and work:

Leisure Hours	Total Utility from Leisure	MU from Leisure	Work Hours	Income	Total Utility from Income	MU from Income
0	0	-	50	400	1,400	160
10	200	200	40	320	1,240	200
20	350	150	30	240	1,040	240
30	450	100	20	160	800	300
40	500	50	10	80	500	500
50	530	30	0	0	0	-

Suppose Sid starts with 50 hours of leisure and 0 hours of work. As Sid moves up the table, he trades 10 hours of leisure for 10 hours of work at each step. At (40, 10), his  $MU_{\text{Leisure}} = 50$ , which is substantially less than his  $MU_{\text{Income}}$  of 500. This shortfall signals Sid to keep trading leisure for work/income until at (10, 40) the marginal utility of both is equal at 200. This is the sign that he should stop here, confirming the answer in question 1.

## Review Questions

### Exercise:

#### Problem:

How will a utility-maximizer find the choice of leisure and income that provides the greatest utility?

### Exercise:

#### Problem:

As a general rule, is it safe to assume that a higher wage will encourage significantly more hours worked for all individuals? Explain.

## Critical Thinking Questions

### Exercise:

**Problem:** In the labor-leisure choice model, what is the price of leisure?

**Exercise:****Problem:**

Think about the backward-bending part of the labor supply curve. Why would someone work less as a result of a higher wage rate?

**Exercise:****Problem:**

What would be the substitution effect and the income effect of a wage increase?

**Exercise:****Problem:**

Visit the BLS website and determine if education level, race/ethnicity, or gender appear to impact labor versus leisure choices.

**Glossary**

backward-bending supply curve for labor

the situation when high-wage people can earn so much that they respond to a still-higher wage by working fewer hours

## Intertemporal Choices in Financial Capital Markets

By the end of this section, you will be able to:

- Evaluate the reasons for making intertemporal choices
- Interpret an intertemporal budget constraint
- Analyze why people in America tend to save such a small percentage of their income

Rates of saving in America have never been especially high, but they seem to have dipped even lower in recent years, as the data from the Bureau of Economic Analysis in [\[link\]](#) show. A decision about how much to save can be represented using an intertemporal budget constraint. Household decisions about the quantity of financial savings show the same underlying pattern of logic as the consumption choice decision and the labor-leisure decision.

### Personal Savings as a Percentage of Personal Income



Personal savings were about 7 to 11% of personal income for most of the years from the late 1950s up to the early 1990s. Since then, the rate of personal savings has fallen substantially, although it seems to have bounced back a bit since 2008. (Source: <http://www.bea.gov/newsreleases/national/pi/pinewsrelease.htm>)



The discussion of financial saving here will not focus on the specific financial investment choices, like bank accounts, stocks, bonds, mutual funds, or owning a house or gold coins. The characteristics of these specific financial investments, along with the risks and tradeoffs they pose, are detailed in the [Labor and Financial Markets](#) chapter. Here, the focus is saving in total—that is, on how a household determines how much to consume in the present and how much to save, given the expected rate of return (or interest rate), and how the quantity of saving alters when the rate of return changes.

## Using Marginal Utility to Make Intertemporal Choices

Savings behavior varies considerably across households. One factor is that households with higher incomes tend to save a larger percentage of their income. This pattern makes intuitive sense; a well-to-do family has the flexibility in its budget to save 20–25% of income, while a poor family struggling to keep food on the table will find it harder to put money aside.

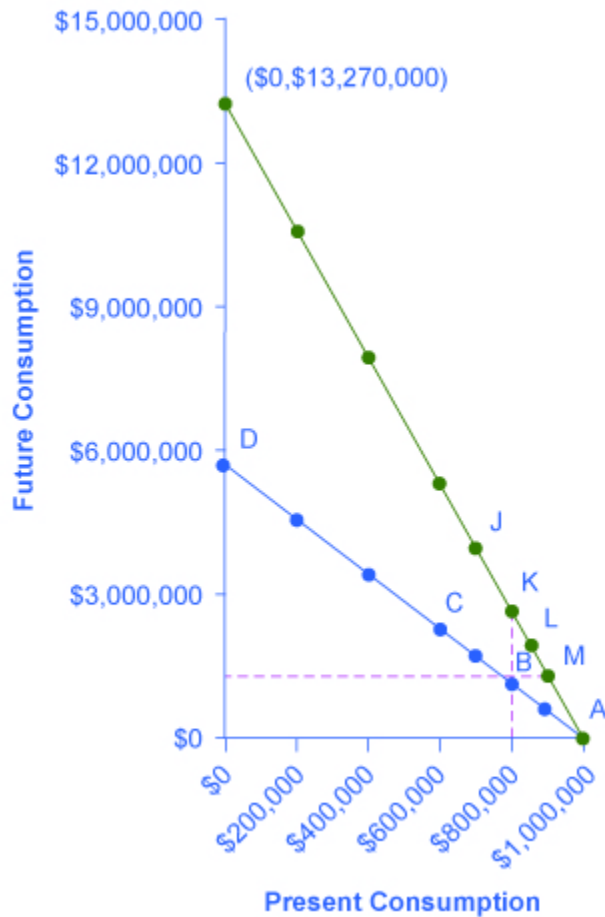
Another factor that causes personal saving to vary is personal preferences. Some people may prefer to consume more now, and let the future look after itself. Others may wish to enjoy a lavish retirement, complete with expensive vacations, or to pile up money that they can pass along to their grandchildren. There are savers and spendthrifts among the young, middle-aged, and old, and among those with high, middle, and low income levels.

Consider this example: Yelberton is a young man starting off at his first job. He thinks of the “present” as his working life and the “future” as after retirement. Yelberton’s plan is to save money from ages 30 to 60, retire at age 60, and then live off his retirement money from ages 60 to 85. On average, therefore, he will be saving for 30 years. If the rate of return that he can receive is 6% per year, then \$1 saved in the present would build up to \$5.74 after 30 years (using the formula for compound interest,  $\$1(1 + 0.06)^{30} = \$5.74$ ). Say that Yelberton will earn \$1,000,000 over the 30 years from age 30 to age 60 (this amount is approximately an annual salary of \$33,333 multiplied by 30 years). The question for Yelberton is how much of those lifetime earnings to consume during his working life, and how much to put aside until after retirement. This example is obviously built on

simplifying assumptions, but it does convey the basic life-cycle choice of saving during working life for future consumption after retirement.

[\[link\]](#) and [\[link\]](#) show Yelberton's intertemporal budget constraint. Yelberton's choice involves comparing the utility of present consumption during his working life and future consumption after retirement. The rate of return that determines the slope of the intertemporal budget line between present consumption and future consumption in this example is the annual interest rate that he would earn on his savings, compounded over the 30 years of his working life. (For simplicity, we are assuming that any savings from current income will compound for 30 years.) Thus, in the lower budget constraint line on the figure, future consumption grows by increments of \$574,000, because each time \$100,000 is saved in the present, it compounds to \$574,000 after 30 years at a 6% interest rate. If some of the numbers on the future consumption axis look bizarrely large, remember that this occurs because of the power of compound interest over substantial periods of time, and because the figure is grouping together all of Yelberton's saving for retirement over his lifetime.

Yelberton's Choice: The Intertemporal Budget Set



Yelberton will make a choice between present and future consumption. With an annual rate of return of 6%, he decides that his utility will be highest at point B, which represents a choice of \$800,000 in present consumption and \$1,148,000 in future consumption. When the annual rate of return rises to 9%, the intertemporal budget constraint pivots up. Yelberton could choose to take the gains from this higher rate of return in several forms: more present saving and much higher future consumption (J), the same present saving and higher future consumption (K), more present consumption and more future consumption (L), or more present

consumption and the same future consumption (M).

<b>Present Consumption</b>	<b>Present Savings</b>	<b>Future Consumption (6% annual return)</b>	<b>Future Consumption (9% annual return)</b>
\$1,000,000	0	0	0
\$900,000	\$100,000	\$574,000	\$1,327,000
\$800,000	\$200,000	\$1,148,000	\$2,654,000
\$700,000	\$300,000	\$1,722,000	\$3,981,000
\$600,000	\$400,000	\$2,296,000	\$5,308,000
\$400,000	\$600,000	\$3,444,000	\$7,962,000
\$200,000	\$800,000	\$4,592,000	\$10,616,000
0	\$1,000,000	\$5,740,000	\$13,270,000

### Yelburton's Intertemporal Budget Constraint

Yelberton will compare the different choices along the budget constraint and choose the one that provides him with the highest utility. For example, he will compare the utility he would receive from a choice like point A, with consumption of \$1 million in the present, zero savings, and zero future

consumption; point B, with present consumption of \$800,000, savings of \$200,000, and future consumption of \$1,148,000; point C, with present consumption of \$600,000, savings of \$400,000, and future consumption of \$2,296,000; or even choice D, with present consumption of zero, savings of \$1,000,000, and future consumption of \$5,740,000. Yelberton will also ask himself questions like these: “Would I prefer to consume a little less in the present, save more, and have more future consumption?” or “Would I prefer to consume a little more in the present, save less, and have less future consumption?” By considering marginal changes toward more or less consumption, he can seek out the choice that will provide him with the highest level of utility.

Let us say that Yelberton’s preferred choice is B. Imagine that Yelberton’s annual rate of return raises from 6% to 9%. In this case, each time he saves \$100,000 in the present, it will be worth \$1,327,000 in 30 years from now (using the formula for compound interest that  $\$100,000 (1 + 0.09)^{30} = \$1,327,000$ ). A change in rate of return alters the slope of the intertemporal budget constraint: a higher rate of return or interest rate will cause the budget line to pivot upward, while a lower rate of return will cause it to pivot downward. If Yelberton were to consume nothing in the present and save all \$1,000,000, with a 9% rate of return, his future consumption would be \$13,270,000, as shown on [\[link\]](#).

As the rate of return rises, Yelberton considers a range of choices on the new intertemporal budget constraint. The dashed vertical and horizontal lines running through the original choice B help to illustrate his range of options. One choice is to reduce present consumption (that is, to save more) and to have considerably higher future consumption at a point like J above and to the left of his original choice B. A second choice would be to keep the level of present consumption and savings the same, and to receive the benefits of the higher rate of return entirely in the form of higher future consumption, which would be choice K.

As a third choice Yelberton could have both more present consumption—that is, less savings—but still have higher future consumption because of the higher interest rate, which would be choice like L, above and to the right of his original choice B. Thus, the higher rate of return might cause

Yelberton to save more, or less, or the same amount, depending on his own preferences. A fourth choice would be that Yelberton could react to the higher rate of return by increasing his current consumption and leaving his future consumption unchanged, as at point M directly to the right of his original choice B. The actual choice of what quantity to save and how saving will respond to changes in the rate of return will vary from person to person, according to the choice that will maximize each person's utility.

## **Applications of the Model of Intertemporal Choice**

The theoretical model of the intertemporal budget constraint suggests that when the rate of return rises, the quantity of saving may rise, fall, or remain the same, depending on the preferences of individuals. For the U.S. economy as a whole, the most common pattern seems to be that the quantity of savings does not adjust much to changes in the rate of return. As a practical matter, many households either save at a fairly steady pace, by putting regular contributions into a retirement account or by making regular payments as they buy a house, or they do not save much at all. Of course, some people will have preferences that cause them to react to a higher rate of return by increasing their quantity of saving; others will react to a higher rate of return by noticing that with a higher rate of return, they can save less in the present and still have higher future consumption.

One prominent example in which a higher rate of return leads to a lower savings rate occurs when firms save money because they have promised to pay workers a certain fixed level of pension benefits after retirement. When rates of return rise, those companies can save less money in the present in their pension fund and still have enough to pay the promised retirement benefits in the future.

This insight suggests some skepticism about political proposals to encourage higher savings by providing savers with a higher rate of return. For example, Individual Retirement Accounts (IRAs) and 401(k) accounts are special savings accounts where the money going into the account is not taxed until it is taken out many years later, after retirement. The main difference between these accounts is that an IRA is usually set up by an individual, while a 401(k) needs to be set up through an employer. By not

taxing savings in the present, the effect of an IRA or a 401(k) is to increase the return to saving in these accounts.

IRA and 401(k) accounts have attracted a large quantity of savings since they became common in the late 1980s and early 1990s. In fact, the amount of IRAs rose from \$239 billion in 1992 to \$3.7 trillion in 2005, then to over \$5 trillion in 2012, as per the Investment Company Institute, a national association of U.S. investment companies. However, overall U.S. personal savings, as discussed earlier, actually dropped from low to lower in the late 1990s and into the 2000s. Evidently, the larger amounts in these retirement accounts are being offset, in the economy as a whole, either by less savings in other kinds of accounts, or by a larger amount of borrowing (that is, negative savings). The following Clear It Up further explores America's saving rates.

A rise in interest rates makes it easier for people to enjoy higher future consumption. But it also allows them to enjoy higher present consumption, if that is what these individuals desire. Again, a change in prices—in this case, in interest rates—leads to a range of possible outcomes.

**Note:**

How does America's saving rates compare to other countries?

By international standards, Americans do not save a high proportion of their income, as [\[link\]](#) shows. The rate of gross national saving includes saving by individuals, businesses, and government. By this measure, U.S. national savings amount to 17% of the size of the U.S. GDP, which measures the size of the U.S. economy. The comparable world average rate of savings is 22%.

<b>Country</b>	<b>Gross Domestic Savings as a Percentage of GDP</b>
China	51%
India	30%
Russia	28%
Mexico	22%
Germany	26%
Japan	22%
Canada	21%
France	21%
Brazil	15%
United States	17%
United Kingdom	13%
National Savings in Select Countries(Source: <a href="http://data.worldbank.org/indicator/NY.GNS.ICTR.ZS">http://data.worldbank.org/indicator/NY.GNS.ICTR.ZS</a> )	

## **The Unifying Power of the Utility-Maximizing Budget Set Framework**

The choices of households are determined by an interaction between prices, budget constraints, and personal preferences. The flexible and powerful



terminology of utility-maximizing gives economists a vocabulary for bringing these elements together.

Not even economists believe that people walk around mumbling about their marginal utilities before they walk into a shopping mall, accept a job, or make a deposit in a savings account. However, economists do believe that individuals seek their own satisfaction or utility and that people often decide to try a little less of one thing and a little more of another. If these assumptions are accepted, then the idea of utility-maximizing households facing budget constraints becomes highly plausible.

## **Behavioral Economics: An Alternative Viewpoint**

As we know, people sometimes make decisions that seem “irrational” and not in their own best interest. People’s decisions can seem inconsistent from one day to the next and they even deliberately ignore ways to save money or time. The traditional economic models assume rationality, which means that people take all available information and make consistent and informed decisions that are in their best interest. (In fact, economics professors often delight in pointing out so-called “irrational behavior” each semester to their new students, and present economics as a way to become more rational.)

But a new group of economists, known as behavioral economists, argue that the traditional method leaves out something important: people’s state of mind. For example, one can think differently about money if one is feeling revenge, optimism, or loss. These are not necessarily irrational states of mind, but part of a range of emotions that can affect anyone on a given day. And what’s more, actions under these conditions are indeed predictable, if the underlying environment is better understood. So, **behavioral economics** seeks to enrich the understanding of decision-making by integrating the insights of psychology into economics. It does this by investigating how given dollar amounts can mean different things to individuals depending on the situation. This can lead to decisions that appear outwardly inconsistent, or irrational, to the outside observer.

The way the mind works, according to this view, may seem inconsistent to traditional economists but is actually far more complex than an unemotional

cost-benefit adding machine. For example, a traditional economist would say that if you lost a \$10 bill today, and also got an extra \$10 in your paycheck, you should feel perfectly neutral. After all,  $-\$10 + \$10 = \$0$ . You are the same financially as you were before. However, behavioral economists have done research that shows many people will feel some negative emotion—anger, frustration, and so forth—after those two things happen. We tend to focus more on the loss than the gain. This is known as loss aversion, where a \$1 loss pains us 2.25 times more than a \$1 gain helps us, according to the economists Daniel Kahneman and Amos Tversky in a famous 1979 article in the journal *Econometrica*. This insight has implications for investing, as people tend to “overplay” the stock market by reacting more to losses than to gains. Indeed, this behavior looks irrational to traditional economists, but is consistent once we understand better how the mind works, these economists argue.

Traditional economists also assume human beings have complete self-control. But, for instance, people will buy cigarettes by the pack instead of the carton even though the carton saves them money, to keep usage down. They purchase locks for their refrigerators and overpay on taxes to force themselves to save. In other words, we protect ourselves from our worst temptations but pay a price to do so. One way behavioral economists are responding to this is by setting up ways for people to keep themselves free of these temptations. This includes what are called “nudges” toward more rational behavior rather than mandatory regulations from government. For example, up to 20 percent of new employees do not enroll in retirement savings plans immediately, because of procrastination or feeling overwhelmed by the different choices. Some companies are now moving to a new system, where employees are automatically enrolled unless they “opt out.” Almost no-one opts out in this program and employees begin saving at the early years, which are most critical for retirement.

Another area that seems illogical is the idea of mental accounting, or putting dollars in different mental categories where they take different values. Economists typically consider dollars to be **fungible**, or having equal value to the individual, regardless of the situation.

You might, for instance, think of the \$25 you found in the street differently from the \$25 you earned from three hours working in a fast food restaurant. The street money might well be treated as “mad money” with little rational regard to getting the best value. This is in one sense strange, since it is still equivalent to three hours of hard work in the restaurant. Yet the “easy come-easy go” mentality replaces the rational economizer because of the situation, or context, in which the money was attained.

In another example of mental accounting that seems inconsistent to a traditional economist, a person could carry a credit card debt of \$1,000 that has a 15% yearly interest cost, and simultaneously have a \$2,000 savings account that pays only 2% per year. That means she pays \$150 a year to the credit card company, while collecting only \$40 annually in bank interest, so she loses \$130 a year. That doesn't seem wise.

The “rational” decision would be to pay off the debt, since a \$1,000 savings account with \$0 in debt is the equivalent net worth, and she would now net \$20 per year. But curiously, it is not uncommon for people to ignore this advice, since they will treat a loss to their savings account as higher than the benefit of paying off their credit card. The dollars are not being treated as fungible so it looks irrational to traditional economists.

Which view is right, the behavioral economists' or the traditional view? Both have their advantages, but behavioral economists have at least shed a light on trying to describe and explain behavior that has historically been dismissed as irrational. If most of us are engaged in some “irrational behavior,” perhaps there are deeper underlying reasons for this behavior in the first place.

**Note:**

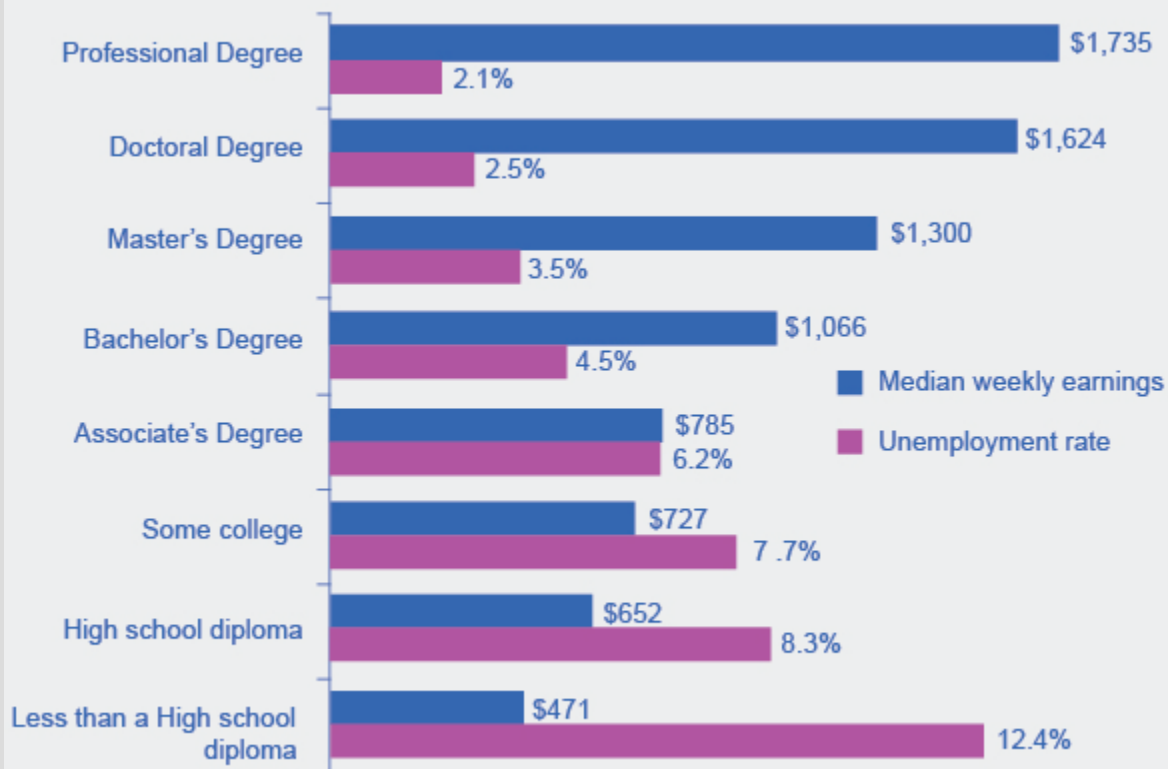
**"Eeny, Meeny, Miney, Moe"—Making Choices**

In what category did consumers worldwide increase their spending during the recession? Higher education. According to the United Nations Educational, Scientific, and Cultural Organization (UNESCO), enrollment in colleges and universities rose one-third in China and almost two-thirds in Saudi Arabia, nearly doubled in Pakistan, tripled in Uganda, and surged

by three million—18 percent—in the United States. Why were consumers willing to spend on education during lean times? Both individuals and countries view higher education as the way to prosperity. Many feel that increased earnings are a significant benefit of attending college.

Bureau of Labor Statistics data from May 2012 supports this view, as shown in [\[link\]](#). They show a positive correlation between earnings and education. The data also indicate that unemployment rates fall with higher levels of education and training.

#### The Impact of Education on Earnings and Unemployment Rates, 2012



Those with the highest degrees in 2012 had substantially lower unemployment rates whereas those with the least formal education suffered from the highest unemployment rates. The national median average weekly income was \$815, and the nation unemployment average in 2012 was 6.8%. (Source: Bureau of Labor Statistics, May 22, 2013)

## Key Concepts and Summary

When making a choice along the intertemporal budget constraint, a household will choose the combination of present consumption, savings, and future consumption that provides the most utility. The result of a higher rate of return (or higher interest rates) can be a higher quantity of saving, the same quantity of saving, or a lower quantity of saving, depending on preferences about present and future consumption. Behavioral economics is a branch of economics that seeks to understand and explain the "human" factors that drive what traditional economists see as people's irrational spending decisions.

## Self-Check Questions

### Exercise:

#### Problem:

How would an increase in expected income over one's lifetime affect one's intertemporal budget constraint? How would it affect one's consumption/saving decision?

---

#### Solution:

An increase in expected income would cause an outward shift in the intertemporal budget constraint. This would likely increase both current consumption and saving, but the answer would depend on one's time preference, that is, how much one is willing to wait to forgo current consumption. Children are notoriously bad at this, which is to say they might simply consume more, and not save any. Adults, because they think about the future, are generally better at time preference—that is, they are more willing to wait to receive a reward.

### Exercise:

**Problem:**

How would a decrease in expected interest rates over one's working life affect one's intertemporal budget constraint? How would it affect one's consumption/saving decision?

---

**Solution:**

Lower interest rates would make lending cheaper and saving less rewarding. This would be reflected in a flatter intertemporal budget line, a rotation around the amount of current income. This would likely cause a decrease in saving and an increase in current consumption, though the results for any individual would depend on time preference.

**Review Questions****Exercise:****Problem:**

According to the model of intertemporal choice, what are the major factors which determine how much saving an individual will do? What factors might a behavioral economist use to explain savings decisions?

**Exercise:****Problem:**

As a general rule, is it safe to assume that a lower interest rate will encourage significantly lower financial savings for all individuals? Explain.

**Critical Thinking Questions****Exercise:**

**Problem:**

What do you think accounts for the wide range of savings rates in different countries?

**Exercise:****Problem:**

What assumptions does the model of intertemporal choice make that are not likely true in the real world and would make the model harder to use in practice?

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**Glossary**

behavioral economics

a branch of economics that seeks to enrich the understanding of decision-making by integrating the insights of psychology and by

investigating how given dollar amounts can mean different things to individuals depending on the situation.

fungible

the idea that units of a good, such as dollars, ounces of gold, or barrels of oil are capable of mutual substitution with each other and carry equal value to the individual.



## Introduction to Cost and Industry Structure

class="introduction"

Amazon is an  
American  
international  
electronic  
commerce  
company that sells  
books, among  
many other things,  
shipping them  
directly to the  
consumer. There is  
no brick-and-  
mortar Amazon  
store. (Credit:  
modification of  
work by William  
Christiansen/Flick  
r Creative  
Commons)



**Note:**

**Amazon**

In less than two decades, Amazon.com has transformed the way books are sold, bought, and even read. Prior to Amazon, books were primarily sold through independent bookstores with limited inventories in small retail locations. There were exceptions, of course; Borders and Barnes & Noble offered larger stores in urban areas. In the last decade, however, independent bookstores have become few and far between, Borders has gone out of business, and Barnes & Noble is struggling. Online delivery and purchase of books has indeed overtaken the more traditional business models. How has Amazon changed the book selling industry? How has it managed to crush its competition?

A major reason for the giant retailer's success is its production model and cost structure, which has enabled Amazon to undercut the prices of its competitors even when factoring in the cost of shipping. Read on to see how firms great (like Amazon) and small (like your corner deli) determine what to sell, at what output and price.

**Note:**

## Introduction to Cost and Industry Structure

In this chapter, you will learn about:

- Explicit and Implicit Costs, and Accounting and Economic Profit
- The Structure of Costs in the Short Run
- The Structure of Costs in the Long Run

This chapter is the first of four chapters that explore the *theory of the firm*. This theory explains that firms behave in much the same way as consumers behave. What does that mean? Let's define what is meant by the firm. A **firm** (or business) combines inputs of labor, capital, land, and raw or finished component materials to produce outputs. If the firm is successful, the outputs are more valuable than the inputs. This activity of **production** goes beyond manufacturing (i.e., making things). It includes any process or service that creates value, including transportation, distribution, wholesale and retail sales. Production involves a number of important decisions that define the behavior of firms. These decisions include, but are not limited to:

- What product or products should the firm produce?
- How should the products be produced (i.e., what production process should be used)?
- How much output should the firm produce?
- What price should the firm charge for its products?
- How much labor should the firm employ?

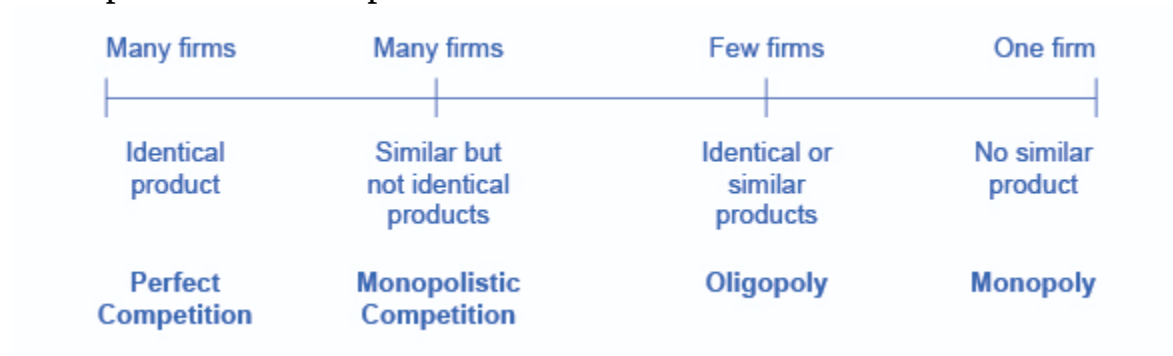
The answers to these questions depend on the production and cost conditions facing each firm. The answers also depend on the structure of the market for the product(s) in question. Market structure is a multidimensional concept that involves how competitive the industry is. It is defined by questions such as these:

- How much market power does each firm in the industry possess?
- How similar is each firm's product to the products of other firms in the industry?
- How difficult is it for new firms to enter the industry?

- Do firms compete on the basis of price, advertising, or other product differences?

[\[link\]](#) illustrates the range of different market structures, which we will explore in [Perfect Competition](#), [Monopoly](#), and [Monopolistic Competition and Oligopoly](#).

### The Spectrum of Competition



Firms face different competitive situations. At one extreme—perfect competition—many firms are all trying to sell identical products. At the other extreme—monopoly—only one firm is selling the product, and this firm faces no competition. Monopolistic competition and oligopoly fall between the extremes of perfect competition and monopoly. Monopolistic competition is a situation with many firms selling similar, but not identical, products. Oligopoly is a situation with few firms that sell identical or similar products.

First let's take a look at how firms determine their costs and desired profit levels. Then we will discuss costs in the short run and long run and the factors that can influence each.

## Explicit and Implicit Costs, and Accounting and Economic Profit

By the end of this section, you will be able to:

- Explain the difference between explicit costs and implicit costs
- Understand the relationship between cost and revenue

Private enterprise, the ownership of businesses by private individuals, is a hallmark of the U.S. economy. When people think of businesses, often giants like Wal-Mart, Microsoft, or General Motors come to mind. But firms come in all sizes, as shown in [\[link\]](#). The vast majority of American firms have fewer than 20 employees. As of 2010, the U.S. Census Bureau counted 5.7 million firms with employees in the U.S. economy. Slightly less than half of all the workers in private firms are at the 17,000 large firms, meaning they employ more than 500 workers. Another 35% of workers in the U.S. economy are at firms with fewer than 100 workers. These small-scale businesses include everything from dentists and lawyers to businesses that mow lawns or clean houses. Indeed, [\[link\]](#) does not include a separate category for the millions of small “non-employer” businesses where a single owner or a few partners are not officially paid wages or a salary, but simply receive whatever they can earn.

<b>Number of Employees</b>	<b>Firms (% of total firms)</b>	<b>Number of Paid Employees (% of total employment)</b>
<b>Total</b>	<b>5,734,538</b>	<b>112.0 million</b>
0–9	4,543,315 (79.2%)	12.3 million (11.0%)
10–19	617,089 (10.8%)	8.3 million (7.4%)

<b>Number of Employees</b>	<b>Firms (% of total firms)</b>	<b>Number of Paid Employees (% of total employment)</b>
20–99	475,125 (8.3%)	18.6 million (16.6%)
100–499	81,773 (1.4%)	15.9 million (14.2%)
500 or more	17,236 (0.30%)	50.9 million (49.8%)

Range in Size of U.S. Firms(Source: U.S. Census, 2010 [www.census.gov](http://www.census.gov))

Each of these businesses, regardless of size or complexity, tries to earn a profit:

**Equation:**

$$\text{Profit} = \text{Total Revenue} - \text{Total Cost}$$

Total **revenue** is the income brought into the firm from selling its products. It is calculated by multiplying the price of the product times the quantity of output sold:

**Equation:**

$$\text{Total Revenue} = \text{Price} \times \text{Quantity}$$

We will see in the following chapters that revenue is a function of the demand for the firm's products.

We can distinguish between two types of cost: explicit and implicit.

**Explicit costs** are out-of-pocket costs, that is, payments that are actually made. Wages that a firm pays its employees or rent that a firm pays for its office are explicit costs. **Implicit costs** are more subtle, but just as important. They represent the opportunity cost of using resources already owned by the firm. Often for small businesses, they are resources

contributed by the owners; for example, working in the business while not getting a formal salary, or using the ground floor of a home as a retail store. Implicit costs also allow for depreciation of goods, materials, and equipment that are necessary for a company to operate. (See the Work it Out feature for an extended example.)

These two definitions of cost are important for distinguishing between two conceptions of profit, accounting profit and economic profit. **Accounting profit** is a cash concept. It means total revenue minus explicit costs—the difference between dollars brought in and dollars paid out. **Economic profit** is total revenue minus total cost, including both explicit and implicit costs. The difference is important because even though a business pays income taxes based on its accounting profit, whether or not it is economically successful depends on its economic profit.

**Note:**

**Calculating Implicit Costs**

Consider the following example. Fred currently works for a corporate law firm. He is considering opening his own legal practice, where he expects to earn \$200,000 per year once he gets established. To run his own firm, he would need an office and a law clerk. He has found the perfect office, which rents for \$50,000 per year. A law clerk could be hired for \$35,000 per year. If these figures are accurate, would Fred's legal practice be profitable?

Step 1. First you have to calculate the costs. You can take what you know about explicit costs and total them:

**Equation:**

Office rental :	\$50,000
Law clerk's salary :	+\$35,000
<hr/>	
Total explicit costs :	\$85,000

Step 2. Subtracting the explicit costs from the revenue gives you the accounting profit.

**Equation:**

Revenues :	\$200,000
Explicit costs :	−\$85,000
Accounting profit :	\$115,000

But these calculations consider only the explicit costs. To open his own practice, Fred would have to quit his current job, where he is earning an annual salary of \$125,000. This would be an implicit cost of opening his own firm.

Step 3. You need to subtract both the explicit and implicit costs to determine the true economic profit:

**Equation:**

$$\begin{aligned}
 \text{Economic profit} &= \text{total revenues} - \text{explicit costs} - \text{implicit costs} \\
 &= \$200,000 - \$85,000 - \$125,000 \\
 &= -\$10,000 \text{ per year}
 \end{aligned}$$

Fred would be losing \$10,000 per year. That does not mean he would not want to open his own business, but it does mean he would be earning \$10,000 less than if he worked for the corporate firm.

Implicit costs can include other things as well. Maybe Fred values his leisure time, and starting his own firm would require him to put in more hours than at the corporate firm. In this case, the lost leisure would also be an implicit cost that would subtract from economic profits.

Now that we have an idea about the different types of costs, let's look at cost structures. A firm's cost structure in the long run may be different from that in the short run. We turn to that distinction in the next section.

## Key Concepts and Summary

Privately owned firms are motivated to earn profits. Profit is the difference between revenues and costs. While accounting profit considers only explicit costs, economic profit considers both explicit and implicit costs.



## Self-Check Questions

### Exercise:

#### Problem:

A firm had sales revenue of \$1 million last year. It spent \$600,000 on labor, \$150,000 on capital and \$200,000 on materials. What was the firm's accounting profit?

---

#### Solution:

Accounting profit = total revenues minus explicit costs = \$1,000,000 – (\$600,000 + \$150,000 + \$200,000) = \$50,000.

### Exercise:

#### Problem:

Continuing from [\[link\]](#), the firm's factory sits on land owned by the firm that could be rented out for \$30,000 per year. What was the firm's economic profit last year?

---

#### Solution:

Economic profit = accounting profit minus implicit cost = \$50,000 – \$30,000 = \$20,000.

## Review Questions

### Exercise:

**Problem:** What are explicit and implicit costs?

### Exercise:

**Problem:**

Would an interest payment on a loan to a firm be considered an explicit or implicit cost?

**Exercise:****Problem:**

What is the difference between accounting and economic profit?

**Critical Thinking Questions****Exercise:****Problem:**

Small “Mom and Pop firms,” like inner city grocery stores, sometimes exist even though they do not earn economic profits. How can you explain this?

**Problems****Exercise:****Problem:**

A firm is considering an investment that will earn a 6% rate of return. If it were to borrow the money, it would have to pay 8% interest on the loan, but it currently has the cash, so it will not need to borrow. Should the firm make the investment? Show your work.

**References**

2010 U.S. Census. [www.census.gov](http://www.census.gov).

**Glossary**

accounting profit

total revenues minus explicit costs, including depreciation

economic profit

total revenues minus total costs (explicit plus implicit costs)

explicit costs

out-of-pocket costs for a firm, for example, payments for wages and salaries, rent, or materials

firm

an organization that combines inputs of labor, capital, land, and raw or finished component materials to produce outputs.

implicit costs

opportunity cost of resources already owned by the firm and used in business, for example, expanding a factory onto land already owned

private enterprise

the ownership of businesses by private individuals

production

the process of combining inputs to produce outputs, ideally of a value greater than the value of the inputs

revenue

income from selling a firm's product; defined as price times quantity sold

## The Structure of Costs in the Short Run

By the end of this section, you will be able to:

- Analyze short-run costs as influenced by total cost, fixed cost, variable cost, marginal cost, and average cost.
- Calculate average profit
- Evaluate patterns of costs to determine potential profit

The cost of producing a firm's output depends on how much labor and physical capital the firm uses. A list of the costs involved in producing cars will look very different from the costs involved in producing computer software or haircuts or fast-food meals. However, the cost structure of all firms can be broken down into some common underlying patterns. When a firm looks at its **total costs** of production in the short run, a useful starting point is to divide total costs into two categories: fixed costs that cannot be changed in the short run and variable costs that can be changed.

### Fixed and Variable Costs

**Fixed costs** are expenditures that do not change regardless of the level of production, at least not in the short term. Whether you produce a lot or a little, the fixed costs are the same. One example is the rent on a factory or a retail space. Once you sign the lease, the rent is the same regardless of how much you produce, at least until the lease runs out. Fixed costs can take many other forms: for example, the cost of machinery or equipment to produce the product, research and development costs to develop new products, even an expense like advertising to popularize a brand name. The level of fixed costs varies according to the specific line of business: for instance, manufacturing computer chips requires an expensive factory, but a local moving and hauling business can get by with almost no fixed costs at all if it rents trucks by the day when needed.

**Variable costs**, on the other hand, are incurred in the act of producing—the more you produce, the greater the variable cost. Labor is treated as a variable cost, since producing a greater quantity of a good or service typically requires more workers or more work hours. Variable costs would also include raw materials.

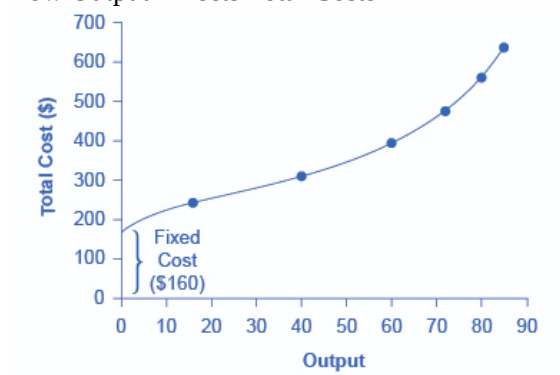
As a concrete example of fixed and variable costs, consider the barber shop called “The Clip Joint” shown in [\[link\]](#). The data for output and costs are shown in [\[link\]](#). The fixed costs of operating the barber shop, including the space and equipment, are \$160 per day. The variable costs are the costs of hiring barbers, which in our example is \$80 per barber each day. The first two columns of the table show the quantity of haircuts the barbershop can produce as it hires additional barbers. The third column shows the fixed costs, which do not change regardless of the level of production. The fourth column shows the variable costs at each level of output. These are calculated by taking the amount of labor hired and multiplying by the wage. For example, two barbers cost:  $2 \times \$80 = \$160$ . Adding together the fixed costs in the third column and the variable costs in the fourth column produces the total costs in the fifth column. So, for example, with two barbers the total cost is:  $\$160 + \$160 = \$320$ .

Labor	Quantity	Fixed Cost	Variable Cost	Total Cost
1	16	\$160	\$80	\$240

Labor	Quantity	Fixed Cost	Variable Cost	Total Cost
2	40	\$160	\$160	\$320
3	60	\$160	\$240	\$400
4	72	\$160	\$320	\$480
5	80	\$160	\$400	\$560
6	84	\$160	\$480	\$640
7	82	\$160	\$560	\$720

### Output and Total Costs

#### How Output Affects Total Costs



At zero production, the fixed costs of \$160 are still present. As production increases, variable costs are added to fixed costs, and the total cost is the sum of the two.

The relationship between the quantity of output being produced and the cost of producing that output is shown graphically in the figure. The fixed costs are always shown as the vertical intercept of the total cost curve; that is, they are the costs incurred when output is zero so there are no variable costs.

You can see from the graph that once production starts, total costs and variable costs rise. While variable costs may initially increase at a decreasing rate, at some point they begin increasing at an increasing rate. This is caused by diminishing marginal returns, discussed in the chapter on [Choice in a World of Scarcity](#), which is easiest to see with an example. As the number of barbers increases from zero to one in the table, output increases from 0 to 16 for a marginal gain of 16; as the number rises from one to two barbers, output increases from 16 to 40, a marginal gain of 24. From that point on, though, the marginal gain in output diminishes as each additional barber is added. For example, as the number of barbers rises from two to three, the marginal output gain is only 20; and as the number rises from three to four, the marginal gain is only 12.

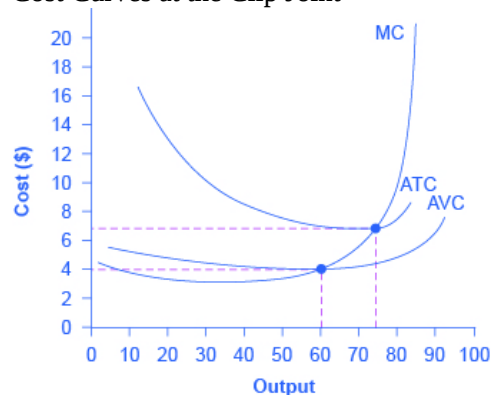
To understand the reason behind this pattern, consider that a one-man barber shop is a very busy operation. The single barber needs to do everything: say hello to people entering, answer the phone, cut hair, sweep up, and run the cash register. A second barber reduces the level of disruption from jumping back and forth between these tasks, and allows a greater division of labor and specialization. The result can be greater increasing marginal returns. However, as other barbers are added, the advantage of each additional barber is less, since the specialization of labor can only go so far. The addition of a sixth or seventh or eighth barber just to greet people at the door will have less impact than the second one did. This is the pattern of diminishing marginal returns. As a result, the total costs of production will begin to rise more rapidly as output increases. At some point, you may even see negative returns as the additional barbers begin bumping elbows and getting in each other's way. In this case, the addition of still more barbers would actually cause output to decrease, as shown in the last row of [\[link\]](#).

This pattern of diminishing marginal returns is common in production. As another example, consider the problem of irrigating a crop on a farmer's field. The plot of land is the fixed factor of production, while the water that can be added to the land is the key variable cost. As the farmer adds water to the land, output increases. But adding more and more water brings smaller and smaller increases in output, until at some point the water floods the field and actually reduces output. Diminishing marginal returns occur because, at a given level of fixed costs, each additional input contributes less and less to overall production.

### Average Total Cost, Average Variable Cost, Marginal Cost

The breakdown of total costs into fixed and variable costs can provide a basis for other insights as well. The first five columns of [\[link\]](#) duplicate the previous table, but the last three columns show average total costs, average variable costs, and marginal costs. These new measures analyze costs on a per-unit (rather than a total) basis and are reflected in the curves shown in [\[link\]](#).

Cost Curves at the Clip Joint



The information on total costs, fixed cost, and variable cost can also be presented on a per-unit basis.

Average total cost (ATC) is calculated by dividing total cost by the total quantity produced. The average total cost curve is typically U-shaped. Average variable cost (AVC) is calculated by dividing variable cost by the quantity produced. The average variable cost curve lies below the average total cost curve and is typically U-shaped

or upward-sloping. Marginal cost (MC) is calculated by taking the change in total cost between two levels of output and dividing by the change in output. The marginal cost curve is upward-sloping.

Labor	Quantity	Fixed Cost	Variable Cost	Total Cost	Marginal Cost	Average Total Cost	Average Variable Cost
1	16	\$160	\$80	\$240	\$5.00	\$15.00	\$5.00
2	40	\$160	\$160	\$320	\$3.30	\$8.00	\$4.00
3	60	\$160	\$240	\$400	\$4.00	\$6.60	\$4.00
4	72	\$160	\$320	\$480	\$6.60	\$6.60	\$4.40
5	80	\$160	\$400	\$560	\$10.00	\$7.00	\$5.00
6	84	\$160	\$480	\$640	\$20.00	\$7.60	\$5.70

### Different Types of Costs

**Average total cost** (sometimes referred to simply as average cost) is total cost divided by the quantity of output. Since the total cost of producing 40 haircuts is \$320, the average total cost for producing each of 40 haircuts is  $\$320/40$ , or \$8 per haircut. Average cost curves are typically U-shaped, as [link](#) shows. Average total cost starts off relatively high, because at low levels of output total costs are dominated by the fixed cost; mathematically, the denominator is so small that average total cost is large. Average total cost then declines, as the fixed costs are spread over an increasing quantity of output. In the average cost calculation, the rise in the numerator of total costs is relatively small compared to the rise in the denominator of quantity produced. But as output expands still further, the average cost begins to rise. At the right side of the average cost curve, total costs begin rising more rapidly as diminishing returns kick in.

**Average variable cost** obtained when variable cost is divided by quantity of output. For example, the variable cost of producing 80 haircuts is \$400, so the average variable cost is  $\$400/80$ , or \$5 per haircut. Note that at any level of output, the average variable cost curve will always lie below the curve for average total cost, as shown in [link](#). The reason is that average total cost includes average variable cost and average fixed cost. Thus, for  $Q = 80$  haircuts, the average total cost is \$8 per haircut, while the average variable cost is \$5 per haircut. However, as output grows, fixed costs become relatively less important (since they do not rise with output), so average variable cost sneaks closer to average cost.

Average total and variable costs measure the average costs of producing some quantity of output. Marginal cost is somewhat different. **Marginal cost** is the additional cost of producing one more unit of output. So it

is not the cost per unit of *all* units being produced, but only the next one (or next few). Marginal cost can be calculated by taking the change in total cost and dividing it by the change in quantity. For example, as quantity produced increases from 40 to 60 haircuts, total costs rise by  $400 - 320$ , or 80. Thus, the marginal cost for each of those marginal 20 units will be  $80/20$ , or \$4 per haircut. The marginal cost curve is generally upward-sloping, because diminishing marginal returns implies that additional units are more costly to produce. A small range of increasing marginal returns can be seen in the figure as a dip in the marginal cost curve before it starts rising. There is a point at which marginal and average costs meet, as the following Clear it Up feature discusses.

**Note:**

**Where do marginal and average costs meet?**

The marginal cost line intersects the average cost line exactly at the bottom of the average cost curve—which occurs at a quantity of 72 and cost of \$6.60 in [\[link\]](#). The reason why the intersection occurs at this point is built into the economic meaning of marginal and average costs. If the marginal cost of production is below the average cost for producing previous units, as it is for the points to the left of where MC crosses ATC, then producing one more additional unit will reduce average costs overall—and the ATC curve will be downward-sloping in this zone. Conversely, if the marginal cost of production for producing an additional unit is above the average cost for producing the earlier units, as it is for points to the right of where MC crosses ATC, then producing a marginal unit will increase average costs overall—and the ATC curve must be upward-sloping in this zone. The point of transition, between where MC is pulling ATC down and where it is pulling it up, must occur at the minimum point of the ATC curve.

This idea of the marginal cost “pulling down” the average cost or “pulling up” the average cost may sound abstract, but think about it in terms of your own grades. If the score on the most recent quiz you take is lower than your average score on previous quizzes, then the marginal quiz pulls down your average. If your score on the most recent quiz is higher than the average on previous quizzes, the marginal quiz pulls up your average. In this same way, low marginal costs of production first pull down average costs and then higher marginal costs pull them up.

The numerical calculations behind average cost, average variable cost, and marginal cost will change from firm to firm. However, the general patterns of these curves, and the relationships and economic intuition behind them, will not change.

## Lessons from Alternative Measures of Costs

Breaking down total costs into fixed cost, marginal cost, average total cost, and average variable cost is useful because each statistic offers its own insights for the firm.

Whatever the firm’s quantity of production, total revenue must exceed total costs if it is to earn a profit. As explored in the chapter [Choice in a World of Scarcity](#), fixed costs are often sunk costs that cannot be recouped. In thinking about what to do next, sunk costs should typically be ignored, since this spending has already been made and cannot be changed. However, variable costs can be changed, so they convey information about the firm’s ability to cut costs in the present and the extent to which costs will increase if production rises.

**Note:**

Why are total cost and average cost not on the same graph?



Total cost, fixed cost, and variable cost each reflect different aspects of the cost of production over the entire quantity of output being produced. These costs are measured in dollars. In contrast, marginal cost, average cost, and average variable cost are costs per unit. In the previous example, they are measured as cost per haircut. Thus, it would not make sense to put all of these numbers on the same graph, since they are measured in different units (\$ versus \$ per unit of output).

It would be as if the vertical axis measured two different things. In addition, as a practical matter, if they were on the same graph, the lines for marginal cost, average cost, and average variable cost would appear almost flat against the horizontal axis, compared to the values for total cost, fixed cost, and variable cost. Using the figures from the previous example, the total cost of producing 40 haircuts is \$320. But the average cost is \$320/40, or \$8. If you graphed both total and average cost on the same axes, the average cost would hardly show.

Average cost tells a firm whether it can earn profits given the current price in the market. If we divide profit by the quantity of output produced we get **average profit**, also known as the firm's *profit margin*. Expanding the equation for profit gives:

**Equation:**

$$\begin{aligned}\text{average profit} &= \frac{\text{profit}}{\text{quantity produced}} \\ &= \frac{\text{total revenue} - \text{total cost}}{\text{quantity produced}} \\ &= \frac{\text{total revenue}}{\text{quantity produced}} - \frac{\text{total cost}}{\text{quantity produced}} \\ &= \text{average revenue} - \text{average cost}\end{aligned}$$

But note that:

**Equation:**

$$\begin{aligned}\text{average revenue} &= \frac{\text{price} \times \text{quantity produced}}{\text{quantity produced}} \\ &= \text{price}\end{aligned}$$

Thus:

**Equation:**

$$\text{average profit} = \text{price} - \text{average cost}$$

This is the firm's profit margin. This definition implies that if the market price is above average cost, average profit, and thus total profit, will be positive; if price is below average cost, then profits will be negative.

The marginal cost of producing an additional unit can be compared with the marginal revenue gained by selling that additional unit to reveal whether the additional unit is adding to total profit—or not. Thus, marginal cost helps producers understand how profits would be affected by increasing or decreasing production.

## A Variety of Cost Patterns

The pattern of costs varies among industries and even among firms in the same industry. Some businesses have high fixed costs, but low marginal costs. Consider, for example, an Internet company that provides

medical advice to customers. Such a company might be paid by consumers directly, or perhaps hospitals or healthcare practices might subscribe on behalf of their patients. Setting up the website, collecting the information, writing the content, and buying or leasing the computer space to handle the web traffic are all fixed costs that must be undertaken before the site can work. However, when the website is up and running, it can provide a high quantity of service with relatively low variable costs, like the cost of monitoring the system and updating the information. In this case, the total cost curve might start at a high level, because of the high fixed costs, but then might appear close to flat, up to a large quantity of output, reflecting the low variable costs of operation. If the website is popular, however, a large rise in the number of visitors will overwhelm the website, and increasing output further could require a purchase of additional computer space.

For other firms, fixed costs may be relatively low. For example, consider firms that rake leaves in the fall or shovel snow off sidewalks and driveways in the winter. For fixed costs, such firms may need little more than a car to transport workers to homes of customers and some rakes and shovels. Still other firms may find that diminishing marginal returns set in quite sharply. If a manufacturing plant tried to run 24 hours a day, seven days a week, little time remains for routine maintenance of the equipment, and marginal costs can increase dramatically as the firm struggles to repair and replace overworked equipment.

Every firm can gain insight into its task of earning profits by dividing its total costs into fixed and variable costs, and then using these calculations as a basis for average total cost, average variable cost, and marginal cost. However, making a final decision about the profit-maximizing quantity to produce and the price to charge will require combining these perspectives on cost with an analysis of sales and revenue, which in turn requires looking at the market structure in which the firm finds itself. Before we turn to the analysis of market structure in other chapters, we will analyze the firm's cost structure from a long-run perspective.

## **Key Concepts and Summary**

In a short-run perspective, a firm's total costs can be divided into fixed costs, which a firm must incur before producing any output, and variable costs, which the firm incurs in the act of producing. Fixed costs are sunk costs; that is, because they are in the past and cannot be altered, they should play no role in economic decisions about future production or pricing. Variable costs typically show diminishing marginal returns, so that the marginal cost of producing higher levels of output rises.

Marginal cost is calculated by taking the change in total cost (or the change in variable cost, which will be the same thing) and dividing it by the change in output, for each possible change in output. Marginal costs are typically rising. A firm can compare marginal cost to the additional revenue it gains from selling another unit to find out whether its marginal unit is adding to profit.

Average total cost is calculated by taking total cost and dividing by total output at each different level of output. Average costs are typically U-shaped on a graph. If a firm's average cost of production is lower than the market price, a firm will be earning profits.

Average variable cost is calculated by taking variable cost and dividing by the total output at each level of output. Average variable costs are typically U-shaped. If a firm's average variable cost of production is lower than the market price, then the firm would be earning profits if fixed costs are left out of the picture.

## **Self-Check Questions**

### **Exercise:**

**Problem:**

The WipeOut Ski Company manufactures skis for beginners. Fixed costs are \$30. Fill in [\[link\]](#) for total cost, average variable cost, average total cost, and marginal cost.

Quantity	Variable Cost	Fixed Cost	Total Cost	Average Variable Cost	Average Total Cost	Marginal Cost
0	0	\$30				
1	\$10	\$30				
2	\$25	\$30				
3	\$45	\$30				
4	\$70	\$30				
5	\$100	\$30				
6	\$135	\$30				

---

**Solution:**

Quantity	Variable Cost	Fixed Cost	Total Cost	Average Variable Cost	Average Total Cost	Marginal Cost
0	0	\$30	\$30	-	-	
1	\$10	\$30	\$40	\$10.00	\$40.00	\$10
2	\$25	\$30	\$55	\$12.50	\$27.50	\$15
3	\$45	\$30	\$75	\$15.00	\$25.00	\$20
4	\$70	\$30	\$100	\$17.50	\$25.00	\$25
5	\$100	\$30	\$130	\$20.00	\$26.00	\$30

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Quantity	Variable Cost	Fixed Cost	Total Cost	Average Variable Cost	Average Total Cost	Marginal Cost
6	\$135	\$30	\$165	\$22.50	\$27.50	\$35

**Exercise:**

**Problem:**

Based on your answers to the WipeOut Ski Company in [\[link\]](#), now imagine a situation where the firm produces a quantity of 5 units that it sells for a price of \$25 each.

- What will be the company's profits or losses?
- How can you tell at a glance whether the company is making or losing money at this price by looking at average cost?
- At the given quantity and price, is the marginal unit produced adding to profits?

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**Solution:**

- Total revenues in this example will be a quantity of five units multiplied by the price of \$25/unit, which equals \$125. Total costs when producing five units are \$130. Thus, at this level of quantity and output the firm experiences losses (or negative profits) of \$5.
- If price is less than average cost, the firm is not making a profit. At an output of five units, the average cost is \$26/unit. Thus, at a glance you can see the firm is making losses. At a second glance, you can see that it must be losing \$1 for each unit produced (that is, average cost of \$26/unit minus the price of \$25/unit). With five units produced, this observation implies total losses of \$5.
- When producing five units, marginal costs are \$30/unit. Price is \$25/unit. Thus, the marginal unit is not adding to profits, but is actually subtracting from profits, which suggests that the firm should reduce its quantity produced.

**Review Questions**

**Exercise:**

**Problem:** What is the difference between fixed costs and variable costs?

**Exercise:**

**Problem:** Are there fixed costs in the long-run? Explain briefly.

**Exercise:**

**Problem:** Are fixed costs also sunk costs? Explain.

**Exercise:**

**Problem:** What are diminishing marginal returns as they relate to costs?

**Exercise:****Problem:**

Which costs are measured on per-unit basis: fixed costs, average cost, average variable cost, variable costs, and marginal cost?

**Exercise:****Problem:**

How is each of the following calculated: marginal cost, average total cost, average variable cost?

**Critical Thinking Questions****Exercise:****Problem:**

A common name for fixed cost is “overhead.” If you divide fixed cost by the quantity of output produced, you get average fixed cost. Supposed fixed cost is \$1,000. What does the average fixed cost curve look like? Use your response to explain what “spreading the overhead” means.

**Exercise:**

**Problem:** How does fixed cost affect marginal cost? Why is this relationship important?

**Exercise:****Problem:**

Average cost curves (except for average fixed cost) tend to be U-shaped, decreasing and then increasing. Marginal cost curves have the same shape, though this may be harder to see since most of the marginal cost curve is increasing. Why do you think that average and marginal cost curves have the same general shape?

**Problems****Exercise:****Problem:**

Return to [\[link\]](#). What is the marginal gain in output from increasing the number of barbers from 4 to 5 and from 5 to 6? Does it continue the pattern of diminishing marginal returns?

**Exercise:****Problem:**

Compute the average total cost, average variable cost, and marginal cost of producing 60 and 72 haircuts. Draw the graph of the three curves between 60 and 72 haircuts.

**Glossary**

average profit

profit divided by the quantity of output produced; profit margin

average total cost

total cost divided by the quantity of output

average variable cost

variable cost divided by the quantity of output

fixed cost

expenditure that must be made before production starts and that does not change regardless of the level of production

marginal cost

the additional cost of producing one more unit

total cost

the sum of fixed and variable costs of production

variable cost

cost of production that increases with the quantity produced

## The Structure of Costs in the Long Run

By the end of this section, you will be able to:

- Calculate total cost
- Identify economies of scale, diseconomies of scale, and constant returns to scale
- Interpret graphs of long-run average cost curves and short-run average cost curves
- Analyze cost and production in the long run and short run

The long run is the period of time when all costs are variable. The long run depends on the specifics of the firm in question—it is not a precise period of time. If you have a one-year lease on your factory, then the long run is any period longer than a year, since after a year you are no longer bound by the lease. No costs are fixed in the long run. A firm can build new factories and purchase new machinery, or it can close existing facilities. In planning for the long run, the firm will compare alternative **production technologies** (or processes).

In this context, technology refers to all alternative methods of combining inputs to produce outputs. It does not refer to a specific new invention like the tablet computer. The firm will search for the production technology that allows it to produce the desired level of output at the lowest cost. After all, lower costs lead to higher profits—at least if total revenues remain unchanged. Moreover, each firm must fear that if it does not seek out the lowest-cost methods of production, then it may lose sales to competitor firms that find a way to produce and sell for less.

## Choice of Production Technology

Many tasks can be performed with a range of combinations of labor and physical capital. For example, a firm can have human beings answering phones and taking messages, or it can invest in an automated voicemail system. A firm can hire file clerks and secretaries to manage a system of paper folders and file cabinets, or it can invest in a computerized recordkeeping system that will require fewer employees. A firm can hire

workers to push supplies around a factory on rolling carts, it can invest in motorized vehicles, or it can invest in robots that carry materials without a driver. Firms often face a choice between buying a many small machines, which need a worker to run each one, or buying one larger and more expensive machine, which requires only one or two workers to operate it. In short, physical capital and labor can often substitute for each other.

Consider the example of a private firm that is hired by local governments to clean up public parks. Three different combinations of labor and physical capital for cleaning up a single average-sized park appear in [\[link\]](#). The first production technology is heavy on workers and light on machines, while the next two technologies substitute machines for workers. Since all three of these production methods produce the same thing—one cleaned-up park—a profit-seeking firm will choose the production technology that is least expensive, given the prices of labor and machines.

Production technology 1	10 workers	2 machines
Production technology 2	7 workers	4 machines
Production technology 3	3 workers	7 machines

Three Ways to Clean a Park

Production technology 1 uses the most labor and least machinery, while production technology 3 uses the least labor and the most machinery. [\[link\]](#) outlines three examples of how the total cost will change with each production technology as the cost of labor changes. As the cost of labor rises from example A to B to C, the firm will choose to substitute away from labor and use more machinery.



<b>Example A: Workers cost \$40, machines cost \$80</b>			
	Labor Cost	Machine Cost	Total Cost
Cost of technology 1	$10 \times \$40 = \$400$	$2 \times \$80 = \$160$	\$560
Cost of technology 2	$7 \times \$40 = \$280$	$4 \times \$80 = \$320$	\$600
Cost of technology 3	$3 \times \$40 = \$120$	$7 \times \$80 = \$560$	\$680
<b>Example B: Workers cost \$55, machines cost \$80</b>			
	Labor Cost	Machine Cost	Total Cost
Cost of technology 1	$10 \times \$55 = \$550$	$2 \times \$80 = \$160$	\$710
Cost of technology 2	$7 \times \$55 = \$385$	$4 \times \$80 = \$320$	\$705
Cost of technology 3	$3 \times \$55 = \$165$	$7 \times \$80 = \$560$	\$725
<b>Example C: Workers cost \$90, machines cost \$80</b>			
	Labor Cost	Machine Cost	Total Cost
Cost of technology 1	$10 \times \$90 = \$900$	$2 \times \$80 = \$160$	\$1,060
Cost of	$7 \times \$90 =$	$4 \times \$80 =$	\$950

technology 2	\$630	\$320	
Cost of technology 3	$3 \times \$90 =$ \$270	$7 \times \$80 =$ \$560	\$830

### Total Cost with Rising Labor Costs

Example A shows the firm's cost calculation when wages are \$40 and machines costs are \$80. In this case, technology 1 is the low-cost production technology. In example B, wages rise to \$55, while the cost of machines does not change, in which case technology 2 is the low-cost production technology. If wages keep rising up to \$90, while the cost of machines remains unchanged, then technology 3 clearly becomes the low-cost form of production, as shown in example C.

This example shows that as an input becomes more expensive (in this case, the labor input), firms will attempt to conserve on using that input and will instead shift to other inputs that are relatively less expensive. This pattern helps to explain why the demand curve for labor (or any input) slopes down; that is, as labor becomes relatively more expensive, profit-seeking firms will seek to substitute the use of other inputs. When a multinational employer like Coca-Cola or McDonald's sets up a bottling plant or a restaurant in a high-wage economy like the United States, Canada, Japan, or Western Europe, it is likely to use production technologies that conserve on the number of workers and focuses more on machines. However, that same employer is likely to use production technologies with more workers and less machinery when producing in a lower-wage country like Mexico, China, or South Africa.

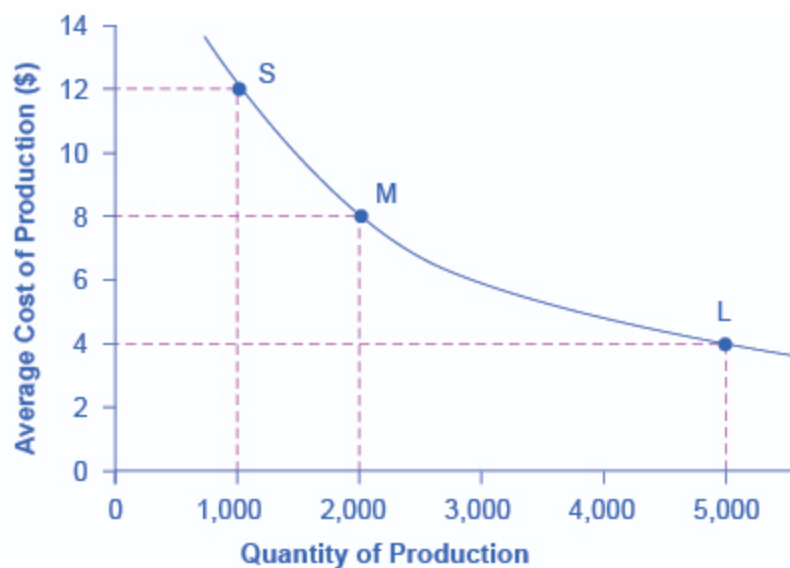
## Economies of Scale

Once a firm has determined the least costly production technology, it can consider the optimal scale of production, or quantity of output to produce. Many industries experience economies of scale. Economies of scale refers to the situation where, as the quantity of output goes up, the cost per unit goes down. This is the idea behind "warehouse stores" like Costco or

Walmart. In everyday language: a larger factory can produce at a lower average cost than a smaller factory.

[\[link\]](#) illustrates the idea of economies of scale, showing the average cost of producing an alarm clock falling as the quantity of output rises. For a small-sized factory like S, with an output level of 1,000, the average cost of production is \$12 per alarm clock. For a medium-sized factory like M, with an output level of 2,000, the average cost of production falls to \$8 per alarm clock. For a large factory like L, with an output of 5,000, the average cost of production declines still further to \$4 per alarm clock.

### Economies of Scale



A small factory like S produces 1,000 alarm clocks at an average cost of \$12 per clock. A medium factory like M produces 2,000 alarm clocks at a cost of \$8 per clock. A large factory like L produces 5,000 alarm clocks at a cost of \$4 per clock. Economies of scale exist because the larger scale of production leads to lower average costs.

The average cost curve in [\[link\]](#) may appear similar to the average cost curves presented earlier in this chapter, although it is downward-sloping rather than U-shaped. But there is one major difference. The economies of scale curve is a long-run average cost curve, because it allows all factors of

production to change. The short-run average cost curves presented earlier in this chapter assumed the existence of fixed costs, and only variable costs were allowed to change.

One prominent example of economies of scale occurs in the chemical industry. Chemical plants have a lot of pipes. The cost of the materials for producing a pipe is related to the circumference of the pipe and its length. However, the volume of chemicals that can flow through a pipe is determined by the cross-section area of the pipe. The calculations in [\[link\]](#) show that a pipe which uses twice as much material to make (as shown by the circumference of the pipe doubling) can actually carry four times the volume of chemicals because the cross-section area of the pipe rises by a factor of four (as shown in the Area column).

	Circumference ( $2\pi r$ )	Area ( $\pi r^2$ )
4-inch pipe	12.5 inches	12.5 square inches
8-inch pipe	25.1 inches	50.2 square inches
16-inch pipe	50.2 inches	201.1 square inches

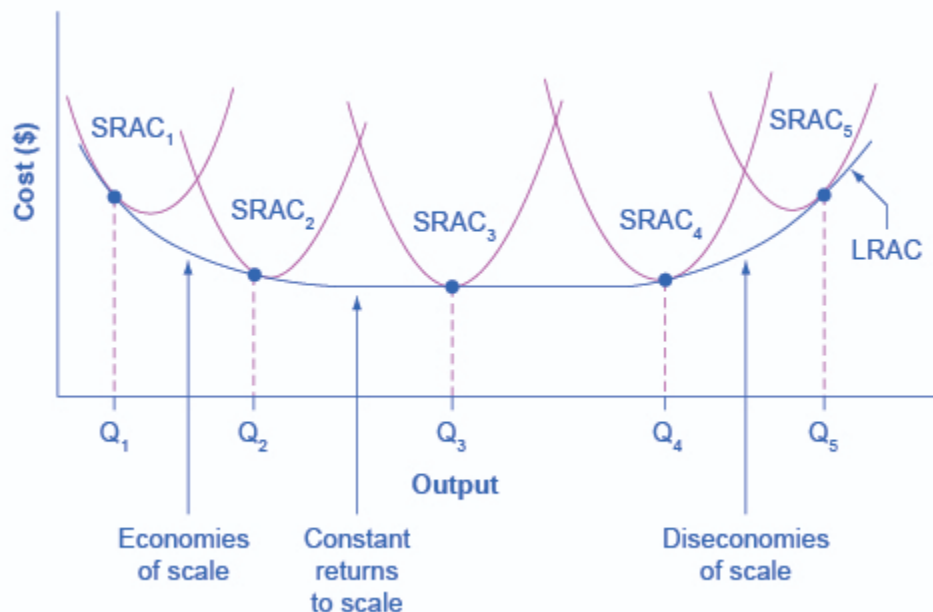
Comparing Pipes: Economies of Scale in the Chemical Industry

A doubling of the cost of producing the pipe allows the chemical firm to process four times as much material. This pattern is a major reason for economies of scale in chemical production, which uses a large quantity of pipes. Of course, economies of scale in a chemical plant are more complex than this simple calculation suggests. But the chemical engineers who design these plants have long used what they call the “six-tenths rule,” a rule of thumb which holds that increasing the quantity produced in a chemical plant by a certain percentage will increase total cost by only six-tenths as much.

## Shapes of Long-Run Average Cost Curves

While in the short run firms are limited to operating on a single average cost curve (corresponding to the level of fixed costs they have chosen), in the long run when all costs are variable, they can choose to operate on any average cost curve. Thus, the **long-run average cost (LRAC) curve** is actually based on a group of **short-run average cost (SRAC) curves**, each of which represents one specific level of fixed costs. More precisely, the long-run average cost curve will be the least expensive average cost curve for any level of output. [\[link\]](#) shows how the long-run average cost curve is built from a group of short-run average cost curves. Five short-run-average cost curves appear on the diagram. Each SRAC curve represents a different level of fixed costs. For example, you can imagine  $SRAC_1$  as a small factory,  $SRAC_2$  as a medium factory,  $SRAC_3$  as a large factory, and  $SRAC_4$  and  $SRAC_5$  as very large and ultra-large. Although this diagram shows only five SRAC curves, presumably there are an infinite number of other SRAC curves between the ones that are shown. This family of short-run average cost curves can be thought of as representing different choices for a firm that is planning its level of investment in fixed cost physical capital—knowing that different choices about capital investment in the present will cause it to end up with different short-run average cost curves in the future.

From Short-Run Average Cost Curves to Long-Run Average Cost Curves



The five different short-run average cost (SRAC) curves each represents a different level of fixed costs, from the low level of fixed costs at  $SRAC_1$  to the high level of fixed costs at  $SRAC_5$ .

Other SRAC curves, not shown in the diagram, lie between the ones that are shown here. The long-run average cost (LRAC) curve shows the lowest cost for producing each quantity of output when fixed costs can vary, and so it is formed by the bottom edge of the family of SRAC curves. If a firm wished to produce quantity  $Q_3$ , it would choose the fixed costs associated with  $SRAC_3$ .

The long-run average cost curve shows the cost of producing each quantity in the long run, when the firm can choose its level of fixed costs and thus choose which short-run average costs it desires. If the firm plans to produce in the long run at an output of  $Q_3$ , it should make the set of investments that will lead it to locate on  $SRAC_3$ , which allows producing  $q_3$  at the lowest cost. A firm that intends to produce  $Q_3$  would be foolish to choose the level of fixed costs at  $SRAC_2$  or  $SRAC_4$ . At  $SRAC_2$  the level of fixed costs is too low for producing  $Q_3$  at lowest possible cost, and producing  $q_3$  would require adding a very high level of variable costs and make the average cost very high. At  $SRAC_4$ , the level of fixed costs is too high for producing  $q_3$  at lowest possible cost, and again average costs would be very high as a result.

The shape of the long-run cost curve, as drawn in [\[link\]](#), is fairly common for many industries. The left-hand portion of the long-run average cost curve, where it is downward-sloping from output levels  $Q_1$  to  $Q_2$  to  $Q_3$ , illustrates the case of economies of scale. In this portion of the long-run average cost curve, larger scale leads to lower average costs. This pattern was illustrated earlier in [\[link\]](#).

In the middle portion of the long-run average cost curve, the flat portion of the curve around  $Q_3$ , economies of scale have been exhausted. In this situation, allowing all inputs to expand does not much change the average cost of production, and it is called **constant returns to scale**. In this range of the LRAC curve, the average cost of production does not change much

as scale rises or falls. The following Clear it Up feature explains where diminishing marginal returns fit into this analysis.

**Note:**

How do economies of scale compare to diminishing marginal returns?

The concept of economies of scale, where average costs decline as production expands, might seem to conflict with the idea of diminishing marginal returns, where marginal costs rise as production expands. But diminishing marginal returns refers only to the short-run average cost curve, where one variable input (like labor) is increasing, but other inputs (like capital) are fixed. Economies of scale refers to the long-run average cost curve where all inputs are being allowed to increase together. Thus, it is quite possible and common to have an industry that has both diminishing marginal returns when only one input is allowed to change, and at the same time has increasing or constant economies of scale when all inputs change together to produce a larger-scale operation.

Finally, the right-hand portion of the long-run average cost curve, running from output level  $Q_4$  to  $Q_5$ , shows a situation where, as the level of output and the scale rises, average costs rise as well. This situation is called **diseconomies of scale**. A firm or a factory can grow so large that it becomes very difficult to manage, resulting in unnecessarily high costs as many layers of management try to communicate with workers and with each other, and as failures to communicate lead to disruptions in the flow of work and materials. Not many overly large factories exist in the real world, because with their very high production costs, they are unable to compete for long against plants with lower average costs of production. However, in some planned economies, like the economy of the old Soviet Union, plants that were so large as to be grossly inefficient were able to continue operating for a long time because government economic planners protected them from competition and ensured that they would not make losses.

Diseconomies of scale can also be present across an entire firm, not just a large factory. The leviathan effect can hit firms that become too large to run

efficiently, across the entirety of the enterprise. Firms that shrink their operations are often responding to finding itself in the diseconomies region, thus moving back to a lower average cost at a lower output level.

**Note:**

Visit this [website](#) to read an article about the complexity of the belief that banks can be “too-big-to-fail.”

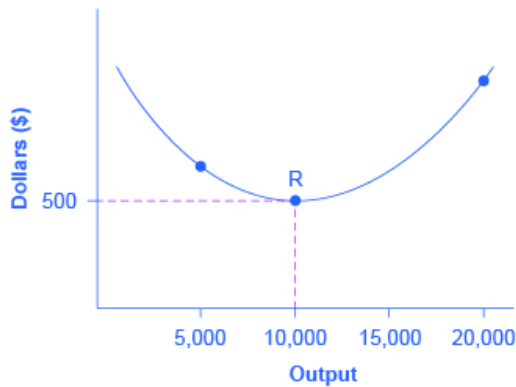


## The Size and Number of Firms in an Industry

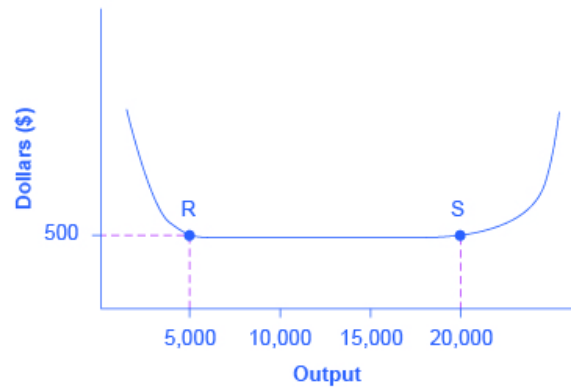
The shape of the long-run average cost curve has implications for how many firms will compete in an industry, and whether the firms in an industry have many different sizes, or tend to be the same size. For example, say that one million dishwashers are sold every year at a price of \$500 each and the long-run average cost curve for dishwashers is shown in [\[link\]](#) (a). In [\[link\]](#) (a), the lowest point of the LRAC curve occurs at a quantity of 10,000 produced. Thus, the market for dishwashers will consist of 100 different manufacturing plants of this same size. If some firms built a plant that produced 5,000 dishwashers per year or 25,000 dishwashers per year, the average costs of production at such plants would be well above \$500, and the firms would not be able to compete.

The LRAC Curve and the Size and Number of Firms





(a) LRAC curve with a clear minimum point



(b) A flat-bottomed LRAC curve

(a) Low-cost firms will produce at output level R. When the LRAC curve has a clear minimum point, then any firm producing a different quantity will have higher costs. In this case, a firm producing at a quantity of 10,000 will produce at a lower average cost than a firm producing, say, 5,000 or 20,000 units. (b) Low-cost firms will produce between output levels R and S. When the LRAC curve has a flat bottom, then firms producing at any quantity along this flat bottom can compete. In this case, any firm producing a quantity between 5,000 and 20,000 can compete effectively, although firms producing less than 5,000 or more than 20,000 would face higher average costs and be unable to compete.

**Note:**

How can cities be viewed as examples of economies of scale?

Why are people and economic activity concentrated in cities, rather than distributed evenly across a country? The fundamental reason must be related to the idea of economies of scale—that grouping economic activity is more productive in many cases than spreading it out. For example, cities provide a large group of nearby customers, so that businesses can produce at an efficient economy of scale. They also provide a large group of workers and suppliers, so that business can hire easily and purchase whatever specialized inputs they need. Many of the attractions of cities,

like sports stadiums and museums, can operate only if they can draw on a large nearby population base. Cities are big enough to offer a wide variety of products, which is what many shoppers are looking for.

These factors are not exactly economies of scale in the narrow sense of the production function of a single firm, but they are related to growth in the overall size of population and market in an area. Cities are sometimes called “agglomeration economies.”

These agglomeration factors help to explain why every economy, as it develops, has an increasing proportion of its population living in urban areas. In the United States, about 80% of the population now lives in metropolitan areas (which include the suburbs around cities), compared to just 40% in 1900. However, in poorer nations of the world, including much of Africa, the proportion of the population in urban areas is only about 30%. One of the great challenges for these countries as their economies grow will be to manage the growth of the great cities that will arise.

If cities offer economic advantages that are a form of economies of scale, then why don't all or most people live in one giant city? At some point, agglomeration economies must turn into diseconomies. For example, traffic congestion may reach a point where the gains from being geographically nearby are counterbalanced by how long it takes to travel. High densities of people, cars, and factories can mean more garbage and air and water pollution. Facilities like parks or museums may become overcrowded. There may be economies of scale for negative activities like crime, because high densities of people and businesses, combined with the greater impersonality of cities, make it easier for illegal activities as well as legal ones. The future of cities, both in the United States and in other countries around the world, will be determined by their ability to benefit from the economies of agglomeration and to minimize or counterbalance the corresponding diseconomies.

A more common case is illustrated in [\[link\]](#) (b), where the LRAC curve has a flat-bottomed area of constant returns to scale. In this situation, any firm with a level of output between 5,000 and 20,000 will be able to produce at about the same level of average cost. Given that the market will demand one million dishwashers per year at a price of \$500, this market might have

as many as 200 producers (that is, one million dishwashers divided by firms making 5,000 each) or as few as 50 producers (one million dishwashers divided by firms making 20,000 each). The producers in this market will range in size from firms that make 5,000 units to firms that make 20,000 units. But firms that produce below 5,000 units or more than 20,000 will be unable to compete, because their average costs will be too high. Thus, if we see an industry where almost all plants are the same size, it is likely that the long-run average cost curve has a unique bottom point as in [\[link\]](#) (a). However, if the long-run average cost curve has a wide flat bottom like [\[link\]](#) (b), then firms of a variety of different sizes will be able to compete with each other.

The flat section of the long-run average cost curve in [\[link\]](#) (b) can be interpreted in two different ways. One interpretation is that a single manufacturing plant producing a quantity of 5,000 has the same average costs as a single manufacturing plant with four times as much capacity that produces a quantity of 20,000. The other interpretation is that one firm owns a single manufacturing plant that produces a quantity of 5,000, while another firm owns four separate manufacturing plants, which each produce a quantity of 5,000. This second explanation, based on the insight that a single firm may own a number of different manufacturing plants, is especially useful in explaining why the long-run average cost curve often has a large flat segment—and thus why a seemingly smaller firm may be able to compete quite well with a larger firm. At some point, however, the task of coordinating and managing many different plants raises the cost of production sharply, and the long-run average cost curve slopes up as a result.

In the examples to this point, the quantity demanded in the market is quite large (one million) compared with the quantity produced at the bottom of the long-run average cost curve (5,000, 10,000 or 20,000). In such a situation, the market is set for competition between many firms. But what if the bottom of the long-run average cost curve is at a quantity of 10,000 and the total market demand at that price is only slightly higher than that quantity—or even somewhat lower?

Return to [\[link\]](#) (a), where the bottom of the long-run average cost curve is at 10,000, but now imagine that the total quantity of dishwashers demanded in the market at that price of \$500 is only 30,000. In this situation, the total number of firms in the market would be three. A handful of firms in a market is called an “oligopoly,” and the chapter on [Monopolistic Competition and Oligopoly](#) will discuss the range of competitive strategies that can occur when oligopolies compete.

Alternatively, consider a situation, again in the setting of [\[link\]](#) (a), where the bottom of the long-run average cost curve is 10,000, but total demand for the product is only 5,000. (For simplicity, imagine that this demand is highly inelastic, so that it does not vary according to price.) In this situation, the market may well end up with a single firm—a monopoly—producing all 5,000 units. If any firm tried to challenge this monopoly while producing a quantity lower than 5,000 units, the prospective competitor firm would have a higher average cost, and so it would not be able to compete in the longer term without losing money. The chapter on [Monopoly](#) discusses the situation of a monopoly firm.

Thus, the shape of the long-run average cost curve reveals whether competitors in the market will be different sizes. If the LRAC curve has a single point at the bottom, then the firms in the market will be about the same size, but if the LRAC curve has a flat-bottomed segment of constant returns to scale, then firms in the market may be a variety of different sizes.

The relationship between the quantity at the minimum of the long-run average cost curve and the quantity demanded in the market at that price will predict how much competition is likely to exist in the market. If the quantity demanded in the market far exceeds the quantity at the minimum of the LRAC, then many firms will compete. If the quantity demanded in the market is only slightly higher than the quantity at the minimum of the LRAC, a few firms will compete. If the quantity demanded in the market is less than the quantity at the minimum of the LRAC, a single-producer monopoly is a likely outcome.

## **Shifting Patterns of Long-Run Average Cost**

New developments in production technology can shift the long-run average cost curve in ways that can alter the size distribution of firms in an industry.

For much of the twentieth century, the most common change has been to see alterations in technology, like the assembly line or the large department store, where large-scale producers seemed to gain an advantage over smaller ones. In the long-run average cost curve, the downward-sloping economies of scale portion of the curve stretched over a larger quantity of output.

However, new production technologies do not inevitably lead to a greater average size for firms. For example, in recent years some new technologies for generating electricity on a smaller scale have appeared. The traditional coal-burning electricity plants needed to produce 300 to 600 megawatts of power to exploit economies of scale fully. However, high-efficiency turbines to produce electricity from burning natural gas can produce electricity at a competitive price while producing a smaller quantity of 100 megawatts or less. These new technologies create the possibility for smaller companies or plants to generate electricity as efficiently as large ones. Another example of a technology-driven shift to smaller plants may be taking place in the tire industry. A traditional mid-size tire plant produces about six million tires per year. However, in 2000, the Italian company Pirelli introduced a new tire factory that uses many robots. The Pirelli tire plant produced only about one million tires per year, but did so at a lower average cost than a traditional mid-sized tire plant.

Controversy has simmered in recent years over whether the new information and communications technologies will lead to a larger or smaller size for firms. On one side, the new technology may make it easier for small firms to reach out beyond their local geographic area and find customers across a state, or the nation, or even across international boundaries. This factor might seem to predict a future with a larger number of small competitors. On the other side, perhaps the new information and communications technology will create “winner-take-all” markets where one large company will tend to command a large share of total sales, as Microsoft has done in the production of software for personal computers or Amazon has done in online bookselling. Moreover, improved information

and communication technologies might make it easier to manage many different plants and operations across the country or around the world, and thus encourage larger firms. This ongoing battle between the forces of smallness and largeness will be of great interest to economists, businesspeople, and policymakers.

**Note:**

**Amazon**

Traditionally, bookstores have operated in retail locations with inventories held either on the shelves or in the back of the store. These retail locations were very pricey in terms of rent. Amazon has no retail locations; it sells online and delivers by mail. Amazon offers almost any book in print, convenient purchasing, and prompt delivery by mail. Amazon holds its inventories in huge warehouses in low-rent locations around the world. The warehouses are highly computerized using robots and relatively low-skilled workers, making for low average costs per sale. Amazon demonstrates the significant advantages economies of scale can offer to a firm that exploits those economies.

## **Key Concepts and Summary**

A production technology refers to a specific combination of labor, physical capital, and technology that makes up a particular method of production.

In the long run, firms can choose their production technology, and so all costs become variable costs. In making this choice, firms will try to substitute relatively inexpensive inputs for relatively expensive inputs where possible, so as to produce at the lowest possible long-run average cost.

Economies of scale refers to a situation where as the level of output increases, the average cost decreases. Constant returns to scale refers to a situation where average cost does not change as output increases.

Diseconomies of scale refers to a situation where as output increases, average costs increase also.

The long-run average cost curve shows the lowest possible average cost of production, allowing all the inputs to production to vary so that the firm is choosing its production technology. A downward-sloping LRAC shows economies of scale; a flat LRAC shows constant returns to scale; an upward-sloping LRAC shows diseconomies of scale. If the long-run average cost curve has only one quantity produced that results in the lowest possible average cost, then all of the firms competing in an industry should be the same size. However, if the LRAC has a flat segment at the bottom, so that a range of different quantities can be produced at the lowest average cost, the firms competing in the industry will display a range of sizes. The market demand in conjunction with the long-run average cost curve determines how many firms will exist in a given industry.

If the quantity demanded in the market of a certain product is much greater than the quantity found at the bottom of the long-run average cost curve, where the cost of production is lowest, the market will have many firms competing. If the quantity demanded in the market is less than the quantity at the bottom of the LRAC, there will likely be only one firm.

## Self-Check Questions

### Exercise:

#### Problem:

Return to the problem explained in [\[link\]](#) and [\[link\]](#). If the cost of labor remains at \$40, but the cost of a machine decreases to \$50, what would be the total cost of each method of production? Which method should the firm use, and why?

---

#### Solution:

The new table should look like this:

	<b>Labor Cost</b>	<b>Machine Cost</b>	<b>Total Cost</b>
Cost of technology 1	$10 \times \$40 = \$400$	$2 \times \$50 = \$100$	\$500
Cost of technology 2	$7 \times \$40 = \$280$	$4 \times \$50 = \$200$	\$480
Cost of technology 3	$3 \times \$40 = \$120$	$7 \times \$50 = \$350$	\$470

The firm should choose production technology 3 since it has the lowest total cost. This makes sense since, with cheaper machine hours, one would expect a shift in the direction of more machines and less labor.

### **Exercise:**

#### **Problem:**

Suppose the cost of machines increases to \$55, while the cost of labor stays at \$40. How would that affect the total cost of the three methods? Which method should the firm choose now?

---

#### **Solution:**

	<b>Labor Cost</b>	<b>Machine Cost</b>	<b>Total Cost</b>
Cost of technology 1	$10 \times \$40 = \$400$	$2 \times \$55 = \$110$	\$510

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	<b>Labor Cost</b>	<b>Machine Cost</b>	<b>Total Cost</b>
Cost of technology 2	$7 \times \$40 = \$280$	$4 \times \$55 = \$220$	\$500
Cost of technology 3	$3 \times \$40 = \$120$	$7 \times \$55 = \$385$	\$505

The firm should choose production technology 2 since it has the lowest total cost. Because the cost of machines increased (relative to the previous question), you would expect a shift toward less capital and more labor.

### **Exercise:**

#### **Problem:**

Automobile manufacturing is an industry subject to significant economies of scale. Suppose there are four domestic auto manufacturers, but the demand for domestic autos is no more than 2.5 times the quantity produced at the bottom of the long-run average cost curve. What do you expect will happen to the domestic auto industry in the long run?

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#### **Solution:**

This is the situation that existed in the United States in the 1970s. Since there is only demand enough for 2.5 firms to reach the bottom of the average cost curve, you would expect one firm will not be around in the long run, and at least one firm will be struggling.

## **Review Questions**

### **Exercise:**

**Problem:**

What shapes would you generally expect each of the following cost curves to have: fixed costs, variable costs, marginal costs, average total costs, and average variable costs?

**Exercise:**

**Problem:** What is a production technology?

**Exercise:**

**Problem:**

In choosing a production technology, how will firms react if one input becomes relatively more expensive?

**Exercise:**

**Problem:** What is a long-run average cost curve?

**Exercise:**

**Problem:**

What is the difference between economies of scale, constant returns to scale, and diseconomies of scale?

**Exercise:**

**Problem:**

What shape of a long-run average cost curve illustrates economies of scale, constant returns to scale, and diseconomies of scale?

**Exercise:**

**Problem:**

Why will firms in most markets be located at or close to the bottom of the long-run average cost curve?

## Critical Thinking Questions

### Exercise:

#### Problem:

It is clear that businesses operate in the short run, but do they ever operate in the long run? Discuss.

### Exercise:

#### Problem:

How would an improvement in technology, like the high-efficiency gas turbines or Pirelli tire plant, affect the long-run average cost curve of a firm? Can you draw the old curve and the new one on the same axes? How might such an improvement affect other firms in the industry?

### Exercise:

#### Problem:

Do you think that the taxicab industry in large cities would be subject to significant economies of scale? Why or why not?

## Problems

### Exercise:

#### Problem:

A small company that shovels sidewalks and driveways has 100 homes signed up for its services this winter. It can use various combinations of capital and labor: lots of labor with hand shovels, less labor with snow blowers, and still less labor with a pickup truck that has a snowplow on front. To summarize, the method choices are:

Method 1: 50 units of labor, 10 units of capital

Method 2: 20 units of labor, 40 units of capital

Method 3: 10 units of labor, 70 units of capital

If hiring labor for the winter costs \$100/unit and a unit of capital costs \$400, what production method should be chosen? What method should be chosen if the cost of labor rises to \$200/unit?

## **Glossary**

constant returns to scale

expanding all inputs proportionately does not change the average cost of production

diseconomies of scale

the long-run average cost of producing each individual unit increases as total output increases

long-run average cost (LRAC) curve

shows the lowest possible average cost of production, allowing all the inputs to production to vary so that the firm is choosing its production technology

production technologies

alternative methods of combining inputs to produce output

short-run average cost (SRAC) curve

the average total cost curve in the short term; shows the total of the average fixed costs and the average variable costs

## Introduction to Perfect Competition

class="introduction"

Depending upon the competition and prices offered, a wheat farmer may choose to grow a different crop.

(Credit: modification of work by Daniel X. O'Neil/Flickr r Creative Commons)

**Note:****A Dime a Dozen**

When you were younger did you babysit, deliver papers, or mow the lawn for money? If so, you faced stiff competition from a lot of other competitors who offered identical services. There was nothing to stop others from offering their services too.

All of you charged the “going rate.” If you tried to charge more, your customers would simply buy from someone else. These conditions are very similar to the conditions agricultural growers face.

Growing a crop may be more difficult to start than a babysitting or lawn mowing service, but growers face the same fierce competition. In the grand scale of world agriculture, farmers face competition from thousands of others because they sell an identical product. After all, winter wheat is winter wheat. But it is relatively easy for farmers to leave the marketplace for another crop. In this case, they do not sell the family farm, they switch crops.

Take the case of the upper Midwest region of the United States—for many generations the area was called “King Wheat.” According to the United

States Department of Agriculture National Agricultural Statistics Service, statistics by state, in 1997, 11.6 million acres of wheat and 780,000 acres of corn were planted in North Dakota. In the intervening 15 or so years has the mix of crops changed? Since it is relatively easy to switch crops, did farmers change what was planted as the relative crop prices changed? We will find out at chapter's end.

In the meantime, let's consider the topic of this chapter—the perfectly competitive market. This is a market in which entry and exit are relatively easy and competitors are “a dime a dozen.”

**Note:**

**Introduction to Perfect Competition**

In this chapter, you will learn about:

- Perfect Competition and Why It Matters
- How Perfectly Competitive Firms Make Output Decisions
- Entry and Exit Decisions in the Long Run
- Efficiency in Perfectly Competitive Markets

All businesses face two realities: no one is required to buy their products, and even customers who might want those products may buy from other businesses instead. Firms that operate in perfectly competitive markets face this reality. In this chapter, you will learn how such firms make decisions about how much to produce, how much profit they make, whether to stay in business or not, and many others. Industries differ from one another in terms of how many sellers there are in a specific market, how easy or difficult it is for a new firm to enter, and the type of products that are sold. This is referred to as the **market structure** of the industry. In this chapter, we focus on perfect competition. However, in other chapters we will examine other industry types: [Monopoly](#) and [Monopolistic Competition and Oligopoly](#).

## Perfect Competition and Why It Matters

By the end of this section, you will be able to:

- Explain the characteristics of a perfectly competitive market
- Discuss how perfectly competitive firms react in the short run and in the long run

Firms are said to be in **perfect competition** when the following conditions occur: (1) many firms produce identical products; (2) many buyers are available to buy the product, and many sellers are available to sell the product; (3) sellers and buyers have all relevant information to make rational decisions about the product being bought and sold; and (4) firms can enter and leave the market without any restrictions—in other words, there is free entry and exit into and out of the market.

A perfectly competitive firm is known as a **price taker**, because the pressure of competing firms forces them to accept the prevailing equilibrium price in the market. If a firm in a perfectly competitive market raises the price of its product by so much as a penny, it will lose all of its sales to competitors. When a wheat grower, as discussed in the Bring it Home feature, wants to know what the going price of wheat is, he or she has to go to the computer or listen to the radio to check. The market price is determined solely by supply and demand in the entire market and not the individual farmer. Also, a perfectly competitive firm must be a very small player in the overall market, so that it can increase or decrease output without noticeably affecting the overall quantity supplied and price in the market.

A perfectly competitive market is a hypothetical extreme; however, producers in a number of industries do face many competitor firms selling highly similar goods, in which case they must often act as price takers. Agricultural markets are often used as an example. The same crops grown by different farmers are largely interchangeable. According to the United States Department of Agriculture monthly reports, in 2015, U.S. corn farmers received an average price of \$6.00 per bushel and wheat farmers received an average price of \$6.00 per bushel. A corn farmer who attempted to sell at \$7.00 per bushel, or a wheat grower who attempted to sell for \$8.00 per bushel, would not have found any buyers. A perfectly competitive



firm will not sell below the equilibrium price either. Why should they when they can sell all they want at the higher price? Other examples of agricultural markets that operate in close to perfectly competitive markets are small roadside produce markets and small organic farmers.

**Note:**

Visit this [website](#) that reveals the current value of various commodities.



This chapter examines how profit-seeking firms decide how much to produce in perfectly competitive markets. Such firms will analyze their costs as discussed in the chapter on [Cost and Industry Structure](#). In the short run, the perfectly competitive firm will seek the quantity of output where profits are highest or, if profits are not possible, where losses are lowest. In this example, the “short run” refers to a situation in which firms are producing with one fixed input and incur fixed costs of production. (In the real world, firms can have many fixed inputs.)

In the long run, perfectly competitive firms will react to profits by increasing production. They will respond to losses by reducing production or exiting the market. Ultimately, a long-run *equilibrium* will be attained when no new firms want to enter the market and existing firms do not want to leave the market, as economic profits have been driven down to zero.

## Key Concepts and Summary

A perfectly competitive firm is a price taker, which means that it must accept the equilibrium price at which it sells goods. If a perfectly competitive firm attempts to charge even a tiny amount more than the market price, it will be unable to make any sales. In a perfectly competitive market there are thousands of sellers, easy entry, and identical products. A short-run production period is when firms are producing with some fixed inputs. Long-run equilibrium in a perfectly competitive industry occurs after all firms have entered and exited the industry and seller profits are driven to zero.

Perfect competition means that there are many sellers, there is easy entry and exiting of firms, products are identical from one seller to another, and sellers are price takers.

## **Self-Check Questions**

### **Exercise:**

#### **Problem:**

Firms in a perfectly competitive market are said to be “price takers”—that is, once the market determines an equilibrium price for the product, firms must accept this price. If you sell a product in a perfectly competitive market, but you are not happy with its price, would you raise the price, even by a cent?

---

#### **Solution:**

No, you would not raise the price. Your product is exactly the same as the product of the many other firms in the market. If your price is greater than that of your competitors, then your customers would switch to them and stop buying from you. You would lose all your sales.

### **Exercise:**

**Problem:**

Would independent trucking fit the characteristics of a perfectly competitive industry?

---

**Solution:**

Possibly. Independent truckers are by definition small and numerous. All that is required to get into the business is a truck (not an inexpensive asset, though) and a commercial driver's license. To exit, one need only sell the truck. All trucks are essentially the same, providing transportation from point A to point B. (We're assuming we not talking about specialized trucks.) Independent truckers must take the going rate for their service, so independent trucking does seem to have most of the characteristics of perfect competition.

**Review Questions****Exercise:****Problem:**

A single firm in a perfectly competitive market is relatively small compared to the rest of the market. What does this mean? How "small" is "small"?

**Exercise:****Problem:**

What are the four basic assumptions of perfect competition? Explain in words what they imply for a perfectly competitive firm.

**Exercise:**

**Problem:** What is a "price taker" firm?

## Critical Thinking Questions

### Exercise:

#### Problem:

Finding a life partner is a complicated process that may take many years. It is hard to think of this process as being part of a very complex market, with a demand and a supply for partners. Think about how this market works and some of its characteristics, such as search costs. Would you consider it a perfectly competitive market?

### Exercise:

#### Problem:

Can you name five examples of perfectly competitive markets? Why or why not?

## Glossary

market structure

the conditions in an industry, such as number of sellers, how easy or difficult it is for a new firm to enter, and the type of products that are sold

perfect competition

each firm faces many competitors that sell identical products

price taker

a firm in a perfectly competitive market that must take the prevailing market price as given

## How Perfectly Competitive Firms Make Output Decisions

By the end of this section, you will be able to:

- Calculate profits by comparing total revenue and total cost
- Identify profits and losses with the average cost curve
- Explain the shutdown point
- Determine the price at which a firm should continue producing in the short run

A perfectly competitive firm has only one major decision to make—namely, what quantity to produce. To understand why this is so, consider a different way of writing out the basic definition of profit:

### Equation:

$$\begin{aligned}\text{Profit} &= \text{Total revenue} - \text{Total cost} \\ &= (\text{Price})(\text{Quantity produced}) - (\text{Average cost})(\text{Quantity produced})\end{aligned}$$

Since a perfectly competitive firm must accept the price for its output as determined by the product's market demand and supply, it cannot choose the price it charges. This is already determined in the profit equation, and so the perfectly competitive firm can sell any number of units at exactly the same price. It implies that the firm faces a perfectly elastic demand curve for its product: buyers are willing to buy any number of units of output from the firm at the market price. When the perfectly competitive firm chooses what quantity to produce, then this quantity—along with the prices prevailing in the market for output and inputs—will determine the firm's total revenue, total costs, and ultimately, level of profits.

## Determining the Highest Profit by Comparing Total Revenue and Total Cost

A perfectly competitive firm can sell as large a quantity as it wishes, as long as it accepts the prevailing market price. Total revenue is going to increase as the firm sells more, depending on the price of the product and the number of units sold. If you increase the number of units sold at a given price, then total revenue will increase. If the price of the product increases for every unit sold, then total revenue also increases. As an example of how a perfectly competitive firm decides what quantity to produce, consider the case of a small farmer who produces raspberries and sells them frozen for \$4 per pack. Sales of one pack of raspberries will bring in \$4, two packs will be \$8, three packs will be \$12, and so on. If, for example, the price of frozen raspberries doubles to \$8 per pack, then sales of one pack of raspberries will be \$8, two packs will be \$16, three packs will be \$24, and so on.

Total revenue and total costs for the raspberry farm, broken down into fixed and variable costs, are shown in [\[link\]](#) and also appear in [\[link\]](#). The horizontal axis shows the quantity of frozen raspberries produced in packs; the vertical axis shows both total revenue and total costs, measured in dollars. The total cost curve intersects with the vertical axis at a value that shows the level of fixed costs, and then slopes upward. All these cost curves follow the same characteristics as the curves covered in the [Cost and Industry Structure](#) chapter.

Total Cost and Total Revenue at the Raspberry Farm



Total revenue for a perfectly competitive firm is a straight line

sloping up. The slope is equal to the price of the good. Total cost also slopes up, but with some curvature. At higher levels of output, total cost begins to slope upward more steeply because of diminishing marginal returns. The maximum profit will occur at the quantity where the gap of total revenue over total cost is largest.

Quantity (Q)	Total Cost (TC)	Fixed Cost (FC)	Variable Cost (VC)	Total Revenue (TR)	Profit
0	\$62	\$62	-	\$0	-\$62
10	\$90	\$62	\$28	\$40	-\$50
20	\$110	\$62	\$48	\$80	-\$30
30	\$126	\$62	\$64	\$120	-\$6
40	\$144	\$62	\$82	\$160	\$16
50	\$166	\$62	\$104	\$200	\$34
60	\$192	\$62	\$130	\$240	\$48
70	\$224	\$62	\$162	\$280	\$56
80	\$264	\$62	\$202	\$320	\$56
90	\$324	\$62	\$262	\$360	\$36
100	\$404	\$62	\$342	\$400	-\$4

#### Total Cost and Total Revenue at the Raspberry Farm

Based on its total revenue and total cost curves, a perfectly competitive firm like the raspberry farm can calculate the quantity of output that will provide the highest level of profit. At any given quantity, total revenue minus total cost will equal profit. One way to determine the most profitable quantity to produce is to see at what quantity total revenue exceeds total cost by the largest amount. On [\[link\]](#), the vertical gap between total revenue and total cost represents either profit (if total revenues are greater than total costs at a certain quantity) or losses (if total costs are greater than total revenues at a certain quantity). In this example, total costs will exceed total revenues at output levels from 0 to 40, and so over this range of output, the firm will be making losses. At output levels from 50 to 80, total revenues exceed total costs, so the firm is earning profits. But then at an output of 90 or 100, total costs again exceed total revenues and the firm is making losses. Total profits appear in the final column of [\[link\]](#). The highest total profits in the table, as in the figure that is based on the table values, occur at an output of 70–80, when profits will be \$56.

A higher price would mean that total revenue would be higher for every quantity sold. A lower price would mean that total revenue would be lower for every quantity sold. What happens if the price drops low enough so that the total revenue line is completely below the total cost curve; that is, at every level of output, total costs are higher than total revenues? In this instance, the best the firm can do is to suffer losses. But a profit-maximizing firm will

prefer the quantity of output where total revenues come closest to total costs and thus where the losses are smallest.

(Later we will see that sometimes it will make sense for the firm to shutdown, rather than stay in operation producing output.)

### Comparing Marginal Revenue and Marginal Costs

Firms often do not have the necessary data they need to draw a complete total cost curve for all levels of production. They cannot be sure of what total costs would look like if they, say, doubled production or cut production in half, because they have not tried it. Instead, firms experiment. They produce a slightly greater or lower quantity and observe how profits are affected. In economic terms, this practical approach to maximizing profits means looking at how changes in production affect marginal revenue and marginal cost.

[\[link\]](#) presents the marginal revenue and marginal cost curves based on the total revenue and total cost in [\[link\]](#). The **marginal revenue** curve shows the additional revenue gained from selling one more unit. As mentioned before, a firm in perfect competition faces a perfectly elastic demand curve for its product—that is, the firm’s demand curve is a horizontal line drawn at the market price level. This also means that the firm’s marginal revenue curve is the same as the firm’s demand curve: Every time a consumer demands one more unit, the firm sells one more unit and revenue goes up by exactly the same amount equal to the market price. In this example, every time a pack of frozen raspberries is sold, the firm’s revenue increases by \$4. [\[link\]](#) shows an example of this. This condition only holds for price taking firms in perfect competition where:

**Equation:**

$$\text{marginal revenue} = \text{price}$$

The formula for marginal revenue is:

**Equation:**

$$\text{marginal revenue} = \frac{\text{change in total revenue}}{\text{change in quantity}}$$

Price	Quantity	Total Revenue	Marginal Revenue
\$4	1	\$4	-
\$4	2	\$8	\$4
\$4	3	\$12	\$4
\$4	4	\$16	\$4

Notice that marginal revenue does not change as the firm produces more output. That is because the price is determined by supply and demand and does not change as the farmer produces more (keeping in mind that, due to the relative small size of each firm, increasing their supply has no impact on the total market supply where price is determined).

Since a perfectly competitive firm is a price taker, it can sell whatever quantity it wishes at the market-determined price. Marginal cost, the cost per additional unit sold, is calculated by dividing the change in total cost by the

change in quantity. The formula for marginal cost is:

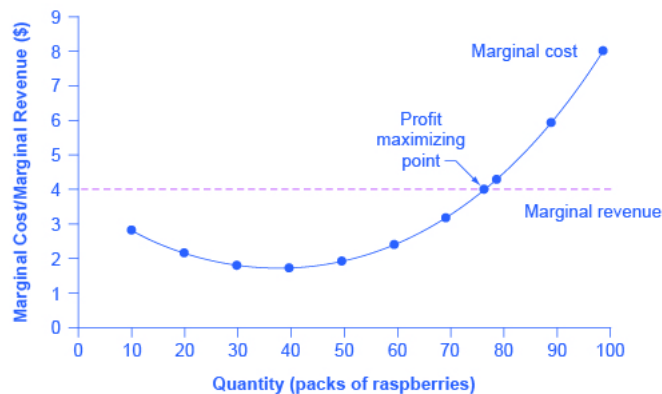
**Equation:**

$$\text{marginal cost} = \frac{\text{change in total cost}}{\text{change in quantity}}$$

Ordinarily, marginal cost changes as the firm produces a greater quantity.

In the raspberry farm example, shown in [\[link\]](#), [\[link\]](#) and [\[link\]](#), marginal cost at first declines as production increases from 10 to 20 to 30 packs of raspberries—which represents the area of increasing marginal returns that is not uncommon at low levels of production. But then marginal costs start to increase, displaying the typical pattern of diminishing marginal returns. If the firm is producing at a quantity where  $MR > MC$ , like 40 or 50 packs of raspberries, then it can increase profit by increasing output because the marginal revenue is exceeding the marginal cost. If the firm is producing at a quantity where  $MC > MR$ , like 90 or 100 packs, then it can increase profit by reducing output because the reductions in marginal cost will exceed the reductions in marginal revenue. The firm's profit-maximizing choice of output will occur where  $MR = MC$  (or at a choice close to that point). You will notice that what occurs on the production side is exemplified on the cost side. This is referred to as duality.

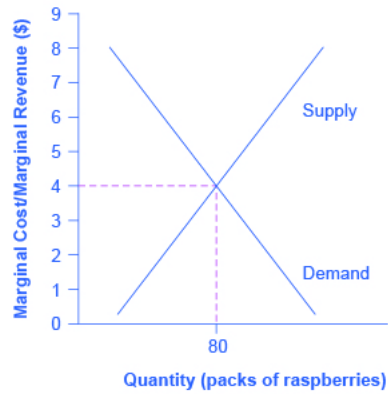
**Marginal Revenues and Marginal Costs at the Raspberry Farm: Individual Farmer**



For a perfectly competitive firm, the marginal revenue (MR) curve is a horizontal straight line because it is equal to the price of the good, which is determined by the market, shown in [\[link\]](#). The marginal cost (MC) curve is sometimes first downward-sloping, if there is a region of increasing marginal returns at low levels of output, but is eventually upward-sloping at higher levels of output as diminishing marginal returns kick in.

**Marginal Revenues and Marginal Costs at the Raspberry Farm: Raspberry Market**





The equilibrium price of raspberries is determined through the interaction of market supply and market demand at \$4.00.

Quantity	Total Cost	Fixed Cost	Variable Cost	Marginal Cost	Total Revenue	Marginal Revenue
0	\$62	\$62	-	-	-	-
10	\$90	\$62	\$28	\$2.80	\$40	\$4.00
20	\$110	\$62	\$48	\$2.00	\$80	\$4.00
30	\$126	\$62	\$64	\$1.60	\$120	\$4.00
40	\$144	\$62	\$82	\$1.80	\$160	\$4.00
50	\$166	\$62	\$104	\$2.20	\$200	\$4.00
60	\$192	\$62	\$130	\$2.60	\$240	\$4.00
70	\$224	\$62	\$162	\$3.20	\$280	\$4.00
80	\$264	\$62	\$202	\$4.00	\$320	\$4.00
90	\$324	\$62	\$262	\$6.00	\$360	\$4.00
100	\$404	\$62	\$342	\$8.00	\$400	\$4.00

#### Marginal Revenues and Marginal Costs at the Raspberry Farm

In this example, the marginal revenue and marginal cost curves cross at a price of \$4 and a quantity of 80 produced. If the farmer started out producing at a level of 60, and then experimented with increasing production to 70, marginal revenues from the increase in production would exceed marginal costs—and so profits would rise. The farmer has an incentive to keep producing. From a level of 70 to 80, marginal cost and marginal revenue are

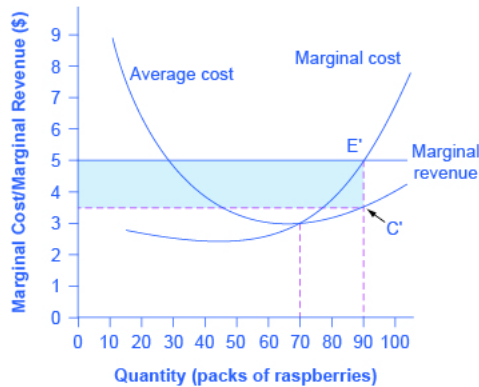
equal so profit doesn't change. If the farmer then experimented further with increasing production from 80 to 90, he would find that marginal costs from the increase in production are greater than marginal revenues, and so profits would decline.

The profit-maximizing choice for a perfectly competitive firm will occur where marginal revenue is equal to marginal cost—that is, where  $MR = MC$ . A profit-seeking firm should keep expanding production as long as  $MR > MC$ . But at the level of output where  $MR = MC$ , the firm should recognize that it has achieved the highest possible level of economic profits. (In the example above, the profit maximizing output level is between 70 and 80 units of output, but the firm will not know they've maximized profit until they reach 80, where  $MR = MC$ .) Expanding production into the zone where  $MR < MC$  will only reduce economic profits. Because the marginal revenue received by a perfectly competitive firm is equal to the price  $P$ , so that  $P = MR$ , the profit-maximizing rule for a perfectly competitive firm can also be written as a recommendation to produce at the quantity where  $P = MC$ .

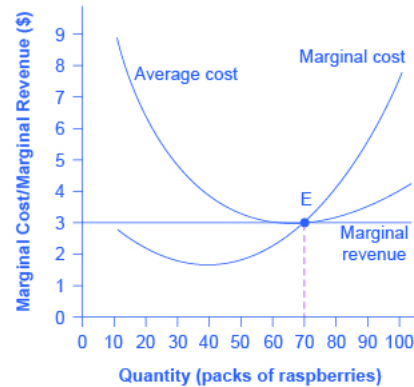
### **Profits and Losses with the Average Cost Curve**

Does maximizing profit (producing where  $MR = MC$ ) imply an actual economic profit? The answer depends on the relationship between price and average total cost. If the price that a firm charges is higher than its average cost of production for that quantity produced, then the firm will earn profits. Conversely, if the price that a firm charges is lower than its average cost of production, the firm will suffer losses. You might think that, in this situation, the farmer may want to shut down immediately. Remember, however, that the firm has already paid for fixed costs, such as equipment, so it may continue to produce and incur a loss. [\[link\]](#) illustrates three situations: (a) where price intersects marginal cost at a level above the average cost curve, (b) where price intersects marginal cost at a level equal to the average cost curve, and (c) where price intersects marginal cost at a level below the average cost curve.

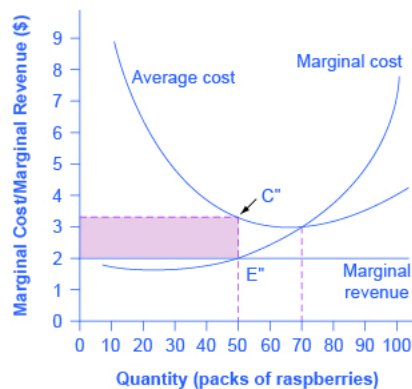
Price and Average Cost at the Raspberry Farm



(a) Price is above average cost



(b) Price equals cost



(c) Price is below average cost

In (a), price intersects marginal cost above the average cost curve. Since price is greater than average cost, the firm is making a profit. In (b), price intersects marginal cost at the minimum point of the average cost curve. Since price is equal to average cost, the firm is breaking even. In (c), price intersects marginal cost below the average cost curve. Since price is less than average cost, the firm is making a loss.

First consider a situation where the price is equal to \$5 for a pack of frozen raspberries. The rule for a profit-maximizing perfectly competitive firm is to produce the level of output where  $\text{Price} = \text{MR} = \text{MC}$ , so the raspberry farmer will produce a quantity of 90, which is labeled as [e](#) in [\[link\]](#) (a). Remember that the area of a rectangle is equal to its base multiplied by its height. The farm's total revenue at this price will be shown by the large shaded rectangle from the origin over to a quantity of 90 packs (the base) up to point E' (the height), over to the price of \$5, and back to the origin. The average cost of producing 80 packs is shown by point C or about \$3.50. Total costs will be the quantity of 80 times the average cost of \$3.50, which is shown by the area of the rectangle from the origin to a quantity of 90, up to point C, over to the vertical axis and down to the origin. It should be clear from examining the two rectangles that total revenue is greater than total cost. Thus, profits will be the blue shaded rectangle on top.

It can be calculated as:

**Equation:**

$$\begin{aligned}
 \text{profit} &= \text{total revenue} - \text{total cost} \\
 &= (90)(\$5.00) - (90)(\$3.50) \\
 &= \$135
 \end{aligned}$$

Or, it can be calculated as:

**Equation:**

$$\begin{aligned}
 \text{profit} &= (\text{price} - \text{average cost}) \times \text{quantity} \\
 &= (\$5.00 - \$3.50) \times 90 \\
 &= \$135
 \end{aligned}$$

Now consider [\[link\]](#) (b), where the price has fallen to \$3.00 for a pack of frozen raspberries. Again, the perfectly competitive firm will choose the level of output where Price = MR = MC, but in this case, the quantity produced will be 70. At this price and output level, where the marginal cost curve is crossing the average cost curve, the price received by the firm is exactly equal to its average cost of production.

The farm's total revenue at this price will be shown by the large shaded rectangle from the origin over to a quantity of 70 packs (the base) up to point E (the height), over to the price of \$3, and back to the origin. The average cost of producing 70 packs is shown by point C'. Total costs will be the quantity of 70 times the average cost of \$3.00, which is shown by the area of the rectangle from the origin to a quantity of 70, up to point E, over to the vertical axis and down to the origin. It should be clear from that the rectangles for total revenue and total cost are the same. Thus, the firm is making zero profit. The calculations are as follows:

**Equation:**

$$\begin{aligned}
 \text{profit} &= \text{total revenue} - \text{total cost} \\
 &= (70)(\$3.00) - (70)(\$3.00) \\
 &= \$0
 \end{aligned}$$

Or, it can be calculated as:

**Equation:**

$$\begin{aligned}
 \text{profit} &= (\text{price} - \text{average cost}) \times \text{quantity} \\
 &= (\$3.00 - \$3.00) \times 70 \\
 &= \$0
 \end{aligned}$$

In [\[link\]](#) (c), the market price has fallen still further to \$2.00 for a pack of frozen raspberries. At this price, marginal revenue intersects marginal cost at a quantity of 50. The farm's total revenue at this price will be shown by the large shaded rectangle from the origin over to a quantity of 50 packs (the base) up to point E" (the height), over to the price of \$2, and back to the origin. The average cost of producing 50 packs is shown by point C" or about \$3.30. Total costs will be the quantity of 50 times the average cost of \$3.30, which is shown by the area of the rectangle from the origin to a quantity of 50, up to point C", over to the vertical axis and down to the origin. It should be clear from examining the two rectangles that total revenue is less than total cost. Thus, the firm is losing money and the loss (or negative profit) will be the rose-shaded rectangle.

The calculations are:

**Equation:**

$$\begin{aligned}
 \text{profit} &= (\text{total revenue} - \text{total cost}) \\
 &= (50)(\$2.00) - (50)(\$3.30) \\
 &= -\$77.50
 \end{aligned}$$

Or:

**Equation:**

$$\begin{aligned}\text{profit} &= (\text{price} - \text{average cost}) \times \text{quantity} \\ &= (\$1.75 - \$3.30) \times 50 \\ &= -\$77.50\end{aligned}$$

If the market price received by a perfectly competitive firm leads it to produce at a quantity where the price is greater than average cost, the firm will earn profits. If the price received by the firm causes it to produce at a quantity where price equals average cost, which occurs at the minimum point of the AC curve, then the firm earns zero profits. Finally, if the price received by the firm leads it to produce at a quantity where the price is less than average cost, the firm will earn losses. This is summarized in [\[link\]](#).

If...	Then...
Price > ATC	Firm earns an economic profit
Price = ATC	Firm earns zero economic profit
Price < ATC	Firm earns a loss

### The Shutdown Point

The possibility that a firm may earn losses raises a question: Why can the firm not avoid losses by shutting down and not producing at all? The answer is that shutting down can reduce variable costs to zero, but in the short run, the firm has already paid for fixed costs. As a result, if the firm produces a quantity of zero, it would still make losses because it would still need to pay for its fixed costs. So, when a firm is experiencing losses, it must face a question: should it continue producing or should it shut down?

As an example, consider the situation of the Yoga Center, which has signed a contract to rent space that costs \$10,000 per month. If the firm decides to operate, its marginal costs for hiring yoga teachers is \$15,000 for the month. If the firm shuts down, it must still pay the rent, but it would not need to hire labor. [\[link\]](#) shows three possible scenarios. In the first scenario, the Yoga Center does not have any clients, and therefore does not make any revenues, in which case it faces losses of \$10,000 equal to the fixed costs. In the second scenario, the Yoga Center has clients that earn the center revenues of \$10,000 for the month, but ultimately experiences losses of \$15,000 due to having to hire yoga instructors to cover the classes. In the third scenario, the Yoga Center earns revenues of \$20,000 for the month, but experiences losses of \$5,000.

In all three cases, the Yoga Center loses money. In all three cases, when the rental contract expires in the long run, assuming revenues do not improve, the firm should exit this business. In the short run, though, the decision varies depending on the level of losses and whether the firm can cover its variable costs. In scenario 1, the center does not have any revenues, so hiring yoga teachers would increase variable costs and losses, so it should shut down and only incur its fixed costs. In scenario 2, the center's losses are greater because it does not make enough revenue to offset the increased variable costs plus fixed costs, so it should shut down immediately. If price is below the minimum average variable cost, the firm must shut down. In contrast, in scenario 3 the revenue that the center can earn is high enough that the losses diminish when it remains open, so the center should remain open in the short run.

**Scenario 1**

If the center shuts down now, revenues are zero but it will not incur any variable costs and would only need to pay fixed costs of \$10,000.

**Equation:**

$$\begin{aligned}\text{profit} &= \text{total revenue} - (\text{fixed costs} + \text{variable cost}) \\ &= 0 - \$10,000 \\ &= -\$10,000\end{aligned}$$

**Scenario 2**

The center earns revenues of \$10,000, and variable costs are \$15,000. The center should shut down now.

**Equation:**

$$\begin{aligned}\text{profit} &= \text{total revenue} - (\text{fixed costs} + \text{variable cost}) \\ &= \$10,000 - (\$10,000 + \$15,000) \\ &= -\$15,000\end{aligned}$$

**Scenario 3**

The center earns revenues of \$20,000, and variable costs are \$15,000. The center should continue in business.

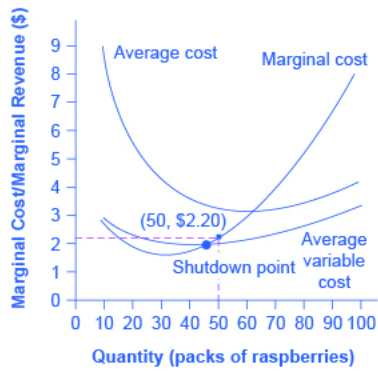
**Equation:**

$$\begin{aligned}\text{profit} &= \text{total revenue} - (\text{fixed costs} + \text{variable cost}) \\ &= \$20,000 - (\$10,000 + \$15,000) \\ &= -\$5,000\end{aligned}$$

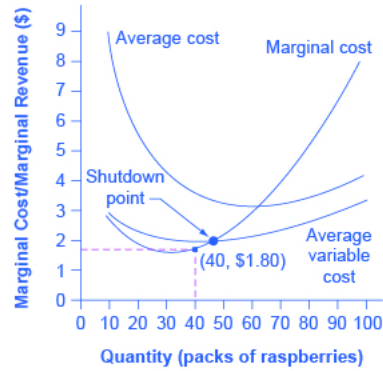
**Should the Yoga Center Shut Down Now or Later?**

This example suggests that the key factor is whether a firm can earn enough revenues to cover at least its variable costs by remaining open. Let's return now to our raspberry farm. [\[link\]](#) illustrates this lesson by adding the average variable cost curve to the marginal cost and average cost curves. At a price of \$2.20 per pack, as shown in [\[link\]](#) (a), the farm produces at a level of 50. It is making losses of \$56 (as explained earlier), but price is above average variable cost and so the firm continues to operate. However, if the price declined to \$1.80 per pack, as shown in [\[link\]](#) (b), and if the firm applied its rule of producing where  $P = MR = MC$ , it would produce a quantity of 40. This price is below average variable cost for this level of output. If the farmer cannot pay workers (the variable costs), then it has to shut down. At this price and output, total revenues would be \$72 (quantity of 40 times price of \$1.80) and total cost would be \$144, for overall losses of \$72. If the farm shuts down, it must pay only its fixed costs of \$62, so shutting down is preferable to selling at a price of \$1.80 per pack.

**The Shutdown Point for the Raspberry Farm**



(a) Price is above average variable cost



(b) Price is below average variable cost

In (a), the farm produces at a level of 50. It is making losses of \$56, but price is above average variable cost, so it continues to operate. In (b), total revenues are \$72 and total cost is \$144, for overall losses of \$72. If the farm shuts down, it must pay only its fixed costs of \$62. Shutting down is preferable to selling at a price of \$1.80 per pack.

Looking at [\[link\]](#), if the price falls below \$2.05, the minimum average variable cost, the firm must shut down.

Quantity	Total Cost	Fixed Cost	Variable Cost	Marginal Cost	Average Cost	Average Variable Cost
0	\$62	\$62	-	-	-	-
10	\$90	\$62	\$28	\$2.80	\$9.00	\$2.80
20	\$110	\$62	\$48	\$2.00	\$5.50	\$2.40
30	\$126	\$62	\$64	\$1.60	\$4.20	\$2.13
40	\$144	\$62	\$82	\$1.80	\$3.60	\$2.05
50	\$166	\$62	\$104	\$2.20	\$3.32	\$2.08
60	\$192	\$62	\$130	\$2.60	\$3.20	\$2.16
70	\$224	\$62	\$162	\$3.20	\$3.20	\$2.31
80	\$264	\$62	\$202	\$4.00	\$3.30	\$2.52
90	\$324	\$62	\$262	\$6.00	\$3.60	\$2.91
100	\$404	\$62	\$342	\$8.00	\$4.04	\$3.42

Cost of Production for the Raspberry Farm

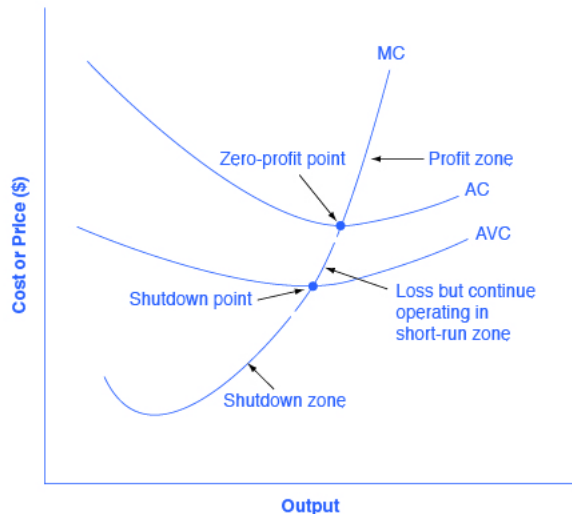
The intersection of the average variable cost curve and the marginal cost curve, which shows the price where the firm would lack enough revenue to cover its variable costs, is called the **shutdown point**. If the perfectly competitive firm can charge a price above the shutdown point, then the firm is at least covering its average variable costs. It is also making enough revenue to cover at least a portion of fixed costs, so it should limp ahead even if it is making losses in the short run, since at least those losses will be smaller than if the firm shuts down immediately and incurs a loss equal to total fixed costs. However, if the firm is receiving a price below the price at the shutdown point, then the firm is not even covering its variable costs. In this case, staying open is making the firm's losses larger, and it should shut down immediately. To summarize, if:

- price < minimum average variable cost, then firm shuts down
- price = minimum average variable cost, then firm stays in business

## Short-Run Outcomes for Perfectly Competitive Firms

The average cost and average variable cost curves divide the marginal cost curve into three segments, as shown in [\[link\]](#). At the market price, which the perfectly competitive firm accepts as given, the profit-maximizing firm chooses the output level where price or marginal revenue, which are the same thing for a perfectly competitive firm, is equal to marginal cost:  $P = MR = MC$ .

Profit, Loss, Shutdown



The marginal cost curve can be divided into three zones, based on where it is crossed by the average cost and average variable cost curves. The point where MC crosses AC is called the zero-profit point. If the firm is operating at a level of output where the market price is at a level higher than the zero-profit point, then price will be greater than average cost and the firm is earning profits. If the price is exactly at the zero-profit point, then the firm is making zero profits. If price falls in the zone between the shutdown point and the zero-profit point, then the firm is making losses but will continue to operate in the short run, since it is covering its variable costs. However, if price falls below the price at the shutdown point, then the firm will shut down immediately, since it is not even covering its variable costs.

First consider the upper zone, where prices are above the level where marginal cost (MC) crosses average cost (AC) at the zero profit point. At any price above that level, the firm will earn profits in the short run. If the price



falls exactly on the zero profit point where the MC and AC curves cross, then the firm earns zero profits. If a price falls into the zone between the zero profit point, where MC crosses AC, and the shutdown point, where MC crosses AVC, the firm will be making losses in the short run—but since the firm is more than covering its variable costs, the losses are smaller than if the firm shut down immediately. Finally, consider a price at or below the shutdown point where MC crosses AVC. At any price like this one, the firm will shut down immediately, because it cannot even cover its variable costs.

## Marginal Cost and the Firm's Supply Curve

For a perfectly competitive firm, the marginal cost curve is identical to the firm's supply curve starting from the minimum point on the average variable cost curve. To understand why this perhaps surprising insight holds true, first think about what the supply curve means. A firm checks the market price and then looks at its supply curve to decide what quantity to produce. Now, think about what it means to say that a firm will maximize its profits by producing at the quantity where  $P = MC$ . This rule means that the firm checks the market price, and then looks at its marginal cost to determine the quantity to produce—and makes sure that the price is greater than the minimum average variable cost. In other words, the marginal cost curve above the minimum point on the average variable cost curve becomes the firm's supply curve.

### Note:

Watch this [video](#) that addresses how drought in the United States can impact food prices across the world. (Note that the story on the drought is the second one in the news report; you need to let the video play through the first story in order to watch the story on the drought.)



As discussed in the chapter on [Demand and Supply](#), many of the reasons that supply curves shift relate to underlying changes in costs. For example, a lower price of key inputs or new technologies that reduce production costs cause supply to shift to the right; in contrast, bad weather or added government regulations can add to costs of certain goods in a way that causes supply to shift to the left. These shifts in the firm's supply curve can also be interpreted as shifts of the marginal cost curve. A shift in costs of production that increases marginal costs at all levels of output—and shifts MC to the left—will cause a perfectly competitive firm to produce less at any given market price. Conversely, a shift in costs of production that decreases marginal costs at all levels of output will shift MC to the right and as a result, a competitive firm will choose to expand its level of output at any given price. The following Work It Out feature will walk you through an example.

### Note:

#### At What Price Should the Firm Continue Producing in the Short Run?

To determine the short-run economic condition of a firm in perfect competition, follow the steps outlined below. Use the data shown in [\[link\]](#).

Q	P	TFC	TVC	TC	AVC	ATC	MC	TR	Profits
0	\$28	\$20	\$0	-	-	-	-	-	-
1	\$28	\$20	\$20	-	-	-	-	-	-
2	\$28	\$20	\$25	-	-	-	-	-	-
3	\$28	\$20	\$35	-	-	-	-	-	-
4	\$28	\$20	\$52	-	-	-	-	-	-
5	\$28	\$20	\$80	-	-	-	-	-	-

Step 1. Determine the cost structure for the firm. For a given total fixed costs and variable costs, calculate total cost, average variable cost, average total cost, and marginal cost. Follow the formulas given in the [Cost and Industry Structure](#) chapter. These calculations are shown in [\[link\]](#).

Q	P	TFC	TVC	TC (TFC+TVC)	AVC (TVC/Q)	ATC (TC/Q)	MC ( $TC_2 - TC_1$ ) / ( $Q_2 - Q_1$ )
0	\$28	\$20	\$0	$\$20 + \$0 = \$20$	-	-	-
1	\$28	\$20	\$20	$\$20 + \$20 = \$40$	$\$20 / 1 = \$20.00$	$\$40 / 1 = \$40.00$	$(\$40 - \$20) / (1 - 0) = \$20$
2	\$28	\$20	\$25	$\$20 + \$25 = \$45$	$\$25 / 2 = \$12.50$	$\$45 / 2 = \$22.50$	$(\$45 - \$40) / (2 - 1) = \$5$
3	\$28	\$20	\$35	$\$20 + \$35 = \$55$	$\$35 / 3 = \$11.67$	$\$55 / 3 = \$18.33$	$(\$55 - \$45) / (3 - 2) = \$10$
4	\$28	\$20	\$52	$\$20 + \$52 = \$72$	$\$52 / 4 = \$13.00$	$\$72 / 4 = \$18.00$	$(\$72 - \$55) / (4 - 3) = \$17$
5	\$28	\$20	\$80	$\$20 + \$80 = \$100$	$\$80 / 5 = \$16.00$	$\$100 / 5 = \$20.00$	$(\$100 - \$72) / (5 - 4) = \$28$

Step 2. Determine the market price that the firm receives for its product. This should be given information, as the firm in perfect competition is a price taker. With the given price, calculate total revenue as equal to price multiplied by quantity for all output levels produced. In this example, the given price is \$28. You can see that in the second column of [\[link\]](#).

Quantity	Price	Total Revenue (P × Q)
0	\$28	$\$28 \times 0 = \$0$
1	\$28	$\$28 \times 1 = \$28$
2	\$28	$\$28 \times 2 = \$56$
3	\$28	$\$28 \times 3 = \$84$
4	\$28	$\$28 \times 4 = \$112$
5	\$28	$\$28 \times 5 = \$140$

Step 3. Calculate profits as total cost subtracted from total revenue, as shown in [\[link\]](#).

Quantity	Total Revenue	Total Cost	Profits (TR–TC)
0	\$0	\$20	$\$0 - \$20 = -\$20$
1	\$28	\$40	$\$28 - \$40 = -\$12$
2	\$56	\$45	$\$56 - \$45 = \$11$
3	\$84	\$55	$\$84 - \$55 = \$29$
4	\$112	\$72	$\$112 - \$72 = \$40$
5	\$140	\$100	$\$140 - \$100 = \$40$

Step 4. To find the profit-maximizing output level, look at the Marginal Cost column (at every output level produced), as shown in [\[link\]](#), and determine where it is equal to the market price. The output level where price equals the marginal cost is the output level that maximizes profits.

Q	P	TFC	TVC	TC	AVC	ATC	MC	TR	Profits
0	\$28	\$20	\$0	\$20	-	-	-	\$0	-\$20
1	\$28	\$20	\$20	\$40	\$20.00	\$40.00	\$20	\$28	-\$12
2	\$28	\$20	\$25	\$45	\$12.50	\$22.50	\$5	\$56	\$11
3	\$28	\$20	\$35	\$55	\$11.67	\$18.33	\$10	\$84	\$29

Q	P	TFC	TVC	TC	AVC	ATC	MC	TR	Profits
4	\$28	\$20	\$52	\$72	\$13.00	\$18.00	\$17	\$112	\$40
5	<b>\$28</b>	\$20	\$80	\$100	\$16.40	\$20.40	<b>\$30</b>	\$140	<b>\$40</b>

Step 5. Once you have determined the profit-maximizing output level (in this case, output quantity 5), you can look at the amount of profits made (in this case, \$40).

Step 6. If the firm is making economic losses, the firm needs to determine whether it produces the output level where price equals marginal revenue and equals marginal cost or it shuts down and only incurs its fixed costs.

Step 7. For the output level where marginal revenue is equal to marginal cost, check if the market price is greater than the average variable cost of producing that output level.

- If  $P > AVC$  but  $P < ATC$ , then the firm continues to produce in the short-run, making economic losses.
- If  $P < AVC$ , then the firm stops producing and only incurs its fixed costs.

In this example, the price of \$28 is greater than the AVC (\$16.40) of producing 5 units of output, so the firm continues producing.

## Key Concepts and Summary

As a perfectly competitive firm produces a greater quantity of output, its total revenue steadily increases at a constant rate determined by the given market price. Profits will be highest (or losses will be smallest) at the quantity of output where total revenues exceed total costs by the greatest amount (or where total revenues fall short of total costs by the smallest amount). Alternatively, profits will be highest where marginal revenue, which is price for a perfectly competitive firm, is equal to marginal cost. If the market price faced by a perfectly competitive firm is above average cost at the profit-maximizing quantity of output, then the firm is making profits. If the market price is below average cost at the profit-maximizing quantity of output, then the firm is making losses.

If the market price is equal to average cost at the profit-maximizing level of output, then the firm is making zero profits. The point where the marginal cost curve crosses the average cost curve, at the minimum of the average cost curve, is called the “zero profit point.” If the market price faced by a perfectly competitive firm is below average variable cost at the profit-maximizing quantity of output, then the firm should shut down operations immediately. If the market price faced by a perfectly competitive firm is above average variable cost, but below average cost, then the firm should continue producing in the short run, but exit in the long run. The point where the marginal cost curve crosses the average variable cost curve is called the shutdown point.

## Self-Check Questions

### Exercise:

#### Problem:

Look at [\[link\]](#). What would happen to the firm’s profits if the market price increases to \$6 per pack of raspberries?

Quantity	Total Cost	Fixed Cost	Variable Cost	Total Revenue	Profit
----------	------------	------------	---------------	---------------	--------

Quantity	Total Cost	Fixed Cost	Variable Cost	Total Revenue	Profit
0	\$62	\$62	-	\$0	-\$62
10	\$90	\$62	\$28	\$60	-\$30
20	\$110	\$62	\$48	\$120	\$10
30	\$126	\$62	\$64	\$180	\$54
40	\$144	\$62	\$82	\$240	\$96
50	\$166	\$62	\$104	\$300	\$134
60	\$192	\$62	\$130	\$360	\$168
70	\$224	\$62	\$162	\$420	\$196
80	\$264	\$62	\$202	\$480	\$216
90	\$324	\$62	\$262	\$540	\$216
100	\$404	\$62	\$342	\$600	\$196

---

**Solution:**

Holding total cost constant, profits at every output level would increase.

**Exercise:**

**Problem:**

Suppose that the market price increases to \$6, as shown in [\[link\]](#). What would happen to the profit-maximizing output level?

Quantity	Total Cost	Fixed Cost	Variable Cost	Marginal Cost	Total Revenue	Marginal Revenue
0	\$62	\$62	-	-	\$0	-
10	\$90	\$62	\$28	\$2.80	\$60	\$6.00
20	\$110	\$62	\$48	\$2.00	\$120	\$6.00
30	\$126	\$62	\$64	\$1.60	\$180	\$6.00
40	\$144	\$62	\$82	\$1.80	\$240	\$6.00
50	\$166	\$62	\$104	\$2.20	\$300	\$6.00

---

Quantity	Total Cost	Fixed Cost	Variable Cost	Marginal Cost	Total Revenue	Marginal Revenue
60	\$192	\$62	\$130	\$2.60	\$360	\$6.00
70	\$224	\$62	\$162	\$3.20	\$420	\$6.00
80	\$264	\$62	\$202	\$4.00	\$480	\$6.00
<b>90</b>	\$324	\$62	\$262	<b>\$6.00</b>	\$540	<b>\$6.00</b>
100	\$404	\$62	\$342	\$8.00	\$600	\$6.00

---

**Solution:**

When the market price increases, marginal revenue increases. The firm would then increase production up to the point where the new price equals marginal cost, at a quantity of 90.

**Exercise:**

**Problem:**

Explain in words why a profit-maximizing firm will not choose to produce at a quantity where marginal cost exceeds marginal revenue.

---

**Solution:**

If marginal costs exceeds marginal revenue, then the firm will reduce its profits for every additional unit of output it produces. Profit would be greatest if it reduces output to where  $MR = MC$ .

**Exercise:**

**Problem:**

A firm's marginal cost curve above the average variable cost curve is equal to the firm's individual supply curve. This means that every time a firm receives a price from the market it will be willing to supply the amount of output where the price equals marginal cost. What happens to the firm's individual supply curve if marginal costs increase?

---

**Solution:**

The firm will be willing to supply fewer units at every price level. In other words, the firm's individual supply curve decreases and shifts to the left.

## Review Questions

**Exercise:**

**Problem:** How does a perfectly competitive firm decide what price to charge?

**Exercise:**

**Problem:**

What prevents a perfectly competitive firm from seeking higher profits by increasing the price that it charges?

**Exercise:**

**Problem:** How does a perfectly competitive firm calculate total revenue?

**Exercise:**

**Problem:**

Briefly explain the reason for the shape of a marginal revenue curve for a perfectly competitive firm.

**Exercise:**

**Problem:**

What two rules does a perfectly competitive firm apply to determine its profit-maximizing quantity of output?

**Exercise:**

**Problem:** How does the average cost curve help to show whether a firm is making profits or losses?

**Exercise:**

**Problem:** What two lines on a cost curve diagram intersect at the zero-profit point?

**Exercise:**

**Problem:** Should a firm shut down immediately if it is making losses?

**Exercise:**

**Problem:**

How does the average variable cost curve help a firm know whether it should shut down immediately?

**Exercise:**

**Problem:** What two lines on a cost curve diagram intersect at the shutdown point?

## Critical Thinking Questions

**Exercise:**

**Problem:**

Your company operates in a perfectly competitive market. You have been told that advertising can help you increase your sales in the short run. Would you create an aggressive advertising campaign for your product?

**Exercise:**

**Problem:**

Since a perfectly competitive firm can sell as much as it wishes at the market price, why can the firm not simply increase its profits by selling an extremely high quantity?

## Problems

**Exercise:**

**Problem:**

The AAA Aquarium Co. sells aquariums for \$20 each. Fixed costs of production are \$20. The total variable costs are \$20 for one aquarium, \$25 for two units, \$35 for the three units, \$50 for four units, and \$80 for five units. In the form of a table, calculate total revenue, marginal revenue, total cost, and marginal cost for each output level (one to five units). What is the profit-maximizing quantity of output? On one diagram, sketch the total revenue and total cost curves. On another diagram, sketch the marginal revenue and marginal cost curves.

**Exercise:****Problem:**

Perfectly competitive firm Doggies Paradise Inc. sells winter coats for dogs. Dog coats sell for \$72 each. The fixed costs of production are \$100. The total variable costs are \$64 for one unit, \$84 for two units, \$114 for three units, \$184 for four units, and \$270 for five units. In the form of a table, calculate total revenue, marginal revenue, total cost and marginal cost for each output level (one to five units). On one diagram, sketch the total revenue and total cost curves. On another diagram, sketch the marginal revenue and marginal cost curves. What is the profit maximizing quantity?

**Exercise:****Problem:**

A computer company produces affordable, easy-to-use home computer systems and has fixed costs of \$250. The marginal cost of producing computers is \$700 for the first computer, \$250 for the second, \$300 for the third, \$350 for the fourth, \$400 for the fifth, \$450 for the sixth, and \$500 for the seventh.

- Create a table that shows the company's output, total cost, marginal cost, average cost, variable cost, and average variable cost.
- At what price is the zero-profit point? At what price is the shutdown point?
- If the company sells the computers for \$500, is it making a profit or a loss? How big is the profit or loss? Sketch a graph with AC, MC, and AVC curves to illustrate your answer and show the profit or loss.
- If the firm sells the computers for \$300, is it making a profit or a loss? How big is the profit or loss? Sketch a graph with AC, MC, and AVC curves to illustrate your answer and show the profit or loss.

**Glossary**

marginal revenue

the additional revenue gained from selling one more unit

shutdown point

level of output where the marginal cost curve intersects the average variable cost curve at the minimum point of AVC; if the price is below this point, the firm should shut down immediately



## Entry and Exit Decisions in the Long Run

By the end of this section, you will be able to:

- Explain how entry and exit lead to zero profits in the long run
- Discuss the long-run adjustment process

The line between the short run and the long run cannot be defined precisely with a stopwatch, or even with a calendar. It varies according to the specific business. The distinction between the short run and the long run is therefore more technical: in the short run, firms cannot change the usage of fixed inputs, while in the long run, the firm can adjust all factors of production.

In a competitive market, profits are a red cape that incites businesses to charge. If a business is making a profit in the short run, it has an incentive to expand existing factories or to build new ones. New firms may start production, as well. When new firms enter the industry in response to increased industry profits it is called **entry**.

Losses are the black thundercloud that causes businesses to flee. If a business is making losses in the short run, it will either keep limping along or just shut down, depending on whether its revenues are covering its variable costs. But in the long run, firms that are facing losses will shut down at least some of their output, and some firms will cease production altogether. The long-run process of reducing production in response to a sustained pattern of losses is called **exit**. The following Clear It Up feature discusses where some of these losses might come from, and the reasons why some firms go out of business.

### **Note:**

Why do firms cease to exist?

Can we say anything about what causes a firm to exit an industry? Profits are the measurement that determines whether a business stays operating or not. Individuals start businesses with the purpose of making profits. They invest their money, time, effort, and many other resources to produce and sell something that they hope will give them something in return.

Unfortunately, not all businesses are successful, and many new startups soon realize that their “business adventure” must eventually end.

In the model of perfectly competitive firms, those that consistently cannot make money will “exit,” which is a nice, bloodless word for a more painful process. When a business fails, after all, workers lose their jobs, investors lose their money, and owners and managers can lose their dreams. Many businesses fail. The U.S. Small Business Administration indicates that in 2011, 409,040 new firms “entered,” and 470,376 firms failed.

Sometimes a business fails because of poor management or workers who are not very productive, or because of tough domestic or foreign competition. Businesses also fail from a variety of causes that might best be summarized as bad luck. For example, conditions of demand and supply in the market shift in an unexpected way, so that the prices that can be charged for outputs fall or the prices that need to be paid for inputs rise. With millions of businesses in the U.S. economy, even a small fraction of them failing will affect many people—and business failures can be very hard on the workers and managers directly involved. But from the standpoint of the overall economic system, business exits are sometimes a necessary evil if a market-oriented system is going to offer a flexible mechanism for satisfying customers, keeping costs low, and inventing new products.

## **How Entry and Exit Lead to Zero Profits in the Long Run**

No perfectly competitive firm acting alone can affect the market price. However, the combination of many firms entering or exiting the market will affect overall supply in the market. In turn, a shift in supply for the market as a whole will affect the market price. Entry and exit to and from the market are the driving forces behind a process that, in the long run, pushes the price down to minimum average total costs so that all firms are earning a zero profit.

To understand how short-run profits for a perfectly competitive firm will evaporate in the long run, imagine the following situation. The market is in **long-run equilibrium**, where all firms earn zero economic profits

producing the output level where  $P = MR = MC$  and  $P = AC$ . No firm has the incentive to enter or leave the market. Let's say that the product's demand increases, and with that, the market price goes up. The existing firms in the industry are now facing a higher price than before, so they will increase production to the new output level where  $P = MR = MC$ .

This will temporarily make the market price rise above the average cost curve, and therefore, the existing firms in the market will now be earning economic profits. However, these economic profits attract other firms to enter the market. Entry of many new firms causes the market supply curve to shift to the right. As the supply curve shifts to the right, the market price starts decreasing, and with that, economic profits fall for new and existing firms. As long as there are still profits in the market, entry will continue to shift supply to the right. This will stop whenever the market price is driven down to the zero-profit level, where no firm is earning economic profits.

Short-run losses will fade away by reversing this process. Say that the market is in long-run equilibrium. This time, instead, demand decreases, and with that, the market price starts falling. The existing firms in the industry are now facing a lower price than before, and as it will be below the average cost curve, they will now be making economic losses. Some firms will continue producing where the new  $P = MR = MC$ , as long as they are able to cover their average variable costs. Some firms will have to shut down immediately as they will not be able to cover their average variable costs, and will then only incur their fixed costs, minimizing their losses. Exit of many firms causes the market supply curve to shift to the left. As the supply curve shifts to the left, the market price starts rising, and economic losses start to be lower. This process ends whenever the market price rises to the zero-profit level, where the existing firms are no longer losing money and are at zero profits again. Thus, while a perfectly competitive firm can earn profits in the short run, in the long run the process of entry will push down prices until they reach the zero-profit level. Conversely, while a perfectly competitive firm may earn losses in the short run, firms will not continually lose money. In the long run, firms making losses are able to escape from their fixed costs, and their exit from the market will push the price back up to the zero-profit level. In the long run, this process of entry and exit will drive the price in perfectly competitive

markets to the zero-profit point at the bottom of the AC curve, where marginal cost crosses average cost.

## **The Long-Run Adjustment and Industry Types**

Whenever there are expansions in an industry, costs of production for the existing and new firms could either stay the same, increase, or even decrease. Therefore, we can categorize an industry as being (1) a constant cost industry (as demand increases, the cost of production for firms stays the same), (2) an increasing cost industry (as demand increases, the cost of production for firms increases), or (3) a decreasing cost industry (as demand increases the costs of production for the firms decreases).

For a constant cost industry, whenever there is an increase in market demand and price, then the supply curve shifts to the right with new firms' entry and stops at the point where the new long-run equilibrium intersects at the same market price as before. But why will costs remain the same? In this type of industry, the supply curve is very elastic. Firms can easily supply any quantity that consumers demand. In addition, there is a perfectly elastic supply of inputs—firms can easily increase their demand for employees, for example, with no increase to wages. Tying in to our Bring it Home discussion, an increased demand for ethanol in recent years has caused the demand for corn to increase. Consequently, many farmers switched from growing wheat to growing corn. Agricultural markets are generally good examples of constant cost industries.

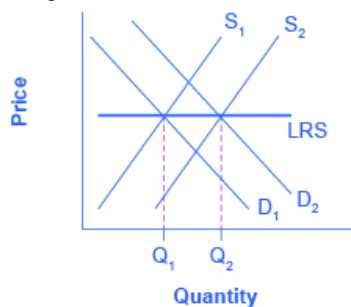
For an increasing cost industry, as the market expands, the old and new firms experience increases in their costs of production, which makes the new zero-profit level intersect at a higher price than before. Here companies may have to deal with limited inputs, such as skilled labor. As the demand for these workers rise, wages rise and this increases the cost of production for all firms. The industry supply curve in this type of industry is more inelastic.

For a decreasing cost industry, as the market expands, the old and new firms experience lower costs of production, which makes the new zero-profit level intersect at a lower price than before. In this case, the industry

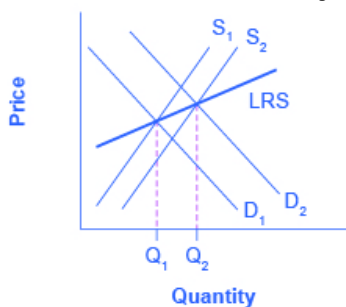
and all the firms in it are experiencing falling average total costs. This can be due to an improvement in technology in the entire industry or an increase in the education of employees. High tech industries may be a good example of a decreasing cost market.

[\[link\]](#) (a) presents the case of an adjustment process in a constant cost industry. Whenever there are output expansions in this type of industry, the long-run outcome implies more output produced at exactly the same original price. Note that supply was able to increase to meet the increased demand. When we join the before and after long-run equilibriums, the resulting line is the long run supply (LRS) curve in perfectly competitive markets. In this case, it is a flat curve. [\[link\]](#) (b) and [\[link\]](#) (c) present the cases for an increasing cost and decreasing cost industry, respectively. For an increasing cost industry, the LRS is upward sloping, while for a decreasing cost industry, the LRS is downward sloping.

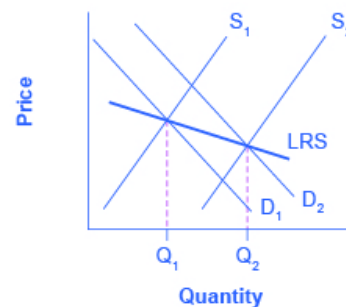
#### Adjustment Process in a Constant-Cost Industry



(a) Constant cost



(b) Increasing cost



(c) Decreasing cost

In (a), demand increased and supply met it. Notice that the supply increase is equal to the demand increase. The result is that the equilibrium price stays the same as quantity sold increases. In (b), notice that sellers were not able to increase supply as much as demand. Some inputs were scarce, or wages were rising. The equilibrium price rises. In (c), sellers easily increased supply in response to the demand increase. Here, new technology or economies of scale caused the large increase in supply, resulting in declining equilibrium price.

## Key Concepts and Summary

In the long run, firms will respond to profits through a process of entry, where existing firms expand output and new firms enter the market. Conversely, firms will react to losses in the long run through a process of exit, in which existing firms reduce output or cease production altogether. Through the process of entry in response to profits and exit in response to losses, the price level in a perfectly competitive market will move toward the zero-profit point, where the marginal cost curve crosses the AC curve, at the minimum of the average cost curve.

The long-run supply curve shows the long-run output supplied by firms in three different types of industries: constant cost, increasing cost, and decreasing cost.

## Self-Check Questions

### Exercise:

#### Problem:

If new technology in a perfectly competitive market brings about a substantial reduction in costs of production, how will this affect the market?

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#### Solution:

With a technological improvement that brings about a reduction in costs of production, an adjustment process will take place in the market. The technological improvement will result in an increase in supply curves, by individual firms and at the market level. The existing firms will experience higher profits for a while, which will attract other firms into the market. This entry process will stop whenever the market supply increases enough (both by existing and new firms) so profits are driven back to zero.

### Exercise:

**Problem:**

A market in perfect competition is in long-run equilibrium. What happens to the market if labor unions are able to increase wages for workers?

---

**Solution:**

When wages increase, costs of production increase. Some firms would now be making economic losses and would shut down. The supply curve then starts shifting to the left, pushing the market price up. This process ends when all firms remaining in the market earn zero economic profits. The result is a contraction in the output produced in the market.

**Review Questions****Exercise:**

**Problem:** Why does entry occur?

**Exercise:**

**Problem:** Why does exit occur?

**Exercise:****Problem:**

Do entry and exit occur in the short run, the long run, both, or neither?

**Exercise:****Problem:**

What price will a perfectly competitive firm end up charging in the long run? Why?

## Critical Thinking Questions

### Exercise:

#### Problem:

Many firms in the United States file for bankruptcy every year, yet they still continue operating. Why would they do this instead of completely shutting down?

### Exercise:

#### Problem:

Why will profits for firms in a perfectly competitive industry tend to vanish in the long run?

### Exercise:

#### Problem:

Why will losses for firms in a perfectly competitive industry tend to vanish in the long run?

## Glossary

### entry

the long-run process of firms entering an industry in response to industry profits

### exit

the long-run process of firms reducing production and shutting down in response to industry losses

### long-run equilibrium

where all firms earn zero economic profits producing the output level where  $P = MR = MC$  and  $P = AC$



## Efficiency in Perfectly Competitive Markets

By the end of this section, you will be able to:

- Apply concepts of productive efficiency and allocative efficiency to perfectly competitive markets
- Compare the model of perfect competition to real-world markets

When profit-maximizing firms in perfectly competitive markets combine with utility-maximizing consumers, something remarkable happens: the resulting quantities of outputs of goods and services demonstrate both productive and allocative efficiency (terms that were first introduced in [Choice in a World of Scarcity](#)) .

Productive efficiency means producing without waste, so that the choice is on the production possibility frontier. In the long run in a perfectly competitive market, because of the process of entry and exit, the price in the market is equal to the minimum of the long-run average cost curve. In other words, goods are being produced and sold at the lowest possible average cost.

Allocative efficiency means that among the points on the production possibility frontier, the point that is chosen is socially preferred—at least in a particular and specific sense. In a perfectly competitive market, price will be equal to the marginal cost of production. Think about the price that is paid for a good as a measure of the social benefit received for that good; after all, willingness to pay conveys what the good is worth to a buyer. Then think about the marginal cost of producing the good as representing not just the cost for the firm, but more broadly as the social cost of producing that good. When perfectly competitive firms follow the rule that profits are maximized by producing at the quantity where price is equal to marginal cost, they are thus ensuring that the social benefits received from producing a good are in line with the social costs of production.

To explore what is meant by allocative efficiency, it is useful to walk through an example. Begin by assuming that the market for wholesale flowers is perfectly competitive, and so  $P = MC$ . Now, consider what it would mean if firms in that market produced a lesser quantity of flowers. At a lesser quantity, marginal costs will not yet have increased as much, so that

price will exceed marginal cost; that is,  $P > MC$ . In that situation, the benefit to society as a whole of producing additional goods, as measured by the willingness of consumers to pay for marginal units of a good, would be higher than the cost of the inputs of labor and physical capital needed to produce the marginal good. In other words, the gains to society as a whole from producing additional marginal units will be greater than the costs.

Conversely, consider what it would mean if, compared to the level of output at the allocatively efficient choice when  $P = MC$ , firms produced a greater quantity of flowers. At a greater quantity, marginal costs of production will have increased so that  $P < MC$ . In that case, the marginal costs of producing additional flowers is greater than the benefit to society as measured by what people are willing to pay. For society as a whole, since the costs are outstripping the benefits, it will make sense to produce a lower quantity of such goods.

When perfectly competitive firms maximize their profits by producing the quantity where  $P = MC$ , they also assure that the benefits to consumers of what they are buying, as measured by the price they are willing to pay, is equal to the costs to society of producing the marginal units, as measured by the marginal costs the firm must pay—and thus that allocative efficiency holds.

The statements that a perfectly competitive market in the long run will feature both productive and allocative efficiency do need to be taken with a few grains of salt. Remember, economists are using the concept of “efficiency” in a particular and specific sense, not as a synonym for “desirable in every way.” For one thing, consumers’ ability to pay reflects the income distribution in a particular society. Thus, a homeless person may have no ability to pay for housing because they have insufficient income.

Perfect competition, in the long run, is a hypothetical benchmark. For market structures such as monopoly, monopolistic competition, and oligopoly, which are more frequently observed in the real world than perfect competition, firms will not always produce at the minimum of average cost, nor will they always set price equal to marginal cost. Thus, these other competitive situations will not produce productive and allocative efficiency.

Moreover, real-world markets include many issues that are assumed away in the model of perfect competition, including pollution, inventions of new technology, poverty which may make some people unable to pay for basic necessities of life, government programs like national defense or education, discrimination in labor markets, and buyers and sellers who must deal with imperfect and unclear information. These issues are explored in other chapters. However, the theoretical efficiency of perfect competition does provide a useful benchmark for comparing the issues that arise from these real-world problems.

**Note:**

**A Dime a Dozen**

A quick glance at [\[link\]](#) reveals the dramatic increase in North Dakota corn production—more than double. Taking into consideration that corn typically yields two to three times as many bushels per acre as wheat, it is obvious there has been a significant increase in bushels of corn. Why the increase in corn acreage? Converging prices.

Year	Corn (millions of acres)	Wheat (millions of acres)
2014	91.6	56.82

(Source: USDA National Agricultural Statistics Service)

Historically, wheat prices have been higher than corn prices, offsetting wheat’s lower yield per acre. However, in recent years wheat and corn prices have been converging. In April 2013, *Agweek* reported the gap was just 71 cents per bushel. As the difference in price narrowed, switching to the production of higher yield per acre of corn simply made good business sense. Erik Younggren, president of the National Association of Wheat Growers said in the *Agweek* article, “I don't think we're going to see mile

after mile of waving amber fields [of wheat] anymore." (Until wheat prices rise, we will probably be seeing field after field of tasseled corn.)

## Key Concepts and Summary

Long-run equilibrium in perfectly competitive markets meets two important conditions: allocative efficiency and productive efficiency. These two conditions have important implications. First, resources are allocated to their best alternative use. Second, they provide the maximum satisfaction attainable by society.

## Self-Check Questions

### Exercise:

#### Problem:

Productive efficiency and allocative efficiency are two concepts achieved in the long run in a perfectly competitive market. These are the two reasons why we call them “perfect.” How would you use these two concepts to analyze other market structures and label them “imperfect?”

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#### Solution:

Perfect competition is considered to be “perfect” because both allocative and productive efficiency are met at the same time in a long-run equilibrium. If a market structure results in long-run equilibrium that does not minimize average total costs and/or does not charge a price equal to marginal cost, then either allocative or productive (or both) efficiencies are not met, and therefore the market cannot be labeled “perfect.”

### Exercise:

**Problem:**

Explain how the profit-maximizing rule of setting  $P = MC$  leads a perfectly competitive market to be allocatively efficient.

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**Solution:**

Think of the market price as representing the gain to society from a purchase, since it represents what someone is willing to pay. Think of the marginal cost as representing the cost to society from making the last unit of a good. If  $P > MC$ , then the benefits from producing more of a good exceed the costs, and society would gain from producing more of the good. If  $P < MC$ , then the social costs of producing the marginal good exceed the social benefits, and society should produce less of the good. Only if  $P = MC$ , the rule applied by a profit-maximizing perfectly competitive firm, will society's costs and benefits be in balance. This choice will be the option that brings the greatest overall benefit to society.

**Review Questions****Exercise:****Problem:**

Will a perfectly competitive market display productive efficiency? Why or why not?

**Exercise:****Problem:**

Will a perfectly competitive market display allocative efficiency? Why or why not?

**Critical Thinking Questions**

**Exercise:****Problem:**

Assuming that the market for cigarettes is in perfect competition, what does allocative and productive efficiency imply in this case? What does it not imply?

**Exercise:****Problem:**

In the argument for why perfect competition is allocatively efficient, the price that people are willing to pay represents the gains to society and the marginal cost to the firm represents the costs to society. Can you think of some social costs or issues that are not included in the marginal cost to the firm? Or some social gains that are not included in what people pay for a good?

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## Introduction to a Monopoly

class="introduction"

### Political Power from a Cotton Monopoly

In the mid-nineteenth century, the United States, specifically the Southern states, had a near monopoly in the cotton supplied to Great Britain. These states attempted to leverage this economic power into political power—trying to sway Great Britain to formally recognize the Confederate States of America. (Credit: modification of work by “ashleylovespizza”/Flickr or Creative Commons)

**Note:****The Rest is History**

Many of the opening case studies have focused on current events. This one steps into the past to observe how monopoly, or near monopolies, have helped shape history. In the spring of 1773, the East India Company, a firm that, in its time, was designated ‘too big to fail,’ was continuing to experience financial difficulties. To help shore up the failing firm, the British Parliament authorized the Tea Act. The act continued the tax on teas and made the East India Company the sole legal supplier of tea to the American colonies. By November, the citizens of Boston had had enough. They refused to permit the tea to be unloaded, citing their main complaint: “No taxation without representation.” Arriving tea-bearing ships were warned via several newspapers, including *The Massachusetts Gazette*, “We are prepared, and shall not fail to pay them an unwelcome visit; by The Mohawks.”

Step forward in time to 1860—the eve of the American Civil War—to another near monopoly supplier of historical significance: the U.S. cotton industry. At that time, the Southern states provided the majority of the



cotton Britain imported. The South, wanting to secede from the Union, hoped to leverage Britain's high dependency on its cotton into formal diplomatic recognition of the Confederate States of America.

This leads us to the topic of this chapter: a firm that controls all (or nearly all) of the supply of a good or service—a monopoly. How do monopoly firms behave in the marketplace? Do they have “power?” Does this power potentially have unintended consequences? We'll return to this case at the end of the chapter to see how the tea and cotton monopolies influenced U.S. history.

**Note:**

**Introduction to a Monopoly**

In this chapter, you will learn about:

- How Monopolies form: Barriers to Entry
- How a Profit-Maximizing Monopoly Chooses Output and Price

There is a widespread belief that top executives at firms are the strongest supporters of market competition, but this belief is far from the truth. Think about it this way: If you very much wanted to win an Olympic gold medal, would you rather be far better than everyone else, or locked in competition with many athletes just as good as you are? Similarly, if you would like to attain a very high level of profits, would you rather manage a business with little or no competition, or struggle against many tough competitors who are trying to sell to your customers? By now, you might have read the chapter on [Perfect Competition](#). In this chapter, we explore the opposite extreme: monopoly.

If perfect competition is a market where firms have no market power and they simply respond to the market price, monopoly is a market with no competition at all, and firms have complete market power. In the case of **monopoly**, one firm produces all of the output in a market. Since a monopoly faces no significant competition, it can charge any price it

wishes. While a monopoly, by definition, refers to a single firm, in practice the term is often used to describe a market in which one firm merely has a very high market share. This tends to be the definition that the U.S. Department of Justice uses.

Even though there are very few true monopolies in existence, we do deal with some of those few every day, often without realizing it: The U.S. Postal Service, your electric and garbage collection companies are a few examples. Some new drugs are produced by only one pharmaceutical firm—and no close substitutes for that drug may exist.

From the mid-1990s until 2004, the U.S. Department of Justice prosecuted the Microsoft Corporation for including Internet Explorer as the default web browser with its operating system. The Justice Department's argument was that, since Microsoft possessed an extremely high market share in the industry for operating systems, the inclusion of a free web browser constituted unfair competition to other browsers, such as Netscape Navigator. Since nearly everyone was using Windows, including Internet Explorer eliminated the incentive for consumers to explore other browsers and made it impossible for competitors to gain a foothold in the market. In 2013, the Windows system ran on more than 90% of the most commonly sold personal computers. In 2015, a U.S. federal court tossed out antitrust charges that Google had an agreement with mobile device makers to set Google as the default search engine.

This chapter begins by describing how monopolies are protected from competition, including laws that prohibit competition, technological advantages, and certain configurations of demand and supply. It then discusses how a monopoly will choose its profit-maximizing quantity to produce and what price to charge. While a monopoly must be concerned about whether consumers will purchase its products or spend their money on something altogether different, the monopolist need not worry about the actions of other competing firms producing its products. As a result, a monopoly is not a price taker like a perfectly competitive firm, but instead exercises some power to choose its market price.

## How Monopolies Form: Barriers to Entry

By the end of this section, you will be able to:

- Distinguish between a natural monopoly and a legal monopoly.
- Explain how economies of scale and the control of natural resources led to the necessary formation of legal monopolies
- Analyze the importance of trademarks and patents in promoting innovation
- Identify examples of predatory pricing

Because of the lack of competition, monopolies tend to earn significant economic profits. These profits should attract vigorous competition as described in [Perfect Competition](#), and yet, because of one particular characteristic of monopoly, they do not. **Barriers to entry** are the legal, technological, or market forces that discourage or prevent potential competitors from entering a market. Barriers to entry can range from the simple and easily surmountable, such as the cost of renting retail space, to the extremely restrictive. For example, there are a finite number of radio frequencies available for broadcasting. Once the rights to all of them have been purchased, no new competitors can enter the market.

In some cases, barriers to entry may lead to monopoly. In other cases, they may limit competition to a few firms. Barriers may block entry even if the firm or firms currently in the market are earning profits. Thus, in markets with significant barriers to entry, it is *not* true that abnormally high profits will attract new firms, and that this entry of new firms will eventually cause the price to decline so that surviving firms earn only a normal level of profit in the long run.

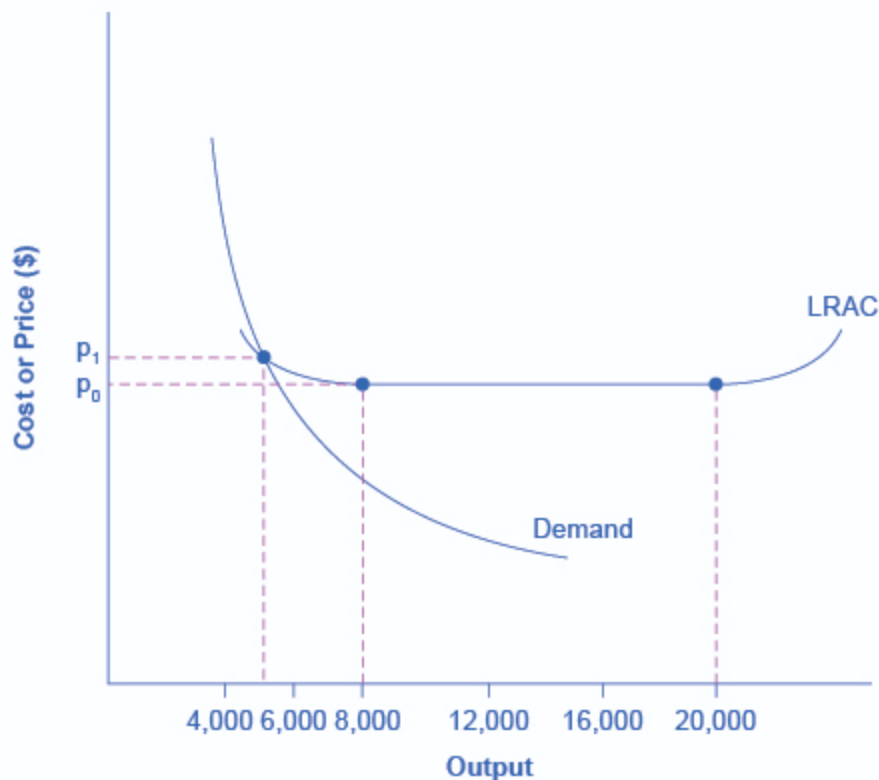
There are two types of monopoly, based on the types of barriers to entry they exploit. One is **natural monopoly**, where the barriers to entry are something other than legal prohibition. The other is **legal monopoly**, where laws prohibit (or severely limit) competition.

### Natural Monopoly

Economies of scale can combine with the size of the market to limit competition. (This theme was introduced in [Cost and Industry Structure](#)). [\[link\]](#) presents a long-run average cost curve for the airplane manufacturing industry. It shows economies of scale up to an output of 8,000 planes per year and a price of  $P_0$ , then constant returns to scale from 8,000 to 20,000 planes per year, and diseconomies of scale at a quantity of production greater than 20,000 planes per year.

Now consider the market demand curve in the diagram, which intersects the long-run average cost (LRAC) curve at an output level of 6,000 planes per year and at a price  $P_1$ , which is higher than  $P_0$ . In this situation, the market has room for only one producer. If a second firm attempts to enter the market at a smaller size, say by producing a quantity of 4,000 planes, then its average costs will be higher than the existing firm, and it will be unable to compete. If the second firm attempts to enter the market at a larger size, like 8,000 planes per year, then it could produce at a lower average cost—but it could not sell all 8,000 planes that it produced because of insufficient demand in the market.

Economies of Scale and Natural Monopoly



In this market, the demand curve intersects the long-run average cost (LRAC) curve at its downward-sloping part. A natural monopoly occurs when the quantity demanded is less than the minimum quantity it takes to be at the bottom of the long-run average cost curve.

This situation, when economies of scale are large relative to the quantity demanded in the market, is called a natural monopoly. Natural monopolies often arise in industries where the marginal cost of adding an additional customer is very low, once the fixed costs of the overall system are in place. Once the main water pipes are laid through a neighborhood, the marginal cost of providing water service to another home is fairly low. Once electricity lines are installed through a neighborhood, the marginal cost of providing additional electrical service to one more home is very low. It would be costly and duplicative for a second water company to enter the market and invest in a whole second set of main water pipes, or for a second electricity company to enter the market and invest in a whole new set of electrical wires. These industries offer an example where, because of economies of scale, one producer can serve the entire market more efficiently than a number of smaller producers that would need to make duplicate physical capital investments.

A natural monopoly can also arise in smaller local markets for products that are difficult to transport. For example, cement production exhibits economies of scale, and the quantity of cement demanded in a local area may not be much larger than what a single plant can produce. Moreover, the costs of transporting cement over land are high, and so a cement plant in an area without access to water transportation may be a natural monopoly.

## **Control of a Physical Resource**

Another type of natural monopoly occurs when a company has control of a scarce physical resource. In the U.S. economy, one historical example of this pattern occurred when ALCOA—the Aluminum Company of America—controlled most of the supply of bauxite, a key mineral used in making

aluminum. Back in the 1930s, when ALCOA controlled most of the bauxite, other firms were simply unable to produce enough aluminum to compete.

As another example, the majority of global diamond production is controlled by DeBeers, a multi-national company that has mining and production operations in South Africa, Botswana, Namibia, and Canada. It also has exploration activities on four continents, while directing a worldwide distribution network of rough cut diamonds. Though in recent years they have experienced growing competition, their impact on the rough diamond market is still considerable.

## **Legal Monopoly**

For some products, the government erects barriers to entry by prohibiting or limiting competition. Under U.S. law, no organization but the U.S. Postal Service is legally allowed to deliver first-class mail. Many states or cities have laws or regulations that allow households a choice of only one electric company, one water company, and one company to pick up the garbage. Most legal monopolies are considered utilities—products necessary for everyday life—that are socially beneficial to have. As a consequence, the government allows producers to become regulated monopolies, to insure that an appropriate amount of these products is provided to consumers. Additionally, legal monopolies are often subject to economies of scale, so it makes sense to allow only one provider.

## **Promoting Innovation**

Innovation takes time and resources to achieve. Suppose a company invests in research and development and finds the cure for the common cold. In this world of near ubiquitous information, other companies could take the formula, produce the drug, and because they did not incur the costs of research and development (R&D), undercut the price of the company that discovered the drug. Given this possibility, many firms would choose not to invest in research and development, and as a result, the world would have less innovation. To prevent this from happening, the Constitution of the United States specifies in Article I, Section 8: “The Congress shall have

Power . . . To Promote the Progress of Science and Useful Arts, by securing for limited Times to Authors and Inventors the Exclusive Right to their Writings and Discoveries.” Congress used this power to create the U.S. Patent and Trademark Office, as well as the U.S. Copyright Office. A **patent** gives the inventor the exclusive legal right to make, use, or sell the invention for a limited time; in the United States, exclusive patent rights last for 20 years. The idea is to provide limited monopoly power so that innovative firms can recoup their investment in R&D, but then to allow other firms to produce the product more cheaply once the patent expires.

A **trademark** is an identifying symbol or name for a particular good, like Chiquita bananas, Chevrolet cars, or the Nike “swoosh” that appears on shoes and athletic gear. Roughly 1.9 million trademarks are registered with the U.S. government. A firm can renew a trademark over and over again, as long as it remains in active use.

A **copyright**, according to the U.S. Copyright Office, “is a form of protection provided by the laws of the United States for ‘original works of authorship’ including literary, dramatic, musical, architectural, cartographic, choreographic, pantomimic, pictorial, graphic, sculptural, and audiovisual creations.” No one can reproduce, display, or perform a copyrighted work without permission of the author. Copyright protection ordinarily lasts for the life of the author plus 70 years.

Roughly speaking, patent law covers inventions and copyright protects books, songs, and art. But in certain areas, like the invention of new software, it has been unclear whether patent or copyright protection should apply. There is also a body of law known as **trade secrets**. Even if a company does not have a patent on an invention, competing firms are not allowed to steal their secrets. One famous trade secret is the formula for Coca-Cola, which is not protected under copyright or patent law, but is simply kept secret by the company.

Taken together, this combination of patents, trademarks, copyrights, and trade secret law is called **intellectual property**, because it implies ownership over an idea, concept, or image, not a physical piece of property like a house or a car. Countries around the world have enacted laws to protect intellectual property, although the time periods and exact provisions

of such laws vary across countries. There are ongoing negotiations, both through the World Intellectual Property Organization (WIPO) and through international treaties, to bring greater harmony to the intellectual property laws of different countries to determine the extent to which patents and copyrights in one country will be respected in other countries.

Government limitations on competition used to be even more common in the United States. For most of the twentieth century, only one phone company—AT&T—was legally allowed to provide local and long distance service. From the 1930s to the 1970s, one set of federal regulations limited which destinations airlines could choose to fly to and what fares they could charge; another set of regulations limited the interest rates that banks could pay to depositors; yet another specified what trucking firms could charge customers.

What products are considered utilities depends, in part, on the available technology. Fifty years ago, local and long distance telephone service was provided over wires. It did not make much sense to have multiple companies building multiple systems of wiring across towns and across the country. AT&T lost its monopoly on long distance service when the technology for providing phone service changed from wires to microwave and satellite transmission, so that multiple firms could use the same transmission mechanism. The same thing happened to local service, especially in recent years, with the growth in cellular phone systems.

The combination of improvements in production technologies and a general sense that the markets could provide services adequately led to a wave of **deregulation**, starting in the late 1970s and continuing into the 1990s. This wave eliminated or reduced government restrictions on the firms that could enter, the prices that could be charged, and the quantities that could be produced in many industries, including telecommunications, airlines, trucking, banking, and electricity.

Around the world, from Europe to Latin America to Africa and Asia, many governments continue to control and limit competition in what those governments perceive to be key industries, including airlines, banks, steel companies, oil companies, and telephone companies.



**Note:**

Visit this [website](#) for examples of some pretty bizarre patents.



## Intimidating Potential Competition

Businesses have developed a number of schemes for creating barriers to entry by deterring potential competitors from entering the market. One method is known as **predatory pricing**, in which a firm uses the threat of sharp price cuts to discourage competition. Predatory pricing is a violation of U.S. antitrust law, but it is difficult to prove.

Consider a large airline that provides most of the flights between two particular cities. A new, small start-up airline decides to offer service between these two cities. The large airline immediately slashes prices on this route to the bone, so that the new entrant cannot make any money. After the new entrant has gone out of business, the incumbent firm can raise prices again.

After this pattern is repeated once or twice, potential new entrants may decide that it is not wise to try to compete. Small airlines often accuse larger airlines of predatory pricing: in the early 2000s, for example, ValuJet accused Delta of predatory pricing, Frontier accused United, and Reno Air accused Northwest. In 2015, the Justice Department ruled against American Express and Mastercard for imposing restrictions on retailers who encouraged customers to use lower swipe fees on credit transactions.

In some cases, large advertising budgets can also act as a way of discouraging the competition. If the only way to launch a successful new

national cola drink is to spend more than the promotional budgets of Coca-Cola and Pepsi Cola, not too many companies will try. A firmly established brand name can be difficult to dislodge.

## Summing Up Barriers to Entry

[\[link\]](#) lists the barriers to entry that have been discussed here. This list is not exhaustive, since firms have proved to be highly creative in inventing business practices that discourage competition. When barriers to entry exist, perfect competition is no longer a reasonable description of how an industry works. When barriers to entry are high enough, monopoly can result.

Barrier to Entry	Government Role?	Example
Natural monopoly	Government often responds with regulation (or ownership)	Water and electric companies
Control of a physical resource	No	DeBeers for diamonds
Legal monopoly	Yes	Post office, past regulation of airlines and trucking
Patent, trademark, and copyright	Yes, through protection of intellectual property	New drugs or software

<b>Barrier to Entry</b>	<b>Government Role?</b>	<b>Example</b>
Intimidating potential competitors	Somewhat	Predatory pricing; well-known brand names

Barriers to Entry

## Key Concepts and Summary

Barriers to entry prevent or discourage competitors from entering the market. These barriers include: economies of scale that lead to natural monopoly; control of a physical resource; legal restrictions on competition; patent, trademark and copyright protection; and practices to intimidate the competition like predatory pricing. Intellectual property refers to legally guaranteed ownership of an idea, rather than a physical item. The laws that protect intellectual property include patents, copyrights, trademarks, and trade secrets. A natural monopoly arises when economies of scale persist over a large enough range of output that if one firm supplies the entire market, no other firm can enter without facing a cost disadvantage.

## Self-Check Questions

### Exercise:

#### Problem:

Classify the following as a government-enforced barrier to entry, a barrier to entry that is not government-enforced, or a situation that does not involve a barrier to entry.

- A patented invention
- A popular but easily copied restaurant recipe
- An industry where economies of scale are very small compared to the size of demand in the market

- d. A well-established reputation for slashing prices in response to new entry
  - e. A well-respected brand name that has been carefully built up over many years
- 

**Solution:**

- a. A patent is a government-enforced barrier to entry.
- b. This is not a barrier to entry.
- c. This is not a barrier to entry.
- d. This is a barrier to entry, but it is not government-enforced.
- e. This is a barrier to entry, but it is not directly government enforced.

**Exercise:**

**Problem:**

Classify the following as a government-enforced barrier to entry, a barrier to entry that is not government-enforced, or a situation that does not involve a barrier to entry.

- a. A city passes a law on how many licenses it will issue for taxicabs
  - b. A city passes a law that all taxicab drivers must pass a driving safety test and have insurance
  - c. A well-known trademark
  - d. Owning a spring that offers very pure water
  - e. An industry where economies of scale are very large compared to the size of demand in the market
- 

**Solution:**

- a. This is a government-enforced barrier to entry.
- b. This is an example of a government law, but perhaps it is not much of a barrier to entry if most people can pass the safety test

and get insurance.

- c. Trademarks are enforced by government, and therefore are a barrier to entry.
- d. This is probably not a barrier to entry, since there are a number of different ways of getting pure water.
- e. This is a barrier to entry, but it is not government-enforced.

### **Exercise:**

#### **Problem:**

Suppose the local electrical utility, a legal monopoly based on economies of scale, was split into four firms of equal size, with the idea that eliminating the monopoly would promote competitive pricing of electricity. What do you anticipate would happen to prices?

---

#### **Solution:**

Because of economies of scale, each firm would produce at a higher average cost than before. (They would each have to build their own power lines.) As a result, they would each have to raise prices to cover their higher costs. The policy would fail.

### **Exercise:**

#### **Problem:**

If Congress reduced the period of patent protection from 20 years to 10 years, what would likely happen to the amount of private research and development?

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#### **Solution:**

Shorter patent protection would make innovation less lucrative, so the amount of research and development would likely decline.

## **Review Questions**

**Exercise:**

**Problem:** How is monopoly different from perfect competition?

**Exercise:**

**Problem:** What is a barrier to entry? Give some examples.

**Exercise:**

**Problem:** What is a natural monopoly?

**Exercise:**

**Problem:** What is a legal monopoly?

**Exercise:**

**Problem:** What is predatory pricing?

**Exercise:**

**Problem:** How is intellectual property different from other property?

**Exercise:**

**Problem:**

By what legal mechanisms is intellectual property protected?

**Exercise:**

**Problem:** In what sense is a natural monopoly “natural”?

## **Critical Thinking Questions**

**Exercise:**

**Problem:**

ALCOA does not have the monopoly power it once had. How do you suppose their barriers to entry were weakened?

**Exercise:****Problem:**

Why are generic pharmaceuticals significantly cheaper than name brand ones?

**Exercise:****Problem:**

For many years, the Justice Department has tried to break up large firms like IBM, Microsoft, and most recently Google, on the grounds that their large market share made them essentially monopolies. In a global market, where U.S. firms compete with firms from other countries, would this policy make the same sense as it might in a purely domestic context?

**Exercise:****Problem:**

Intellectual property laws are intended to promote innovation, but some economists, such as Milton Friedman, have argued that such laws are not desirable. In the United States, there is no intellectual property protection for food recipes or for fashion designs. Considering the state of these two industries, and bearing in mind the discussion of the inefficiency of monopolies, can you think of any reasons why intellectual property laws might hinder innovation in some cases?

**Problems****Exercise:**

**Problem:**

Return to [\[link\]](#). Suppose  $P_0$  is \$10 and  $P_1$  is \$11. Suppose a new firm with the same LRAC curve as the incumbent tries to break into the market by selling 4,000 units of output. Estimate from the graph what the new firm's average cost of producing output would be. If the incumbent continues to produce 6,000 units, how much output would be supplied to the market by the two firms? Estimate what would happen to the market price as a result of the supply of both the incumbent firm and the new entrant. Approximately how much profit would each firm earn?

**Glossary**

barriers to entry

the legal, technological, or market forces that may discourage or prevent potential competitors from entering a market

copyright

a form of legal protection to prevent copying, for commercial purposes, original works of authorship, including books and music

deregulation

removing government controls over setting prices and quantities in certain industries

intellectual property

the body of law including patents, trademarks, copyrights, and trade secret law that protect the right of inventors to produce and sell their inventions

legal monopoly

legal prohibitions against competition, such as regulated monopolies and intellectual property protection

monopoly

a situation in which one firm produces all of the output in a market



natural monopoly

economic conditions in the industry, for example, economies of scale or control of a critical resource, that limit effective competition

patent

a government rule that gives the inventor the exclusive legal right to make, use, or sell the invention for a limited time

predatory pricing

when an existing firm uses sharp but temporary price cuts to discourage new competition

trade secrets

methods of production kept secret by the producing firm

trademark

an identifying symbol or name for a particular good and can only be used by the firm that registered that trademark

## How a Profit-Maximizing Monopoly Chooses Output and Price

By the end of this section, you will be able to:

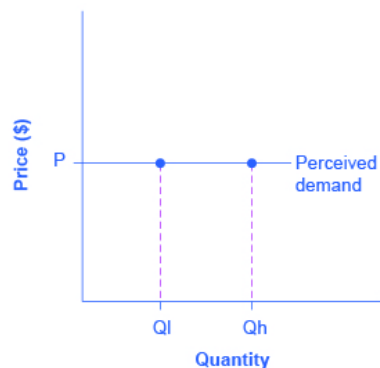
- Explain the perceived demand curve for a perfect competitor and a monopoly
- Analyze a demand curve for a monopoly and determine the output that maximizes profit and revenue
- Calculate marginal revenue and marginal cost
- Explain allocative efficiency as it pertains to the efficiency of a monopoly

Consider a monopoly firm, comfortably surrounded by barriers to entry so that it need not fear competition from other producers. How will this monopoly choose its profit-maximizing quantity of output, and what price will it charge? Profits for the monopolist, like any firm, will be equal to total revenues minus total costs. The pattern of costs for the monopoly can be analyzed within the same framework as the costs of a perfectly competitive firm—that is, by using total cost, fixed cost, variable cost, marginal cost, average cost, and average variable cost. However, because a monopoly faces no competition, its situation and its decision process will differ from that of a perfectly competitive firm. (The Clear it Up feature discusses how hard it is sometimes to define “market” in a monopoly situation.)

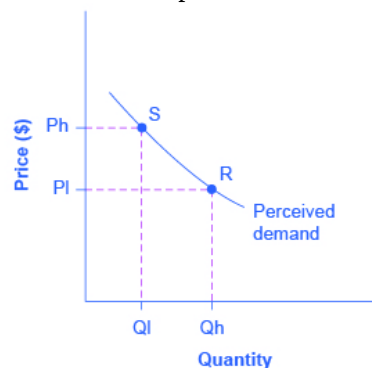
### Demand Curves Perceived by a Perfectly Competitive Firm and by a Monopoly

A perfectly competitive firm acts as a price taker, so its calculation of total revenue is made by taking the given market price and multiplying it by the quantity of output that the firm chooses. The demand curve *as it is perceived by a perfectly competitive firm* appears in [\[link\]](#) (a). The flat perceived demand curve means that, from the viewpoint of the perfectly competitive firm, it could sell either a relatively low quantity like  $Q_l$  or a relatively high quantity like  $Q_h$  at the market price  $P$ .

The Perceived Demand Curve for a Perfect Competitor and a Monopolist



(a) Perceived demand for a perfect competitor



(b) Perceived demand for a monopolist

(a) A perfectly competitive firm perceives the demand curve that it faces to be flat. The flat shape means that the firm can sell either a low quantity ( $Q_l$ ) or a high quantity ( $Q_h$ ) at exactly the same price ( $P$ ). (b) A monopolist perceives the demand curve that it faces to be the same as the market demand curve, which for most goods is downward-sloping. Thus, if the monopolist chooses a high level of output ( $Q_h$ ), it can charge only a relatively low price ( $P_l$ ); conversely, if the monopolist chooses a low level of output ( $Q_l$ ), it can then charge a higher price ( $P_h$ ). The challenge for the monopolist is to choose the combination of price and quantity that maximizes profits.

**Note:****What defines the market?**

A monopoly is a firm that sells all or nearly all of the goods and services in a given market. But what defines the “market”?

In a famous 1947 case, the federal government accused the DuPont company of having a monopoly in the cellophane market, pointing out that DuPont produced 75% of the cellophane in the United States. DuPont countered that even though it had a 75% market share in cellophane, it had less than a 20% share of the “flexible packaging materials,” which includes all other moisture-proof papers, films, and foils. In 1956, after years of legal appeals, the U.S. Supreme Court held that the broader market definition was more appropriate, and the case against DuPont was dismissed.

Questions over how to define the market continue today. True, Microsoft in the 1990s had a dominant share of the software for computer operating systems, but in the total market for all computer software and services, including everything from games to scientific programs, the Microsoft share was only about 14% in 2014.

The Greyhound bus company may have a near-monopoly on the market for intercity bus transportation, but it is only a small share of the market for intercity transportation if that market includes private cars, airplanes, and railroad service. DeBeers has a monopoly in diamonds, but it is a much smaller share of the total market for precious gemstones and an even smaller share of the total market for jewelry. A small town in the country may have only one gas station: is this gas station a “monopoly,” or does it compete with gas stations that might be five, 10, or 50 miles away?

In general, if a firm produces a product without close substitutes, then the firm can be considered a monopoly producer in a single market. But if buyers have a range of similar—even if not identical—options available from other firms, then the firm is not a monopoly. Still, arguments over whether substitutes are close or not close can be controversial.

While a monopolist can charge *any* price for its product, that price is nonetheless constrained by demand for the firm’s product. No monopolist, even one that is thoroughly protected by high barriers to entry, can require consumers to purchase its product. Because the monopolist is the only firm in the market, its demand curve is the same as the market demand curve, which is, unlike that for a perfectly competitive firm, downward-sloping.

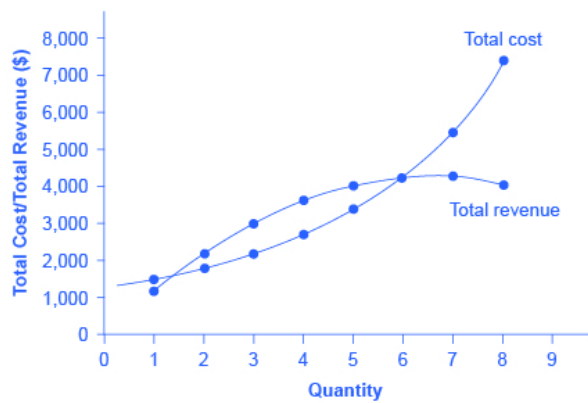
[\[link\]](#) illustrates this situation. The monopolist can either choose a point like R with a low price ( $P_l$ ) and high quantity ( $Q_h$ ), or a point like S with a high price ( $P_h$ ) and a low quantity ( $Q_l$ ), or some intermediate point. Setting the price too high will result in a low quantity sold, and will not bring in much revenue. Conversely, setting the price too low may result in a high quantity sold, but because of the low price, it will not bring in much revenue either. The challenge for the monopolist is to strike a profit-maximizing balance between the price it charges and the quantity that it sells. But why isn’t the perfectly competitive firm’s demand curve also the market demand curve? See the following Clear it Up feature for the answer to this question.

**Note:****What is the difference between perceived demand and market demand?**

The demand curve as perceived by a perfectly competitive firm is not the overall market demand curve for that product. However, the firm’s demand curve as perceived by a monopoly is the same as the market demand curve. The reason for the difference is that each perfectly competitive firm perceives the demand for its products in a market that includes many other firms; in effect, the demand curve perceived by a perfectly competitive firm is a tiny slice of the entire market demand curve. In contrast, a monopoly perceives demand for its product in a market where the monopoly is the only producer.

**Total Cost and Total Revenue for a Monopolist**

Profits for a monopolist can be illustrated with a graph of total revenues and total costs, as shown with the example of the hypothetical HealthPill firm in [link](#). The total cost curve has its typical shape; that is, total costs rise and the curve grows steeper as output increases. Total Revenue and Total Cost for the HealthPill Monopoly



Total revenue for the monopoly firm called HealthPill first rises, then falls. Low levels of output bring in relatively little total revenue, because the quantity is low. High levels of output bring in relatively less revenue, because the high quantity pushes down the market price. The total cost curve is upward-sloping. Profits will be highest at the quantity of output where total revenue is most above total cost. Of the choices in [link](#), the highest profits happen at an output of 4. The profit-maximizing level of output is not the same as the revenue-maximizing level of output, which should make sense, because profits take costs into account and revenues do not.

Quantity	Total Cost	Quantity	Price	Total Revenue	Profit = Total Revenue – Total Cost
1	1,500	1	1,200	1,200	–300
2	1,800	2	1,100	2,200	400
3	2,200	3	1,000	3,000	800
4	2,800	4	900	3,600	800
5	3,500	5	800	4,000	500
6	4,200	6	700	4,200	0
7	5,600	7	600	4,200	–1,400

Quantity	Total Cost	Quantity	Price	Total Revenue	Profit = Total Revenue – Total Cost
8	7,400	8	500	4,000	–3,400

#### Total Costs and Total Revenues of HealthPill

To calculate total revenue for a monopolist, start with the demand curve perceived by the monopolist. [\[link\]](#) shows quantities along the demand curve and the price at each quantity demanded, and then calculates total revenue by multiplying price times quantity at each level of output. (In this example, the output is given as 1, 2, 3, 4, and so on, for the sake of simplicity. If you prefer a dash of greater realism, you can imagine that these output levels and the corresponding prices are measured per 1,000 or 10,000 pills.) As the figure illustrates, total revenue for a monopolist rises, flattens out, and then falls. In this example, total revenue is highest at a quantity of 6 or 7.

Clearly, the total revenue for a monopolist is not a straight upward-sloping line, in the way that total revenue was for a perfectly competitive firm. The different total revenue pattern for a monopolist occurs because the quantity that a monopolist chooses to produce affects the market price, which was not true for a perfectly competitive firm. If the monopolist charges a very high price, then quantity demanded drops, and so total revenue is very low. If the monopolist charges a very low price, then, even if quantity demanded is very high, total revenue will not add up to much. At some intermediate level, total revenue will be highest.

However, the monopolist is not seeking to maximize revenue, but instead to earn the highest possible profit. Profits are calculated in the final row of the table. In the HealthPill example in [\[link\]](#), the highest profit will occur at the quantity where total revenue is the farthest above total cost. Of the choices given in the table, the highest profits occur at an output of 4, where profit is 800.

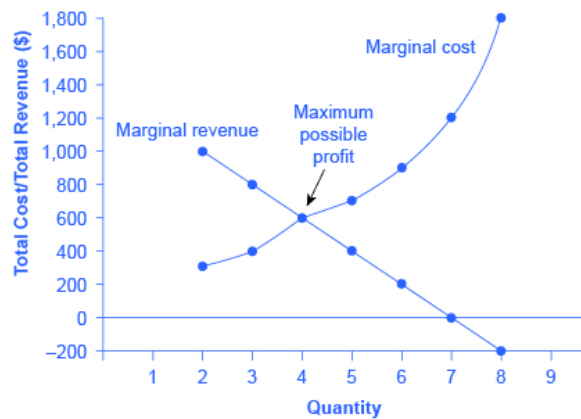
#### Marginal Revenue and Marginal Cost for a Monopolist

In the real world, a monopolist often does not have enough information to analyze its entire total revenues or total costs curves; after all, the firm does not know exactly what would happen if it were to alter production dramatically. But a monopolist often has fairly reliable information about how changing output by small or moderate amounts will affect its marginal revenues and marginal costs, because it has had experience with such changes over time and because modest changes are easier to extrapolate from current experience. A monopolist can use information on marginal revenue and marginal cost to seek out the profit-maximizing combination of quantity and price.

The first four columns of [\[link\]](#) use the numbers on total cost from the HealthPill example in the previous exhibit and calculate marginal cost and average cost. This monopoly faces a typical upward-sloping marginal cost curve, as shown in [\[link\]](#). The second four columns of [\[link\]](#) use the total revenue information from the previous exhibit and calculate marginal revenue.

Notice that marginal revenue is zero at a quantity of 7, and turns negative at quantities higher than 7. It may seem counterintuitive that marginal revenue could ever be zero or negative: after all, does an increase in quantity sold not always mean more revenue? For a perfect competitor, each additional unit sold brought a positive marginal revenue, because marginal revenue was equal to the given market price. But a monopolist can sell a larger quantity and see a decline in total revenue. When a monopolist increases sales by one unit, it gains some marginal revenue from selling that extra unit, but also loses some marginal revenue because every other unit must now be sold at a lower price. As the quantity sold becomes higher, the drop in price affects a greater quantity of sales, eventually causing a situation where more sales cause marginal revenue to be negative.

#### Marginal Revenue and Marginal Cost for the HealthPill Monopoly



For a monopoly like HealthPill, marginal revenue decreases as additional units are sold. The marginal cost curve is upward-sloping. The profit-maximizing choice for the monopoly will be to produce at the quantity where marginal revenue is equal to marginal cost: that is,  $MR = MC$ . If the monopoly produces a lower quantity, then  $MR > MC$  at those levels of output, and the firm can make higher profits by expanding output. If the firm produces at a greater quantity, then  $MC > MR$ , and the firm can make higher profits by reducing its quantity of output.

Cost Information				Revenue Information			
Quantity	Total Cost	Marginal Cost	Average Cost	Quantity	Price	Total Revenue	Marginal Revenue
1	1,500	1,500	1,500	1	1,200	1,200	1,200
2	1,800	300	900	2	1,100	2,200	1,000
3	2,200	400	733	3	1,000	3,000	800
4	2,800	600	700	4	900	3,600	600
5	3,500	700	700	5	800	4,000	400
6	4,200	700	700	6	700	4,200	200
7	5,600	1,400	800	7	600	4,200	0
8	7,400	1,800	925	8	500	4,000	-200

## Costs and Revenues of HealthPill

A monopolist can determine its profit-maximizing price and quantity by analyzing the marginal revenue and marginal costs of producing an extra unit. If the marginal revenue exceeds the marginal cost, then the firm should produce the extra unit.

For example, at an output of 3 in [\[link\]](#), marginal revenue is 800 and marginal cost is 400, so producing this unit will clearly add to overall profits. At an output of 4, marginal revenue is 600 and marginal cost is 600, so producing this unit still means overall profits are unchanged. However, expanding output from 4 to 5 would involve a marginal revenue of 400 and a marginal cost of 700, so that fifth unit would actually reduce profits. Thus, the monopoly can tell from the marginal revenue and marginal cost that of the choices given in the table, the profit-maximizing level of output is 4.

Indeed, the monopoly could seek out the profit-maximizing level of output by increasing quantity by a small amount, calculating marginal revenue and marginal cost, and then either increasing output as long as marginal revenue exceeds marginal cost or reducing output if marginal cost exceeds marginal revenue. This process works without any need to calculate total revenue and total cost. Thus, a profit-maximizing monopoly should follow the rule of producing up to the quantity where marginal revenue is equal to marginal cost—that is,  $MR = MC$ .

### **Note:**

#### **Maximizing Profits**

If you find it counterintuitive that producing where marginal revenue equals marginal cost will maximize profits, working through the numbers will help.

Step 1. Remember that marginal cost is defined as the change in total cost from producing a small amount of additional output.

#### **Equation:**

$$MC = \frac{\text{change in total cost}}{\text{change in quantity produced}}$$

Step 2. Note that in [\[link\]](#), as output increases from 1 to 2 units, total cost increases from \$1500 to \$1800. As a result, the marginal cost of the second unit will be:

#### **Equation:**

$$\begin{aligned} MC &= \frac{\$1800 - \$1500}{1} \\ &= \$300 \end{aligned}$$

Step 3. Remember that, similarly, marginal revenue is the change in total revenue from selling a small amount of additional output.

#### **Equation:**

$$MR = \frac{\text{change in total revenue}}{\text{change in quantity sold}}$$

Step 4. Note that in [\[link\]](#), as output increases from 1 to 2 units, total revenue increases from \$1200 to \$2200. As a result, the marginal revenue of the second unit will be:

#### **Equation:**

$$\begin{aligned} MR &= \frac{\$2200 - \$1200}{1} \\ &= \$1000 \end{aligned}$$

Quantity	Marginal Revenue	Marginal Cost	Marginal Profit	Total Profit
1	1,200	1,500	-300	-300
2	1,000	300	700	400
3	800	400	400	800
4	600	600	0	800
5	400	700	-300	500
6	200	700	-500	0
7	0	1,400	-1,400	-1,400

### Marginal Revenue, Marginal Cost, Marginal and Total Profit

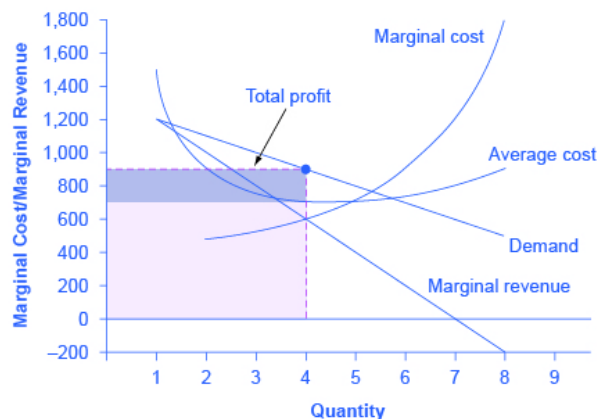
[\[link\]](#) repeats the marginal cost and marginal revenue data from [\[link\]](#), and adds two more columns: **Marginal profit** is the profitability of each additional unit sold. It is defined as marginal revenue minus marginal cost. Finally, total profit is the sum of marginal profits. As long as marginal profit is positive, producing more output will increase total profits. When marginal profit turns negative, producing more output will decrease total profits. Total profit is maximized where marginal revenue equals marginal cost. In this example, maximum profit occurs at 4 units of output.

A perfectly competitive firm will also find its profit-maximizing level of output where  $MR = MC$ . The key difference with a perfectly competitive firm is that in the case of perfect competition, marginal revenue is equal to price ( $MR = P$ ), while for a monopolist, marginal revenue is not equal to the price, because changes in quantity of output affect the price.

### Illustrating Monopoly Profits

It is straightforward to calculate profits of given numbers for total revenue and total cost. However, the size of monopoly profits can also be illustrated graphically with [\[link\]](#), which takes the marginal cost and marginal revenue curves from the previous exhibit and adds an average cost curve and the monopolist's perceived demand curve.

#### Illustrating Profits at the HealthPill Monopoly



This figure begins with the same marginal revenue and marginal cost curves from the HealthPill monopoly presented in [\[link\]](#). It



cost curves from the HealthPill monopoly presented in [\[link\]](#). It then adds an average cost curve and the demand curve faced by the monopolist. The HealthPill firm first chooses the quantity where  $MR = MC$ ; in this example, the quantity is 4. The monopolist then decides what price to charge by looking at the demand curve it faces. The large box, with quantity on the horizontal axis and marginal revenue on the vertical axis, shows total revenue for the firm. Total costs for the firm are shown by the lighter-shaded box, which is quantity on the horizontal axis and marginal cost of production on the vertical axis. The large total revenue box minus the smaller total cost box leaves the darkly shaded box that shows total profits. Since the price charged is above average cost, the firm is earning positive profits.

[\[link\]](#) illustrates the three-step process where a monopolist: selects the profit-maximizing quantity to produce; decides what price to charge; determines total revenue, total cost, and profit.

### **Step 1: The Monopolist Determines Its Profit-Maximizing Level of Output**

The firm can use the points on the demand curve  $D$  to calculate total revenue, and then, based on total revenue, calculate its marginal revenue curve. The profit-maximizing quantity will occur where  $MR = MC$ —or at the last possible point before marginal costs start exceeding marginal revenue. On [\[link\]](#),  $MR = MC$  occurs at an output of 4.

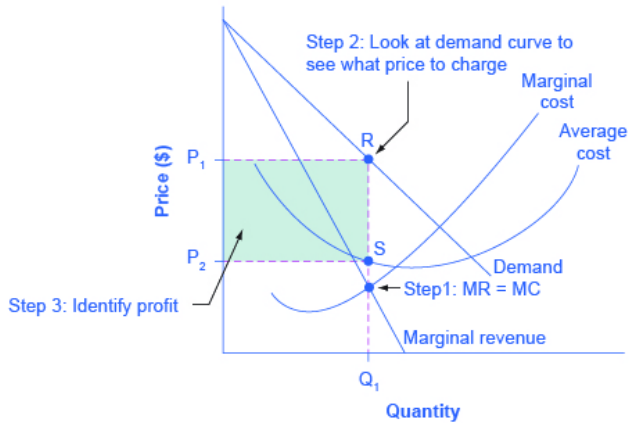
### **Step 2: The Monopolist Decides What Price to Charge**

The monopolist will charge what the market is willing to pay. A dotted line drawn straight up from the profit-maximizing quantity to the demand curve shows the profit-maximizing price. This price is above the average cost curve, which shows that the firm is earning profits.

### **Step 3: Calculate Total Revenue, Total Cost, and Profit**

Total revenue is the overall shaded box, where the width of the box is the quantity being sold and the height is the price. In [\[link\]](#), the bottom part of the shaded box, which is shaded more lightly, shows total costs; that is, quantity on the horizontal axis multiplied by average cost on the vertical axis. The larger box of total revenues minus the smaller box of total costs will equal profits, which is shown by the darkly shaded box. In a perfectly competitive market, the forces of entry would erode this profit in the long run. But a monopolist is protected by barriers to entry. In fact, one telltale sign of a possible monopoly is when a firm earns profits year after year, while doing more or less the same thing, without ever seeing those profits eroded by increased competition.

**How a Profit-Maximizing Monopoly Decides Price**



In Step 1, the monopoly chooses the profit-maximizing level of output  $Q_1$ , by choosing the quantity where  $MR = MC$ . In Step 2, the monopoly decides how much to charge for output level  $Q_1$  by drawing a line straight up from  $Q_1$  to point R on its perceived demand curve. Thus, the monopoly will charge a price ( $P_1$ ). In Step 3, the monopoly identifies its profit. Total revenue will be  $Q_1$  multiplied by  $P_1$ . Total cost will be  $Q_1$  multiplied by the average cost of producing  $Q_1$ , which is shown by point S on the average cost curve to be  $P_2$ . Profits will be the total revenue rectangle minus the total cost rectangle, shown by the shaded zone in the figure.

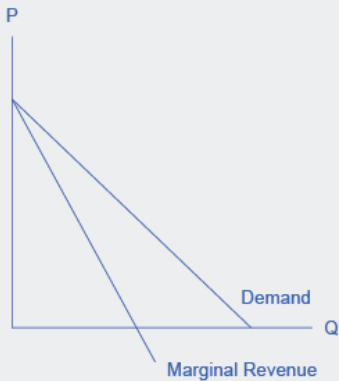
#### Note:

Why is a monopolist's marginal revenue always less than the price?

The marginal revenue curve for a monopolist always lies beneath the market demand curve. To understand why, think about increasing the quantity along the demand curve by one unit, so that you take one step down the demand curve to a slightly higher quantity but a slightly lower price. A demand curve is not sequential: It is not that first we sell  $Q_1$  at a higher price, and then we sell  $Q_2$  at a lower price. Rather, a demand curve is conditional: If we charge the higher price, we would sell  $Q_1$ . If, instead, we charge a lower price (on all the units that we sell), we would sell  $Q_2$ .

So when we think about increasing the quantity sold by one unit, marginal revenue is affected in two ways. First, we sell one additional unit at the new market price. Second, all the previous units, which could have been sold at the higher price, now sell for less. Because of the lower price on all units sold, the marginal revenue of selling a unit is less than the price of that unit—and the marginal revenue curve is below the demand curve. *Tip:* For a straight-line demand curve, MR and demand have the same vertical intercept. As output increases, marginal revenue decreases twice as fast as demand, so that the horizontal intercept of MR is halfway to the horizontal intercept of demand. You can see this in the [link](#).

The Monopolist's Marginal Revenue Curve versus Demand Curve



Because the market demand curve is conditional, the marginal revenue curve for a monopolist lies beneath the demand curve.

## The Inefficiency of Monopoly

Most people criticize monopolies because they charge too high a price, but what economists object to is that monopolies do not supply enough output to be allocatively efficient. To understand why a monopoly is inefficient, it is useful to compare it with the benchmark model of perfect competition.

**Allocative efficiency** is a social concept. It refers to producing the optimal quantity of some output, the quantity where the marginal benefit to society of one more unit just equals the marginal cost. The rule of profit maximization in a world of perfect competition was for each firm to produce the quantity of output where  $P = MC$ , where the price (P) is a measure of how much buyers value the good and the marginal cost (MC) is a measure of what marginal units cost society to produce. Following this rule assures allocative efficiency. If  $P > MC$ , then the marginal benefit to society (as measured by P) is greater than the marginal cost to society of producing additional units, and a greater quantity should be produced. But in the case of monopoly, price is always greater than marginal cost at the profit-maximizing level of output, as can be seen by looking back at [\[link\]](#). Thus, consumers will suffer from a monopoly because a lower quantity will be sold in the market, at a higher price, than would have been the case in a perfectly competitive market.

The problem of inefficiency for monopolies often runs even deeper than these issues, and also involves incentives for efficiency over longer periods of time. There are counterbalancing incentives here. On one side, firms may strive for new inventions and new intellectual property because they want to become monopolies and earn high profits—at least for a few years until the competition catches up. In this way, monopolies may come to exist because of competitive pressures on firms. However, once a barrier to entry is in place, a monopoly that does not need to fear competition can just produce the same old products in the same old way—while still ringing up a healthy rate of profit. John Hicks, who won the Nobel Prize for economics in 1972, wrote in 1935: “The best of all monopoly profits is a quiet life.” He did not mean the comment in a complimentary way. He meant that monopolies may bank their profits and slack off on trying to please their customers.

When AT&T provided all of the local and long-distance phone service in the United States, along with manufacturing most of the phone equipment, the payment plans and types of phones did not change much. The old joke was that you could have any color phone you wanted, as long as it was black. But in 1982, AT&T was split up by government litigation into a number of local phone companies, a long-distance phone company,

and a phone equipment manufacturer. An explosion of innovation followed. Services like call waiting, caller ID, three-way calling, voice mail through the phone company, mobile phones, and wireless connections to the Internet all became available. A wide range of payment plans was offered, as well. It was no longer true that all phones were black; instead, phones came in a wide variety of shapes and colors. The end of the telephone monopoly brought lower prices, a greater quantity of services, and also a wave of innovation aimed at attracting and pleasing customers.

**Note:**

**The Rest is History**

In the opening case, the East India Company and the Confederate States were presented as a monopoly or near monopoly provider of a good. Nearly every American schoolchild knows the result of the ‘unwelcome visit’ the ‘Mohawks’ bestowed upon Boston Harbor’s tea-bearing ships—the Boston Tea Party. Regarding the cotton industry, we also know Great Britain remained neutral during the Civil War, taking neither side during the conflict.

Did the monopoly nature of these businesses have unintended and historical consequences? Might the American Revolution have been deterred, if the East India Company had sailed the tea-bearing ships back to England? Might the southern states have made different decisions had they not been so confident “King Cotton” would force diplomatic recognition of the Confederate States of America? Of course, it is not possible to definitively answer these questions; after all we cannot roll back the clock and try a different scenario. We can, however, consider the monopoly nature of these businesses and the roles they played and hypothesize about what might have occurred under different circumstances.

Perhaps if there had been legal free tea trade, the colonists would have seen things differently; there was smuggled Dutch tea in the colonial market. If the colonists had been able to freely purchase Dutch tea, they would have paid lower prices and avoided the tax.

What about the cotton monopoly? With one in five jobs in Great Britain depending on Southern cotton and the Confederate States nearly the sole provider of that cotton, why did Great Britain remain neutral during the Civil War? At the beginning of the war, Britain simply drew down massive stores of cotton. These stockpiles lasted until near the end of 1862. Why did Britain not recognize the Confederacy at that point? Two reasons: The Emancipation Proclamation and new sources of cotton. Having outlawed slavery throughout the United Kingdom in 1833, it was politically impossible for Great Britain, empty cotton warehouses or not, to recognize, diplomatically, the Confederate States. In addition, during the two years it took to draw down the stockpiles, Britain expanded cotton imports from India, Egypt, and Brazil.

Monopoly sellers often see no threats to their superior marketplace position. In these examples did the power of the monopoly blind the decision makers to other possibilities? Perhaps. But, as they say, the rest is history.

## Key Concepts and Summary

A monopolist is not a price taker, because when it decides what quantity to produce, it also determines the market price. For a monopolist, total revenue is relatively low at low quantities of output, because not much is being sold. Total revenue is also relatively low at very high quantities of output, because a very high quantity will sell only at a low price. Thus, total revenue for a monopolist will start low, rise, and then decline. The marginal revenue for a monopolist from selling additional units will decline. Each additional unit sold by a monopolist will push down the overall market price, and as more units are sold, this lower price applies to more and more units.

The monopolist will select the profit-maximizing level of output where  $MR = MC$ , and then charge the price for that quantity of output as determined by the market demand curve. If that price is above average cost, the monopolist earns positive profits.

Monopolists are not productively efficient, because they do not produce at the minimum of the average cost curve. Monopolists are not allocatively efficient, because they do not produce at the quantity where  $P = MC$ .

As a result, monopolists produce less, at a higher average cost, and charge a higher price than would a combination of firms in a perfectly competitive industry. Monopolists also may lack incentives for innovation, because they need not fear entry.

## Self-Check Questions

### Exercise:

#### Problem:

Suppose demand for a monopoly's product falls so that its profit-maximizing price is below average variable cost. How much output should the firm supply? *Hint:* Draw the graph.

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#### Solution:

If price falls below AVC, the firm will not be able to earn enough revenues even to cover its variable costs. In such a case, it will suffer a smaller loss if it shuts down and produces no output. By contrast, if it stayed in operation and produced the level of output where  $MR = MC$ , it would lose all of its fixed costs plus some variable costs. If it shuts down, it only loses its fixed costs.

### Exercise:

#### Problem:

Imagine a monopolist could charge a different price to every customer based on how much he or she were willing to pay. How would this affect monopoly profits?

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#### Solution:

This scenario is called "perfect price discrimination." The result would be that the monopolist would produce more output, the same amount in fact as would be produced by a perfectly competitive industry. However, there would be no consumer surplus since each buyer is paying exactly what they think the product is worth. Therefore, the monopolist would be earning the maximum possible profits.

## Review Questions

### Exercise:

#### Problem:

How is the demand curve perceived by a perfectly competitive firm different from the demand curve perceived by a monopolist?

### Exercise:

#### Problem:

How does the demand curve perceived by a monopolist compare with the market demand curve?

### Exercise:

**Problem:** Is a monopolist a price taker? Explain briefly.

### Exercise:

**Problem:** What is the usual shape of a total revenue curve for a monopolist? Why?

### Exercise:

**Problem:** What is the usual shape of a marginal revenue curve for a monopolist? Why?

**Exercise:**

**Problem:**

How can a monopolist identify the profit-maximizing level of output if it knows its total revenue and total cost curves?

**Exercise:**

**Problem:**

How can a monopolist identify the profit-maximizing level of output if it knows its marginal revenue and marginal costs?

**Exercise:**

**Problem:**

When a monopolist identifies its profit-maximizing quantity of output, how does it decide what price to charge?

**Exercise:**

**Problem:** Is a monopolist allocatively efficient? Why or why not?

**Exercise:**

**Problem:**

How does the quantity produced and price charged by a monopolist compare to that of a perfectly competitive firm?

## Critical Thinking Questions

**Exercise:**

**Problem:**

Imagine that you are managing a small firm and thinking about entering the market of a monopolist. The monopolist is currently charging a high price, and you have calculated that you can make a nice profit charging 10% less than the monopolist. Before you go ahead and challenge the monopolist, what possibility should you consider for how the monopolist might react?

**Exercise:**

**Problem:**

If a monopoly firm is earning profits, how much would you expect these profits to be diminished by entry in the long run?

## Problems

**Exercise:**

**Problem:**

Draw the demand curve, marginal revenue, and marginal cost curves from [\[link\]](#), and identify the quantity of output the monopoly wishes to supply and the price it will charge. Suppose demand for the monopoly's product increases dramatically. Draw the new demand curve. What happens to the marginal revenue as a result of the increase in demand? What happens to the marginal cost curve? Identify the new profit-maximizing quantity and price. Does the answer make sense to you?

**Exercise:****Problem:**

Draw a monopolist's demand curve, marginal revenue, and marginal cost curves. Identify the monopolist's profit-maximizing output level. Now, think about a slightly higher level of output (say  $Q_0 + 1$ ). According to the graph, is there any consumer willing to pay more than the marginal cost of that new level of output? If so, what does this mean?

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**Glossary****allocative efficiency**

producing the optimal quantity of some output; the quantity where the marginal benefit to society of one more unit just equals the marginal cost

**marginal profit**

profit of one more unit of output, computed as marginal revenue minus marginal cost

## Introduction to Monopolistic Competition and Oligopoly

class="introduction"

### Competing Brands?

The laundry  
detergent  
market is  
one that is  
characterize  
d neither as  
perfect  
competition  
nor  
monopoly.

(Credit:  
modification  
of work by  
Pixel  
Drip/Flickr  
Creative  
Commons)



**Note:****The Temptation to Defy the Law**

Laundry detergent and bags of ice—products of industries that seem pretty mundane, maybe even boring. Hardly! Both have been the center of clandestine meetings and secret deals worthy of a spy novel. In France, between 1997 and 2004, the top four laundry detergent producers (Proctor & Gamble, Henkel, Unilever, and Colgate-Palmolive) controlled about 90 percent of the French soap market. Officials from the soap firms were meeting secretly, in out-of-the-way, small cafés around Paris. Their goals: Stamp out competition and set prices.

Around the same time, the top five Midwest ice makers (Home City Ice, Lang Ice, Tinley Ice, Sisler's Dairy, and Products of Ohio) had similar goals in mind when they secretly agreed to divide up the bagged ice market.

If both groups could meet their goals, it would enable each to act as though they were a single firm—in essence, a monopoly—and enjoy monopoly-size profits. The problem? In many parts of the world, including the

European Union and the United States, it is illegal for firms to divide up markets and set prices collaboratively.

These two cases provide examples of markets that are characterized neither as perfect competition nor monopoly. Instead, these firms are competing in market structures that lie between the extremes of monopoly and perfect competition. How do they behave? Why do they exist? We will revisit this case later, to find out what happened.

**Note:**

**Introduction to Monopolistic Competition and Oligopoly**

In this chapter, you will learn about:

- Monopolistic Competition
- Oligopoly

Perfect competition and monopoly are at opposite ends of the competition spectrum. A perfectly competitive market has many firms selling identical products, who all act as price takers in the face of the competition. If you recall, price takers are firms that have no market power. They simply have to take the market price as given.

Monopoly arises when a single firm sells a product for which there are no close substitutes. Microsoft, for instance, has been considered a monopoly because of its domination of the operating systems market.

What about the vast majority of real world firms and organizations that fall between these extremes, firms that could be described as **imperfectly competitive**? What determines their behavior? They have more influence over the price they charge than perfectly competitive firms, but not as much as a monopoly would. What will they do?

One type of imperfectly competitive market is called **monopolistic competition**. Monopolistically competitive markets feature a large number

of competing firms, but the products that they sell are not identical. Consider, as an example, the Mall of America in Minnesota, the largest shopping mall in the United States. In 2010, the Mall of America had 24 stores that sold women's "ready-to-wear" clothing (like Ann Taylor and Urban Outfitters), another 50 stores that sold clothing for both men and women (like Banana Republic, J. Crew, and Nordstrom's), plus 14 more stores that sold women's specialty clothing (like Motherhood Maternity and Victoria's Secret). Most of the markets that consumers encounter at the retail level are monopolistically competitive.

The other type of imperfectly competitive market is **oligopoly**. Oligopolistic markets are those dominated by a small number of firms. Commercial aircraft provides a good example: Boeing and Airbus each produce slightly less than 50% of the large commercial aircraft in the world. Another example is the U.S. soft drink industry, which is dominated by Coca-Cola and Pepsi. Oligopolies are characterized by high barriers to entry with firms choosing output, pricing, and other decisions strategically based on the decisions of the other firms in the market. In this chapter, we first explore how monopolistically competitive firms will choose their profit-maximizing level of output. We will then discuss oligopolistic firms, which face two conflicting temptations: to collaborate as if they were a single monopoly, or to individually compete to gain profits by expanding output levels and cutting prices. Oligopolistic markets and firms can also take on elements of monopoly and of perfect competition.

## Monopolistic Competition

By the end of this section, you will be able to:

- Explain the significance of differentiated products
- Describe how a monopolistic competitor chooses price and quantity
- Discuss entry, exit, and efficiency as they pertain to monopolistic competition
- Analyze how advertising can impact monopolistic competition

Monopolistic competition involves many firms competing against each other, but selling products that are distinctive in some way. Examples include stores that sell different styles of clothing; restaurants or grocery stores that sell different kinds of food; and even products like golf balls or beer that may be at least somewhat similar but differ in public perception because of advertising and brand names. There are over 600,000 restaurants in the United States. When products are distinctive, each firm has a mini-monopoly on its particular style or flavor or brand name. However, firms producing such products must also compete with other styles and flavors and brand names. The term “monopolistic competition” captures this mixture of mini-monopoly and tough competition, and the following Clear It Up feature introduces its derivation.

### Note:

Who invented the theory of imperfect competition?

The theory of imperfect competition was developed by two economists independently but simultaneously in 1933. The first was Edward Chamberlin of Harvard University who published *The Economics of Monopolistic Competition*. The second was Joan Robinson of Cambridge University who published *The Economics of Imperfect Competition*. Robinson subsequently became interested in macroeconomics where she became a prominent Keynesian, and later a post-Keynesian economist. (See the [Welcome to Economics!](#) and [The Keynesian Perspective](#) chapters for more on Keynes.)

## Differentiated Products

A firm can try to make its products different from those of its competitors in several ways: physical aspects of the product, location from which the product is sold, intangible aspects of the product, and perceptions of the product. Products that are distinctive in one of these ways are called **differentiated products**.

Physical aspects of a product include all the phrases you hear in advertisements: unbreakable bottle, nonstick surface, freezer-to-microwave, non-shrink, extra spicy, newly redesigned for your comfort. The location of a firm can also create a difference between producers. For example, a gas station located at a heavily traveled intersection can probably sell more gas, because more cars drive by that corner. A supplier to an automobile manufacturer may find that it is an advantage to locate close to the car factory.

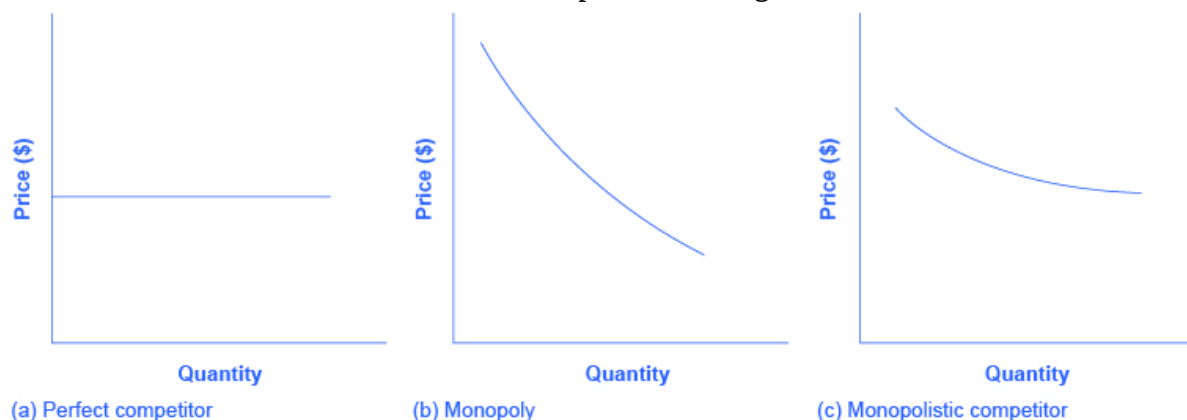
Intangible aspects can differentiate a product, too. Some intangible aspects may be promises like a guarantee of satisfaction or money back, a reputation for high quality, services like free delivery, or offering a loan to purchase the product. Finally, product differentiation may occur in the minds of buyers. For example, many people could not tell the difference in taste between common varieties of beer or cigarettes if they were blindfolded but, because of past habits and advertising, they have strong preferences for certain brands. Advertising can play a role in shaping these intangible preferences.

The concept of differentiated products is closely related to the degree of variety that is available. If everyone in the economy wore only blue jeans, ate only white bread, and drank only tap water, then the markets for clothing, food, and drink would be much closer to perfectly competitive. The variety of styles, flavors, locations, and characteristics creates product differentiation and monopolistic competition.

## Perceived Demand for a Monopolistic Competitor

A monopolistically competitive firm perceives a demand for its goods that is an intermediate case between monopoly and competition. [\[link\]](#) offers a reminder that the demand curve as faced by a perfectly competitive firm is perfectly elastic or flat, because the perfectly competitive firm can sell any quantity it wishes at the prevailing market price. In contrast, the demand curve, as faced by a monopolist, is the market demand curve, since a monopolist is the only firm in the market, and hence is downward sloping.

Perceived Demand for Firms in Different Competitive Settings



The demand curve faced by a perfectly competitive firm is perfectly elastic, meaning it can sell all the output it wishes at the prevailing market price. The demand curve faced by a monopoly is the market demand. It can sell more output only by decreasing the price it charges. The demand curve faced by a monopolistically competitive firm falls in between.

The demand curve as faced by a monopolistic competitor is not flat, but rather downward-sloping, which means that the monopolistic competitor can raise its price without losing all of its customers or lower the price and gain more customers. Since there are substitutes, the demand curve facing a monopolistically competitive firm is more elastic than that of a monopoly where

there are no close substitutes. If a monopolist raises its price, some consumers will choose not to purchase its product—but they will then need to buy a completely different product. However, when a monopolistic competitor raises its price, some consumers will choose not to purchase the product at all, but others will choose to buy a similar product from another firm. If a monopolistic competitor raises its price, it will not lose as many customers as would a perfectly competitive firm, but it will lose more customers than would a monopoly that raised its prices.

At a glance, the demand curves faced by a monopoly and by a monopolistic competitor look similar—that is, they both slope down. But the underlying economic meaning of these perceived demand curves is different, because a monopolist faces the market demand curve and a monopolistic competitor does not. Rather, a monopolistically competitive firm’s demand curve is but one of many firms that make up the “before” market demand curve. Are you following? If so, how would you categorize the market for golf balls? Take a swing, then see the following Clear It Up feature.

**Note:**

**Are golf balls really differentiated products?**

Monopolistic competition refers to an industry that has more than a few firms, each offering a product which, from the consumer’s perspective, is different from its competitors. The U.S. Golf Association runs a laboratory that tests 20,000 golf balls a year. There are strict rules for what makes a golf ball legal. The weight of a golf ball cannot exceed 1.620 ounces and its diameter cannot be less than 1.680 inches (which is a weight of 45.93 grams and a diameter of 42.67 millimeters, in case you were wondering). The balls are also tested by being hit at different speeds. For example, the distance test involves having a mechanical golfer hit the ball with a titanium driver and a swing speed of 120 miles per hour. As the testing center explains: “The USGA system then uses an array of sensors that accurately measure the flight of a golf ball during a short, indoor trajectory from a ball launcher. From this flight data, a computer calculates the lift and drag forces that are generated by the speed, spin, and dimple pattern of the ball. ... The distance limit is 317 yards.”

Over 1800 golf balls made by more than 100 companies meet the USGA standards. The balls do differ in various ways, like the pattern of dimples on the ball, the types of plastic used on the cover and in the cores, and so on. Since all balls need to conform to the USGA tests, they are much more alike than different. In other words, golf ball manufacturers are monopolistically competitive.

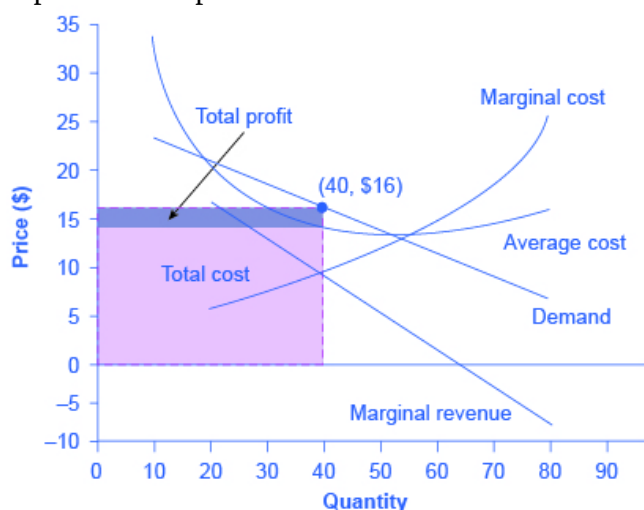
However, retail sales of golf balls are about \$500 million per year, which means that a lot of large companies have a powerful incentive to persuade players that golf balls are highly differentiated and that it makes a huge difference which one you choose. Sure, Tiger Woods can tell the difference. For the average duffer (golf-speak for a “mediocre player”) who plays a few times a summer—and who loses a lot of golf balls to the woods and lake and needs to buy new ones—most golf balls are pretty much indistinguishable.

## **How a Monopolistic Competitor Chooses Price and Quantity**

The monopolistically competitive firm decides on its profit-maximizing quantity and price in much the same way as a monopolist. A monopolistic competitor, like a monopolist, faces a downward-sloping demand curve, and so it will choose some combination of price and quantity along its perceived demand curve.

As an example of a profit-maximizing monopolistic competitor, consider the Authentic Chinese Pizza store, which serves pizza with cheese, sweet and sour sauce, and your choice of vegetables and meats. Although Authentic Chinese Pizza must compete against other pizza businesses and restaurants, it has a differentiated product. The firm's perceived demand curve is downward sloping, as shown in [\[link\]](#) and the first two columns of [\[link\]](#).

How a Monopolistic Competitor Chooses its Profit Maximizing Output and Price



To maximize profits, the Authentic Chinese Pizza shop would choose a quantity where marginal revenue equals marginal cost, or  $Q$  where  $MR = MC$ . Here it would choose a quantity of 40 and a price of \$16.

Quantity	Price	Total Revenue	Marginal Revenue	Total Cost	Marginal Cost	Average Cost
10	\$23	\$230	-	\$340	-	\$34
20	\$20	\$400	\$17	\$400	\$6	\$20
30	\$18	\$540	\$14	\$480	\$8	\$16

Quantity	Price	Total Revenue	Marginal Revenue	Total Cost	Marginal Cost	Average Cost
40	\$16	\$640	\$10	\$580	\$10	\$14.50
50	\$14	\$700	\$6	\$700	\$12	\$14
60	\$12	\$720	\$2	\$840	\$14	\$14
70	\$10	\$700	-\$2	\$1,020	\$18	\$14.57
80	\$8	\$640	-\$6	\$1,280	\$26	\$16

### Revenue and Cost Schedule

The combinations of price and quantity at each point on the demand curve can be multiplied to calculate the total revenue that the firm would receive, which is shown in the third column of [\[link\]](#). The fourth column, marginal revenue, is calculated as the change in total revenue divided by the change in quantity. The final columns of [\[link\]](#) show total cost, marginal cost, and average cost. As always, marginal cost is calculated by dividing the change in total cost by the change in quantity, while average cost is calculated by dividing total cost by quantity. The following Work It Out feature shows how these firms calculate how much of its product to supply at what price.

#### Note:

##### How a Monopolistic Competitor Determines How Much to Produce and at What Price

The process by which a monopolistic competitor chooses its profit-maximizing quantity and price resembles closely how a monopoly makes these decisions process. First, the firm selects the profit-maximizing quantity to produce. Then the firm decides what price to charge for that quantity.

Step 1. The monopolistic competitor determines its profit-maximizing level of output. In this case, the Authentic Chinese Pizza company will determine the profit-maximizing quantity to produce by considering its marginal revenues and marginal costs. Two scenarios are possible:

- If the firm is producing at a quantity of output where marginal revenue exceeds marginal cost, then the firm should keep expanding production, because each marginal unit is adding to profit by bringing in more revenue than its cost. In this way, the firm will produce up to the quantity where  $MR = MC$ .
- If the firm is producing at a quantity where marginal costs exceed marginal revenue, then each marginal unit is costing more than the revenue it brings in, and the firm will increase its profits by reducing the quantity of output until  $MR = MC$ .

In this example, MR and MC intersect at a quantity of 40, which is the profit-maximizing level of output for the firm.

Step 2. The monopolistic competitor decides what price to charge. When the firm has determined its profit-maximizing quantity of output, it can then look to its perceived demand



curve to find out what it can charge for that quantity of output. On the graph, this process can be shown as a vertical line reaching up through the profit-maximizing quantity until it hits the firm's perceived demand curve. For Authentic Chinese Pizza, it should charge a price of \$16 per pizza for a quantity of 40.

Once the firm has chosen price and quantity, it's in a position to calculate total revenue, total cost, and profit. At a quantity of 40, the price of \$16 lies above the average cost curve, so the firm is making economic profits. From [\[link\]](#) we can see that, at an output of 40, the firm's total revenue is \$640 and its total cost is \$580, so profits are \$60. In [\[link\]](#), the firm's total revenues are the rectangle with the quantity of 40 on the horizontal axis and the price of \$16 on the vertical axis. The firm's total costs are the light shaded rectangle with the same quantity of 40 on the horizontal axis but the average cost of \$14.50 on the vertical axis. Profits are total revenues minus total costs, which is the shaded area above the average cost curve.

Although the process by which a monopolistic competitor makes decisions about quantity and price is similar to the way in which a monopolist makes such decisions, two differences are worth remembering. First, although both a monopolist and a monopolistic competitor face downward-sloping demand curves, the monopolist's perceived demand curve is the market demand curve, while the perceived demand curve for a monopolistic competitor is based on the extent of its product differentiation and how many competitors it faces. Second, a monopolist is surrounded by barriers to entry and need not fear entry, but a monopolistic competitor who earns profits must expect the entry of firms with similar, but differentiated, products.

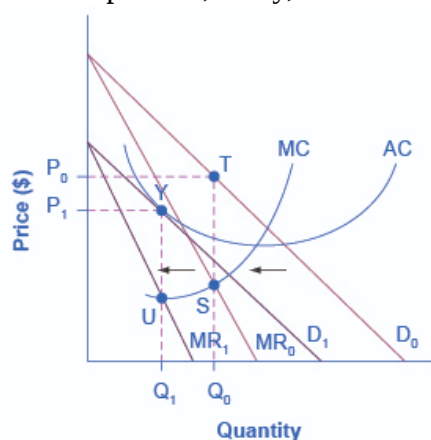
## Monopolistic Competitors and Entry

If one monopolistic competitor earns positive economic profits, other firms will be tempted to enter the market. A gas station with a great location must worry that other gas stations might open across the street or down the road—and perhaps the new gas stations will sell coffee or have a carwash or some other attraction to lure customers. A successful restaurant with a unique barbecue sauce must be concerned that other restaurants will try to copy the sauce or offer their own unique recipes. A laundry detergent with a great reputation for quality must be concerned that other competitors may seek to build their own reputations.

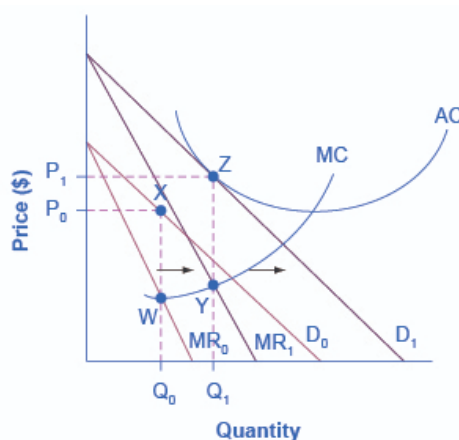
The entry of other firms into the same general market (like gas, restaurants, or detergent) shifts the demand curve faced by a monopolistically competitive firm. As more firms enter the market, the quantity demanded at a given price for any particular firm will decline, and the firm's perceived demand curve will shift to the left. As a firm's perceived demand curve shifts to the left, its marginal revenue curve will shift to the left, too. The shift in marginal revenue will change the profit-maximizing quantity that the firm chooses to produce, since marginal revenue will then equal marginal cost at a lower quantity.

[\[link\]](#) (a) shows a situation in which a monopolistic competitor was earning a profit with its original perceived demand curve ( $D_0$ ). The intersection of the marginal revenue curve ( $MR_0$ ) and marginal cost curve ( $MC$ ) occurs at point S, corresponding to quantity  $Q_0$ , which is associated on the demand curve at point T with price  $P_0$ . The combination of price  $P_0$  and quantity  $Q_0$  lies above the average cost curve, which shows that the firm is earning positive economic profits.

## Monopolistic Competition, Entry, and Exit



(a) Profit induces entry; shift to zero profit



(b) Loss induces exit; shift to zero profit

(a) At  $P_0$  and  $Q_0$ , the monopolistically competitive firm shown in this figure is making a positive economic profit. This is clear because if you follow the dotted line above  $Q_0$ , you can see that price is above average cost. Positive economic profits attract competing firms to the industry, driving the original firm's demand down to  $D_1$ . At the new equilibrium quantity ( $P_1, Q_1$ ), the original firm is earning zero economic profits, and entry into the industry ceases. In (b) the opposite occurs. At  $P_0$  and  $Q_0$ , the firm is losing money. If you follow the dotted line above  $Q_0$ , you can see that average cost is above price. Losses induce firms to leave the industry. When they do, demand for the original firm rises to  $D_1$ , where once again the firm is earning zero economic profit.

Unlike a monopoly, with its high barriers to entry, a monopolistically competitive firm with positive economic profits will attract competition. When another competitor enters the market, the original firm's perceived demand curve shifts to the left, from  $D_0$  to  $D_1$ , and the associated marginal revenue curve shifts from  $MR_0$  to  $MR_1$ . The new profit-maximizing output is  $Q_1$ , because the intersection of the  $MR_1$  and  $MC$  now occurs at point U. Moving vertically up from that quantity on the new demand curve, the optimal price is at  $P_1$ .

As long as the firm is earning positive economic profits, new competitors will continue to enter the market, reducing the original firm's demand and marginal revenue curves. The long-run equilibrium is shown in the figure at point Y, where the firm's perceived demand curve touches the average cost curve. When price is equal to average cost, economic profits are zero. Thus, although a monopolistically competitive firm may earn positive economic profits in the short term, the process of new entry will drive down economic profits to zero in the long run. Remember that zero economic profit is not equivalent to zero accounting profit. A zero economic profit means the firm's accounting profit is equal to what its resources could earn in their next best use. [\[link\]](#) (b) shows the reverse situation, where a monopolistically competitive firm is originally losing money. The adjustment to long-run equilibrium is analogous to the previous example. The economic losses lead to firms exiting, which will result in increased demand for this particular firm, and consequently lower losses. Firms exit up to the point where

there are no more losses in this market, for example when the demand curve touches the average cost curve, as in point Z.

Monopolistic competitors can make an economic profit or loss in the short run, but in the long run, entry and exit will drive these firms toward a zero economic profit outcome. However, the zero economic profit outcome in monopolistic competition looks different from the zero economic profit outcome in perfect competition in several ways relating both to efficiency and to variety in the market.

## Monopolistic Competition and Efficiency

The long-term result of entry and exit in a perfectly competitive market is that all firms end up selling at the price level determined by the lowest point on the average cost curve. This outcome is why perfect competition displays productive efficiency: goods are being produced at the lowest possible average cost. However, in monopolistic competition, the end result of entry and exit is that firms end up with a price that lies on the downward-sloping portion of the average cost curve, not at the very bottom of the AC curve. Thus, monopolistic competition will not be productively efficient.

In a perfectly competitive market, each firm produces at a quantity where price is set equal to marginal cost, both in the short run and in the long run. This outcome is why perfect competition displays allocative efficiency: the social benefits of additional production, as measured by the marginal benefit, which is the same as the price, equal the marginal costs to society of that production. In a monopolistically competitive market, the rule for maximizing profit is to set  $MR = MC$ —and price is higher than marginal revenue, not equal to it because the demand curve is downward sloping. When  $P > MC$ , which is the outcome in a monopolistically competitive market, the benefits to society of providing additional quantity, as measured by the price that people are willing to pay, exceed the marginal costs to society of producing those units. A monopolistically competitive firm does not produce more, which means that society loses the net benefit of those extra units. This is the same argument we made about monopoly, but in this case to a lesser degree. Thus, a monopolistically competitive industry will produce a lower quantity of a good and charge a higher price for it than would a perfectly competitive industry. See the following Clear It Up feature for more detail on the impact of demand shifts.

### Note:

Why does a shift in perceived demand cause a shift in marginal revenue?

The combinations of price and quantity at each point on a firm's perceived demand curve are used to calculate total revenue for each combination of price and quantity. This information on total revenue is then used to calculate marginal revenue, which is the change in total revenue divided by the change in quantity. A change in perceived demand will change total revenue at every quantity of output and in turn, the change in total revenue will shift marginal revenue at each quantity of output. Thus, when entry occurs in a monopolistically competitive industry, the perceived demand curve for each firm will shift to the left, because a smaller quantity will be demanded at any given price. Another way of interpreting this shift in demand is to notice that, for each quantity sold, a lower price will be charged. Consequently, the marginal revenue will

be lower for each quantity sold—and the marginal revenue curve will shift to the left as well. Conversely, exit causes the perceived demand curve for a monopolistically competitive firm to shift to the right and the corresponding marginal revenue curve to shift right, too.

A monopolistically competitive industry does not display productive and allocative efficiency in either the short run, when firms are making economic profits and losses, nor in the long run, when firms are earning zero profits.

## **The Benefits of Variety and Product Differentiation**

Even though monopolistic competition does not provide productive efficiency or allocative efficiency, it does have benefits of its own. Product differentiation is based on variety and innovation. Many people would prefer to live in an economy with many kinds of clothes, foods, and car styles; not in a world of perfect competition where everyone will always wear blue jeans and white shirts, eat only spaghetti with plain red sauce, and drive an identical model of car. Many people would prefer to live in an economy where firms are struggling to figure out ways of attracting customers by methods like friendlier service, free delivery, guarantees of quality, variations on existing products, and a better shopping experience.

Economists have struggled, with only partial success, to address the question of whether a market-oriented economy produces the optimal amount of variety. Critics of market-oriented economies argue that society does not really need dozens of different athletic shoes or breakfast cereals or automobiles. They argue that much of the cost of creating such a high degree of product differentiation, and then of advertising and marketing this differentiation, is socially wasteful—that is, most people would be just as happy with a smaller range of differentiated products produced and sold at a lower price. Defenders of a market-oriented economy respond that if people do not want to buy differentiated products or highly advertised brand names, no one is forcing them to do so. Moreover, they argue that consumers benefit substantially when firms seek short-term profits by providing differentiated products. This controversy may never be fully resolved, in part because deciding on the optimal amount of variety is very difficult, and in part because the two sides often place different values on what variety means for consumers. Read the following Clear It Up feature for a discussion on the role that advertising plays in monopolistic competition.

### **Note:**

#### **How does advertising impact monopolistic competition?**

The U.S. economy spent about \$180.12 billion on advertising in 2014, according to eMarketer.com. Roughly one third of this was television advertising, and another third was divided roughly equally between Internet, newspapers, and radio. The remaining third was divided up between direct mail, magazines, telephone directory yellow pages, and billboards. Mobile devices are increasing the opportunities for advertisers.

Advertising is all about explaining to people, or making people believe, that the products of one firm are differentiated from the products of another firm. In the framework of monopolistic

competition, there are two ways to conceive of how advertising works: either advertising causes a firm's perceived demand curve to become more inelastic (that is, it causes the perceived demand curve to become steeper); or advertising causes demand for the firm's product to increase (that is, it causes the firm's perceived demand curve to shift to the right). In either case, a successful advertising campaign may allow a firm to sell either a greater quantity or to charge a higher price, or both, and thus increase its profits.

However, economists and business owners have also long suspected that much of the advertising may only offset other advertising. Economist A. C. Pigou wrote the following back in 1920 in his book, *The Economics of Welfare*:

"It may happen that expenditures on advertisement made by competing monopolists [that is, what we now call monopolistic competitors] will simply neutralise one another, and leave the industrial position exactly as it would have been if neither had expended anything. For, clearly, if each of two rivals makes equal efforts to attract the favour of the public away from the other, the total result is the same as it would have been if neither had made any effort at all."

## Key Concepts and Summary

Monopolistic competition refers to a market where many firms sell differentiated products. Differentiated products can arise from characteristics of the good or service, location from which the product is sold, intangible aspects of the product, and perceptions of the product.

The perceived demand curve for a monopolistically competitive firm is downward-sloping, which shows that it is a price maker and chooses a combination of price and quantity. However, the perceived demand curve for a monopolistic competitor is more elastic than the perceived demand curve for a monopolist, because the monopolistic competitor has direct competition, unlike the pure monopolist. A profit-maximizing monopolistic competitor will seek out the quantity where marginal revenue is equal to marginal cost. The monopolistic competitor will produce that level of output and charge the price that is indicated by the firm's demand curve.

If the firms in a monopolistically competitive industry are earning economic profits, the industry will attract entry until profits are driven down to zero in the long run. If the firms in a monopolistically competitive industry are suffering economic losses, then the industry will experience exit of firms until economic profits are driven up to zero in the long run.

A monopolistically competitive firm is not productively efficient because it does not produce at the minimum of its average cost curve. A monopolistically competitive firm is not allocatively efficient because it does not produce where  $P = MC$ , but instead produces where  $P > MC$ . Thus, a monopolistically competitive firm will tend to produce a lower quantity at a higher cost and to charge a higher price than a perfectly competitive firm.

Monopolistically competitive industries do offer benefits to consumers in the form of greater variety and incentives for improved products and services. There is some controversy over whether a market-oriented economy generates too much variety.

## Self-Check Questions

**Exercise:****Problem:**

Suppose that, due to a successful advertising campaign, a monopolistic competitor experiences an increase in demand for its product. How will that affect the price it charges and the quantity it supplies?

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**Solution:**

An increase in demand will manifest itself as a rightward shift in the demand curve, and a rightward shift in marginal revenue. The shift in marginal revenue will cause a movement up the marginal cost curve to the new intersection between MR and MC at a higher level of output. The new price can be read by drawing a line up from the new output level to the new demand curve, and then over to the vertical axis. The new price should be higher. The increase in quantity will cause a movement along the average cost curve to a possibly higher level of average cost. The price, though, will increase more, causing an increase in total profits.

**Exercise:****Problem:**

Continuing with the scenario outlined in question 1, in the long run, the positive economic profits earned by the monopolistic competitor will attract a response either from existing firms in the industry or firms outside. As those firms capture the original firm's profit, what will happen to the original firm's profit-maximizing price and output levels?

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**Solution:**

As long as the original firm is earning positive economic profits, other firms will respond in ways that take away the original firm's profits. This will manifest itself as a decrease in demand for the original firm's product, a decrease in the firm's profit-maximizing price and a decrease in the firm's profit-maximizing level of output, essentially unwinding the process described in the answer to question 1. In the long-run equilibrium, all firms in monopolistically competitive markets will earn zero economic profits.

**Review Questions****Exercise:****Problem:**

What is the relationship between product differentiation and monopolistic competition?

**Exercise:****Problem:**

How is the perceived demand curve for a monopolistically competitive firm different from the perceived demand curve for a monopoly or a perfectly competitive firm?

**Exercise:**

**Problem:**

How does a monopolistic competitor choose its profit-maximizing quantity of output and price?

**Exercise:**

**Problem:**

How can a monopolistic competitor tell whether the price it is charging will cause the firm to earn profits or experience losses?

**Exercise:**

**Problem:**

If the firms in a monopolistically competitive market are earning economic profits or losses in the short run, would you expect them to continue doing so in the long run? Why?

**Exercise:**

**Problem:**

Is a monopolistically competitive firm productively efficient? Is it allocatively efficient? Why or why not?

## **Critical Thinking Questions**

**Exercise:**

**Problem:**

Aside from advertising, how can monopolistically competitive firms increase demand for their products?

**Exercise:**

**Problem:**

Make a case for why monopolistically competitive industries never reach long-run equilibrium.

**Exercise:**

**Problem:**

Would you rather have efficiency or variety? That is, one opportunity cost of the variety of products we have is that each product costs more per unit than if there were only one kind of product of a given type, like shoes. Perhaps a better question is, "What is the right amount of variety? Can there be too many varieties of shoes, for example?"

## Problems

### Exercise:

#### Problem:

Andrea's Day Spa began to offer a relaxing aromatherapy treatment. The firm asks you how much to charge to maximize profits. The demand curve for the treatments is given by the first two columns in [\[link\]](#); its total costs are given in the third column. For each level of output, calculate total revenue, marginal revenue, average cost, and marginal cost. What is the profit-maximizing level of output for the treatments and how much will the firm earn in profits?

Price	Quantity	TC
\$25.00	0	\$130
\$24.00	10	\$275
\$23.00	20	\$435
\$22.50	30	\$610
\$22.00	40	\$800
\$21.60	50	\$1,005
\$21.20	60	\$1,225

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## Glossary



differentiated product

a product that is perceived by consumers as distinctive in some way

imperfectly competitive

firms and organizations that fall between the extremes of monopoly and perfect competition

monopolistic competition

many firms competing to sell similar but differentiated products

oligopoly

when a few large firms have all or most of the sales in an industry

## Oligopoly

By the end of this section, you will be able to:

- Explain why and how oligopolies exist
- Contrast collusion and competition
- Interpret and analyze the prisoner's dilemma diagram
- Evaluate the tradeoffs of imperfect competition

Many purchases that individuals make at the retail level are produced in markets that are neither perfectly competitive, monopolies, nor monopolistically competitive. Rather, they are oligopolies. Oligopoly arises when a small number of large firms have all or most of the sales in an industry. Examples of oligopoly abound and include the auto industry, cable television, and commercial air travel. Oligopolistic firms are like cats in a bag. They can either scratch each other to pieces or cuddle up and get comfortable with one another. If oligopolists compete hard, they may end up acting very much like perfect competitors, driving down costs and leading to zero profits for all. If oligopolists collude with each other, they may effectively act like a monopoly and succeed in pushing up prices and earning consistently high levels of profit. Oligopolies are typically characterized by mutual interdependence where various decisions such as output, price, advertising, and so on, depend on the decisions of the other firm(s). Analyzing the choices of oligopolistic firms about pricing and quantity produced involves considering the pros and cons of competition versus collusion at a given point in time.

### **Why Do Oligopolies Exist?**

A combination of the barriers to entry that create monopolies and the product differentiation that characterizes monopolistic competition can create the setting for an oligopoly. For example, when a government grants a patent for an invention to one firm, it may create a monopoly. When the government grants patents to, for example, three different pharmaceutical companies that each has its own drug for reducing high blood pressure, those three firms may become an oligopoly.

Similarly, a natural monopoly will arise when the quantity demanded in a market is only large enough for a single firm to operate at the minimum of the long-run average cost curve. In such a setting, the market has room for only one firm, because no smaller firm can operate at a low enough average cost to compete, and no larger firm could sell what it produced given the quantity demanded in the market.

Quantity demanded in the market may also be two or three times the quantity needed to produce at the minimum of the average cost curve—which means that the market would have room for only two or three oligopoly firms (and they need not produce differentiated products). Again, smaller firms would have higher average costs and be unable to compete, while additional large firms would produce such a high quantity that they would not be able to sell it at a profitable price. This combination of economies of scale and market demand creates the barrier to entry, which led to the Boeing-Airbus oligopoly for large passenger aircraft.

The product differentiation at the heart of monopolistic competition can also play a role in creating oligopoly. For example, firms may need to reach a certain minimum size before they are able to spend enough on advertising and marketing to create a recognizable brand name. The problem in competing with, say, Coca-Cola or Pepsi is not that producing fizzy drinks is technologically difficult, but rather that creating a brand name and marketing effort to equal Coke or Pepsi is an enormous task.

## **Collusion or Competition?**

When oligopoly firms in a certain market decide what quantity to produce and what price to charge, they face a temptation to act as if they were a monopoly. By acting together, oligopolistic firms can hold down industry output, charge a higher price, and divide up the profit among themselves. When firms act together in this way to reduce output and keep prices high, it is called **collusion**. A group of firms that have a formal agreement to collude to produce the monopoly output and sell at the monopoly price is called a **cartel**. See the following Clear It Up feature for a more in-depth analysis of the difference between the two.

**Note:**

**Collusion versus cartels: How can I tell which is which?**

In the United States, as well as many other countries, it is illegal for firms to collude since collusion is anti-competitive behavior, which is a violation of antitrust law. Both the Antitrust Division of the Justice Department and the Federal Trade Commission have responsibilities for preventing collusion in the United States.

The problem of enforcement is finding hard evidence of collusion. Cartels are formal agreements to collude. Because cartel agreements provide evidence of collusion, they are rare in the United States. Instead, most collusion is tacit, where firms implicitly reach an understanding that competition is bad for profits.

The desire of businesses to avoid competing so that they can instead raise the prices that they charge and earn higher profits has been well understood by economists. Adam Smith wrote in *Wealth of Nations* in 1776: “People of the same trade seldom meet together, even for merriment and diversion, but the conversation ends in a conspiracy against the public, or in some contrivance to raise prices.”

Even when oligopolists recognize that they would benefit as a group by acting like a monopoly, each individual oligopoly faces a private temptation to produce just a slightly higher quantity and earn slightly higher profit—while still counting on the other oligopolists to hold down their production and keep prices high. If at least some oligopolists give in to this temptation and start producing more, then the market price will fall. Indeed, a small handful of oligopoly firms may end up competing so fiercely that they all end up earning zero economic profits—as if they were perfect competitors.

## **The Prisoner’s Dilemma**

Because of the complexity of oligopoly, which is the result of mutual interdependence among firms, there is no single, generally-accepted theory of how oligopolies behave, in the same way that we have theories for all the other market structures. Instead, economists use **game theory**, a branch of

mathematics that analyzes situations in which players must make decisions and then receive payoffs based on what other players decide to do. Game theory has found widespread applications in the social sciences, as well as in business, law, and military strategy.

The **prisoner's dilemma** is a scenario in which the gains from cooperation are larger than the rewards from pursuing self-interest. It applies well to oligopoly. The story behind the prisoner's dilemma goes like this:

"Two co-conspiratorial criminals are arrested. When they are taken to the police station, they refuse to say anything and are put in separate interrogation rooms. Eventually, a police officer enters the room where Prisoner A is being held and says: "You know what? Your partner in the other room is confessing. So your partner is going to get a light prison sentence of just one year, and because you're remaining silent, the judge is going to stick you with eight years in prison. Why don't you get smart? If you confess, too, we'll cut your jail time down to five years, and your partner will get five years, also." Over in the next room, another police officer is giving exactly the same speech to Prisoner B. What the police officers do not say is that if both prisoners remain silent, the evidence against them is not especially strong, and the prisoners will end up with only two years in jail each."

The game theory situation facing the two prisoners is shown in [\[link\]](#). To understand the dilemma, first consider the choices from Prisoner A's point of view. If A believes that B will confess, then A ought to confess, too, so as to not get stuck with the eight years in prison. But if A believes that B will not confess, then A will be tempted to act selfishly and confess, so as to serve only one year. The key point is that A has an incentive to confess regardless of what choice B makes! B faces the same set of choices, and thus will have an incentive to confess regardless of what choice A makes. Confess is considered the dominant strategy or the strategy an individual (or firm) will pursue regardless of the other individual's (or firm's) decision. The result is that if prisoners pursue their own self-interest, both are likely to confess, and end up doing a total of 10 years of jail time between them.

		Prisoner B	
		Remain Silent (cooperate with other prisoner)	Confess (do not cooperate with other prisoner)
Prisoner A	Remain Silent (cooperate with other prisoner)	A gets 2 years, B gets 2 years	A gets 8 years, B gets 1 year
	Confess (do not cooperate with other prisoner)	A gets 1 year, B gets 8 years	A gets 5 years B gets 5 years

### The Prisoner's Dilemma Problem

The game is called a dilemma because if the two prisoners had cooperated by both remaining silent, they would only have had to serve a total of four years of jail time between them. If the two prisoners can work out some way of cooperating so that neither one will confess, they will both be better off than if they each follow their own individual self-interest, which in this case leads straight into longer jail terms.

### The Oligopoly Version of the Prisoner's Dilemma

The members of an oligopoly can face a prisoner's dilemma, also. If each of the oligopolists cooperates in holding down output, then high monopoly profits are possible. Each oligopolist, however, must worry that while it is holding down output, other firms are taking advantage of the high price by raising output and earning higher profits. [\[link\]](#) shows the prisoner's dilemma for a two-firm oligopoly—known as a **duopoly**. If Firms A and B both agree to hold down output, they are acting together as a monopoly and

will each earn \$1,000 in profits. However, both firms' dominant strategy is to increase output, in which case each will earn \$400 in profits.

		<b>Firm B</b>	
		Hold Down Output (cooperate with other firm)	Increase Output (do not cooperate with other firm)
<b>Firm A</b>	Hold Down Output (cooperate with other firm)	A gets \$1,000, B gets \$1,000	A gets \$200, B gets \$1,500
	Increase Output (do not cooperate with other firm)	A gets \$1,500, B gets \$200	A gets \$400, B gets \$400

### A Prisoner's Dilemma for Oligopolists

Can the two firms trust each other? Consider the situation of Firm A:

- If A thinks that B will cheat on their agreement and increase output, then A will increase output, too, because for A the profit of \$400 when both firms increase output (the bottom right-hand choice in [\[link\]](#)) is better than a profit of only \$200 if A keeps output low and B raises output (the upper right-hand choice in the table).
- If A thinks that B will cooperate by holding down output, then A may seize the opportunity to earn higher profits by raising output. After all, if B is going to hold down output, then A can earn \$1,500 in profits by

expanding output (the bottom left-hand choice in the table) compared with only \$1,000 by holding down output as well (the upper left-hand choice in the table).

Thus, firm A will reason that it makes sense to expand output if B holds down output and that it also makes sense to expand output if B raises output. Again, B faces a parallel set of decisions.

The result of this prisoner's dilemma is often that even though A and B could make the highest combined profits by cooperating in producing a lower level of output and acting like a monopolist, the two firms may well end up in a situation where they each increase output and earn only \$400 each in profits. The following Clear It Up feature discusses one cartel scandal in particular.

**Note:**

What is the Lysine cartel?

Lysine, a \$600 million-a-year industry, is an amino acid used by farmers as a feed additive to ensure the proper growth of swine and poultry. The primary U.S. producer of lysine is Archer Daniels Midland (ADM), but several other large European and Japanese firms are also in this market. For a time in the first half of the 1990s, the world's major lysine producers met together in hotel conference rooms and decided exactly how much each firm would sell and what it would charge. The U.S. Federal Bureau of Investigation (FBI), however, had learned of the cartel and placed wire taps on a number of their phone calls and meetings.

From FBI surveillance tapes, following is a comment that Terry Wilson, president of the corn processing division at ADM, made to the other lysine producers at a 1994 meeting in Mona, Hawaii:

"I wanna go back and I wanna say something very simple. If we're going to trust each other, okay, and if I'm assured that I'm gonna get 67,000 tons by the year's end, we're gonna sell it at the prices we agreed to . . . The only thing we need to talk about there because we are gonna get manipulated by these [expletive] buyers—they can be smarter than us if we let them be smarter. . . . They [the customers] are not your friend. They are not my friend. And we gotta have 'em, but they are not my friends. You are



my friend. I wanna be closer to you than I am to any customer. Cause you can make us ... money. ... And all I wanna tell you again is let's—let's put the prices on the board. Let's all agree that's what we're gonna do and then walk out of here and do it. "

The price of lysine doubled while the cartel was in effect. Confronted by the FBI tapes, Archer Daniels Midland pled guilty in 1996 and paid a fine of \$100 million. A number of top executives, both at ADM and other firms, later paid fines of up to \$350,000 and were sentenced to 24–30 months in prison.

In another one of the FBI recordings, the president of Archer Daniels Midland told an executive from another competing firm that ADM had a slogan that, in his words, had “penetrated the whole company.” The company president stated the slogan this way: “Our competitors are our friends. Our customers are the enemy.” That slogan could stand as the motto of cartels everywhere.

## **How to Enforce Cooperation**

How can parties who find themselves in a prisoner's dilemma situation avoid the undesired outcome and cooperate with each other? The way out of a prisoner's dilemma is to find a way to penalize those who do not cooperate.

Perhaps the easiest approach for colluding oligopolists, as you might imagine, would be to sign a contract with each other that they will hold output low and keep prices high. If a group of U.S. companies signed such a contract, however, it would be illegal. Certain international organizations, like the nations that are members of the Organization of Petroleum Exporting Countries (OPEC), have signed international agreements to act like a monopoly, hold down output, and keep prices high so that all of the countries can make high profits from oil exports. Such agreements, however, because they fall in a gray area of international law, are not legally enforceable. If Nigeria, for example, decides to start cutting prices and selling more oil, Saudi Arabia cannot sue Nigeria in court and force it to stop.

**Note:**

Visit the Organization of the Petroleum Exporting Countries [website](#) and learn more about its history and how it defines itself.



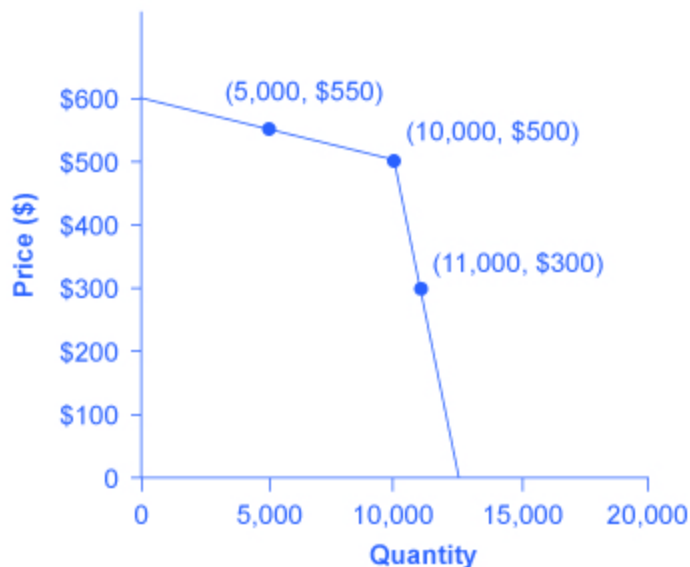
Because oligopolists cannot sign a legally enforceable contract to act like a monopoly, the firms may instead keep close tabs on what other firms are producing and charging. Alternatively, oligopolists may choose to act in a way that generates pressure on each firm to stick to its agreed quantity of output.

One example of the pressure these firms can exert on one another is the **kinked demand curve**, in which competing oligopoly firms commit to match price cuts, but not price increases. This situation is shown in [\[link\]](#). Say that an oligopoly airline has agreed with the rest of a cartel to provide a quantity of 10,000 seats on the New York to Los Angeles route, at a price of \$500. This choice defines the kink in the firm's perceived demand curve. The reason that the firm faces a kink in its demand curve is because of how the other oligopolists react to changes in the firm's price. If the oligopoly decides to produce more and cut its price, the other members of the cartel will immediately match any price cuts—and therefore, a lower price brings very little increase in quantity sold.

If one firm cuts its price to \$300, it will be able to sell only 11,000 seats. However, if the airline seeks to raise prices, the other oligopolists will not raise their prices, and so the firm that raised prices will lose a considerable share of sales. For example, if the firm raises its price to \$550, its sales drop to 5,000 seats sold. Thus, if oligopolists always match price cuts by other firms in the cartel, but do not match price increases, then none of the

oligopolists will have a strong incentive to change prices, since the potential gains are minimal. This strategy can work like a silent form of cooperation, in which the cartel successfully manages to hold down output, increase price, and share a monopoly level of profits even without any legally enforceable agreement.

### A Kinked Demand Curve



Consider a member firm in an oligopoly cartel that is supposed to produce a quantity of 10,000 and sell at a price of \$500. The other members of the cartel can encourage this firm to honor its commitments by acting so that the firm faces a kinked demand curve. If the oligopolist attempts to expand output and reduce price slightly, other firms also cut prices immediately—so if the firm expands output to 11,000, the price per unit falls dramatically, to \$300. On the other side, if the oligopoly attempts to raise its price, other firms will not do so, so if the firm raises its price to \$550, its sales decline sharply to 5,000. Thus, the members of a cartel can discipline each other to stick to

the pre-agreed levels of quantity and price through a strategy of matching all price cuts but not matching any price increases.

Many real-world oligopolies, prodded by economic changes, legal and political pressures, and the egos of their top executives, go through episodes of cooperation and competition. If oligopolies could sustain cooperation with each other on output and pricing, they could earn profits as if they were a single monopoly. However, each firm in an oligopoly has an incentive to produce more and grab a bigger share of the overall market; when firms start behaving in this way, the market outcome in terms of prices and quantity can be similar to that of a highly competitive market.

## **Tradeoffs of Imperfect Competition**

Monopolistic competition is probably the single most common market structure in the U.S. economy. It provides powerful incentives for innovation, as firms seek to earn profits in the short run, while entry assures that firms do not earn economic profits in the long run. However, monopolistically competitive firms do not produce at the lowest point on their average cost curves. In addition, the endless search to impress consumers through product differentiation may lead to excessive social expenses on advertising and marketing.

Oligopoly is probably the second most common market structure. When oligopolies result from patented innovations or from taking advantage of economies of scale to produce at low average cost, they may provide considerable benefit to consumers. Oligopolies are often buffeted by significant barriers to entry, which enable the oligopolists to earn sustained profits over long periods of time. Oligopolists also do not typically produce at the minimum of their average cost curves. When they lack vibrant competition, they may lack incentives to provide innovative products and high-quality service.

The task of public policy with regard to competition is to sort through these multiple realities, attempting to encourage behavior that is beneficial to the broader society and to discourage behavior that only adds to the profits of a few large companies, with no corresponding benefit to consumers.

[Monopoly and Antitrust Policy](#) discusses the delicate judgments that go into this task.

**Note:**

**The Temptation to Defy the Law**

Oligopolistic firms have been called “cats in a bag,” as this chapter mentioned. The French detergent makers chose to “cozy up” with each other. The result? An uneasy and tenuous relationship. When the *Wall Street Journal* reported on the matter, it wrote: “According to a statement a Henkel manager made to the [French anti-trust] commission, the detergent makers wanted ‘to limit the intensity of the competition between them and clean up the market.’ Nevertheless, by the early 1990s, a price war had broken out among them.” During the soap executives’ meetings, which sometimes lasted more than four hours, complex pricing structures were established. “One [soap] executive recalled ‘chaotic’ meetings as each side tried to work out how the other had bent the rules.” Like many cartels, the soap cartel disintegrated due to the very strong temptation for each member to maximize its own individual profits.

How did this soap opera end? After an investigation, French antitrust authorities fined Colgate-Palmolive, Henkel, and Proctor & Gamble a total of €361 million (\$484 million). A similar fate befell the icemakers. Bagged ice is a commodity, a perfect substitute, generally sold in 7- or 22-pound bags. No one cares what label is on the bag. By agreeing to carve up the ice market, control broad geographic swaths of territory, and set prices, the icemakers moved from perfect competition to a monopoly model. After the agreements, each firm was the sole supplier of bagged ice to a region; there were profits in both the long run and the short run. According to the courts: “These companies illegally conspired to manipulate the marketplace.” Fines totaled about \$600,000—a steep fine considering a bag of ice sells for under \$3 in most parts of the United States.

Even though it is illegal in many parts of the world for firms to set prices and carve up a market, the temptation to earn higher profits makes it extremely tempting to defy the law.

## Key Concepts and Summary

An oligopoly is a situation where a few firms sell most or all of the goods in a market. Oligopolists earn their highest profits if they can band together as a cartel and act like a monopolist by reducing output and raising price. Since each member of the oligopoly can benefit individually from expanding output, such collusion often breaks down—especially since explicit collusion is illegal.

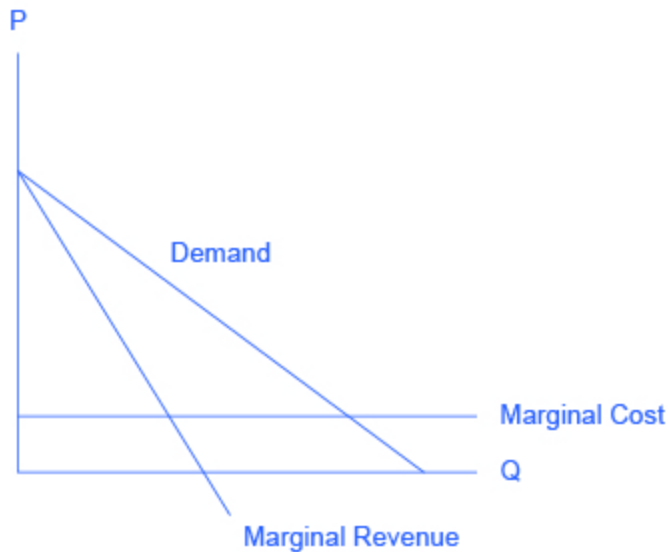
The prisoner's dilemma is an example of game theory. It shows how, in certain situations, all sides can benefit from cooperative behavior rather than self-interested behavior. However, the challenge for the parties is to find ways to encourage cooperative behavior.

## Self-Check Questions

### Exercise:

#### Problem:

Consider the curve shown in [\[link\]](#), which shows the market demand, marginal cost, and marginal revenue curve for firms in an oligopolistic industry. In this example, we assume firms have zero fixed costs.

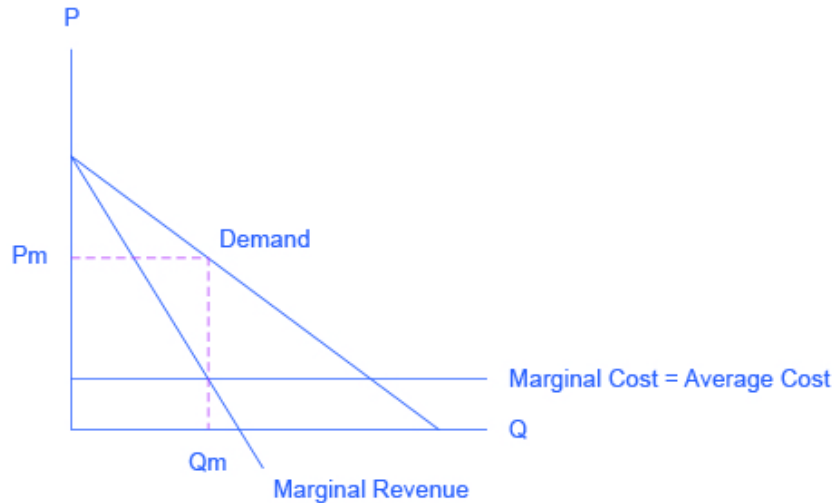


- a. Suppose the firms collude to form a cartel. What price will the cartel charge? What quantity will the cartel supply? How much profit will the cartel earn?
- b. Suppose now that the cartel breaks up and the oligopolistic firms compete as vigorously as possible by cutting the price and increasing sales. What will the industry quantity and price be? What will the collective profits be of all firms in the industry?
- c. Compare the equilibrium price, quantity, and profit for the cartel and cutthroat competition outcomes.

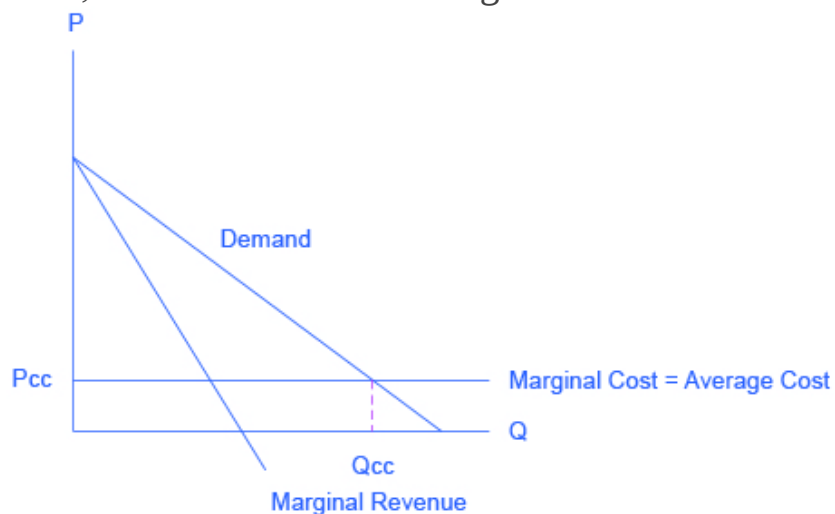
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### Solution:

- a. If the firms form a cartel, they will act like a monopoly, choosing the quantity of output where  $MR = MC$ . Drawing a line from the monopoly quantity up to the demand curve shows the monopoly price. Assuming that fixed costs are zero, and with an understanding of cost and profit, we can infer that when the marginal cost curve is horizontal, average cost is the same as marginal cost. Thus, the cartel will earn positive economic profits equal to the area of the rectangle, with a base equal to the monopoly quantity and a height equal to the difference between price (on the demand above the monopoly quantity) and average cost, as shown in the following figure.



- b. The firms will expand output and cut price as long as there are profits remaining. The long-run equilibrium will occur at the point where average cost equals demand. As a result, the oligopoly will earn zero economic profits due to “cutthroat competition,” as shown in the next figure.



- c.  $P_c > P_{cc}$ .  $Q_c < Q_{cc}$ . Profit for the cartel is positive and large. Profit for cutthroat competition is zero.

**Exercise:**



**Problem:**

Sometimes oligopolies in the same industry are very different in size. Suppose we have a duopoly where one firm (Firm A) is large and the other firm (Firm B) is small, as shown in the prisoner's dilemma box in [\[link\]](#).

	Firm B colludes with Firm A	Firm B cheats by selling more output
Firm A colludes with Firm B	A gets \$1,000, B gets \$100	A gets \$800, B gets \$200
Firm A cheats by selling more output	A gets \$1,050, B gets \$50	A gets \$500, B gets \$20

Assuming that the payoffs are known to both firms, what is the likely outcome in this case?

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**Solution:**

Firm B reasons that if it cheats and Firm A does not notice, it will double its money. Since Firm A's profits will decline substantially, however, it is likely that Firm A will notice and if so, Firm A will cheat also, with the result that Firm B will lose 90% of what it gained by cheating. Firm A will reason that Firm B is unlikely to risk cheating. If neither firm cheats, Firm A earns \$1000. If Firm A cheats, assuming Firm B does not cheat, A can boost its profits only a little, since Firm B is so small. If both firms cheat, then Firm A loses at least 50% of what it could have earned. The possibility of a small gain (\$50)

is probably not enough to induce Firm A to cheat, so in this case it is likely that both firms will collude.

## **Review Questions**

### **Exercise:**

#### **Problem:**

Will the firms in an oligopoly act more like a monopoly or more like competitors? Briefly explain.

### **Exercise:**

#### **Problem:**

Does each individual in a prisoner's dilemma benefit more from cooperation or from pursuing self-interest? Explain briefly.

### **Exercise:**

#### **Problem:**

What stops oligopolists from acting together as a monopolist and earning the highest possible level of profits?

## **Critical Thinking Questions**

### **Exercise:**

#### **Problem:**

Would you expect the kinked demand curve to be more extreme (like a right angle) or less extreme (like a normal demand curve) if each firm in the cartel produces a near-identical product like OPEC and petroleum? What if each firm produces a somewhat different product? Explain your reasoning.

### **Exercise:**

**Problem:**

When OPEC raised the price of oil dramatically in the mid-1970s, experts said it was unlikely that the cartel could stay together over the long term—that the incentives for individual members to cheat would become too strong. More than forty years later, OPEC still exists. Why do you think OPEC has been able to beat the odds and continue to collude? *Hint:* You may wish to consider non-economic reasons.

**Problems**

**Exercise:**

**Problem:**

Mary and Raj are the only two growers who provide organically grown corn to a local grocery store. They know that if they cooperated and produced less corn, they could raise the price of the corn. If they work independently, they will each earn \$100. If they decide to work together and both lower their output, they can each earn \$150. If one person lowers output and the other does not, the person who lowers output will earn \$0 and the other person will capture the entire market and will earn \$200. [\[link\]](#) represents the choices available to Mary and Raj. What is the best choice for Raj if he is sure that Mary will cooperate? If Mary thinks Raj will cheat, what should Mary do and why? What is the prisoner's dilemma result? What is the preferred choice if they could ensure cooperation? A = Work independently; B = Cooperate and Lower Output. (Each results entry lists Raj's earnings first, and Mary's earnings second.)

		<b>Mary</b>	

		A	B
Raj	A	(\$100, \$100)	(\$200, \$0)
	B	(\$0, \$200)	(\$150, \$150)

### Exercise:

#### Problem:

Jane and Bill are apprehended for a bank robbery. They are taken into separate rooms and questioned by the police about their involvement in the crime. The police tell them each that if they confess and turn the other person in, they will receive a lighter sentence. If they both confess, they will be each be sentenced to 30 years. If neither confesses, they will each receive a 20-year sentence. If only one confesses, the confessor will receive 15 years and the one who stayed silent will receive 35 years. [\[link\]](#) below represents the choices available to Jane and Bill. If Jane trusts Bill to stay silent, what should she do? If Jane thinks that Bill will confess, what should she do? Does Jane have a dominant strategy? Does Bill have a dominant strategy? A = Confess; B = Stay Silent. (Each results entry lists Jane's sentence first (in years), and Bill's sentence second.)

		Jane	
		A	B
Bill	A	(30, 30)	(15, 35)
	B	(35, 15)	(20, 20)

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## Glossary

cartel

a group of firms that collude to produce the monopoly output and sell at the monopoly price

collusion

when firms act together to reduce output and keep prices high

duopoly

an oligopoly with only two firms

game theory

a branch of mathematics often used by economists that analyzes situations in which players must make decisions and then receive payoffs based on what decisions the other players make

kinked demand curve

a perceived demand curve that arises when competing oligopoly firms commit to match price cuts, but not price increases

prisoner's dilemma

a game in which the gains from cooperation are larger than the rewards from pursuing self-interest

## Introduction to Monopoly and Antitrust Policy

class="introduction"

### Oligopoly versus Competitors in the Marketplace

Large corporations, such as the natural gas producer Kinder Morgan, can bring economies of scale to the marketplace.

Will that benefit consumers?

Or is more competition better for consumers?

(Credit: modification of work by Derrick Coetzee/Flickr  
r Creative Commons)

**Note:****More than Cooking, Heating, and Cooling**

If you live in the United States, there is a slightly better than 50–50 chance your home is heated and cooled using natural gas. You may even use natural gas for cooking. However, those uses are not the primary uses of natural gas in the U.S. In 2012, according to the U.S. Energy Information Administration, home heating, cooling, and cooking accounted for just 18% of natural gas usage. What accounts for the rest? The greatest uses for natural gas are the generation of electric power (39%) and in industry (30%). Together these three uses for natural gas touch many areas of our lives, so why would there be any opposition to a merger of two natural gas firms? After all, a merger could mean increased efficiencies and reduced costs to people like you and me.

In October 2011, Kinder Morgan and El Paso Corporation, two natural gas firms, announced they were merging. The announcement stated the combined firm would link “nearly every major production region with markets,” cut costs by “eliminating duplication in pipelines and other assets,” and that “the savings could be passed on to consumers.”

The objection? The \$21.1 billion deal would give Kinder Morgan control of more than 80,000 miles of pipeline, making the new firm the third largest energy producer in North America. As the third largest energy producer, policymakers and the public wondered whether the cost savings



really would be passed on to consumers, or would the merger give Kinder Morgan a strong oligopoly position in the natural gas marketplace?

That brings us to the central question this chapter poses: What should the balance be between corporate size and a larger number of competitors in a marketplace? We will also consider what role the government should play in this balancing act.

**Note:**

**Introduction to Monopoly and Antitrust Policy**

In this chapter, you will learn about:

- Corporate Mergers
- Regulating Anticompetitive Behavior
- Regulating Natural Monopolies
- The Great Deregulation Experiment

The previous chapters on the theory of the firm identified three important lessons: First, that competition, by providing consumers with lower prices and a variety of innovative products, is a good thing; second, that large-scale production can dramatically lower average costs; and third, that markets in the real world are rarely perfectly competitive. As a consequence, government policymakers must determine how much to intervene to balance the potential benefits of large-scale production against the potential loss of competition that can occur when businesses grow in size, especially through mergers.

For example, in 2011, AT&T and T-Mobile proposed a merger. At the time, there were only four major mobile phone service providers. The proposal was blocked by both the Justice Department and the FCC.

The two companies argued that the merger would benefit consumers, who would be able to purchase better telecommunications services at a cheaper price because the newly created firm would be able to produce more

efficiently by taking advantage of economies of scale and eliminating duplicate investments. However, a number of activist groups like the Consumer Federation of America and Public Knowledge expressed fears that the merger would reduce competition and lead to higher prices for consumers for decades to come. In December 2006, the federal government allowed the merger to proceed. By 2009, the new post-merger AT&T was the eighth largest company by revenues in the United States, and by that measure the largest telecommunications company in the world. Economists have spent – and will still spend – years trying to determine whether the merger of AT&T and BellSouth, as well as other smaller mergers of telecommunications companies at about this same time, helped consumers, hurt them, or did not make much difference.

This chapter discusses public policy issues about competition. How can economists and governments determine when mergers of large companies like AT&T and BellSouth should be allowed and when they should be blocked? The government also plays a role in policing anticompetitive behavior other than mergers, like prohibiting certain kinds of contracts that might restrict competition. In the case of natural monopoly, however, trying to preserve competition probably will not work very well, and so government will often resort to regulation of price and/or quantity of output. In recent decades, there has been a global trend toward less government intervention in the price and output decisions of businesses.

## Corporate Mergers

By the end of this section, you will be able to:

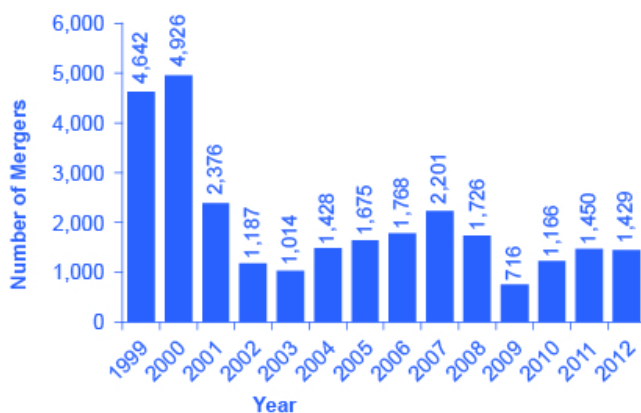
- Explain antitrust law and its significance
- Calculate concentration ratios
- Calculate the Herfindahl-Herschman Index (HHI)
- Evaluate methods of antitrust regulation

A corporate **merger** occurs when two formerly separate firms combine to become a single firm. When one firm purchases another, it is called an **acquisition**. An acquisition may not look just like a merger, since the newly purchased firm may continue to be operated under its former company name. Mergers can also be lateral, where two firms of similar sizes combine to become one. However, both mergers and acquisitions lead to two formerly separate firms being under common ownership, and so they are commonly grouped together.

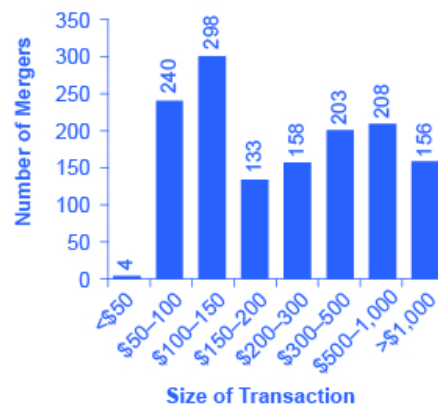
## Regulations for Approving Mergers

Since a merger combines two firms into one, it can reduce the extent of competition between firms. Therefore, when two U.S. firms announce a merger or acquisition where at least one of the firms is above a minimum size of sales (a threshold that moves up gradually over time, and was at \$70.9 million in 2013), or certain other conditions are met, they are required under law to notify the U.S. Federal Trade Commission (FTC). The left-hand panel of [\[link\]](#) (a) shows the number of mergers submitted for review to the FTC each year from 1999 to 2012. Mergers were very high in the late 1990s, diminished in the early 2000s, and then rebounded somewhat in a cyclical fashion. The right-hand panel of [\[link\]](#) (b) shows the distribution of those mergers submitted for review in 2012 as measured by the size of the transaction. It is important to remember that this total leaves out many small mergers under \$50 million, which only need to be reported in certain limited circumstances. About a quarter of all reported merger and acquisition transactions in 2012 exceeded \$500 million, while about 11 percent exceeded \$1 billion. In 2014, the FTC took action against mergers likely to stifle competition in markets worth 18.6 billion in sales.

## Number and Size of Mergers



(a) Number of mergers submitted for review by the Federal Trade Commission, 1999-2012



(b) Size of transaction for mergers submitted for review in 2012 (in millions of dollars)

(a) The number of mergers in 1999 and 2000 were relatively high compared to the annual numbers seen from 2001–2012. While 2001 and 2007 saw a high number of mergers, these were still only about half the number of mergers in 1999 and 2000. (b) In 2012, the greatest number of mergers submitted for review was for transactions between \$100 and \$150 million.

The laws that give government the power to block certain mergers, and even in some cases to break up large firms into smaller ones, are called **antitrust laws**. Before a large merger happens, the antitrust regulators at the FTC and the U.S. Department of Justice can allow the merger, prohibit it, or allow it if certain conditions are met. One common condition is that the merger will be allowed if the firm agrees to sell off certain parts. For example, in 2006, Johnson & Johnson bought the Pfizer’s “consumer health” division, which included well-known brands like Listerine mouthwash and Sudafed cold medicine. As a condition of allowing the merger, Johnson & Johnson was required to sell off six brands to other firms, including Zantac® heartburn relief medication, Cortizone anti-itch cream, and Balmex diaper rash medication, to preserve a greater degree of competition in these markets.

The U.S. government approves most proposed mergers. In a market-oriented economy, firms have the freedom to make their own choices. Private firms generally have the freedom to:

- expand or reduce production
- set the price they choose
- open new factories or sales facilities or close them
- hire workers or to lay them off
- start selling new products or stop selling existing ones

If the owners want to acquire a firm or be acquired, or to merge with another firm, this decision is just one of many that firms are free to make. In these conditions, the managers of private firms will sometimes make mistakes. They may close down a factory which, it later turns out, would have been profitable. They may start selling a product that ends up losing money. A merger between two companies can sometimes lead to a clash of corporate personalities that makes both firms worse off. But the fundamental belief behind a market-oriented economy is that firms, not governments, are in the best position to know if their actions will lead to attracting more customers or producing more efficiently.

Indeed, government regulators agree that most mergers are beneficial to consumers. As the Federal Trade Commission has noted on its website (as of November, 2013): “Most mergers actually benefit competition and consumers by allowing firms to operate more efficiently.” At the same time, the FTC recognizes, “Some [mergers] are likely to lessen competition. That, in turn, can lead to higher prices, reduced availability of goods or services, lower quality of products, and less innovation. Indeed, some mergers create a concentrated market, while others enable a single firm to raise prices.” The challenge for the antitrust regulators at the FTC and the U.S. Department of Justice is to figure out when a merger may hinder competition. This decision involves both numerical tools and some judgments that are difficult to quantify. The following Clear it Up helps explain how antitrust laws came about.

**Note:**

### What is U.S. antitrust law?

In the closing decades of the 1800s, many industries in the U.S. economy were dominated by a single firm that had most of the sales for the entire country. Supporters of these large firms argued that they could take advantage of economies of scale and careful planning to provide consumers with products at low prices. However, critics pointed out that when competition was reduced, these firms were free to charge more and make permanently higher profits, and that without the goading of competition, it was not clear that they were as efficient or innovative as they could be.

In many cases, these large firms were organized in the legal form of a “trust,” in which a group of formerly independent firms were consolidated together by mergers and purchases, and a group of “trustees” then ran the companies as if they were a single firm. Thus, when the U.S. government passed the **Sherman Antitrust Act** in 1890 to limit the power of these trusts, it was called an antitrust law. In an early demonstration of the law’s power, the U.S. Supreme Court in 1911 upheld the government’s right to break up Standard Oil, which had controlled about 90% of the country’s oil refining, into 34 independent firms, including Exxon, Mobil, Amoco, and Chevron. In 1914, the **Clayton Antitrust Act** outlawed mergers and acquisitions (where the outcome would be to “substantially lessen competition” in an industry), price discrimination (where different customers are charged different prices for the same product), and tied sales (where purchase of one product commits the buyer to purchase some other product). Also in 1914, the Federal Trade Commission (FTC) was created to define more specifically what competition was unfair. In 1950, the **Celler-Kefauver Act** extended the Clayton Act by restricting vertical and conglomerate mergers. In the twenty-first century, the FTC and the U.S. Department of Justice continue to enforce antitrust laws.

### The Four-Firm Concentration Ratio

Regulators have struggled for decades to measure the degree of monopoly power in an industry. An early tool was the **concentration ratio**, which measures what share of the total sales in the industry are accounted for by

the largest firms, typically the top four to eight firms. For an explanation of how high market concentrations can create inefficiencies in an economy, refer to [Monopoly](#).

Say that the market for replacing broken automobile windshields in a certain city has 18 firms with the market shares shown in [\[link\]](#), where the **market share** is each firm’s proportion of total sales in that market. The four-firm concentration ratio is calculated by adding the market shares of the four largest firms: in this case,  $16 + 10 + 8 + 6 = 40$ . This concentration ratio would not be considered especially high, because the largest four firms have less than half the market.

If the market shares in the market for replacing automobile windshields are:	
Smooth as Glass Repair Company	16% of the market
The Auto Glass Doctor Company	10% of the market
Your Car Shield Company	8% of the market
Seven firms that each have 6% of the market	42% of the market, combined
Eight firms that each have 3% of the market	24% of the market, combined
Then the four-firm concentration ratio is $16 + 10 + 8 + 6 = 40$ .	

Calculating Concentration Ratios from Market Shares

The concentration ratio approach can help to clarify some of the fuzziness over deciding when a merger might affect competition. For instance, if two

of the smallest firms in the hypothetical market for repairing automobile windshields merged, the four-firm concentration ratio would not change—which implies that there is not much worry that the degree of competition in the market has notably diminished. However, if the top two firms merged, then the four-firm concentration ratio would become 46 (that is,  $26 + 8 + 6$ ). While this concentration ratio is modestly higher, the four-firm concentration ratio would still be less than half, so such a proposed merger might barely raise an eyebrow among antitrust regulators.

**Note:**

Visit this [website](#) to read an article about Google’s run-in with the FTC.



## The Herfindahl-Hirshman Index

A four-firm concentration ratio is a simple tool, which may reveal only part of the story. For example, consider two industries that both have a four-firm concentration ratio of 80. However, in one industry five firms each control 20% of the market, while in the other industry, the top firm holds 77% of the market and all the other firms have 1% each. Although the four-firm concentration ratios are identical, it would be reasonable to worry more about the extent of competition in the second case—where the largest firm is nearly a monopoly—than in the first.

Another approach to measuring industry concentration that can distinguish between these two cases is called the **Herfindahl-Hirschman Index (HHI)**. The HHI, as it is often called, is calculated by summing the squares



of the market share of each firm in the industry, as the following Work it Out shows.

**Note:**

**Calculating HHI**

Step 1. Calculate the HHI for a monopoly with a market share of 100%. Because there is only one firm, it has 100% market share. The HHI is  $100^2 = 10,000$ .

Step 2. For an extremely competitive industry, with dozens or hundreds of extremely small competitors, the value of the HHI might drop as low as 100 or even less. Calculate the HHI for an industry with 100 firms that each have 1% of the market. In this case, the HHI is  $100(1^2) = 100$ .

Step 3. Calculate the HHI for the industry shown in [\[link\]](#). In this case, the HHI is  $16^2 + 10^2 + 8^2 + 7(6^2) + 8(3^2) = 744$ .

Step 4. Note that the HHI gives greater weight to large firms.

Step 5. Consider the example given earlier, comparing one industry where five firms each have 20% of the market with an industry where one firm has 77% and the other 23 firms have 1% each. The two industries have the same four-firm concentration ratio of 80. But the HHI for the first industry is  $5(20^2) = 2,000$ , while the HHI for the second industry is much higher at  $77^2 + 23(1^2) = 5,952$ .

Step 6. Note that the near-monopolist in the second industry drives up the HHI measure of industrial concentration.

Step 7. Review [\[link\]](#) which gives some examples of the four-firm concentration ratio and the HHI in various U.S. industries in 2009. (You can find market share data from multiple industry sources. Data in the table are from: Verizon (for wireless), *The Wall Street Journal* (for automobiles), IDC Worldwide (for computers) and the U.S. Bureau of Transportation Statistics (for airlines).)

<b>U.S. Industry</b>	<b>Four-Firm Ratio</b>	<b>HHI</b>
<i>Wireless</i>	91	2,311
Largest five: Verizon, AT&T, Sprint, T-Mobile, MetroPCS		
<i>Automobiles</i>	63	1,121
Largest five: GM, Toyota, Ford, Honda, Chrysler		
<i>Computers</i>	74	1,737
Largest five: HP, Dell, Acer, Apple, Toshiba		
<i>Airlines</i>	44	536
Largest five: Southwest, American, Delta, United, U.S. Airways		
Examples of Concentration Ratios and HHIs in the U.S. Economy, 2009		

In the 1980s, the FTC followed these guidelines: If a merger would result in an HHI of less than 1,000, the FTC would probably approve it. If a merger would result in an HHI of more than 1,800, the FTC would probably challenge it. If a merger would result in an HHI between 1,000 and 1,800, then the FTC would scrutinize the plan and make a case-by-case decision. However, in the last several decades, the antitrust enforcement authorities have moved away from relying as heavily on measures of concentration ratios and HHIs to determine whether a merger will be allowed, and instead

carried out more case-by-case analysis on the extent of competition in different industries.

## **New Directions for Antitrust**

Both the four-firm concentration ratio and the Herfindahl-Hirschman index share some weaknesses. First, they begin from the assumption that the “market” under discussion is well-defined, and the only question is measuring how sales are divided in that market. Second, they are based on an implicit assumption that competitive conditions across industries are similar enough that a broad measure of concentration in the market is enough to make a decision about the effects of a merger. These assumptions, however, are not always correct. In response to these two problems, the antitrust regulators have been changing their approach in the last decade or two.

Defining a **market** is often controversial. For example, Microsoft in the early 2000s had a dominant share of the software for computer operating systems. However, in the total market for all computer software and services, including everything from games to scientific programs, the Microsoft share was only about 14% in 2014. A narrowly defined market will tend to make concentration appear higher, while a broadly defined market will tend to make it appear smaller.

There are two especially important shifts affecting how markets are defined in recent decades: one centers on technology and the other centers on globalization. In addition, these two shifts are interconnected. With the vast improvement in communications technologies, including the development of the Internet, a consumer can order books or pet supplies from all over the country or the world. As a result, the degree of competition many local retail businesses face has increased. The same effect may operate even more strongly in markets for business supplies, where so-called “business-to-business” websites can allow buyers and suppliers from anywhere in the world to find each other.

Globalization has changed the boundaries of markets. As recently as the 1970s, it was common for measurements of concentration ratios and HHIs

to stop at national borders. Now, many industries find that their competition comes from the global market. A few decades ago, three companies, General Motors, Ford, and Chrysler, dominated the U.S. auto market. By 2014, however, these three firms were making less than half of U.S. auto sales, and facing competition from well-known car manufacturers such as Toyota, Honda, Nissan, Volkswagen, Mitsubishi, and Mazda. When HHIs are calculated with a global perspective, concentration in most major industries—including cars—is lower than in a purely domestic context.

Because attempting to define a particular market can be difficult and controversial, the Federal Trade Commission has begun to look less at market share and more at the data on actual competition between businesses. For example, in February 2007, Whole Foods Market and Wild Oats Market announced that they wished to merge. These were the two largest companies in the market that the government defined as “premium natural and organic supermarket chains.” However, one could also argue that they were two relatively small companies in the broader market for all stores that sell groceries or specialty food products.

Rather than relying on a market definition, the government antitrust regulators looked at detailed evidence on profits and prices for specific stores in different cities, both before and after other competitive stores entered or exited. Based on that evidence, the Federal Trade Commission decided to block the merger. After two years of legal battles, the merger was eventually allowed in 2009 under the conditions that Whole Foods sell off the Wild Oats brand name and a number of individual stores, to preserve competition in certain local markets. For more on the difficulties of defining markets, refer to [Monopoly](#).

This new approach to antitrust regulation involves detailed analysis of specific markets and companies, instead of defining a market and counting up total sales. A common starting point is for antitrust regulators to use statistical tools and real-world evidence to estimate the **demand curves** and **supply curves** faced by the firms that are proposing the merger. A second step is to specify how competition occurs in this specific industry. Some possibilities include competing to cut prices, to raise output, to build a brand name through advertising, and to build a reputation for good service

or high quality. With these pieces of the puzzle in place, it is then possible to build a statistical model that estimates the likely outcome for consumers if the two firms are allowed to merge. Of course, these models do require some degree of subjective judgment, and so they can become the subject of legal disputes between the antitrust authorities and the companies that wish to merge.

## **Key Concepts and Summary**

A corporate merger involves two private firms joining together. An acquisition refers to one firm buying another firm. In either case, two formerly independent firms become one firm. Antitrust laws seek to ensure active competition in markets, sometimes by preventing large firms from forming through mergers and acquisitions, sometimes by regulating business practices that might restrict competition, and sometimes by breaking up large firms into smaller competitors.

A four-firm concentration ratio is one way of measuring the extent of competition in a market. It is calculated by adding the market shares—that is, the percentage of total sales—of the four largest firms in the market. A Herfindahl-Hirschman Index (HHI) is another way of measuring the extent of competition in a market. It is calculated by taking the market shares of all firms in the market, squaring them, and then summing the total.

The forces of globalization and new communications and information technology have increased the level of competition faced by many firms by increasing the amount of competition from other regions and countries.

## **Self-Check Questions**

### **Exercise:**

#### **Problem:**

Is it true that both the four-firm concentration ratio and the Herfindahl-Hirschman Index can be affected by a merger between two firms that are not already in the top four by size? Explain briefly.

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**Solution:**

Yes, it is true. The HHI example is easy enough: since the market shares of all firms are included in the HHI calculation, a merger between two of the firms will change the HHI. For the four-firm concentration ratio, it is quite possible that a merger between, say, the fifth and sixth largest firms in the market could create a new firm that is then ranked in the top four in the market. In this case, a merger of two firms, neither in the top four, would still change the four-firm concentration ratio.

**Exercise:****Problem:**

Is it true that the four-firm concentration ratio puts more emphasis on one or two very large firms, while the Herfindahl-Hirshman Index puts more emphasis on all the firms in the entire market? Explain briefly.

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**Solution:**

No, it is not true. The HHI includes the market shares of all firms in its calculation, but the squaring of the market shares has the effect of making the impact of the largest firms relatively bigger than in the 4-firm or 8-firm ratio.

**Exercise:****Problem:**

Some years ago, two intercity bus companies, Greyhound Lines, Inc. and Trailways Transportation System, wanted to merge. One possible definition of the market in this case was “the market for intercity bus service.” Another possible definition was “the market for intercity transportation, including personal cars, car rentals, passenger trains, and commuter air flights.” Which definition do you think the bus companies preferred, and why?

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**Solution:**

The bus companies wanted the broader market definition (i.e., the second definition). If the narrow definition had been used, the combined bus companies would have had a near-monopoly on the market for intercity bus service. But they had only a sliver of the market for intercity transportation when everything else was included. The merger was allowed.

**Exercise:**

**Problem:**

As a result of globalization and new information and communications technology, would you expect that the definitions of markets used by antitrust authorities will become broader or narrower?

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**Solution:**

The common expectation is that the definition of markets will become broader because of greater competition from faraway places. However, this broadening doesn't necessarily mean that antitrust authorities can relax. There is also a fear that companies with a local or national monopoly may use the new opportunities to extend their reach across national borders, and that it will be difficult for national authorities to respond.

## **Review Questions**

**Exercise:**

**Problem:** What is a corporate merger? What is an acquisition?

**Exercise:**

**Problem:** What is the goal of antitrust policies?

**Exercise:**

**Problem:**

How is a four-firm concentration ratio measured? What does a high measure mean about the extent of competition?

**Exercise:****Problem:**

How is a Herfindahl-Hirshman Index measured? What does a low measure mean about the extent of competition?

**Exercise:****Problem:**

Why can it be difficult to decide what a “market” is for purposes of measuring competition?

**Critical Thinking Questions****Exercise:****Problem:**

Does either the four-firm concentration ratio or the HHI directly measure the amount of competition in an industry? Why or why not?

**Exercise:****Problem:**

What would be evidence of serious competition between firms in an industry? Can you identify two highly competitive industries?

**Problems****Exercise:**



**Problem:**

Use [\[link\]](#) to calculate the four-firm concentration ratio for the U.S. auto market. Does this indicate a concentrated market or not?

GM	19%
Ford	17%
Toyota	14%
Chrysler	11%

Global Auto Manufacturers with Top Four U.S. Market Share, June 2013(Source: <http://www.zacks.com/commentary/27690/auto-industry-stock-outlook-june-2013>)

**Exercise:****Problem:**

Use [\[link\]](#) and [\[link\]](#) to calculate the Herfindal-Hirschman Index for the U.S. auto market. Would the FTC approve a merger between GM and Ford?

Honda	10%
Nissan	7%

Hyundai	5%
Kia	4%
Subaru	3%
Volkswagen	3%

Global Auto Manufacturers with additional U.S. Market Share, June 2013(Source: <http://www.zacks.com/commentary/27690/auto-industry-stock-outlook-june-2013>)

## Glossary

acquisition

when one firm purchases another

antitrust laws

laws that give government the power to block certain mergers, and even in some cases to break up large firms into smaller ones

concentration ratio

an early tool to measure the degree of monopoly power in an industry; measures what share of the total sales in the industry are accounted for by the largest firms, typically the top four to eight firms

four-firm concentration ratio

the percentage of the total sales in the industry that are accounted for by the largest four firms

Herfindahl-Hirschman Index (HHI)

approach to measuring market concentration by adding the square of the market share of each firm in the industry

market share

the percentage of total sales in the market

merger

when two formerly separate firms combine to become a single firm

## Regulating Anticompetitive Behavior

By the end of this section, you will be able to:

- Analyze restrictive practices
- Explain tying sales, bundling, and predatory pricing
- Evaluate a real-world situation of possible anticompetitive and restrictive practices

The U.S. antitrust laws reach beyond blocking mergers that would reduce competition to include a wide array of anticompetitive practices. For example, it is illegal for competitors to form a cartel to collude to make pricing and output decisions, as if they were a monopoly firm. The Federal Trade Commission and the U.S. Department of Justice prohibit firms from agreeing to fix prices or output, rigging bids, or sharing or dividing markets by allocating customers, suppliers, territories, or lines of commerce.

In the late 1990s, for example, the antitrust regulators prosecuted an international cartel of vitamin manufacturers, including the Swiss firm Hoffman-La Roche, the German firm BASF, and the French firm Rhone-Poulenc. These firms reached agreements on how much to produce, how much to charge, and which firm would sell to which customers. The high-priced vitamins were then bought by firms like General Mills, Kellogg, Purina-Mills, and Proctor and Gamble, which pushed up the prices more. Hoffman-La Roche pleaded guilty in May 1999 and agreed both to pay a fine of \$500 million and to have at least one top executive serve four months of jail time.

Under U.S. antitrust laws, monopoly itself is not illegal. If a firm has a monopoly because of a newly patented invention, for example, the law explicitly allows a firm to earn higher-than-normal profits for a time as a reward for innovation. If a firm achieves a large share of the market by producing a better product at a lower price, such behavior is not prohibited by antitrust law.

## Restrictive Practices

Antitrust law includes rules against **restrictive practices**—practices that do not involve outright agreements to raise price or to reduce the quantity produced, but that might have the effect of reducing competition. Antitrust cases involving restrictive practices are often controversial, because they delve into specific contracts or agreements between firms that are allowed in some cases but not in others.

For example, if a product manufacturer is selling to a group of dealers who then sell to the general public it is illegal for the manufacturer to demand a **minimum resale price maintenance agreement**, which would require the dealers to sell for at least a certain minimum price. A minimum price contract is illegal because it would restrict competition among dealers. However, the manufacturer is legally allowed to “suggest” minimum prices and to stop selling to dealers who regularly undercut the suggested price. If you think this rule sounds like a fairly subtle distinction, you are right.

An **exclusive dealing** agreement between a manufacturer and a dealer can be legal or illegal. It is legal if the purpose of the contract is to encourage competition between dealers. For example, it is legal for the Ford Motor Company to sell its cars to only Ford dealers, for General Motors to sell to only GM dealers, and so on. However, exclusive deals may also limit competition. If one large retailer obtained the exclusive rights to be the sole distributor of televisions, computers, and audio equipment made by a number of companies, then this exclusive contract would have an anticompetitive effect on other retailers.

**Tying sales** happen when a customer is required to buy one product only if the customer also buys a second product. Tying sales are controversial because they force consumers to purchase a product that they may not actually want or need. Further, the additional, required products are not necessarily advantageous to the customer. Suppose that to purchase a popular DVD, the store required that you also purchase a portable TV of a certain model. These products are only loosely related, thus there is no reason to make the purchase of one contingent on the other. Even if a customer was interested in a portable TV, the tying to a particular model prevents the customer from having the option of selecting one from the numerous types available in the market. A related, but not identical, concept

is called **bundling**, where two or more products are sold as one. Bundling typically offers an advantage for the consumer by allowing them to acquire multiple products or services for a better price. For example, several cable companies allow customers to buy products like cable, internet, and a phone line through a special price available through bundling. Customers are also welcome to purchase these products separately, but the price of bundling is usually more appealing.

In some cases, tying sales and bundling can be viewed as anticompetitive. However, in other cases they may be legal and even common. It is common for people to purchase season tickets to a sports team or a set of concerts so that they can be guaranteed tickets to the few contests or shows that are most popular and likely to sell out. Computer software manufacturers may often bundle together a number of different programs, even when the buyer wants only a few of the programs. Think about the software that is included in a new computer purchase, for example.

Recall from the chapter on [Monopoly](#) that predatory pricing occurs when the existing firm (or firms) reacts to a new firm by dropping prices very low, until the new firm is driven out of the market, at which point the existing firm raises prices again. This pattern of pricing is aimed at deterring the entry of new firms into the market. But in practice, it can be hard to figure out when pricing should be considered predatory. Say that American Airlines is flying between two cities, and a new airline starts flying between the same two cities, at a lower price. If American Airlines cuts its price to match the new entrant, is this predatory pricing? Or is it just market competition at work? A commonly proposed rule is that if a firm is selling for less than its average variable cost—that is, at a price where it should be shutting down—then there is evidence for predatory pricing. But calculating in the real world what costs are variable and what costs are fixed is often not obvious, either.

The Microsoft antitrust case embodies many of these gray areas in restrictive practices, as the next Clear it Up shows.

**Note:**

Did Microsoft® engage in anticompetitive and restrictive practices?

The most famous restrictive practices case of recent years was a series of lawsuits by the U.S. government against Microsoft—lawsuits that were encouraged by some of Microsoft’s competitors. All sides admitted that Microsoft’s Windows program had a near-monopoly position in the market for the software used in general computer operating systems. All sides agreed that the software had many satisfied customers. All sides agreed that the capabilities of computer software that was compatible with Windows—both software produced by Microsoft and that produced by other companies—had expanded dramatically in the 1990s. Having a **monopoly** or a near-monopoly is not necessarily illegal in and of itself, but in cases where one company controls a great deal of the market, antitrust regulators look at any allegations of restrictive practices with special care. The antitrust regulators argued that Microsoft had gone beyond profiting from its software innovations and its dominant position in the software market for operating systems, and had tried to use its market power in operating systems software to take over other parts of the software industry. For example, the government argued that Microsoft had engaged in an anticompetitive form of exclusive dealing by threatening computer makers that, if they did not leave another firm’s software off their machines (specifically, Netscape’s Internet browser), then Microsoft would not sell them its operating system software. Microsoft was accused by the government antitrust regulators of tying together its Windows operating system software, where it had a monopoly, with its Internet Explorer browser software, where it did not have a monopoly, and thus using this bundling as an anticompetitive tool. Microsoft was also accused of a form of predatory pricing; namely, giving away certain additional software products for free as part of Windows, as a way of driving out the competition from other makers of software.

In April 2000, a federal court held that Microsoft’s behavior had crossed the line into unfair competition, and recommended that the company be broken into two competing firms. However, that penalty was overturned on appeal, and in November 2002 Microsoft reached a settlement with the government that it would end its restrictive practices.

The concept of restrictive practices is continually evolving, as firms seek new ways to earn profits and government regulators define what is permissible and what is not. A situation where the law is evolving and changing is always somewhat troublesome, since laws are most useful and fair when firms know what they are in advance. In addition, since the law is open to interpretation, competitors who are losing out in the market can accuse successful firms of anticompetitive restrictive practices, and try to win through government regulation what they have failed to accomplish in the market. Officials at the Federal Trade Commission and the Department of Justice are, of course, aware of these issues, but there is no easy way to resolve them.

## **Key Concepts and Summary**

Firms are blocked by antitrust authorities from openly colluding to form a cartel that will reduce output and raise prices. Companies sometimes attempt to find other ways around these restrictions and, consequently, many antitrust cases involve restrictive practices that can reduce competition in certain circumstances, like tie-in sales, bundling, and predatory pricing.

## **Self-Check Question**

### **Exercise:**

#### **Problem:**

Why would a firm choose to use one or more of the anticompetitive practices described in [Regulating Anticompetitive Behavior](#)?

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#### **Solution:**

Because outright collusion to raise profits is illegal and because existing regulations include gray areas which firms may be able to exploit.



## **Review Questions**

### **Exercise:**

#### **Problem:**

What is a minimum resale price maintenance agreement? How might it reduce competition and when might it be acceptable?

### **Exercise:**

#### **Problem:**

What is exclusive dealing? How might it reduce competition and when might it be acceptable?

### **Exercise:**

#### **Problem:**

What is a tie-in sale? How might it reduce competition and when might it be acceptable?

### **Exercise:**

#### **Problem:**

What is predatory pricing? How might it reduce competition, and why might it be difficult to tell when it should be illegal?

## **Critical Thinking Questions**

### **Exercise:**

#### **Problem:**

Can you think of any examples of successful predatory pricing in the real world?

### **Exercise:**

**Problem:**

If you were developing a product (like a web browser) for a market with significant barriers to entry, how would you try to get your product into the market successfully?

**Glossary****bundling**

a situation in which multiple products are sold as one

**exclusive dealing**

an agreement that a dealer will sell only products from one manufacturer

**minimum resale price maintenance agreement**

an agreement that requires a dealer who buys from a manufacturer to sell for at least a certain minimum price

**restrictive practices**

practices that reduce competition but that do not involve outright agreements between firms to raise prices or to reduce the quantity produced

**tying sales**

a situation where a customer is allowed to buy one product only if the customer also buys another product

## Regulating Natural Monopolies

By the end of this section, you will be able to:

- Evaluate the appropriate competition policy for a natural monopoly
- Interpret a graph of regulatory choices
- Contrast cost-plus and price cap regulation

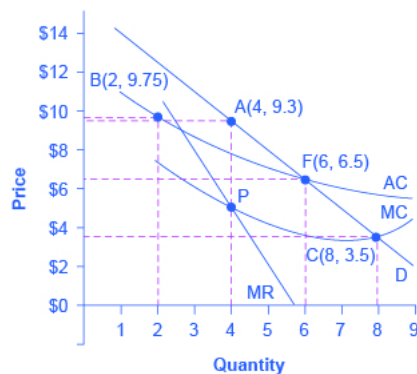
Most true monopolies today in the U.S. are regulated, natural monopolies. A natural monopoly poses a difficult challenge for competition policy, because the structure of costs and demand seems to make competition unlikely or costly. A **natural monopoly** arises when average costs are declining over the range of production that satisfies market demand. This typically happens when fixed costs are large relative to variable costs. As a result, one firm is able to supply the total quantity demanded in the market at lower cost than two or more firms—so splitting up the natural monopoly would raise the average cost of production and force customers to pay more.

Public utilities, the companies that have traditionally provided water and electrical service across much of the United States, are leading examples of natural monopoly. It would make little sense to argue that a local water company should be broken up into several competing companies, each with its own separate set of pipes and water supplies. Installing four or five identical sets of pipes under a city, one for each water company, so that each household could choose its own water provider, would be terribly costly. The same argument applies to the idea of having many competing companies for delivering electricity to homes, each with its own set of wires. Before the advent of wireless phones, the argument also applied to the idea of many different phone companies, each with its own set of phone wires running through the neighborhood.

## The Choices in Regulating a Natural Monopoly

So what then is the appropriate competition policy for a natural monopoly? [\[link\]](#) illustrates the case of natural monopoly, with a market demand curve that cuts through the downward-sloping portion of the **average cost curve**. Points A, B, C, and F illustrate four of the main choices for regulation. [\[link\]](#) outlines the regulatory choices for dealing with a natural monopoly.

Regulatory Choices in Dealing with Natural Monopoly



A natural monopoly will maximize profits by producing at the quantity where marginal revenue (MR) equals marginal costs (MC) and by then looking to the market demand curve to see what price to charge for this quantity. This monopoly will produce at point A, with a quantity of 4 and a price of 9.3. If antitrust regulators split this company exactly in half, then each half would produce at point B, with average costs of 9.75 and output of 2. The

regulators might require the firm to produce where marginal cost crosses the market demand curve at point C. However, if the firm is required to produce at a quantity of 8 and sell at a price of 3.5, the firm will suffer from losses. The most likely choice is point F, where the firm is required to produce a quantity of 6 and charge a price of 6.5.

Quantity	Price	Total Revenue*	Marginal Revenue	Total Cost	Marginal Cost	Average Cost
1	14.7	14.7	-	11.0	-	11.00
2	12.4	24.7	10.0	19.5	8.5	9.75
3	10.6	31.7	7.0	25.5	6.0	8.50
4	9.3	37.2	5.5	31.0	5.5	7.75
5	8.0	40.0	2.8	35.0	4.0	7.00
6	6.5	39.0	-1.0	39.0	4.0	6.50
7	5.0	35.0	-4.0	42.0	3.0	6.00
8	3.5	28.0	-7.0	45.5	3.5	5.70
9	2.0	18.0	-10.0	49.5	4.0	5.5

Regulatory Choices in Dealing with Natural Monopoly(\*Total Revenue is given by multiplying price and quantity. However, some of the price values in this table have been rounded for ease of presentation.)

The first possibility is to leave the natural monopoly alone. In this case, the monopoly will follow its normal approach to maximizing profits. It determines the quantity where  $MR = MC$ , which happens at point P at a quantity of 4. The firm then looks to point A on the demand curve to find that it can charge a price of 9.3 for that profit-maximizing quantity. Since the price is above the average cost curve, the natural monopoly would earn economic profits.

A second outcome arises if antitrust authorities decide to divide the company, so that the new firms can compete. As a simple example, imagine that the company is cut in half. Thus, instead of one large firm producing a quantity of 4, two half-size firms each produce a quantity of 2. Because of the declining average cost curve (AC), the average cost of production for each of the half-size companies each producing 2, as shown at point B, would be 9.75, while the average cost of production for a larger firm producing 4 would only be 7.75. Thus, the economy would become less productively efficient, since the good is being produced at a higher average cost. In a situation with a downward-sloping average cost curve, two smaller firms will always have higher average costs of production than one larger firm for any quantity of total output. In addition, the antitrust authorities must worry that splitting the natural monopoly into pieces may be only the start of their problems. If one of the two firms

grows larger than the other, it will have lower average costs and may be able to drive its competitor out of the market. Alternatively, two firms in a market may discover subtle ways of coordinating their behavior and keeping prices high. Either way, the result will not be the greater competition that was desired.

A third alternative is that regulators may decide to set prices and quantities produced for this industry. The regulators will try to choose a point along the market demand curve that benefits both consumers and the broader social interest. Point C illustrates one tempting choice: the regulator requires that the firm produce the quantity of output where marginal cost crosses the demand curve at an output of 8, and charge the price of 3.5, which is equal to **marginal cost** at that point. This rule is appealing because it requires price to be set equal to marginal cost, which is what would occur in a perfectly competitive market, and it would assure consumers a higher quantity and lower price than at the monopoly choice A. In fact, efficient allocation of resources would occur at point C, since the value to the consumers of the last unit bought and sold in this market is equal to the marginal cost of producing it.

Attempting to bring about point C through force of regulation, however, runs into a severe difficulty. At point C, with an output of 8, a price of 3.5 is below the average cost of production, which is 5.7, and so if the firm charges a price of 3.5, it will be suffering losses. Unless the regulators or the government offer the firm an ongoing public subsidy (and there are numerous political problems with that option), the firm will lose money and go out of business.

Perhaps the most plausible option for the regulator is point F; that is, to set the price where AC crosses the demand curve at an output of 6 and a price of 6.5. This plan makes some sense at an intuitive level: let the natural monopoly charge enough to cover its average costs and earn a normal rate of profit, so that it can continue operating, but prevent the firm from raising prices and earning abnormally high monopoly profits, as it would at the monopoly choice A. Of course, determining this level of output and price with the political pressures, time constraints, and limited information of the real world is much harder than identifying the point on a graph. For more on the problems that can arise from a centrally determined price, see the discussion of price floors and price ceilings in [Demand and Supply](#).

## Cost-Plus versus Price Cap Regulation

Indeed, regulators of public utilities for many decades followed the general approach of attempting to choose a point like F in [\[link\]](#). They calculated the average cost of production for the water or electricity companies, added in an amount for the normal rate of profit the firm should expect to earn, and set the price for consumers accordingly. This method was known as **cost-plus regulation**.

Cost-plus regulation raises difficulties of its own. If producers are reimbursed for their costs, plus a bit more, then at a minimum, producers have less reason to be concerned with high costs—because they can just pass them along in higher prices. Worse, firms under cost-plus regulation even have an incentive to generate high costs by building huge factories or employing lots of staff, because what they can charge is linked to the costs they incur.

Thus, in the 1980s and 1990s, some regulators of public utilities began to use **price cap regulation**, where the regulator sets a price that the firm can charge over the next few years. A common pattern was to require a price that declined slightly over time. If the firm can find ways of reducing its costs more quickly than the price caps, it can make a high level of profits. However, if the firm cannot keep up with the price caps or suffers bad luck in the market, it may suffer losses. A few years down the road, the regulators will then set a new series of price caps based on the firm's performance.

Price cap regulation requires delicacy. It will not work if the price regulators set the price cap unrealistically low. It may not work if the market changes dramatically so that the firm is doomed to incurring losses no matter what it does—say, if energy prices rise dramatically on world markets, then the company selling natural gas or heating oil to homes may not be able to meet price caps that seemed reasonable a year or two ago. But if the regulators compare the prices with producers of the same good in other areas, they can, in effect, pressure a natural monopoly in one area to compete with the prices being charged in other areas. Moreover, the possibility of earning greater profits or experiencing losses—instead of having an average rate of profit locked in every year by cost-plus regulation—can provide the natural monopoly with incentives for efficiency and innovation.

With natural monopoly, market competition is unlikely to take root, so if consumers are not to suffer the high prices and restricted output of an unrestricted monopoly, government regulation will need to play a role. In attempting to design a system of price cap regulation with flexibility and incentive, government regulators do not have an easy task.

## Key Concepts and Summary

In the case of a natural monopoly, market competition will not work well and so, rather than allowing an unregulated monopoly to raise price and reduce output, the government may wish to regulate price and/or output. Common examples of regulation are public utilities, the regulated firms that often provide electricity and water service.

Cost-plus regulation refers to government regulation of a firm which sets the price that a firm can charge over a period of time by looking at the firm's accounting costs and then adding a normal rate of profit. Price cap regulation refers to government regulation of a firm where the government sets a price level several years in advance. In this case, the firm can either make high profits if it manages to produce at lower costs or sell a higher quantity than expected or suffer low profits or losses if costs are high or it sells less than expected.

## Self-Check Questions

### Exercise:

#### Problem:

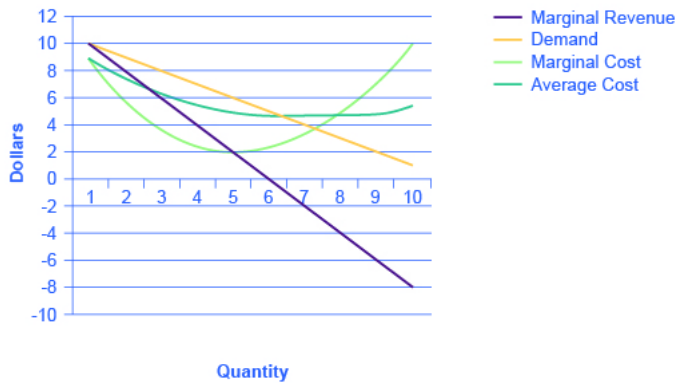
Urban transit systems, especially those with rail systems, typically experience significant economies of scale in operation. Consider the transit system whose data is given in the [\[link\]](#). Note that the quantity is in millions of riders.

Demand:	Quantity	1	2	3	4	5	6	7	8	9	10
	Price	10	9	8	7	6	5	4	3	2	1
	Marginal Revenue	10	8	6	4	2	0	-2	-4	-6	-8
Costs:	Marginal Cost	9	6	5	3	2	3	4	5	7	10
	Average Cost	9	7.5	6.7	5.8	5	4.7	4.6	4.6	4.9	5.4

Draw the demand, marginal revenue, marginal cost, and average cost curves. Do they have the normal shapes?

### Solution:

Yes, all curves have normal shapes.



### Exercise:

#### Problem:

From the graph you drew to answer [\[link\]](#), would you say this transit system is a natural monopoly? Justify.

#### Solution:

Yes it is a natural monopoly because average costs decline over the range that satisfies the market demand. For example, at the point where the demand curve and the average cost curve meet, there are economies of scale.

## Review Questions

### Exercise:

**Problem:** If public utilities are a natural monopoly, what would be the danger in deregulating them?

### Exercise:

#### Problem:

If public utilities are a natural monopoly, what would be the danger in splitting them up into a number of separate competing firms?

### Exercise:

**Problem:** What is cost-plus regulation?

### Exercise:

**Problem:** What is price cap regulation?

## Critical Thinking Questions

### Exercise:

#### Problem:

In the middle of the twentieth century, major U.S. cities had multiple competing city bus companies. Today, there is usually only one and it runs as a subsidized, regulated monopoly. What do you suppose caused the change?

### Exercise:

**Problem:**

Why are urban areas willing to subsidize urban transit systems? Does the argument for subsidies make sense to you?

**Problems**

Use [\[link\]](#) to answer the following questions.

**Exercise:****Problem:**

If the transit system was allowed to operate as an unregulated monopoly, what output would it supply and what price would it charge?

**Exercise:****Problem:**

If the transit system was regulated to operate with no subsidy (i.e., at zero economic profit), what approximate output would it supply and what approximate price would it charge?

**Exercise:****Problem:**

If the transit system was regulated to provide the most allocatively efficient quantity of output, what output would it supply and what price would it charge? What subsidy would be necessary to insure this efficient provision of transit services?

**Glossary**

cost-plus regulation

when regulators permit a regulated firm to cover its costs and to make a normal level of profit

price cap regulation

when the regulator sets a price that a firm cannot exceed over the next few years



## The Great Deregulation Experiment

By the end of this section, you will be able to:

- Evaluate the effectiveness of price regulation and antitrust policy
- Explain regulatory capture and its significance

Governments at all levels across the United States have regulated prices in a wide range of industries. In some cases, like water and electricity that have natural monopoly characteristics, there is some room in economic theory for such regulation. But once politicians are given a basis to intervene in markets and to choose prices and quantities, it is hard to know where to stop.

### Doubts about Regulation of Prices and Quantities

Beginning in the 1970s, it became clear to policymakers of all political leanings that the existing price regulation was not working well. The United States carried out a great policy experiment—the **deregulation** discussed in [Monopoly](#)—removing government controls over prices and quantities produced in airlines, railroads, trucking, intercity bus travel, natural gas, and bank interest rates. The Clear it Up discusses the outcome of deregulation in one industry in particular—airlines.

#### Note:

What are the results of airline deregulation?

Why did the pendulum swing in favor of deregulation? Consider the airline industry. In the early days of air travel, no airline could make a profit just by flying passengers. Airlines needed something else to carry and the Postal Service provided that something with airmail. And so the first U.S. government regulation of the airline industry happened through the Postal Service, when in 1926 the Postmaster General began giving airlines permission to fly certain routes based on the needs of mail delivery—and the airlines took some passengers along for the ride. In 1934, the Postmaster General was charged by the antitrust authorities with colluding

with the major airlines of that day to monopolize the nation's airways. In 1938, the Civil Aeronautics Board (CAB) was created to regulate airfares and routes instead. For 40 years, from 1938 to 1978, the CAB approved all fares, controlled all entry and exit, and specified which airlines could fly which routes. There was zero entry of new airlines on the main routes across the country for 40 years, because the CAB did not think it was necessary.

In 1978, the Airline Deregulation Act took the government out of the business of determining airfares and schedules. The new law shook up the industry. Famous old airlines like Pan American, Eastern, and Braniff went bankrupt and disappeared. Some new airlines like People Express were created—and then vanished.

The greater competition from deregulation reduced airfares by about one-third over the next two decades, saving consumers billions of dollars a year. The average flight used to take off with just half its seats full; now it is two-thirds full, which is far more efficient. Airlines have also developed hub-and-spoke systems, where planes all fly into a central hub city at a certain time and then depart. As a result, one can fly between any of the spoke cities with just one connection—and there is greater service to more cities than before deregulation. With lower fares and more service, the number of air passengers doubled from the late 1970s to the start of the 2000s—an increase that, in turn, doubled the number of jobs in the airline industry. Meanwhile, with the watchful oversight of government safety inspectors, commercial air travel has continued to get safer over time. The U.S. airline industry is far from perfect. For example, a string of mergers in recent years has raised concerns over how competition might be compromised.

One difficulty with government price regulation is what economists call **regulatory capture**, in which the firms supposedly being regulated end up playing a large role in setting the regulations that they will follow. When the airline industry was being regulated, for example, it suggested appointees to the regulatory board, sent lobbyists to argue with the board, provided most of the information on which the board made decisions, and offered well-paid jobs to at least some of the people leaving the board. In this situation,

consumers can easily end up being not very well represented by the regulators. The result of regulatory capture is that government price regulation can often become a way for existing competitors to work together to reduce output, keep prices high, and limit competition.

## **The Effects of Deregulation**

Deregulation, both of airlines and of other industries, has its negatives. The greater pressure of competition led to entry and exit. When firms went bankrupt or contracted substantially in size, they laid off workers who had to find other jobs. Market competition is, after all, a full-contact sport.

A number of major accounting scandals involving prominent corporations such as Enron, Tyco International, and WorldCom led to the **Sarbanes-Oxley Act** in 2002. Sarbanes-Oxley was designed to increase confidence in financial information provided by public corporations to protect investors from accounting fraud.

The Great Recession which began in late 2007 and which the U.S. economy is still struggling to recover from was caused at least in part by a global financial crisis, which began in the United States. The key component of the crisis was the creation and subsequent failure of several types of unregulated financial assets, such as collateralized mortgage obligations (CMOs, a type of mortgage-backed security), and credit default swaps (CDSs, insurance contracts on assets like CMOs that provided a payoff even if the holder of the CDS did not own the CMO). Many of these assets were rated very safe by private credit rating agencies such as Standard & Poors, Moody's, and Fitch.

The collapse of the markets for these assets precipitated the financial crisis and led to the failure of Lehman Brothers, a major investment bank, numerous large commercial banks, such as Wachovia, and even the Federal National Mortgage Corporation (Fannie Mae), which had to be nationalized—that is, taken over by the federal government. One response to the financial crisis was the **Dodd-Frank Act**, which attempted major reforms of the financial system. The legislation's purpose, as noted on [dodd-frank.com](http://dodd-frank.com) is:

"To promote the financial stability of the United States by improving accountability and transparency in the financial system, to end "too big to fail," to protect the American taxpayer by ending bailouts, [and] to protect consumers from abusive financial services practices. . . "

We will explore the financial crisis and the Great Recession in more detail in the macroeconomic chapters of this book, but for now it should be clear that many Americans have grown disenchanted with deregulation, at least of financial markets.

All market-based economies operate against a background of laws and regulations, including laws about enforcing contracts, collecting taxes, and protecting health and the environment. The government policies discussed in this chapter—like blocking certain anticompetitive mergers, ending restrictive practices, imposing price cap regulation on natural monopolies, and deregulation—demonstrate the role of government to strengthen the incentives that come with a greater degree of competition.

**Note:**

**More than Cooking, Heating, and Cooling**

What did the Federal Trade Commission (FTC) decide on the Kinder Morgan / El Paso Corporation merger? After careful examination, federal officials decided there was only one area of significant overlap that might provide the merged firm with strong market power. The FTC approved the merger, provided Kinder Morgan divest itself of the overlap area. Tallgrass purchased Kinder Morgan Interstate Gas Transmission, Trailblazer Pipeline Co. LLC, two processing facilities in Wyoming, and Kinder Morgan's 50 percent interest in the Rockies Express Pipeline to meet the FTC requirements. The FTC was attempting to strike a balance between potential cost reductions resulting from economies of scale and concentration of market power.

Did the price of natural gas decrease? Yes, rather significantly. In 2010, the wellhead price of natural gas was \$4.48 per thousand cubic foot; in 2012 the price had fallen to just \$2.66. Was the merger responsible for the large drop in price? The answer is uncertain. The larger contributor to the sharp drop in price was the overall increase in the supply of natural gas. More

and more natural gas was able to be recovered by fracturing shale deposits, a process called fracking. Fracking, which is controversial for environmental reasons, enabled the recovery of known reserves of natural gas that previously were not economically feasible to tap. Kinder Morgan's control of 80,000-plus miles of pipeline likely made moving the gas from wellheads to end users smoother and allowed for an even greater benefit from the increased supply.

## Key Concepts and Summary

The U.S. economy experienced a wave of deregulation in the late 1970s and early 1980s, when a number of government regulations that had set prices and quantities produced in a number of industries were eliminated. Major accounting scandals in the early 2000s and, more recently, the Great Recession have spurred new regulation to prevent similar occurrences in the future. Regulatory capture occurs when the industries being regulated end up having a strong influence over what regulations exist.

## Self-Check Questions

Use the following information to answer the next three questions. In the years before wireless phones, when telephone technology required having a wire running to every home, it seemed plausible that telephone service had diminishing average costs and might need to be regulated like a natural monopoly. For most of the twentieth century, the national U.S. phone company was AT&T, and the company functioned as a regulated monopoly. Think about the deregulation of the U.S. telecommunications industry that has happened over the last few decades. (This is not a research assignment, but a thought assignment based on what you have learned in this chapter.)

### Exercise:

**Problem:** What real world changes made the deregulation possible?

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**Solution:**

Improvements in technology that allowed phone calls to be made via microwave transmission, communications satellites, and other wireless technologies.

**Exercise:**

**Problem:** What are some of the benefits of the deregulation?

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**Solution:**

More consumer choice. Cheaper phone calls, especially long distance. Better-quality phone service in many cases. Cheaper, faster, and better-quality data transmission. Spin-off technologies like free Internet-based calling and video calling.

**Exercise:**

**Problem:** What might some of the negatives of deregulation be?

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**Solution:**

More choice can sometimes make for difficult decisions—not knowing if you got the best plan for your situation, for example. Some phone service providers are less reliable than AT&T used to be.

## Review Questions

**Exercise:**

**Problem:**

What is deregulation? Name some industries that have been deregulated in the United States.

**Exercise:**

**Problem:** What is regulatory capture?

**Exercise:**

**Problem:**

Why does regulatory capture reduce the persuasiveness of the case for regulating industries for the benefit of consumers?

**Critical Thinking Questions****Exercise:****Problem:**

Deregulation, like all changes in government policy, always has pluses and minuses. What do you think some of the minuses might be for airline deregulation?

**Exercise:****Problem:**

Do you think it is possible for government to outlaw everything that businesses could do wrong? If so, why does government not do that? If not, how can regulation stay ahead of rogue businesses that push the limits of the system until it breaks?

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## **Glossary**

### **regulatory capture**

when the firms supposedly being regulated end up playing a large role in setting the regulations that they will follow and as a result, they “capture” the people doing the regulation, usually through the promise of a job in that “regulated” industry once their term in government has ended.

# Introduction to Poverty and Economic Inequality

## class="introduction"

### Occupying Wall Street

On September  
17, 2011, Occupy  
Wall Street began  
in New York  
City's Wall Street  
financial district.

(Credit:  
modification of  
work by David  
Shankbone/Flick  
r Creative  
Commons)



**Note:**  
Occupy Wall Street

In September 2011, a group of protesters gathered in Zuccotti Park in New York City to decry what they perceived as increasing social and economic inequality in the United States. Calling their protest “Occupy Wall Street,” they argued that the concentration of wealth among the richest 1% in the United States was both economically unsustainable and inequitable, and needed to be changed. The protest then spread to other major cities, and the Occupy movement was born.

Why were people so upset? How much wealth is concentrated among the top 1% in our society? How did they acquire so much wealth? These are very real, very important questions in the United States now, and this chapter on poverty and economic inequality will help us address the causes behind this sentiment.

**Note:**

**Introduction to Poverty and Economic Inequality**

In this chapter, you will learn about:

- Drawing the Poverty Line
- The Poverty Trap
- The Safety Net
- Income Inequality: Measurement and Causes
- Government Policies to Reduce Income Inequality

The labor markets that determine what workers are paid do not take into account how much income a family needs for food, shelter, clothing, and health care. Market forces do not worry about what happens to families when a major local employer goes out of business. Market forces do not take time to contemplate whether those who are earning higher incomes should pay an even higher share of taxes.

However, labor markets do create considerable inequalities of income. In 2014, the median American family income was \$57,939 (the median is the level where half of all families had more than that level and half had less).

According to the U.S. Census Bureau, almost nine million U.S. families were classified by the federal government as being below the poverty line in that year. Think about a family of three—perhaps a single mother with two children—attempting to pay for the basics of life on perhaps \$17,916 per year. After paying for rent, healthcare, clothing, and transportation, such a family might have \$6,000 to spend on food. Spread over 365 days, the food budget for the entire family would be about \$17 per day. To put this in perspective, most cities have restaurants where \$17 will buy you an appetizer for one.

This chapter explores how the U.S. government defines poverty, the balance between assisting the poor without discouraging work, and how federal antipoverty programs work. It also discusses income inequality—how economists measure inequality, why inequality has changed in recent decades, the range of possible government policies to reduce inequality, and the danger of a tradeoff that too great a reduction in inequality may reduce incentives for producing output.

## Drawing the Poverty Line

By the end of this section, you will be able to:

- Explain economic inequality and how the poverty line is determined
- Analyze the U.S. poverty rate over time, noting its prevalence among different groups of citizens

Comparisons of high and low incomes raise two different issues: economic inequality and **poverty**. Poverty is measured by the number of people who fall below a certain level of income—called the **poverty line**—that defines the income needed for a basic standard of living. **Income inequality** compares the share of the total income (or wealth) in society that is received by different groups; for example, comparing the share of income received by the top 10% to the share of income received by the bottom 10%.

In the United States, the official definition of the poverty line traces back to a single person: Mollie Orshansky. In 1963, Orshansky, who was working for the Social Security Administration, published an article called “Children of the Poor” in a highly useful and dry-as-dust publication called the *Social Security Bulletin*. Orshansky’s idea was to define a poverty line based on the cost of a healthy diet.

Her previous job had been at the U.S. Department of Agriculture, where she had worked in an agency called the Bureau of Home Economics and Human Nutrition. One task of this bureau had been to calculate how much it would cost to feed a nutritionally adequate diet to a family. Orshansky found that the average family spent one-third of its income on food. She then proposed that the poverty line be the amount needed to buy a nutritionally adequate diet, given the size of the family, multiplied by three.

The current U.S. poverty line is essentially the same as the Orshansky poverty line, although the dollar amounts are adjusted each year to represent the same buying power over time. The U.S. poverty line in 2015 ranged from \$11,790 for a single individual to \$25,240 for a household of four people.

[\[link\]](#) shows the U.S. **poverty rate** over time; that is, the percentage of the population below the poverty line in any given year. The poverty rate

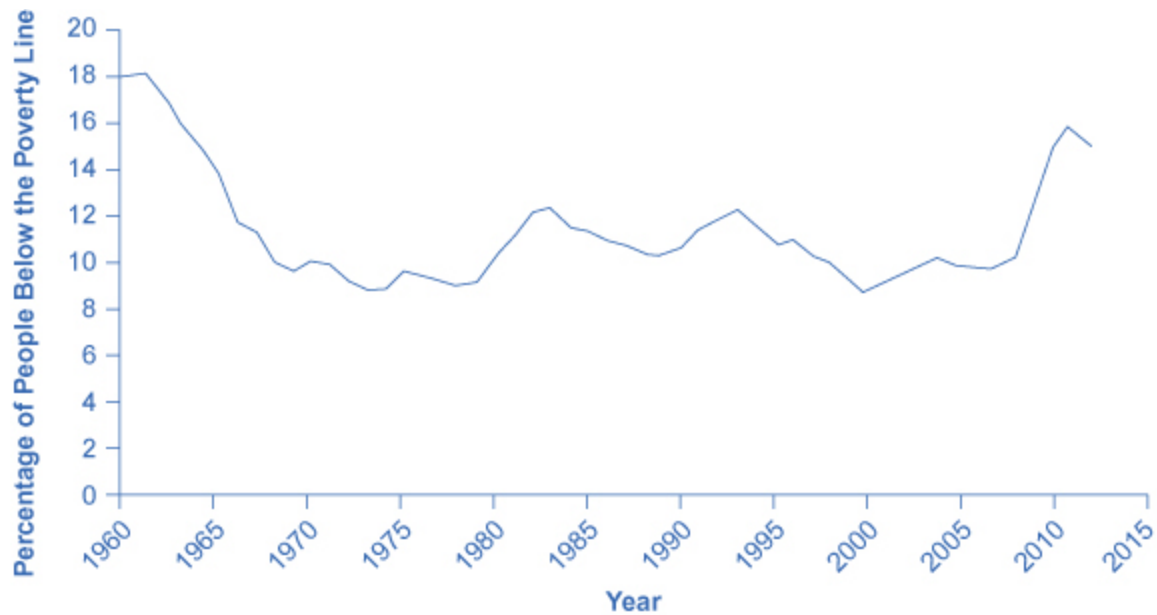
declined through the 1960s, rose in the early 1980s and early 1990s, but seems to have been slightly lower since the mid-1990s. However, in no year in the last four decades has the poverty rate been less than 11% of the U.S. population—that is, at best about one American in nine is below the poverty line. In recent years, the poverty rate appears to have peaked at 15.9% in 2011 before dropping to 14.5% in 2013. [\[link\]](#) compares poverty rates for different groups in 2011. As you will see when we delve further into these numbers, poverty rates are relatively low for whites, for the elderly, for the well-educated, and for male-headed households. Poverty rates for females, Hispanics, and African Americans are much higher than for whites. While Hispanics and African Americans have a higher percentage of individuals living in poverty than others, most people in the United States living below the poverty line are white.

**Note:**

Visit this [website](#) for more information on U.S. poverty.



The U.S. Poverty Rate since 1960



The poverty rate fell dramatically during the 1960s, rose in the early 1980s and early 1990s, and, after declining in the 1990s through mid-2000s, rose to 15.9% in 2011, which is close to the 1960 levels. In 2013, the poverty dropped slightly to 14.5%.  
(Source: U.S. Census Bureau)

Group	Poverty Rate
Females	15.8%
Males	13.1%
White	9.6%

<b>Group</b>	<b>Poverty Rate</b>
Black	27.1%
Hispanic	23.5%
Under age 18	19.9%
Ages 18–24	20.6%
Ages 25–34	15.9%
Ages 35–44	12.2%
Ages 45–54	10.9%
Ages 55–59	10.7%
Ages 60–64	10.8%
Ages 65 and older	9.5%

### Poverty Rates by Group, 2013

The concept of a poverty line raises many tricky questions. In a vast country like the United States, should there be a national poverty line? After all, according to the Federal Register, the median household income for a family of four was \$102,552 in New Jersey and \$57,132 in Mississippi in 2013, and prices of some basic goods like housing are quite different between states. The poverty line is based on cash income, which means it does not take into account government programs that provide assistance to the poor in a non-cash form, like Medicaid (health care for low-income individuals and families) and food aid. Also, low-income families can qualify for federal housing assistance. (These and other government aid programs will be discussed in detail later in this chapter.)



Should the poverty line be adjusted to take the value of such programs into account? Many economists and policymakers wonder whether the concept of what poverty means in the twenty-first century should be rethought. The following Clear It Up feature explains the poverty lines set by the World Bank for low-income countries around the world.

**Note:**  
How is poverty measured in low-income countries?  
The World Bank sets two poverty lines for low-income countries around the world. One poverty line is set at an income of \$1.25/day per person; the other is at \$2/day. By comparison, the U.S. 2015 poverty line of \$20,090 annually for a family of three works out to \$18.35 per person per day. Clearly, many people around the world are far poorer than Americans, as [\[link\]](#) shows. China and India both have more than a billion people; Nigeria is the most populous country in Africa; and Egypt is the most populous country in the Middle East. In all four of those countries, in the mid-2000s, a substantial share of the population subsisted on less than \$2/day. Indeed, about half the world lives on less than \$2.50 a day, and 80 percent of the world lives on less than \$10 per day. (Of course, the cost of food, clothing, and shelter in those countries can be very different from those costs in the United States, so the \$2 and \$2.50 figures may mean greater purchasing power than they would in the United States.)

Country	Share of Population below \$1.25/Day	Share of Population below \$2.00/Day
Brazil (in 2009)	6.1%	10.8%

<b>Country</b>	<b>Share of Population below \$1.25/Day</b>	<b>Share of Population below \$2.00/Day</b>
China (in 2009)	11.8%	27.2%
Egypt (in 2008)	1.7%	15.4%
India (in 2010)	32.7%	68.8%
Mexico (in 2010)	0.7%	4.5%
Nigeria (in 2010)	68.0%	84.5%
Poverty Lines for Low-Income Countries, mid-2000s(Source: <a href="http://data.worldbank.org/indicator/SI.POV.DDAY">http://data.worldbank.org/indicator/SI.POV.DDAY</a> )		

Any poverty line will be somewhat arbitrary, and it is useful to have a poverty line whose basic definition does not change much over time. If Congress voted every few years to redefine what poverty means, then it would be difficult to compare rates over time. After all, would a lower poverty rate mean that the definition had been changed, or that people were actually better off? Government statisticians at the U.S. Census Bureau have ongoing research programs to address questions like these.

## **Key Concepts and Summary**

Wages are influenced by supply and demand in labor markets, which can lead to very low incomes for some people and very high incomes for others. Poverty and income inequality are not the same thing. Poverty applies to the

condition of people who cannot afford the necessities of life. Income inequality refers to the disparity between those with higher and lower incomes. The poverty rate is what percentage of the population lives below the poverty line, which is determined by the amount of income that it takes to purchase the necessities of life. Choosing a poverty line will always be somewhat controversial.

## Self-Check Questions

### Exercise:

#### Problem:

Describe how each of these changes is likely to affect poverty and inequality:

- a. Incomes rise for low-income and high-income workers, but rise more for the high-income earners.
- b. Incomes fall for low-income and high-income workers, but fall more for high-income earners.

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#### Solution:

- a. Poverty falls, inequality rises.
- b. Poverty rises, inequality falls.

## Review Questions

### Exercise:

**Problem:** How is the poverty rate calculated?

### Exercise:

**Problem:** What is the poverty line?

**Exercise:****Problem:**

What is the difference between poverty and income inequality?

**Critical Thinking Questions****Exercise:****Problem:**

What goods and services would you include in an estimate of the basic necessities for a family of four?

**Exercise:****Problem:**

If a family of three earned \$20,000, would they be able to make ends meet given the official poverty threshold?

**Problems****Exercise:****Problem:**

In country A, the population is 300 million and 50 million people are living below the poverty line. What is the poverty rate?

**Exercise:****Problem:**

In country B, the population is 900 million and 100 million people are living below the poverty line. What is the poverty rate?

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## **Glossary**

income inequality

when one group receives a disproportionate share of total income or wealth than others

poverty

the situation of being below a certain level of income needed for a basic standard of living

poverty line

the specific amount of income needed for a basic standard of living

poverty rate

percentage of the population living below the poverty line

## The Poverty Trap

By the end of this section, you will be able to:

- Explain the poverty trap, noting how it is impacted by government programs
- Identify potential issues in government programs that seek to reduce poverty
- Calculate a budget constraint line that represents the poverty trap

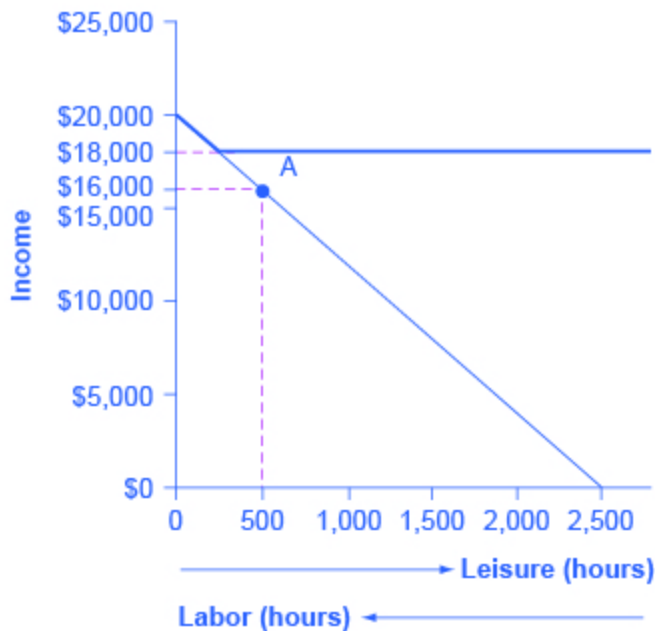
Can you give people too much help, or the wrong kind of help? When people are provided with food, shelter, healthcare, income, and other necessities, assistance may reduce their incentive to work. Consider a program to fight poverty that works in this reasonable-sounding manner: the government provides assistance to the poor, but as the poor earn income to support themselves, the government reduces the level of assistance it provides. With such a program, every time a poor person earns \$100, the person loses \$100 in government support. As a result, the person experiences no net gain for working. Economists call this problem the **poverty trap**.

Consider the situation faced by a single-parent family. A single mother (earning \$8 an hour) with two children, as illustrated in [\[link\]](#). First, consider the labor-leisure budget constraint faced by this family in a situation without government assistance. On the horizontal axis is hours of leisure (or time spent with family responsibilities) increasing in quantity from right to left. Also on the horizontal axis is the number of hours at paid work, going from zero hours on the right to the maximum of 2,500 hours on the left. On the vertical axis is the amount of income per year rising from low to higher amounts of income. The budget constraint line shows that at zero hours of leisure and 2,500 hours of work, the maximum amount of income is \$20,000 ( $\$8 \times 2,500$  hours). At the other extreme of the budget constraint line, an individual would work zero hours, earn zero income, but enjoy 2,500 hours of leisure. At point A on the budget constraint line, by working 40 hours a week, 50 weeks a year, the utility-maximizing choice is to work a total of 2,000 hours per year and earn \$16,000.

Now suppose that a government antipoverty program guarantees every family with a single mother and two children \$18,000 in income. This is

represented on the graph by a horizontal line at \$18,000. With this program, each time the mother earns \$1,000, the government will deduct \$1,000 of its support. [\[link\]](#) shows what will happen at each combination of work and government support.

### The Poverty Trap in Action



The original choice is 500 hours of leisure, 2,000 hours of work at point A, and income of \$16,000. With a guaranteed income of \$18,000, this family would receive \$18,000 whether it provides zero hours of work or 2,000 hours of work. Only if the family provides, say, 2,300 hours of work does its income rise above the guaranteed level of \$18,000—and even then, the marginal gain to income from working many hours is small.



<b>Amount Worked (hours)</b>	<b>Total Earnings</b>	<b>Government Support</b>	<b>Total Income</b>
0	0	\$18,000	\$18,000
500	\$4,000	\$14,000	\$18,000
1,000	\$8,000	\$10,000	\$18,000
1,500	\$12,000	\$6,000	\$18,000
2,000	\$16,000	\$2,000	\$18,000
2,500	\$20,000	0	\$20,000

### Total Income at Various Combinations of Work and Support

The new budget line, with the antipoverty program in place, is the horizontal and heavy line that is flat at \$18,000. If the mother does not work at all, she receives \$18,000, all from the government. If she works full time, giving up 40 hours per week with her children, she still ends up with \$18,000 at the end of the year. Only if she works 2,300 hours in the year—which is an average of 44 hours per week for 50 weeks a year—does household income rise to \$18,400. Even in this case, all of her year's work means that household income rises by only \$400 over the income she would receive if she did not work at all. She would need to work 50 hours a week to reach \$20,000.

Indeed, the poverty trap is even stronger than this simplified example shows, because a working mother will have extra expenses like clothing, transportation, and child care that a nonworking mother will not face, making the economic gains from working even smaller. Moreover, those who do not work fail to build up job experience and contacts, which makes working in the future even less likely.

The bite of the poverty trap can be reduced by designing an antipoverty program so that, instead of reducing government payments by \$1 for every

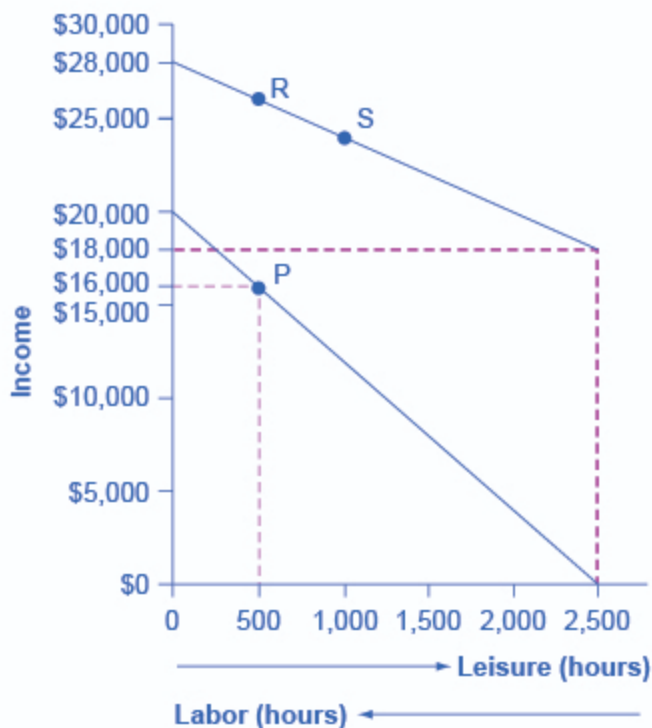
\$1 earned, payments are reduced by some smaller amount instead. The bite of the poverty trap can also be reduced by imposing requirements for work as a condition of receiving benefits and setting a time limit on benefits.

[\[link\]](#) illustrates a government program that guarantees \$18,000 in income, even for those who do not work at all, but then reduces this amount by 50 cents for each \$1 earned. The new, higher budget line in [\[link\]](#) shows that, with this program, additional hours of work will bring some economic gain. Because of the reduction in government income when an individual works, an individual earning \$8.00 will really net only \$4.00 per hour. The vertical intercept of this higher budget constraint line is at \$28,000 ( $\$18,000 + 2,500 \text{ hours} \times \$4.00 = \$28,000$ ). The horizontal intercept is at the point on the graph where \$18,000 and 2500 hours of leisure is set. [\[link\]](#) shows the total income differences with various choices of labor and leisure.

However, this type of program raises other issues. First, even if it does not eliminate the incentive to work by reducing government payments by \$1 for every \$1 earned, enacting such a program may still reduce the incentive to work. At least some people who would be working 2,000 hours each year without this program might decide to work fewer hours but still end up with more income—that is, their choice on the new budget line would be like S, above and to the right of the original choice P. Of course, others may choose a point like R, which involves the same amount of work as P, or even a point to the left of R that involves more work.

The second major issue is that when the government phases out its support payments more slowly, the antipoverty program costs more money. Still, it may be preferable in the long run to spend more money on a program that retains a greater incentive to work, rather than spending less money on a program that nearly eliminates any gains from working.

**Loosening the Poverty Trap: Reducing Government Assistance by 50 Cents for Every \$1 Earned**



On the original labor-leisure opportunity set, the lower budget set shown by the smaller dashed line in the figure, the preferred choice P is 500 hours of leisure and \$16,000 of income. Then, the government created an antipoverty program that guarantees \$18,000 in income even to those who work zero hours, shown by the larger dashed line. In addition, every \$1 earned means phasing out 50 cents of benefits. This program leads to the higher budget set shown in the diagram. The hope is that this program will provide incentives to work the same or more hours, despite receiving income assistance. However, it is possible that the recipients will choose a point on the new budget set like S, with less work, more leisure, and greater

income, or a point like R, with the same work and greater income.

<b>Amount Worked (hours)</b>	<b>Total Earnings</b>	<b>Government Support</b>	<b>Total Income</b>
0	0	\$18,000	\$18,000
500	\$4,000	\$16,000	\$20,000
1,000	\$8,000	\$14,000	\$22,000
1,500	\$12,000	\$12,000	\$24,000
2,000	\$16,000	\$10,000	\$26,000
2,500	\$20,000	\$8,000	\$28,000

### The Labor-Leisure Tradeoff with Assistance Reduced by 50 Cents for Every Dollar Earned

The next module will consider a variety of government support programs focused specifically on the poor, including welfare, SNAP (food supplement), Medicaid, and the earned income tax credit (EITC). Although these programs vary from state to state, it is generally a true statement that in many states from the 1960s into the 1980s, if poor people worked, their level of income barely rose—or did not rise at all—after the reduction in government support payments was factored in. The following Work It Out feature shows how this happens.

**Note:****Calculating a Budget Constraint Line**

Jason earns \$9.00 an hour, and a government antipoverty program provides a floor of \$10,000 guaranteed income. The government reduces government support by \$0.50 for each \$1.00 earned. What are the horizontal and vertical intercepts of the budget constraint line? Assume the maximum hours for work or leisure is 2,500 hours.

Step 1. Determine the amount of the government guaranteed income. In this case, it is \$10,000.

Step 2. Plot that guaranteed income as a horizontal line on the budget constraint line.

Step 3. Determine what Jason earns if he has no income and enjoys 2,500 hours of leisure. In this case, he will receive the guaranteed \$10,000 (the horizontal intercept).

Step 4. Calculate how much Jason's salary will be reduced by due to the reduction in government income. In Jason's case, it will be reduced by one half. He will, in effect, net only \$4.50 an hour.

Step 5. If Jason works 1,000 hours, at a maximum what income will Jason receive? Jason will get the government assistance of \$10,000. He will net only \$4.50 for every hour he chooses to work. If he works 1,000 hours at \$4.50, his earned income is \$4,500 plus the government income of \$10,000. Thus the total maximum income (the vertical intercept) is  $\$10,000 + \$4,500 = \$14,500$ .

**Key Concepts and Summary**

A poverty trap occurs when government-support payments for the poor decline as the poor earn more income. As a result, the poor do not end up with much more income when they work, because the loss of government support largely or completely offsets any income that is earned by working. The bite of the poverty trap can be reduced by phasing out government benefits more slowly, as well as by imposing requirements for work as a condition of receiving benefits and a time limit on benefits.

**Self-Check Questions**

**Exercise:****Problem:**

Jonathon is a single father with one child. He can work as a server for \$6 per hour for up to 1,500 hours per year. He is eligible for welfare, and so if he does not earn any income, he will receive a total of \$10,000 per year. He can work and still receive government benefits, but for every \$1 of income, his welfare stipend is \$1 less. Create a table similar to [\[link\]](#) that shows Jonathan's options. Use four columns, the first showing number of hours to work, the second showing his earnings from work, the third showing the government benefits he will receive, and the fourth column showing his total income (earnings + government support). Sketch a labor-leisure diagram of Jonathan's opportunity set with and without government support.

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**Solution:**

Jonathon's options for working and total income are shown in the following table. His labor-leisure diagram is shown in the figure following the table.

Number of Work Hours	Earnings from Work	Government Benefits	Total Income
1,500	\$9,000	\$1,000	\$10,000
1,200	\$7,200	\$2,800	\$10,000
900	\$5,400	\$4,600	\$10,000
600	\$3,600	\$6,400	\$10,000

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Number of Work Hours	Earnings from Work	Government Benefits	Total Income
300	\$1,800	\$8,200	\$10,000
0	\$0	\$10,000	\$10,000



### Exercise:

#### Problem:

Imagine that the government reworks the welfare policy that was affecting Jonathan in question 1, so that for each dollar someone like Jonathan earns at work, his government benefits diminish by only 30 cents. Reconstruct the table from question 1 to account for this change in policy. Draw Jonathan's labor-leisure opportunity sets, both for before this welfare program is enacted and after it is enacted.

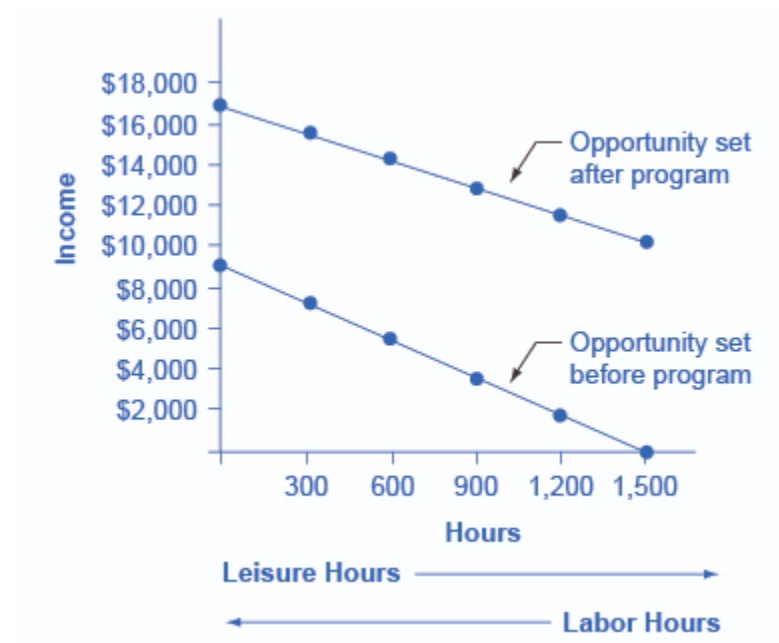
#### Solution:

The following table shows a policy where only 30 cents in government support is pulled right back for every \$1 of income earned. Jonathon's labor-leisure diagram is shown in the figure following the table.

“Opportunity set after program” extends from (0, \$16,300) to (1,500, \$10,000). “Opportunity set before program” slopes downward from (0, \$9,000) to (1,500, \$0).

<b>Number of Work Hours</b>	<b>Earnings from Work</b>	<b>Government Benefits</b>	<b>Total Income</b>
1,500	\$9,000	\$7,300	\$16,300
1,200	\$7,200	\$7,840	\$15,040
900	\$5,400	\$8,380	\$13,780
600	\$3,600	\$8,920	\$12,520
300	\$1,800	\$9,460	\$22,260
0	\$0	\$10,000	\$10,000





## Review Questions

**Exercise:**

**Problem:**

How does the poverty trap discourage people from working?

**Exercise:**

**Problem:** How can the effect of the poverty trap be reduced?

## Critical Thinking Questions

**Exercise:**

**Problem:**

[\[link\]](#) and [\[link\]](#) asked you to describe the labor-leisure tradeoff for Jonathon. Since, in the first example, there is no monetary incentive for Jonathon to work, explain why he may choose to work anyway. Explain what the opportunity costs of working and not working might be for Jonathon in each example. Using your tables and graphs from [\[link\]](#) and [\[link\]](#), analyze how the government welfare system affects Jonathan's incentive to work.

**Exercise:****Problem:**

Explain how you would create a government program that would give an incentive for labor to increase hours and keep labor from falling into the poverty trap.

**Problems****Exercise:****Problem:**

Susan is a single mother with three children. She can earn \$8 per hour and works up to 2,000 hours per year. However, if she does not earn any income at all, she will receive government benefits totaling \$16,000 per year. For every \$1 of income she earns, her level of government support will be reduced by \$1. Create a table, patterned after [\[link\]](#). The first column should show Susan's choices of how many hours to work per year, up to 2,000 hours. The second column should show her earnings from work. The third column should show her level of government support, given her earnings. The final column should show her total income, combining earnings and government support.

**Glossary**

poverty trap

antipoverty programs set up so that government benefits decline substantially as people earn more income—as a result, working provides little financial gain

## The Safety Net

By the end of this section, you will be able to:

- Identify the antipoverty government programs that compose the safety net
- Explain the primary goals of the safety net programs and how these programs have changed over time
- Discuss the complexities of these safety net programs and why they can be controversial

The U.S. government has implemented a number of programs to assist those below the poverty line and those who have incomes just above the poverty line, who are referred to as the **near-poor**. Such programs are called the **safety net**, in recognition of the fact that they offer some protection for those who find themselves without jobs or income.

### Temporary Assistance for Needy Families

From the Great Depression of the 1930s until 1996, the United States' most visible antipoverty program was Aid to Families with Dependent Children (AFDC), which provided cash payments to mothers with children who were below the poverty line. This program was often just called “welfare.” In 1996, Congress passed and President Bill Clinton signed into law the Personal Responsibility and Work Opportunity Reconciliation Act, more commonly called the “welfare reform act.” The new law replaced AFDC with Temporary Assistance for Needy Families (TANF).

#### Note:

Visit this [website](#) to watch a video of President Bill Clinton's Welfare Reform speech.



TANF brought several dramatic changes in how welfare operated. Under the old AFDC program, states set the level of welfare benefits that they would pay to the

poor, and the federal government guaranteed it would chip in some of the money as well. The federal government's welfare spending would rise or fall depending on the number of poor people, and on how each state set its own welfare contribution.

Under TANF, however, the federal government gives a fixed amount of money to each state. The state can then use the money for almost any program with an antipoverty component: for example, the state might use the money to give cash to poor families, or to reduce teenage pregnancy, or even to raise the high school graduation rate. However, the federal government imposed two key requirements. First, if states are to keep receiving the TANF grants, they must impose work requirements so that most of those receiving TANF benefits are working (or attending school). Second, no one can receive TANF benefits with federal money for more than a total of five years over his or her lifetime. The old AFDC program had no such work requirements or time limits.

TANF attempts to avoid the poverty trap by requiring that welfare recipients work and by limiting the length of time they can receive benefits. In its first few years, the program was quite successful. The number of families receiving payments in 1995, the last year of AFDC, was 4.8 million. By 2012, according to the Congressional Research Service, the average number of families receiving payments under TANF was 1.8 million—a decline of more than half.

TANF benefits to poor families vary considerably across states. For example, again according to the Congressional Research Service, in 2011 the highest monthly payment in Alaska to a single mother with two children was \$923, while in Mississippi the highest monthly payment to that family was \$170. These payments reflect differences in states' cost of living. Total spending on TANF was approximately \$16.6 billion in 1997. As of 2012, spending was at \$12 billion, an almost 28% decrease, split about evenly between the federal and state governments. When you take into account the effects of inflation, the decline is even greater. Moreover, there seemed little evidence that poor families were suffering a reduced standard of living as a result of TANF—although, on the other side, there was not much evidence that poor families had greatly improved their total levels of income, either.

## **The Earned Income Tax Credit (EITC)**

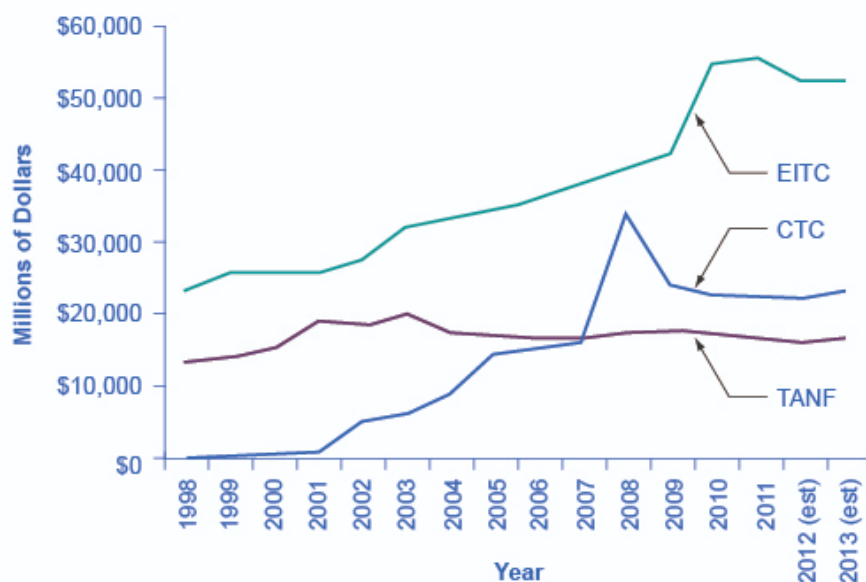
The **earned income tax credit (EITC)**, first passed in 1975, is a method of assisting the working poor through the tax system. The EITC is one of the largest assistance program for low-income groups, and projections for 2013 expected 26 million households to take advantage of it at an estimated cost of \$50 billion. In 2013, for example, a single parent with two children would have received a tax credit of \$5,372

up to an income level of \$17,530. The amount of the tax break increases with the amount of income earned, up to a point. The earned income tax credit has often been popular with both economists and the general public because of the way it effectively increases the payment received for work.

What about the danger of the poverty trap that every additional \$1 earned will reduce government support payments by close to \$1? To minimize this problem, the earned income tax credit is phased out slowly. According to the Tax Policy Center, for a single-parent family with two children in 2013, the credit is not reduced at all (but neither is it increased) as earnings rise from \$13,430 to \$17,530. Then, for every \$1 earned above \$17,530, the amount received from the credit is reduced by 21.06 cents, until the credit phases out completely at an income level of \$46,227.

[\[link\]](#) illustrates that the earned income tax credits, child tax credits, and the TANF program all cost the federal government money—either in direct outlays or in loss of tax revenues. CTC stands for the government tax cuts for the child tax credit.

Real Federal Spending on CTC, EITC, and TANF, 1975-2013



EITC increased from more than \$20 billion in 2000 to over an estimated \$50 billion by 2013, far exceeding estimated 2013 outlays in the CTC (Child Tax Credits) and TANF of over \$20 billion and \$10 billion, respectively. (Source: Office of Management and Budget)

In recent years, the EITC has become a hugely expensive government program for providing income assistance to the poor and near-poor, costing about \$60 billion in 2012. In that year, the EITC provided benefits to about 27 million families and individuals and, on average, is worth about \$2,296 per family (with children), according to the Tax Policy Center. One reason that the TANF law worked as well as it did is that the EITC was greatly expanded in the late 1980s and again in the early 1990s, which increased the returns to work for low-income Americans.

## **Supplemental Nutrition Assistance Program (SNAP)**

Often called “food stamps,” **Supplemental Nutrition Assistance Program (SNAP)** is a federally funded program, started in 1964, in which each month poor people receive a card like a debit card that they can use to buy food. The amount of food aid for which a household is eligible varies by income, number of children, and other factors but, in general, households are expected to spend about 30% of their own net income on food, and if 30% of their net income is not enough to purchase a nutritionally adequate diet, then those households are eligible for SNAP.

SNAP can contribute to the poverty trap. For every \$100 earned, the government assumes that a family can spend \$30 more for food, and thus reduces its eligibility for food aid by \$30. This decreased benefit is not a complete disincentive to work—but combined with how other programs reduce benefits as income increases, it adds to the problem. SNAP, however, does try to address the poverty trap with its own set of work requirements and time limits.

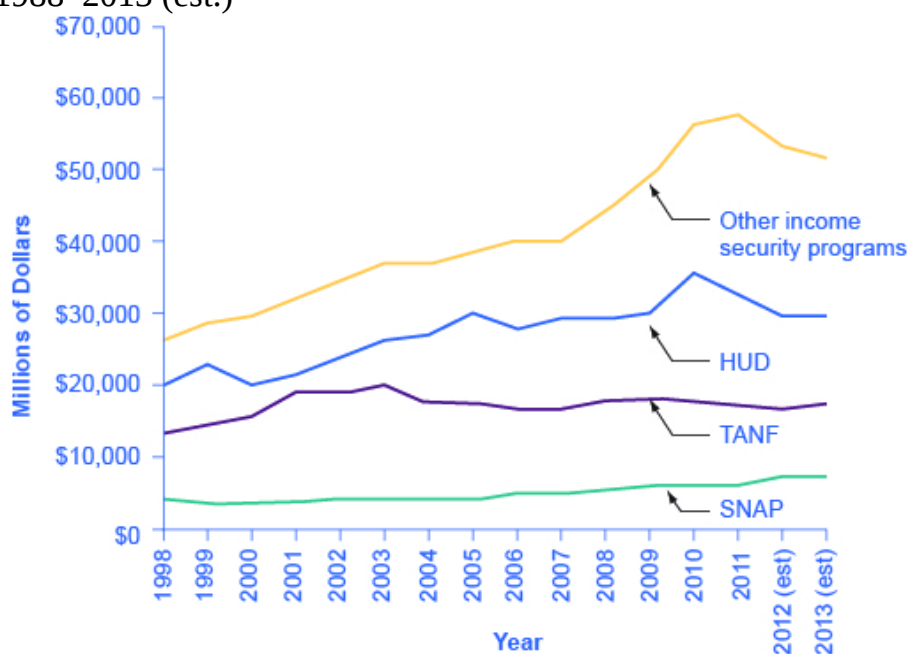
Why give debit cards and not just cash? Part of the political support for SNAP comes from a belief that since the cards must be spent on food, they cannot be “wasted” on other forms of consumption. From an economic point of view, however, the belief that cards must increase spending on food seems wrong-headed. After all, say that a poor family is spending \$2,500 per year on food, and then it starts receiving \$1,000 per year in SNAP aid. The family might react by spending \$3,500 per year on food (income plus aid), or it might react by continuing to spend \$2,500 per year on food, but use the \$1,000 in food aid to free up \$1,000 that can now be spent on other goods. So it is reasonable to think of SNAP cards as an alternative method, along with TANF and the earned income tax credit, of transferring income to the working poor.

Indeed, anyone eligible for TANF is also eligible for SNAP, although states can expand eligibility for food aid if they wish to do so. In some states, where TANF welfare spending is relatively low, a poor family may receive more in support from SNAP than from TANF. In 2014, about 40 million people received food aid at an annual cost of about \$76 billion, with an average monthly benefit of about \$287 per person per month. SNAP participation increased by 70% between 2007 and 2011,

from 26.6 million participants to 45 million. According to the Congressional Budget Office, this dramatic rise in participation was caused by the Great Recession of 2008–2009 and rising food prices.

The federal government deploys a range of income security programs that are funded through departments such as Health and Human Services, Agriculture, and Housing and Urban Development (HUD) (see [\[link\]](#)). According to the Office of Management and Budget, collectively, these three departments provided an estimated \$62 billion of aid through programs such as supplemental feeding programs for women and children, subsidized housing, and energy assistance. The federal government also transfers funds to individual states through special grant programs.

Expenditure Comparison of TANF, SNAP, HUD, and Other Income Security Programs, 1988–2013 (est.)



Total expenditures on income security continued to rise between 1988 and 2010, while payments for TANF have increased from \$13 billion in 1998 to an estimated \$17.3 billion in 2013. SNAP has seen relatively small increments. These two programs comprise a relatively small portion of the estimated \$106 billion dedicated to income security in 2013. Note that other programs and housing programs increased dramatically during the 2008 and 2010 time periods.

(Source: Table 12.3 Section 600 Income Security,  
<https://www.whitehouse.gov/sites/default/files/omb/budget/fy2013/assets/hist.pdf>  
 )



The safety net includes a number of other programs: government-subsidized school lunches and breakfasts for children from low-income families; the Special Supplemental Food Program for Women, Infants and Children (WIC), which provides food assistance for pregnant women and newborns; the Low Income Home Energy Assistance Program, which provides help with home heating bills; housing assistance, which helps pay the rent; and Supplemental Security Income, which provides cash support for the disabled and the elderly poor.

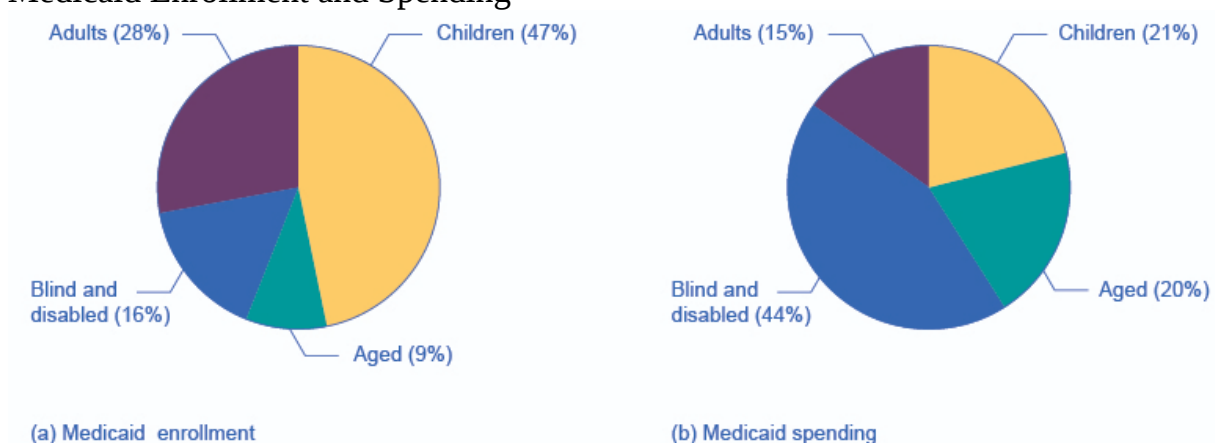
## **Medicaid**

**Medicaid** was created by Congress in 1965 and is a joint health insurance program entered into by both the states and the federal government. The federal government helps fund Medicaid, but each state is responsible for administering the program, determining the level of benefits, and determining eligibility. It provides medical insurance for certain low-income people, including those below the poverty line, with a focus on families with children, the elderly, and the disabled. About one-third of Medicaid spending is for low-income mothers with children. While an increasing share of the program funding in recent years has gone to pay for nursing home costs for the elderly poor. The program ensures that a basic level of benefits is provided to Medicaid participants, but because each state sets eligibility requirements and provides varying levels of service, the program differs from state to state.

In the past, a common problem has been that many low-paying jobs pay enough to a breadwinner so that a family could lose its eligibility for Medicaid, yet the job does not offer health insurance benefits. A poor parent considering such a job might choose not to work rather than lose health insurance for his or her children. In this way, health insurance can become a part of the poverty trap. Many states recognized this problem in the 1980s and 1990s and expanded their Medicaid coverage to include not just the poor, but the near-poor earning up to 135% or even 185% of the poverty line. Some states also guaranteed that children would not lose coverage if their parents worked.

These expanded guarantees cost the government money, of course, but they also helped to encourage those on welfare to enter the labor force. As of 2014, approximately 69.7 million people participated in Medicaid. Of those enrolled, almost half are children. Healthcare expenditures, however, are highest for the elderly population, which comprises approximately 25% of participants. As [\[link\]](#) (a) indicates, the largest number of households that enroll in Medicaid are those with children. Lower-income adults are the next largest group enrolled in Medicaid at 28%. The blind and disabled are 16% of those enrolled, and seniors are 9% of those enrolled. [\[link\]](#) (b) shows how much actual Medicaid dollars are spent for each group. Out of total Medicaid spending, more is spent on seniors (20%) and the blind and

disabled (44%). So, 64% of all Medicaid spending goes to seniors, the blind, and disabled. Children receive 21% of all Medicaid spending, followed by adults at 15%. **Medicaid Enrollment and Spending**



Part (a) shows the Medicaid enrollment by different populations, with children comprising the largest percentage at 47%, followed by adults at 28%, and the blind and disabled at 16%. Part (b) shows that Medicaid spending is principally for the blind and disabled, followed by the elderly. Although children are the largest population covered by Medicaid, expenditures on children are only at 21%.

## Key Concepts and Summary

The group of government programs that assist the poor are called the safety net. In the United States, prominent safety net programs include Temporary Assistance to Needy Families (TANF), the Supplemental Nutrition Assistance Program (SNAP), the earned income tax credit (EITC), Medicaid, and the Special Supplemental Food Program for Women, Infants, and Children (WIC).

## Self-Check Questions

### Exercise:

#### Problem:

We have discovered that the welfare system discourages recipients from working because the more income they earn, the less welfare benefits they receive. How does the earned income tax credit attempt to loosen the poverty trap?

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**Solution:**

The earned income tax credit works like this: a poor family receives a tax break that increases according to how much they work. Families that work more get more. In that sense it loosens the poverty trap by encouraging work. As families earn above the poverty level, the earned income tax credit is gradually reduced. For those near-poor families, the earned income tax credit is a partial disincentive to work.

**Exercise:**

**Problem:** How does the TANF attempt to loosen the poverty trap?

---

**Solution:**

TANF attempts to loosen the poverty trap by providing incentives to work in other ways. Specifically, it requires that people work (or complete their education) as a condition of receiving TANF benefits, and it places a time limit on benefits.

**Review Questions****Exercise:**

**Problem:** Who are the near-poor?

**Exercise:**

**Problem:** What is the safety net?

**Exercise:****Problem:**

Briefly explain the differences between TANF, the earned income tax credit, SNAP, and Medicaid.

**Critical Thinking Questions****Exercise:**

**Problem:**

Many critics of government programs to help low-income individuals argue that these programs create a poverty trap. Explain how programs such as TANF, EITC, SNAP, and Medicaid will affect low-income individuals and whether or not you think these programs will benefit families and children.

**Exercise:****Problem:**

Think about the business cycle: during a recession, unemployment increases; it decreases in an expansionary phase. Explain what happens to TANF, SNAP, and Medicaid programs at each phase of the business cycle (recession, trough, expansion, and peak).

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**Glossary**

earned income tax credit (EITC)

a method of assisting the working poor through the tax system

### Medicaid

a federal–state joint program enacted in 1965 that provides medical insurance for certain (not all) low-income people, including the near-poor as well as those below the poverty line, and focusing on low-income families with children, the low-income elderly, and the disabled

### near-poor

those who have incomes just above the poverty line

### safety net

the group of government programs that provide assistance to the poor and the near-poor

### Supplemental Nutrition Assistance Program (SNAP)

a federally funded program, started in 1964, in which each month poor people receive SNAP cards they can use to buy food

## Income Inequality: Measurement and Causes

By the end of this section, you will be able to:

- Explain the distribution of income, and analyze the sources of income inequality in a market economy
- Measure income distribution in quintiles
- Calculate and graph a Lorenz curve
- Show income inequality through demand and supply diagrams

Poverty levels can be subjective based on the overall income levels of a country; typically poverty is measured based on a percentage of the median income. Income inequality, however, has to do with the distribution of that income, in terms of which group receives the most or the least income. Income inequality involves comparing those with high incomes, middle incomes, and low incomes—not just looking at those below or near the poverty line. In turn, measuring income inequality means dividing up the population into various groups and then comparing the groups, a task that can be carried out in several ways, as the next Clear It Up feature shows.

### Note:

How do you separate poverty and income inequality?

Poverty can change even when inequality does not move at all. Imagine a situation in which income for everyone in the population declines by 10%. Poverty would rise, since a greater share of the population would now fall below the poverty line. However, inequality would be the same, because everyone suffered the same proportional loss. Conversely, a general rise in income levels over time would keep inequality the same, but reduce poverty.

It is also possible for income inequality to change without affecting the poverty rate. Imagine a situation in which a large number of people who already have high incomes increase their incomes by even more. Inequality would rise as a result—but the number of people below the poverty line would remain unchanged.

Why did inequality of household income increase in the United States in recent decades? Indeed, a trend toward greater income inequality has occurred in many countries around the world, although the effect has been more powerful in the U.S. economy. Economists have focused their explanations for the increasing inequality on two factors that changed more or less continually from the 1970s into the 2000s. One set of explanations focuses on the changing shape of American households; the other focuses on greater inequality of wages, what some economists call “winner take all” labor markets. We will begin with how we measure inequality, and then consider the explanations for growing inequality in the United States.

## Measuring Income Distribution by Quintiles

One common way of measuring income inequality is to rank all households by income, from lowest to highest, and then to divide all households into five groups with equal numbers of people, known as **quintiles**. This calculation allows for measuring the distribution of income among the five groups compared to the total. The first quintile is the lowest fifth or 20%, the second quintile

is the next lowest, and so on. Income inequality can be measured by comparing what share of the total income is earned by each quintile.

U.S. income distribution by quintile appears in [\[link\]](#). In 2011, for example, the bottom quintile of the income distribution received 3.2% of income; the second quintile received 8.4%; the third quintile, 14.3%; the fourth quintile, 23.0%; and the top quintile, 51.14%. The final column of [\[link\]](#) shows what share of income went to households in the top 5% of the income distribution: 22.3% in 2011. Over time, from the late 1960s to the early 1980s, the top fifth of the income distribution typically received between about 43% to 44% of all income. The share of income that the top fifth received then begins to rise. According to the Census Bureau, much of this increase in the share of income going to the top fifth can be traced to an increase in the share of income going to the top 5%. The quintile measure shows how income inequality has increased in recent decades.

Year	Lowest Quintile	Second Quintile	Third Quintile	Fourth Quintile	Highest Quintile	Top 5%
1967	4.0	10.8	17.3	24.2	43.6	17.2
1970	4.1	10.8	17.4	24.5	43.3	16.6
1975	4.3	10.4	17.0	24.7	43.6	16.5
1980	4.2	10.2	16.8	24.7	44.1	16.5
1985	3.9	9.8	16.2	24.4	45.6	17.6
1990	3.8	9.6	15.9	24.0	46.6	18.5
1995	3.7	9.1	15.2	23.3	48.7	21.0
2000	3.6	8.9	14.8	23.0	49.8	22.1
2005	3.4	8.6	14.6	23.0	50.4	22.2
2010	3.3	8.5	14.6	23.4	50.3	21.3
2013	3.2	8.4	14.4	23.0	51	22.2

Share of Aggregate Income Received by Each Fifth and Top 5% of Households, 1967–2013(Source: U.S. Census Bureau, Table 2)

It can also be useful to divide the income distribution in ways other than quintiles; for example, into tenths or even into percentiles (that is, hundredths). A more detailed breakdown can provide

additional insights. For example, the last column of [\[link\]](#) shows the income received by the top 5% percent of the income distribution. Between 1980 and 2013, the share of income going to the top 5% increased by 5.7 percentage points (from 16.5% in 1980 to 22.2% in 2013). From 1980 to 2013 the share of income going to the top quintile increased by 7.0 percentage points (from 44.1% in 1980 to 51% in 2013). Thus, the top 20% of householders (the fifth quintile) received over half (51%) of all the income in the United States in 2013.

## Lorenz Curve

The data on income inequality can be presented in various ways. For example, you could draw a bar graph that showed the share of income going to each fifth of the income distribution. [\[link\]](#) presents an alternative way of showing inequality data in what is called a **Lorenz curve**. The Lorenz curve shows the cumulative share of population on the horizontal axis and the cumulative percentage of total income received on the vertical axis.

The Lorenz Curve



A Lorenz curve graphs the cumulative shares of income received by everyone up to a certain quintile. The income distribution in 1980 was closer to the perfect equality line than the income distribution in 2011—that is, the U.S. income distribution became more unequal over time.

Every Lorenz curve diagram begins with a line sloping up at a 45-degree angle, shown as a dashed line in [\[link\]](#). The points along this line show what perfect equality of the income distribution looks like. It would mean, for example, that the bottom 20% of the income distribution receives 20% of the total income, the bottom 40% gets 40% of total income, and so on. The other lines reflect actual U.S. data on inequality for 1980 and 2011.

The trick in graphing a Lorenz curve is that you must change the shares of income for each specific quintile, which are shown in the first column of numbers in [\[link\]](#), into cumulative income, shown in the second column of numbers. For example, the bottom 40% of the cumulative



income distribution will be the sum of the first and second quintiles; the bottom 60% of the cumulative income distribution will be the sum of the first, second, and third quintiles, and so on. The final entry in the cumulative income column needs to be 100%, because by definition, 100% of the population receives 100% of the income.

<b>Income Category</b>	<b>Share of Income in 1980 (%)</b>	<b>Cumulative Share of Income in 1980 (%)</b>	<b>Share of Income in 2013 (%)</b>	<b>Cumulative Share of Income in 2013 (%)</b>
First quintile	4.2	4.2	3.2	3.2
Second quintile	10.2	14.4	8.4	11.6
Third quintile	16.8	31.2	14.4	26.0
Fourth quintile	24.7	55.9	23.0	49.0
Fifth quintile	44.1	100.0	51.0	100.0

### Calculating the Lorenz Curve

In a Lorenz curve diagram, a more unequal distribution of income will loop farther down and away from the 45-degree line, while a more equal distribution of income will move the line closer to the 45-degree line. The greater inequality of the U.S. income distribution between 1980 and 2013 is illustrated in [\[link\]](#) because the Lorenz curve for 2013 is farther from the 45-degree line than the Lorenz curve for 1980. The Lorenz curve is a useful way of presenting the quintile data that provides an image of all the quintile data at once. The next Clear It Up feature shows how income inequality differs in various countries compared to the United States.

#### **Note:**

How does economic inequality vary around the world?

The U.S. economy has a relatively high degree of income inequality by global standards. As [\[link\]](#) shows, based on a variety of national surveys done for a selection of years in the last five years of the 2000s (with the exception of Germany, and adjusted to make the measures more comparable), the U.S. economy has greater inequality than Germany (along with most Western European countries). The region of the world with the highest level of income inequality is Latin America, illustrated in the numbers for Brazil and Mexico. The level of inequality in the United

States is lower than in some of the low-income countries of the world, like China and Nigeria, or some middle-income countries like the Russian Federation. However, not all poor countries have highly unequal income distributions; India provides a counterexample.

Country	Survey Year	First Quintile	Second Quintile	Third Quintile	Fourth Quintile	Fifth Quintile
United States	2013	3.2%	8.4%	14.4%	23.0%	51.0%
Germany	2000	8.5%	13.7%	17.8%	23.1%	36.9%
Brazil	2009	2.9%	7.1%	12.4%	19.0%	58.6%
Mexico	2010	4.9%	8.8%	13.3%	20.2%	52.8%
China	2009	4.7%	9.7%	15.3%	23.2%	47.1%
India	2010	8.5%	12.1%	15.7%	20.8%	42.8%
Russia	2009	6.1%	10.4%	14.8%	21.3%	47.1%
Nigeria	2010	4.4%	8.3%	13.0%	20.3%	54.0%

Income Distribution in Select Countries(Source: U.S. data from U.S. Census Bureau Table 2. Other data from The World Bank Poverty and Inequality Data Base, <http://databank.worldbank.org/data/views/reports/tableview.aspx#>)

**Note:**

Visit this [website](#) to watch a video of wealth inequality across the world.



## Causes of Growing Inequality: The Changing Composition of American Households

In 1970, 41% of married women were in the labor force, but by 2015, according to the Bureau of Labor Statistics, 56.7% of married women were in the labor force. One result of this trend is that more households have two earners. Moreover, it has become more common for one high earner to marry another high earner. A few decades ago, the common pattern featured a man with relatively high earnings, such as an executive or a doctor, marrying a woman who did not earn as much, like a secretary or a nurse. Often, the woman would leave paid employment, at least for a few years, to raise a family. However, now doctors are marrying doctors and executives are marrying executives, and mothers with high-powered careers are often returning to work while their children are quite young. This pattern of households with two high earners tends to increase the proportion of high-earning households.

According to data in the National Journal, even as two-earner couples have increased, so have single-parent households. Of all U.S. families, 13.1% were headed by single mothers; the poverty rate among single-parent households tends to be relatively high.

These changes in family structure, including the growth of single-parent families who tend to be at the lower end of the income distribution, and the growth of two-career high-earner couples near the top end of the income distribution, account for roughly half of the rise in income inequality across households in recent decades.

### Note:

Visit this [website](#) to watch a video that illustrates the distribution of wealth in the United States.



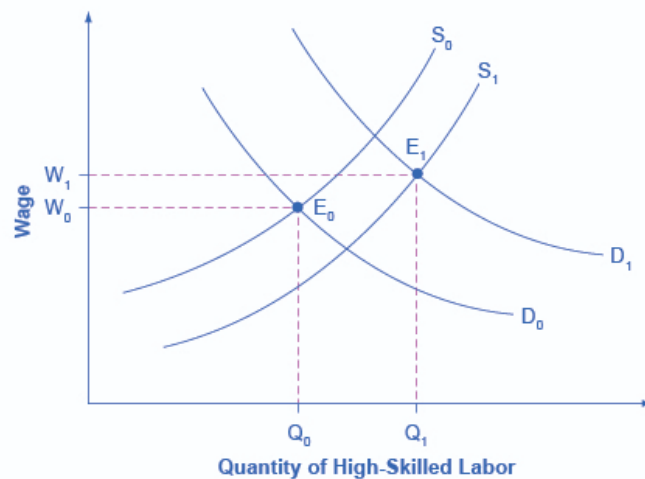
## Causes of Growing Inequality: A Shift in the Distribution of Wages

Another factor behind the rise in U.S. income inequality is that earnings have become less equal since the late 1970s. In particular, the earnings of high-skilled labor relative to low-skilled labor have increased. Winner-take-all labor markets result from changes in technology, which have increased global demand for “stars,”—whether the best CEO, doctor, basketball player, or actor. This global demand pushes salaries far above productivity differences versus educational differences. One way to measure this change is to take the earnings of workers with at least a four-year college bachelor’s degree (including those who went on and completed an advanced degree) and divide them by the earnings of workers with only a high school degree. The result is that those in the 25–34 age bracket with college degrees earned about 1.67 times as much as high school

graduates in 2010, up from 1.59 times in 1995, according to U.S. Census data. Winner-take-all labor market theory argues that the salary gap between the median and the top 1 percent is not due to educational differences.

Economists use the demand and supply model to reason through the most likely causes of this shift. According to the National Center for Education Statistics, in recent decades, the supply of U.S. workers with college degrees has increased substantially; for example, 840,000 four-year bachelor's degrees were conferred on Americans in 1970; in 2009–2010, 1,602,480 such degrees were conferred—an increase of about 90%. In [\[link\]](#), this shift in supply to the right, from  $S_0$  to  $S_1$ , should result in a lower equilibrium wage for high-skilled labor. Thus, the increase in the price of high-skilled labor must be explained by a greater demand, like the movement from  $D_0$  to  $D_1$ . Evidently, combining both the increase in supply and in demand has resulted in a shift from  $E_0$  to  $E_1$ , and a resulting higher wage.

**Why Would Wages Rise for High-Skilled Labor?**



The proportion of workers attending college has increased in recent decades, so the supply curve for high-skilled labor has shifted to the right, from  $S_0$  to  $S_1$ . If the demand for high-skilled labor had remained at  $D_0$ , then this shift in supply would have led to lower wages for high-skilled labor. However, the wages for high-skilled labor, especially if there is a large global demand, have increased even with the shift in supply to the right. The explanation must lie in a shift to the right in demand for high-skilled labor, from  $D_0$  to  $D_1$ . The figure shows how a combination of the shift in supply, from  $S_0$  to  $S_1$ , and the shift in demand, from  $D_0$  to  $D_1$ , led to both an increase in the quantity of high-skilled labor hired and also to a rise in the wage for such labor, from  $W_0$  to  $W_1$ .

What factors would cause the demand for high-skilled labor to rise? The most plausible explanation is that while the explosion in new information and communications technologies over the last several decades has helped many workers to become more productive, the benefits have been especially great for high-skilled workers like top business managers, consultants, and design

professionals. The new technologies have also helped to encourage globalization, the remarkable increase in international trade over the last few decades, by making it more possible to learn about and coordinate economic interactions all around the world. In turn, the rising impact of foreign trade in the U.S. economy has opened up greater opportunities for high-skilled workers to sell their services around the world. And lower-skilled workers have to compete with a larger supply of similarly skilled workers around the globe.

The market for high-skilled labor can be viewed as a race between forces of supply and demand. Additional education and on-the-job training will tend to increase the supply of high-skilled labor and to hold down its relative wage. Conversely, new technology and other economic trends like globalization tend to increase the demand for high-skilled labor and push up its relative wage. The greater inequality of wages can be viewed as a sign that demand for skilled labor is increasing faster than supply. On the other hand, if the supply of lower skilled workers exceeds the demand, then average wages in the lower quintiles of the income distribution will decrease. The combination of forces in the high-skilled and low-skilled labor markets leads to increased income disparity.

## Key Concepts and Summary

Measuring inequality involves making comparisons across the entire distribution of income, not just the poor. One way of doing this is to divide the population into groups, like quintiles, and then calculate what share of income is received by each group. An alternative approach is to draw Lorenz curves, which compare the cumulative income actually received to a perfectly equal distribution of income. Income inequality in the United States increased substantially from the late 1970s and early 1980s into the 2000s. The two most common explanations cited by economists are changes in the structure of households that have led to more two-earner couples and single-parent families, and the effect of new information and communications technology on wages.

## Self-Check Questions

### Exercise:

#### Problem:

A group of 10 people have the following annual incomes: \$24,000, \$18,000, \$50,000, \$100,000, \$12,000, \$36,000, \$80,000, \$10,000, \$24,000, \$16,000. Calculate the share of total income received by each quintile of this income distribution. Do the top and bottom quintiles in this distribution have a greater or larger share of total income than the top and bottom quintiles of the U.S. income distribution?

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#### Solution:

A useful first step is to rank the households by income, from lowest to highest. Then, since there are 10 households total, the bottom quintile will be the bottom two households, the second quintile will be the third and fourth households, and so on up to the top quintile. The quintiles and percentage of total income for the data provided are shown in the following table. Comparing this distribution to the U.S. income distribution for 2005, the top quintile in the example has a smaller share of total income than in the U.S. distribution and the bottom

quintile has a larger share. This pattern usually means that the income distribution in the example is more equal than the U.S. distribution.

Income	Quintile	% of Total Income
\$10,000	Total first quintile income: \$22,000	6.0%
\$12,000		
\$16,000	Total second quintile income: \$34,000	9.2%
\$18,000		
\$24,000	Total third quintile income: \$48,000	13.0%
\$24,000		
\$36,000	Total fourth quintile income: \$86,000	23.2%
\$50,000		
\$80,000	Total top quintile income: \$180,000	48.6%
\$100,000		
<b>\$370,000</b>	<b>Total Income</b>	

#### Exercise:

##### Problem:

[\[link\]](#) shows the share of income going to each quintile of the income distribution for the United Kingdom in 1979 and 1991. Use this data to calculate what the points on a Lorenz curve would be, and sketch the Lorenz curve. How did inequality in the United Kingdom shift over this time period? How can you see the patterns in the quintiles in the Lorenz curves?

Share of Income	1979	1991
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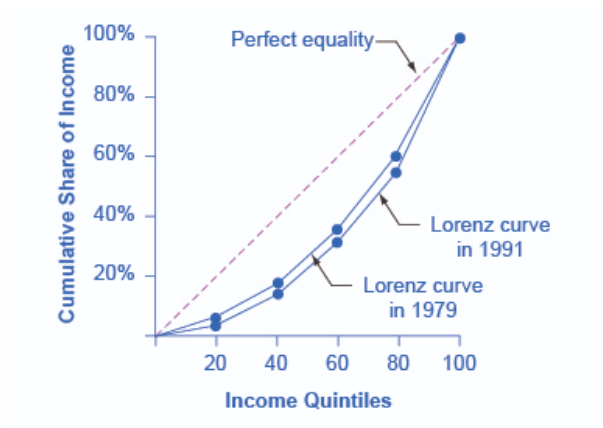
Share of Income	1979	1991
Top quintile	39.7%	42.9%
Fourth quintile	24.8%	22.7%
Middle quintile	17.0%	16.3%
Second quintile	11.5%	11.5%
Bottom quintile	7.0%	6.6%

Income Distribution in the United Kingdom, 1979 and 1991

### Solution:

Just from glancing at the quintile information, it is fairly obvious that income inequality increased in the United Kingdom over this time: The top quintile is getting a lot more, and the lowest quintile is getting a bit less. Converting this information into a Lorenz curve, however, is a little trickier, because the Lorenz curve graphs the cumulative distribution, not the amount received by individual quintiles. Thus, as explained in the text, you have to add up the individual quintile data to convert the data to this form. The following table shows the actual calculations for the share of income in 1979 versus 1991. The figure following the table shows the perfect equality line and the Lorenz curves for 1979 and 1991. As shown, the income distribution in 1979 was closer to the perfect equality line than the income distribution in 1991—that is, the United Kingdom income distribution became more unequal over time.

Share of income received	1979	1991
Bottom 20%	7.0%	6.6%
Bottom 40%	18.5%	18.1%
Bottom 60%	35.5%	34.4%
Bottom 80%	60.3%	57.1%
All 100%	100.0%	100.0%



### Exercise:

#### Problem:

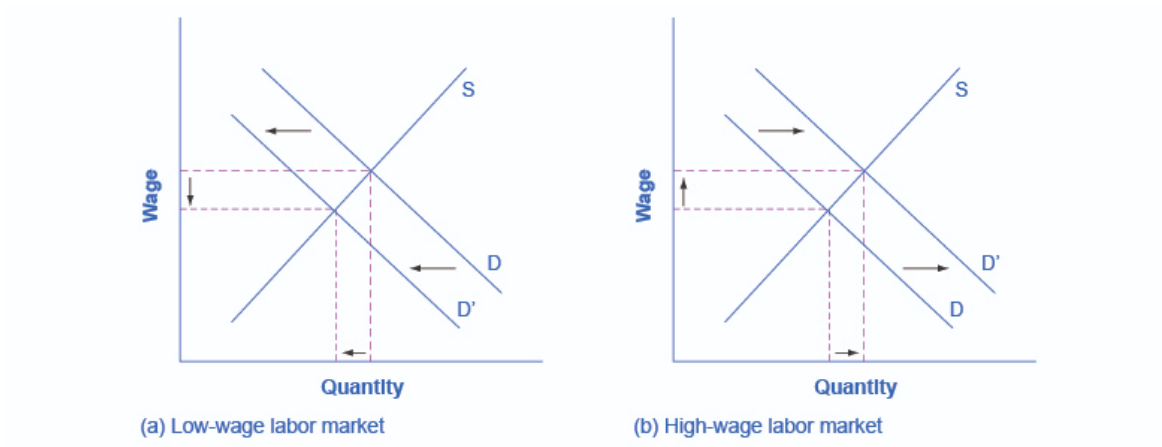
Using two demand and supply diagrams, one for the low-wage labor market and one for the high-wage labor market, explain how information technology can increase income inequality if it is a complement to high-income workers like salespeople and managers, but a substitute for low-income workers like file clerks and telephone receptionists.

---

#### Solution:

In the market for low-wage labor, information technology shifts the demand for low-wage labor to the left. One reason is that technology can often substitute for low-wage labor in certain kinds of telephone or bookkeeping jobs. In addition, information technology makes it easier for companies to manage connections with low-wage workers in other countries, thus reducing the demand for low-wage workers in the United States. In the market for high-wage labor, information technology shifts the demand for high-wage labor to the right. By using the new information and communications technologies, high-wage labor can become more productive and can oversee more tasks than before. The following figure illustrates these two labor markets. The combination of lower wages for low-wage labor and higher wages for high-wage labor means greater inequality.





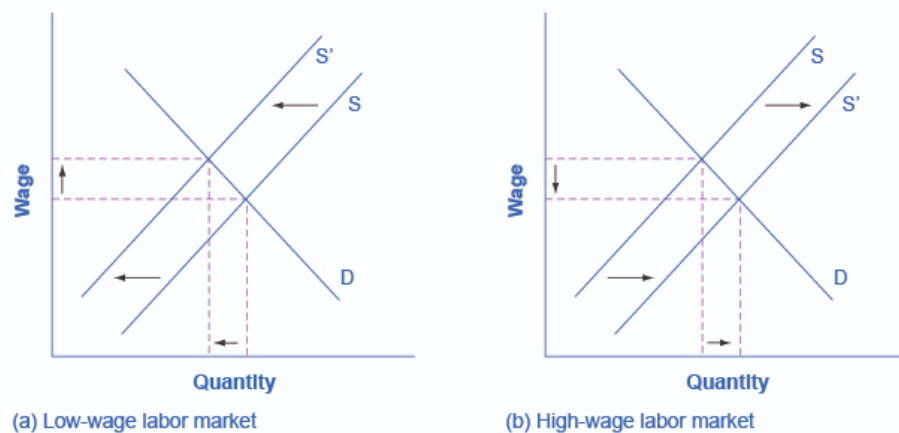
### Exercise:

#### Problem:

Using two demand and supply diagrams, one for the low-wage labor market and one for the high-wage labor market, explain how a program that increased educational levels for a substantial number of low-skill workers could reduce income inequality.

#### Solution:

In the market for low-wage labor, a skills program will shift supply to the left, which will tend to drive up wages for the remaining low-skill workers. In the market for high-wage labor, a skills program will shift supply to the right (because after the training program there are now more high-skilled workers at every wage), which will tend to drive down wages for high-skill workers. The combination of these two programs will result in a lesser degree of inequality. The following figure illustrates these two labor markets. In the market for high-wage labor, a skills program will shift supply to the right, which will tend to drive down wages for high-skill workers.



## Review Questions

### Exercise:

**Problem:** Who is included in the top income quintile?

### Exercise:

**Problem:** What is measured on the two axes of a Lorenz curve?

### Exercise:

**Problem:** If a country had perfect income equality what would the Lorenz curve look like?

### Exercise:

**Problem:**

How has the inequality of income changed in the U.S. economy since the late 1970s?

### Exercise:

**Problem:**

What are some reasons why a certain degree of inequality of income would be expected in a market economy?

### Exercise:

**Problem:**

What are the main reasons economists give for the increase in inequality of incomes?

## Critical Thinking Questions

### Exercise:

**Problem:**

Explain how a country may experience greater equality in the distribution of income, yet still experience high rates of poverty *Hint:* Look at the [Clear It Up](#) "How is poverty measured in low-income countries?" and compare to [\[link\]](#).

### Exercise:

**Problem:**

The demand for skilled workers in the United States has been increasing. To increase the supply of skilled workers, many argue that immigration reform to allow more skilled labor into the United States is needed. Explain whether you agree or disagree.

**Exercise:****Problem:**

Explain a situation using the supply and demand for skilled labor in which the increased number of college graduates leads to depressed wages. Given the rising cost of going to college, explain why a college education will or will not increase income inequality.

**Problems****Exercise:****Problem:**

A group of 10 people have the following annual incomes: \$55,000, \$30,000, \$15,000, \$20,000, \$35,000, \$80,000, \$40,000, \$45,000, \$30,000, \$50,000. Calculate the share of total income received by each quintile of this income distribution. Do the top and bottom quintiles in this distribution have a greater or larger share of total income than the top and bottom quintiles of the U.S. income distribution for 2005?

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**Glossary**

Lorenz curve

a graph that compares the cumulative income actually received to a perfectly equal distribution of income; it shows the share of population on the horizontal axis and the cumulative percentage of total income received on the vertical axis

quintile

dividing a group into fifths, a method often used to look at distribution of income

## Government Policies to Reduce Income Inequality

By the end of this section, you will be able to:

- Explain the arguments for and against government intervention in a market economy
- Identify beneficial ways to reduce the economic inequality in a society
- Show the tradeoff between incentives and income equality

No society should expect or desire complete equality of income at a given point in time, for a number of reasons. First, most workers receive relatively low earnings in their first few jobs, higher earnings as they reach middle age, and then lower earnings after retirement. Thus, a society with people of varying ages will have a certain amount of income inequality. Second, people's preferences and desires differ. Some are willing to work long hours to have income for large houses, fast cars and computers, luxury vacations, and the ability to support children and grandchildren.

These factors all imply that a snapshot of inequality in a given year does not provide an accurate picture of how people's incomes rise and fall over time. Even if some degree of economic inequality is expected at any point in time, how much inequality should there be? There is also the difference between income and wealth, as the following Clear It Up feature explains.

### **Note:**

How do you measure wealth versus income inequality?

**Income** is a flow of money received, often measured on a monthly or an annual basis; **wealth** is the sum of the value of all assets, including money in bank accounts, financial investments, a pension fund, and the value of a home. In calculating wealth all debts must be subtracted, such as debt owed on a home mortgage and on credit cards. A retired person, for example, may have relatively little income in a given year, other than a pension or Social Security. However, if that person has saved and invested over time, the person's accumulated wealth can be quite substantial. In the United States, the wealth distribution is more unequal than the income distribution, because differences in income can accumulate over time to make even larger differences in wealth. However, the degree of

inequality in the wealth distribution can be measured with the same tools we use to measure the inequality in the income distribution, like quintile measurements. Data on wealth are collected once every three years in the Survey of Consumer Finance.

Even if they cannot answer the question of how much inequality is too much, economists can still play an important role in spelling out policy options and tradeoffs. If a society decides to reduce the level of economic inequality, it has three main sets of tools: redistribution from those with high incomes to those with low incomes; trying to assure that a ladder of opportunity is widely available; and a tax on inheritance.

## Redistribution

**Redistribution** means taking income from those with higher incomes and providing income to those with lower incomes. Earlier in this chapter, we considered some of the key government policies that provide support for the poor: the welfare program TANF, the earned income tax credit, SNAP, and Medicaid. If a reduction in inequality is desired, these programs could receive additional funding.

The programs are paid for through the federal income tax, which is a **progressive tax system** designed in such a way that the rich pay a higher percent in income taxes than the poor. Data from household income tax returns in 2009 shows that the top 1% of households had an average income of \$1,219,700 per year in pre-tax income and paid an average federal tax rate of 28.9%. The **effective income tax**, which is total taxes paid divided by total income (all sources of income such as wages, profits, interest, rental income, and government transfers such as veterans' benefits), was much lower. The effective tax paid by the top 1% of householders was 20.4%, while the bottom two quintiles actually paid negative effective income taxes, because of provisions like the earned income tax credit. News stories occasionally report on a high-income person who has managed to pay very little in taxes, but while such individual cases exist, according to the Congressional Budget Office, the typical pattern is that people with

higher incomes pay a higher average share of their income in federal income taxes.

Of course, the fact that some degree of redistribution occurs now through the federal income tax and government antipoverty programs does not settle the questions of how much redistribution is appropriate, and whether more redistribution should occur.

## The Ladder of Opportunity

Economic inequality is perhaps most troubling when it is not the result of effort or talent, but instead is determined by the circumstances under which a child grows up. One child attends a well-run grade school and high school and heads on to college, while parents help out by supporting education and other interests, paying for college, a first car, and a first house, and offering work connections that lead to internships and jobs. Another child attends a poorly run grade school, barely makes it through a low-quality high school, does not go to college, and lacks family and peer support. These two children may be similar in their underlying talents and in the effort they put forth, but their economic outcomes are likely to be quite different.

Public policy can attempt to build a ladder of opportunities so that, even though all children will never come from identical families and attend identical schools, each child has a reasonable opportunity to attain an economic niche in society based on their interests, desires, talents, and efforts. Some of those initiatives include those shown in [\[link\]](#).

Children	College Level	Adults
<ul style="list-style-type: none"><li>• Improved day care</li></ul>	<ul style="list-style-type: none"><li>• Widespread loans and grants for those in financial need</li></ul>	<ul style="list-style-type: none"><li>• Opportunities for retraining and acquiring new skills</li></ul>

<b>Children</b>	<b>College Level</b>	<b>Adults</b>
<ul style="list-style-type: none"> <li>• Enrichment programs for preschoolers</li> </ul>	<ul style="list-style-type: none"> <li>• Public support for a range of institutions from two-year community colleges to large research universities</li> </ul>	<ul style="list-style-type: none"> <li>• Prohibiting discrimination in job markets and housing on the basis of race, gender, age, and disability</li> </ul>
<ul style="list-style-type: none"> <li>• Improved public schools</li> </ul>	-	-
<ul style="list-style-type: none"> <li>• After school and community activities</li> </ul>	-	-
<ul style="list-style-type: none"> <li>• Internships and apprenticeships</li> </ul>	-	-

## Public Policy Initiatives

The United States has often been called a land of opportunity. Although the general idea of a ladder of opportunity for all citizens continues to exert a powerful attraction, specifics are often quite controversial. Society can experiment with a wide variety of proposals for building a ladder of opportunity, especially for those who otherwise seem likely to start their lives in a disadvantaged position. Such policy experiments need to be carried out in a spirit of open-mindedness, because some will succeed while others will not show positive results or will cost too much to enact on a widespread basis.

## Inheritance Taxes

There is always a debate about inheritance taxes. It goes like this: On the one hand, why should people who have worked hard all their lives and



saved up a substantial nest egg not be able to give their money and possessions to their children and grandchildren? In particular, it would seem un-American if children were unable to inherit a family business or a family home. On the other hand, many Americans are far more comfortable with inequality resulting from high-income people who earned their money by starting innovative new companies than they are with inequality resulting from high-income people who have inherited money from rich parents.

The United States does have an **estate tax**—that is, a tax imposed on the value of an inheritance—which suggests a willingness to limit how much wealth can be passed on as an inheritance. However, according to the Center on Budget and Policy Priorities, in 2015 the estate tax applied only to those leaving inheritances of more than \$5.43 million and thus applies to only a tiny percentage of those with high levels of wealth.

## **The Tradeoff between Incentives and Income Equality**

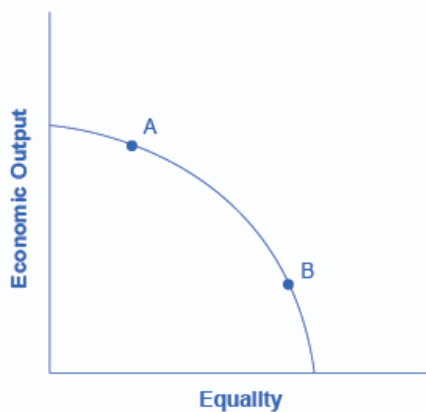
Government policies to reduce poverty or to encourage economic equality, if carried to extremes, can injure incentives for economic output. The poverty trap, for example, defines a situation where guaranteeing a certain level of income can eliminate or reduce the incentive to work. An extremely high degree of redistribution, with very high taxes on the rich, would be likely to discourage work and entrepreneurship. Thus, it is common to draw the tradeoff between economic output and equality, as shown in [\[link\]](#) (a). In this formulation, if society wishes a high level of economic output, like point A, it must also accept a high degree of inequality. Conversely, if society wants a high level of equality, like point B, it must accept a lower level of economic output because of reduced incentives for production.

This view of the tradeoff between economic output and equality may be too pessimistic, and [\[link\]](#) (b) presents an alternate vision. Here, the tradeoff between economic output and equality first slopes up, in the vicinity of choice C, suggesting that certain programs might increase both output and economic equality. For example, the policy of providing free public education has an element of redistribution, since the value of the public schooling received by children of low-income families is clearly higher than what low-income families pay in taxes. A well-educated population,

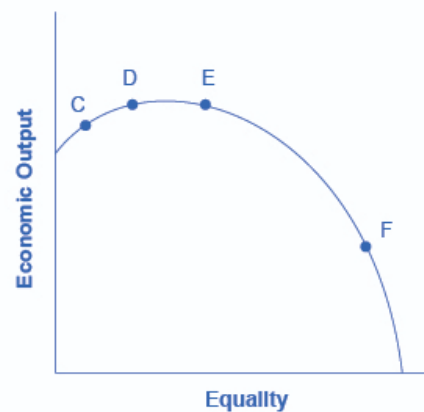
however, is also an enormously powerful factor in providing the skilled workers of tomorrow and helping the economy to grow and expand. In this case, equality and economic growth may complement each other.

Moreover, policies to diminish inequality and soften the hardship of poverty may sustain political support for a market economy. After all, if society does not make some effort toward reducing inequality and poverty, the alternative might be that people would rebel against market forces. Citizens might seek economic security by demanding that their legislators pass laws forbidding employers from ever laying off workers or reducing wages, or laws that would impose price floors and price ceilings and shut off international trade. From this viewpoint, policies to reduce inequality may help economic output by building social support for allowing markets to operate.

### The Tradeoff between Incentives and Economic Equality



(a) Greater equality always reduces output



(b) Equality and output rise together but then face a tradeoff

- (a) Society faces a trade-off where any attempt to move toward greater equality, like moving from choice A to B, involves a reduction in economic output. (b) Situations can arise like point C, where it is possible both to increase equality and also to increase economic output, to a choice like D. It may also be possible to increase equality with little impact on economic output, like the movement from choice D to E. However, at some point, too aggressive a push for equality will tend to reduce economic output, as in the shift from E to F.

The tradeoff in [\[link\]](#) (b) then flattens out in the area between points D and E, which reflects the pattern that a number of countries that provide similar levels of income to their citizens—the United States, Canada, the nations of the European Union, Japan, Australia—have different levels of inequality. The pattern suggests that countries in this range could choose a greater or a lesser degree of inequality without much impact on economic output. Only if these countries push for a much higher level of equality, like at point F, will they experience the diminished incentives that lead to lower levels of economic output. In this view, while a danger always exists that an agenda to reduce poverty or inequality can be poorly designed or pushed too far, it is also possible to discover and design policies that improve equality and do not injure incentives for economic output by very much—or even improve such incentives.

**Note:****Occupy Wall Street**

The Occupy movement took on a life of its own over the last few months of 2011, bringing to light issues faced by many people on the lower end of the income distribution. The contents of this chapter indicate that there is a significant amount of income inequality in the United States. The question is: What should be done about it?

The Great Recession of 2008–2009 caused unemployment to rise and incomes to fall. Many people attribute the recession to mismanagement of the financial system by bankers and financial managers—those in the 1% of the income distribution—but those in lower quintiles bore the greater burden of the recession through unemployment. This seemed to present the picture of inequality in a different light: the group that seemed responsible for the recession was not the group that seemed to bear the burden of the decline in output. A burden shared can bring a society closer together; a burden pushed off onto others can polarize it.

On one level, the problem with trying to reduce income inequality comes down to whether you still believe in the American Dream. If you believe that one day you will have your American Dream—a large income, large house, happy family, or whatever else you would like to have in life—then you do not necessarily want to prevent anyone else from living out their

dream. You certainly would not want to run the risk that someone would want to take part of your dream away from you. So there is some reluctance to engage in a redistributive policy to reduce inequality. However, when those for whom the likelihood of living the American Dream is very small are considered, there are sound arguments in favor of trying to create greater balance. As the text indicated, a little more income equality, gained through long-term programs like increased education and job training, can increase overall economic output. Then everyone is made better off. And the 1% will not seem like such a small group any more.

## Key Concepts and Summary

Policies that can affect the level of economic inequality include redistribution between rich and poor, making it easier for people to climb the ladder of opportunity; and estate taxes, which are taxes on inheritances. Pushing too aggressively for economic equality can run the risk of decreasing economic incentives. However, a moderate push for economic equality can increase economic output, both through methods like improved education and by building a base of political support for market forces.

## Self-Check Questions

### Exercise:

#### Problem:

Here is one hypothesis: A well-funded social safety net can increase economic equality but will reduce economic output. Explain why this might be so, and sketch a production possibility curve that shows this tradeoff.

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#### Solution:

A very strong push for economic equality might include extremely high taxes on high-wage earners to pay for extremely large government social payments for the poor. Such a policy could limit

incentives for the high-wage workers, lock the poor into a poverty trap, and thus reduce output. The PPF in this case will have the standard appearance: it will be downward sloping.

**Exercise:**

**Problem:**

Here is a second hypothesis: A well-funded social safety net may lead to less regulation of the market economy. Explain why this might be so, and sketch a production possibility curve that shows this tradeoff.

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**Solution:**

For the second hypothesis, a well-funded social safety net might make people feel that even if their company goes bankrupt or they need to change jobs or industries, they will have some degree of protection. As a result, people may be more willing to allow markets to work without interference, and not to lobby as hard for rules that would prevent layoffs, set price controls, or block foreign trade. In this case, safety net programs that increase equality could also allow the market to work more freely in a way that could increase output. In this case, at least some portion of the PPF between equality and economic output would slope up.

**Exercise:**

**Problem:**

Which set of policies is more likely to cause a tradeoff between economic output and equality: policies of redistribution or policies aimed at the ladder of opportunity? Explain how the production possibility frontier tradeoff between economic equality and output might look in each case.

---

**Solution:**

Pure redistribution is more likely to cause a sharp tradeoff between economic output and equality than policies aimed at the ladder of opportunity. A production possibility frontier showing a strict tradeoff

between economic output and equality will be downward sloping. A PPF showing that it is possible to increase equality, at least to some extent, while either increasing output or at least not diminishing it would have a PPF that first rises, perhaps has a flat area, and then falls.

**Exercise:**

**Problem:**

Why is there reluctance on the part of some in the United States to redistribute income so that greater equality can be achieved?

---

**Solution:**

Many view the redistribution of income to achieve greater equality as taking away from the rich to pay the poor, or as a “zero sum” game. By taking taxes from one group of people and redistributing them to another, the tax system is robbing some of the American Dream.

## **Review Questions**

**Exercise:**

**Problem:**

Identify some public policies that can reduce the level of economic inequality.

**Exercise:**

**Problem:**

Describe how a push for economic equality might reduce incentives to work and produce output. Then describe how a push for economic inequality might not have such effects.

## **Critical Thinking Questions**

**Exercise:**

**Problem:**

What do you think is more important to focus on when considering inequality: income inequality or wealth inequality?

**Exercise:****Problem:**

To reduce income inequality, should the marginal tax rates on the top 1% be increased?

**Exercise:****Problem:**

Redistribution of income occurs through the federal income tax and government antipoverty programs. Explain whether or not this level of redistribution is appropriate and whether more redistribution should occur.

**Exercise:****Problem:**

How does a society or a country make the decision about the tradeoff between equality and economic output? *Hint:* Think about the political system.

**Exercise:****Problem:**

Explain what the long- and short-term consequences are of not promoting equality or working to reduce poverty.

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## Glossary

effective income tax

percentage of total taxes paid divided by total income

estate tax

a tax imposed on the value of an inheritance

income

a flow of money received, often measured on a monthly or an annual basis

progressive tax system

a tax system in which the rich pay a higher percentage of their income in taxes, rather than a higher absolute amount

redistribution

taking income from those with higher incomes and providing income to those with lower incomes

wealth

the sum of the value of all assets, including money in bank accounts, financial investments, a pension fund, and the value of a home



## Introduction to Issues in Labor Markets: Unions, Discrimination, Immigration

class="introduction"

### Arguing for Collective Bargaining

In 2011,  
thousands of  
people in  
Wisconsin  
protested  
against a  
bill that  
would  
eliminate  
the right to  
collective  
bargaining  
over  
everything  
except  
wages.

(Credit:  
modification  
n of work  
by  
Fibonacci  
Blue/Flickr  
Creative  
Commons)



**Note:**

**Collective Bargaining in Wisconsin**

In 2011, thousands of people crowded into the Wisconsin State Capitol rotunda carrying placards reading “Kill the Bill.” What were they protesting? The newly elected Wisconsin governor, Scott Walker, supported a bill proposed by Republican state legislators that would have effectively eliminated most collective bargaining rights of public sector union employees.

Collective bargaining laws require employers to sit down and negotiate with the representative union of their employees. The governor argued that the state needed to close a multi-billion-dollar deficit, so legislators proposed a Budget Repair Act that would eliminate collective bargaining over everything but wages. The bill passed and was signed into law after a significant level of drama that saw Democratic legislators leaving the state so that there would not be enough legislators in house to continue the debate or bring the bill to a vote. The law proved so unpopular that Governor Walker faced a recall vote in 2012. The recall attempt was defeated, but the law has been subjected to numerous court reviews. The discussion about the role of collective bargaining is not over.

Why was a bill like this proposed? Are collective bargaining rights necessary for public sector employees? How would an economist respond to such a bill? This chapter lays out the changing role of unions in U.S. labor markets.

**Note:**

**Introduction to Issues in Labor Markets: Unions, Discrimination, Immigration**

In this chapter, you will learn about:

- Labor Unions
- Employment Discrimination
- Immigration

When a job applicant is bargaining with an employer for a position, the applicant is often at a disadvantage—needing the job more than the employer needs that particular applicant. John Bates Clark (1847–1938), often named as the first great American economist, wrote in 1907: “In the making of the wages contract the individual laborer is always at a disadvantage. He has something which he is obliged to sell and which his employer is not obliged to take, since he [that is, the employer] can reject single men with impunity.”

To give workers more power, the U.S. government has passed, in response to years of labor protests, a number of laws to create a more equal balance of power between workers and employers. These laws include some of the following:

- Setting minimum hourly wages
- Setting maximum hours of work (at least before employers pay overtime rates)
- Prohibiting child labor
- Regulating health and safety conditions in the workplace

- Preventing discrimination on the basis of race, ethnicity, gender, sexual orientation, and age
- Requiring employers to provide family leave
- Requiring employers to give advance notice of layoffs
- Covering workers with unemployment insurance
- Setting a limit on the number of immigrant workers from other countries

[\[link\]](#) lists some prominent U.S. workplace protection laws. Many of the laws listed in the table were only the start of labor market regulations in these areas and have been followed, over time, by other related laws, regulations, and court rulings.

Law	Protection
National Labor-Management Relations Act of 1935 (the “Wagner Act”)	Establishes procedures for establishing a union that firms are obligated to follow; sets up the National Labor Relations Board for deciding disputes
Social Security Act of 1935	Under Title III, establishes a state-run system of unemployment insurance, in which workers pay into a state fund when they are employed and received benefits for a time when they are unemployed
Fair Labor Standards Act of 1938	Establishes the minimum wage, limits on child labor, and rules requiring payment of overtime pay for those in jobs that are paid by the hour and exceed 40 hours per week

Law	Protection
Taft-Hartley Act of 1947	Allows states to decide whether all workers at a firm can be required to join a union as a condition of employment; in the case of a disruptive union strike, permits the president to declare a “cooling-off period” during which workers have to return to work
Civil Rights Act of 1964	Title VII of the Act prohibits discrimination in employment on the basis of race, gender, national origin, religion, or sexual orientation
Occupational Health and Safety Act of 1970	Creates the Occupational Safety and Health Administration (OSHA), which protects workers from physical harm in the workplace
Employee Retirement and Income Security Act of 1974	Regulates employee pension rules and benefits
Pregnancy Discrimination Act of 1978	Prohibits discrimination against women in the workplace who are planning to get pregnant or who are returning to work after pregnancy
Immigration Reform and Control Act of 1986	Prohibits hiring of illegal immigrants; requires employers to ask for proof of citizenship; protects rights of legal immigrants

<b>Law</b>	<b>Protection</b>
Worker Adjustment and Retraining Notification Act of 1988	Requires employers with more than 100 employees to provide written notice 60 days before plant closings or large layoffs
Americans with Disabilities Act of 1990	Prohibits discrimination against those with disabilities and requires reasonable accommodations for them on the job
Family and Medical Leave Act of 1993	Allows employees to take up to 12 weeks of unpaid leave per year for family reasons, including birth or family illness
Pension Protection Act of 2006	Penalizes firms for underfunding their pension plans and gives employees more information about their pension accounts
Lilly Ledbetter Fair Pay Act of 2009	Restores protection for pay discrimination claims on the basis of sex, race, national origin, age, religion, or disability

### Prominent U.S. Workplace Protection Laws

This chapter covers three issues in the labor markets: labor unions, discrimination against women or minority groups, and immigration and U.S. labor market issues.

## Unions

By the end of this section, you will be able to:

- Explain the concept of labor unions, including membership levels and wages
- Evaluate arguments for and against labor unions
- Analyze reasons for the decline in U.S. union membership

A **labor union** is an organization of workers that negotiates with employers over wages and working conditions. A labor union seeks to change the balance of power between employers and workers by requiring employers to deal with workers collectively, rather than as individuals. Thus, negotiations between unions and firms are sometimes called **collective bargaining**.

The subject of labor unions can be controversial. Supporters of labor unions view them as the workers' primary line of defense against efforts by profit-seeking firms to hold down wages and benefits. Critics of labor unions view them as having a tendency to grab as much as they can in the short term, even if it means injuring workers in the long run by driving firms into bankruptcy or by blocking the new technologies and production methods that lead to economic growth. We will start with some facts about union membership in the United States.

### Facts about Union Membership and Pay

According to the U.S. Bureau of Labor and Statistics, about 11.1% of all U.S. workers belong to unions. Following are some of the facts provided by the bureau for 2014:

- 12.0% of U.S. male workers belong to unions; 10.5% of female workers do
- 11.1% of white workers, 13.4 % of black workers, and 9.8 % of Hispanic workers belong to unions
- 12.5% of full-time workers and 6.0% of part-time workers are union members

- 4.2% of workers ages 16–24 belong to unions, as do 14% of workers ages 45–54
- Occupations in which relatively high percentages of workers belong to unions are the federal government (26.9% belong to a union), state government (31.3%), local government (41.7%); transportation and utilities (20.6%); natural resources, construction, and maintenance (16.3%); and production, transportation, and material moving (14.7%)
- Occupations that have relatively low percentages of unionized workers are agricultural workers (1.4%), financial services (1.1%), professional and business services (2.4%), leisure and hospitality (2.7%), and wholesale and retail trade (4.7%)

In summary, the percentage of workers belonging to a union is higher for men than women; higher for blacks than for whites or Hispanics; higher for the 45–64 age range; and higher among workers in government and manufacturing than workers in agriculture or service-oriented jobs. [\[link\]](#) lists the largest U.S. labor unions and their membership.

Union	Membership
National Education Association (NEA)	3.2 million
Service Employees International Union (SEIU)	2.1 million
American Federation of Teachers (AFT)	1.5 million
International Brotherhood of Teamsters (IBT)	1.4 million
The American Federation of State, County, and Municipal Workers (AFSCME)	1.3 million

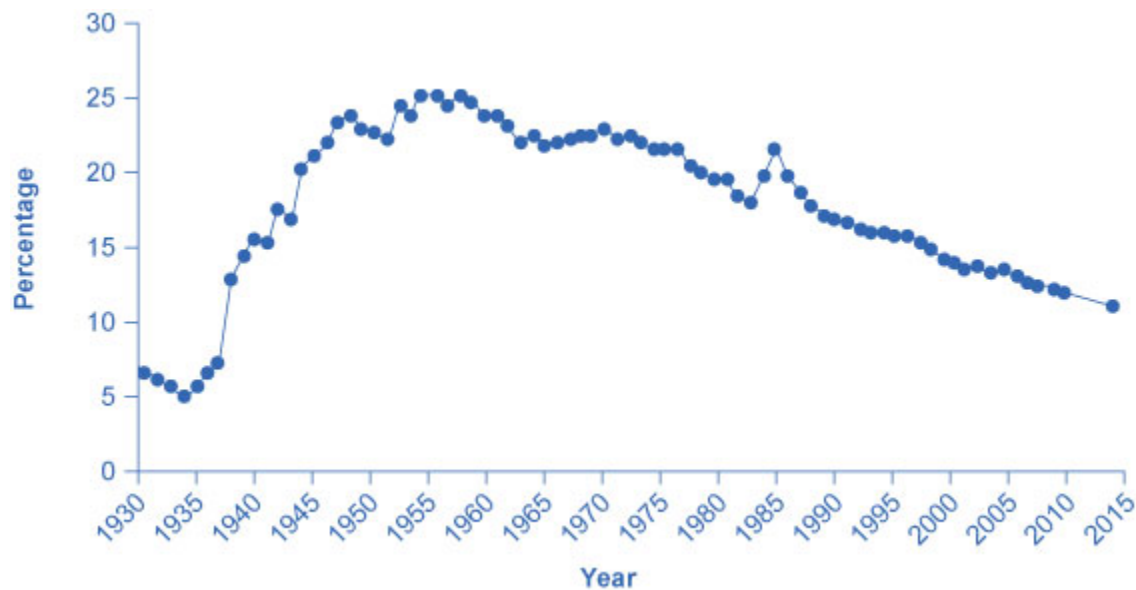


<b>Union</b>	<b>Membership</b>
United Food and Commercial Workers International Union	1.3 million
United Steelworkers	1.2 million
International Union, United Automobile, Aerospace and Agricultural Implement Workers of America (UAW)	990,000
International Association of Machinists and Aerospace Workers	720,000
International Brotherhood of Electrical Workers (IBEW)	675,000

The Largest American Unions in 2013(Source: U.S. Department of Labor, Bureau of Labor Statistics)

In terms of pay, benefits, and hiring, U.S. unions offer a good news/bad news story. The good news for unions and their members is that their members earn about 20% more than nonunion workers, even after adjusting for factors such as years of work experience and education level. The bad news for unions is that the share of U.S. workers who belong to a labor union has been steadily declining for 50 years, as shown in [\[link\]](#). About one-quarter of all U.S. workers belonged to a union in the mid-1950s, but only 11.1% of U.S. workers are union members today. If you leave out workers employed by the government (which includes teachers in public schools), only 6.6% of the workers employed by private firms now work for a union.

Percentage of Wage and Salary Workers Who Are Union Members



The share of wage and salary workers who belong to unions rose sharply in the 1930s and 1940s, but has tailed off since then to 11.1% of all workers in 2014.

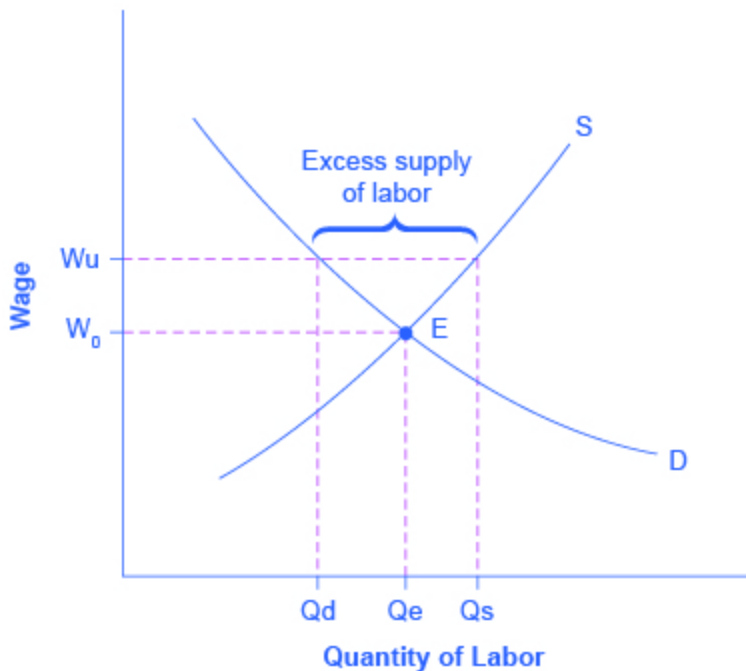
The following section analyzes the higher pay union workers receive compared the pay rates for nonunion workers. The following section analyzes declining union membership levels. An overview of these two issues will allow us to discuss many aspects of how unions work.

## Higher Wages for Union Workers

Why might union workers receive higher pay? What are the limits on how much higher pay they can receive? To analyze these questions, let's consider a situation where all firms in an industry must negotiate with a single union, and no firm is allowed to hire nonunion labor. If no labor union existed in this market, then equilibrium (E) in the labor market would occur at the intersection of the demand for labor (D) and the supply of labor (S) in [\[link\]](#). The union can, however, threaten that, unless firms agree to the wages they demand, the workers will strike. As a result, the labor union manages to achieve, through negotiations with the firms, a union wage of

W<sub>u</sub> for its members, above what the equilibrium wage would otherwise have been.

### Union Wage Negotiations



Without a union, the equilibrium at E would have involved the wage  $W_e$  and the quantity of labor  $Q_e$ . However, the union is able to use its bargaining power to raise the wage to  $W_u$ . The result is an excess supply of labor for union jobs. That is, a quantity of labor supplied,  $Q_s$  is greater than firms' quantity demanded for labor,  $Q_d$ .

This labor market situation resembles what a monopoly firm does in selling a product, but in this case a union is a monopoly selling labor to firms. At the higher union wage  $W_u$ , the firms in this industry will hire less labor than they would have hired in equilibrium. Moreover, an excess supply of workers want union jobs, but firms will not be hiring for such jobs.

From the union point of view, workers who receive higher wages are better off. However, notice that the quantity of workers ( $Q_d$ ) hired at the union wage  $W_u$  is smaller than the quantity  $Q_e$  that would have been hired at the original equilibrium wage. A sensible union must recognize that when it pushes up the wage, it also reduces the incentive of firms to hire. This situation does not necessarily mean that union workers are fired. Instead, it may be that when union workers move on to other jobs or retire, they are not always replaced. Or perhaps when a firm expands production, it expands employment somewhat less with a higher union wage than it would have done with the lower equilibrium wage. Or perhaps a firm decides to purchase inputs from nonunion producers, rather than producing them with its own highly paid unionized workers. Or perhaps the firm moves or opens a new facility in a state or country where unions are less powerful.

From the firm's point of view, the key question is whether the higher wage of union workers is matched by higher productivity. If so, then the firm can afford to pay the higher union wages and, indeed, the demand curve for "unionized" labor could actually shift to the right. This could reduce the job losses as the equilibrium employment level shifts to the right and the difference between the equilibrium and the union wages will have been reduced. If worker unionization does not increase productivity, then the higher union wage will cause lower profits or losses for the firm.

Union workers might have higher productivity than nonunion workers for a number of reasons. First, higher wages may elicit higher productivity. Second, union workers tend to stay longer at a given job, a trend that reduces the employer's costs for training and hiring and results in workers with more years of experience. Many unions also offer job training and apprenticeship programs.

In addition, firms that are confronted with union demands for higher wages may choose production methods that involve more physical capital and less labor, resulting in increased labor productivity. [\[link\]](#) provides an example. Assume that a firm can produce a home exercise cycle with three different combinations of labor and manufacturing equipment. Say that labor is paid \$16 an hour (including benefits) and the machines for manufacturing cost \$200 each. Under these circumstances, the total cost of producing a home

exercise cycle will be lowest if the firm adopts the plan of 50 hours of labor and one machine, as the table shows. Now, suppose that a union negotiates a wage of \$20 an hour including benefits. In this case, it makes no difference to the firm whether it uses more hours of labor and fewer machines or less labor and more machines, though it might prefer to use more machines and to hire fewer union workers. (After all, machines never threaten to strike—but they do not buy the final product or service either.) In the final column of the table, the wage has risen to \$24 an hour. In this case, the firm clearly has an incentive for using the plan that involves paying for fewer hours of labor and using three machines. If management responds to union demands for higher wages by investing more in machinery, then union workers can be more productive because they are working with more or better physical capital equipment than the typical nonunion worker. However, the firm will need to hire fewer workers.

<b>Hours of Labor</b>	<b>Number of Machines</b>	<b>Cost of Labor + Cost of Machine \$16/hour</b>	<b>Cost of Labor + Cost of Machine \$20/hour</b>	<b>Cost of Labor + Cost of Machine \$24/hr</b>
30	3	\$480 + \$600 = \$1,080	\$600 + \$600 = \$1,200	\$720 + \$600 = \$1,320
40	2	\$640 + \$400 = \$1,040	\$800 + \$400 = \$1,200	\$960 + \$400 = \$1,360
50	1	\$800 + \$200 = \$1,000	\$1,000 + \$200 = \$1,200	\$1,200 + \$200 = \$1,400

### Three Production Choices to Manufacture a Home Exercise Cycle

In some cases, unions have discouraged the use of labor-saving physical capital equipment—out of the reasonable fear that new machinery will reduce the number of union jobs. For example, in 2002, the union representing longshoremen who unload ships and the firms that operate shipping companies and port facilities staged a work stoppage that shut down the ports on the western coast of the United States. Two key issues in the dispute were the desire of the shipping companies and port operators to use handheld scanners for record-keeping and computer-operated cranes for loading and unloading ships—changes which the union opposed, along with overtime pay. President Obama threatened to use the Labor Management Relations Act of 1947—commonly known as the Taft-Hartley Act—where a court can impose an 80-day “cooling-off period” in order to allow time for negotiations to proceed without the threat of a work stoppage. Federal mediators were called in, and the two sides agreed to a deal in February 2015. The ultimate agreement allowed the new technologies, but also kept wages, health, and pension benefits high for workers. In the past, presidential use of the Taft-Hartley Act sometimes has made labor negotiations more bitter and argumentative but, in this case, it seems to have smoothed the road to an agreement.

In other instances, unions have proved quite willing to adopt new technologies. In one prominent example, during the 1950s and 1960s, the United Mineworkers union demanded that mining companies install labor-saving machinery in the mines. The mineworkers’ union realized that over time, the new machines would reduce the number of jobs in the mines, but the union leaders also knew that the mine owners would have to pay higher wages if the workers became more productive, and mechanization was a necessary step toward greater productivity.

In fact, in some cases union workers may be more willing to accept new technology than nonunion workers, because the union workers believe that the union will negotiate to protect their jobs and wages, whereas nonunion workers may be more concerned that the new technology will replace their jobs. In addition, union workers, who typically have higher job market experience and training, are likely to suffer less and benefit more than non-

union workers from the introduction of new technology. Overall, it is hard to make a definitive case that union workers as a group are always either more or less welcoming to new technology than are nonunion workers.

## **The Decline in U.S. Union Membership**

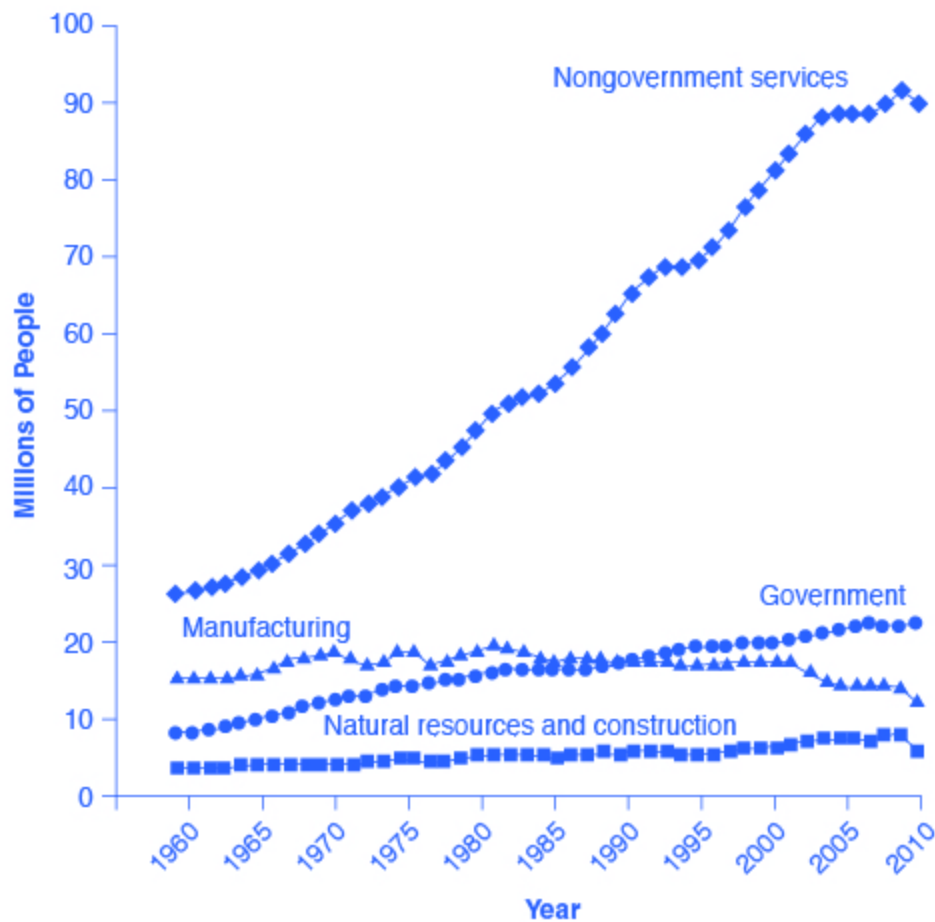
The proportion of U.S. workers belonging to unions has declined dramatically since the early 1950s. Economists have offered a number of possible explanations:

- The shift from manufacturing to service industries
- The force of globalization and increased competition from foreign producers
- A reduced desire for unions because of the workplace protection laws now in place
- U.S. legal environment that makes it relatively more difficult for unions to organize workers and expand their membership

Let's discuss each of these four explanations in more detail.

A first possible explanation for the decline in the share of U.S. workers belonging to unions involves the patterns of job growth in the manufacturing and service sectors of the economy shown in [\[link\]](#). The U.S. economy had about 15 million manufacturing jobs in 1960. This total rose to 19 million by the late 1970s and then declined to 17 million in 2013. Meanwhile, the number of jobs in service industries and in government combined rose from 35 million in 1960 to over 118 million by 2013, according to the Bureau of Labor Statistics. Because over time unions were stronger in manufacturing than in service industries, the growth in jobs was not happening where the unions were. It is interesting to note that several of the biggest unions in the country are made up of government workers, including the American Federation of State, County and Municipal Employees (AFSCME); the Service Employees International Union; and the National Education Association. The membership of each of these unions is listed in [\[link\]](#). Outside of government employees, however, unions have not had great success in organizing the service sector.

**The Growth of Service Jobs**



Jobs in services have increased dramatically in the last few decades. Jobs in government have increased modestly. Jobs in manufacturing have not changed much, although they have trended down in recent years. Source: U.S. Department of Labor, Bureau of Labor Statistics.

A second explanation for the decline in the share of unionized workers looks at import competition. Starting in the 1960s, U.S. carmakers and steelmakers faced increasing competition from Japanese and European manufacturers. As sales of imported cars and steel rose, the number of jobs in U.S. auto manufacturing fell. This industry is heavily unionized. Not surprisingly, membership in the United Auto Workers, which was 975,000 in 1985, had fallen to roughly 390,000 by 2015. Import competition not only decreases the employment in sectors where unions were once strong,



but also decreases the bargaining power of unions in those sectors. However, as we have seen, unions that organize public-sector workers, who are not threatened by import competition, have continued to see growth.

A third possible reason for the decline in the number of union workers is that citizens often call on their elected representatives to pass laws concerning work conditions, overtime, parental leave, regulation of pensions, and other issues. Unions offered strong political support for these laws aimed at protecting workers but, in an ironic twist, the passage of those laws then made many workers feel less need for unions.

These first three possible reasons for the decline of unions are all somewhat plausible, but they have a common problem. Most other developed economies have experienced similar economic and political trends, such as the shift from manufacturing to services, globalization, and increasing government social benefits and regulation of the workplace. Clearly there are cultural differences between countries as to their acceptance of unions in the workplace. The share of the population belonging to unions in other countries is very high compared with the share in the United States. [\[link\]](#) shows the proportion of workers in a number of the world's high-income economies who belong to unions. The United States is near the bottom, along with France and Spain. The last column shows union coverage, defined as including those workers whose wages are determined by a union negotiation even if the workers do not officially belong to the union. In the United States, union membership is almost identical to union coverage. However, in many countries, the wages of many workers who do not officially belong to a union are still determined by collective bargaining between unions and firms.

<b>Country</b>	<b>Union Density: Percentage of Workers Belonging to a Union</b>	<b>Union Coverage: Percentage of Workers Whose Wages Are Determined by Union Bargaining</b>
Austria	37%	99%
France	9%	95%
Germany	26%	63%
Japan	22%	23%
Netherlands	25%	82%
Spain	11.3%	81%
Sweden	82%	92%
United Kingdom	29%	35%
United States	11.1%	12.5%

International Comparisons of Union Membership and Coverage in 2012(Source, CIA World Factbook, retrieved from [www.cia.gov](http://www.cia.gov))

These international differences in union membership suggest a fourth reason for the decline of union membership in the United States: perhaps U.S. laws are less friendly to the formation of unions than such laws in other countries. The close connection between union membership and a friendly legal environment is apparent in the history of U.S. unions. The great rise in union membership in the 1930s followed the passage of the National Labor-Management Relations Act of 1935, which specified that workers had a right to organize unions and that management had to give

them a fair chance to do so. The U.S. government strongly encouraged the formation of unions during the early 1940s in the belief that unions would help to coordinate the all-out production efforts needed during World War II. However, after World War II came the passage of the Taft-Hartley Act of 1947, which gave states the power to allow workers to opt out of the union in their workplace if they so desired. This law made the legal climate less encouraging to those seeking to form unions, and union membership levels soon started declining.

The procedures for forming a union differ substantially from country to country. For example, the procedures in the United States and those in Canada are strikingly different. When a group of workers wish to form a union in the United States, they announce this fact and an election date is set when the employees at a firm will vote in a secret ballot on whether to form a union. Supporters of the union lobby for a “yes” vote, and the management of the firm lobbies for a “no” vote—often even hiring outside consultants for assistance in swaying workers to vote “no.” In Canada, by contrast, a union is formed when a sufficient proportion of workers (usually about 60%) sign an official card saying that they want a union. There is no separate “election date.” The management of Canadian firms is limited by law in its ability to lobby against the union. In addition, though it is illegal to discriminate and fire workers based on their union activity in the United States, the penalties are slight, making this a not so costly way of deterring union activity. In short, forming unions is easier in Canada—and in many other countries—than in the United States.

In summary, union membership in the United States is lower than in many other high-income countries, a difference that may be due to different legal environments and cultural attitudes toward unions.

**Note:**

Visit this [website](#) to read about recent protests regarding minimum wage for fast food employees.



## Key Concepts and Summary

A labor union is an organization of workers that negotiates as a group with employers over compensation and work conditions. Union workers in the United States are paid more on average than other workers with comparable education and experience. Thus, either union workers must be more productive to match this higher pay or the higher pay will lead employers to find ways of hiring fewer union workers than they otherwise would.

American union membership has been falling for decades. Some possible reasons include the shift of jobs to service industries; greater competition from globalization; the passage of worker-friendly legislation; and U.S. laws that are less favorable to organizing unions.

## Self-Check Questions

### Exercise:

#### Problem:

[\[link\]](#) shows the quantity demanded and supplied in the labor market for driving city buses in the town of Unionville, where all the bus drivers belong to a union.

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<b>Wage Per Hour</b>	<b>Quantity of Workers Demanded</b>	<b>Quantity of Workers Supplied</b>
\$14	12,000	6,000
\$16	10,000	7,000
\$18	8,000	8,000
\$20	6,000	9,000
\$22	4,000	10,000
\$24	2,000	11,000

- What would the equilibrium wage and quantity be in this market if no union existed?
- Assume that the union has enough negotiating power to raise the wage to \$4 per hour higher than it would otherwise be. Is there now excess demand or excess supply of labor?

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**Solution:**

- With no union, the equilibrium wage rate would be \$18 per hour and there would be 8,000 bus drivers.
- If the union has enough negotiating power to raise the wage to \$4 per hour higher than under the original equilibrium, the new wage would be \$22 per hour. At this wage, 4,000 workers would be demanded while 10,000 would be supplied, leading to an excess supply of 6,000 workers.

**Exercise:**

**Problem:**

Do unions typically oppose new technology out of a fear that it will reduce the number of union jobs? Why or why not?

---

**Solution:**

Unions have sometimes opposed new technology out of a fear of losing jobs, but in other cases unions have helped to facilitate the introduction of new technology because unionized workers felt that the union was looking after their interests or that their higher skills meant that their jobs were essentially protected. And the new technologies meant increased productivity.

**Exercise:****Problem:**

Compared with the share of workers in most other high-income countries, is the share of U.S. workers whose wages are determined by union bargaining higher or lower? Why or why not?

---

**Solution:**

In a few other countries (such as France and Spain), the percentage of workers belonging to a union is similar to that in the United States. Union membership rates, however, are generally lower in the United States. When the share of workers whose wages are determined by union negotiations is considered, the United States ranks by far the lowest (because in countries like France and Spain, union negotiations often determine pay even for nonunion employees).

**Exercise:****Problem:**

Are firms with a high percentage of union employees more likely to go bankrupt because of the higher wages that they pay? Why or why not?

---

**Solution:**

No. While some unions may cause firms to go bankrupt, other unions help firms to become more competitive. No overall pattern exists.

**Exercise:**

**Problem:**

Do countries with a higher percentage of unionized workers usually have less growth in productivity because of strikes and other disruptions caused by the unions? Why or why not?

---

**Solution:**

From a social point of view, the benefits of unions and the costs seem to counterbalance. There is no evidence that in countries with a higher percentage of unionized workers, the economies grow more or less slowly.

## **Review Questions**

**Exercise:**

**Problem:** What is a labor union?

**Exercise:**

**Problem:**

Why do employers have a natural advantage in bargaining with employees?

**Exercise:**

**Problem:**

What are some of the most important laws that protect employee rights?

**Exercise:**

**Problem:**

How does the presence of a labor union change negotiations between employers and workers?

**Exercise:**

**Problem:**

What is the long-term trend in American union membership?

**Exercise:**

**Problem:**

Would you expect the presence of labor unions to lead to higher or lower pay for worker-members? Would you expect a higher or lower quantity of workers hired by those employers? Explain briefly.

**Exercise:**

**Problem:**

What are the main causes for the recent trends in union membership rates in the United States? Why are union rates lower in the United States than in many other developed countries?

## **Critical Thinking Questions**

**Exercise:**

**Problem:**

Are unions and technological improvements complementary? Why or why not?

**Exercise:**

**Problem:**

Will union membership continue to decline? Why or why not?



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## Glossary

collective bargaining

negotiations between unions and a firm or firms

labor union

an organization of workers that negotiates with employers over wages and working conditions

## Employment Discrimination

By the end of this section, you will be able to:

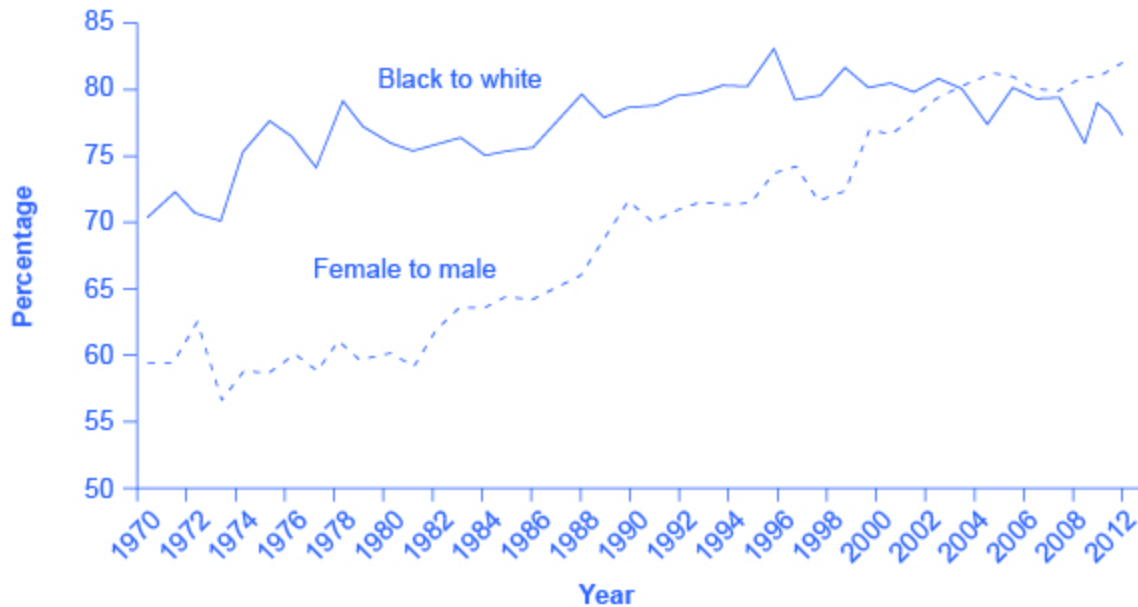
- Analyze earnings gaps based on race and gender
- Explain the impact of discrimination in a competitive market
- Identify U.S. public policies designed to reduce discrimination

**Discrimination** involves acting on the belief that members of a certain group are inferior solely because of a factor such as race, gender, or religion. There are many types of discrimination but the focus here will be on discrimination in labor markets, which arises if workers with the same skill levels—as measured by education, experience, and expertise—receive different pay or have different job opportunities because of their race or gender.

## Earnings Gaps by Race and Gender

A possible signal of labor market discrimination is when one group is paid less than another. [\[link\]](#) shows the average wage of black workers as a ratio of the average wage of white workers and the average wage of female workers as a ratio of the average wage of male workers. Research by the economists Francine Blau and Laurence Kahn shows that the gap between the earnings of women and men did not move much in the 1970s, but has declined since the 1980s. According to the U.S. Census, the gap between the earnings of blacks and whites diminished in the 1970s, but has not changed in 50 years. In both gender and race, an earnings gap remains.

Wage Ratios by Sex and Race



The ratio of wages for black workers to white workers rose substantially in the late 1960s and through the 1970s, but has not changed much since then. The ratio of wages for female to male workers changed little through the 1970s, but has risen substantially since the 1980s. In both cases, a gap remains between the average wages of black and white workers and between the average wages of female and male workers. Source: U.S. Department of Labor, Bureau of Labor Statistics.

An earnings gap between average wages, in and of itself, does not prove that discrimination is occurring in the labor market. We need to apply the same productivity characteristics to all parties (employees) involved. Gender discrimination in the labor market occurs when women are paid less than men despite having comparable levels of education, experience, and expertise. (Read the Clear It Up about the sex-discrimination suit brought against Wal-Mart.) Similarly, racial discrimination in the labor market exists when racially diverse employees are paid less than their coworkers of the majority race despite having comparable levels of education, experience, and expertise. To bring a successful gender discrimination lawsuit, a female employee must prove that she is paid less than a male

employee who holds a similar job, with similar educational attainment, and with similar expertise. Likewise, someone who wants to sue on the grounds of racial discrimination must prove that he or she is paid less than an employee of another race who holds a similar job, with similar educational attainment, and with similar expertise.

**Note:**

**What was the sex-discrimination case against Wal-Mart?**

In one of the largest class-action sex-discrimination cases in U.S. history, 1.2 million female employees of Wal-Mart claimed that the company engaged in wage and promotion discrimination. In 2011, the Supreme Court threw out the case on the grounds that the group was too large and too diverse for the case to be considered a class action suit. Lawyers for the women regrouped and are now suing in smaller groups. Part of the difficulty for the female employees is that the court said that pay and promotion decisions were made by local managers and were not necessarily policies of the company as a whole. Consequently, female Wal-Mart employees in Texas are arguing that their new suit will challenge the management of a “discrete group of regional district and store managers.” They claim these managers made biased pay and promotion decisions. However, in 2013, a smaller California class action suit against the company was again rejected by a federal district court. On other issues, Wal-Mart made the news again in 2013 when the National Labor Relations Board found Wal-Mart guilty of illegally penalizing and firing workers who took part in labor protests and strikes. Wal-Mart has already paid \$11.7 million in back wages and compensation damages to women in Kentucky who were denied jobs due to their sex.

## **Investigating the Female/Male Earnings Gap**

As a result of changes in law and culture, women began to enter the paid workforce in substantial numbers in the mid- to late-twentieth century. By 2014, 58.1% of adult women held jobs while 72.0% of adult men did. Moreover, along with entering the workforce, women began to ratchet up

their education levels. In 1971, 44% of undergraduate college degrees went to women; by 2014, women received 56% of bachelor's degrees. In 1970, women received 5.4% of the degrees from law schools and 8.4% of the degrees from medical schools. By 2014, women were receiving 47% of the law degrees and 48.0% of the medical degrees. These gains in education and experience have reduced the female/male wage gap over time. However, concerns remain about the extent to which women have not yet assumed a substantial share of the positions at the top of the largest companies or in the U.S. Congress.

There are factors that can lower women's average wages. Women are likely to bear a disproportionately large share of household responsibilities. A mother of young children is more likely to drop out of the labor force for several years or work on a reduced schedule than is the father. As a result, women in their 30s and 40s are likely, on average, to have less job experience than men. In the United States, childless women with the same education and experience levels as men are typically paid comparably. However, women with families and children are typically paid about 7% to 14% less than other women of similar education and work experience. (Meanwhile, married men earn about 10% to 15% more than single men with comparable education and work experience.)

The different patterns of family responsibilities possibly could be called discrimination, but it is primarily rooted in America's social patterns of discrimination, which involve the roles that fathers and mothers play in child-rearing, rather than discrimination by employers in hiring and salary decisions.

**Note:**

Visit this [website](#) to read more about the persistently low numbers of women in executive roles in business and in the U.S. Congress.



## Investigating the Black/White Earnings Gap

Blacks experienced blatant labor market discrimination during much of the twentieth century. Until the passage of the Civil Rights Act of 1964, it was legal in many states to refuse to hire a black worker, regardless of the credentials or experience of that worker. Moreover, blacks were often denied access to educational opportunities, which in turn meant that they had lower levels of qualifications for many jobs. At least one economic study has shown that the 1964 law is partially responsible for the narrowing of the gap in black–white earnings in the late 1960s and into the 1970s; for example, the ratio of total earnings of black male workers to white male workers rose from 62% in 1964 to 75.3% in 2013, according to the Bureau of Labor Statistics.

However, the earnings gap between black and white workers has not changed as much as the earnings gap between men and women has in the last half century. The remaining racial gap seems related both to continuing differences in education levels and to the presence of discrimination. [\[link\]](#) shows that the percentage of blacks who complete a four-year college degree remains substantially lower than the percentage of whites who complete college. According to the U.S. Census, both whites and blacks have higher levels of educational attainment than Hispanics and lower levels than Asians. The lower average levels of education for black workers surely explain part of the earnings gap. In fact, black women who have the same levels of education and experience as white women receive, on average, about the same level of pay. One study shows that white and black college graduates have identical salaries immediately after college; however, the racial wage gap widens over time, an outcome that suggests

the possibility of continuing discrimination. Another study conducted a field experiment by responding to job advertisements with fictitious resumes with either very African American sounding names or very white sounding names and found out that white names received 50 percent more callbacks for interviews. This is suggestive of discrimination in job opportunities. Further, as the following Clear It Up feature explains, there is evidence to support that discrimination in the housing market is connected to employment discrimination.

	White	Hispanic	Black	Asian
Completed four years of high school or more	89.0%	65.0%	84.2%	88.9%
Completed four years of college or more	29.0%	14.0%	17.0%	52.0%

Educational Attainment by Race and Ethnicity in 2012(Source: <http://www.census.gov/hhes/socdemo/education/data/cps/2014/tables.html>)

**Note:**

How is discrimination in the housing market connected to employment discrimination?

In a recent study by the Housing and Urban Development (HUD) department, black homebuyers who ask to look at homes for sale are shown 18 percent fewer homes compared to white homebuyers. Asians are shown 19 percent fewer properties. Additionally, Hispanics experience more discrimination in renting apartments and undergo stiffer credit checks than white renters. In a 2012 study conducted by the U.S. Department of

Housing and Urban Development and the nonprofit Urban Institute, Hispanic testers who contacted agents about advertised rental units were given information about 12 percent fewer units available and were shown seven percent fewer units than white renters. The \$9 million study, based on research in 28 metropolitan areas, concluded that blatant “door slamming” forms of discrimination are on the decline but that the discrimination that does exist is harder to detect, and as a result, more difficult to remedy. According to the *Chicago Tribune*, HUD Secretary Shaun Donovan told reporters, “Just because it’s taken on a hidden form doesn’t make it any less harmful. You might not be able to move into that community with the good schools.”

The lower levels of education for black workers can also be a result of discrimination—although it may be pre-labor market discrimination, rather than direct discrimination by employers in the labor market. For example, if discrimination in housing markets causes black families to live clustered together in certain poorer neighborhoods, then the black children will continue to have lower educational attainment than their white counterparts and, consequently, not be able to obtain the higher paying jobs that require higher levels of education. Another element to consider is that in the past, when blacks were effectively barred from many high-paying jobs, getting additional education could have seemed somewhat pointless, because the educational degrees would not pay off. Even though labor market discrimination has been legally abolished, it can take some time to establish a culture and a tradition of valuing education highly. Additionally, a legacy of past discrimination may contribute to an attitude that blacks will have a difficult time succeeding in academic subjects. In any case, the impact of social discrimination in labor markets is more complicated than seeking to punish a few bigoted employers.

## **Competitive Markets and Discrimination**

Gary Becker (b. 1930), who won the Nobel Prize in economics in 1992, was one of the first to analyze discrimination in economic terms. Becker pointed out that while competitive markets can allow some employers to practice discrimination, it can also provide profit-seeking firms with



incentives not to discriminate. Given these incentives, Becker explored the question of why discrimination persists.

If a business is located in an area with a large minority population and refuses to sell to minorities, it will cut into its own profits. If some businesses run by bigoted employers refuse to pay women and/or minorities a wage based on their productivity, then other profit-seeking employers can hire these workers. In a competitive market, if the owners of a business care more about the color of money than about the color of skin, they will have an incentive to make buying, selling, hiring, and promotion decisions strictly based on economic factors.

The power of markets to offer at least a degree of freedom to oppressed groups should not be underestimated. In many countries, cohesive minority groups like Jews and emigrant Chinese have managed to carve out a space for themselves through their economic activities, despite legal and social discrimination against them. Many immigrants, including those who come to the United States, have taken advantage of economic freedom to make new lives for themselves. However, history teaches that market forces alone are unlikely to eliminate discrimination. After all, discrimination against African Americans persisted in the market-oriented U.S. economy during the century between President Abraham Lincoln's Emancipation Proclamation, which freed the slaves in 1863, and the passage of the Civil Rights Act of 1964—and has continued since then, too.

So why does discrimination persist in competitive markets? Gary Becker sought to explain this persistence. Discriminatory impulses can emerge at a number of levels: among managers, among workers, and among customers. Consider the situation of a manager who is not personally prejudiced, but who has many workers or customers who are prejudiced. If that manager treats minority groups or women fairly, the manager may find it hurts the morale of prejudiced co-workers or drives away prejudiced customers. In such a situation, a policy of nondiscrimination could reduce the firm's profits. After all, a business firm is part of society, and a firm that does not follow the societal norms is likely to suffer. Market forces alone are unlikely to overwhelm strong social attitudes about discrimination.

**Note:**

Visit this [website](#) to read more about wage discrimination.



## Public Policies to Reduce Discrimination

A first public policy step against discrimination in the labor market is to make it illegal. For example, the Equal Pay Act of 1963 said that men and women who do equal work at a company must be paid the same. The Civil Rights Act of 1964 prohibits employment discrimination based on race, color, religion, sex, or national origin. The Age Discrimination in Employment Act of 1967 prohibited discrimination on the basis of age against individuals who are 40 years of age or older. The Civil Rights Act of 1991 provides monetary damages in cases of intentional employment discrimination. The Pregnancy Discrimination Act of 1978 was aimed at prohibiting discrimination against women in the workplace who are planning to get pregnant, are pregnant, or are returning after pregnancy. Passing a law, however, is only part of the answer, since discrimination by prejudiced employers may be less important than broader social patterns.

These laws against discrimination have reduced the gender wage gap. A study by the Department of Labor in 2007 compared salaries of men and women who have similar educational achievement, work experience, and occupation and found that the gender wage gap is only 5%.

In the case of the earnings gap between blacks and whites (and also between Hispanics and whites), probably the single largest step that could be taken at this point in U.S. history to close the earnings gap would be to reduce the gap in educational achievement. Part of the answer to this issue

involves finding ways to improve the performance of schools, which is a highly controversial topic in itself. In addition, the education gap is unlikely to close unless black and Hispanic families and peer groups strengthen their culture of support for educational achievement.

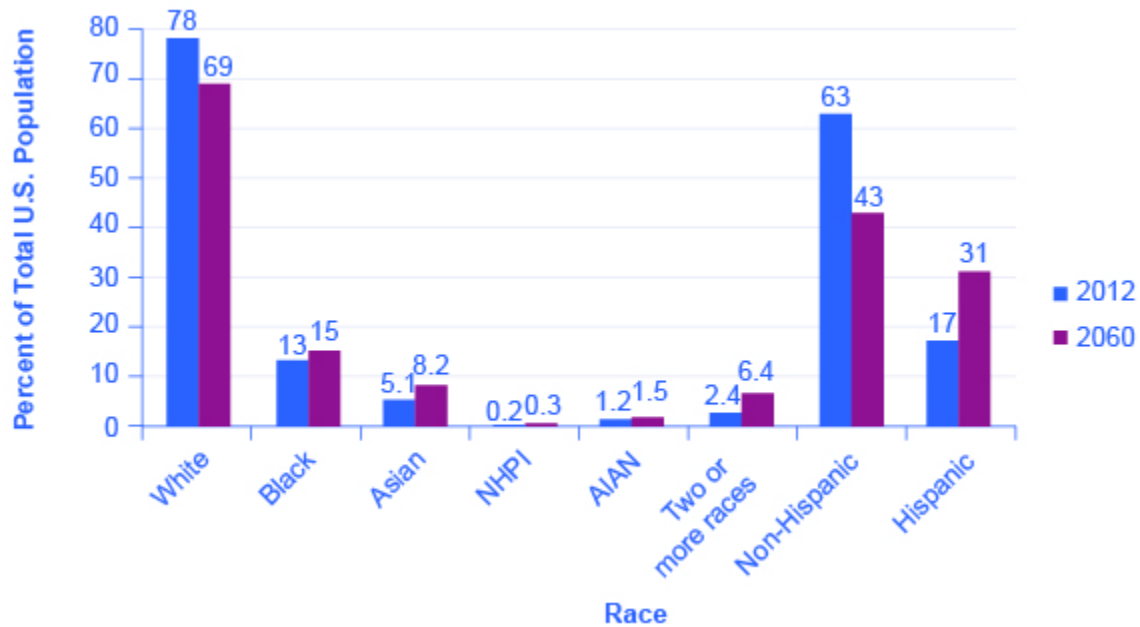
**Affirmative action** is the name given to active efforts by government or businesses that give special rights to minorities in hiring and promotion to make up for past discrimination. Affirmative action, in its limited and not especially controversial form, means making an effort to reach out to a broader range of minority candidates for jobs. In its more aggressive and controversial form, affirmative action required government and companies to hire a specific number or percentage of minority employees. However, the U.S. Supreme Court has ruled against state affirmative action laws. Today, affirmative action policies are applied only to federal contractors who have lost a discrimination lawsuit. This type of redress is enforced by the federal Equal Employment Opportunity Commission (EEOC).

## **An Increasingly Diverse Workforce**

Racial and ethnic diversity is on the rise in the U.S. population and work force. As [\[link\]](#) shows, while the white Americans composed 78% of the population in 2012, the U.S. Bureau of the Census projects that whites will be 69% of the U.S. population by 2060. The proportion of U.S. citizens who are of Hispanic background is predicted to rise substantially.

Moreover, in addition to expected changes in the population, diversity is being increased in the workforce as the women who entered the workforce in the 1970s and 1980s are now moving up the promotion ladders within their organizations.

Projected Changes in America's Racial and Ethnic Diversity



This figure shows projected changes in the ethnic makeup of the U.S. population by 2060. Note that “NHPI” stands for Native Hawaiian and Other Pacific Islander. “AIAN” stands for American Indian and Alaska Native. Source: US Department of Commerce

Fortune-telling is not economics, but it still can be clarifying to speculate about the future. Optimists argue that the growing proportions of minority workers will knock over remaining discriminatory barriers. The economy will benefit as an increasing proportion of workers from traditionally disadvantaged groups have a greater opportunity to fulfill their potential. Pessimists worry that the social tensions between men and women and between ethnic groups will rise and that workers will be less productive as a result. Anti-discrimination policy, at its best, seeks to help society move toward the more optimistic outcome.

## Key Concepts and Summary

Discrimination occurs in a labor market when workers with the same economic characteristics, such as education, experience, and skill, are paid different amounts because of race, gender, religion, age, or disability status.

In the United States, female workers on average earn less than male workers, and black workers on average earn less than white workers. There is controversy over the extent to which these earnings gaps can be explained by discrimination or by differences in factors like education and job experience. Free markets can allow discrimination to occur; but the threat of a loss of sales or a loss of productive workers can also create incentives for a firm not to discriminate. A range of public policies can be used to reduce earnings gaps between men and women or between white and other racial/ethnic groups: requiring equal pay for equal work, and attaining more equal educational outcomes.

## Self-Check Questions

### Exercise:

#### Problem:

Explain in each of the following situations how market forces might give a business an incentive to act in a less discriminatory fashion.

- a. A local flower delivery business run by a bigoted white owner notices that many of its local customers are black.
- b. An assembly line has traditionally only hired men, but it is having a hard time hiring sufficiently qualified workers.
- c. A biased owner of a firm that provides home health care services would like to pay lower wages to Hispanic workers than to other employees.

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#### Solution:

- a. Firms have a profit incentive to sell to everyone, regardless of race, ethnicity, religion, or gender.
- b. A business that needs to hire workers to expand may also find that if it draws only from its accustomed pool of workers—say, white men—it lacks the workers it needs to expand production. Such a business would have an incentive to hire more women and minorities.

- c. A discriminatory business that is underpaying its workers may find those workers leaving for jobs with another employer who offers better pay. This market pressure could cause the discriminatory business to behave better.

**Exercise:**

**Problem:**

Does the earnings gap between the average wages of females and the average wages of males prove labor market discrimination? Why or why not?

---

**Solution:**

No. The earnings gap does not prove discrimination because it does not compare the wages of men and women in the same job who have the same amounts of education, experience, and productivity.

**Review Questions**

**Exercise:**

**Problem:**

Describe how the earnings gap between men and women has evolved in recent decades.

**Exercise:**

**Problem:**

Describe how the earnings gap between blacks and whites has evolved in recent decades.

**Exercise:**

**Problem:**

Does a gap between the average earnings of men and women, or between whites and blacks, prove that employers are discriminating in the labor market? Explain briefly.

**Exercise:****Problem:**

Will a free market tend to encourage or discourage discrimination? Explain briefly.

**Exercise:****Problem:**

What policies, when used together with antidiscrimination laws, might help to reduce the earnings gap between men and women or between white and black workers?

**Exercise:****Problem:**

Describe how affirmative action is applied in the labor market.

**Critical Thinking Questions****Exercise:****Problem:**

If it is not profitable to discriminate, why does discrimination persist?

**Exercise:****Problem:**

If a company has discriminated against minorities in the past, should it be required to give priority to minority applicants today? Why or why not?

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## **Glossary**

### **affirmative action**

active efforts by government or businesses that give special rights to minorities in hiring, promotion, or access to education to make up for past discrimination

### **discrimination**

actions based on the belief that members of a certain group or groups are in some way inferior solely because of a factor such as race, gender, or religion

## Immigration

By the end of this section, you will be able to:

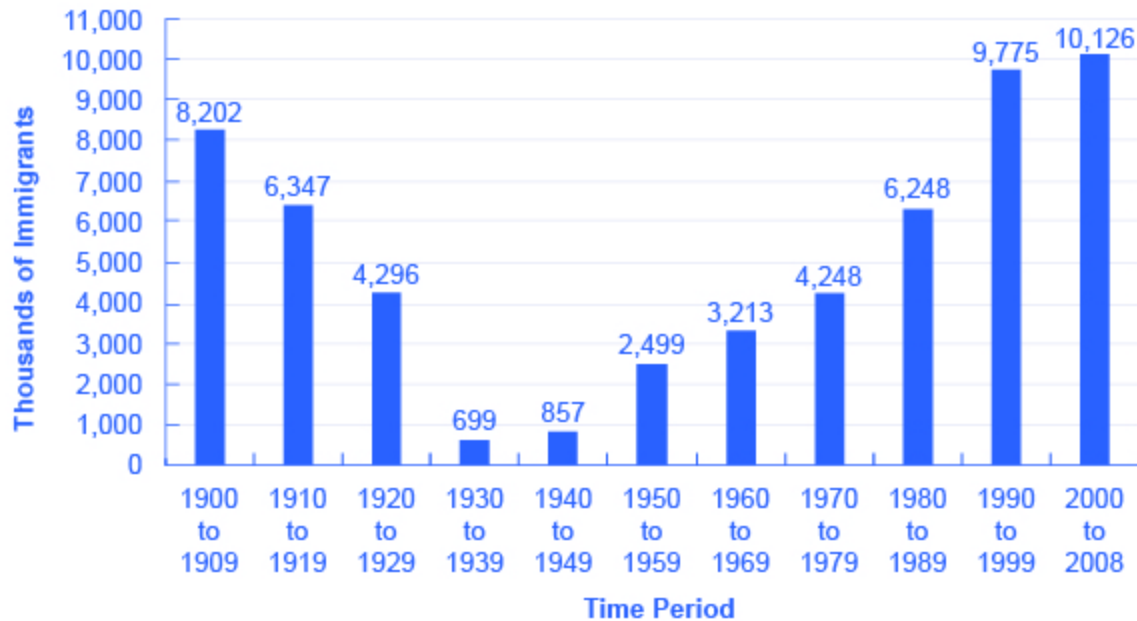
- Analyze historical patterns of immigration
- Explain economic effects of immigration
- Evaluate notable proposals for immigration reform

Most Americans would be outraged if a law prevented them from moving to another city or another state. However, when the conversation turns to crossing national borders and are about other people arriving in the United States, laws preventing such movement often seem more reasonable. Some of the tensions over immigration stem from worries over how it might affect a country's culture, including differences in language, and patterns of family, authority, or gender relationships. Economics does not have much to say about such cultural issues. Some of the worries about immigration do, however, have to do with its effects on wages and income levels, and how it affects government taxes and spending. On those topics, economists have insights and research to offer.

### Historical Patterns of Immigration

Supporters and opponents of immigration look at the same data and see different patterns. Those who express concern about immigration levels to the United States point to graphics like [\[link\]](#) which shows total inflows of immigrants decade by decade through the twentieth century. Clearly, the level of immigration has been high and rising in recent years, reaching and exceeding the towering levels of the early twentieth century. However, those who are less worried about immigration point out that the high immigration levels of the early twentieth century happened when total population was much lower. Since the U.S. population roughly tripled during the twentieth century, the seemingly high levels in immigration in the 1990s and 2000s look relatively smaller when they are divided by the population.

Immigration Since 1900



The number of immigrants in each decade declined between 1900 and the 1940s, but has risen sharply in recent decades. (Source: U.S. Department of Homeland Security, *Yearbook of Immigration Statistics: 2011*, Table 1)

Where have the immigrants come from? Immigrants from Europe were more than 90% of the total in the first decade of the twentieth century, but less than 20% of the total by the end of the century. By the 2000s, about half of U.S. immigration came from the rest of the Americas, especially Mexico, and about a quarter came from various countries in Asia.

## Economic Effects of Immigration

A surge of immigration can affect the economy in a number of different ways. In this section, we will consider how immigrants might benefit the rest of the economy, how they might affect wage levels, and how they might affect government spending at the federal and local level.

To understand the economic consequences of immigration, consider the following scenario. Imagine that the immigrants entering the United States

matched the existing U.S. population in age range, education, skill levels, family size, occupations, and so on. How would immigration of this type affect the rest of the U.S. economy? Immigrants themselves would be much better off, because their standard of living would be higher in the United States. Immigrants would contribute to both increased production and increased consumption. Given enough time for adjustment, the range of jobs performed, income earned, taxes paid, and public services needed would not be much affected by this kind of immigration. It would be as if the population simply increased a little.

Now, consider the reality of recent immigration to the United States. Immigrants are not identical to the rest of the U.S. population. About one-third of immigrants over the age of 25 lack a high school diploma. As a result, many of the recent immigrants end up in jobs like restaurant and hotel work, lawn care, and janitorial work. This kind of immigration represents a shift to the right in the supply of unskilled labor for a number of jobs, which will lead to lower wages for these jobs. The middle- and upper-income households that purchase the services of these unskilled workers will benefit from these lower wages. However, low-skilled U.S. workers who must compete with low-skilled immigrants for jobs will tend to suffer from immigration.

The difficult policy questions about immigration are not so much about the overall gains to the rest of the economy, which seem to be real but small in the context of the U.S. economy, as they are about the disruptive effects of immigration in specific labor markets. One disruptive effect, as just noted, is that immigration weighted toward low-skill workers tends to reduce wages for domestic low-skill workers. A study by Michael S. Clune found that for each 10% rise in the number of employed immigrants with no more than a high school diploma in the labor market, high school students reduced their annual number of hours worked by 3%. The effects on wages of low-skill workers are not large—perhaps in the range of decline of about 1%. These effects are likely kept low, in part, because of the legal floor of federal and state minimum wage laws. In addition, immigrants are also thought to contribute to increased demand for local goods and services which can stimulate the local low skilled labor market. It is also possible that employers, in face of abundant low-skill workers may choose

production processes which are more labor intensive than otherwise would have been. These various factors would explain the small negative wage effect observed among the native low-skill workers as a result of immigration.

Another potential disruptive effect is the impact on the budgets of state and local government. Many of the costs imposed by immigrants are costs that arise in state-run programs, like the cost of public schooling and of welfare benefits. However, many of the taxes that immigrants pay are federal taxes like income taxes and Social Security taxes. Many immigrants do not own property (such as homes and cars), so they do not pay property taxes, which are one of the main sources of state and local tax revenue. Though they do pay sales taxes, which are state and local, and the landlords of property they rent pay property taxes. According to the nonprofit Rand Corporation, the effects of immigration on taxes are generally positive at the federal level, but they are negative at the state and local levels in places where there are many low-skilled immigrants.

**Note:**

Visit this [website](#) to obtain more context regarding immigration.



## Proposals for Immigration Reform

The Congressional Jordan Commission of the 1990s proposed reducing overall levels of immigration and refocusing U.S. immigration policy to give priority to immigrants with a higher level of skills. In the labor market,

focusing on high-skilled immigrants would help prevent any negative effects on the wages of low-skilled workers. For government budgets, higher-skilled workers find jobs more quickly, earn higher wages, and pay more in taxes. Several other immigration-friendly countries, notably Canada and Australia, have immigration systems where those with high levels of education or job skills have a much better chance of obtaining permission to immigrate. For the United States, high tech companies regularly ask for a more lenient immigration policy to admit a greater quantity of highly skilled workers. In addition, a current immigration issue deals with the so-called “DREAM Act” legislation not yet passed by Congress, which would offer a path to citizenship for illegal immigrants brought to the United States before the age of 16. However, some state legislatures, such as California, have passed their own Dream Acts.

If the United States decided to reduce immigration substantially, the economic losses would likely be small relative to the overall economy. If the United States decided to increase immigration substantially, the U.S. economy certainly is large enough to afford some additional assistance to low-wage workers or to local governments that might be adversely affected by immigration. Whether immigration levels are increased, decreased, or left the same, the quality of the debate over immigration policy would be improved by an explicit recognition of who receives economic benefits from immigration and who bears its costs.

**Note:****Collective Bargaining in Wisconsin**

Should we end collective bargaining rights for government employees? In an effort to reduce the budget deficit, a contentious Wisconsin law prohibited most public employees from collectively bargaining on anything except wages. Legislators in Wisconsin argued that public safety is so important that public safety workers should be exempted from this. They could not risk firefighters and police going on strike. All firms and employees know that pensions and benefits are expensive; and there was a \$3.6 billion budget deficit in Wisconsin that Governor Walker and legislators wanted to decrease. A lingering question is: should the unions

have been more willing to shoulder a greater burden of the cost of those benefits? That question suggests that it is the cost, not necessarily the role of the union itself, which is the problem. After all, unions were founded to reduce the disadvantage that single employees face when bargaining with employers. Because so many government employees are union members, collective bargaining is even more important for them.

Ultimately, the benefit of unions is in the impact they have on economic productivity and output. The more productive the union workers become as a result of collective bargaining, the better off the economy will be.

The long-term repercussions of the Wisconsin law have yet to be realized. As a result of this bill, wage increases higher than the rate of inflation for Wisconsin public sector employees must be voted upon. Imagine if you are working for the Wisconsin government, and are able to find a higher-paying job in the private sector. What will you do? If you decide to leave because your options are better elsewhere, then the government must replace you. How will the government find workers to replace you? For some sectors of the government, reduced numbers of workers may mean greater efficiency. For other sectors, though, reduced numbers of government workers may mean reduced services.

## **Key Concepts and Summary**

The recent level of U.S. immigration is at a historically high level if measured in absolute numbers, but not if measured as a share of population. The overall gains to the U.S. economy from immigration are real but relatively small. However, immigration also causes effects like slightly lower wages for low-skill workers and budget problems for certain state and local governments.

## **Self-Check Question**

### **Exercise:**



**Problem:**

If immigration is reduced, what is the impact on the wage for low-skilled labor? Explain.

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**Solution:**

If a large share of immigrants have relatively low skills, then reducing the number of immigrants would shift the supply curve of low-skill labor back to the left, which would tend to raise the equilibrium wage for low-skill labor.

**Review Questions****Exercise:****Problem:**

Have levels of immigration to the United States been relatively high or low in recent years? Explain.

**Exercise:****Problem:**

How would you expect immigration by primarily low-skill workers to affect American low-skilled workers?

**Exercise:****Problem:**

What factors can explain the relatively small effect of low-skilled immigration on the wages of low-skilled workers?

**Critical Thinking Questions****Exercise:**

**Problem:**

If the United States allows a greater quantity of highly skilled workers, what will be the impact on the average wages of highly skilled employees?

**Exercise:****Problem:**

If all countries eliminated all barriers to immigration, would global economic growth increase? Why or why not?

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Introduction to Information, Risk, and Insurance

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President Obama's Health Care Reform

The Patient  
Protection and  
Affordable  
Care Act has  
become a  
controversial  
topic—one  
which relates  
strongly to the  
topic of this  
chapter.

(Credit:  
modification  
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**Note:****What's the Big Deal with Obamacare?**

In August 2009, many members of the U.S. Congress used their summer recess to return to their home districts and hold town hall-style meetings to discuss President Obama's proposed changes to the U.S. healthcare system. This was officially known as the Patient Protection and Affordable Care Act (PPACA) or as the Affordable Care Act (ACA), but was more popularly known as Obamacare. The bill's opponents' claims ranged from the charge that the changes were unconstitutional and would add \$750 billion to the deficit, to extreme claims about the inclusion of things like the implantation of microchips and so-called "death panels" that decide which critically-ill patients receive care and which do not.

Why did people react so strongly? After all, the intent of the law is to make healthcare insurance more affordable, to allow more people to get insurance, and to reduce the costs of healthcare. For each year from 2000 to 2011, these costs grew at least double the rate of inflation. In 2014, healthcare spending accounted for around 24% of all federal government spending. In the United States, we spend more for our healthcare than any

other high-income nation. Yet in 2015, over 32 million people in the United States, about 13.2%, were without insurance. Even today, however, several years after the Act was signed into law and after it was mostly upheld by the Supreme Court, a 2015 Kaiser Foundation poll found that 43% of likely voters viewed it unfavorably. Why is this?

The debate over the ACA and healthcare reform could take an entire textbook, but what this chapter will do is introduce the basics of insurance and the problems insurance companies face. It is these problems, and how insurance companies respond to them that, in part, explain the ACA.

**Note:**

**Introduction to Information, Risk, and Insurance**

In this chapter, you will learn about:

- The Problem of Imperfect Information and Asymmetric Information
- Insurance and Imperfect Information

Every purchase is based on a belief about the satisfaction that the good or service will provide. In turn, these beliefs are based on the information that the buyer has available. For many products, the information available to the buyer or the seller is imperfect or unclear, which can either make buyers regret past purchases or avoid making future ones.

This chapter discusses how imperfect and asymmetric information affect markets. The first module of the chapter discusses how asymmetric information affects markets for goods, labor, and financial capital. When buyers have less information about the quality of the good (for example, a gemstone) than sellers do, sellers may be tempted to mislead buyers. If a buyer cannot have at least some confidence in the quality of what is being purchased, then he will be reluctant or unwilling to purchase the products. Thus, mechanisms are needed to bridge this information gap, so buyers and sellers can engage in a transaction.

The second module of the chapter discusses insurance markets, which also face similar problems of imperfect information. For example, a car insurance company would prefer to sell insurance only to those who are unlikely to have auto accidents—but it is hard for the firm to identify those perfectly safe drivers. Conversely, buyers of car insurance would like to persuade the auto insurance company that they are safe drivers and should pay only a low price for insurance. If insurance markets cannot find ways to grapple with these problems of imperfect information, then even people who have low or average risks of making claims may not be able to purchase insurance. The chapter on financial markets (markets for stocks and bonds) will show that the problems of imperfect information can be especially poignant. Imperfect information cannot be eliminated, but it can often be managed.

## The Problem of Imperfect Information and Asymmetric Information

By the end of this section, you will be able to:

- Analyze the impact of both imperfect information and asymmetric information
- Evaluate the role of advertisements in creating imperfect information
- Identify ways to reduce the risk of imperfect information
- Explain how imperfect information can affect price, quantity, and quality

Consider a purchase that many people make at important times in their lives: buying expensive jewelry. In May 1994, Doree Lynn bought an expensive ring from a jeweler in Washington, D.C., which included an emerald that cost \$14,500. Several years later, the emerald fractured. Lynn took it to another jeweler who found that cracks in the emerald had been filled with an epoxy resin. Lynn sued the original jeweler in 1997 for selling her a treated emerald without telling her, and won. The case publicized a number of little-known facts about precious stones. Most emeralds have internal flaws, and so they are soaked in clear oil or an epoxy resin to hide the flaws and make the color more deep and clear. Clear oil can leak out over time, and epoxy resin can discolor with age or heat. However, using clear oil or epoxy to “fill” emeralds is completely legal, as long as it is disclosed.

After Doree Lynn’s lawsuit, the NBC news show “Dateline” bought emeralds at four prominent jewelry stores in New York City in 1997. All the sales clerks at these stores, unaware that they were being recorded on a hidden camera, said the stones were untreated. When the emeralds were tested at a laboratory, however, it was discovered they had all been treated with oil or epoxy. Emeralds are not the only gemstones that are treated. Diamonds, topaz, and tourmaline are also often irradiated to enhance colors. The general rule is that all treatments to gemstones should be revealed, but often disclosure is not made. As such, many buyers face a situation of **asymmetric information**, where the both parties involved in an economic transaction have an unequal amount of information (one party knows much more than the other).

Many economic transactions are made in a situation of **imperfect information**, where either the buyer, the seller, or both, are less than 100% certain about the qualities of what is being bought and sold. Also, the transaction may be characterized by asymmetric information, in which one party has more information than the other regarding the economic transaction. Let's begin with some examples of how imperfect information complicates transactions in goods, labor, and financial capital markets. The presence of imperfect information can easily cause a decline in prices or quantities of products sold. However, buyers and sellers also have incentives to create mechanisms that will allow them to make mutually beneficial transactions even in the face of imperfect information.

If you are unclear about the difference between asymmetric information and imperfect information, read the following Clear It Up feature.

**Note:**

What is the difference between imperfect and asymmetric information?

For a market to reach equilibrium sellers and buyers must have full information about the product's price and quality. If there is limited information, then buyers and sellers may not be able to transact or will possibly make poor decisions.

Imperfect information refers to the situation where buyers and/or sellers do not have all of the necessary information to make an informed decision about the price or quality of a product. The term imperfect information simply means that not all the information necessary to make an informed decision is known to the buyers and/or sellers. Asymmetric information is the condition where one party, either the buyer or the seller, has more information about the quality or price of the product than the other party. In either case (imperfect or asymmetric information) buyers or sellers need remedies to make more informed decisions.

## **“Lemons” and Other Examples of Imperfect Information**



Consider Marvin, who is trying to decide whether to buy a used car. Let's assume that Marvin is truly clueless about what happens inside a car's engine. He is willing to do some background research, like reading *Consumer Reports* or checking websites that offer information about makes and models of used cars and what they should cost. He might pay a mechanic to inspect the car. Even after devoting some money and time collecting information, however, Marvin still cannot be absolutely sure that he is buying a high-quality used car. He knows that he might buy the car, drive it home, and use it for a few weeks before discovering that car is a "lemon," which is slang for a defective product (especially a car).

Imagine that Marvin shops for a used car and finds two that look very similar in terms of mileage, exterior appearances, and age. One car costs \$4,000, while the other car costs \$4,600. Which car should Marvin buy?

If Marvin was choosing in a world of perfect information, the answer would be simple: he should buy the cheaper car. But Marvin is operating in a world of imperfect information, where the sellers likely know more about the car's problems than he does, and have an incentive to hide the information. After all, the more problems that are disclosed, the lower the car's selling price.

What should Marvin do? First, he needs to understand that even with imperfect information, prices still reflect information. Typically, used cars are more expensive on some dealer lots because the dealers have a trustworthy reputation to uphold. Those dealers try to fix problems that may not be obvious to their customers, in order to create good word of mouth about their vehicles' long term reliability. The short term benefits of selling their customers a "lemon" could cause a quick collapse in the dealer's reputation and a loss of long term profits. On other lots that are less well-established, one can find cheaper used cars, but the buyer takes on more risk when a dealer's reputation has little at stake. The cheapest cars of all often appear on Craigslist, where the individual seller has no reputation to defend. In sum, cheaper prices do carry more risk, so Marvin should balance his appetite for risk versus the potential headaches of many more unanticipated trips to the repair shop.

Similar problems with imperfect information arise in labor and financial capital markets. Consider Greta, who is applying for a job. Her potential employer, like the used car buyer, is concerned about ending up with a “lemon”—in this case a poor quality employee. The employer will collect information about Greta’s academic and work history. In the end, however, a degree of uncertainty will inevitably remain regarding Greta’s abilities, which are hard to demonstrate without actually observing her on the job. How can a potential employer screen for certain attributes, such as motivation, timeliness, ability to get along with others, and so on? Employers often look to trade schools and colleges to pre-screen candidates. Employers may not even interview a candidate unless he has a degree and, sometimes, a degree from a particular school. Employers may also view awards, a high grade point average, and other accolades as a signal of hard work, perseverance, and ability. Employers may also seek references for insights into key attributes such as energy level, work ethic, and so on.

## **How Imperfect Information Can Affect Equilibrium Price and Quantity**

The presence of imperfect information can discourage both buyers and sellers from participating in the market. Buyers may become reluctant to participate because they cannot determine the quality of a product. Sellers of high-quality or medium-quality goods may be reluctant to participate, because it is difficult to demonstrate the quality of their goods to buyers—and since buyers cannot determine which goods have higher quality, they are likely to be unwilling to pay a higher price for such goods.

A market with few buyers and few sellers is sometimes referred to as a thin market. By contrast, a market with many buyers and sellers is called a thick market. When imperfect information is severe and buyers and sellers are discouraged from participating, markets may become extremely thin as a relatively small number of buyer and sellers attempt to communicate enough information that they can agree on a price.

## **When Price Mixes with Imperfect Information about Quality**

A buyer confronted with imperfect information will often believe that the price being charged reveals something about the quality of the product. For example, a buyer may assume that a gemstone or a used car that costs more must be of higher quality, even though the buyer is not an expert on gemstones. Think of the expensive restaurant where the food must be good because it is so expensive or the shop where the clothes must be stylish because they cost so much, or the gallery where the art must be great, because it costs so much. If you are hiring a lawyer, you might assume that a lawyer who charges \$400 per hour must be better than a lawyer who charges \$150 per hour. In these cases, price can act as a signal of quality.

When buyers use the market price to draw inferences about the quality of products, then markets may have trouble reaching an equilibrium price and quantity. Imagine a situation where a used car dealer has a lot full of used cars that do not seem to be selling, and so the dealer decides to cut the prices of the cars to sell a greater quantity. In a market with imperfect information, many buyers may assume that the lower price implies low-quality cars. As a result, the lower price may not attract more customers. Conversely, a dealer who raises prices may find that customers assume that the higher price means that cars are of higher quality; as a result of raising prices, the dealer might sell more cars. (Whether or not consumers always behave rationally, as an economist would see it, is the subject of the following Clear It Up feature.)

The idea that higher prices might cause a greater quantity demanded and that lower prices might cause a lower quantity demanded runs exactly counter to the basic model of demand and supply (as outlined in the [Demand and Supply](#) chapter). These contrary effects, however, will reach natural limits. At some point, if the price is high enough, the quantity demanded will decline. Conversely, when the price declines far enough, buyers will increasingly find value even if the quality is lower. In addition, information eventually becomes more widely known. An overpriced restaurant that charges more than the quality of its food is worth to many buyers will not last forever.

**Note:**

## Is consumer behavior rational?

There is a lot of human behavior out there that mainstream economists have tended to call “irrational” since it is consistently at odds with economists’ utility maximizing models. The typical response is for economists to brush these behaviors aside and call them “anomalies” or unexplained quirks.

“If only you knew more economics, you would not be so irrational,” is what many mainstream economists seem to be saying. A group known as behavioral economists has challenged this notion, because so much of this so-called “quirky” behavior is extremely common among us. For example, a conventional economist would say that if you lost a \$10 bill today, and also got an extra \$10 in your paycheck, you should feel perfectly neutral. After all,  $-\$10 + \$10 = \$0$ . You are the same financially as you were before. However, behavioral economists have done research that shows many people will feel some negative emotion—anger, frustration, and so forth—after those two things happen. We tend to focus more on the loss than the gain. This is known as “loss aversion,” where a \$1 loss pains us 2.25 times more than a \$1 gain helps us, according to the economists Daniel Kahneman and Amos Tversky in a famous 1979 *Econometrica* paper. This has implications for investing, as people tend to “overplay” the stock market by reacting more to losses than to gains.

Behavioral economics also tries to explain why people make seemingly irrational decisions in the presence of different situations, or how the decision is “framed.” A popular example is outlined here: Imagine you have the opportunity to buy an alarm clock for \$20 in Store A. Across the street, you learn, is the exact same clock at Store B for \$10. You might say it is worth your time—a five minute walk—to save \$10. Now, take a different example: You are in Store A buying a \$300 phone. Five minutes away, at Store B, the same phone is \$290. You again save \$10 by taking a five minute walk. Do you do it?

Surprisingly, it is likely that you would not. Mainstream economists would say “\$10 is \$10” and that it would be irrational to make a five minute walk for \$10 in one case and not the other. However, behavioral economists have pointed out that most of us evaluate outcomes relative to a reference point—here the cost of the product—and think of gains and losses as percentages rather than using actual savings.

Which view is right? Both have their advantages, but behavioral economists have at least shed a light on trying to describe and explain systematic behavior which previously has been dismissed as irrational. If most of us are engaged in some “irrational behavior,” perhaps there are deeper underlying reasons for this behavior in the first place.

## Mechanisms to Reduce the Risk of Imperfect Information

If you were selling a good like emeralds or used cars where imperfect information is likely to be a problem, how could you reassure possible buyers? If you were buying a good where imperfect information is a problem, what would it take to reassure you? Buyers and sellers in the goods market rely on reputation as well as guarantees, warranties, and service contracts to assure product quality; in the labor market, occupational licenses and certifications are used to assure competency, while in financial capital market cosigners and collateral are used as insurance against unforeseen, detrimental events.

In the goods market, the seller of a good might offer a **money-back guarantee**, an agreement that functions as a promise of quality. This strategy may be especially important for a company that sells goods through mail-order catalogs or over the web, whose customers cannot see the actual products, because it encourages people to buy something even if they are not certain they want to keep it.

L.L. Bean started using money-back-guarantees in 1911, when the founder stitched waterproof shoe rubbers together with leather shoe tops, and sold them as hunting shoes. He guaranteed satisfaction. However, the stitching came apart and, out of the first batch of 100 pairs that were sold, 90 pairs were returned. L.L. Bean took out a bank loan, repaired all of the shoes, and replaced them. The L.L. Bean reputation for customer satisfaction began to spread. Many firms today offer money-back-guarantees for a few weeks or months, but L.L. Bean offers a complete money-back guarantee. Anything you have bought from L.L. Bean can always be returned, no matter how many years later or what condition the product is in, for a full money-back guarantee.

L.L. Bean has very few stores. Instead, most of its sales are made by mail, telephone, or, now, through their website. For this kind of firm, imperfect information may be an especially difficult problem, because customers cannot see and touch what they are buying. A combination of a money-back guarantee and a reputation for quality can help for a mail-order firm to flourish.

**Note:**

Visit this [website](#) to read about the origin of Eddie Bauer's 100% customer satisfaction guarantee.



Sellers may offer a **warranty**, which is a promise to fix or replace the good, at least for a certain period of time. The seller may also offer a buyer a chance to buy a **service contract**, where the buyer pays an extra amount and the seller agrees to fix anything that goes wrong for a set time period. Service contracts are often used with large purchases such as cars, appliances and even houses.

Guarantees, warranties, and service contracts are examples of explicit reassurance that sellers provide. In many cases, firms also offer unstated guarantees. For example, some movie theaters might refund the cost of a ticket to a customer who walks out complaining about the show. Likewise, while restaurants do not generally advertise a money-back guarantee or exchange policies, many restaurants allow customers to exchange one dish for another or reduce the price of the bill if the customer is not satisfied.

The rationale for these policies is that firms want repeat customers, who in turn will recommend the business to others; as such, establishing a good reputation is of paramount importance. When buyers know that a firm is concerned about its reputation, they are less likely to worry about receiving a poor-quality product. For example, a well-established grocery store with a good reputation can often charge a higher price than a temporary stand at a local farmer's market, where the buyer may never see the seller again.

Sellers of labor provide information through resumes, recommendations, school transcripts, and examples of their work. **Occupational licenses** are also used to establish quality in the labor market. Occupational licenses, which are typically issued by government agencies, show that a worker has completed a certain type of education or passed a certain test. Some of the professionals who must hold a license are doctors, teachers, nurses, engineers, accountants, and lawyers. In addition, most states require a license to work as a barber, an embalmer, a dietitian, a massage therapist, a hearing aid dealer, a counselor, an insurance agent, and a real estate broker. Some other jobs require a license in only one state. Minnesota requires a state license to be a field archeologist. North Dakota has a state license for bait retailers. In Louisiana, a state license is needed to be a “stress analyst” and California requires a state license to be a furniture upholsterer. According to a 2013 study from the University of Chicago, about 29% of U.S. workers have jobs that require occupational licenses.

Occupational licenses have their downside as well, as they represent a barrier to entry to certain industries. This makes it more difficult for new entrants to compete with incumbents, which can lead to higher prices and less consumer choice. In industries that require licenses, the government has decided that the additional information provided by licenses outweighs the negative effect on competition.

**Note:**

Are advertisers allowed to benefit from imperfect information?

Many advertisements seem full of imperfect information—at least by what they imply. Driving a certain car, drinking a particular soda, or wearing a certain shoe are all unlikely to bring fashionable friends and fun

automatically, if at all. The government rules on advertising, enforced by the Federal Trade Commission (FTC), allow advertising to contain a certain amount of exaggeration about the general delight of using a product. They, however, also demand that if a claim is presented as a fact, it must be true.

Legally, deceptive advertising dates back to the 1950s when Colgate-Palmolive created a television advertisement that seemed to show Rapid Shave shaving cream being spread on sandpaper and then the sand was shaved off the sandpaper. What the television advertisement actually showed was sand sprinkled on Plexiglas—without glue—and then scraped aside by the razor.

In the 1960s, in magazine advertisements for Campbell's vegetable soup, the company was having problems getting an appetizing picture of the soup, because the vegetables kept sinking. So they filled a bowl with marbles and poured the soup over the top, so that the bowl appeared to be crammed with vegetables.

In the late 1980s, the Volvo Company filmed a television advertisement that showed a monster truck driving over cars, crunching their roofs—all except for the Volvo, which did not crush. However, the FTC found in 1991 that the roof of the Volvo used in the filming had been reinforced with an extra steel framework, while the roof supports on the other car brands had been cut.

The Wonder Bread Company ran television advertisements featuring "Professor Wonder," who said that because Wonder Bread contained extra calcium, it would help children's minds work better and improve their memory. The FTC objected, and in 2002 the company agreed to stop running the advertisements.

As can be seen in each of these cases, factual claims about the product's performance are often checked, at least to some extent, by the Federal Trade Commission. Language and images that are exaggerated or ambiguous, but not actually false, are allowed in advertising. Untrue "facts" are not allowed. In any case, an old Latin saying applies when watching advertisements: *Caveat emptor*—that is, "let the buyer beware."



On the buyer's side of the labor market, a standard precaution against hiring a "lemon" of an employee is to specify that the first few months of employment are officially a trial or probationary period, and that the worker can be let go for any reason or no reason after that time. Sometimes workers also receive lower pay during this trial period.

In the financial capital market, before a bank makes a loan, it requires a prospective borrower fill out forms regarding the sources of income; in addition, the bank conducts a credit check on the individual's past borrowing. Another approach is to require a **cosigner** on a loan; that is, another person or firm who legally pledges to repay some or all of the money if the original borrower does not do so. Yet another approach is to require **collateral**, often property or equipment that the bank would have a right to seize and sell if the loan is not repaid.

Buyers of goods and services cannot possibly become experts in evaluating the quality of gemstones, used cars, lawyers, and everything else they buy. Employers and lenders cannot be perfectly omniscient about whether possible workers will turn out well or potential borrowers will repay loans on time. But the mechanisms mentioned above can reduce the risks associated with imperfect information so that the buyer and seller are willing to proceed.

## Key Concepts and Summary

Many economic transactions are made in a situation of imperfect information, where either the buyer, the seller, or both are less than 100% certain about the qualities of what is being bought and sold. When information about the quality of products is highly imperfect, it may be difficult for a market to exist.

A "lemon" is the name given to a product that turns out, after the purchase, to have low quality. When the seller has more accurate information about the quality of the product than the buyer, the buyer will be hesitant to buy, out of fear of purchasing a "lemon."

Markets have many ways to deal with imperfect information. In goods markets, buyers facing imperfect information about products may depend upon money-back guarantees, warranties, service contracts, and reputation. In labor markets, employers facing imperfect information about potential employees may turn to resumes, recommendations, occupational licenses for certain jobs, and employment for trial periods. In capital markets, lenders facing imperfect information about borrowers may require detailed loan applications and credit checks, cosigners, and collateral.

## Self-Check Questions

### Exercise:

#### Problem:

For each of the following purchases, say whether you would expect the degree of imperfect information to be relatively high or relatively low:

- a. Buying apples at a roadside stand
- b. Buying dinner at the neighborhood restaurant around the corner
- c. Buying a used laptop computer at a garage sale
- d. Ordering flowers over the Internet for your friend in a different city

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#### Solution:

- a. Imperfect information is relatively low; after all, you can see the apples.
- b. Imperfect information is relatively low. The neighborhood restaurant probably has a certain local reputation.
- c. Imperfect information is relatively high. How can you tell whether the computer is really in good working order? Why are they selling it?
- d. Imperfect information is relatively high. What do those flowers really look like?

### Exercise:

**Problem:**

Why is there asymmetric information in the labor market? What signals can an employer look for that might indicate the traits they are seeking in a new employee?

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**Solution:**

Asymmetric information often exists in the labor market because employers cannot observe many key employee attributes until after the person is hired. Employees, however, know whether they are energetic or detailed-oriented. Employers, therefore, often seek schools to pre-screen candidates. Employers may not even interview a candidate unless he has a degree and often a degree from a particular school. Employers may also view awards, a high grade point average, and other accolades as a signal of hard work, perseverance, and ability. Finally, employers seek references for insights into key attributes such as energy level, work ethic, and so on.

**Review Questions****Exercise:****Problem:**

Why might it be difficult for a buyer and seller to agree on a price when imperfect information exists?

**Exercise:****Problem:**

What do economists (and used-car dealers) mean by a “lemon”?

**Exercise:**

**Problem:**

What are some of the ways a seller of goods might reassure a possible buyer who is faced with imperfect information?

**Exercise:****Problem:**

What are some of the ways a seller of labor (that is, someone looking for a job) might reassure a possible employer who is faced with imperfect information?

**Exercise:****Problem:**

What are some of the ways that someone looking for a loan might reassure a bank that is faced with imperfect information about whether the loan will be repaid?

**Critical Thinking Questions****Exercise:****Problem:**

You are on the board of directors of a private high school, which is hiring new tenth-grade science teachers. As you think about hiring someone for a job, what are some mechanisms you might use to overcome the problem of imperfect information?

**Exercise:**

**Problem:**

A website offers a place for people to buy and sell emeralds, but information about emeralds can be quite imperfect. The website then enacts a rule that all sellers in the market must pay for two independent examinations of their emerald, which are available to the customer for inspection.

- a. How would you expect this improved information to affect demand for emeralds on this website?
- b. How would you expect this improved information to affect the quantity of high-quality emeralds sold on the website?

**Problem****Exercise:****Problem:**

Using [\[link\]](#), sketch the effects in parts (a) and (b) on a single supply and demand diagram. What prediction would you make about how the improved information alters the equilibrium quantity and price?

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## **Glossary**

asymmetric information

a situation where the seller or the buyer has more information than the other regarding the quality of the item being sold

collateral

something valuable—often property or equipment—that a lender would have a right to seize and sell if the loan is not repaid

cosigner

another person or firm who legally pledges to repay some or all of the money on a loan if the original borrower does not do so

imperfect information

a situation where either the buyer or the seller, or both, are uncertain about the qualities of what is being bought and sold

money-back guarantee

a promise that the buyer's money will be refunded under certain conditions

occupational license

licenses issued by government agencies, which indicate that a worker has completed a certain type of education or passed a certain test

service contract

the buyer pays an extra amount and the seller agrees to fix anything specified in the contract that goes wrong for a set time period

warranty

a promise to fix or replace the good for a certain period of time

## Insurance and Imperfect Information

By the end of this section, you will be able to:

- Explain how insurance works
- Identify and evaluate various forms of government and social insurance
- Discuss the problems caused by moral hazard and adverse selection
- Analyze the impact of government regulation of insurance

**Insurance** is a method that households and firms use to prevent any single event from having a significant detrimental financial effect. Generally, households or firms with insurance make regular payments, called **premiums**. The insurance company prices these premiums based on the probability of certain events occurring among a pool of people. Members of the group who then suffer a specified bad experience receive payments from this pool of money.

Many people have several kinds of insurance: health insurance that pays when they receive medical care; car insurance that pays if they are the driver in an automobile accident; house or renter's insurance that pays if possessions are stolen or damaged by fire; and life insurance, which pays for the family if the principal dies. [\[link\]](#) lists a set of insurance markets.

Type of Insurance	Who Pays for It?	It Pays Out When . . .
Health insurance	Employers and individuals	Medical expenses are incurred
Life insurance	Employers and individuals	Policyholder dies
Automobile insurance	Individuals	Car is damaged, stolen, or causes damage to others
Property and homeowner's insurance	Homeowners and renters	Dwelling is damaged or burglarized
Liability insurance	Firms and individuals	An injury occurs for which you are partly responsible



Type of Insurance	Who Pays for It?	It Pays Out When . . .
Malpractice insurance	Doctors, lawyers, and other professionals	A poor quality of service is provided that causes harm to others

### Some Insurance Markets

All insurance involves imperfect information in both an obvious way and in a deeper way. At an obvious level, future events cannot be predicted with certainty. For example, it cannot be known with certainty who will have a car accident, become ill, die, or have his home robbed in the next year. Imperfect information also applies to estimating the risk that something will happen to any individual. It is difficult for an insurance company to estimate the risk that, say, a particular 20-year-old male driver from New York City will have an accident, because even within that group, some drivers will drive more safely than others. Thus, adverse events occur out of a combination of people's characteristics and choices that make the risks higher or lower and then the good or bad luck of what actually happens.

### How Insurance Works

A simplified example of automobile insurance might work this way. Suppose that a group of 100 drivers can be divided into three groups. In a given year, 60 of those people have only a few door dings or chipped paint, which costs \$100 each. Another 30 of the drivers have medium-sized accidents that cost an average of \$1,000 in damages, and 10 of the drivers have large accidents that cost \$15,000 in damages. For the moment, let's imagine that at the beginning of any year, there is no way of identifying the drivers who are low-risk, medium-risk, or high-risk. The total damage incurred by car accidents in this group of 100 drivers will be \$186,000, that is:

#### Equation:

$$\begin{aligned}
 \text{Total damage} &= (60 \times \$100) + (30 \times \$1,000) + (10 \times \$15,000) \\
 &= \$600 + \$30,000 + \$150,000 \\
 &= \$186,000
 \end{aligned}$$

If each of the 100 drivers pays a premium of \$1,860 each year, the insurance company will collect the \$186,000 that is needed to cover the costs of the accidents that occur.

Since insurance companies have such a large number of clients, they are able to negotiate with providers of health care and other services for lower rates than the individual would be able to get, thus increasing the benefit to consumers of becoming insured and saving the insurance company itself money when it pays out claims.

Insurance companies receive income, as shown in [\[link\]](#), from insurance premiums and investment income. Investment income is derived from investing the funds that insurance companies received in the past but did not pay out as insurance claims in prior years. The insurance company receives a rate of return from investing these funds or reserves. The investments are typically made in fairly safe, liquid (easy to convert into cash) investments, as the insurance companies need to be able to readily access these funds when a major disaster strikes.

#### An Insurance Company: What Comes In, What Goes Out



Money flows into an insurance company through premiums and investments and out through the payment of claims and operating expenses.

## Government and Social Insurance

Federal and state governments run a number of insurance programs. Some of the programs look much like private insurance, in the sense that the members of a group make steady payments into a fund, and those in the group who suffer an adverse experience receive payments. Other programs protect against risk, but without an explicit fund being set up. Following are some examples.

- Unemployment insurance: Employers in every state pay a small amount for unemployment insurance, which goes into a fund that is used to pay benefits to workers for a period of time, usually six months, after they lose their jobs.
- Pension insurance: Employers that offer pensions to their retired employees are required by law to pay a small fraction of what they are setting aside for pensions to the Pension Benefit Guarantee Corporation, which is used to pay at least some pension benefits to workers if a company goes bankrupt and cannot pay the pensions it has promised.
- Deposit insurance: Banks are required by law to pay a small fraction of their deposits to the Federal Deposit Insurance Corporation, which goes into a fund that is used to pay depositors the value of their bank deposits up to \$250,000 (the amount was raised from \$100,000 to \$250,000 in 2008) if the bank should go bankrupt.
- Workman's compensation insurance: Employers are required by law to pay a small percentage of the salaries that they pay into funds, typically run at the state level, that are used to pay benefits to workers who suffer an injury on the job.

- Retirement insurance: All workers pay a percentage of their income into Social Security and into Medicare, which then provides income and health care benefits to the elderly. Social Security and Medicare are not literally “insurance” in the sense that those currently contributing to the fund are not eligible for benefits. They function like insurance, however, in the sense that regular payments are made into the programs today in exchange for benefits to be received in the case of a later event—either becoming old or becoming sick when old. Such programs are sometimes called “social insurance.”

The major additional costs to insurance companies, other than the payment of claims, are the costs of running a business: the administrative costs of hiring workers, administering accounts, and processing insurance claims. For most insurance companies, the insurance premiums coming in and the claims payments going out are much larger than the amounts earned by investing money or the administrative costs.

Thus, while factors like investment income earned on reserves, administrative costs, and groups with different risks complicate the overall picture, a fundamental law of insurance must hold true: The average person’s payments into insurance over time must cover 1) the average person’s claims, 2) the costs of running the company, and 3) leave room for the firm’s profits. This law can be boiled down to the idea that average premiums and average insurance payouts must be approximately equal.

## Risk Groups and Actuarial Fairness

Not all of those who purchase insurance face the same risks. Some people may be more likely, because of genetics or personal habits, to fall sick with certain diseases. Some people may live in an area where car theft or home robbery is more likely than others. Some drivers are safer than others. A **risk group** can be defined as a group that shares roughly the same risks of an adverse event occurring.

Insurance companies often classify people into risk groups, and charge lower premiums to those with lower risks. If people are not separated into risk groups, then those with low-risk must pay for those with high risks. In the simple example of how car insurance works, given earlier, 60 drivers had very low damage of \$100 each, 30 drivers had medium-sized accidents that cost \$1,000 each, and 10 of the drivers had large accidents that cost \$15,000. If all 100 of these drivers pay the same \$1,860, then those with low damages are in effect paying for those with high damages.

If it is possible to classify drivers according to risk group, then each group can be charged according to its expected losses. For example, the insurance company might charge the 60 drivers who seem safest of all \$100 apiece, which is the average value of the damages they cause. Then the intermediate group could pay \$1,000 apiece and the high-cost group \$15,000 each. When the level of insurance premiums that someone pays is equal to the amount that an average person in that risk group would collect in insurance payments, the level of insurance is said to be “actuarially fair.”

Classifying people into risk groups can be controversial. For example, if someone had a major automobile accident last year, should that person be classified as a high-risk driver who is likely to have similar accidents in the future, or as a low-risk driver who was just extremely unlucky? The driver is likely to claim to be low-risk, and thus someone who should be in a risk group with those who pay low insurance premiums in the future. The insurance company is likely to believe that, on average, having a major accident is a signal of being a high-risk driver, and thus try to charge this driver higher insurance premiums. The next two sections discuss the two major problems of imperfect information in insurance markets—called moral hazard and adverse selection. Both problems arise from attempts to categorize those purchasing insurance into risk groups.

## The Moral Hazard Problem

**Moral hazard** refers to the case when people engage in riskier behavior with insurance than they would if they did not have insurance. For example, if you have health insurance that covers the cost of visiting the doctor, you may be less likely to take precautions against catching an illness that might require a doctor's visit. If you have car insurance, you will worry less about driving or parking your car in ways that make it more likely to get dented. In another example, a business without insurance might install absolute top-level security and fire sprinkler systems to guard against theft and fire. If it is insured, that same business might only install a minimum level of security and fire sprinkler systems.

Moral hazard cannot be eliminated, but insurance companies have some ways of reducing its effect. Investigations to prevent insurance fraud are one way of reducing the extreme cases of moral hazard. Insurance companies can also monitor certain kinds of behavior; to return to the example from above, they might offer a business a lower rate on property insurance if the business installs a top-level security and fire sprinkler system and has those systems inspected once a year.

Another method to reduce moral hazard is to require the injured party to pay a share of the costs. For example, insurance policies often have **deductibles**, which is an amount that the insurance policyholder must pay out of their own pocket before the insurance coverage starts paying. For example, auto insurance might pay for all losses greater than \$500. Health insurance policies often have a **copayment**, in which the policyholder must pay a small amount; for example, a person might have to pay \$20 for each doctor visit, and the insurance company would cover the rest. Another method of cost-sharing is **coinsurance**, which means that the insurance company covers a certain percentage of the cost. For example, insurance might pay for 80% of the costs of repairing a home after a fire, but the homeowner would pay the other 20%.

All of these forms of cost-sharing discourage moral hazard, because people know that they will have to pay something out of their own pocket when they make an insurance claim. The effect can be powerful. One prominent study found that when people face moderate deductibles and copayments for their health insurance, they consume about one-third less in medical care than people who have complete insurance and do not pay anything out of

pocket, presumably because deductibles and copayments reduce the level of moral hazard. However, those who consumed less health care did not seem to have any difference in health status.

A final way of reducing moral hazard, which is especially applicable to health care, is to focus on the incentives of providers of health care, rather than consumers. Traditionally, most health care in the United States has been provided on a **fee-for-service** basis, which means that medical care providers are paid for the services they provide and are paid more if they provide additional services. However, in the last decade or so, the structure of healthcare provision has shifted to an emphasis on health maintenance organizations (HMOs). A **health maintenance organization (HMO)** provides healthcare that receives a fixed amount per person enrolled in the plan—regardless of how many services are provided. In this case, a patient with insurance has an incentive to demand more care, but the healthcare provider, which is receiving only a fixed payment, has an incentive to reduce the moral hazard problem by limiting the quantity of care provided—as long as it will not lead to worse health problems and higher costs later. Today, many doctors are paid with some combination of managed care and fee-for-service; that is, a flat amount per patient, but with additional payments for the treatment of certain health conditions.

Imperfect information is the cause of the moral hazard problem. If an insurance company had perfect information on risk, it could simply raise its premiums every time an insured party engages in riskier behavior. However, an insurance company cannot monitor all the risks that people take all the time and so, even with various checks and cost-sharing, moral hazard will remain a problem.

**Note:**

Visit this [website](#) to read about the relationship between health care and behavioral economics.



## The Adverse Selection Problem

**Adverse selection** refers to the problem in which the buyers of insurance have more information about whether they are high-risk or low-risk than the insurance company does. This creates an asymmetric information problem for the insurance company because buyers

who are high-risk tend to want to buy more insurance, without letting the insurance company know about their higher risk. For example, someone purchasing health insurance or life insurance probably knows more about their family's health history than an insurer can reasonably find out even with a costly investigation; someone purchasing car insurance may know that they are a high-risk driver who has not yet had a major accident—but it is hard for the insurance company to collect information about how people actually drive.

To understand how adverse selection can strangle an insurance market, recall the situation of 100 drivers who are buying automobile insurance, where 60 drivers had very low damages of \$100 each, 30 drivers had medium-sized accidents that cost \$1,000 each, and 10 of the drivers had large accidents that cost \$15,000. That would equal \$186,000 in total payouts by the insurance company. Imagine that, while the insurance company knows the overall size of the losses, it cannot identify the high-risk, medium-risk, and low-risk drivers. However, the drivers themselves know their risk groups. Since there is asymmetric information between the insurance company and the drivers, the insurance company would likely set the price of insurance at \$1,860 per year, to cover the average loss (not including the cost of overhead and profit). The result is that those with low risks of only \$100 will likely decide not to buy insurance; after all, it makes no sense for them to pay \$1,860 per year when they are likely only to experience losses of \$100. Those with medium risks of a \$1,000 accident will not buy insurance either. So the insurance company ends up only selling insurance for \$1,860 to high-risk drivers who will average \$15,000 in claims apiece. So the insurance company ends up losing a lot of money. If the insurance company tries to raise its premiums to cover the losses of those with high risks, then those with low or medium risks will be even more discouraged from buying insurance.

Rather than face such a situation of adverse selection, the insurance company may decide not to sell insurance in this market at all. If an insurance market is to exist, then one of two things must happen. First, the insurance company might find some way of separating insurance buyers into risk groups with some degree of accuracy and charging them accordingly, which in practice often means that the insurance company tries not to sell insurance to those who may pose high risks. Or second, those with low risks must be required to buy insurance, even if they have to pay more than the actuarially fair amount for their risk group. The notion that people can be required to purchase insurance raises the issue of government laws and regulations that influence the insurance industry.

## **U.S. Health Care in an International Context**

The United States is the only high-income country in the world where most health insurance is paid for and provided by private firms. Greater government involvement in the provision of health insurance is one possible way of addressing moral hazard and adverse selection problems.

The moral hazard problem with health insurance is that when people have insurance, they will demand higher quantities of health care. In the United States, private healthcare insurance tends to encourage an ever-greater demand for healthcare services, which

healthcare providers are happy to fulfill. [\[link\]](#) shows that on a per-person basis, U.S. healthcare spending towers above other countries. It should be noted that while healthcare expenditures in the United States are far higher than healthcare expenditures in other countries, the health outcomes in the United States, as measured by life expectancy and lower rates of childhood mortality, tend to be lower. Health outcomes, however, may not be significantly affected by healthcare expenditures. Many studies have shown that a country's health is more closely related to diet, exercise, and genetic factors than to healthcare expenditure. This fact further emphasizes that the United States is spending very large amounts on medical care with little obvious health gain.

In the U.S. health insurance market, the main way of solving this adverse selection problem is that health insurance is often sold through groups based on place of employment, or, under The Affordable Care Act, from a state government sponsored health exchange market. From an insurance company's point of view, selling insurance through an employer mixes together a group of people—some with high risks of future health problems and some with lower risks—and thus reduces the insurance firm's fear of attracting only those who have high risks. However, many small companies do not provide health insurance to their employees, and many lower-paying jobs do not include health insurance. Even after all U.S. government programs that provide health insurance for the elderly and the poor are taken into account, approximately 32 million Americans were without health insurance in 2015. While a government-controlled system can avoid the adverse selection problem entirely by providing at least basic health insurance for all, another option is to mandate that all Americans buy health insurance from some provider by preventing providers from denying individuals based on preexisting conditions. Indeed, this approach was adopted in the Patient Protection and Affordable Care Act, which is discussed later on in this chapter.

<b>Country</b>	<b>Health Care Spending per Person (in 2008)</b>	<b>Male Life Expectancy at Birth, in Years (in 2012)</b>	<b>Female Life Expectancy at Birth, in Years (in 2012)</b>	<b>Male Chance of Dying before Age 5, per 1,000 (in 2012)</b>	<b>Female Chance of Dying before Age 5, per 1,000 (in 2012)</b>
United States	\$7,538	76	81	8	7

Germany	\$3,737	78	83	4	4
France	\$3,696	78	85	4	4
Canada	\$4,079	79	84	6	5
United Kingdom	\$3,129	78	83	5	4

A Comparison of Healthcare Spending Across Select Countries(Source: 2010 OECD study and World Fact Book)

At its best, the largely private U.S. system of health insurance and healthcare delivery provides an extraordinarily high quality of care, along with generating a seemingly endless parade of life-saving innovations. But the system also struggles to control its high costs and to provide basic medical care to all. Other countries have lower costs and more equal access, but they often struggle to provide rapid access to health care and to offer the near-miracles of the most up-to-date medical care. The challenge is a healthcare system that strikes the right balance between quality, access, and cost.

## Government Regulation of Insurance

The U.S. insurance industry is primarily regulated at the state level; indeed, since 1871 there has been a National Association of Insurance Commissioners that brings together these state regulators to exchange information and strategies. The state insurance regulators typically attempt to accomplish two things: to keep the price of insurance low and to make sure that everyone has insurance. These goals, however, can conflict with each other and also become easily entangled in politics.

If insurance premiums are set at actuarially fair levels, so that people end up paying an amount that accurately reflects their risk group, certain people will end up paying a lot. For example, if health insurance companies were trying to cover people who already have a chronic disease like AIDS, or who were elderly, they would charge these groups very high premiums for health insurance, because their expected health care costs are quite high. Women in the age bracket 18–44 consume, on average, about 65% more in health care spending than men. Young male drivers have more car accidents than young female drivers. Thus, actuarially fair insurance would tend to charge young men much more for car insurance than young women. Because people in high-risk groups would find themselves charged so heavily for insurance, they might choose not to buy insurance at all.

State insurance regulators have sometimes reacted by passing rules that attempt to set low premiums for insurance. Over time, however, the fundamental law of insurance must hold: the average amount received by individuals must equal the average amount paid in premiums. When rules are passed to keep premiums low, insurance companies try to avoid



insuring any high-risk or even medium-risk parties. If a state legislature passes strict rules requiring insurance companies to sell to everyone at low prices, the insurance companies always have the option of withdrawing from doing business in that state. For example, the insurance regulators in New Jersey are well-known for attempting to keep auto insurance premiums low, and more than 20 different insurance companies stopped doing business in the state in the late 1990s and early 2000s. Similarly, in 2009, State Farm announced that it was withdrawing from selling property insurance in Florida.

In short, government regulators cannot force companies to charge low prices and provide high levels of insurance coverage—and thus take losses—for a sustained period of time. If insurance premiums are going to be set below the actuarially fair level for a certain group, some other group will have to make up the difference. There are two other groups who can make up the difference: taxpayers or other buyers of insurance.

In some industries, the U.S. government has decided free markets will not provide insurance at an affordable price, and so the government pays for it directly. For example, private health insurance is too expensive for many people whose incomes are too low. To combat this, the U.S. government, together with the states, runs the Medicaid program, which provides health care to those with low incomes. Private health insurance also does not work well for the elderly, because their average health care costs can be very high. Thus, the U.S. government started the Medicare program, which provides health insurance to all those over age 65. Other government-funded health-care programs are aimed at military veterans, as an added benefit, and children in families with relatively low incomes.

Another common government intervention in insurance markets is to require that everyone buy certain kinds of insurance. For example, most states legally require car owners to buy auto insurance. Likewise, when a bank loans someone money to buy a home, the person is typically required to have homeowner's insurance, which protects against fire and other physical damage (like hailstorms) to the home. A legal requirement that everyone must buy insurance means that insurance companies do not need to worry that those with low risks will avoid buying insurance. Since insurance companies do not need to fear adverse selection, they can set their prices based on an average for the market, and those with lower risks will, to some extent, end up subsidizing those with higher risks. However, even when laws are passed requiring people to purchase insurance, insurance companies cannot be compelled to sell insurance to everyone who asks—at least not at low cost. Thus, insurance companies will still try to avoid selling insurance to those with high risks whenever possible.

The government cannot pass laws that make the problems of moral hazard and adverse selection disappear, but the government can make political decisions that certain groups should have insurance, even though the private market would not otherwise provide that insurance. Also, the government can impose the costs of that decision on taxpayers or on other buyers of insurance.

## **The Patient Protection and Affordable Care Act**

In March of 2010, President Obama signed into law the Patient Protection and Affordable Care Act (PPACA). This highly contentious law began to be phased in over time starting in October of 2013. The goal of the act is to bring the United States closer to universal coverage. Some of the key features of the plan include:

- Individual mandate: All individuals, who do not receive health care through their employer or through a government program (for example, Medicare), are required to have health insurance or pay a fine. The individual mandate's goal was to reduce the adverse selection problem and keep prices down by requiring all consumers—even the healthiest ones—to have health insurance. Without the need to guard against adverse selection (whereby only the riskiest consumers buy insurance) by raising prices, health insurance companies could provide more reasonable plans to their customers.
- Each state is required to have health insurance exchanges whereby insurance companies compete for business. The goal of the exchanges is to improve competition in the market for health insurance.
- Employer mandate: All employers with more than 50 employees must offer health insurance to their employees.

The Affordable Care Act (ACA) will be funded through additional taxes to include:

- Increase the Medicare tax by 0.9 percent and add a 3.8 percent tax on unearned income for high income taxpayers.
- Charge an annual fee on health insurance providers.
- Impose other taxes such as a 2.3% tax on manufacturers and importers of certain medical devices.

Many people and politicians have sought to overturn the bill. Those that oppose the bill believe it violates an individual's right to choose whether to have insurance or not. In 2012, a number of states challenged the law on the basis that the individual mandate provision is unconstitutional. In June of 2012, the U.S. Supreme Court ruled in a 5–4 decision that the individual mandate is actually a tax, so it is constitutional as the federal government has the right to tax the populace.

**Note:**

**What's the Big Deal with Obamacare?**

What is it that the Affordable Care Act (ACA) will actually do? To begin with, we should note that it is a massively complex law, with a large number of parts, some of which were implemented immediately, and others that will start every year from 2013 through 2020. As noted in the chapter, people face ever-increasing healthcare costs in the United States. Those with health insurance demand more health care, pushing up the cost. This is one of the problems the ACA is attempting to fix, in part by introducing regulations designed to control increases in healthcare costs. One example is the regulation that caps the amount healthcare providers can spend on administrative costs. Another is a requirement that

healthcare providers switch to electronic medical records (EMRs), which will reduce administrative costs.

Another component of the ACA is the requirement that states establish health insurance exchanges, or markets, where people without health insurance, and businesses that do not provide it for their employees, can shop for different insurance plans. Setting up these exchanges reduces the imperfections in the market for insurance and, by adding to the supply of insurance plans, may lead to lower prices if the supply increases more than demand. Also, people who are uninsured tend to use emergency rooms for treatment—the most expensive form of healthcare. Given that there are over 40 million uninsured citizens in the United States, this has contributed significantly to rising costs. Capping administrative costs, requiring the use of EMRs, and establishing health insurance markets for those currently uninsured, are all components of the ACA that are intended to help control increases in healthcare costs.

Over the years, the ranks of the uninsured in the United States have grown as rising prices, designed to offset the problem of distinguishing the high-risk from the low-risk person, have pushed employers and individuals out of the market. Also, insurance companies have increasingly used pre-existing conditions to determine if someone is high risk, and thus they either charge prices based on average costs, or they choose not to insure these groups. This has also contributed to the over 32 million uninsured. The ACA addresses this problem by providing that people with preexisting conditions cannot be denied health insurance.

This presents another selection problem because those with pre-existing conditions are a high-risk group. Taken as a separate group, the law of insurance says they should pay higher prices for insurance. Since they cannot be singled out, prices go up for everyone, and low-risk people leave the group. As the high-risk group gets sicker and more risky, prices go up again, and still more people leave the group, creating an upward spiral in prices. To offset this selection problem, the ACA includes an employer and individual mandate requirement. All businesses and individuals must purchase health insurance. At the time of this writing, the actual impact of the Patient Protection and Affordable Care Act is still unknown. Due to political opposition and some difficulties with meeting deadlines, several parts of the law have been delayed, and it will be some time before economists are able to collect enough data to determine whether the law has, in fact, increased coverage and lowered costs as was its intent.

## **Key Concepts and Summary**

Insurance is a way of sharing risk. A group of people pay premiums for insurance against some unpleasant event, and those in the group who actually experience the unpleasant event then receive some compensation. The fundamental law of insurance is that what the average person pays in over time must be very similar to what the average person gets out. In an actuarially fair insurance policy, the premiums that a person pays to the insurance company are the same as the average amount of benefits for a person in that risk group. Moral hazard

arises in insurance markets because those who are insured against a risk will have less reason to take steps to avoid the costs from that risk.

Many insurance policies have deductibles, copayments, or coinsurance. A deductible is the maximum amount that the policyholder must pay out-of-pocket before the insurance company pays the rest of the bill. A copayment is a flat fee that an insurance policy-holder must pay before receiving services. Coinsurance requires the policyholder to pay a certain percentage of costs. Deductibles, copayments, and coinsurance reduce moral hazard by requiring the insured party to bear some of the costs before collecting insurance benefits.

In a fee-for-service health financing system, medical care providers are reimbursed according to the cost of services they provide. An alternative method of organizing health care is through health maintenance organizations (HMOs), where medical care providers are reimbursed according to the number of patients they handle, and it is up to the providers to allocate resources between patients who receive more or fewer health care services.

Adverse selection arises in insurance markets when insurance buyers know more about the risks they face than does the insurance company. As a result, the insurance company runs the risk that low-risk parties will avoid its insurance because it is too costly for them, while high-risk parties will embrace it because it looks like a good deal to them.

## Self-Check Question

### Exercise:

**Problem:** Why is it difficult to measure health outcomes?

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### Solution:

It is almost impossible to distinguish whether a health outcome such as life expectancy was the result of personal preferences that might affect health and longevity, such as diet, exercise, certain risky behavior, and consumption of certain items like tobacco, or the result of expenditures on health care (for example, annual check-ups).

## Review Questions

### Exercise:

**Problem:** What is an insurance premium?

### Exercise:

**Problem:**

In an insurance system, would you expect each person to receive in benefits pretty much what they pay in premiums? Or is it just that the average benefits paid will equal the average premiums paid?

**Exercise:**

**Problem:** What is an actuarially fair insurance policy?

**Exercise:**

**Problem:** What is the problem of moral hazard?

**Exercise:**

**Problem:**

How can moral hazard lead to insurance being more costly than was expected?

**Exercise:**

**Problem:** Define deductibles, copayments, and coinsurance.

**Exercise:**

**Problem:** How can deductibles, copayments, and coinsurance reduce moral hazard?

**Exercise:**

**Problem:**

What is the key difference between a fee-for-service healthcare system and a system based on health maintenance organizations?

**Exercise:**

**Problem:**

How might adverse selection make it difficult for an insurance market to operate?

**Exercise:**

**Problem:** What are some of the metrics used to measure health outcomes?

## **Critical Thinking Questions**

**Exercise:**

**Problem:**

How do you think the problem of moral hazard might have affected the safety of sports such as football and boxing when safety regulations started requiring that players wear more padding?

**Exercise:****Problem:**

To what sorts of customers would an insurance company offer a policy with a high copay? What about a high premium with a lower copay?

**Problems****Exercise:****Problem:**

Imagine that 50-year-old men can be divided into two groups: those who have a family history of cancer and those who do not. For the purposes of this example, say that 20% of a group of 1,000 men have a family history of cancer, and these men have one chance in 50 of dying in the next year, while the other 80% of men have one chance in 200 of dying in the next year. The insurance company is selling a policy that will pay \$100,000 to the estate of anyone who dies in the next year.

- a. If the insurance company were selling life insurance separately to each group, what would be the actuarially fair premium for each group?
- b. If an insurance company were offering life insurance to the entire group, but could not find out about family cancer histories, what would be the actuarially fair premium for the group as a whole?
- c. What will happen to the insurance company if it tries to charge the actuarially fair premium to the group as a whole rather than to each group separately?

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## **Glossary**

### **adverse selection**

when groups with inherently higher risks than the average person seek out insurance, thus straining the insurance system

### **coinsurance**

when an insurance policyholder pays a percentage of a loss, and the insurance company pays the remaining cost

### **copayment**

when an insurance policyholder must pay a small amount for each service, before insurance covers the rest

### **deductible**

an amount that the insurance policyholders must pay out of their own pocket before the insurance coverage pays anything

### **fee-for-service**

when medical care providers are paid according to the services they provide

### **health maintenance organization (HMO)**

an organization that provides health care and is paid a fixed amount per person enrolled in the plan—regardless of how many services are provided

### **insurance**

method of protecting a person from financial loss, whereby policy holders make regular payments to an insurance entity; the insurance firm then remunerates a group member who suffers significant financial damage from an event covered by the policy

### **moral hazard**

when people have insurance against a certain event, they are less likely to guard against that event occurring

premium

payment made to an insurance company

risk group

a group that shares roughly the same risks of an adverse event occurring



Introduction to Financial Markets  
class="introduction"  
Building Home Equity

Many people  
choose to  
purchase their  
home rather than  
rent. This  
chapter explores  
how the global  
financial crisis  
has influenced  
home  
ownership.

(Credit:  
modification of  
work by Diana  
Parkhouse/Flick  
r Creative  
Commones)

**Note:****The Housing Bubble and the Financial Crisis of 2007**

In 2006, housing equity in the United States peaked at \$13 trillion. That means that the market prices of homes, less what was still owed on the loans used to buy these houses, equaled \$13 trillion. This was a very good number, since the equity represented the value of the financial asset most U.S. citizens owned.

However, by 2008 this number had gone down to \$8.8 trillion, and it declined further still in 2009. Combined with the decline in value of other financial assets held by U.S. citizens, by 2010, U.S. homeowners' wealth had declined by \$14 trillion! This is a staggering result, and it affected millions of lives: people had to alter their retirement decisions, housing decisions, and other important consumption decisions. Just about every other large economy in the world suffered a decline in the market value of financial assets, as a result of the global financial crisis of 2008–2009.

This chapter will explain why people buy houses (other than as a place to live), why they buy other types of financial assets, and why businesses sell those financial assets in the first place. The chapter will also give us insight

into why financial markets and assets go through boom and bust cycles like the one described here.

**Note:**

**Introduction to Financial Markets**

In this chapter, you will learn about:

- How Businesses Raise Financial Capital
- How Households Supply Financial Capital
- How to Accumulate Personal Wealth

When a firm needs to buy new equipment or build a new facility, it often must go to the financial market to raise funds. Usually firms will add capacity during an economic expansion when profits are on the rise and consumer demand is high. Business investment is one of the critical ingredients needed to sustain economic growth. Even in the sluggish economy of 2009, U.S. firms invested \$1.4 trillion in new equipment and structures, in the hope that these investments would generate profits in the years ahead.

Between the end of the recession in 2009 through the second quarter 2013, profits for the S&P 500 companies grew to 9.7 % despite the weak economy, with much of that amount driven by cost cutting and reductions in input costs, according to the *Wall Street Journal*. [\[link\]](#) shows corporate profits after taxes (adjusted for inventory and capital consumption). Despite the steep decline in quarterly net profit in 2008, profits have recovered and surpassed pre-Recession levels.

**Corporate Profits After Tax (Adjusted for Inventory and Capital Consumption)**



Until 2008, corporate profits after tax have generally continued to increase each year. There was a significant drop in profits during 2008 and into 2009. The profit trend has since continued to increase each year, though at a less steady or consistent rate. (Source: Federal Reserve Economic Data (FRED) <https://research.stlouisfed.org/fred2/series/CPATAX>)

Many firms, from huge companies like General Motors to startup firms writing computer software, do not have the financial resources within the firm to make all the desired investments. These firms need financial capital from outside investors, and they are willing to pay interest for the opportunity to get a rate of return on the investment for that financial capital.

On the other side of the financial capital market, suppliers of financial capital, like households, wish to use their savings in a way that will provide a return. Individuals cannot, however, take the few thousand dollars that they save in any given year, write a letter to General Motors or some other firm, and negotiate to invest their money with that firm. Financial capital

markets bridge this gap: that is, they find ways to take the inflow of funds from many separate suppliers of financial capital and transform it into the funds desired by demanders of financial capital. Such financial markets include stocks, bonds, bank loans, and other financial investments.

**Note:**

Visit this [website](#) to read more about financial markets.



Our perspective then shifts to consider how these financial investments appear to suppliers of capital such as the households that are saving funds. Households have a range of investment options: bank accounts, certificates of deposit, money market mutual funds, bonds, stocks, stock and bond mutual funds, housing, and even tangible assets like gold. Finally, the chapter investigates two methods for becoming rich: a quick and easy method that does not work very well at all, and a slow, reliable method that can work very well indeed over a lifetime.

## How Businesses Raise Financial Capital

By the end of this section, you will be able to:

- Describe financial capital and how it relates to profits
- Discuss the purpose and process of borrowing, bonds, and corporate stock
- Explain how firms choose between sources of financial capital

Firms often make decisions that involve spending money in the present and expecting to earn profits in the future. Examples include when a firm buys a machine that will last 10 years, or builds a new plant that will last for 30 years, or starts a research and development project. Firms can raise the financial capital they need to pay for such projects in four main ways: (1) from early-stage investors; (2) by reinvesting profits; (3) by borrowing through banks or bonds; and (4) by selling stock. When owners of a business choose sources of financial capital, they also choose how to pay for them.

### Early Stage Financial Capital

Firms that are just beginning often have an idea or a prototype for a product or service to sell, but few customers, or even no customers at all, and thus are not earning profits. Such firms face a difficult problem when it comes to raising financial capital: How can a firm that has not yet demonstrated any ability to earn profits pay a rate of return to financial investors?

For many small businesses, the original source of money is the owner of the business. Someone who decides to start a restaurant or a gas station, for instance, might cover the startup costs by dipping into his or her own bank account, or by borrowing money (perhaps using a home as collateral). Alternatively, many cities have a network of well-to-do individuals, known as “angel investors,” who will put their own money into small new companies at an early stage of development, in exchange for owning some portion of the firm.

**Venture capital** firms make financial investments in new companies that are still relatively small in size, but that have potential to grow substantially.

These firms gather money from a variety of individual or institutional investors, including banks, institutions like college endowments, insurance companies that hold financial reserves, and corporate pension funds. Venture capital firms do more than just supply money to small startups. They also provide advice on potential products, customers, and key employees. Typically, a venture capital fund invests in a number of firms, and then investors in that fund receive returns according to how the fund as a whole performs.

The amount of money invested in venture capital fluctuates substantially from year to year: as one example, venture capital firms invested more than \$48.3 billion in 2014, according to the National Venture Capital Association. All early-stage investors realize that the majority of small startup businesses will never hit it big; indeed, many of them will go out of business within a few months or years. They also know that getting in on the ground floor of a few huge successes like a Netflix or an Amazon.com can make up for a lot of failures. Early-stage investors are therefore willing to take large risks in order to be in a position to gain substantial returns on their investment.

## **Profits as a Source of Financial Capital**

If firms are earning profits (their revenues are greater than costs), they can choose to reinvest some of these profits in equipment, structures, and research and development. For many established companies, reinvesting their own profits is one primary source of financial capital. Companies and firms just getting started may have numerous attractive investment opportunities, but few current profits to invest. Even large firms can experience a year or two of earning low profits or even suffering losses, but unless the firm can find a steady and reliable source of financial capital so that it can continue making real investments in tough times, the firm may not survive until better times arrive. Firms often need to find sources of financial capital other than profits.

## **Borrowing: Banks and Bonds**

When a firm has a record of at least earning significant revenues, and better still of earning profits, the firm can make a credible promise to pay interest, and so it becomes possible for the firm to borrow money. Firms have two main methods of borrowing: banks and bonds.

A bank loan for a firm works in much the same way as a loan for an individual who is buying a car or a house. The firm borrows an amount of money and then promises to repay it, including some rate of interest, over a predetermined period of time. If the firm fails to make its loan payments, the bank (or banks) can often take the firm to court and require it to sell its buildings or equipment to make the loan payments.

Another source of financial capital is a bond. A **bond** is a financial contract: a borrower agrees to repay the amount that was borrowed and also a rate of interest over a period of time in the future. A **corporate bond** is issued by firms, but bonds are also issued by various levels of government. For example, a **municipal bond** is issued by cities, a state bond by U.S. states, and a **Treasury bond** by the federal government through the U.S. Department of the Treasury. A bond specifies an amount that will be borrowed, the interest rate that will be paid, and the time until repayment.

A large company, for example, might issue bonds for \$10 million; the firm promises to make interest payments at an annual rate of 8%, or \$800,000 per year and then, after 10 years, will repay the \$10 million it originally borrowed. When a firm issues bonds, the total amount that is borrowed is divided up. A firm seeks to borrow \$50 million by issuing bonds, might actually issue 10,000 bonds of \$5,000 each. In this way, an individual investor could, in effect, loan the firm \$5,000, or any multiple of that amount. Anyone who owns a bond and receives the interest payments is called a **bondholder**. If a firm issues bonds and fails to make the promised interest payments, the bondholders can take the firm to court and require it to pay, even if the firm needs to raise the money by selling buildings or equipment. However, there is no guarantee the firm will have sufficient assets to pay off the bonds. The bondholders may get back only a portion of what they loaned the firm.

Bank borrowing is more customized than issuing bonds, so it often works better for relatively small firms. The bank can get to know the firm



extremely well—often because the bank can monitor sales and expenses quite accurately by looking at deposits and withdrawals. Relatively large and well-known firms often issue bonds instead. They use bonds to raise new financial capital that pays for investments, or to raise capital to pay off old bonds, or to buy other firms. However, the idea that banks are usually used for relatively smaller loans and bonds for larger loans is not an ironclad rule: sometimes groups of banks make large loans and sometimes relatively small and lesser-known firms issue bonds.

## Corporate Stock and Public Firms

A **corporation** is a business that “incorporates”—that is owned by shareholders that have limited liability for the debt of the company but share in its profits (and losses). Corporations may be private or public, and may or may not have stock that is publicly traded. They may raise funds to finance their operations or new investments by raising capital through the sale of stock or the issuance of bonds.

Those who buy the stock become the owners, or **shareholders**, of the firm. **Stock** represents ownership of a firm; that is, a person who owns 100% of a company’s stock, by definition, owns the entire company. The stock of a company is divided into **shares**. Corporate giants like IBM, AT&T, Ford, General Electric, Microsoft, Merck, and Exxon all have millions of shares of stock. In most large and well-known firms, no individual owns a majority of the shares of the stock. Instead, large numbers of shareholders—even those who hold thousands of shares—each have only a small slice of the overall ownership of the firm.

When a company is owned by a large number of shareholders, there are three questions to ask:

1. How and when does the company get money from the sale of its stock?
2. What rate of return does the company promise to pay when it sells stock?
3. Who makes decisions in a company owned by a large number of shareholders?

First, a firm receives money from the sale of its stock only when the company sells its own stock to the public (the public includes individuals, mutual funds, insurance companies, and pension funds). A firm's first sale of stock to the public is called an **initial public offering (IPO)**. The IPO is important for two reasons. For one, the IPO, and any stock issued thereafter, such as stock held as treasury stock (shares that a company keeps in their own treasury) or new stock issued later as a secondary offering, provides the funds to repay the early-stage investors, like the angel investors and the venture capital firms. A venture capital firm may have a 40% ownership in the firm. When the firm sells stock, the venture capital firm sells its part ownership of the firm to the public. A second reason for the importance of the IPO is that it provides the established company with financial capital for a substantial expansion of its operations.

Most of the time when corporate stock is bought and sold, however, the firm receives no financial return at all. If you buy shares of stock in General Motors, you almost certainly buy them from the current owner of those shares, and General Motors does not receive any of your money. This pattern should not seem particularly odd. After all, if you buy a house, the current owner gets your money, not the original builder of the house. Similarly, when you buy shares of stock, you are buying a small slice of ownership of the firm from the existing owner—and the firm that originally issued the stock is not a part of this transaction.

Second, when a firm decides to issue stock, it must recognize that investors will expect to receive a rate of return. That rate of return can come in two forms. A firm can make a direct payment to its shareholders, called a **dividend**. Alternatively, a financial investor might buy a share of stock in Wal-Mart for \$45 and then later sell that share of stock to someone else for \$60, for a gain of \$15. The increase in the value of the stock (or of any asset) between when it is bought and when it is sold is called a **capital gain**.

Third: Who makes the decisions about when a firm will issue stock, or pay dividends, or re-invest profits? To understand the answers to these questions, it is useful to separate firms into two groups: private and public.

A **private company** is owned by the people who run it on a day-to-day basis. A private company can be run by individuals, in which case it is

called a **sole proprietorship**, or it can be run by a group, in which case it is a **partnership**. A private company can also be a corporation, but with no publicly issued stock. A small law firm run by one person, even if it employs some other lawyers, would be a sole proprietorship. A larger law firm may be owned jointly by its partners. Most private companies are relatively small, but there are some large private corporations, with tens of billions of dollars in annual sales, that do not have publicly issued stock, such as farm products dealer Cargill, the Mars candy company, and the Bechtel engineering and construction firm.

When a firm decides to sell stock, which in turn can be bought and sold by financial investors, it is called a **public company**. Shareholders own a public company. Since the shareholders are a very broad group, often consisting of thousands or even millions of investors, the shareholders vote for a board of directors, who in turn hire top executives to run the firm on a day-to-day basis. The more shares of stock a shareholder owns, the more votes that shareholder is entitled to cast for the company's board of directors.

In theory, the board of directors helps to ensure that the firm is run in the interests of the true owners—the shareholders. However, the top executives who run the firm have a strong voice in choosing the candidates who will be on their board of directors. After all, few shareholders are knowledgeable enough or have enough of a personal incentive to spend energy and money nominating alternative members of the board.

## **How Firms Choose between Sources of Financial Capital**

There are clear patterns in how businesses raise financial capital. These patterns can be explained in terms of imperfect information, which as discussed in [Information, Risk, and Insurance](#), is a situation where buyers and sellers in a market do not both have full and equal information. Those who are actually running a firm will almost always have more information about whether the firm is likely to earn profits in the future than outside investors who provide financial capital.

Any young startup firm is a risk; indeed, some startup firms are only a little more than an idea on paper. The firm's founders inevitably have better information about how hard they are willing to work, and whether the firm is likely to succeed, than anyone else. When the founders put their own money into the firm, they demonstrate a belief in its prospects. At this early stage, angel investors and venture capitalists try to overcome the imperfect information, at least in part, by knowing the managers and their business plan personally and by giving them advice.

Accurate information is sometimes not available because **corporate governance**, the name economists give to the institutions that are supposed to watch over top executives, fails, as the following Clear It Up feature on Lehman Brothers shows.

**Note:**

How did lack of corporate governance lead to the Lehman Brothers failure?

In 2008, Lehman Brothers was the fourth largest U.S. investment bank, with 25,000 employees. The firm had been in business for 164 years. On September 15, 2008, Lehman Brothers filed for Chapter 11 bankruptcy protection. There are many causes of the Lehman Brothers failure. One area of apparent failure was the lack of oversight by the Board of Directors to keep managers from undertaking excessive risk. Part of the oversight failure, according to Tim Geithner's April 10, 2010, testimony to Congress, can be attributed to the Executive Compensation Committee's emphasis on short-term gains without enough consideration of the risks. In addition, according to the court examiner's report, the Lehman Brother's Board of Directors paid too little attention to the details of the operations of Lehman Brothers and also had limited financial service experience.

The board of directors, elected by the shareholders, is supposed to be the first line of corporate governance and oversight for top executives. A second institution of corporate governance is the auditing firm hired to go over the financial records of the company and certify that everything looks reasonable. A third institution of corporate governance is outside investors, especially large shareholders like those who invest large mutual funds or

pension funds. In the case of Lehman Brothers, corporate governance failed to provide investors with accurate financial information about the firm's operations.

As a firm becomes at least somewhat established and its strategy appears likely to lead to profits in the near future, knowing the individual managers and their business plans on a personal basis becomes less important, because information has become more widely available regarding the company's products, revenues, costs, and profits. As a result, other outside investors who do not know the managers personally, like bondholders and shareholders, are more willing to provide financial capital to the firm.

At this point, a firm must often choose how to access financial capital. It may choose to borrow from a bank, issue bonds, or issue stock. The great disadvantage of borrowing money from a bank or issuing bonds is that the firm commits to scheduled interest payments, whether or not it has sufficient income. The great advantage of borrowing money is that the firm maintains control of its operations and is not subject to shareholders. Issuing stock involves selling off ownership of the company to the public and becoming responsible to a board of directors and the shareholders.

The benefit of issuing stock is that a small and growing firm increases its visibility in the financial markets and can access large amounts of financial capital for expansion, without worrying about paying this money back. If the firm is successful and profitable, the board of directors will need to decide upon a dividend payout or how to reinvest profits to further grow the company. Issuing and placing stock is expensive, requires the expertise of investment bankers and attorneys, and entails compliance with reporting requirements to shareholders and government agencies, such as the federal Securities and Exchange Commission.

## **Key Concepts and Summary**

Companies can raise early-stage financial capital in several ways: from their owners' or managers' personal savings, or credit cards and from

private investors like angel investors and venture capital firms.

A bond is a financial contract through which a borrower agrees to repay the amount that was borrowed. A bond specifies an amount that will be borrowed, the amounts that will be repaid over time based on the interest rate when the bond is issued, and the time until repayment. Corporate bonds are issued by firms; municipal bonds are issued by cities, state bonds by U.S. states, and Treasury bonds by the federal government through the U.S. Department of the Treasury.

Stock represents ownership of a firm. The stock of a company is divided into shares. A firm receives financial capital when it sells stock to the public. A company's first sale of stock to the public is called the initial public offering (IPO). However, a firm does not receive any funds when one shareholder sells stock in the firm to another investor. The rate of return on stock is received in two forms: dividends and capital gains.

A private company is usually owned by the people who run it on a day-to-day basis, although it can be run by hired managers. A private company owned and run by an individual is called a sole proprietorship, while a firm owned run by a group is called a partnership. When a firm decides to sell stock that can be bought and sold by financial investors, then the firm is owned by its shareholders—who in turn elect a board of directors to hire top day-to-day management—and is called a public company. Corporate governance is the name economists give to the institutions that are supposed to watch over top executives, though it does not always work.

## **Self-Check Questions**

### **Exercise:**

#### **Problem:**

Answer these three questions about early-stage corporate finance:

- a. Why do very small companies tend to raise money from private investors instead of through an IPO?

- b. Why do small, young companies often prefer an IPO to borrowing from a bank or issuing bonds?
  - c. Who has better information about whether a small firm is likely to earn profits, a venture capitalist or a potential bondholder, and why?
- 

**Solution:**

- a. The management of small companies might rather do an IPO right away, but until they get the company up and running, most people would pay very much for the stock because of the risks involved.
- b. A small company may be earning few or zero profits, and its owners want to reinvest their earnings in the future growth of the company. If this company issues bonds or borrows money, it is obligated to make interest payments, which can eat up the company's cash. If the company issues stock, it is not obligated to make payments to anyone (although it may choose to pay dividends).
- c. Venture capitalists are private investors who can keep close tabs on the management and strategy of the company—and thus reduce the problems of imperfect information about whether the firm is being well run. Venture capitalists often own a substantial portion of the firm and have much better information than a typical shareholder would.

**Exercise:**

**Problem:**

From a firm's point of view, how is a bond similar to a bank loan?  
How are they different?

---

**Solution:**

From a firm's point of view, a bond is very similar to a bank loan. Both are ways of borrowing money. Both require paying interest. The major

difference is who must be persuaded to lend money: a bank loan requires persuading the bank, while issuing bonds requires persuading a number of separate bondholders. Since a bank often knows a great deal about a firm (especially if the firm has its accounts with that bank), bank loans are more common where imperfect information would otherwise be a problem.

## **Review Questions**

### **Exercise:**

#### **Problem:**

What are the most common ways for start-up firms to raise financial capital?

### **Exercise:**

#### **Problem:**

Why can firms not just use their own profits for financial capital, with no need for outside investors?

### **Exercise:**

#### **Problem:**

Why are banks more willing to lend to well-established firms?

### **Exercise:**

**Problem:** What is a bond?

### **Exercise:**

**Problem:** What does a share of stock represent?

### **Exercise:**



**Problem:**

When do firms receive money from the sale of stock in their firm and when do they not receive money?

**Exercise:**

**Problem:** What is a dividend?

**Exercise:**

**Problem:** What is a capital gain?

**Exercise:**

**Problem:**

What is the difference between a private company and a public company?

**Exercise:**

**Problem:**

How do the shareholders who own a company choose the actual managers of the company?

## **Critical Thinking Questions**

**Exercise:**

**Problem:**

If you owned a small firm that had become somewhat established, but you needed a surge of financial capital to carry out a major expansion, would you prefer to raise the funds through borrowing or by issuing stock? Explain your choice.

**Exercise:**

**Problem:**

Explain how a company can fail when the safeguards that should be in place fail.

**Problems****Exercise:****Problem:**

The Darkroom Windowshade Company has 100,000 shares of stock outstanding. The investors in the firm own the following numbers of shares: investor 1 has 20,000 shares; investor 2 has 18,000 shares; investor 3 has 15,000 shares; investor 4 has 10,000 shares; investor 5 has 7,000 shares; and investors 6 through 11 have 5,000 shares each. What is the minimum number of investors it would take to vote to change the top management of the company? If investors 1 and 2 agree to vote together, can they be certain of always getting their way in how the company will be run?

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## **Glossary**

### **bond**

a financial contract through which a borrower like a corporation, a city or state, or the federal government agrees to repay the amount that was borrowed and also a rate of interest over a period of time in the future

### **bondholder**

someone who owns bonds and receives the interest payments

### **capital gain**

a financial gain from buying an asset, like a share of stock or a house, and later selling it at a higher price

### **corporate bond**

a bond issued by firms that wish to borrow

### **corporate governance**

the name economists give to the institutions that are supposed to watch over top executives in companies owned by shareholders

### **corporation**

a business owned by shareholders who have limited liability for the company's debt yet a share of the company's profits; may be private or public and may or may not have publicly-traded stock

### **dividend**

a direct payment from a firm to its shareholders

### **initial public offering (IPO)**

the first sale of shares of stock by a firm to outside investors

### **municipal bonds**

a bond issued by cities that wish to borrow

### **partnership**

a company run by a group as opposed to an individual

private company

a firm owned by the people who run it on a day-to-day basis

public company

a firm that has sold stock to the public, which in turn can be bought and sold by investors

shareholders

people who own at least some shares of stock in a firm

shares

the stock of a firm, divided into individual portions

sole proprietorship

a company run by an individual as opposed to a group

stock

a claim on partial ownership of a specific firm

Treasury bond

a bond issued by the federal government through the U.S. Department of the Treasury

venture capital

financial investments in new companies that are still relatively small in size, but that have potential to grow substantially

## How Households Supply Financial Capital

By the end of this section, you will be able to:

- Show the relationship between savers, banks, and borrowers
- Calculate bond yield
- Contrast bonds, stocks, mutual funds, and assets
- Explain the tradeoffs between return and risk

The ways in which firms would prefer to raise funds are only half the story of financial markets. The other half is what those households and individuals who supply funds desire, and how they perceive the available choices. The focus of our discussion now shifts from firms on the demand side of financial capital markets to households on the supply side of those markets. The mechanisms for saving available to households can be divided into several categories: deposits in bank accounts; bonds; stocks; money market mutual funds; stock and bond mutual funds; and housing and other tangible assets like owning gold. Each of these investments needs to be analyzed in terms of three factors: (1) the expected rate of return it will pay; (2) the risk that the return will be much lower or higher than expected; and (3) the **liquidity** of the investment, which refers to how easily money or financial assets can be exchanged for a good or service. We will do this analysis as we discuss each of these investments in the sections below. First, however, we need to understand the difference between expected rate of return, risk, and actual rate of return.

### Expected Rate of Return, Risk, and Actual Rate of Return

The **expected rate of return** refers to how much a project or an investment is expected to return to the investor, either in future interest payments, capital gains, or increased profitability. It is usually the average return over a period of time, usually in years or even decades. **Risk** measures the uncertainty of that project's profitability. There are several types of risk, including default risk and interest rate risk. Default risk, as its name suggests, is the risk that the borrower fails to pay back the bond. Interest rate risk is the danger that you might buy a long term bond at a 6% interest rate right before market rates suddenly raise, so had you waited, you could have gotten a similar bond that paid 9%. A high-risk investment is one for

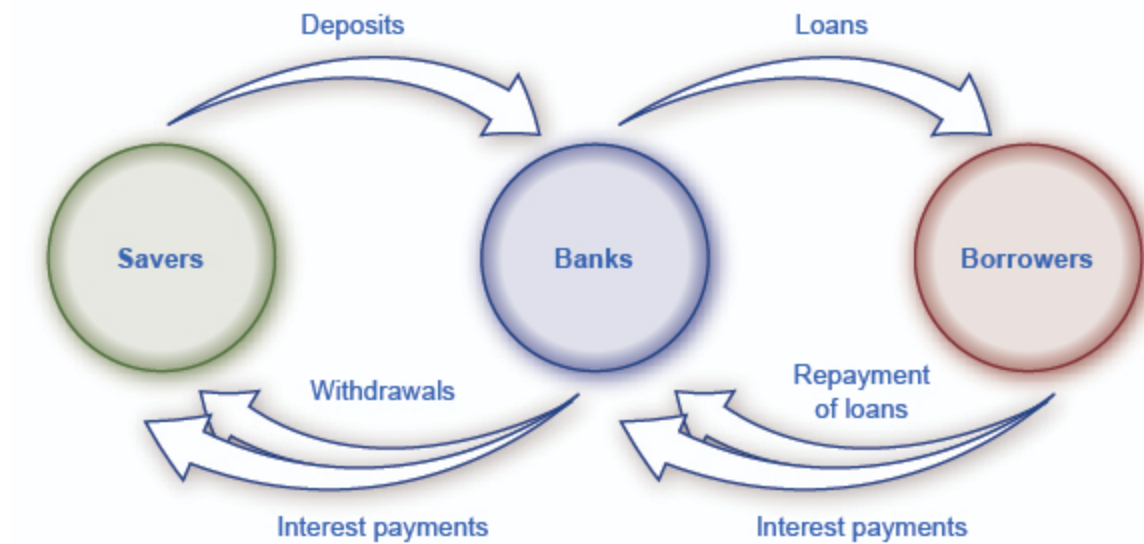
which a wide range of potential payoffs is reasonably probable. A low-risk investment will have actual returns that are fairly close to its expected rate of return year after year. A high-risk investment will have actual returns that are much higher than the expected rate of return in some months or years and much lower in other months or years. The **actual rate of return** refers to the total rate of return, including capital gains and interest paid on an investment at the end of a period of time.

## Bank Accounts

An intermediary is one who stands between two other parties; for example, a person who arranges a blind date between two other people is one kind of intermediary. In financial capital markets, banks are an example of a **financial intermediary**—that is, an institution that operates between a saver who deposits funds in a bank and a borrower who receives a loan from that bank. When a bank serves as a financial intermediary, unlike the situation with a couple on a blind date, the saver and the borrower never meet. In fact, it is not even possible to make direct connections between those who deposit funds in banks and those who borrow from banks, because all funds deposited end up in one big pool, which is then loaned out.

[\[link\]](#) illustrates the position of banks as a financial intermediary, with a pattern of deposits flowing into a bank and loans flowing out, and then repayment of the loans flowing back to the bank, with interest payments for the original savers.

Banks as Financial Intermediaries



Banks are a financial intermediary because they stand between savers and borrowers. Savers place deposits with banks, and then receive interest payments and withdraw money. Borrowers receive loans from banks, and repay the loans with interest.

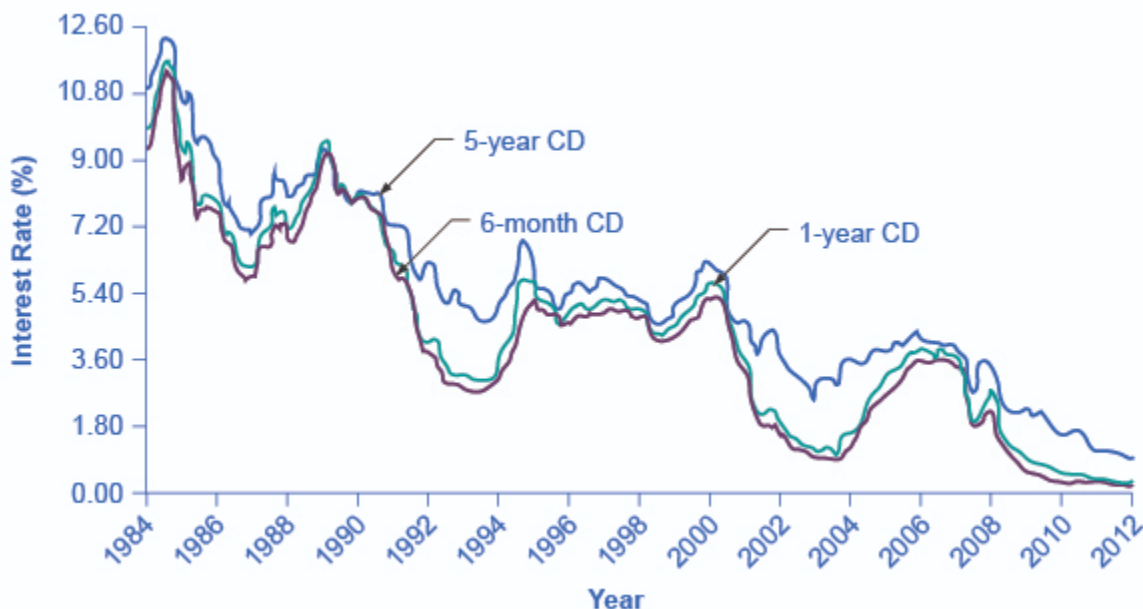
Banks offer a range of accounts to serve different needs. A **checking account** typically pays little or no interest, but it facilitates transactions by giving you easy access to your money, either by writing a check or by using a **debit card** (that is, a card which works like a credit card, except that purchases are immediately deducted from your checking account rather than being billed separately through a credit card company). A **savings account** typically pays some interest rate, but getting the money typically requires you to make a trip to the bank or an automatic teller machine (or you can access the funds electronically). The lines between checking and savings accounts have blurred in the last couple of decades, as many banks offer checking accounts that will pay an interest rate similar to a savings account if you keep a certain minimum amount in the account, or conversely, offer savings accounts that allow you to write at least a few checks per month.

Another way to deposit savings at a bank is to use a **certificate of deposit (CD)**. With a CD, as it is commonly called, you agree to deposit a certain

amount of money, often measured in thousands of dollars, in the account for a stated period of time, typically ranging from a few months to several years. In exchange, the bank agrees to pay a higher interest rate than for a regular savings account. While you can withdraw the money before the allotted time, as the advertisements for CDs always warn, there is “a substantial penalty for early withdrawal.”

[\[link\]](#) shows the annual rate of interest paid on a six-month, one-year, and five-year CD since 1984, as reported by Bankrate.com. The interest rates paid by savings accounts are typically a little lower than the CD rate, because financial investors need to receive a slightly higher rate of interest as compensation for promising to leave deposits untouched for a period of time in a CD, and thus giving up some liquidity.

#### Interest Rates on Six-Month, One-Year, and Five-Year Certificates of Deposit



The interest rates on certificates of deposit have fluctuated over time. The high interest rates of the early 1980s are indicative of the relatively high inflation rate in the United States at that time. Interest rates fluctuate with the business cycle, typically increasing during expansions and decreasing during a recession. Note the steep decline in CD rates since 2008, the beginning of the Great Recession.



The great advantages of bank accounts are that financial investors have very easy access to their money, and also money in bank accounts is extremely safe. In part, this safety arises because a bank account offers more security than keeping a few thousand dollars in the toe of a sock in your underwear drawer. In addition, the Federal Deposit Insurance Corporation (FDIC) protects the savings of the average person. Every bank is required by law to pay a fee to the FDIC, based on the size of its deposits. Then, if a bank should happen to go bankrupt and not be able to repay depositors, the FDIC guarantees that all customers will receive their deposits back up to \$250,000.

The bottom line on bank accounts looks like this: low risk means low rate of return but high liquidity.

## **Bonds**

An investor who buys a bond expects to receive a rate of return. However, bonds vary in the rates of return that they offer, according to the riskiness of the borrower. An interest rate can always be divided up into three components (as explained in [Choice in a World of Scarcity](#)): compensation for delaying consumption, an adjustment for an inflationary rise in the overall level of prices, and a risk premium that takes the borrower's riskiness into account.

The U.S. government is considered to be an extremely safe borrower, so when the U.S. government issues Treasury bonds, it can pay a relatively low rate of interest. Firms that appear to be safe borrowers, perhaps because of their sheer size or because they have consistently earned profits over time, will still pay a higher interest rate than the U.S. government. Firms that appear to be riskier borrowers, perhaps because they are still growing or their businesses appear shaky, will pay the highest interest rates when they issue bonds. Bonds that offer high interest rates to compensate for their relatively high chance of default are called **high yield bonds** or **junk bonds**. A number of today's well-known firms issued junk bonds in the

1980s when they were starting to grow, including Turner Broadcasting and Microsoft.

**Note:**

Visit this [website](#) to read about Treasury bonds.



A bond issued by the U.S. government or a large corporation may seem to be relatively low risk: after all, the issuer of the bond has promised to make certain payments over time, and except for rare cases of bankruptcy, these payments will be made. If the issuer of a corporate bond fails to make the payments that it owes to its bondholders, the bondholders can require that the company declare bankruptcy, sell off its assets, and pay them as much as it can. Even in the case of junk bonds, a wise investor can reduce the risk by purchasing bonds from a wide range of different companies since, even if a few firms go broke and do not pay, they are not all likely to go bankrupt.

As we noted before, bonds carry an interest rate risk. For example, imagine you decide to buy a 10-year bond that would pay an annual interest rate of 8%. Soon after you buy the bond, interest rates on bonds rise, so that now similar companies are paying an annual rate of 12%. Anyone who buys a bond now can receive annual payments of \$120 per year, but since your bond was issued at an interest rate of 8%, you have tied up \$1,000 and receive payments of only \$80 per year. In the meaningful sense of opportunity cost, you are missing out on the higher payments that you could have received. Furthermore, the amount you should be willing to pay now

for future payments can be calculated. To place a present discounted value on a future payment, decide what you would need in the present to equal a certain amount in the future. This calculation will require an interest rate. For example, if the interest rate is 25%, then a payment of \$125 a year from now will have a present discounted value of \$100—that is, you could take \$100 in the present and have \$125 in the future. (This is discussed further in the appendix on [Present Discounted Value](#).)

In financial terms, a bond has several parts. A bond is basically an “I owe you” note that is given to an investor in exchange for capital (money). The bond has a **face value**. This is the amount the borrower agrees to pay the investor at maturity. The bond has a **coupon rate** or interest rate, which is usually semi-annual, but can be paid at different times throughout the year. (Bonds used to be paper documents with coupons that were clipped and turned in to the bank to receive interest.) The bond has a **maturity date** when the borrower will pay back its face value as well as its last interest payment. Combining the bond’s face value, interest rate, and maturity date, and market interest rates, allows a buyer to compute a bond’s **present value**, which is the most that a buyer would be willing to pay for a given bond. This may or may not be the same as the face value.

The **bond yield** measures the rate of return a bond is expected to pay over time. Bonds are bought not only when they are issued; they are also bought and sold during their lifetimes. When buying a bond that has been around for a few years, investors should know that the interest rate printed on a bond is often not the same as the bond yield, even on new bonds. Read the next Work It Out feature to see how this happens.

**Note:**

**Calculating the Bond Yield**

You have bought a \$1,000 bond whose coupon rate is 8%. To calculate your return or yield, follow these steps:

Assume the following:	Face value of a bond:	Coupon rate:	Annual payment:
	\$1,000	8 %	\$80 per year

Consider the risk of the bond. If this bond carries no risk, then it would be

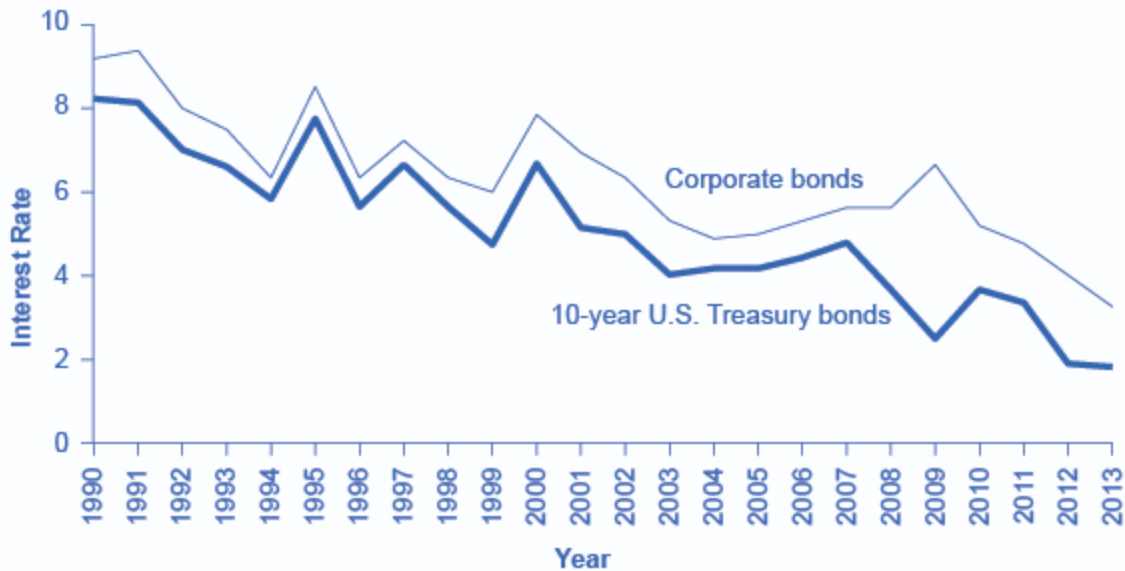
safe to assume that the bond will sell for \$1,000 when it is issued and pay the purchaser \$80 per year until its maturity, at which time the final interest payment will be made and the original \$1,000 will be repaid. Now, assume that over time the interest rates prevailing in the economy rise to 12% and that there is now only one year left to this bond's maturity. This makes the bond an unattractive investment, since an investor can find another bond that perhaps pays 12%. To induce the investor to buy the 8% bond, the bond seller will lower its price below its face value of \$1,000.

Calculate the price of the bond when its interest rate is less than the market interest rate. The expected payments from the bond one year from now are \$1,080, because in the bond's last year the issuer of the bond will make the final interest payment and then also repay the original \$1,000. Given that interest rates are now 12%, you know that you could invest \$964 in an alternative investment and receive \$1,080 a year from now; that is,  $\$964(1 + 0.12) = \$1080$ . Therefore, you will not pay more than \$964 for the original \$1,000 bond.

Consider that the investor will receive the \$1,000 face value, plus \$80 for the last year's interest payment. The yield on the bond will be  $(\$1080 - \$964)/\$964 = 12\%$ . The yield, or total return, means interest payments, plus capital gains. Note that the interest or coupon rate of 8% did not change. When interest rates rise, bonds previously issued at lower interest rates will sell for less than face value. Conversely, when interest rates fall, bonds previously issued at higher interest rates will sell for more than face value.

[\[link\]](#) shows bond yield for two kinds of bonds: 10-year Treasury bonds (which are officially called “notes”) and corporate bonds issued by firms that have been given an AAA rating as relatively safe borrowers by Moody's, an independent firm that publishes such ratings. Even though corporate bonds pay a higher interest rate, because firms are riskier borrowers than the federal government, the rates tend to rise and fall together. Treasury bonds typically pay more than bank accounts, and corporate bonds typically pay a higher interest rate than Treasury bonds.

Interest Rates for Corporate Bonds and Ten-Year U.S. Treasury Bonds



The interest rates for corporate bonds and U.S. Treasury bonds (officially “notes”) rise and fall together, depending on conditions for borrowers and lenders in financial markets for borrowing. The corporate bonds always pay a higher interest rate, to make up for the higher risk they have of defaulting compared with the U.S. government.

The bottom line for bonds: rate of return—low to moderate, depending on the risk of the borrower; risk—low to moderate, depending on whether interest rates in the economy change substantially after the bond is issued; liquidity—moderate, because the bond needs to be sold before the investor regains the cash.

## Stocks

As stated earlier, the rate of return on a financial investment in a share of stock can come in two forms: as dividends paid by the firm and as a capital gain achieved by selling the stock for more than you paid. The range of possible returns from buying stock is mind-bending. Firms can decide to pay dividends or not. A stock price can rise to a multiple of its original price or sink all the way to zero. Even in short periods of time, well-

established companies can see large movements in the price of their stock. For example, in July 1, 2011, Netflix stock peaked at \$295 per share; one year later, on July 30, 2012, it was at \$53.91 per share; in 2015, it had recovered to \$414. When Facebook went public, its shares of stock sold for around \$40 per share, but in 2015, they were selling for slightly over \$83.

The reasons why stock prices fall and rise so abruptly will be discussed below, but first you need to know how we measure stock market performance. There are a number of different ways of measuring the overall performance of the stock market, based on averaging the stock prices of different subsets of companies. Perhaps the best-known measure of the stock markets is the Dow Jones Industrial Average, which is based on the stock prices of 30 large U.S. companies. Another gauge of stock market performance, the Standard & Poor's 500, follows the stock prices of the 500 largest U.S. companies. The Wilshire 5000 tracks the stock prices of essentially all U.S. companies that have stock the public can buy and sell.

Other measures of stock markets focus on where stocks are traded. For example, the New York Stock Exchange monitors the performance of stocks that are traded on that exchange in New York City. The Nasdaq stock market includes about 3,600 stocks, with a concentration of technology stocks. [\[link\]](#) lists some of the most commonly cited measures of U.S. and international stock markets.

Measure of the Stock Market	Comments
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Measure of the Stock Market	Comments
<p>Dow Jones Industrial Average (DJIA): <a href="http://indexes.dowjones.com">http://indexes.dowjones.com</a></p>	<p>Based on 30 large companies from a diverse set of representative industries, chosen by analysts at Dow Jones and Company. The index was started in 1896.</p>
<p>Standard &amp; Poor's 500: <a href="http://www.standardandpoors.com">http://www.standardandpoors.com</a></p>	<p>Based on 500 large U.S. firms, chosen by analysts at Standard &amp; Poor's to represent the economy as a whole.</p>
<p>Wilshire 5000: <a href="http://www.wilshire.com">http://www.wilshire.com</a></p>	<p>Includes essentially all U.S. companies with stock ownership. Despite the name, this index includes about 7,000 firms.</p>
<p>New York Stock Exchange: <a href="http://www.nyse.com">http://www.nyse.com</a></p>	<p>The oldest and largest U.S. stock market, dating back to 1792. It trades stocks for 2,800 companies of all sizes. It is located at 18 Broad St. in New York City.</p>
<p>NASDAQ: <a href="http://www.nasdaq.com">http://www.nasdaq.com</a></p>	<p>Founded in 1971 as an electronic stock market, allowing people to buy or sell from many physical locations. It has about 3,600 companies.</p>

Measure of the Stock Market	Comments
FTSE: <a href="http://www.ftse.com">http://www.ftse.com</a>	Includes the 100 largest companies on the London Stock Exchange. Pronounced “footsie.” Originally stood for Financial Times Stock Exchange.
Nikkei: <a href="http://www.nikkei.co.jp/nikkeiinfo/en/">http://www.nikkei.co.jp/nikkeiinfo/en/</a>	Nikkei stands for <i>Nihon Keizai Shimbun</i> , which translates as the Japan Economic Journal, a major business newspaper in Japan. Index includes the 225 largest and most actively traded stocks on the Tokyo Stock Exchange.
DAX: <a href="http://www.exchange.de">http://www.exchange.de</a>	Tracks 30 of the largest companies on the Frankfurt, Germany, stock exchange. DAX is an abbreviation for <i>Deutscher Aktien Index</i> .

### Some Measures of Stock Markets

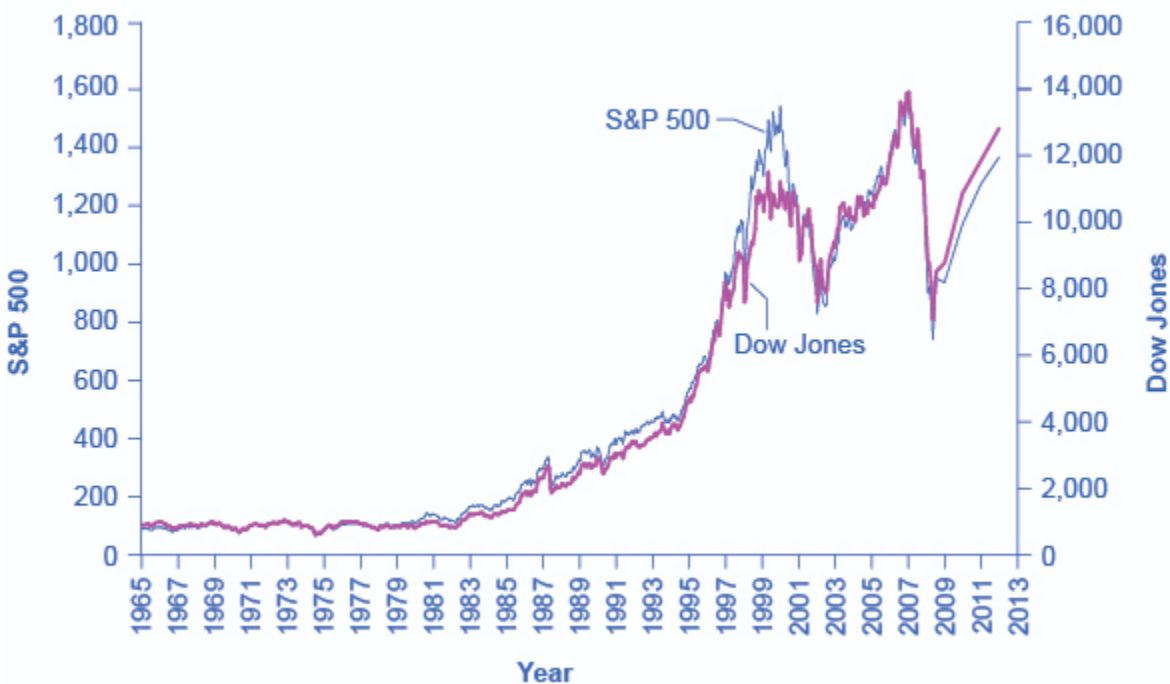
The trend in the stock market is generally up over time, but with some large dips along the way. [\[link\]](#) shows the path of the Standard & Poor’s 500 index (which is measured on the left-hand vertical axis) and the Dow Jones Index (which is measured on the right-hand vertical axis). Broad measures of the stock market, like the ones listed here, tend to move together. The S&P 500 Index is the weighted average market capitalization of the firms selected to be in the index. The Dow Jones Industrial Average is the price



weighted average of 30 industrial stocks tracked on the New York Stock Exchange.

When the Dow Jones average rises from 5,000 to 10,000, you know that the average price of the stocks in that index has roughly doubled. [\[link\]](#) shows that stock prices did not rise much in the 1970s, but then started a steady climb in the 1980s. From 2000 to 2013, stock prices bounced up and down, but ended up at about the same level.

The Dow Jones Industrial Index and the Standard & Poor's 500, 1965–2013



Stock prices rose dramatically from the 1980s up to about 2000. From 2000 to 2013, stock prices bounced up and down, but ended up at about the same level.

[\[link\]](#) shows the total annual rate of return an investor would have received from buying the stocks in the S&P 500 index over recent decades. The total return here includes both dividends paid by these companies and also capital gains arising from increases in the value of the stock. (For technical reasons related to how the numbers are calculated, the dividends and capital gains do not add exactly to the total return.) From the 1950s to the 1980s,

the average firm paid annual dividends equal to about 4% of the value of its stock. Since the 1990s, dividends have dropped and now often provide a return closer to 1% to 2%. In the 1960s and 1970s, the gap between percent earned on capital gains and dividends was much closer than it has been since the 1980s. In the 1980s and 1990s, however, capital gains were far higher than dividends. In the 2000s, dividends remained low and, while stock prices fluctuated, they ended the decade roughly where they had started.

<b>Period</b>	<b>Total Annual Return</b>	<b>Capital Gains</b>	<b>Dividends</b>
1950–1959	19.25%	13.58%	4.99%
1960–1969	7.78%	4.39%	3.25%
1970–1979	5.88%	1.60%	4.20%
1980–1989	17.55%	12.59%	4.40%
1990–1999	18.21%	15.31%	2.51%
2000–2009	–1.00%	–2.70%	1.70%
2010	15.06%	13.22%	1.84%

Period	Total Annual Return	Capital Gains	Dividends
2011	2.11%	0.04%	2.07%
2012	16.00%	13.87%	2.13%

### Annual Returns on S&P 500 Stocks, 1950–2012

The overall pattern is that stocks as a group have provided a high rate of return over extended periods of time, but this return comes with risks. The market value of individual companies can rise and fall substantially, both over short time periods and over the long run. During extended periods of time like the 1970s or the first decade of the 2000s, the overall return on the stock market can be quite modest. The stock market can sometimes fall sharply, as it did in 2008.

The bottom line on investing in stocks is that the rate of return over time will be high, but the risks are also high, especially in the short run; liquidity is also high since stock in publicly held companies can be readily sold for spendable money.

## Mutual Funds

Buying stocks or bonds issued by a single company is always somewhat risky. An individual firm may find itself buffeted by unfavorable supply and demand conditions or hurt by unlucky or unwise managerial decisions. Thus, a standard recommendation from financial investors is **diversification**, which means buying stocks or bonds from a wide range of companies. A saver who diversifies is following the old proverb: “Don’t put all your eggs in one basket.” In any broad group of companies, some firms will do better than expected and some will do worse—but the extremes have a tendency to cancel out extreme increases and decreases in value.

Purchasing a diversified group of the stocks or bonds has gotten easier in the Internet age, but it remains something of a task. To simplify the process, companies offer **mutual funds**, which are organizations that buy a range of

stocks or bonds from different companies. The financial investor buys shares of the mutual fund, and then receives a return based on how the fund as a whole performs. In 2012, according to the Investment Company Factbook, about 44% of U.S. households had a financial investment in a mutual fund—including many people who have their retirement savings or pension money invested in this way.

Mutual funds can be focused in certain areas: one mutual fund might invest only in stocks of companies based in Indonesia, or only in bonds issued by large manufacturing companies, or only in stock of biotechnology companies. At the other end of the spectrum, a mutual fund might be quite broad; at the extreme, some mutual funds own a tiny share of every firm in the stock market, and thus the value of the mutual fund will fluctuate with the average of the overall stock market. A mutual fund that seeks only to mimic the overall performance of the market is called an **index fund**.

Diversification can offset some of the risks of individual stocks rising or falling. Even investors who buy an indexed mutual fund designed to mimic some measure of the broad stock market, like the Standard & Poor's 500, had better buckle their seatbelts against some ups and downs, like those the stock market experienced in the first decade of the 2000s. In 2008 average U.S. stock funds declined 38%, reducing the wealth of individuals and households. This steep drop in value hit hardest those who were close to retirement and were counting on their stock funds to supplement retirement income.

The bottom line on investing in mutual funds is that the rate of return over time will be high; the risks are also high, but the risks and returns for an individual mutual fund will be lower than those for an individual stock. As with stocks, liquidity is also high provided the mutual fund or stock index fund is readily traded.

## **Housing and Other Tangible Assets**

Households can also seek a rate of return by purchasing tangible assets, especially housing. About two-thirds of U.S. households own their own home. An owner's **equity** in a house is the monetary value the owner would

have after selling the house and repaying any outstanding bank loans used to buy the house. For example, imagine that you buy a house for \$200,000, paying 10% of the price as a down payment and taking out a bank loan for the remaining \$180,000. Over time, you pay off some of your bank loan, so that only \$100,000 remains, and the value of the house on the market rises to \$250,000. At that point, your equity in the home is the value of the home minus the value of the loan outstanding, which is \$150,000. For many middle-class Americans, home equity is their single greatest financial asset. The total value of all home equity held by U.S. households was \$11.3 trillion at the end of 2015, according to Federal Reserve Data.

Investment in a house is tangibly different from bank accounts, stocks, and bonds because a house offers both a financial and a nonfinancial return. If you buy a house to live in, part of the return on your investment occurs from your consumption of “housing services”—that is, having a place to live. (Of course, if you buy a home and rent it out, you receive rental payments for the housing services you provide, which would offer a financial return.) Buying a house to live in also offers the possibility of a capital gain from selling the house in the future for more than you paid for it. There can, however, be different outcomes, as the Clear It Up on the housing market shows.

Housing prices have usually risen steadily over time; for example, the median sales price for an existing one-family home was \$122,900 in 1990, but \$294,000 in 2015. Over these 23 years, home prices increased an average of 3.1% per year, which is an average financial return over this time. [\[link\]](#) shows U.S. Census data for the median average sales price of a house in the United States over this time period.

**Note:**

Go to this [website](#) to experiment with a compound annual growth rate calculator.



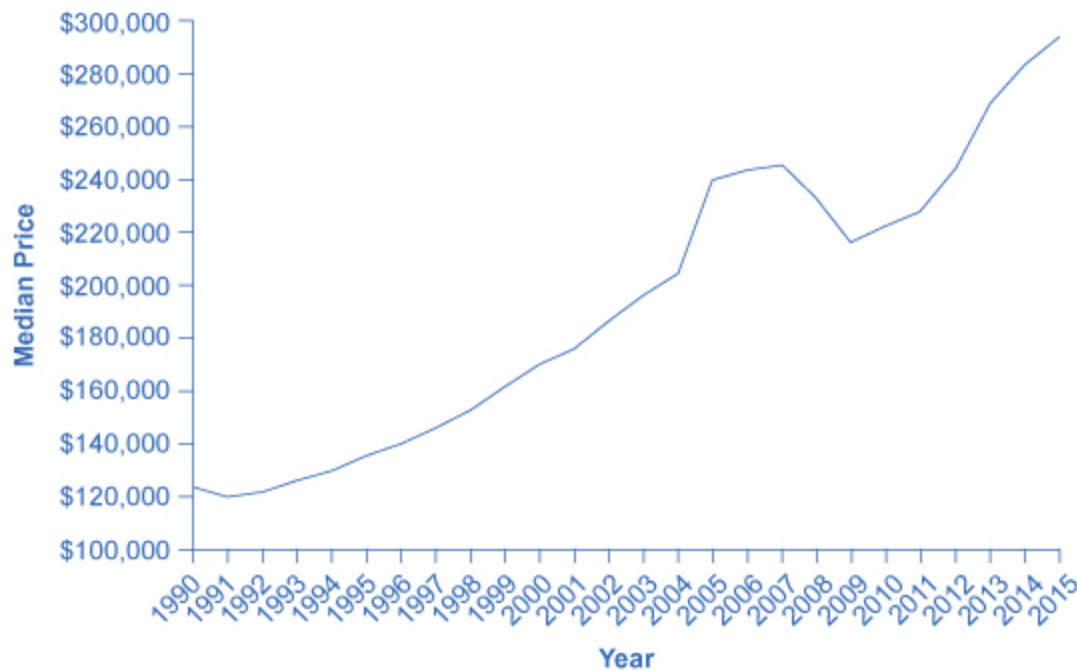
However, the possible capital gains from rising housing prices are riskier than these national price averages. Certain regions of the country or metropolitan areas have seen drops in housing prices over time. The median housing price for the United States as a whole fell almost 7% in 2008 and again in 2009, dropping the median price from \$247,900 to \$216,700. As of 2015, home values had almost recovered to their pre-recession levels.

**Note:**

Visit this [website](#) to watch the trailer for *Inside Job*, a movie that explores the modern financial crisis.



The Median Average Sales Price for New Single-Family Homes, 1990–2015



The median price is the price where half of sales prices are higher and half are lower. The median sales price for a new one-family home was \$122,900 in 1990. It rose as high as \$248,000 in 2007, before falling to \$232,000 in 2008. In 2015, the median sales price was \$294,000. Of course, this national figure conceals many local differences, like the areas where housing prices are higher or lower, or how housing prices have risen or fallen at certain times. (Source: U.S. Census)

Investors can also put money into other tangible assets such as gold, silver, and other precious metals, or in duller commodities like sugar, cocoa, coffee, orange juice, oil, and natural gas. The return on these investments derives from the saver's hope of buying low, selling high, and receiving a capital gain. Investing in, say, gold or coffee offers relatively little in the way of nonfinancial benefits to the user (unless the investor likes to caress gold or gaze upon a warehouse full of coffee). Indeed, typically investors in these commodities never even see the physical goods; instead, they sign a contract that takes ownership of a certain quantity of these commodities,

which are stored in a warehouse, and later they sell the ownership to someone else. As one example, from 1981 to 2005, the price of gold generally fluctuated between about \$300 and \$500 per ounce, but then rose sharply to over \$1,100 per ounce by early 2010.

A final area of tangible assets are “collectibles” like paintings, fine wine, jewelry, antiques, or even baseball cards. Most collectibles provide returns both in the form of services or of a potentially higher selling price in the future. You can use paintings by hanging them on the wall; jewelry by wearing it; baseball cards by displaying them. You can also hope to sell them someday for more than you paid for them. However, the evidence on prices of collectibles, while scanty, is that while they may go through periods where prices skyrocket for a time, you should not expect to make a higher-than-average rate of return over a sustained period of time from investing in this way.

The bottom line on investing in tangible assets: rate of return—moderate, especially if you can receive nonfinancial benefits from, for example, living in the house; risk—moderate for housing or high if you buy gold or baseball cards; liquidity—low, because it often takes considerable time and energy to sell a house or a piece of fine art and turn your capital gain into cash. The next Clear It Up feature explains the issues in the recent U.S. housing market crisis.

**Note:**

What was all the commotion in the recent U.S. housing market?

The cumulative average growth rate in housing prices from 1981 to 2000 was 5.1%. The price of an average U.S. home then took off from 2003 to 2005, rising at more than 10% per year. No serious analyst believed this rate of growth was sustainable; after all, if housing prices grew at, say, 11% per year over time, the average price of a home would more than double every seven years. However, at the time many serious analysts saw no reason for deep concern. After all, housing prices often change in fits and starts, like all prices, and a price surge for a few years is often followed by prices that are flat or even declining a bit as local markets adjust.



The sharp rise in housing prices was driven by a high level of demand for housing. Interest rates were low, so people were encouraged to borrow money to buy a house. Banks became much more flexible in their lending, making what were called “subprime” loans. Banks loaned money with low, or sometimes no, down payment. They offered loans with very low payments for the first two years, but then much higher payments after that; the idea was that housing prices would keep rising, so the borrower would just refinance the mortgage two years in the future, and thus would not ever have to make the higher payments. Some banks even offered so-called NINJA loans, which meant a loan given even though the borrower had No Income, No Job or Assets.

In retrospect, these loans seem nearly crazy. Many borrowers figured, however, that as long as housing prices kept rising, it made sense to buy. Many lenders used a process called “securitizing,” in which they sold their mortgages to financial companies, which put all the mortgages into a big pool, creating large financial securities, and then re-sold these mortgage-backed securities to investors. In this way, the lenders off-loaded the risks of the mortgages to investors. Investors were interested in mortgage-backed securities as they appeared to offer a steady stream of income, provided the mortgages were repaid. Investors relied on the ratings agencies to assess the credit risk associated with the mortgage backed securities. In hindsight, it appears that the credit agencies were far too lenient in their ratings of many of the securitized loans. Bank and financial regulators watched the steady rise in the market for mortgage-backed securities, but saw no reason at the time to intervene.

When housing prices turned down, many households that had borrowed when prices were high found that what they owed the bank was more than their home was worth. Many banks believed that they had diversified by selling their individual loans and instead buying securities based on mortgage loans from all over the country. After all, banks thought back in 2005, the average price of a house had not declined at any time since the Great Depression of the 1930s. These securities based on mortgage loans, however, turned out to be far riskier than expected. The bust in housing prices weakened the finances of both banks and households, and thus helped bring on the Great Recession of 2008–2009.

## The Tradeoffs between Return and Risk

The discussion of financial investments has emphasized the expected rate of return, the risk, and the liquidity of each investment. [\[link\]](#) summarizes these characteristics.

Financial Investment	Return	Risk	Liquidity
Checking account	Very low	Very little	Very high
Savings account	Low	Very little	High
Certificate of deposit	Low to medium	Very little	Medium
Stocks	High	Medium to high	Medium
Bonds	Medium	Low to medium	Medium
Mutual funds	Medium to high	Medium to high	Medium to high
Housing	Medium	Medium	Low
Gold	Medium	High	Low
Collectibles	Low to medium	High	Low

## Key Characteristics for Financial Investments

The household investment choices listed here display a tradeoff between the expected return and the degree of risk involved. Bank accounts have very low risk and very low returns; bonds have higher risk but higher returns; and stocks are riskiest of all but have the potential for still higher returns. In effect, the higher average return compensates for the higher degree of risk. If risky assets like stocks did not also offer a higher average return, then few investors would want them.

This tradeoff between return and risk complicates the task of any financial investor: Is it better to invest safely or to take a risk and go for the high return? Ultimately, choices about risk and return will be based on personal preferences. However, it is often useful to examine risk and return in the context of different time frames.

The high returns of stock market investments refer to a high average return that can be expected over a period of several years or decades. The high risk of such investments refers to the fact that in shorter time frames, from months to a few years, the rate of return may fluctuate a great deal. Thus, a person near retirement age, who already owns a house, may prefer reduced risk and certainty about retirement income. For young workers, just starting to make a reasonably profitable living, it may make sense to put most of their savings for retirement in stocks. Stocks are risky in the short term, to be sure, but when the worker can look forward to several decades during which stock market ups and downs can even out, stocks will typically pay a much higher return over that extended period than will bonds or bank accounts. Thus, tradeoffs between risk and return must be considered in the context of where the investor is in life.

## Key Concepts and Summary

All investments can be categorized according to three key characteristics: average expected return, degree of risk, and liquidity. To get a higher rate of return, an investor must typically accept either more risk or less liquidity. Banks are an example of a financial intermediary, an institution that operates to coordinate supply and demand in the financial capital market.

Banks offer a range of accounts, including checking accounts, savings accounts, and certificates of deposit. Under the federal deposit insurance program, banks purchase insurance against the risk of a bank failure.

A typical bond promises the financial investor a series of payments over time, based on the interest rate at the time the bond is issued, and then repayment of what was borrowed. Bonds that offer a high rate of return but also a relatively high chance of defaulting on the payments are called high yield or junk bonds. The bond yield is the rate of return that a bond promises to pay at the time of purchase. Even when bonds make payments based on a fixed rate of interest, they are somewhat risky, because if interest rates rise for the economy as a whole, an investor who owns bonds issued at lower interest rates is now locked into the low rate and suffers a loss.

Changes in the price of a stock depend on changes in expectations about future profits. Investing in any individual firm is somewhat risky, so investors are wise to practice diversification, which means investing in a range of companies. A mutual fund purchases an array of stocks and/or bonds. An investor in the mutual fund then receives a return depending on the overall performance of the investments made by the fund as a whole. A mutual fund that seeks to imitate the overall behavior of the stock market is called an index fund.

Housing and other tangible assets can also be regarded as forms of financial investment, which pay a rate of return in the form of capital gains. Housing can also offer a nonfinancial return—specifically, you can live in it.

## **Self-Check Questions**

### **Exercise:**

#### **Problem:**

Calculate the equity each of these people has in his or her home:

- a. Fred just bought a house for \$200,000 by putting 10% as a down payment and borrowing the rest from the bank.

- b. Freda bought a house for \$150,000 in cash, but if she were to sell it now, it would sell for \$250,000.
- c. Frank bought a house for \$100,000. He put 20% down and borrowed the rest from the bank. However, the value of the house has now increased to \$160,000 and he has paid off \$20,000 of the bank loan.

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**Solution:**

- a. Remember, equity is the market value of the house minus what is still owed to the bank. Thus: the value of the house is \$200,000, Fred owes \$180,000 to the bank, and his equity is \$20,000.
- b. The value of Freda's house is \$250,000. It does not matter what price she bought it for. She owes zero to the bank, so her equity is the whole \$250,000.
- c. The value of Frank's house is \$160,000. He owes \$60,000 to the bank (the original \$80,000 minus the \$20,000 he has paid off the loan). His equity is \$100,000.

**Exercise:****Problem:**

Which has a higher average return over time: stocks, bonds, or a savings account? Explain your answer.

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**Solution:**

Over a sustained period of time, stocks have an average return higher than bonds, and bonds have an average return higher than a savings account. This is because in any given year the value of a savings account changes very little. In contrast, stock values can grow or decline by a very large amount (for example, the S&P 500 increased 26% in 2009 after declining 37% in 2008). The value of a bond, which depends largely on interest rate fluctuations, varies far less than a stock, but more than a savings account.

**Exercise:****Problem:**

Investors sometimes fear that a high-risk investment is especially likely to have low returns. Is this fear true? Does a high risk mean the return must be low?

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**Solution:**

When people believe that a high-risk investment must have a low return, they are getting confused between what risk and return mean. Yes, a high-risk investment might have a low return, but it might also have a high return. Risk refers to the fact that a wide range of outcomes is possible. However, a high-risk investment must, on average, expect a relatively high return or else no one would be willing to take the risk. Thus, it is quite possible—even likely—for an investment to have high risk and high return. Indeed, the reason that an investment has a high expected return is that it also has a high risk.

**Review Questions****Exercise:**

**Problem:** Why are banks called “financial intermediaries”?

**Exercise:****Problem:**

Name several different kinds of bank account. How are they different?

**Exercise:****Problem:**

Why are bonds somewhat risky to buy, even though they make predetermined payments based on a fixed rate of interest?

**Exercise:**

**Problem:** Why should a financial investor care about diversification?

**Exercise:**

**Problem:** What is a mutual fund?

**Exercise:**

**Problem:** What is an index fund?

**Exercise:**

**Problem:**

How is buying a house to live in a type of financial investment?

**Exercise:**

**Problem:** Why is it hard to forecast future movements in stock prices?

## **Critical Thinking Questions**

**Exercise:**

**Problem:**

What are some reasons why the investment strategy of a 30-year-old might differ from the investment strategy of a 65-year-old?

**Exercise:**

**Problem:**

Explain why a financial investor in stocks cannot earn high capital gains simply by buying companies with a demonstrated record of high profits.

## **Problems**

**Exercise:****Problem:**

Imagine that a \$10,000 ten-year bond was issued at an interest rate of 6%. You are thinking about buying this bond one year before the end of the ten years, but interest rates are now 9%.

- a. Given the change in interest rates, would you expect to pay more or less than \$10,000 for the bond?
- b. Calculate what you would actually be willing to pay for this bond.

**Exercise:****Problem:**

Suppose Ford Motor Company issues a five year bond with a face value of \$5,000 that pays an annual coupon payment of \$150.

- a. What is the interest rate Ford is paying on the borrowed funds?
- b. Suppose the market interest rate rises from 3% to 4% a year after Ford issues the bonds. Will the value of the bond increase or decrease?

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## **Glossary**

actual rate of return

the total rate of return, including capital gains and interest paid on an investment at the end of a period of time

bond yield

the rate of return a bond is expected to pay at the time of purchase

certificate of deposit (CD)

a mechanism for a saver to deposit funds at a bank and promise to leave them at the bank for a time, in exchange for a higher rate of interest

checking account

a bank account that typically pays little or no interest, but that gives easy access to money, either by writing a check or by using a "debit card"

coupon rate

the interest rate paid on a bond; can be annual or semi-annual

debit card

a card that lets the person make purchases, and the cost is immediately deducted from that person's checking account

diversification

investing in a wide range of companies to reduce the level of risk

equity

the monetary value a homeowner would have after selling the house and repaying any outstanding bank loans used to buy the house

expected rate of return

how much a project or an investment is expected to return to the investor, either in future interest payments, capital gains, or increased profitability

face value

the amount that the bond issuer or borrower agrees to pay the investor

financial intermediary

an institution, like a bank, that receives money from savers and provides funds to borrowers

high yield bonds

bonds that offer relatively high interest rates to compensate for their relatively high chance of default

index fund

a mutual fund that seeks only to mimic the overall performance of the market

junk bonds

see high yield bonds

liquidity

refers to how easily money or financial assets can be exchanged for a good or service

maturity date

the date that a bond must be repaid

mutual funds

funds that buy a range of stocks or bonds from different companies,  
thus allowing an investor an easy way to diversify

present value

a bond's current price at a given time

risk

a measure of the uncertainty of that project's profitability

savings account

a bank account that pays an interest rate, but withdrawing money  
typically requires a trip to the bank or an automatic teller machine

## How to Accumulate Personal Wealth

By the end of this section, you will be able to:

- Explain the random walk theory
- Calculate simple and compound interest
- Evaluate how capital markets transform financial capital

Getting rich may seem straightforward enough. Figure out what companies are going to grow and earn high profits in the future, or figure out what companies are going to become popular for everyone else to buy. Those companies are the ones that will pay high dividends or whose stock price will climb in the future. Then, buy stock in those companies. Presto! Multiply your money!

Why is this path to riches not as easy as it sounds? This module first discusses the problems with picking stocks, and then discusses a more reliable but undeniably duller method of accumulating personal wealth.

## Why It Is Hard to Get Rich Quick: The Random Walk Theory

The chief problem with attempting to buy stock in companies that will have higher prices in the future is that many other financial investors are trying to do the same thing. Thus, in attempting to get rich in the stock market, it is no help to identify a company that is going to earn high profits if many other investors have already reached the same conclusion, because the stock price will already be high, based on the expected high level of future profits.

The idea that stock prices are based on expectations about the future has a powerful and unexpected implication. If expectations determine stock price, then shifts in expectations will determine shifts in the stock price. Thus, what matters for predicting whether the stock price of a company will do well is not whether the company will actually earn profits in the future. Instead, you must find a company that is widely believed at present to have poor prospects, but that will actually turn out to be a shining star. Brigades of stock market analysts and individual investors are carrying out such research 24 hours a day.

The fundamental problem with predicting future stock winners is that, by definition, no one can predict the future news that alters expectations about profits. Because stock prices will shift in response to unpredictable future news, these prices will tend to follow what mathematicians call a “random walk with a trend.” The “random walk” part means that, on any given day, stock prices are just as likely to rise as to fall. “With a trend” means that over time, the upward steps tend to be larger than the downward steps, so stocks do gradually climb.

If stocks follow a random walk, then not even financial professionals will be able to choose those that will beat the average consistently. While some investment advisers are better than average in any given year, and some even succeed for a number of years in a row, the majority of financial investors do not outguess the market. If we look back over time, it is typically true that half or two-thirds of the mutual funds that attempted to pick stocks which would rise more than the market average actually ended up doing worse than the market average. For the average investor who reads the business pages of the newspaper over a cup of coffee in the morning, the odds of doing better than full-time professionals is not very good at all. Trying to pick the stocks that will gain a great deal in the future is a risky and unlikely way to become rich.

## **Getting Rich the Slow, Boring Way**

Many U.S. citizens can accumulate a large amount of wealth during their lifetimes, if they make two key choices. The first is to complete additional education and training. In 2014, the U.S. Census Bureau reported median earnings for households where the main earner had only a high school degree of \$33,124; for those with a two-year associate degree, median earnings were \$40,560 and for those with a four-year bachelor’s degree, median income was \$54,340. Learning is not only good for you, but it pays off financially, too.

The second key choice is to start saving money early in life, and to give the power of compound interest a chance. Imagine that at age 25, you save \$3,000 and place that money into an account that you do not touch. In the long run, it is not unreasonable to assume a 7% real annual rate of return

(that is, 7% above the rate of inflation) on money invested in a well-diversified stock portfolio. After 40 years, using the formula for compound interest, the original \$3,000 investment will have multiplied nearly fifteen fold:

**Equation:**

$$3,000(1 + .07)^{40} = \$44,923$$

Having \$45,000 does not make you a millionaire. Notice, however, that this tidy sum is the result of saving \$3,000 exactly once. Saving that amount every year for several decades—or saving more as income rises—will multiply the total considerably. This type of wealth will not rival the riches of Microsoft CEO Bill Gates, but remember that only half of Americans have any money in mutual funds at all. Accumulating hundreds of thousands of dollars by retirement is a perfectly achievable goal for a well-educated person who starts saving early in life—and that amount of accumulated wealth will put you at or near the top 10% of all American households. The following Work It Out feature shows the difference between simple and compound interest, and the power of compound interest.

**Note:**

Simple and Compound Interest

**Simple interest** is an interest rate calculation only on the principal amount.

Step 1. Learn the formula for simple interest:

**Equation:**  $\text{Principal} \times \text{Rate} \times \text{Time} = \text{Interest}$

Step 2. Practice using the simple interest formula.

Example 1: \$100 Deposit at a simple interest rate of 5% held for one year is:

**Equation:**  $\$100 \times 0.05 \times 1 = \$5$

Simple interest in this example is \$5.

Example 2: \$100 Deposit at a simple interest rate of 5% held for three years is:

**Equation:**  $\$100 \times 0.05 \times 3 = \$15$

Simple interest in this example is \$15.

Step 3. Calculate the total future amount using this formula:

**Equation:** Total future amount = principal + interest

Step 4. Put the two simple interest formulas together.

**Equation:** Total future amount (with simple interest) = Principal + (Principal × Rate × Time)

Step 5. Apply the simple interest formula to our three year example.

**Equation:** Total future amount (with simple interest) = \$100 + (\$100 × 0.05 × 3) = \$115

**Compound interest** is an interest rate calculation on the principal plus the accumulated interest.

Step 6. To find the compound interest, we determine the difference between the future value and the present value of the principal. This is accomplished as follows:

**Equation:**

$$\text{Future Value} = \text{Principal} \times (1 + \text{interest rate})^{\text{time}}$$

**Equation:** Compound interest = Future Value – Present Value

Step 7. Apply this formula to our three-year scenario. Follow the calculations in

[\[link\]](#)

Year 1	
Amount in Bank	\$100
Bank Interest Rate	5%
Total	\$105
	$\$100 + (\$100 \times 0.05)$

<b>Year 2</b>	
Amount in Bank	\$105
Bank Interest Rate	5%
Total	\$110.25
	$\$105 + (\$105 \times .05)$
<b>Year 3</b>	
Amount in Bank	\$110.25
Bank Interest Rate	5%
Total	\$115.75
	$\$110.25 + (\$110.25 \times .05)$
Compound interest	$\$115.75 - \$100 = \$15.75$
<p>Step 8. Note that, after three years, the total is \$115.75. Therefore the total compound interest is \$15.75. This is \$0.75 more than was obtained with simple interest. While this may not seem like much, keep in mind that we were only working with \$100 and over a relatively short time period. Compound interest can make a huge difference with larger sums of money and over longer periods of time.</p>	

Getting additional education and saving money early in life obviously will not make you rich overnight. Additional education typically means putting off earning income and living as a student for more years. Saving money often requires choices like driving an older or less expensive car, living in a smaller apartment or buying a smaller house, and making other day-to-day



sacrifices. For most people, the tradeoffs for achieving substantial personal wealth will require effort, patience, and sacrifice.

## How Capital Markets Transform Financial Flows

Financial capital markets have the power to repackage money as it moves from those who supply financial capital to those who demand it. Banks accept checking account deposits and turn them into long-term loans to companies. Individual firms sell shares of stock and issue bonds to raise capital. Firms make and sell an astonishing array of goods and services, but an investor can receive a return on the company's decisions by buying stock in that company. Stocks and bonds are sold and resold by financial investors to one another. Venture capitalists and angel investors search for promising small companies. Mutual funds combine the stocks and bonds—and thus, indirectly, the products and investments—of many different companies.

### Note:

Visit this [website](#) to read an article about how austerity can work.



In this chapter, we discussed the basic mechanisms of financial markets. (A more advanced course in economics or finance will consider more sophisticated tools.) The fundamentals of those financial capital markets remain the same: Firms are trying to raise financial capital and households are looking for a desirable combination of rate of return, risk, and liquidity. Financial markets are society's mechanisms for bringing together these forces of demand and supply.

**Note:****The Housing Bubble and the Financial Crisis of 2007**

The housing boom and bust in the United States, and the resulting multi-trillion-dollar decline in home equity, started with the fall of home prices starting in 2007. As home values fell, many home prices fell below the amount owed on the mortgage and owners stopped paying and defaulted on their loan. Banks found that their assets (loans) became worthless. Many financial institutions around the world had invested in mortgage-backed securities, or had purchased insurance on mortgage-backed securities. When housing prices collapsed, the value of those financial assets collapsed as well. The asset side of the banks' balance sheets dropped, causing bank failures and bank runs. Around the globe, financial institutions were bankrupted or nearly so. The result was a large decrease in lending and borrowing, referred to as a freezing up of available credit. When credit dries up, the economy is on its knees. The crisis was not limited to the United States. Iceland, Ireland, the United Kingdom, Spain, Portugal, and Greece all had similar housing boom and bust cycles, and similar credit freezes.

If businesses cannot access financial capital, they cannot make physical capital investments. Those investments ultimately lead to job creation. So when credit dried up, businesses invested less, and they ultimately laid off millions of workers. This caused incomes to drop, which caused demand to drop. In turn businesses sold less, so they laid off more workers.

Compounding these events, as economic conditions worsened, financial institutions were even less likely to make loans.

To make matters even worse, as businesses sold less, their expected future profit decreased, and this led to a drop in stock prices. Combining all these effects led to major decreases in incomes, demand, consumption, and employment, and to the Great Recession, which in the United States officially lasted from December 2007 to June 2009. During this time, the unemployment rate rose from 5% to a peak of 10.1%. Four years after the recession officially ended, unemployment was still stubbornly high, at 7.6%, and 11.8 million people were still unemployed.

As the world's leading consumer, if the United States goes into recession, it usually drags other countries down with it. The Great Recession was no exception. With few exceptions, U.S. trading partners also entered into recessions of their own, of varying lengths, or suffered slower economic

growth. Like the United States, many European countries also gave direct financial assistance, so-called bailouts, to the institutions that make up their financial markets. There was good reason to do this. Financial markets bridge the gap between demanders and suppliers of financial capital. These institutions and markets need to function in order for an economy to invest in new financial capital.

However, much of this bailout money was borrowed, and this borrowed money contributed to another crisis in Europe. Because of the impact on their budgets of the financial crisis and the resulting bailouts, many countries found themselves with unsustainably high deficits. They chose to undertake austerity measures, large decreases in government spending and large tax increases, in order to reduce their deficits. Greece, Ireland, Spain, and Portugal have all had to undertake relatively severe austerity measures. The ramifications of this crisis have spread; the viability of the euro has even been called into question.

## Key Concepts and Summary

It is extremely difficult, even for financial professionals, to predict changes in future expectations and thus to choose the stocks whose price is going to rise in the future. Most Americans can accumulate considerable financial wealth if they follow two rules: complete significant additional education and training after graduating from high school and start saving money early in life.

## Self-Check Questions

**Exercise:**

**Problem:**

What is the total amount of interest collected from a \$5,000 loan after three years with a simple interest rate of 6%?

---

**Solution:**

Principal + (principal  $\times$  rate  $\times$  time)

$\$5,000 + (\$5,000 \times 0.06 \times 3) = \$5,900$

**Exercise:**

**Problem:**

If you receive \$500 in simple interest on a loan that you made for \$10,000 for 5 years, what was the interest rate you charged?

---

**Solution:**

Principal + (principal  $\times$  rate  $\times$  time); Interest = Principal  $\times$  rate  $\times$  time;  
 $\$500 = \$10,000 \times \text{rate} \times 5 \text{ years}$ ;  $\$500 = \$50,000 \times \text{rate}$ ;  $\$500/\$50,000$   
= rate; Rate = 1%

**Exercise:**

**Problem:**

You open a 5-year CD for \$1,000 that pays 2% interest, compounded annually. What is the value of that CD at the end of the 5 years?

---

**Solution:**

$\text{Principal}(1 + \text{interest rate})^{\text{time}} = \$1,000(1+0.02)^5 = \$1,104.08$

## Review Questions

**Exercise:**

**Problem:**

What are the two key choices U.S. citizens need to make that determines their relative wealth?

**Exercise:**

**Problem:** Is investing in housing always a very safe investment?

## Critical Thinking Questions

### Exercise:

#### Problem:

Explain what happens in an economy when the financial markets limit access to capital. How does this affect economic growth and employment?

### Exercise:

#### Problem:

You and your friend have opened an account on E-Trade and have each decided to select five similar companies in which to invest. You are diligent in monitoring your selections, tracking prices, current events, and actions taken by the company. Your friend chooses his companies randomly, pays no attention to the financial news, and spends his leisure time focused on everything besides his investments. Explain what might be the performance for each of your portfolios at the end of the year.

### Exercise:

#### Problem:

How do bank failures cause the economy to go into recession?

## Problems

### Exercise:

#### Problem:

How much money do you have to put into a bank account that pays 10% interest compounded annually to have \$10,000 in ten years?

### Exercise:

**Problem:**

Many retirement funds charge an administrative fee each year equal to 0.25% on managed assets. Suppose that Alexx and Spenser each invest \$5,000 in the same stock this year. Alexx invests directly and earns 5% a year. Spenser uses a retirement fund and earns 4.75%. After 30 years, how much more will Alexx have than Spenser?

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United States Department of Labor. Bureau of Labor Statistics. 2015. "Table 9. Quartiles and Selected Deciles of Usual Weekly Earnings of Full-Time Wage and Salary Workers by Selected Characteristics, 2014 Annual Averages." Accessed April 1, 2015. <http://www.bls.gov/news.release/wkyeng.t09.htm>.

**Glossary**

compound interest

an interest rate calculation on the principal plus the accumulated interest

simple interest

an interest rate calculation only on the principal amount

## The Use of Mathematics in Principles of Economics

(This appendix should be consulted after first reading [Welcome to Economics!](#)) Economics is not math. There is no important concept in this course that cannot be explained without mathematics. That said, math is a tool that can be used to illustrate economic concepts. Remember the saying a picture is worth a thousand words? Instead of a picture, think of a graph. It is the same thing. Economists use models as the primary tool to derive insights about economic issues and problems. Math is one way of working with (or manipulating) economic models.

There are other ways of representing models, such as text or narrative. But why would you use your fist to bang a nail, if you had a hammer? Math has certain advantages over text. It disciplines your thinking by making you specify exactly what you mean. You can get away with fuzzy thinking in your head, but you cannot when you reduce a model to algebraic equations. At the same time, math also has disadvantages. Mathematical models are necessarily based on simplifying assumptions, so they are not likely to be perfectly realistic. Mathematical models also lack the nuances which can be found in narrative models. The point is that math is one tool, but it is not the only tool or even always the best tool economists can use. So what math will you need for this book? The answer is: little more than high school algebra and graphs. You will need to know:

- What a function is
- How to interpret the equation of a line (i.e., slope and intercept)
- How to manipulate a line (i.e., changing the slope or the intercept)
- How to compute and interpret a growth rate (i.e., percentage change)
- How to read and manipulate a graph

In this text, we will use the easiest math possible, and we will introduce it in this appendix. So if you find some math in the book that you cannot follow, come back to this appendix to review. Like most things, math has diminishing returns. A little math ability goes a long way; the more advanced math you bring in, the less additional knowledge that will get you. That said, if you are going to major in economics, you should consider learning a little calculus. It will be worth your while in terms of helping you learn advanced economics more quickly.

## Algebraic Models

Often economic models (or parts of models) are expressed in terms of mathematical functions. What is a function? A function describes a relationship. Sometimes the relationship is a definition. For example (using words), your professor is Adam Smith. This could be expressed as Professor = Adam Smith. Or Friends = Bob + Shawn + Margaret.

Often in economics, functions describe cause and effect. The variable on the left-hand side is what is being explained (“the effect”). On the right-hand side is what is doing the explaining (“the causes”). For example, suppose your GPA was determined as follows:

**Equation:**

$$\text{GPA} = 0.25 \times \text{combined\_SAT} + 0.25 \times \text{class\_attendance} + 0.50 \times \text{hours\_spent\_studying}$$

This equation states that your GPA depends on three things: your combined SAT score, your class attendance, and the number of hours you spend studying. It also says that study time is twice as

important (0.50) as either combined\_SAT score (0.25) or class\_attendance (0.25). If this relationship is true, how could you raise your GPA? By not skipping class and studying more. Note that you cannot do anything about your SAT score, since if you are in college, you have (presumably) already taken the SATs.

Of course, economic models express relationships using economic variables, like  $\text{Budget} = \text{money\_spent\_on\_econ\_books} + \text{money\_spent\_on\_music}$ , assuming that the only things you buy are economics books and music.

Most of the relationships we use in this course are expressed as linear equations of the form:

**Equation:**

$$y = b + mx$$

### Expressing Equations Graphically

Graphs are useful for two purposes. The first is to express equations visually, and the second is to display statistics or data. This section will discuss expressing equations visually.

To a mathematician or an economist, a variable is the name given to a quantity that may assume a range of values. In the equation of a line presented above,  $x$  and  $y$  are the variables, with  $x$  on the horizontal axis and  $y$  on the vertical axis, and  $b$  and  $m$  representing factors that determine the shape of the line. To see how this equation works, consider a numerical example:

**Equation:**

$$y = 9 + 3x$$

In this equation for a specific line, the  $b$  term has been set equal to 9 and the  $m$  term has been set equal to 3. [\[link\]](#) shows the values of  $x$  and  $y$  for this given equation. [\[link\]](#) shows this equation, and these values, in a graph. To construct the table, just plug in a series of different values for  $x$ , and then calculate what value of  $y$  results. In the figure, these points are plotted and a line is drawn through them.

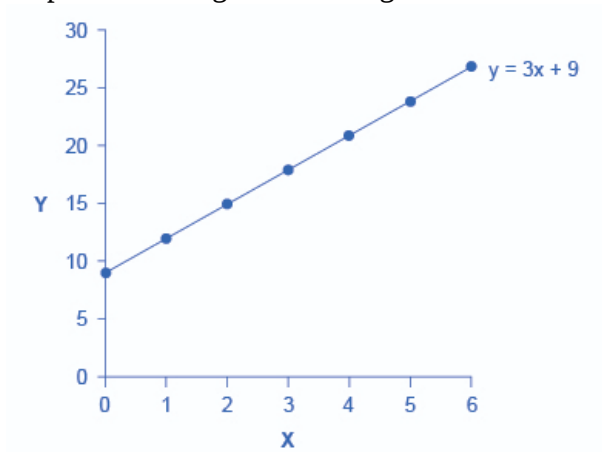
x	y
0	9
1	12
2	15
3	18



x	y
4	21
5	24
6	27

Values for the Slope Intercept Equation

Slope and the Algebra of Straight Lines



This line graph has  $x$  on the horizontal axis and  $y$  on the vertical axis. The  $y$ -intercept—that is, the point where the line intersects the  $y$ -axis—is 9. The slope of the line is 3; that is, there is a rise of 3 on the vertical axis for every increase of 1 on the horizontal axis. The slope is the same all along a straight line.

This example illustrates how the  $b$  and  $m$  terms in an equation for a straight line determine the shape of the line. The  $b$  term is called the  $y$ -intercept. The reason for this name is that, if  $x = 0$ , then the  $b$  term will reveal where the line intercepts, or crosses, the  $y$ -axis. In this example, the line hits the vertical axis at 9. The  $m$  term in the equation for the line is the slope. Remember that slope is defined as rise over run; more specifically, the slope of a line from one point to another is the change in the vertical axis divided by the change in the horizontal axis. In this example, each time the  $x$  term increases by one (the run), the  $y$  term rises by three. Thus, the slope of this line is three. Specifying a  $y$ -intercept and a slope—that is, specifying  $b$  and  $m$  in the equation for a line—will identify a specific line. Although it is rare for real-world data points to arrange themselves as an exact straight line, it often turns out that a straight line can offer a reasonable approximation of actual data.

## Interpreting the Slope

The concept of slope is very useful in economics, because it measures the relationship between two variables. A positive slope means that two variables are positively related; that is, when  $x$  increases, so does  $y$ , or when  $x$  decreases,  $y$  decreases also. Graphically, a positive slope means that as a line on the line graph moves from left to right, the line rises. The length-weight relationship, shown in [\[link\]](#) later in this Appendix, has a positive slope. We will learn in other chapters that price and quantity supplied have a positive relationship; that is, firms will supply more when the price is higher.

A negative slope means that two variables are negatively related; that is, when  $x$  increases,  $y$  decreases, or when  $x$  decreases,  $y$  increases. Graphically, a negative slope means that, as the line on the line graph moves from left to right, the line falls. The altitude-air density relationship, shown in [\[link\]](#) later in this appendix, has a negative slope. We will learn that price and quantity demanded have a negative relationship; that is, consumers will purchase less when the price is higher.

A slope of zero means that there is no relationship between  $x$  and  $y$ . Graphically, the line is flat; that is, zero rise over the run. [\[link\]](#) of the unemployment rate, shown later in this appendix, illustrates a common pattern of many line graphs: some segments where the slope is positive, other segments where the slope is negative, and still other segments where the slope is close to zero.

The slope of a straight line between two points can be calculated in numerical terms. To calculate slope, begin by designating one point as the “starting point” and the other point as the “end point” and then calculating the rise over run between these two points. As an example, consider the slope of the air density graph between the points representing an altitude of 4,000 meters and an altitude of 6,000 meters:

Rise: Change in variable on vertical axis (end point minus original point)

**Equation:**

$$\begin{aligned} &= 0.100 - 0.307 \\ &= -0.207 \end{aligned}$$

Run: Change in variable on horizontal axis (end point minus original point)

**Equation:**

$$\begin{aligned} &= 6,000 - 4,000 \\ &= 2,000 \end{aligned}$$

Thus, the slope of a straight line between these two points would be that from the altitude of 4,000 meters up to 6,000 meters, the density of the air decreases by approximately 0.1 kilograms/cubic meter for each of the next 1,000 meters

Suppose the slope of a line were to increase. Graphically, that means it would get steeper. Suppose the slope of a line were to decrease. Then it would get flatter. These conditions are true whether or not the slope was positive or negative to begin with. A higher positive slope means a steeper upward tilt to the line, while a smaller positive slope means a flatter upward tilt to the line. A

negative slope that is larger in absolute value (that is, more negative) means a steeper downward tilt to the line. A slope of zero is a horizontal flat line. A vertical line has an infinite slope.

Suppose a line has a larger intercept. Graphically, that means it would shift out (or up) from the old origin, parallel to the old line. If a line has a smaller intercept, it would shift in (or down), parallel to the old line.

### **Solving Models with Algebra**

Economists often use models to answer a specific question, like: What will the unemployment rate be if the economy grows at 3% per year? Answering specific questions requires solving the “system” of equations that represent the model.

Suppose the demand for personal pizzas is given by the following equation:

**Equation:**

$$Q_d = 16 - 2P$$

where  $Q_d$  is the amount of personal pizzas consumers want to buy (i.e., quantity demanded), and  $P$  is the price of pizzas. Suppose the supply of personal pizzas is:

**Equation:**

$$Q_s = 2 + 5P$$

where  $Q_s$  is the amount of pizza producers will supply (i.e., quantity supplied).

Finally, suppose that the personal pizza market operates where supply equals demand, or

**Equation:**

$$Q_d = Q_s$$

We now have a system of three equations and three unknowns ( $Q_d$ ,  $Q_s$ , and  $P$ ), which we can solve with algebra:

Since  $Q_d = Q_s$ , we can set the demand and supply equation equal to each other:

**Equation:**

$$\begin{aligned} Q_d &= Q_s \\ 16 - 2P &= 2 + 5P \end{aligned}$$

Subtracting 2 from both sides and adding  $2P$  to both sides yields:

**Equation:**

$$\begin{aligned}
16 - 2P - 2 &= 2 + 5P - 2 \\
14 - 2P &= 5P \\
14 - 2P + 2P &= 5P + 2P \\
14 &= 7P \\
\frac{14}{7} &= \frac{7P}{7} \\
2 &= P
\end{aligned}$$

In other words, the price of each personal pizza will be \$2. How much will consumers buy?

Taking the price of \$2, and plugging it into the demand equation, we get:

**Equation:**

$$\begin{aligned}
Q_d &= 16 - 2P \\
&= 16 - 2(2) \\
&= 16 - 4 \\
&= 12
\end{aligned}$$

So if the price is \$2 each, consumers will purchase 12. How much will producers supply? Taking the price of \$2, and plugging it into the supply equation, we get:

**Equation:**

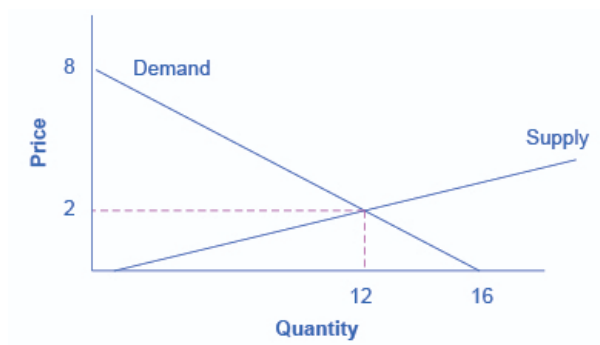
$$\begin{aligned}
Q_s &= 2 + 5P \\
&= 2 + 5(2) \\
&= 2 + 10 \\
&= 12
\end{aligned}$$

So if the price is \$2 each, producers will supply 12 personal pizzas. This means we did our math correctly, since  $Q_d = Q_s$ .

### Solving Models with Graphs

If algebra is not your forte, you can get the same answer by using graphs. Take the equations for  $Q_d$  and  $Q_s$  and graph them on the same set of axes as shown in [\[link\]](#). Since  $P$  is on the vertical axis, it is easiest if you solve each equation for  $P$ . The demand curve is then  $P = 8 - 0.5Q_d$  and the supply curve is  $P = -0.4 + 0.2Q_s$ . Note that the vertical intercepts are 8 and  $-0.4$ , and the slopes are  $-0.5$  for demand and  $0.2$  for supply. If you draw the graphs carefully, you will see that where they cross ( $Q_s = Q_d$ ), the price is \$2 and the quantity is 12, just like the algebra predicted.

Supply and Demand Graph



The equations for  $Q_d$  and  $Q_s$  are displayed graphically by the sloped lines.

We will use graphs more frequently in this book than algebra, but now you know the math behind the graphs.

## Growth Rates

Growth rates are frequently encountered in real world economics. A growth rate is simply the percentage change in some quantity. It could be your income. It could be a business's sales. It could be a nation's GDP. The formula for computing a growth rate is straightforward:

**Equation:**

$$\text{Percentage change} = \frac{\text{Change in quantity}}{\text{Quantity}}$$

Suppose your job pays \$10 per hour. Your boss, however, is so impressed with your work that he gives you a \$2 per hour raise. The percentage change (or growth rate) in your pay is  $\$2/\$10 = 0.20$  or 20%.

To compute the growth rate for data over an extended period of time, for example, the average annual growth in GDP over a decade or more, the denominator is commonly defined a little differently. In the previous example, we defined the quantity as the initial quantity—or the quantity when we started. This is fine for a one-time calculation, but when we compute the growth over and over, it makes more sense to define the quantity as the average quantity over the period in question, which is defined as the quantity halfway between the initial quantity and the next quantity. This is harder to explain in words than to show with an example. Suppose a nation's GDP was \$1 trillion in 2005 and \$1.03 trillion in 2006. The growth rate between 2005 and 2006 would be the change in GDP ( $\$1.03 \text{ trillion} - \$1.00 \text{ trillion}$ ) divided by the average GDP between 2005 and 2006 ( $\$1.03 \text{ trillion} + \$1.00 \text{ trillion} / 2$ ). In other words:

**Equation:**

$$\begin{aligned}
&= \frac{\$1.03 \text{ trillion} - \$1.00 \text{ trillion}}{(\$1.03 \text{ trillion} + \$1.00 \text{ trillion}) / 2} \\
&= \frac{0.03}{1.015} \\
&= 0.0296 \\
&= 2.96\% \text{ growth}
\end{aligned}$$

Note that if we used the first method, the calculation would be  $(\$1.03 \text{ trillion} - \$1.00 \text{ trillion}) / \$1.00 \text{ trillion} = 3\%$  growth, which is approximately the same as the second, more complicated method. If you need a rough approximation, use the first method. If you need accuracy, use the second method.

A few things to remember: A positive growth rate means the quantity is growing. A smaller growth rate means the quantity is growing more slowly. A larger growth rate means the quantity is growing more quickly. A negative growth rate means the quantity is decreasing.

The same change over times yields a smaller growth rate. If you got a \$2 raise each year, in the first year the growth rate would be  $\$2/\$10 = 20\%$ , as shown above. But in the second year, the growth rate would be  $\$2/\$12 = 0.167$  or 16.7% growth. In the third year, the same \$2 raise would correspond to a  $\$2/\$14 = 14.2\%$ . The moral of the story is this: To keep the growth rate the same, the change must increase each period.

## Displaying Data Graphically and Interpreting the Graph

Graphs are also used to display data or evidence. Graphs are a method of presenting numerical patterns. They condense detailed numerical information into a visual form in which relationships and numerical patterns can be seen more easily. For example, which countries have larger or smaller populations? A careful reader could examine a long list of numbers representing the populations of many countries, but with over 200 nations in the world, searching through such a list would take concentration and time. Putting these same numbers on a graph can quickly reveal population patterns. Economists use graphs both for a compact and readable presentation of groups of numbers and for building an intuitive grasp of relationships and connections.

Three types of graphs are used in this book: line graphs, pie graphs, and bar graphs. Each is discussed below. We also provide warnings about how graphs can be manipulated to alter viewers' perceptions of the relationships in the data.

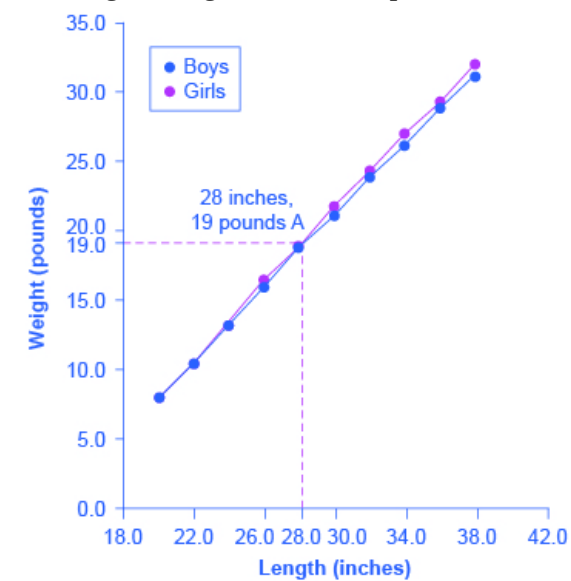
### Line Graphs

The graphs we have discussed so far are called line graphs, because they show a relationship between two variables: one measured on the horizontal axis and the other measured on the vertical axis.

Sometimes it is useful to show more than one set of data on the same axes. The data in [\[link\]](#) is displayed in [\[link\]](#) which shows the relationship between two variables: length and median weight for American baby boys and girls during the first three years of life. (The median means that half of all babies weigh more than this and half weigh less.) The line graph measures length in inches on the horizontal axis and weight in pounds on the vertical axis. For example, point A on the figure shows that a boy who is 28 inches long will have a median weight of about 19 pounds. One line on

the graph shows the length-weight relationship for boys and the other line shows the relationship for girls. This kind of graph is widely used by healthcare providers to check whether a child’s physical development is roughly on track.

The Length-Weight Relationship for American Boys and Girls



The line graph shows the relationship between height and weight for boys and girls from birth to 3 years. Point A, for example, shows that a boy of 28 inches in height (measured on the horizontal axis) is typically 19 pounds in weight (measured on the vertical axis). These data apply only to children in the first three years of life.

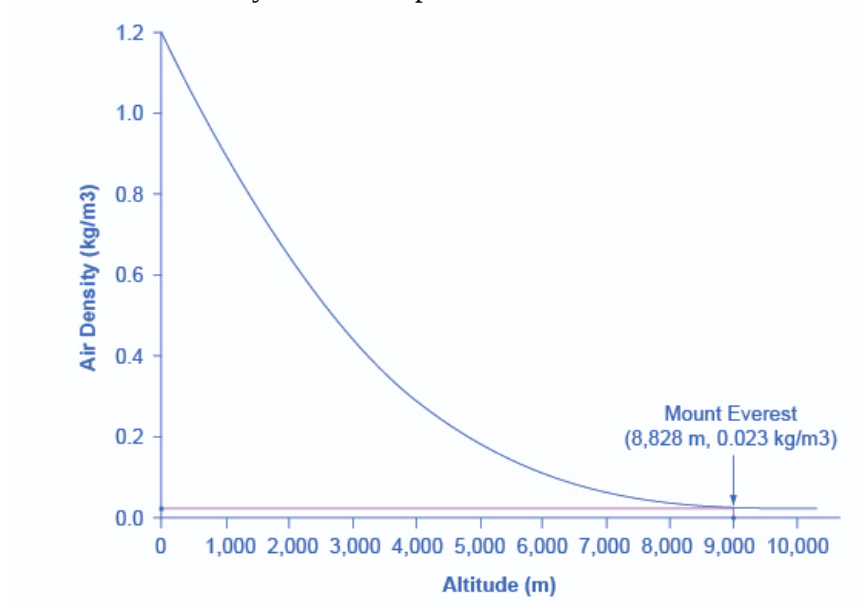
Boys from Birth to 36 Months		Girls from Birth to 36 Months	
Length (inches)	Weight (pounds)	Length (inches)	Weight (pounds)
20.0	8.0	20.0	7.9
22.0	10.5	22.0	10.5
24.0	13.5	24.0	13.2

Boys from Birth to 36 Months		Girls from Birth to 36 Months	
26.0	16.4	26.0	16.0
28.0	19.0	28.0	18.8
30.0	21.8	30.0	21.2
32.0	24.3	32.0	24.0
34.0	27.0	34.0	26.2
36.0	29.3	36.0	28.9
38.0	32.0	38.0	31.3

### Length to Weight Relationship for American Boys and Girls

Not all relationships in economics are linear. Sometimes they are curves. [\[link\]](#) presents another example of a line graph, representing the data from [\[link\]](#). In this case, the line graph shows how thin the air becomes when you climb a mountain. The horizontal axis of the figure shows altitude, measured in meters above sea level. The vertical axis measures the density of the air at each altitude. Air density is measured by the weight of the air in a cubic meter of space (that is, a box measuring one meter in height, width, and depth). As the graph shows, air pressure is heaviest at ground level and becomes lighter as you climb. [\[link\]](#) shows that a cubic meter of air at an altitude of 500 meters weighs approximately one kilogram (about 2.2 pounds). However, as the altitude increases, air density decreases. A cubic meter of air at the top of Mount Everest, at about 8,828 meters, would weigh only 0.023 kilograms. The thin air at high altitudes explains why many mountain climbers need to use oxygen tanks as they reach the top of a mountain.

### Altitude-Air Density Relationship





This line graph shows the relationship between altitude, measured in meters above sea level, and air density, measured in kilograms of air per cubic meter. As altitude rises, air density declines. The point at the top of Mount Everest has an altitude of approximately 8,828 meters above sea level (the horizontal axis) and air density of 0.023 kilograms per cubic meter (the vertical axis).

Altitude (meters)	Air Density (kg/cubic meters)
0	1.200
500	1.093
1,000	0.831
1,500	0.678
2,000	0.569
2,500	0.484
3,000	0.415
3,500	0.357
4,000	0.307
4,500	0.231
5,000	0.182
5,500	0.142
6,000	0.100
6,500	0.085
7,000	0.066
7,500	0.051

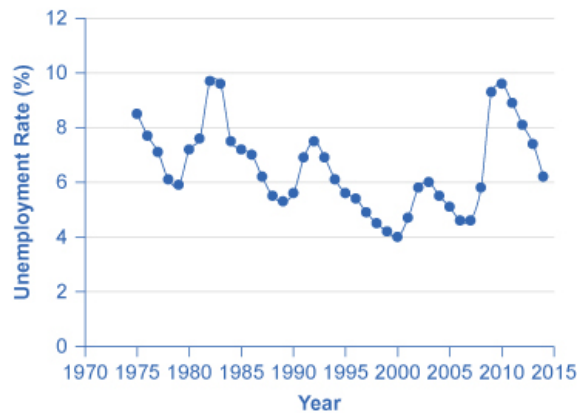
Altitude (meters)	Air Density (kg/cubic meters)
8,000	0.041
8,500	0.025
9,000	0.022
9,500	0.019
10,000	0.014

### Altitude to Air Density Relationship

The length-weight relationship and the altitude-air density relationships in these two figures represent averages. If you were to collect actual data on air pressure at different altitudes, the same altitude in different geographic locations will have slightly different air density, depending on factors like how far you are from the equator, local weather conditions, and the humidity in the air. Similarly, in measuring the height and weight of children for the previous line graph, children of a particular height would have a range of different weights, some above average and some below. In the real world, this sort of variation in data is common. The task of a researcher is to organize that data in a way that helps to understand typical patterns. The study of statistics, especially when combined with computer statistics and spreadsheet programs, is a great help in organizing this kind of data, plotting line graphs, and looking for typical underlying relationships. For most economics and social science majors, a statistics course will be required at some point.

One common line graph is called a time series, in which the horizontal axis shows time and the vertical axis displays another variable. Thus, a time series graph shows how a variable changes over time. [\[link\]](#) shows the unemployment rate in the United States since 1975, where unemployment is defined as the percentage of adults who want jobs and are looking for a job, but cannot find one. The points for the unemployment rate in each year are plotted on the graph, and a line then connects the points, showing how the unemployment rate has moved up and down since 1975. The line graph makes it easy to see, for example, that the highest unemployment rate during this time period was slightly less than 10% in the early 1980s and 2010, while the unemployment rate declined from the early 1990s to the end of the 1990s, before rising and then falling back in the early 2000s, and then rising sharply during the recession from 2008–2009.

U.S. Unemployment Rate, 1975–2014



This graph provides a quick visual summary of unemployment data. With a graph like this, it is easy to spot the times of high unemployment and of low unemployment.

## Pie Graphs

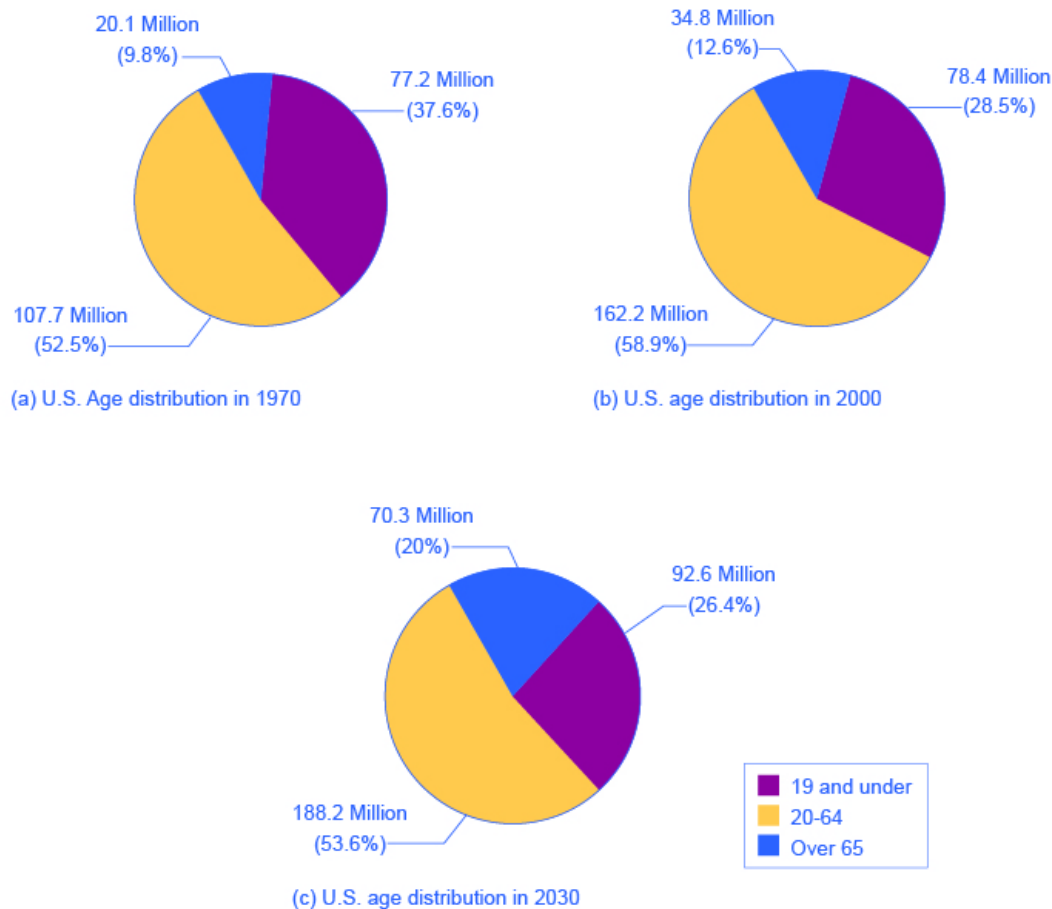
A pie graph (sometimes called a pie chart) is used to show how an overall total is divided into parts. A circle represents a group as a whole. The slices of this circular “pie” show the relative sizes of subgroups.

[\[link\]](#) shows how the U.S. population was divided among children, working age adults, and the elderly in 1970, 2000, and what is projected for 2030. The information is first conveyed with numbers in [\[link\]](#), and then in three pie charts. The first column of [\[link\]](#) shows the total U.S. population for each of the three years. Columns 2–4 categorize the total in terms of age groups—from birth to 18 years, from 19 to 64 years, and 65 years and above. In columns 2–4, the first number shows the actual number of people in each age category, while the number in parentheses shows the percentage of the total population comprised by that age group.

Year	Total Population	19 and Under	20–64 years	Over 65
1970	205.0 million	77.2 (37.6%)	107.7 (52.5%)	20.1 (9.8%)
2000	275.4 million	78.4 (28.5%)	162.2 (58.9%)	34.8 (12.6%)
2030	351.1 million	92.6 (26.4%)	188.2 (53.6%)	70.3 (20.0%)

U.S. Age Distribution, 1970, 2000, and 2030 (projected)

## Pie Graphs of the U.S. Age Distribution (numbers in millions)



The three pie graphs illustrate the division of total population into three age groups for the three different years.

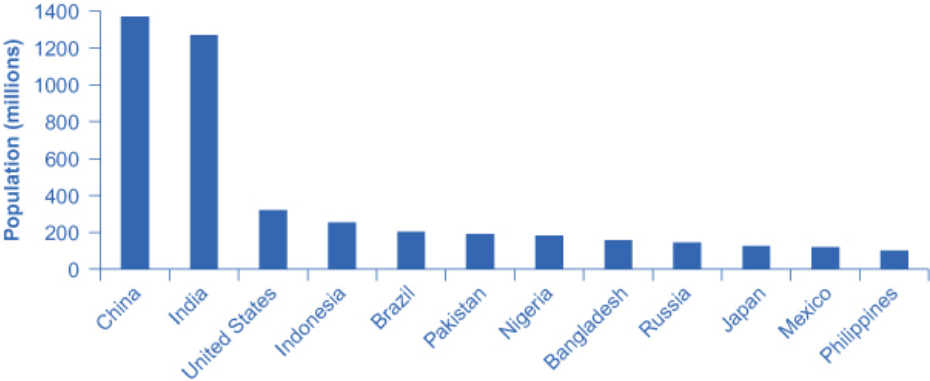
In a pie graph, each slice of the pie represents a share of the total, or a percentage. For example, 50% would be half of the pie and 20% would be one-fifth of the pie. The three pie graphs in [\[link\]](#) show that the share of the U.S. population 65 and over is growing. The pie graphs allow you to get a feel for the relative size of the different age groups from 1970 to 2000 to 2030, without requiring you to slog through the specific numbers and percentages in the table. Some common examples of how pie graphs are used include dividing the population into groups by age, income level, ethnicity, religion, occupation; dividing different firms into categories by size, industry, number of employees; and dividing up government spending or taxes into its main categories.

## Bar Graphs

A bar graph uses the height of different bars to compare quantities. [\[link\]](#) lists the 12 most populous countries in the world. [\[link\]](#) provides this same data in a bar graph. The height of the bars corresponds to the population of each country. Although you may know that China and India

are the most populous countries in the world, seeing how the bars on the graph tower over the other countries helps illustrate the magnitude of the difference between the sizes of national populations.

Leading Countries of the World by Population, 2015 (in millions)



The graph shows the 12 countries of the world with the largest populations. The height of the bars in the bar graph shows the size of the population for each country.

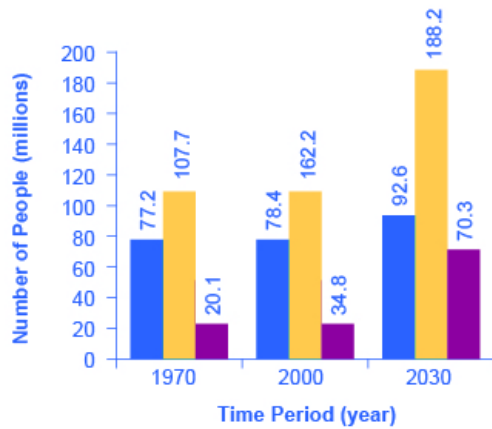
Country	Population
China	1,369
India	1,270
United States	321
Indonesia	255
Brazil	204
Pakistan	190
Nigeria	184
Bangladesh	158
Russia	146
Japan	127

Country	Population
Mexico	121
Philippines	101

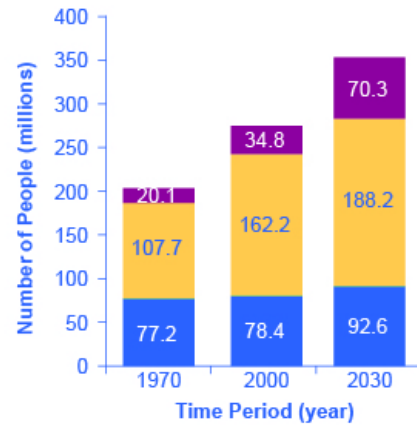
### Leading 12 Countries of the World by Population

Bar graphs can be subdivided in a way that reveals information similar to that we can get from pie charts. [\[link\]](#) offers three bar graphs based on the information from [\[link\]](#) about the U.S. age distribution in 1970, 2000, and 2030. [\[link\]](#) (a) shows three bars for each year, representing the total number of persons in each age bracket for each year. [\[link\]](#) (b) shows just one bar for each year, but the different age groups are now shaded inside the bar. In [\[link\]](#) (c), still based on the same data, the vertical axis measures percentages rather than the number of persons. In this case, all three bar graphs are the same height, representing 100% of the population, with each bar divided according to the percentage of population in each age group. It is sometimes easier for a reader to run his or her eyes across several bar graphs, comparing the shaded areas, rather than trying to compare several pie graphs.

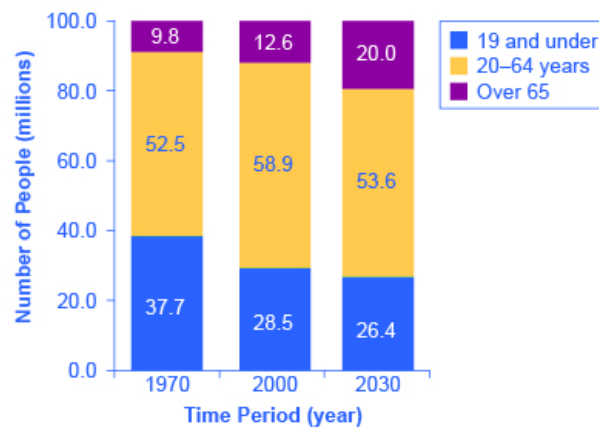
### U.S. Population with Bar Graphs



(a) Bars for separate age groups



(b) Bars show total population divided into age groups



(c) Bars show total population divided into percentages

Population data can be represented in different ways. (a) Shows three bars for each year, representing the total number of persons in each age bracket for each year. (b) Shows just one bar for each year, but the different age groups are now shaded inside the bar. (c) Sets the vertical axis as a measure of percentages rather than the number of persons. All three bar graphs are the same height and each bar is divided according to the percentage of population in each age group.

[\[link\]](#) and [\[link\]](#) show how the bars can represent countries or years, and how the vertical axis can represent a numerical or a percentage value. Bar graphs can also compare size, quantity, rates, distances, and other quantitative categories.

## Comparing Line Graphs with Pie Charts and Bar Graphs

Now that you are familiar with pie graphs, bar graphs, and line graphs, how do you know which graph to use for your data? Pie graphs are often better than line graphs at showing how an overall group is divided. However, if a pie graph has too many slices, it can become difficult to interpret.

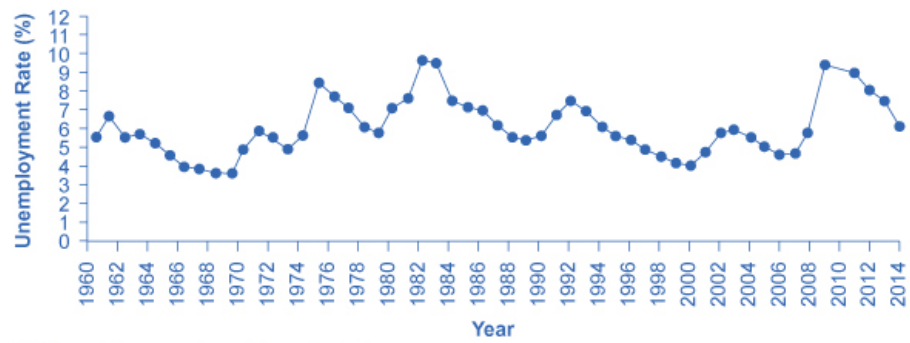
Bar graphs are especially useful when comparing quantities. For example, if you are studying the populations of different countries, as in [\[link\]](#), bar graphs can show the relationships between the population sizes of multiple countries. Not only can it show these relationships, but it can also show breakdowns of different groups within the population.

A line graph is often the most effective format for illustrating a relationship between two variables that are both changing. For example, time series graphs can show patterns as time changes, like the unemployment rate over time. Line graphs are widely used in economics to present continuous data about prices, wages, quantities bought and sold, the size of the economy.

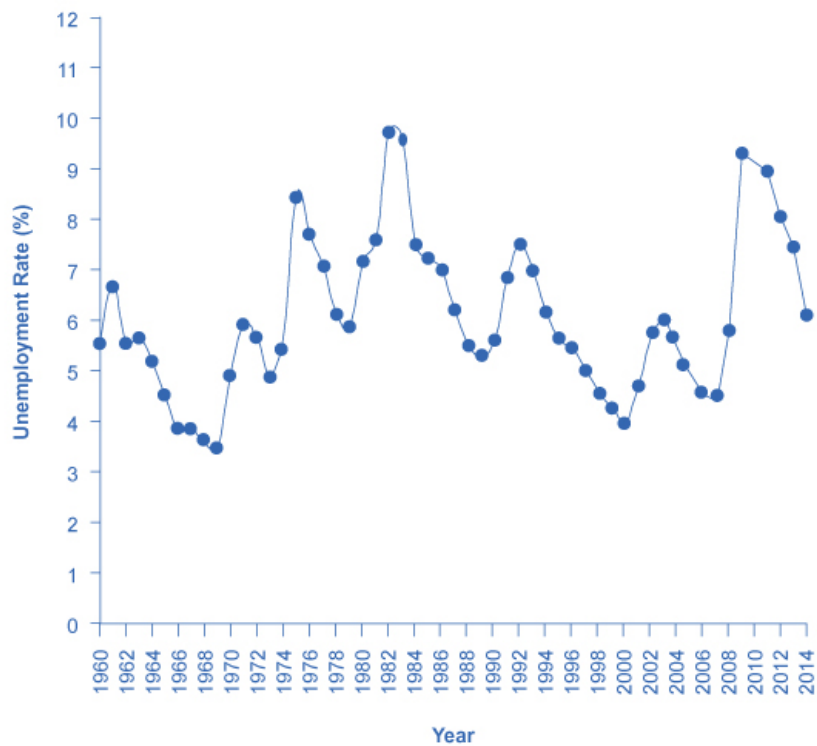
### **How Graphs Can Be Misleading**

Graphs not only reveal patterns; they can also alter how patterns are perceived. To see some of the ways this can be done, consider the line graphs of [\[link\]](#), [\[link\]](#), and [\[link\]](#). These graphs all illustrate the unemployment rate—but from different perspectives.



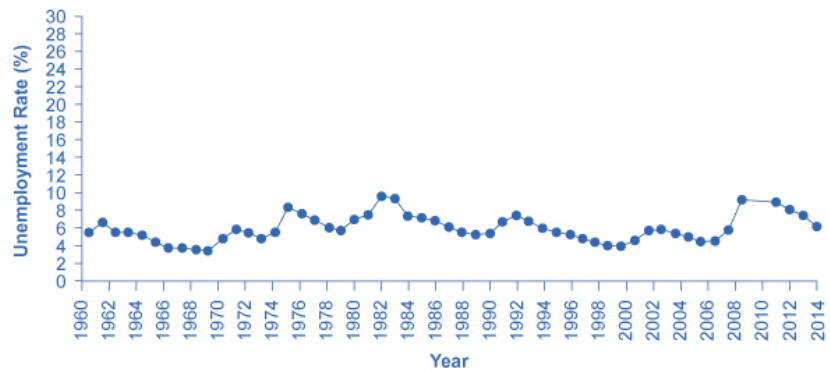


(a) Unemployment rate, wide and short

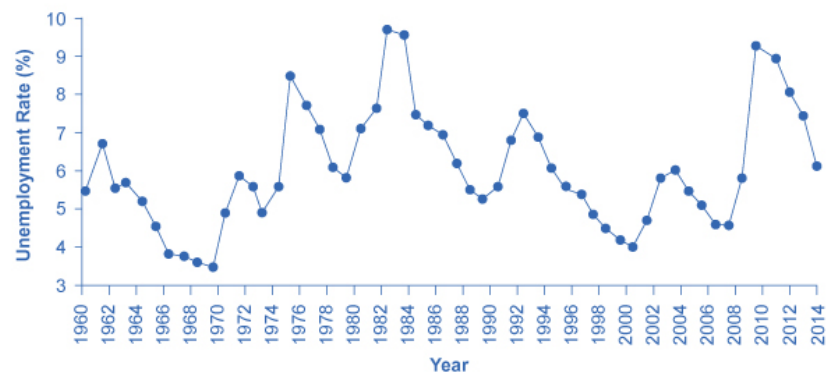


(b) Unemployment rate, narrow and tall

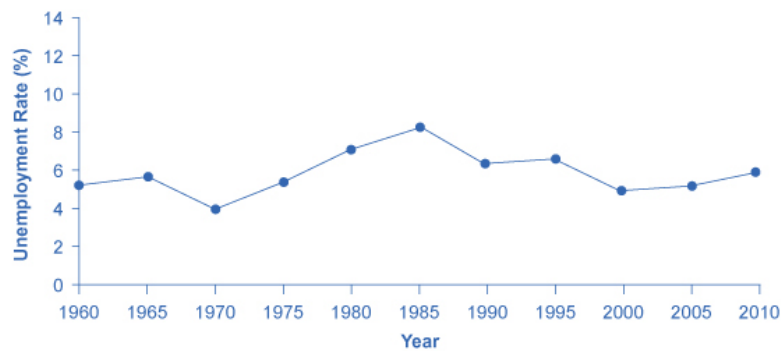
Presenting Unemployment Rates in Different Ways, All of Them Accurate



(c) Unemployment rate, with wider range of numbers on vertical axis



(d) Unemployment rate, with smaller range of numbers on vertical axis



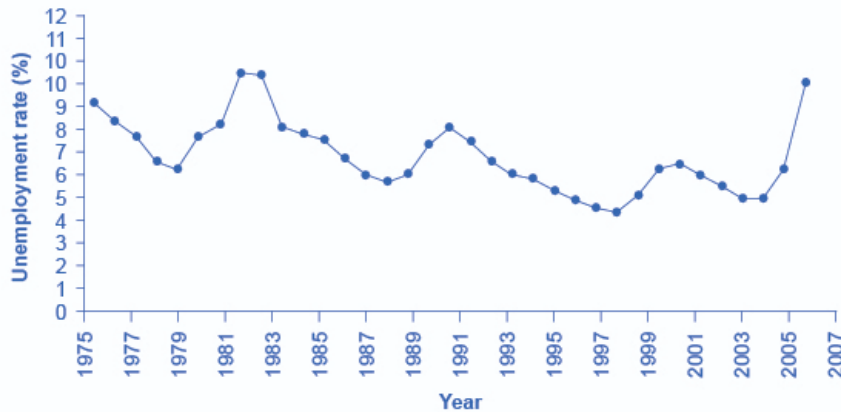
(e) Unemployment rate, five-year averages

Simply changing the width and height of the area in which data is displayed can alter the perception of the data.

Presenting Unemployment Rates in Different Ways, All of Them Accurate



(f) Unemployment rate, monthly data



(g) Unemployment rates, since 1975 only

Simply changing the width and height of the area in which data is displayed can alter the perception of the data.

Suppose you wanted a graph which gives the impression that the rise in unemployment in 2009 was not all that large, or all that extraordinary by historical standards. You might choose to present your data as in [\[link\]](#) (a). [\[link\]](#) (a) includes much of the same data presented earlier in [\[link\]](#), but stretches the horizontal axis out longer relative to the vertical axis. By spreading the graph wide and flat, the visual appearance is that the rise in unemployment is not so large, and is similar to some past rises in unemployment. Now imagine you wanted to emphasize how unemployment spiked substantially higher in 2009. In this case, using the same data, you can stretch the vertical axis out relative to the horizontal axis, as in [\[link\]](#) (b), which makes all rises and falls in unemployment appear larger.

A similar effect can be accomplished without changing the length of the axes, but by changing the scale on the vertical axis. In [\[link\]](#) (c), the scale on the vertical axis runs from 0% to 30%, while in [\[link\]](#) (d), the vertical axis runs from 3% to 10%. Compared to [\[link\]](#), where the vertical scale runs

from 0% to 12%, [\[link\]](#) (c) makes the fluctuation in unemployment look smaller, while [\[link\]](#) (d) makes it look larger.

Another way to alter the perception of the graph is to reduce the amount of variation by changing the number of points plotted on the graph. [\[link\]](#) (e) shows the unemployment rate according to five-year averages. By averaging out some of the year- to-year changes, the line appears smoother and with fewer highs and lows. In reality, the unemployment rate is reported monthly, and [\[link\]](#) (f) shows the monthly figures since 1960, which fluctuate more than the five-year average. [\[link\]](#) (f) is also a vivid illustration of how graphs can compress lots of data. The graph includes monthly data since 1960, which over almost 50 years, works out to nearly 600 data points. Reading that list of 600 data points in numerical form would be hypnotic. You can, however, get a good intuitive sense of these 600 data points very quickly from the graph.

A final trick in manipulating the perception of graphical information is that, by choosing the starting and ending points carefully, you can influence the perception of whether the variable is rising or falling. The original data show a general pattern with unemployment low in the 1960s, but spiking up in the mid-1970s, early 1980s, early 1990s, early 2000s, and late 2000s. [\[link\]](#) (g), however, shows a graph that goes back only to 1975, which gives an impression that unemployment was more-or-less gradually falling over time until the 2009 recession pushed it back up to its “original” level—which is a plausible interpretation if one starts at the high point around 1975.

These kinds of tricks—or shall we just call them “presentation choices”— are not limited to line graphs. In a pie chart with many small slices and one large slice, someone must decide what categories should be used to produce these slices in the first place, thus making some slices appear bigger than others. If you are making a bar graph, you can make the vertical axis either taller or shorter, which will tend to make variations in the height of the bars appear more or less.

Being able to read graphs is an essential skill, both in economics and in life. A graph is just one perspective or point of view, shaped by choices such as those discussed in this section. Do not always believe the first quick impression from a graph. View with caution.

## Key Concepts and Summary

Math is a tool for understanding economics and economic relationships can be expressed mathematically using algebra or graphs. The algebraic equation for a line is  $y = b + mx$ , where  $x$  is the variable on the horizontal axis and  $y$  is the variable on the vertical axis, the  $b$  term is the  $y$ -intercept and the  $m$  term is the slope. The slope of a line is the same at any point on the line and it indicates the relationship (positive, negative, or zero) between two economic variables.

Economic models can be solved algebraically or graphically. Graphs allow you to illustrate data visually. They can illustrate patterns, comparisons, trends, and apportionment by condensing the numerical data and providing an intuitive sense of relationships in the data. A line graph shows the relationship between two variables: one is shown on the horizontal axis and one on the vertical axis. A pie graph shows how something is allotted, such as a sum of money or a group of people. The size of each slice of the pie is drawn to represent the corresponding percentage of the whole. A bar graph uses the height of bars to show a relationship, where each bar represents a certain entity, like a country or a group of people. The bars on a bar graph can also be divided into segments to show subgroups.

Any graph is a single visual perspective on a subject. The impression it leaves will be based on many choices, such as what data or time frame is included, how data or groups are divided up, the relative size of vertical and horizontal axes, whether the scale used on a vertical starts at zero. Thus, any graph should be regarded somewhat skeptically, remembering that the underlying relationship can be open to different interpretations.

## **Review Questions**

### **Exercise:**

#### **Problem:**

Name three kinds of graphs and briefly state when is most appropriate to use each type of graph.

### **Exercise:**

**Problem:** What is slope on a line graph?

### **Exercise:**

**Problem:** What do the slices of a pie chart represent?

### **Exercise:**

**Problem:** Why is a bar chart the best way to illustrate comparisons?

### **Exercise:**

#### **Problem:**

How does the appearance of positive slope differ from negative slope and from zero slope?

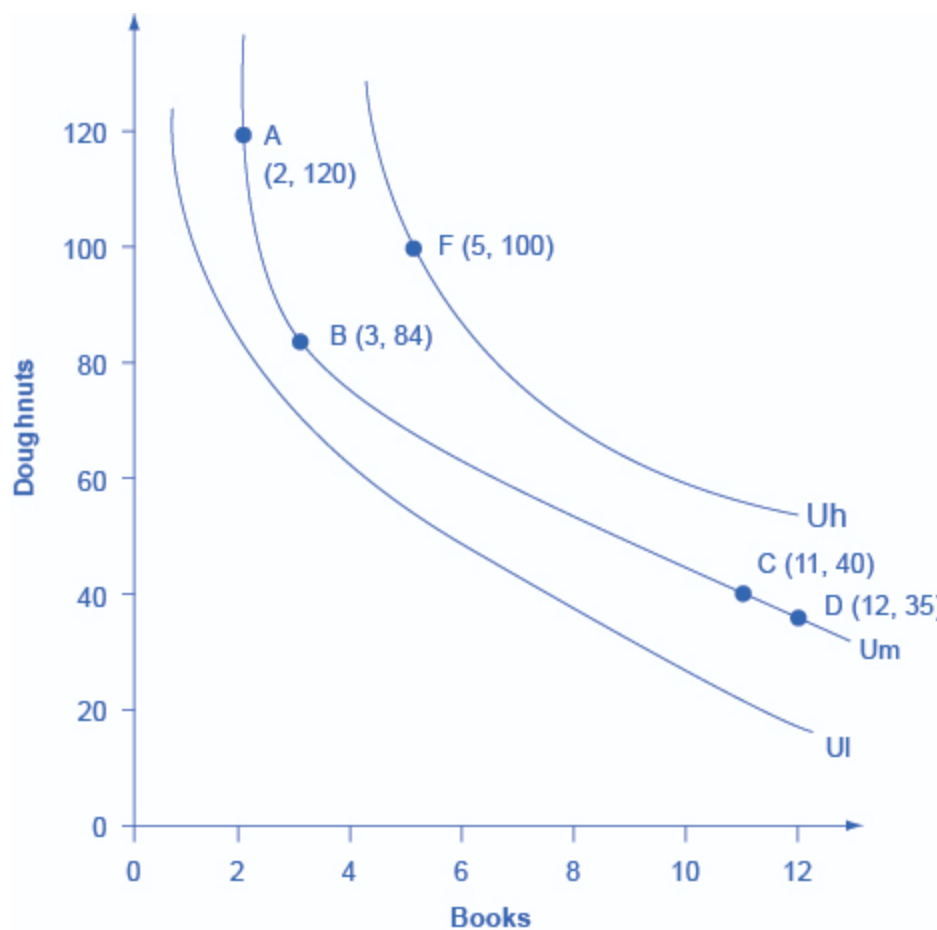
## Indifference Curves

Economists use a vocabulary of maximizing utility to describe people's preferences. In [Consumer Choices](#), the level of utility that a person receives is described in numerical terms. This appendix presents an alternative approach to describing personal preferences, called indifference curves, which avoids any need for using numbers to measure utility. By setting aside the assumption of putting a numerical valuation on utility—an assumption that many students and economists find uncomfortably unrealistic—the indifference curve framework helps to clarify the logic of the underlying model.

### What Is an Indifference Curve?

People cannot really put a numerical value on their level of satisfaction. However, they can, and do, identify what choices would give them more, or less, or the same amount of satisfaction. An indifference curve shows combinations of goods that provide an equal level of utility or satisfaction. For example, [\[link\]](#) presents three indifference curves that represent Lilly's preferences for the tradeoffs that she faces in her two main relaxation activities: eating doughnuts and reading paperback books. Each indifference curve ( $U_l$ ,  $U_m$ , and  $U_h$ ) represents one level of utility. First we will explore the meaning of one particular indifference curve and then we will look at the indifference curves as a group.

#### Lilly's Indifference Curves



Lilly would receive equal utility from all points on a given indifference curve. Any points on the highest indifference curve  $U_h$ , like F, provide greater utility than any points like A, B, C, and D on the middle indifference curve  $U_m$ . Similarly, any points on the middle indifference curve  $U_m$  provide greater utility than any points on the lowest indifference curve  $U_l$ .

### The Shape of an Indifference Curve

The indifference curve  $U_m$  has four points labeled on it: A, B, C, and D. Since an indifference curve represents a set of choices that have the same level of utility, Lilly must receive an equal amount of utility, judged according to her personal preferences, from two books and 120 doughnuts

(point A), from three books and 84 doughnuts (point B) from 11 books and 40 doughnuts (point C) or from 12 books and 35 doughnuts (point D). She would also receive the same utility from any of the unlabeled intermediate points along this indifference curve.

Indifference curves have a roughly similar shape in two ways: 1) they are downward sloping from left to right; 2) they are convex with respect to the origin. In other words, they are steeper on the left and flatter on the right. The downward slope of the indifference curve means that Lilly must trade off less of one good to get more of the other, while holding utility constant. For example, points A and B sit on the same indifference curve  $U_m$ , which means that they provide Lilly with the same level of utility. Thus, the marginal utility that Lilly would gain from, say, increasing her consumption of books from two to three must be equal to the marginal utility that she would lose if her consumption of doughnuts was cut from 120 to 84—so that her overall utility remains unchanged between points A and B. Indeed, the slope along an indifference curve is referred to as the marginal rate of substitution, which is the rate at which a person is willing to trade one good for another so that utility will remain the same.

Indifference curves like  $U_m$  are steeper on the left and flatter on the right. The reason behind this shape involves diminishing marginal utility—the notion that as a person consumes more of a good, the marginal utility from each additional unit becomes lower. Compare two different choices between points that all provide Lilly an equal amount of utility along the indifference curve  $U_m$ : the choice between A and B, and between C and D. In both choices, Lilly consumes one more book, but between A and B her consumption of doughnuts falls by 36 (from 120 to 84) and between C and D it falls by only five (from 40 to 35). The reason for this difference is that points A and C are different starting points, and thus have different implications for marginal utility. At point A, Lilly has few books and many doughnuts. Thus, her marginal utility from an extra book will be relatively high while the marginal utility of additional doughnuts is relatively low—so on the margin, it will take a relatively large number of doughnuts to offset the utility from the marginal book. At point C, however, Lilly has many books and few doughnuts. From this starting point, her marginal utility gained from extra books will be relatively low, while the marginal utility



lost from additional doughnuts would be relatively high—so on the margin, it will take a relatively smaller number of doughnuts to offset the change of one marginal book. In short, the slope of the indifference curve changes because the marginal rate of substitution—that is, the quantity of one good that would be traded for the other good to keep utility constant—also changes, as a result of diminishing marginal utility of both goods.

## **The Field of Indifference Curves**

Each indifference curve represents the choices that provide a single level of utility. Every level of utility will have its own indifference curve. Thus, Lilly's preferences will include an infinite number of indifference curves lying nestled together on the diagram—even though only three of the indifference curves, representing three levels of utility, appear on [\[link\]](#). In other words, an infinite number of indifference curves are not drawn on this diagram—but you should remember that they exist.

Higher indifference curves represent a greater level of utility than lower ones. In [\[link\]](#), indifference curve  $U_l$  can be thought of as a “low” level of utility, while  $U_m$  is a “medium” level of utility and  $U_h$  is a “high” level of utility. All of the choices on indifference curve  $U_h$  are preferred to all of the choices on indifference curve  $U_m$ , which in turn are preferred to all of the choices on  $U_l$ .

To understand why higher indifference curves are preferred to lower ones, compare point B on indifference curve  $U_m$  to point F on indifference curve  $U_h$ . Point F has greater consumption of both books (five to three) and doughnuts (100 to 84), so point F is clearly preferable to point B. Given the definition of an indifference curve—that all the points on the curve have the same level of utility—if point F on indifference curve  $U_h$  is preferred to point B on indifference curve  $U_m$ , then it must be true that all points on indifference curve  $U_h$  have a higher level of utility than all points on  $U_m$ . More generally, for any point on a lower indifference curve, like  $U_l$ , you can identify a point on a higher indifference curve like  $U_m$  or  $U_h$  that has a higher consumption of both goods. Since one point on the higher indifference curve is preferred to one point on the lower curve, and since all the points on a given indifference curve have the same level of utility, it

must be true that all points on higher indifference curves have greater utility than all points on lower indifference curves.

These arguments about the shapes of indifference curves and about higher or lower levels of utility do not require any numerical estimates of utility, either by the individual or by anyone else. They are only based on the assumptions that when people have less of one good they need more of another good to make up for it, if they are keeping the same level of utility, and that as people have more of a good, the marginal utility they receive from additional units of that good will diminish. Given these gentle assumptions, a field of indifference curves can be mapped out to describe the preferences of any individual.

### **The Individuality of Indifference Curves**

Each person determines their own preferences and utility. Thus, while indifference curves have the same general shape—they slope down, and the slope is steeper on the left and flatter on the right—the specific shape of indifference curves can be different for every person. [\[link\]](#), for example, applies only to Lilly’s preferences. Indifference curves for other people would probably travel through different points.

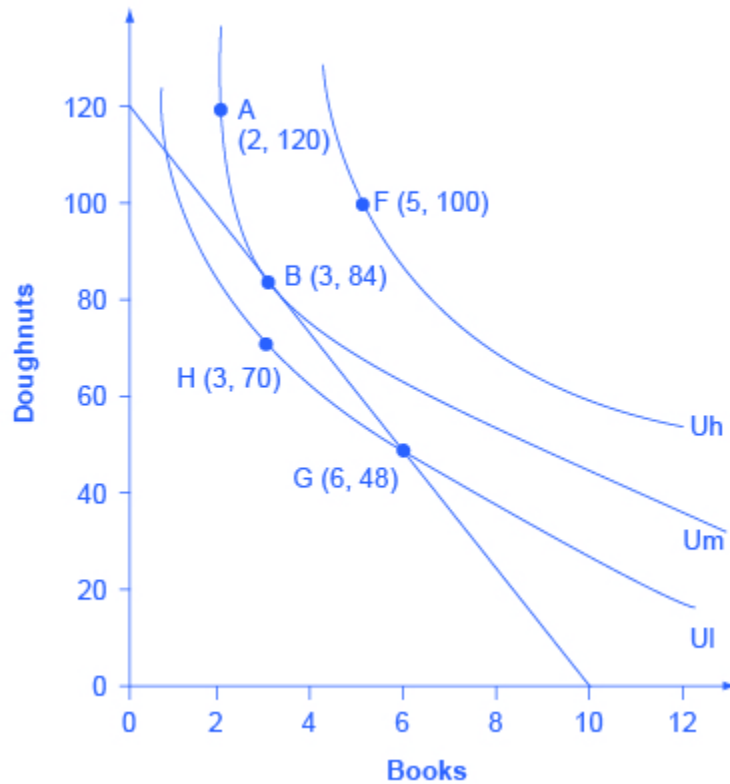
### **Utility-Maximizing with Indifference Curves**

People seek the highest level of utility, which means that they wish to be on the highest possible indifference curve. However, people are limited by their budget constraints, which show what tradeoffs are actually possible.

### **Maximizing Utility at the Highest Indifference Curve**

Return to the situation of Lilly’s choice between paperback books and doughnuts. Say that books cost \$6, doughnuts are 50 cents each, and that Lilly has \$60 to spend. This information provides the basis for the budget line shown in [\[link\]](#). Along with the budget line are shown the three indifference curves from [\[link\]](#). What is Lilly’s utility-maximizing choice? Several possibilities are identified in the diagram.

**Indifference Curves and a Budget Constraint**



Lilly's preferences are shown by the indifference curves. Lilly's budget constraint, given the prices of books and doughnuts and her income, is shown by the straight line. Lilly's optimal choice will be point B, where the budget line is tangent to the indifference curve  $U_m$ . Lilly would have more utility at a point like F on the higher indifference curve  $U_h$ , but the budget line does not touch the higher indifference curve  $U_h$  at any point, so she cannot afford this choice. A choice like G is affordable to Lilly, but it lies on indifference curve  $U_l$  and thus provides less utility than choice B, which is on indifference curve  $U_m$ .

The choice of F with five books and 100 doughnuts is highly desirable, since it is on the highest indifference curve  $U_h$  of those shown in the diagram. However, it is not affordable given Lilly's budget constraint. The choice of H with three books and 70 doughnuts on indifference curve  $U_l$  is a wasteful choice, since it is inside Lilly's budget set, and as a utility-maximizer, Lilly will always prefer a choice on the budget constraint itself. Choices B and G are both on the opportunity set. However, choice G of six books and 48 doughnuts is on lower indifference curve  $U_l$  than choice B of three books and 84 doughnuts, which is on the indifference curve  $U_m$ . If Lilly were to start at choice G, and then thought about whether the marginal utility she was deriving from doughnuts and books, she would decide that some additional doughnuts and fewer books would make her happier—which would cause her to move toward her preferred choice B. Given the combination of Lilly's personal preferences, as identified by her indifference curves, and Lilly's opportunity set, which is determined by prices and income, B will be her utility-maximizing choice.

The highest achievable indifference curve touches the opportunity set at a single point of tangency. Since an infinite number of indifference curves exist, even if only a few of them are drawn on any given diagram, there will always exist one indifference curve that touches the budget line at a single point of tangency. All higher indifference curves, like  $U_h$ , will be completely above the budget line and, although the choices on that indifference curve would provide higher utility, they are not affordable given the budget set. All lower indifference curves, like  $U_l$ , will cross the budget line in two separate places. When one indifference curve crosses the budget line in two places, however, there will be another, higher, attainable indifference curve sitting above it that touches the budget line at only one point of tangency.

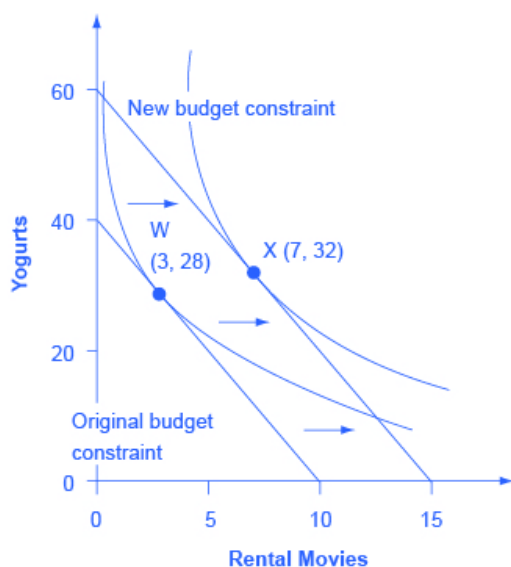
## **Changes in Income**

A rise in income causes the budget constraint to shift to the right. In graphical terms, the new budget constraint will now be tangent to a higher indifference curve, representing a higher level of utility. A reduction in income will cause the budget constraint to shift to the left, which will cause it to be tangent to a lower indifference curve, representing a reduced level

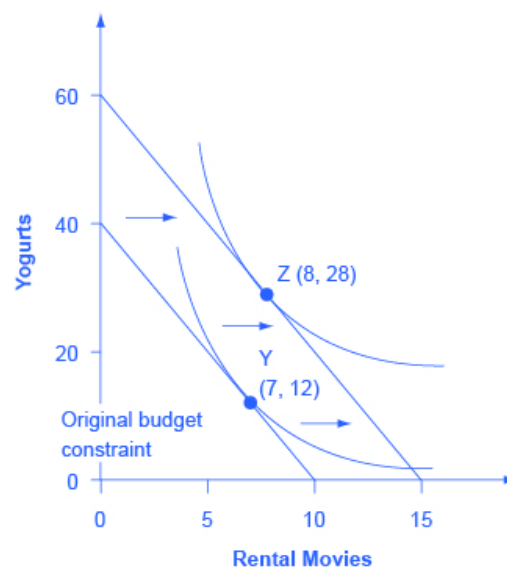
of utility. If income rises by, for example, 50%, exactly how much will a person alter consumption of books and doughnuts? Will consumption of both goods rise by 50%? Or will the quantity of one good rise substantially, while the quantity of the other good rises only a little, or even declines?

Since personal preferences and the shape of indifference curves are different for each individual, the response to changes in income will be different, too. For example, consider the preferences of Manuel and Natasha in [\[link\]](#) (a) and [\[link\]](#) (b). They each start with an identical income of \$40, which they spend on yogurts that cost \$1 and rental movies that cost \$4. Thus, they face identical budget constraints. However, based on Manuel's preferences, as revealed by his indifference curves, his utility-maximizing choice on the original budget set occurs where his opportunity set is tangent to the highest possible indifference curve at W, with three movies and 28 yogurts, while Natasha's utility-maximizing choice on the original budget set at Y will be seven movies and 12 yogurts.

### Manuel and Natasha's Indifference Curves



(a) Manuel's reaction to more income



(b) Natasha's reaction to more income

Manuel and Natasha originally face the same budget constraints; that is, same prices and same income. However, the indifference curves that illustrate their preferences are not the same. (a) Manuel's original choice at W involves more yogurt and more movies, and he reacts to the higher income by mainly increasing consumption of movies at X.

(b) Conversely, Natasha's original choice (Y) involves relatively more movies, but she reacts to the higher income by choosing relatively more yogurts. Even when budget constraints are the same, personal preferences lead to different original choices and to different reactions in response to a change in income.

Now, say that income rises to \$60 for both Manuel and Natasha, so their budget constraints shift to the right. As shown in [\[link\]](#) (a), Manuel's new utility maximizing choice at X will be seven movies and 32 yogurts—that is, Manuel will choose to spend most of the extra income on movies. Natasha's new utility maximizing choice at Z will be eight movies and 28 yogurts—that is, she will choose to spend most of the extra income on yogurt. In this way, the indifference curve approach allows for a range of possible responses. However, if both goods are normal goods, then the typical response to a higher level of income will be to purchase more of them—although exactly how much more is a matter of personal preference. If one of the goods is an inferior good, the response to a higher level of income will be to purchase less of it.

## **Responses to Price Changes: Substitution and Income Effects**

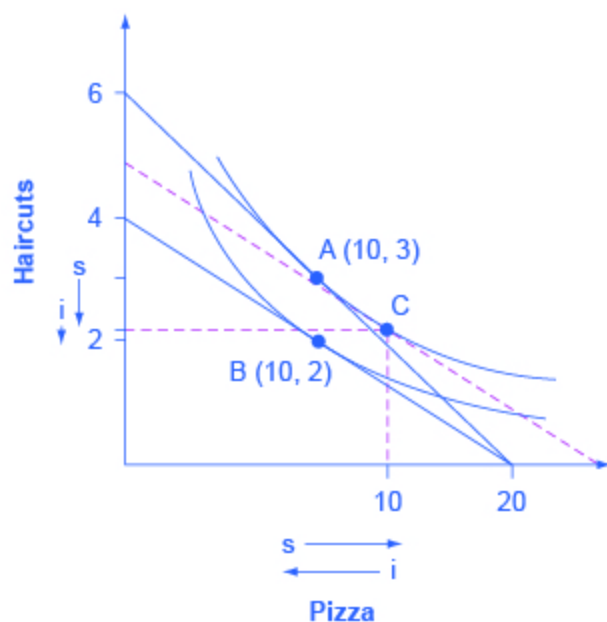
A higher price for a good will cause the budget constraint to shift to the left, so that it is tangent to a lower indifference curve representing a reduced level of utility. Conversely, a lower price for a good will cause the opportunity set to shift to the right, so that it is tangent to a higher indifference curve representing an increased level of utility. Exactly how much a change in price will lead to the quantity demanded of each good will depend on personal preferences.

Anyone who faces a change in price will experience two interlinked motivations: a substitution effect and an income effect. The substitution effect is that when a good becomes more expensive, people seek out substitutes. If oranges become more expensive, fruit-lovers scale back on oranges and eat more apples, grapefruit, or raisins. Conversely, when a good becomes cheaper, people substitute toward consuming more. If

oranges get cheaper, people fire up their juicing machines and ease off on other fruits and foods. The income effect refers to how a change in the price of a good alters the effective buying power of one's income. If the price of a good that you have been buying falls, then in effect your buying power has risen—you are able to purchase more goods. Conversely, if the price of a good that you have been buying rises, then the buying power of a given amount of income is diminished. (One common source of confusion is that the “income effect” does not refer to a change in actual income. Instead, it refers to the situation in which the price of a good changes, and thus the quantities of goods that can be purchased with a fixed amount of income change. It might be more accurate to call the “income effect” a “buying power effect,” but the “income effect” terminology has been used for decades, and it is not going to change during this economics course.) Whenever a price changes, consumers feel the pull of both substitution and income effects at the same time.

Using indifference curves, you can illustrate the substitution and income effects on a graph. In [\[link\]](#), Ogden faces a choice between two goods: haircuts or personal pizzas. Haircuts cost \$20, personal pizzas cost \$6, and he has \$120 to spend.

### Substitution and Income Effects



The original choice is A, the point of

tangency between the original budget constraint and indifference curve. The new choice is B, the point of tangency between the new budget constraint and the lower indifference curve. Point C is the tangency between the dashed line, where the slope shows the new higher price of haircuts, and the original indifference curve. The substitution effect is the shift from A to C, which means getting fewer haircuts and more pizza. The income effect is the shift from C to B; that is, the reduction in buying power that causes a shift from the higher indifference curve to the lower indifference curve, with relative prices remaining unchanged. The income effect results in less consumed of both goods. Both substitution and income effects cause fewer haircuts to be consumed. For pizza, in this case, the substitution effect and income effect cancel out, leading to the same amount of pizza consumed.

The price of haircuts rises to \$30. Ogden starts at choice A on the higher opportunity set and the higher indifference curve. After the price of pizza increases, he chooses B on the lower opportunity set and the lower indifference curve. Point B with two haircuts and 10 personal pizzas is immediately below point A with three haircuts and 10 personal pizzas, showing that Ogden reacted to a higher price of haircuts by cutting back only on haircuts, while leaving his consumption of pizza unchanged.

The dashed line in the diagram, and point C, are used to separate the substitution effect and the income effect. To understand their function, start by thinking about the substitution effect with this question: How would Ogden change his consumption if the relative prices of the two goods



changed, but this change in relative prices did not affect his utility? The slope of the budget constraint is determined by the relative price of the two goods; thus, the slope of the original budget line is determined by the original relative prices, while the slope of the new budget line is determined by the new relative prices. With this thought in mind, the dashed line is a graphical tool inserted in a specific way: It is inserted so that it is parallel with the new budget constraint, so it reflects the new relative prices, but it is tangent to the original indifference curve, so it reflects the original level of utility or buying power.

Thus, the movement from the original choice (A) to point C is a substitution effect; it shows the choice that Ogden would make if relative prices shifted (as shown by the different slope between the original budget set and the dashed line) but if buying power did not shift (as shown by being tangent to the original indifference curve). The substitution effect will encourage people to shift away from the good which has become relatively more expensive—in Ogden's case, the haircuts on the vertical axis—and toward the good which has become relatively less expensive—in this case, the pizza on the vertical axis. The two arrows labeled with “s” for “substitution effect,” one on each axis, show the direction of this movement.

The income effect is the movement from point C to B, which shows how Ogden reacts to a reduction in his buying power from the higher indifference curve to the lower indifference curve, but holding constant the relative prices (because the dashed line has the same slope as the new budget constraint). In this case, where the price of one good increases, buying power is reduced, so the income effect means that consumption of both goods should fall (if they are both normal goods, which it is reasonable to assume unless there is reason to believe otherwise). The two arrows labeled with “i” for “income effect,” one on each axis, show the direction of this income effect movement.

Now, put the substitution and income effects together. When the price of pizza increased, Ogden consumed less of it, for two reasons shown in the exhibit: the substitution effect of the higher price led him to consume less and the income effect of the higher price also led him to consume less. However, when the price of pizza increased, Ogden consumed the same

quantity of haircuts. The substitution effect of a higher price for pizza meant that haircuts became relatively less expensive (compared to pizza), and this factor, taken alone, would have encouraged Ogden to consume more haircuts. However, the income effect of a higher price for pizza meant that he wished to consume less of both goods, and this factor, taken alone, would have encouraged Ogden to consume fewer haircuts. As shown in [\[link\]](#), in this particular example the substitution effect and income effect on Ogden's consumption of haircuts are offsetting—so he ends up consuming the same quantity of haircuts after the price increase for pizza as before.

The size of these income and substitution effects will differ from person to person, depending on individual preferences. For example, if Ogden's substitution effect away from pizza and toward haircuts is especially strong, and outweighs the income effect, then a higher price for pizza might lead to increased consumption of haircuts. This case would be drawn on the graph so that the point of tangency between the new budget constraint and the relevant indifference curve occurred below point B and to the right. Conversely, if the substitution effect away from pizza and toward haircuts is not as strong, and the income effect on is relatively stronger, then Ogden will be more likely to react to the higher price of pizza by consuming less of both goods. In this case, his optimal choice after the price change will be above and to the left of choice B on the new budget constraint.

Although the substitution and income effects are often discussed as a sequence of events, it should be remembered that they are twin components of a single cause—a change in price. Although you can analyze them separately, the two effects are always proceeding hand in hand, happening at the same time.

## **Indifference Curves with Labor-Leisure and Intertemporal Choices**

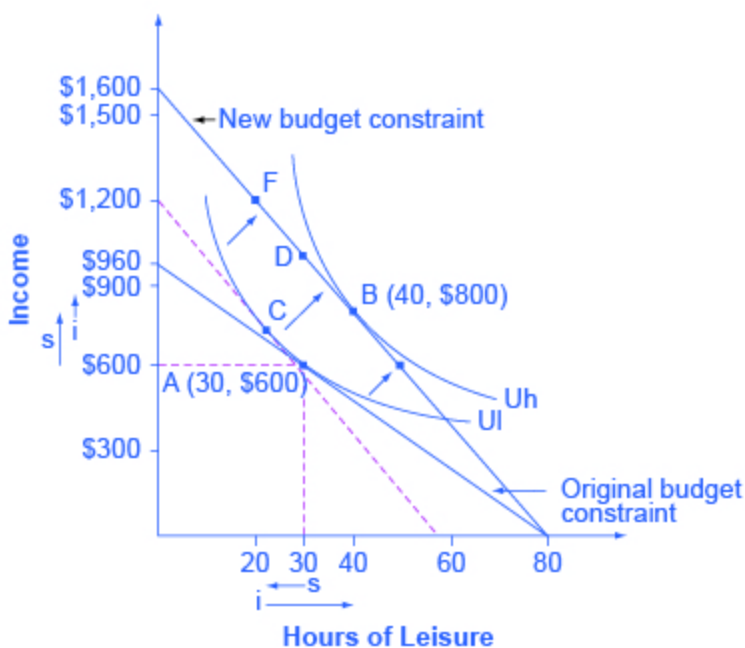
The concept of an indifference curve applies to tradeoffs in any household choice, including the labor-leisure choice or the intertemporal choice between present and future consumption. In the labor-leisure choice, each indifference curve shows the combinations of leisure and income that provide a certain level of utility. In an intertemporal choice, each

indifference curve shows the combinations of present and future consumption that provide a certain level of utility. The general shapes of the indifference curves—downward sloping, steeper on the left and flatter on the right—also remain the same.

### A Labor-Leisure Example

Petunia is working at a job that pays \$12 per hour but she gets a raise to \$20 per hour. After family responsibilities and sleep, she has 80 hours per week available for work or leisure. As shown in [\[link\]](#), the highest level of utility for Petunia, on her original budget constraint, is at choice A, where it is tangent to the lower indifference curve ( $U_l$ ). Point A has 30 hours of leisure and thus 50 hours per week of work, with income of \$600 per week (that is, 50 hours of work at \$12 per hour). Petunia then gets a raise to \$20 per hour, which shifts her budget constraint to the right. Her new utility-maximizing choice occurs where the new budget constraint is tangent to the higher indifference curve  $U_h$ . At B, Petunia has 40 hours of leisure per week and works 40 hours, with income of \$800 per week (that is, 40 hours of work at \$20 per hour).

Effects of a Change in Petunia's Wage



Petunia starts at choice A, the tangency

between her original budget constraint and the lower indifference curve  $U_l$ . The wage increase shifts her budget constraint to the right, so that she can now choose B on indifference curve  $U_h$ . The substitution effect is the movement from A to C. In this case, the substitution effect would lead Petunia to choose less leisure, which is relatively more expensive, and more income, which is relatively cheaper to earn. The income effect is the movement from C to B. The income effect in this example leads to greater consumption of both goods. Overall, in this example, income rises because of both substitution and income effects. However, leisure declines because of the substitution effect but increases because of the income effect—leading, in Petunia’s case, to an overall increase in the quantity of leisure consumed.

Substitution and income effects provide a vocabulary for discussing how Petunia reacts to a higher hourly wage. The dashed line serves as the tool for separating the two effects on the graph.

The substitution effect tells how Petunia would have changed her hours of work if her wage had risen, so that income was relatively cheaper to earn and leisure was relatively more expensive, but if she had remained at the same level of utility. The slope of the budget constraint in a labor-leisure diagram is determined by the wage rate. Thus, the dashed line is carefully inserted with the slope of the new opportunity set, reflecting the labor-leisure tradeoff of the new wage rate, but tangent to the original indifference curve, showing the same level of utility or “buying power.” The shift from original choice A to point C, which is the point of tangency between the

original indifference curve and the dashed line, shows that because of the higher wage, Petunia will want to consume less leisure and more income. The “s” arrows on the horizontal and vertical axes of [\[link\]](#) show the substitution effect on leisure and on income.

The income effect is that the higher wage, by shifting the labor-leisure budget constraint to the right, makes it possible for Petunia to reach a higher level of utility. The income effect is the movement from point C to point B; that is, it shows how Petunia’s behavior would change in response to a higher level of utility or “buying power,” with the wage rate remaining the same (as shown by the dashed line being parallel to the new budget constraint). The income effect, encouraging Petunia to consume both more leisure and more income, is drawn with arrows on the horizontal and vertical axis of [\[link\]](#).

Putting these effects together, Petunia responds to the higher wage by moving from choice A to choice B. This movement involves choosing more income, both because the substitution effect of higher wages has made income relatively cheaper or easier to earn, and because the income effect of higher wages has made it possible to have more income and more leisure. Her movement from A to B also involves choosing more leisure because, according to Petunia’s preferences, the income effect that encourages choosing more leisure is stronger than the substitution effect that encourages choosing less leisure.

[\[link\]](#) represents only Petunia’s preferences. Other people might make other choices. For example, a person whose substitution and income effects on leisure exactly counterbalanced each other might react to a higher wage with a choice like D, exactly above the original choice A, which means taking all of the benefit of the higher wages in the form of income while working the same number of hours. Yet another person, whose substitution effect on leisure outweighed the income effect, might react to a higher wage by making a choice like F, where the response to higher wages is to work more hours and earn much more income. To represent these different preferences, you could easily draw the indifference curve  $U_h$  to be tangent to the new budget constraint at D or F, rather than at B.

### **An Intertemporal Choice Example**

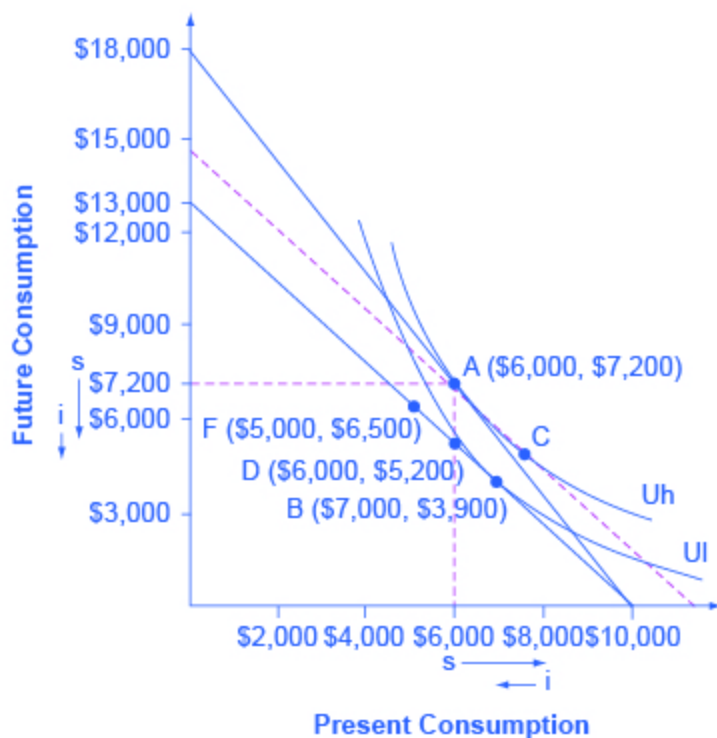
Quentin has saved up \$10,000. He is thinking about spending some or all of it on a vacation in the present, and then will save the rest for another big vacation five years from now. Over those five years, he expects to earn a total 80% rate of return. [\[link\]](#) shows Quentin's budget constraint and his indifference curves between present consumption and future consumption. The highest level of utility that Quentin can achieve at his original intertemporal budget constraint occurs at point A, where he is consuming \$6,000, saving \$4,000 for the future, and expecting with the accumulated interest to have \$7,200 for future consumption (that is, \$4,000 in current financial savings plus the 80% rate of return).

However, Quentin has just realized that his expected rate of return was unrealistically high. A more realistic expectation is that over five years he can earn a total return of 30%. In effect, his intertemporal budget constraint has pivoted to the left, so that his original utility-maximizing choice is no longer available. Will Quentin react to the lower rate of return by saving more, or less, or the same amount? Again, the language of substitution and income effects provides a framework for thinking about the motivations behind various choices. The dashed line, which is a graphical tool to separate the substitution and income effect, is carefully inserted with the same slope as the new opportunity set, so that it reflects the changed rate of return, but it is tangent to the original indifference curve, so that it shows no change in utility or "buying power."

The substitution effect tells how Quentin would have altered his consumption because the lower rate of return makes future consumption relatively more expensive and present consumption relatively cheaper. The movement from the original choice A to point C shows how Quentin substitutes toward more present consumption and less future consumption in response to the lower interest rate, with no change in utility. The substitution arrows on the horizontal and vertical axes of [\[link\]](#) show the direction of the substitution effect motivation. The substitution effect suggests that, because of the lower interest rate, Quentin should consume more in the present and less in the future.

Quentin also has an income effect motivation. The lower rate of return shifts the budget constraint to the left, which means that Quentin's utility or

“buying power” is reduced. The income effect (assuming normal goods) encourages less of both present and future consumption. The impact of the income effect on reducing present and future consumption in this example is shown with “i” arrows on the horizontal and vertical axis of [\[link\]](#). Indifference Curve and an Intertemporal Budget Constraint



The original choice is A, at the tangency between the original budget constraint and the original indifference curve  $U_h$ . The dashed line is drawn parallel to the new budget set, so that its slope reflects the lower rate of return, but is tangent to the original indifference curve. The movement from A to C is the substitution effect: in this case, future consumption has become relatively more expensive, and present consumption has become relatively cheaper. The income effect is the shift from C to B; that is, the reduction in utility or “buying power” that causes a move to a

lower indifference curve  $U_1$ , but with the relative price the same. It means less present and less future consumption. In the move from A to B, the substitution effect on present consumption is greater than the income effect, so the overall result is more present consumption. Notice that the lower indifference curve could have been drawn tangent to the lower budget constraint point D or point F, depending on personal preferences.

Taking both effects together, the substitution effect is encouraging Quentin toward more present and less future consumption, because present consumption is relatively cheaper, while the income effect is encouraging him to less present and less future consumption, because the lower interest rate is pushing him to a lower level of utility. For Quentin's personal preferences, the substitution effect is stronger so that, overall, he reacts to the lower rate of return with more present consumption and less savings at choice B. However, other people might have different preferences. They might react to a lower rate of return by choosing the same level of present consumption and savings at choice D, or by choosing less present consumption and more savings at a point like F. For these other sets of preferences, the income effect of a lower rate of return on present consumption would be relatively stronger, while the substitution effect would be relatively weaker.

## **Sketching Substitution and Income Effects**

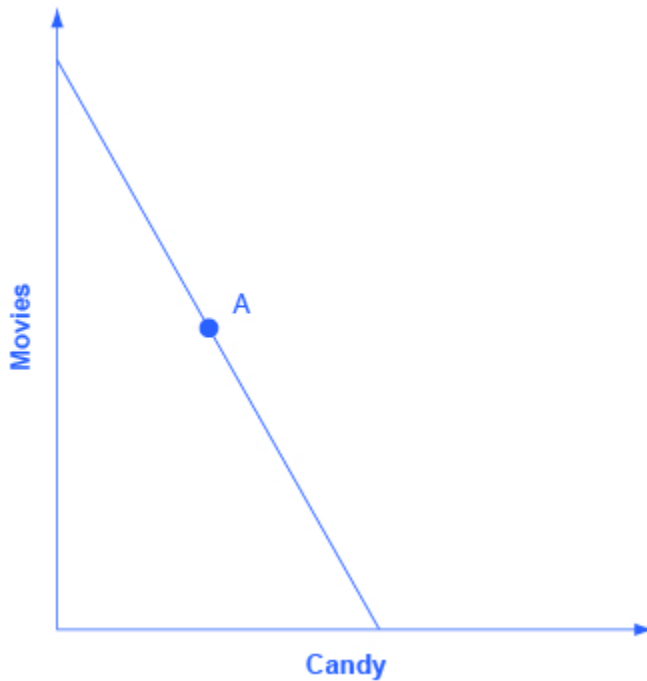
Indifference curves provide an analytical tool for looking at all the choices that provide a single level of utility. They eliminate any need for placing numerical values on utility and help to illuminate the process of making utility-maximizing decisions. They also provide the basis for a more detailed investigation of the complementary motivations that arise in



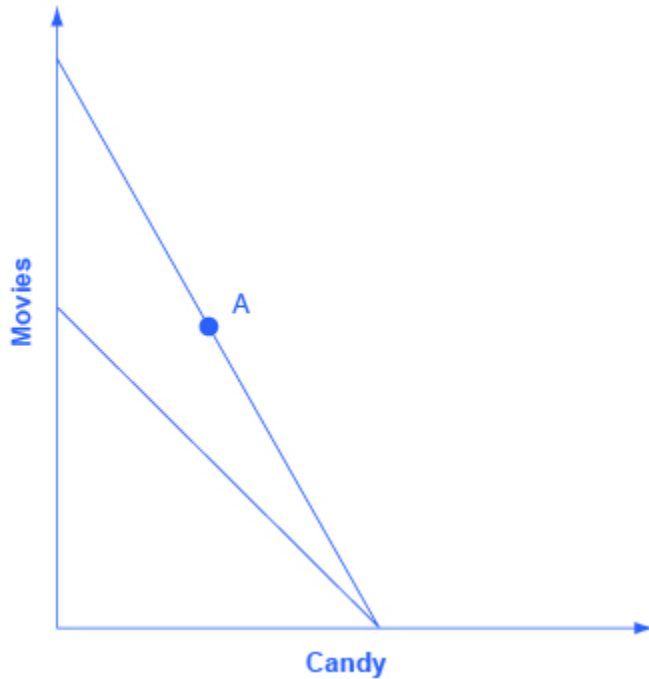
response to a change in a price, wage or rate of return—namely, the substitution and income effects.

If you are finding it a little tricky to sketch diagrams that show substitution and income effects so that the points of tangency all come out correctly, it may be useful to follow this procedure.

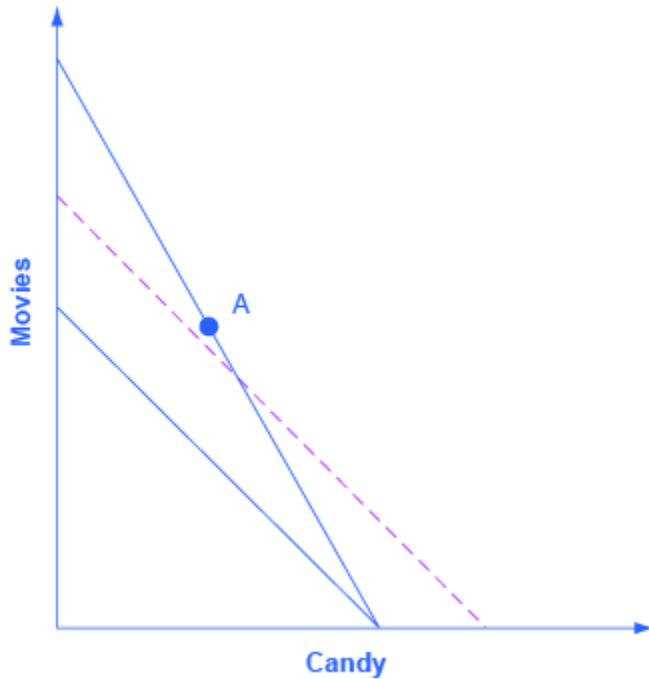
Step 1. Begin with a budget constraint showing the choice between two goods, which this example will call “candy” and “movies.” Choose a point A which will be the optimal choice, where the indifference curve will be tangent—but it is often easier not to draw in the indifference curve just yet. See [\[link\]](#).



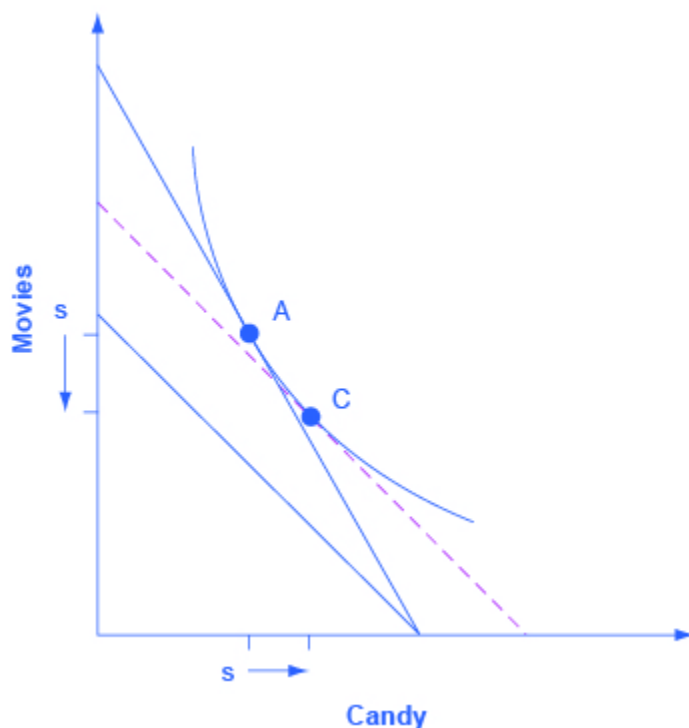
Step 2. Now the price of movies changes: let's say that it rises. That shifts the budget set inward. You know that the higher price will push the decision-maker down to a lower level of utility, represented by a lower indifference curve. But at this stage, draw only the new budget set. See [\[link\]](#).



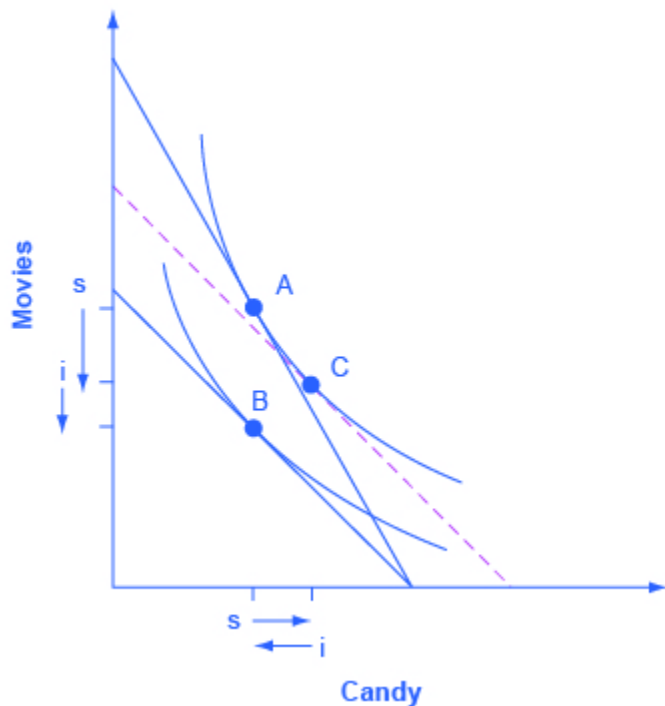
Step 3. The key tool in distinguishing between substitution and income effects is to insert a dashed line, parallel to the new budget line. This line is a graphical tool that allows you to distinguish between the two changes: (1) the effect on consumption of the two goods of the shift in prices—with the level of utility remaining unchanged—which is the substitution effect; and (2) the effect on consumption of the two goods of shifting from one indifference curve to the other—with relative prices staying unchanged—which is the income effect. The dashed line is inserted in this step. The trick is to have the dashed line travel close to the original choice A, but not directly through point A. See [\[link\]](#).



Step 4. Now, draw the original indifference curve, so that it is tangent to both point A on the original budget line and to a point C on the dashed line. Many students find it easiest to first select the tangency point C where the original indifference curve touches the dashed line, and then to draw the original indifference curve through A and C. The substitution effect is illustrated by the movement along the original indifference curve as prices change but the level of utility holds constant, from A to C. As expected, the substitution effect leads to less consumed of the good that is relatively more expensive, as shown by the “s” (substitution) arrow on the vertical axis, and more consumed of the good that is relatively less expensive, as shown by the “s” arrow on the horizontal axis. See [\[link\]](#).



Step 5. With the substitution effect in place, now choose utility-maximizing point B on the new opportunity set. When you choose point B, think about whether you wish the substitution or the income effect to have a larger impact on the good (in this case, candy) on the horizontal axis. If you choose point B to be directly in a vertical line with point A (as is illustrated here), then the income effect will be exactly offsetting the substitution effect on the horizontal axis. If you insert point B so that it lies a little to right of the original point A, then the substitution effect will exceed the income effect. If you insert point B so that it lies a little to the left of point A, then the income effect will exceed the substitution effect. The income effect is the movement from C to B, showing how choices shifted as a result of the decline in buying power and the movement between two levels of utility, with relative prices remaining the same. With normal goods, the negative income effect means less consumed of each good, as shown by the direction of the “i” (income effect) arrows on the vertical and horizontal axes. See [\[link\]](#).



In sketching substitution and income effect diagrams, you may wish to practice some of the following variations: (1) Price falls instead of a rising; (2) The price change affects the good on either the vertical or the horizontal axis; (3) Sketch these diagrams so that the substitution effect exceeds the income effect; the income effect exceeds the substitution effect; and the two effects are equal.

One final note: The helpful dashed line can be drawn tangent to the new indifference curve, and parallel to the original budget line, rather than tangent to the original indifference curve and parallel to the new budget line. Some students find this approach more intuitively clear. The answers you get about the direction and relative sizes of the substitution and income effects, however, should be the same.

## Key Concepts and Summary

An indifference curve is drawn on a budget constraint diagram that shows the tradeoffs between two goods. All points along a single indifference curve provide the same level of utility. Higher indifference curves represent higher levels of utility. Indifference curves slope downward because, if utility is to remain the same at all points along the curve, a reduction in the quantity of the good on the vertical axis must be counterbalanced by an increase in the quantity of the good on the horizontal axis (or vice versa). Indifference curves are steeper on the far left and flatter on the far right, because of diminishing marginal utility.

The utility-maximizing choice along a budget constraint will be the point of tangency where the budget constraint touches an indifference curve at a single point. A change in the price of any good has two effects: a substitution effect and an income effect. The substitution effect motivation encourages a utility-maximizer to buy less of what is relatively more expensive and more of what is relatively cheaper. The income effect motivation encourages a utility-maximizer to buy more of both goods if utility rises or less of both goods if utility falls (if they are both normal goods).

In a labor-leisure choice, every wage change has a substitution and an income effect. The substitution effect of a wage increase is to choose more income, since it is cheaper to earn, and less leisure, since its opportunity cost has increased. The income effect of a wage increase is to choose more of leisure and income, since they are both normal goods. The substitution and income effects of a wage decrease would reverse these directions.

In an intertemporal consumption choice, every interest rate change has a substitution and an income effect. The substitution effect of an interest rate increase is to choose more future consumption, since it is now cheaper to earn future consumption and less present consumption (more savings), since the opportunity cost of present consumption in terms of what is being given up in the future has increased. The income effect of an interest rate increase is to choose more of both present and future consumption, since they are both normal goods. The substitution and income effects of an interest rate decrease would reverse these directions.

## Review Questions

### Exercise:

**Problem:** What point is preferred along an indifference curve?

### Exercise:

**Problem:** Why do indifference curves slope down?

### Exercise:

**Problem:**

Why are indifference curves steep on the left and flatter on the right?

### Exercise:

**Problem:** How many indifference curves does a person have?

### Exercise:

**Problem:**

How can you tell which indifference curves represent higher or lower levels of utility?

### Exercise:

**Problem:** What is a substitution effect?

### Exercise:

**Problem:** What is an income effect?

### Exercise:

**Problem:**

Does the “income effect” involve a change in income? Explain.

### Exercise:

**Problem:**

Does a change in price have both an income effect and a substitution effect? Does a change in income have both an income effect and a substitution effect?

**Exercise:**

**Problem:**

Would you expect, in some cases, to see only an income effect or only a substitution effect? Explain.

**Exercise:**

**Problem:** Which is larger, the income effect or the substitution effect?



## Present Discounted Value

As explained in [Financial Markets](#), the prices of stocks and bonds depend on future events. The price of a bond depends on the future payments that the bond is expected to make, including both payments of interest and the repayment of the face value of the bond. The price of a stock depends on the expected future profits earned by the firm. The concept of a present discounted value (PDV), which is defined as the amount you should be willing to pay in the present for a stream of expected future payments, can be used to calculate appropriate prices for stocks and bonds. To place a present discounted value on a future payment, think about what amount of money you would need to have in the present to equal a certain amount in the future. This calculation will require an interest rate. For example, if the interest rate is 10%, then a payment of \$110 a year from now will have a present discounted value of \$100—that is, you could take \$100 in the present and have \$110 in the future. We will first show how to apply the idea of present discounted value to a stock and then we will show how to apply it to a bond.

### Applying Present Discounted Value to a Stock

Consider the case of Babble, Inc., a company that offers speaking lessons. For the sake of simplicity, say that the founder of Babble is 63 years old and plans to retire in two years, at which point the company will be disbanded. The company is selling 200 shares of stock and profits are expected to be \$15 million right away, in the present, \$20 million one year from now, and \$25 million two years from now. All profits will be paid out as dividends to shareholders as they occur. Given this information, what will an investor pay for a share of stock in this company?

A financial investor, thinking about what future payments are worth in the present, will need to choose an interest rate. This interest rate will reflect the rate of return on other available financial investment opportunities, which is the opportunity cost of investing financial capital, and also a risk premium (that is, using a higher interest rate than the rates available elsewhere if this investment appears especially risky). In this example, say that the financial

investor decides that appropriate interest rate to value these future payments is 15%.

[\[link\]](#) shows how to calculate the present discounted value of the future profits. For each time period, when a benefit is going to be received, apply the formula:

**Equation:**

$$\text{Present discounted value} = \frac{\text{Future value received years in the future}}{(1 + \text{Interest rate})^{\text{numbers of years } t}}$$

Payments from Firm	Present Value
\$15 million in present	\$15 million
\$20 million in one year	$\$20 \text{ million} / (1 + 0.15)^1 = \$17.4 \text{ million}$
\$25 million in two years	$\$25 \text{ million} / (1 + 0.15)^2 = \$18.9 \text{ million}$
<i>Total</i>	<i>\$51.3 million</i>

### Calculating Present Discounted Value of a Stock

Next, add up all the present values for the different time periods to get a final answer. The present value calculations ask what the amount in the future is worth in the present, given the 15% interest rate. Notice that a different PDV calculation needs to be done separately for amounts received at different times. Then, divide the PDV of total profits by the number of shares, 200 in this case:  $51.3 \text{ million} / 200 = 0.2565 \text{ million}$ . The price per share should be about \$256,500 per share.

Of course, in the real world expected profits are a best guess, not a hard piece of data. Deciding which interest rate to apply for discounting to the present can be tricky. One needs to take into account both potential capital gains from the future sale of the stock and also dividends that might be paid. Differences of opinion on these issues are exactly why some financial investors want to buy a stock that other people want to sell: they are more optimistic about its future prospects. Conceptually, however, it all comes down to what you are willing to pay in the present for a stream of benefits to be received in the future.

## **Applying Present Discounted Value to a Bond**

A similar calculation works in the case of bonds. [Financial Markets](#) explains that if the interest rate falls after a bond is issued, so that the investor has locked in a higher rate, then that bond will sell for more than its face value. Conversely, if the interest rate rises after a bond is issued, then the investor is locked into a lower rate, and the bond will sell for less than its face value. The present value calculation sharpens this intuition.

Think about a simple two-year bond. It was issued for \$3,000 at an interest rate of 8%. Thus, after the first year, the bond pays interest of 240 (which is  $3,000 \times 8\%$ ). At the end of the second year, the bond pays \$240 in interest, plus the \$3,000 in principle. Calculate how much this bond is worth in the present if the discount rate is 8%. Then, recalculate if interest rates rise and the applicable discount rate is 11%. To carry out these calculations, look at the stream of payments being received from the bond in the future and figure out what they are worth in present discounted value terms. The calculations applying the present value formula are shown in [\[link\]](#).

<b>Stream of Payments (for the 8% interest rate)</b>	<b>Present Value (for the 8% interest rate)</b>	<b>Stream of Payments (for the 11% interest rate)</b>	<b>Present Value (for the 11% interest rate)</b>
\$240 payment after one year	$\$240/(1 + 0.08)^1 = \$222.20$	\$240 payment after one year	$\$240/(1 + 0.11)^1 = \$216.20$
\$3,240 payment after second year	$\$3,240/(1 + 0.08)^2 = \$2,777.80$	\$3,240 payment after second year	$\$3,240/(1 + 0.11)^2 = \$2,629.60$
<i>Total</i>	<i>\$3,000</i>	<i>Total</i>	<i>\$2,845.80</i>

### Computing the Present Discounted Value of a Bond

The first calculation shows that the present value of a \$3,000 bond, issued at 8%, is just \$3,000. After all, that is how much money the borrower is receiving. The calculation confirms that the present value is the same for the lender. The bond is moving money around in time, from those willing to save in the present to those who want to borrow in the present, but the present value of what is received by the borrower is identical to the present value of what will be repaid to the lender.

The second calculation shows what happens if the interest rate rises from 8% to 11%. The actual dollar payments in the first column, as determined by the 8% interest rate, do not change. However, the present value of those payments, now discounted at a higher interest rate, is lower. Even though the future dollar payments that the bond is receiving have not changed, a person who tries to sell the bond will find that the investment's value has fallen.

Again, real-world calculations are often more complex, in part because, not only the interest rate prevailing in the market, but also the riskiness of whether the borrower will repay the loan, will change. In any case, the price

of a bond is always the present value of a stream of future expected payments.

## **Other Applications**

Present discounted value is a widely used analytical tool outside the world of finance. Every time a business thinks about making a physical capital investment, it must compare a set of present costs of making that investment to the present discounted value of future benefits. When government thinks about a proposal to, for example, add safety features to a highway, it must compare costs incurred in the present to benefits received in the future. Some academic disputes over environmental policies, like how much to reduce carbon dioxide emissions because of the risk that they will lead to a warming of global temperatures several decades in the future, turn on how one compares present costs of pollution control with long-run future benefits. Someone who wins the lottery and is scheduled to receive a string of payments over 30 years might be interested in knowing what the present discounted value is of those payments. Whenever a string of costs and benefits stretches from the present into different times in the future, present discounted value becomes an indispensable tool of analysis.